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22

ANNUAL REPORT  
AND ACCOUNTS



**Building Sustainable  
Partnerships and Ecosystems**  
across the African Continent





**Building Sustainable  
Partnerships** and  
**Ecosystems** across the  
African Continent

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HOLDINGS PLC



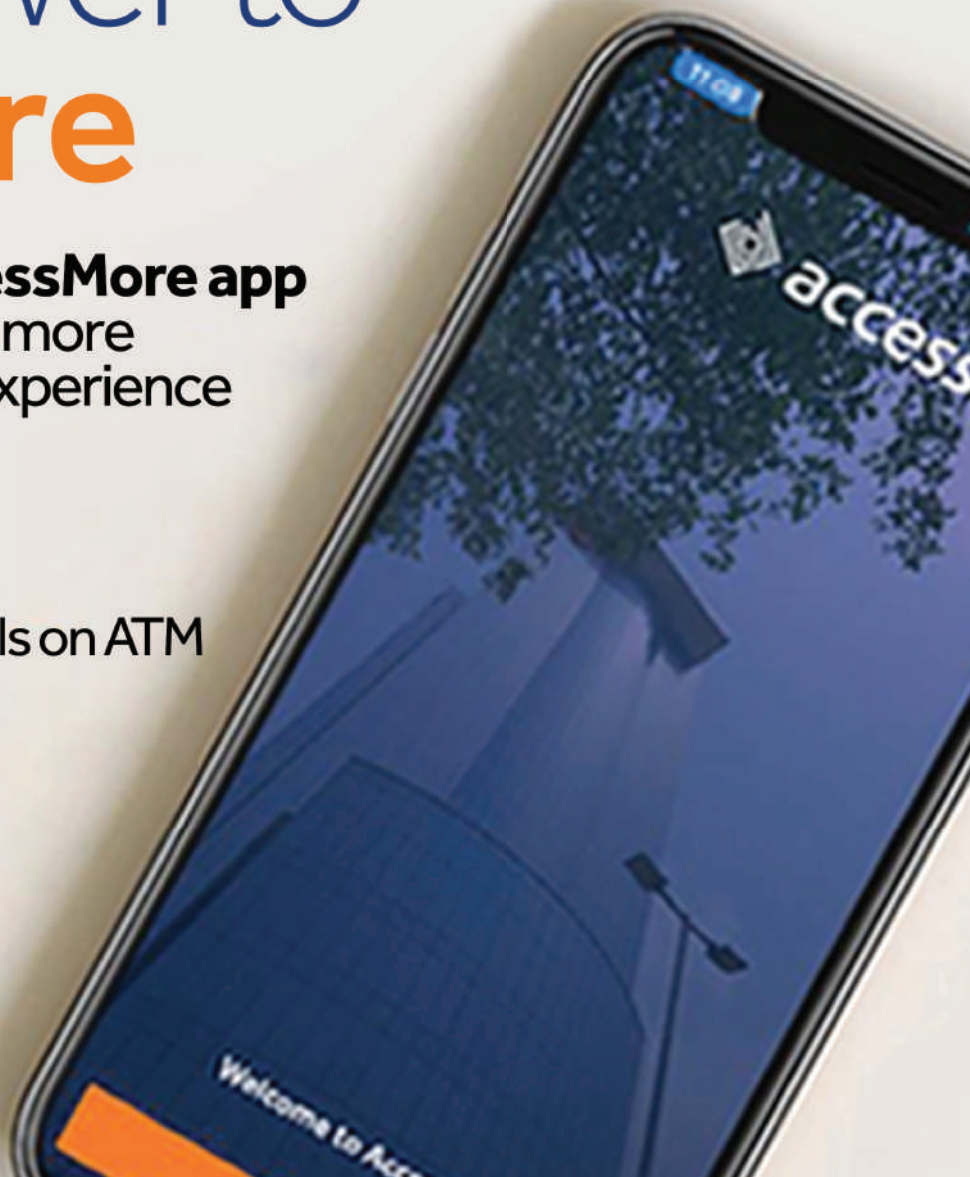
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Infographic highlights  
of our Philosophy,  
Geographical coverage,  
Awards and Recognitions.

# 1

## OVERVIEW





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# THE GROUP

**Access Holdings Plc (the Company) is a non-operating financial holding company licensed by the Central Bank of Nigeria (CBN) and headquartered in Lagos, Nigeria. The Company was established in 2022 following the regulatory, judicial and shareholders' approval of the Scheme of Arrangement between Access Bank Plc and holders of its fully paid-up ordinary shares.**



The Group operates through a network of more than 600 branches and service outlets, spanning three continents, 18 countries and 58 million customers. The Company serves its various markets through three subsidiaries across the Banking, Payment and Pension Administration sectors viz: Access Bank Plc, Hydrogen Payment Services Company Limited and Access Pensions Limited.

Access Bank Plc serves its various markets through four business segments - Retail Business, Commercial and Corporate, and has enjoyed what is arguably Africa's most successful banking growth trajectory in the last twenty years. Following its merger with Diamond Bank in March 2019, Access Bank Plc became one of Africa's largest retail banks by customer base and the Nigeria's largest bank by total assets.

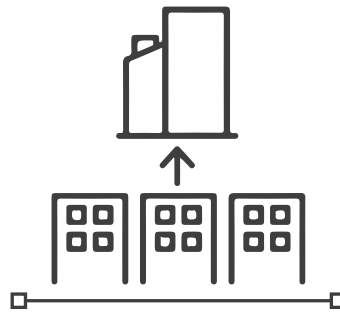
Hydrogen, the Payment company, leverages the strong suite of the Bank's existing assets and customer base, creating a super fintech that will be Africa's most powerful business services network. Hydrogen being a company of African heritage has a clear understanding of the unique

payment challenges across the continent and is positioned to solving these concerns with its offerings. The company's range of products and services, such as InstantPay, Payment gateway, POS services, Card and Switch processing have started gaining traction in the industry as these services are designed to meet clients' unique needs.

Access Pensions Limited became a subsidiary of Access Holdings following the acquisitions of the erstwhile First Guarantee Pension Limited (FGPL) and Sigma Pensions Limited (SPL) and their subsequent merger. The merger created the fourth largest pension fund in Nigeria by total assets (c. NGN900billion) with over 1million customers.

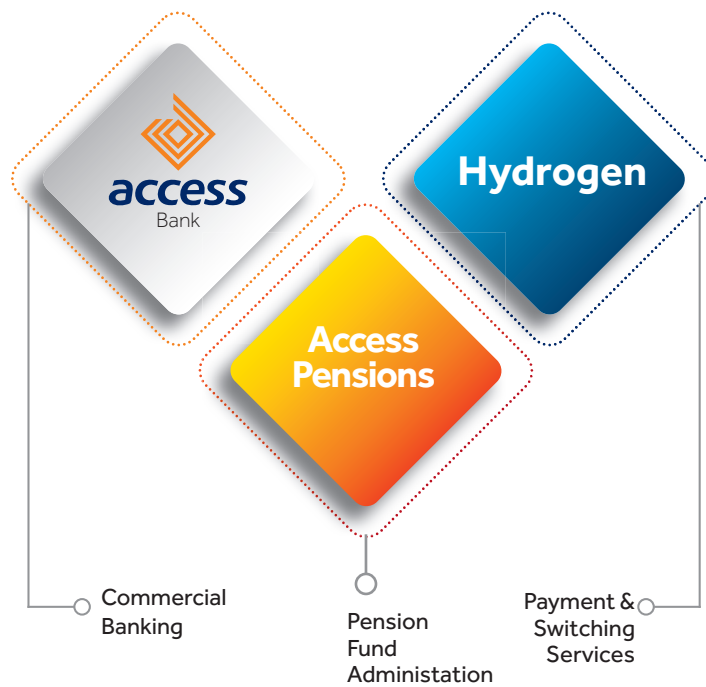
As one of Nigeria's leading Pension Fund Administrators (PFA), Access Pensions Limited will leverage key relationships and a growing ecosystem across Africa to unlock greater opportunities for its 60 million retail customers

Access Holdings Plc strives to invest in businesses that are committed to sustainable practices and have a positive impact on the environment.



# OUR DIRECT SUBSIDIARIES

Access Holdings Plc consists of



# 5 STRATEGIC OBJECTIVES



VALUE ACCRETION



AGILITY



SCALE LEVERAGE



BEST-IN-CLASS TALENT



TARGETED CONSOLIDATION

# OUR PHILOSOPHY



## OUR VISION

To create a globally connected community and ecosystem; inspired by Africa, for the World.



## OUR MISSION

To build and sustain one global platform, open for anyone to join where people can be connected to exceptional opportunities.



## OUR PURPOSE

Living up to our promise of delivering service beyond banking; Our priority is to drive growth and operating performance by overcoming convention yet retaining a prudent risk culture.



## OUR VALUES

**Excellence** - Putting in exceptional effort for exceptional results

**Curiosity** - Never stop questioning

**Empathy** - Standing in someone else's shoes and seeing through their eyes



## SUSTAINABILITY

### Creating an Inclusive Future

In today's environment, Access Holdings Plc, as a leading financial services provider, must support its clients by offering innovative and responsible solutions for their challenges and ambitions at every point in time. As a company, we are fully committed to taking visible steps with and for all our stakeholders to create an inclusive future and achieve a positive impact. Our approach is clear, first, to be the change we want to see, and next, to drive the change that others need to see.

We assist our stakeholders navigate the challenges and capitalize on the long-term opportunities and benefits through a sustainable approach. We leverage our resources to help address developmental gaps and promote long-term, innovative solutions for a more sustainable future.

We strive to promote sustainable development through several avenues:

- Creating responsible business solutions that align with society's needs
- Engaging with our communities
- Empowering and connecting with our people



## **Our Communities**

### **Engaging with our communities**

We are conscious of our host communities, the environment, the people, their needs, and their ambitions. For this reason, we are intentional about serving our communities and the causes that matter most to them. We believe that no one should be left behind, and in our engagement with our communities, we maintain a proactive approach to reaching the youth, women, and most vulnerable groups.



## **Our Solutions**

### **Creating responsible business solutions that align with society's needs**

In response to the dynamism of the global environment, we are proactively reinventing our offerings in line with sustainability-related risks and opportunities to meet the expectations of clients. We aim to achieve this by integrating relevant technologies into payment, lending, and insurance, to promote a more inclusive financial system. It is for this reason that we continuously engage with our network to be a part of the process of creating relevant solutions that reflect the need of the society.

The business world has a role in advancing the transition to a more sustainable economy. It is for this reason that accelerating sustainable finance is a strategic priority for Access Holdings Plc. We are committed to playing our parts to create a more inclusive and sustainable world by supporting our client's transition to more responsible businesses.



## **Our People**

### **Empowering and connecting with our people**

As a responsible employer, Access Holdings Plc is committed to championing diversity, inclusion, equality, and fairness in our businesses through policies, and programme, among others. Additionally, we leverage and invest in the skills and passion of our employees to advance sustainability in our communities through their volunteering initiative.



## **Operational Efficiency**

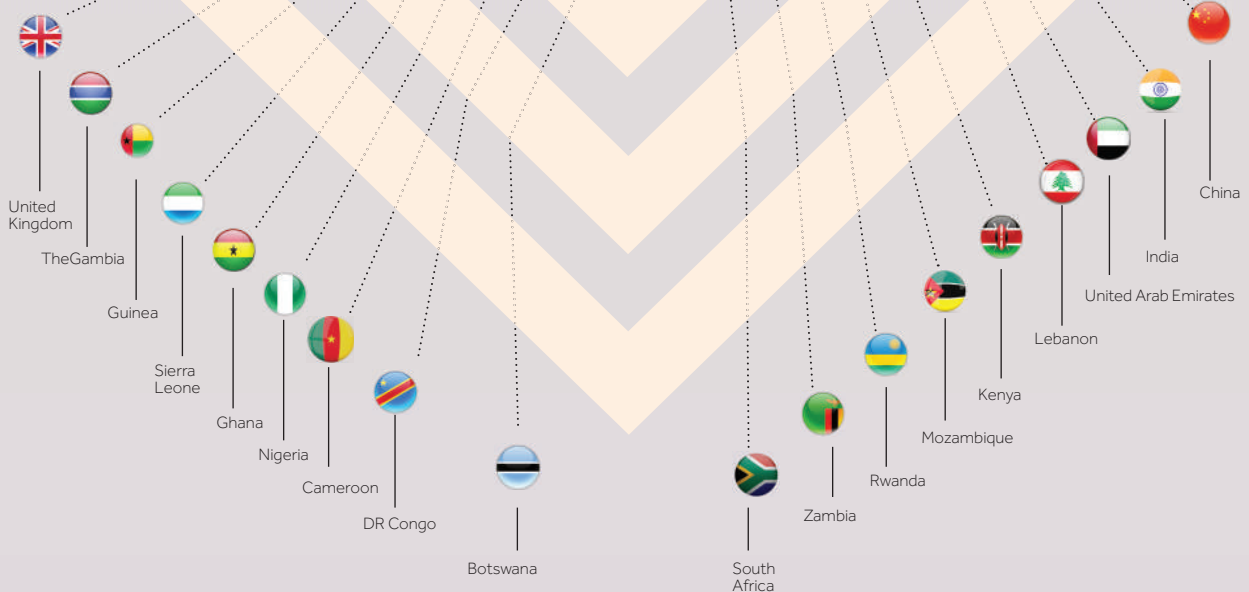
Within our business, we also actively consider environmental and social matters as part of our overall approach to managing our footprint through our operations. We monitor our resource consumption, supply chain, and processes and aim to minimise the resultant negative impact of our operations.



## **Principle and Partnership-Based Approach**

Across all aspects and levels of our business, we adhere to relevant principles to support our sustainability efforts and challenge conventional practices. Our reporting and disclosure ensure that we are transparent about our decisions and accountable to our stakeholders.

# OUR GEOGRAPHICAL COVERAGE



# BANKING GROUP AND ITS SUBSIDIARIES' LOCATIONS AND BRANCHES















Access Bank Plc ('the Bank') is licensed by the Central Bank of Nigeria as a Commercial Bank with International Authorisation. The Bank is renowned for its comprehensive range of financial product offerings. Our key business segments are: Corporate and Investment Banking, Commercial Banking, and Retail Banking. The key customer segments include: Telecommunications, Beverages, Manufacturing, Construction, Oil & Gas, Parastatals, High Networth Individuals, Middle Income Professionals and Financial Inclusion Customers.

We are proud of our ability to add value to clients and leverage our unique value proposition to provide innovative solutions across the economic value chain. In deploying products and services, the Bank adheres to responsible business practices and readily commits resources to social investments in fulfillment of its corporate social responsibility objectives.

We are located in all major commercial centres and cities across Nigeria. We operate 13 subsidiaries within West Africa, Southern Africa, East Africa

**We are a leading financial institution with head office in Nigeria, driven by core values that enable us continuously deliver strong and sustainable performance. We are in business to help our customers build a sustainable future by offering bespoke products and solutions, using highly skilled workforce across Sub-Saharan Africa, United Kingdom, and Asia.**

and the United Kingdom. The Bank also has business offices in the Republic of China, Lebanon and India. The Access Bank (UK) Limited has a branch in United Arab Emirates.

Subsidiaries	No. of Branches
 Botswana	19
 Cameroon	1
 DR Congo	17
 Ghana	54
 Guinea	2
 Kenya	25
 Mozambique	11
 Nigeria	554
 Rwanda	7
 Sierra Leone	6
 South Africa	6
 The Gambia	7
 Zambia	18
 United Kingdom	3



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That's why we are on a path to inspire, unearth and showcase its true offerings through Fashion, Film, Music and Art. Experience more than banking with us.

Access Bank Lagos City Marathon | Art X | BaFest  
Access the Stars | Access Polo Tournament

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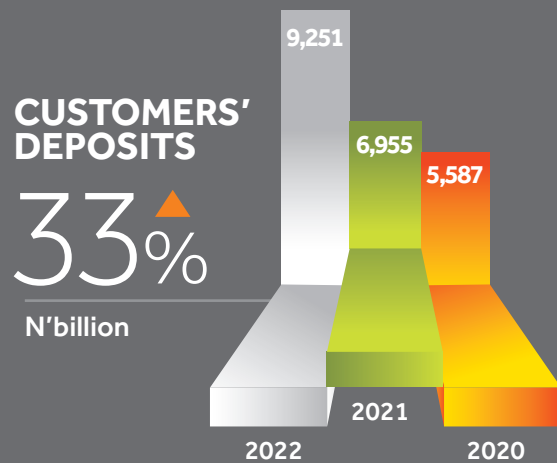
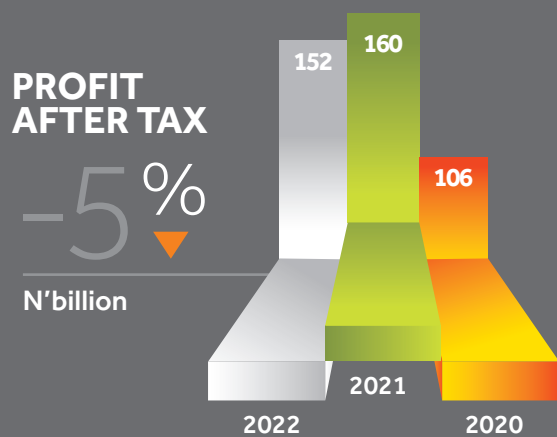
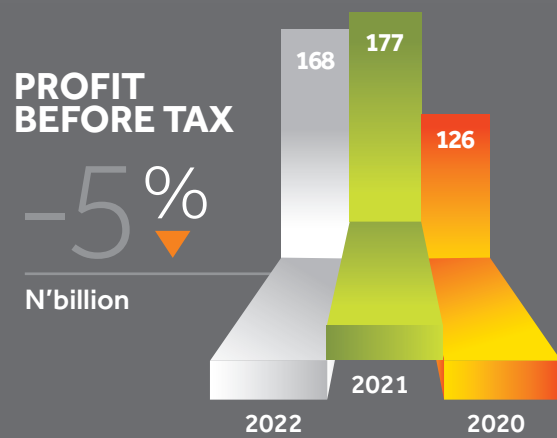
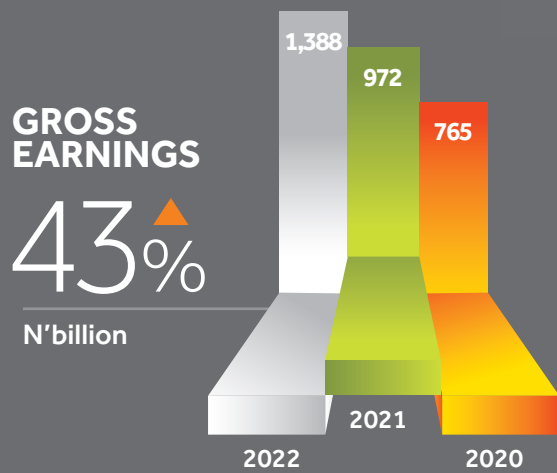
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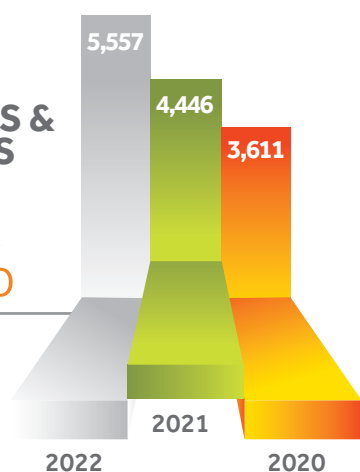


# BUSINESS HIGHLIGHTS



NET LOANS &  
ADVANCES25%  
▲

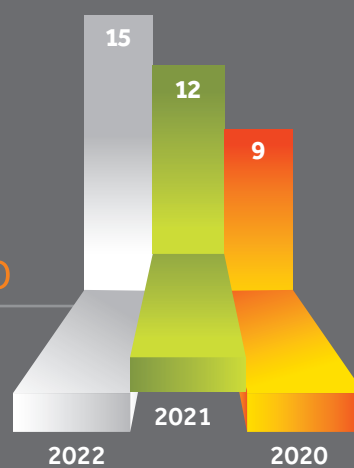
N'billion

SHAREHOLDERS'  
FUND17%  
▲

N'billion

TOTAL  
ASSETS28%  
▲

N'trillion



	2022 N' Million	2021 N' Million	2020 N' Million	
Gross Earnings	1,387,911	971,885	764,717	<b>43%</b>
Profit Before Tax	167,680	176,700	125,922	<b>-5%</b>
Profit After Tax	152,202	160,215	106,009	<b>-5%</b>
Customers' Deposits	9,251,238	6,954,827	5,587,418	<b>33%</b>
Net Loans And Advances	5,556,516	4,445,911	3,610,928	<b>25%</b>
Shareholders' Funds	1,231,391	1,050,028	751,041	<b>17%</b>
Total Assets	14,998,401	11,731,964	8,679,747	<b>28%</b>



# AWARDS & RECOGNITIONS

In recognition of its defining roles across the African continent, Access Holdings Plc was recognised by reputable domestic and global organisations in 2022. Some of these awards and recognitions include:

**“Outstanding Business Sustainability Achievement”**

*by the Karlsruhe Sustainable Finance Awards.*

**“Most Outstanding Company in Environmental Sustainability”**

*by Environmental Sustainability Conference, Expo & Awards (ECOSEA)*

**“Disability Inclusion Commitment”**

*by Sightsavers and UKAID Award*



# We are **faster, closer** and **safer**

With our scale, expertise and deep desire to satisfy your needs, we will deliver exceptional experiences for the moments that matter the most to you.



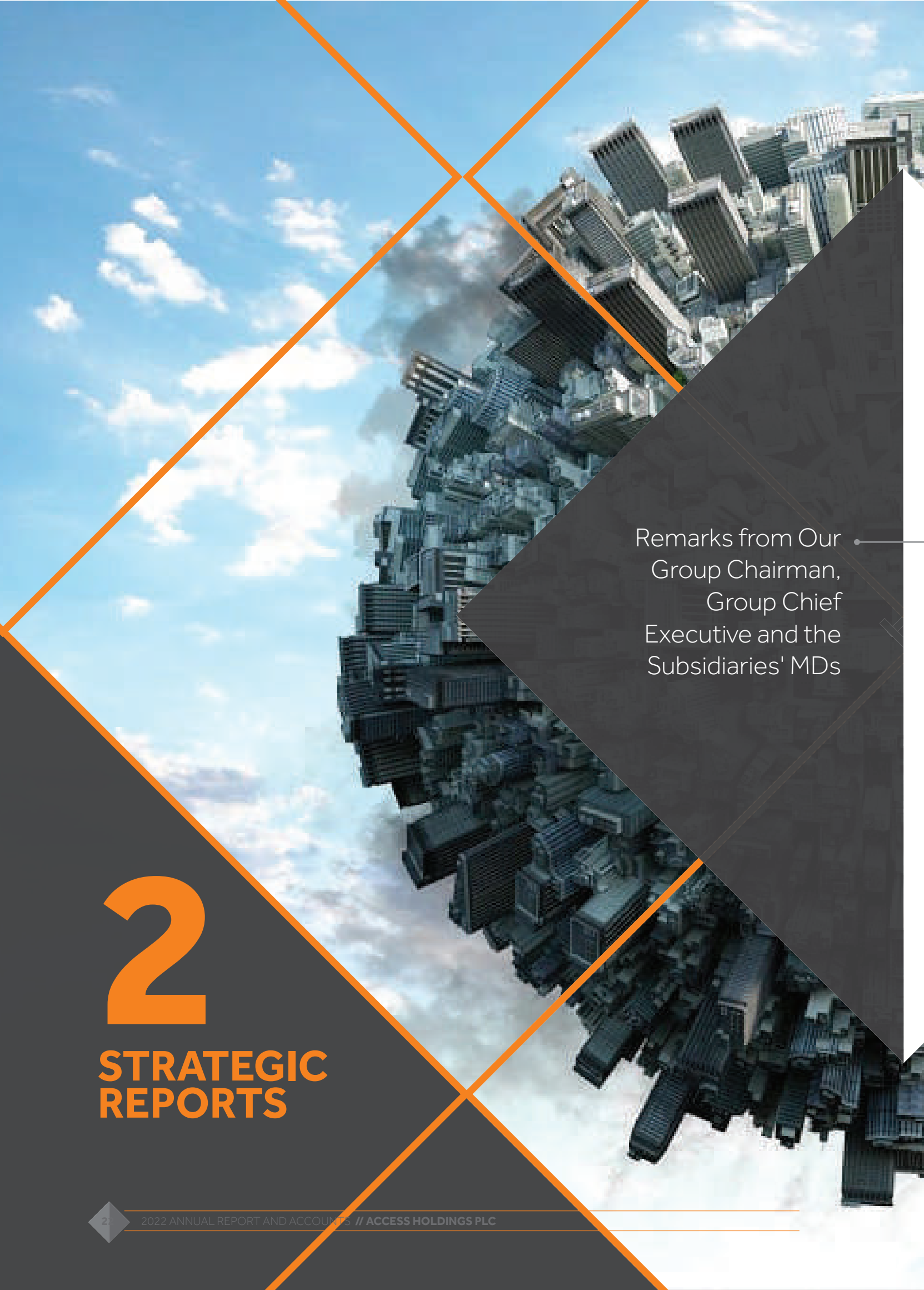
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Remarks from Our  
Group Chairman,  
Group Chief  
Executive and the  
Subsidiaries' MDs

# 2

## STRATEGIC REPORTS

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**GROUP  
CHAIRMAN'S  
STATEMENT**



**BABABODE OSUNKOYA, FCA**

Group Chairman, Access Holdings Plc



## Overview

2022 was a year of unprecedented challenges for Access Holdings Plc and for society more broadly. As a company, we continued to demonstrate our resilience, our ability and commitment to support customers, clients, and wider stakeholders in ever changing economic conditions.

The year saw the outbreak of the Ukraine – Russia war in Europe, climate disasters, continuing effects of Covid-19 which posed a great threat in large parts of the world, and an unexpected sovereign debt issue in Ghana. These resulted in the partial reeling-in of globalisation and considerable pressure on households and businesses from rising inflation. We have left behind the economic comfort zone of moderate inflation and predictable interest rates. The reasonably free flow of goods, including sources of energy, around the world can no longer be easily taken for granted.

In times like this, it is good to be able to report that Access Holdings Plc remains financially and operationally resilient despite the significant macroeconomic headwinds in 2022. There is a high level of consciousness from the Board that there is much work ahead. Most importantly, the very uncertainty that has created the volatility which in turn powered the results in various markets can have adverse consequences for households and corporate customers; we will continue to work hard to support our customers and clients through this period.

There is a purpose, energy and creativity in the people of Access which will continue to be deployed for the benefit of the communities we serve.

## Financial Performance

There is a purpose, energy and creativity in the Access family which will continue to be deployed for the benefit of the communities we serve.

The Group recorded a profit before tax of ₦167.7 billion for the year. Total assets grew by 28.2 percent from ₦11.7 trillion in December 2021 to ₦15.0 trillion in December 2022. Deposits from customers grew by 33 percent from ₦6.9 trillion in 2021 to ₦9.3 trillion in 2022. Our shareholders' equity also grew by 17 percent from ₦1.05 trillion in 2021 to ₦1.23 trillion in 2022. Despite the tough macroeconomic conditions, with inflation at over 20 percent, we aggressively drove down our cost to income ratio despite ongoing business expansion.

The Board is pleased to propose a final dividend of ₦1.30 Kobo per ordinary share. This is in addition to the interim dividend of 20 kobo per ordinary share paid at mid-year.

Transitioning into a Non-Operating Financial Holdings Company – future fit strategy, we celebrated our 20th anniversary in March 2022, as we transitioned into a Holdings structure from March 2022. We remain intentional about our objectives at every point in time.

In January 2023, we began the implementation of another five-year strategy which we shared with the investment community and stakeholders. A key aspect of our intent over the next five years is to become a top five financial services provider in Africa by 2027. We will build a large, diversified compa-

The Group has approximately 27,000 employees, and as I have mentioned earlier, I have always been humbled by the dedication of colleagues to the pursuit of our purpose and by the way they embrace the societal and climatic challenges experienced by all. I want to thank them for their hard work and commitment.

ny, by consolidating our wholesale franchise and embedding ourselves firmly in the retail market. This strategy will be digitally led, customer-focused and supported by various collaborations with reputable fintech companies, to deliver a deeply entrenched retail footprint and payment business. This will all be supported with strong technological infrastructure and robust risk management framework.

The focal point of our 2023 – 2027 Strategy is creating a globally connected community and ecosystem, inspired by Africa for the world. This will be the propelling driver as we aim to become one of the top five financial services provider by 2027.

Access Holdings Plc will play a pivotal role in optimising and orchestrating all the activities of the ecosystem as well as mitigating the risks coming from all business activities.

## Board

I would like to start by thanking all my Board colleagues for their contributions to the Company. I remain confident of their capacity to create a big positive change to the institution, giving the skills they bring to bear, as well as their deep financial services expertise.

We were delighted to meet face to face with our loyal shareholders at the Statutory Meeting in November 2022, following a pause in face-to-face meetings for a period of two years as a result of the Covid-19 pandemic. We have always valued their feedback and engagement, and this meeting was well attended as ever. We were pleased to discuss our business performance, and our commitment to growing shareholder value. We look forward to continuing these discussions in person in 2023.

The Group has nearly 27,000 employees, and as I have mentioned earlier, I have always been humbled by the dedication of colleagues to the pursuit of our purpose and by the way they embrace the societal and climatic challenges experienced by all. I want to thank them for their hard work and commitment.

The Board and Management's gratitude goes to our shareholders, customers and all who have stood by us over the years. With your support, we continue to build a world class, sustainable institution underpinned by strong ethical and governance standards. We intend to maintain these standards as we progress further towards becoming one of the top five financial services provider in the next 5 years.



**Bababode Osunkoya, FCA**  
Group Chairman

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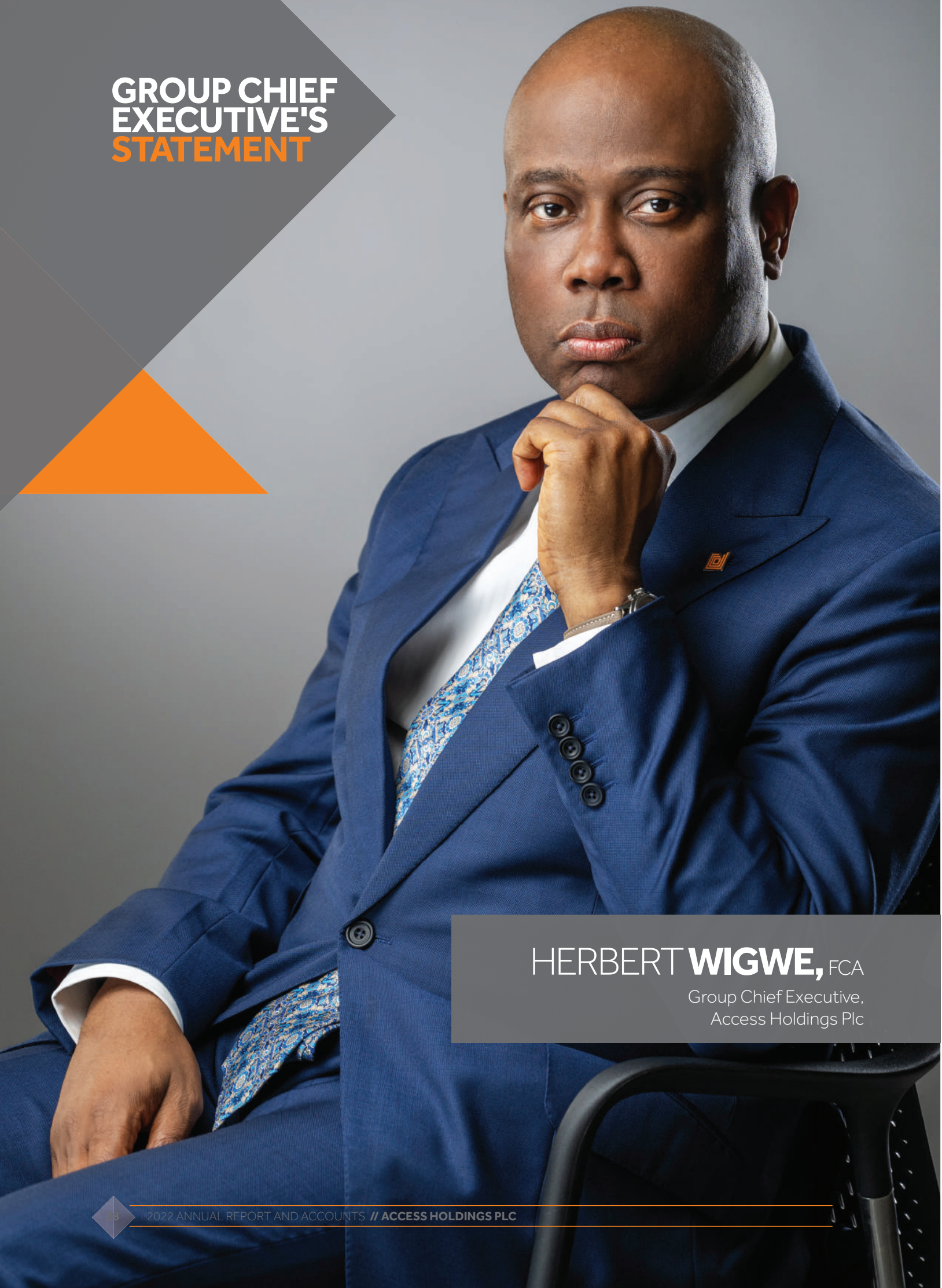


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**GROUP CHIEF  
EXECUTIVE'S  
STATEMENT**



**HERBERT WIGWE, FCA**

Group Chief Executive,  
Access Holdings Plc

## Introduction

This is our first annual account since transitioning into a Holdings Company starting with operating subsidiaries divided along three business lines: Access Bank Plc, Access Pensions Limited; and Hydrogen Payment Services Company Limited. 2022 was, by any measure, an extraordinary year. A year in which we saw the emergence of a new world, geopolitically more complex and economically more volatile and uncertain.

Post the Covid-19 pandemic, economists had anticipated that inflation will be transitory, instead Russia's invasion of Ukraine sparked Europe's worst energy crisis since the 1970s. Inflation, reinforced by war, disruption of supply chains, and the continued impact of climate change, became some of the world's biggest macroeconomic concerns.

In response, central banks both in developed and emerging markets tightened monetary policies sharply in 2022. Globally, inflation is expected to abate in the coming months, albeit only gradually as the ongoing Russia-Ukraine war is likely to keep energy and food prices at high levels. Fiscal deficits are likely to remain high in both developed and emerging markets as further public spending is rolled out to help the private sector manage rising prices, against a backdrop of slower growth and higher interest rates. This could increase the strain on highly leveraged sovereigns, corporates, and households.

In a year with significant inflationary pressures and tighter central bank monetary policies globally, we drove our growth strategy, supported our customers through the challenges they faced, whilst creating significant value for our shareholders. In Nigeria, we saw the Monetary Policy Rate increase from 11.5 percent in Q1 2022 to 16.5 percent by the end of 2022, and 18.0 percent in March 2023, as the fight to stem inflation continued.

The FX challenges worsened in 2022, and this saw the gap between the parallel market and the NAFEX rate grow by as much as ₦400 :\$1 in Q3 2022, before pulling back slightly. Despite these multiple challenges, we made headway in deepening relationships with multinational clients and corporates, boosting loyalty and customer acquisition

across many countries.

The monetary normalisation process instituted by many Central Banks is expected to continue across many countries in 2023, leading to a gradual slowdown in the global economic activity.

In response to the challenged macroeconomic environment, Moody's & Fitch Ratings downgraded the sovereign on concerns around the macro indices with contagion effect on 9 Nigerian Banks, including Access Bank.

### 2022 Financial Performance

In 2022, reported Profit before Tax was ₦167.7bn, showing a slight decline in performance when compared to 2021 at ₦176.6bn, largely due to (₦103bn) of impairments from the sovereign debt issue in Ghana in addition to the impact of the sovereign downgrade in Nigeria (₦4.3bn). Excluding these sovereign related adjustments, adjusted profit before tax was ₦275bn, an increase of 55 percent on last year, driven by improved income across all lines, together with efficiency improvement and controlled cost of risk. However, we do expect the Ghanaian debt crisis to be a one - off issue as it is the first in the continent and we have strengthened our risk management framework with respect to other sovereign exposures. All our businesses grew profits in 2022, and we maintained our strong capital, funding and liquidity positions.

At the (Total) Banking Group level, we surpassed and are above target for all our key metrics, including Cost to Income Ratio which reduced further from 58.8 percent in 2021 to 57.9 percent in 2022. Although this ratio contin-

ues to show good improvement as we double down on cost containment strategies, we continue to invest in infrastructure and technology to support scale, plus the ever-increasing regulatory costs given the size of our balance sheet. We take a long term approach to our business and believe the regulatory costs will be adjusted sometime in the future and we will reap the benefits of our size.

Year-on-year growth in both gross loans and advances to customers and customer deposits was 23 percent and 28.5 percent respectively, leading to strong bottom line figures.

Our strong risk management practices continue to see our Non-Performing Loan Ratio below the regulatory limits at 3.15 percent as we stepped up the drive on our de-risking strategy. Despite critical challenges with multiple rating agencies downgrade, our capital adequacy ratio remains sufficient and well above regulatory minimum requirements at 19.6 percent.

Contributions to Group profits from our International subsidiary UK, grew year on year by 15 percent despite unprecedented challenges in the macroeconomic environment.

### **Operational Business Review**

Our success in 2022, marked the culmination of five years of delivering on our strategic plan largely focused around becoming the leading Bank in Nigeria between 2018-2022. This is even more remarkable as this period included the Covid-19 pandemic, showing the strength of our business model – our customer focus, scale, diversification – and the progress we continue to make in our business transformation, while maintaining an ongoing disciplined approach to capital allocation.

We have seen huge structural changes across the world over the past decade, driven by changing regulations, technology, competitive landscape and most importantly in the case of Africa, significant changes in demographics.

All these structural changes will bring significant risks and therefore huge opportunities for growth across Access Holdings' businesses. Some of these opportunities will require changes in our business model to drive earnings and efficiencies across the Payments, Asset Management, Retail & Digital Lending businesses, and other pockets of opportunities which would not have been available in the past under a narrow banking business.

To improve our operational efficiency, we continue to deploy technologies at scale in our organisation. Our Cloud adoption rate, which is the percentage of our technology services on the private or public Cloud, has increased consistently over the years.

To improve our operational efficiency, we'll continue to deploy technologies at scale in our organisation. Our cloud adoption rate, which is the percentage of our technology services on the private or public cloud, has increased consistently over the years. Today, we have over 80 percent of our services running on cloud infrastructure. We strengthened our cyber security, given the heightened state of attacks to the post Covid-19 pandemic by investing in the latest security technologies and implementing rigorous security policies and measures to protect our systems and data. We are constantly improving our visibility into potential anomalous digital interactions across the enterprise through our World Class 24/7 Security Operations Center (SOC), consciously empowering our subsidiaries, regions in their enterprise network monitoring.

Our new businesses will optimise and integrate towards providing value service to the markets and communities we serve.

The structural changes will require a new drive, in terms of earnings growth and efficiency, as well as increased diversification to mitigate risks. The company will play the orchestrator role to our subsidiaries.

### **Banking Group**

In the pursuit of building Africa's gateway to the world, we have positioned ourselves strategically in key African markets and we have trade hubs across the continent. For our corporate clients, we have been able to build key trade finance routes, encouraging value chain business banking through increased correspondent business banking services within the franchise.

We added around 14 million retail customers across the Nigeria franchise as we continue to push financial inclusion across multiple channels.

Our UK franchise was awarded the Best African Trade Finance Bank for the seventh consecutive year, as we saw UK 2022 revenues grow year on year by 22 percent. In 2022, we expanded our branch network across several African countries including Cameroon, DR Congo, South Africa, and Botswana.

In West Africa, our franchise in Cameroon opened its doors to customers in Q2 2022, closing out key syndication deals and signing on over 20 top multi-nationals accounts in its first year of operation.

In East Africa, Access Bank Rwanda won the award for the Commercial Bank of the Year 2022, as the Bank successfully participated and concluded a Cross Border financing involving the Eastern part of Africa (Access Bank Kenya, Access Bank DRC, and Access Bank Rwanda), the first ever cross border transaction deal concluded by our African Subsidiaries.

Across Southern Africa, since entering the market through the acquisition of Grobank in SA in 2021, the Bank has been working on making a difference in the market. It established teams to support the growth ambitions of South African nationals and residents across Retail, Business and Corporate banking and thus achieved an increase in its number of customers from 5,049 in 2021 to 26,045 in 2022. During the year, South Africa also signed on 30 new Alliance Partners.

In Mozambique, Access Bank pioneered contactless cards and POS with Euronet, in addition to launching the Access Africa application.

### Payments

Our payment business went live with the Switching business in Q3 2022, while the other areas of the business will become fully operational from Q2 2023. Our key product offerings cut across four main business lines;

- Card servicing: credit, debit and prepaid
- Merchant payment solutions (POS, E-commerce)
- Switching
- Direct card routing.

From Q1, 2023, we have started seeing good traction with our Merchant payments' business as new solutions are tested and deployed for the benefit of all our customers in this era, promoting a cashless society.

The Payment business will leverage on the Wholesale and Retail customers of the Bank, digital partnerships within the ecosystem, and collaboration with other Banks and FinTechs, to provide cost and operating efficiencies for our Wholesale & Retail businesses. It will also leverage the huge Wholesale, Retail customer base to provide value for the entire ecosystem.

Consolidation across the Pensions industry continues unabated and given the regulatory direction of Micro Pensions, we believe Access Pensions will become a Top 2 in the next 5 years.

### Pensions

The Access Brand is known for our clear and ambitious growth strategy and we have had success in joining complementary businesses to maximise value.

In the second half of 2022, Access Bank completed divestments from the Pensions Custodian business and acquired significant shareholding in First Guarantee Pensions Ltd & Sigma Pensions Ltd to form Access Pensions Ltd. This combination resulted in the creation of the 4th largest PFA in Nigeria, with Assets under Management of Nine Hundred Billion Naira, putting us clearly in the league of strategic players in the Pensions industry.

Consolidation across the Pensions industry continues unabated and given the regulatory direction of Micro Pensions, we believe Access Pensions will be ranked top two Pension Fund Administration company in the next five years.

### Powering Ahead in Sustainability

As part of our lifelong commitment to be a conscious leader in sustainable practices, we were the first corporate

in 2022 to issue a climate certified publicly listed Green Bond, via the issuance of US\$50 million Reg S Step-Up Green Notes due in 2027 in the international capital market via a private placement.

We reached over 6 million lives through community interventions, impacting over 1, 200 communities and 257 Non-Governmental Organisations. We provided access to finance for over 20,000 SMEs in excess of ₵110 billion, improving job opportunities for citizens.

Across our subsidiaries and in line with the Bank's commitment to see SMEs thrive and position them to continually support Ghana's economy, Access Bank Ghana partnered with the Ghanaian government for its YouStart Programme. The YouStart programme is the Government of Ghana's vehicle of providing funding and technical support to the youth. Access Bank Ghana is one of the bank's partnering the government on this initiative.

We ramped up our activities in the alternative energy space, having 167 offsite locations /branches ATMs powered by solar energy, up from 150 locations in 2021, slowly reducing our dependency on non-renewable energy.

We conducted a first of its kind environmental audit across 554 branches nationwide by certified environment consultants, ensuring compliance with necessary environmental management protection codes, standards and procedures.

We continue to win multiple awards and recognitions, including the World Finance Award for Best ESG Strategy in Nigeria and the Karlsruhe Sustainable Finance Award for Outstanding Business Sustainability Achievement, for the eleventh and sixth time respectively.

### **Looking into the future – (New 5-Year Strategic Cycle 2023 – 2027)**

As the institution has transitioned to a Holdings Company to capture the opportunities the African market provides, the Company's ambitions will be supported by seven key enablers (Customer Experience, Digital and Technology, Data and Analytics, Risk, ESG, People and Culture and Brand and Communication). These enablers will ensure Access executes seamlessly, to become one of the Top Five financial services institution in the African Continent by the end of the strategic cycle in terms of revenues, asset base and on a balanced scorecard basis. The proven success of our business model gives us a strong foundation upon which we can build the best open financial services platform and set new ambitions, which we unveiled at our Investor Day in January 2023.

We have positioned ourselves to be at the centre of financial flows on the continent – trade, expanding and deepening financial services and serving corporates with excellence – creating a self-sustaining ecosystem. The company will continue to create a high-performance organisation with a strong bench of talent who are the best African leaders with capabilities to deliver the Company's future aspirations. We will continue to build strong relationships with all our stakeholders, to enable us deliver on our strategy, in line with our long term values.

As I look to the year ahead, the financial sector, like many others, is facing profound changes. We have dealt with challenging conditions successfully in the past as a team, and I am confident we will do it again. Having a clear strategy and a sound plan which leverages our strengths is paramount, as it is having the right team to execute seamlessly.



**Herbert Wigwe, FCA**  
Group Chief Executive



# OPERATING COMPANIES' PERFORMANCE REVIEW



Roosevelt **OGBONNA** // MANAGING DIRECTOR / CEO

## Introduction

It gives me great pleasure to present my report as Managing Director of Access Bank Plc. This is my first year of reporting in this capacity and I am filled with an immense sense of pride and satisfaction for being part of an innovative organisation that provides outstanding customer service, cultivates talent, and driven by a strong vision to be the world's most respected African bank.

I am humbled and excited to serve you, our esteemed shareholders, and this Bank, which I have seen grow in breadth and depth into a strong and sustainable institution under the leadership of my predecessor, Herbert Wigwe. Over the past 20 years, we have achieved much in the face of an ever-evolving business landscape, and I am confident that with our collective dedication and hard work, we will continue to thrive as a strong and sustainable entity.

2022 was a year of significant challenges and obstacles, ranging from geopolitical tensions to economic pressures as we faced a range of complex issues that impacted all of us. The ongoing Russia-Ukraine conflict, with the attendant implications on global economy, was one of the most prominent and pressing challenges that we faced as an institution. The conflict has led to political tensions, economic sanctions, and a significant humanitarian crisis. In addition to this, we also experienced inflationary pressures and tightening monetary policies by major global central banks. While the Central Bank of Nigeria (CBN) adjusted the Monetary Policy Rate (MPR) by 500bps to 16.5 percent in November 2022 from 11.5 percent in January of the same year, the Federal Reserve Board adjusted the Federal Reserve Interest Rate to 4.5 percent in December 2022 from 0.5 percent at the beginning of the year. The actions of central banks across the globe created economic uncertainties and affected market indices across the globe as monetary policies were adjusted multiple times in response to climbing inflation rates.

One of the key highlights of 2022 financial performances was the macro challenges faced by Ghana. The country witnessed high inflation rate, weakened currency, coupled with high level of public debt stock to Gross Domestic Product (GDP) ratio, and concerns for debt sustainability

level. The government of Ghana embarked on a debt restructuring exercise, including a Domestic Debt Exchange (DDE) Programme, to lower the debt to GDP ratio to 55 percent in present value terms.

In its October 2022 World Economic Outlook, the International Monetary Fund (IMF) forecasted that the global growth rate will decrease from 3.4 percent in 2022 to 2.8 percent in 2023, and Sub-Saharan Africa to be 3.1 percent in 2023 from 3.6 percent in 2022. Although, this news may not be the most favourable, we remain undeterred and trust our capacity to face future challenges that may arise. Our resolute determination to achieve our strategic objectives, combined with our commitment to providing exceptional service to our customers will ensure that we promptly adapt to changes in macroeconomic conditions in delivering value to our shareholders.

Our Bank is determined to maintain its forward momentum. We are confident in our ability to ride any hurdle we encounter and to remain focused on delivering exceptional results to all stakeholders. We will continue to focus on our strengths, work collaboratively, and make sound business decisions, in order to achieve our vision of being the world's most respected African bank.

### 2022 Performance Review

In 2018, the Bank set a bold goal to attain number one position in key financial metrics in the banking industry by 2022. I am delighted to report that we achieved most of the goals that we set by the end of the strategy cycle that ended in 2022. We continue to see growth on our digital platforms as we migrate more customers to alternate channels. The significant growth of our digital penetration plan can be attributed to our ability to leverage technology to build scale into the business across customer acquisition, digital financial services, agency banking and overall improvements in financial inclusion in the country. This also attests to our commitment to meeting the evolving needs of our customers, improving user experience across all channels, while also expanding our business footprint.

In line with our global expansion strategy, we continue to make foray into more African countries and other global financial centres and trade hubs. We commenced operations in Cameroon in second quarter of 2022 and I am happy to announce that we have received regulatory approval to commence operations in France.

Our Bank is determined to maintain its forward momentum. We are confident in our ability to ride any hurdle we encounter and to remain focused on delivering exceptional results to all stakeholders.

In terms of 2022 financial performance, Access Bank, once again, delivered an outstanding performance; our gross earnings for the year reached a record high of ₦1.38 trillion, up by 42 percent from 2021 which stood at ₦971 billion. This feat made us the first Nigerian financial institution to cross the ₦1 trillion gross earnings mark. This is a testament to our unwavering commitment to excellence. The Bank maintained a well-structured and diversified balance sheet, our total asset also grew significantly to ₦14.9 trillion in 2022 from ₦11.7 trillion in 2021, demonstrating our ability to deliver sustainable growth and create value for our stakeholders.

The Banking Group has consistently outperformed the market on all key growth metrics. Over the past 5 years, Gross Revenue has grown at an annual growth rate of 21 percent compared to the average market growth rate of 6 percent. We have maintained a double digit return on ROAE in the last 5 years, as we delivered sustainable returns to our shareholders. Our Non-Performing Loans (NPL) ratio stood at 3.1 percent, while our Capital Adequacy Ratio stood at 20.2 percent as at 31st December 2022, evidencing our strong risk and capital management practices.

The Group participated in the Ghanaian government Domestic Debt Exchange (DDE) programme and exchanged GHS3.275bn of its existing Ghana bonds for a series of new bonds with maturity dates commencing from 2027 to 2038, totalling GHS3.48bn. The Central Securities Depository of Ghana allotted the new bonds on the 21st of February 2023 and the DDE resulted in a 29 percent haircut on the Domestic Bonds portfolio of Access Bank Ghana. Whilst the terms for Ghanaian government issued Eurobonds have not been concluded, the Group has taken impairment charge of ₦103billion for both the domestic debt and the Eurobonds, representing c.30 percent of the total exposure of USD755million.

## Looking forward

As we herald the next 2023 - 2028 5-year strategy cycle, we will continue to pursue our Retail expansion strategy by growing our customer base to over 125million as well as driving financial inclusion. In addition, we will consolidate our Wholesale business, supporting Intra African trade across the Continent. We will also transform and change our operating model to deepen digital penetration as we support our Wholesale business. We will catalyse Africa-wide trade, working with multinational and regional Corporates, and partnering with Development Financial Institutions. Over time we will continue to build our African payments gateway and support International Trade and Payments across the entire ecosystem.

Our International Subsidiaries will play a critical role in anchoring trade across key global markets. With its robust correspondent banking relationships with major banks in the world, Access Bank will become the regional trade settlement leader for global corporates/multinationals with presence on the Continent. As we continue to grow our footprint across the Continent, supporting our Trade business, our expectation is that our International and African subsidiaries will show increased contributions to the Group over the next 5 years as we continue to capitalise on the compelling opportunities that Africa presents.

Significant lessons have been learnt giving our macro-economic and regulatory environment in 2022. As we move on to the next phase of our growth story, I am positive that we will achieve our aspirations through a sustained and sharp focus on our strategic priorities. We will continue to focus on effective execution of our strategy and on delivering value to shareholders whilst ensuring we achieve operational efficiency.

I want to express my deepest gratitude to our shareholders, customers, and employees for their unwavering support throughout 2022. Your trust in us has been the driving force behind our success, and we remain committed to delivering the best possible value to you. I look forward to continuing to work with you as we execute our next 5-year strategy. Once again, thank you for your support.



**Roosevelt Ogbonna**

Managing Director/CEO, Access Bank Plc

# access



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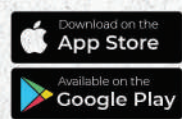
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Dave **UDUANU** // Chief Executive Officer

**In 2022, Access Pensions Limited joined Access Holdings Plc following the acquisitions of the erstwhile First Guarantee Pension Limited (FGPL) and Sigma Pensions Limited (SPL) and their subsequent merger.**

The merger created the fourth largest pension fund in Nigeria by total assets (c. ₦GN900billion) with over 1million customers. The two legacy entities trace their origins to the landmark reforms in 2004 which changed the landscape for retirement planning in Nigeria from the pay-as-you-go defined benefit system which was beset with under-funding issues to a pay-as-you-earn defined contributory pension scheme (CPS). The scheme was set within a strong institutional framework of private pension fund administrators (PFAs), bank owned pension fund custodians (PFCs) and one government regulator, The National Pension Commission, (PenCom). In the period that followed, pension assets expanded at a 22 percent CAGR to ₦GN15trillion at the end of 2022 as mandatory adoption within the private formal sector and federal public sector supported increased contributions. Further supporting factors include a young demographic age, with most contributors under 40-years old, and double-digit investment returns given a high exposure to fixed income

instruments. That said, the outlook remains robust, as pension assets remain modest relative to the size of the Nigerian economy (7.5 percent of GDP) and working population (9 percent), there remains opportunity for further growth in pension assets from a greater formalisation of economic activity. Furthermore, given the onerous burdens associated with defined benefit type arrangements operated at the sub-national level, outlook is for greater conversion to the contributory pension system adopted at the Federal level. Moreso in the light of technological innovations around payments which can drive greater uptake in the informal sector.

In what follows, I will look to map out some important factors that will drive pension growth over the medium term and how Access Pensions, under the Access Holdings Plc, will leverage on key relationships and a growing ecosystem across Africa will play a role in leading the industry forward. But first a recap of developments within the global and domestic pension funds space in 2022.

In 2022, against a backdrop of difficult financial market conditions, global pension assets experienced their biggest drop since 2008, down 17 percent to USD47.9trillion. The declines stemmed from a big drop in bond prices in the aftermath of monetary tightening by major global central banks in response to rising inflation. In terms of

Nigeria, despite a challenging economic environment, total pension assets bucked the global trend, posting a 12 percent rise to NGN15trillion (USD32.billion) driven by strong growth in public and private sector contributions and improved investment returns following a recovery in interest rates.

composition, defined contributory schemes remained dominant at 54 percent, continuing the trend in recent years as defined benefit type arrangements remained in retreat under pressure from higher costs associated with adverse trends in demographics across advanced economies from an increase in older aging populations and over a decade of ultra-low interest rates.

In Nigeria, despite a challenging economic environment, total pension assets bucked the global trend, posting a 12 percent rise to NGN15trillion (USD32.billion) driven by strong growth in public and private sector contributions and improved investment returns following a recovery in interest rates. The former is testament to a rebound in economic activity and hiring while the latter reflects tightening by Central Bank of Nigeria (CBN) in response to rising inflation and exchange rate pressures. The growth in pension assets continues a secular trend dating back to 2004 and reflects the growing adoption within the formal private sector and the public sector at the federal level of CPS. In our inaugural year within the Access Holdings Plc, Access Pensions Limited reported NGN7.04billion in gross revenues and net income of NGN2.2billion. Our revenues were predominantly driven largely by fee incomes (91 percent) earned from managing retirement assets which closed 2022 at NGN896billion.

Within the industry, two key developments occurred over the year which are worth mentioning. First, PenCom released the long-awaited guidelines on accessing retirement savings for mortgage equity contributions. This development provides a benefit to retirement savers in the form of being able to pledge a portion of their pension savings (25 percent) as equity contributions for mortgage loan applications with financial institutions. We believe this is a differentiator for operators within the industry and working with our sister company Access Bank, we will look to roll-out this feature over the year to deliver a seamless mortgage application process to pension savers in the industry. Secondly, PenCom announced the results of its re-capitalisation drive which raised the minimum capital requirements to NGN5billion (previously NGN1billion). The industry now comprises 19 players even though the top 5 players control 70 percent of industry

assets, a number which rises to 90 percent for the top 10 players. This suggests the presence of many marginal players and the opportunity for mergers and acquisitions to unlock synergies in the industry and drive greater return to shareholders. Indeed, following the start of the transfer window in Q4 2020 which allowed pension savers switch between fund managers, the pension industry entered a new phase of heightened competition. This development alongside the entry of banks into the segment via the financial holding companies portends a new era of competition to acquire customers by leveraging on network effects within these financial groups. Furthermore, given their long experience in dealing with and managing

As a business, we explore these issues by investing in companies that are committed to sustainable practices and have a positive impact on the environment.

In addition to our digital platform, we will continue to invest in our people, processes, and technology to enhance our operational efficiency and service delivery. In line with regulatory requirements,

a large customer as well as growing technology adoption, the prospects are immense for increased service delivery levels relative to the last two decades.

It is within this context that I situate the entry of Access Holdings Plc into the emerging pension space in Nigeria. Access Pensions will look to leverage on the strengths and relationships within the Access Holdings Plc ecosystem which speaks to long-standing corporate clients, an opportunity to introduce retirement savings accounts to its retail customers numbering over 58 million. We believe that leveraging on the network effects within the Access Holdings Plc, we can unlock greater opportunity to expand our market share at minimal cost levels.

Our other approach to winning in the pension industry is via strategic partnerships within and outside Nigeria. In an increasingly interconnected global environment, being able to deliver financial services across a range of products under a single platform is fast becoming a distinguishing feature for market leaders. With a growing presence across Africa and major global financial centres, we will look to explore partnerships with regional, African and global corporations and supranational development financial institutions under a diverse range of initiatives, in particular climate change and sustainability. As the global community increasingly grapples with the impact of climate change and other sustainability issues, pension funds are recognising the need to integrate these considerations into their investment approach.

As a business, we explore these issues by investing in companies that are committed to sustainable practices and have a positive impact on the environment. This approach involves assessing a company's environmental, social, and governance (ESG) practices and making investment decisions based on these criteria. In addition, at Access Pensions, we are also increasingly using their shareholder influence to encourage companies to adopt

more sustainable practices. Through engagement and dialogue, we believe that we can influence companies to reduce their carbon footprint, improve working conditions, and enhance their governance practices. Furthermore, we are also looking to invest in green infrastructure projects, such as renewable energy and sustainable transportation. These investments not only contribute to reducing greenhouse gas emissions but also provide long-term stable returns.

Overall, integrating climate change and sustainability into investment decisions is critical for pension funds to address the long-term risks and opportunities that these issues pose to their investments. By prioritizing sustainability and responsible investment practices,

we look to strike up partnerships that can create positive impacts for the environment, society, and our members' retirement savings. This will entail engagement with a wide spectrum of firms with add-on effects to our customer base and revenues.

Beyond these two pillars, we will look to leverage technology via the development and deployment of a digital platform to transform the way we onboard and engage with our customers. Our objective is to provide a seamless and personalised experience to our pension customers, enabling them to access their accounts, view their contributions, and manage their retirement savings with ease. It will also include a range of innovative features, such as financial planning tools and educational resources, which empower our customers to make informed decisions about their retirement planning.

In addition to our digital platform, we will continue to invest in our people, processes, and technology to enhance our operational efficiency and service delivery. In line with regulatory requirements, we will look to strengthen our risk management framework to ensure the safety and security of our customers' funds.

In conclusion, as we look to the future with optimism, we are confident that our focus on sustainability, innovation, and partnership will enable us to achieve our strategic objectives and deliver exceptional value to our customers and stakeholders.



**Dave Uduanu**  
CEO, Access Pensions Limited



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more than banking



Kemi **OKUSANYA** // Acting, Chief Executive Officer

## Introduction

Hydrogen Payment Services Company Limited (“Hydrogen”) a Fin-Tech company and subsidiary under the Access Holdings Plc obtained its operating license in September 2022. The payment service company has started breaking ground in the industry with its wide array of solutions across the payment value chain.

Hydrogen’s vision which is to build Africa’s most powerful business services network underpins its play on Payment Switch, Merchant payment solutions and Card Processing. Hydrogen’s range of products and services, such as InstantPay, Payment gateway, POS services, Card and Switch processing have started gaining traction in the industry as these services are designed to meet clients’ unique needs. Our clientele base cuts across small to large enterprises within the private and public sectors of

the economy, targeting organisations and businesses that receive payments on a day-to-day basis. Hydrogen being a company of African heritage, has a clear understanding of the unique payment challenges across the continent and is positioned to solving these concerns with its offerings.

## PRODUCTS AND SEGMENTS

One of the standout products of Hydrogen is InstantPay, which allows for instant and secure payments to be made between individuals and businesses. This product addresses merchant concerns with collections of account based transfers. With the current economic and monetary policies challenges facing the Nigerian economy such as cash crunch, fake alerts, and failed transactions, InstantPay ensures that businesses can get instant confirmation when a customer makes a payment in real-time.

The Payment Gateway is another excellent product offered by Hydrogen. It is a seamless and secure platform that enables businesses to accept payments from customers all over the world. This product has helped to bridge the gap between businesses and customers, making it easier for

them to transact securely and efficiently. Our payment gateway offers two solutions to cater to businesses in their unique form.

- **Pay By Link:** Hydrogen's Pay by link feature allows businesses to create custom payment links that can be shared with their customers. This feature is especially useful for small businesses and freelancers who need a straightforward way to accept payments online.
- **Payment API:** Hydrogen's Payment API feature allows businesses to integrate our payment checkout into their website to accept payment directly from their site. This feature is designed to enable businesses to create a seamless customer checkout experience.

Hydrogen's POS solution is another standout product that enables businesses to accept in-store payments in a convenient, seamless and efficient manner. Merchants are set up to accept digital payments and given full access to their transaction status and data on a real time basis. Our POS solution and settlement process ensures ease with merchant reconciliation and access to their funds.

In addition to its other products, Hydrogen also offers a Card Processing Services which allows businesses to process both local and international card transactions with MasterCard, Visa, and Verve cards in a reliable, and secure way. This solution facilitates seamless and affordable customized card issuance and card hosting on behalf of companies.

Finally, Hydrogen's Switching product enables companies to process and receive account transfers within Nigeria and aims to get across 10+ countries across Africa in the months to come. Hydrogen's Switch gives Financial Institutions greater flexibility in choosing payment providers and reduces the risk of payment processing downtime. This product will help Financial Institutions reduce their downtime and maintain their transactional efficiency, even during peak demand.

Overall, Hydrogen's suite of products is solving the payment landscape concerns across various sectors and positioned to making positive impact in the Industry. The company's focus on innovation and customer satisfaction has made it a top choice for businesses looking to streamline their payment processes and provide their customers with the best payment experiences possible.

Hydrogen's suite of products is solving the payment landscape concerns across various sectors and positioned to making positive impact in the Industry.

### Human Capital

With a clear understanding of the requirement for attaining the organisation's objectives, Hydrogen has invested heavily in its human capital. The company has attracted some of the best talents in the industry with backgrounds in card schemes, processing companies, fintech startups and core IT and engineering industries. The company's workforce comprises highly skilled, passionate, young, dedicated, and customer-centric professionals, with an endless drive to understand the needs of our customers, deliver innovative solutions to cater to these needs, and sustain enduring partnerships.

### Business Performance

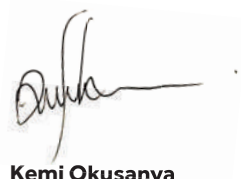
As a new business in the payment services industry, we have carefully analysed our market, and segmented it to properly identify market gaps or customer needs we can immediately cater to. This presented the opportunity to grow the Hydrogen brand market share in each market by launching insight-driven payments solutions to meet the needs of our target audience across each market segment.

The introduction of relevant payment solutions to appropriate market segments led to the formation of positive brand associations and perception(s) among the target audience and the organic growth of market share and, by extension, revenue across all market segments. This was evident in the launch of the InstantPay solution. The creation and launch of InstantPay was driven by market insights arising from the unique needs of the target audience at a time when businesses were crippled by the cash shortage experienced across the country.

To continually improve on our business performance in 2023 and beyond, data and market insights will be leveraged to guarantee sustainable growth in market share and revenue.

## Positioning For The Future

Looking toward the future, Hydrogen is well-positioned to continue its success and expand its market share. Our company has a clear focus on customer needs and has demonstrated the ability to develop innovative products to meet those needs. Hydrogen's talented team of professionals and strong financial position provide a solid foundation for future growth and success. We are committed to changing the narratives of payment processing and acceptance for businesses in Africa and the world at large.



**Kemi Okusanya**

Acting CEO,

Hydrogen Payment Services Company Limited

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Reviewing Our  
Sustainability Report and  
Corporate Responsibility

# 3

## CORPORATE RESPONSIBILITY

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# SUSTAINABILITY REPORT

## SCOPE OF THE REPORT

This is the first sustainability reporting by Access Holdings Plc. The report focuses on the Company's sustainability strategy, goals, and performance on environmental, social, and governance (ESG) factors. It also provides an overview of the Company's ESG achievements in terms of its strategic objectives, fostering diversity and inclusion in its workplace, creating long-term economic value for society, and implementing sound governance practices.

## OUR SUSTAINABILITY STRATEGY

Access Holdings Plc is a leading financial conglomerate. Its vision is to create a globally connected community and ecosystem that is inspired by Africa and for the world. The Company's mission is to build and sustain a global platform that is open to anyone and connects people to exceptional opportunities.

Having transitioned into a holdings company in 2022 to drive rapid growth and become a full-scale ecosystem player, Access Holdings Plc developed its sustainability strategy in alignment with its corporate strategy. The sus-

tainability strategy integrates environmental stewardship, economic productivity, and broad-based prosperity as an approach to creating an inclusive future and achieving a positive impact. The strategy strives to promote sustainable development through several avenues. Specifically, it focuses on four impact areas underpinned by our integrated approach. They are: Climate Action, Ethical Economic Growth, Community Impact, and Corporate Governance.

**Climate Action:** We recognise global warming as one of our generation's most urgent challenges. Therefore, we have a moral obligation to take urgent steps towards reducing the emission of greenhouse gases (GHGs), which are responsible for warming the planet.

To demonstrate our commitment to climate consideration, the Company aims to promote environmental responsibility in its activities. It also aims to enable all its subsidiaries to be leaders in environmental stewardship while taking advantage of opportunities to build portfolios of green products and projects. Access Holdings Plc's ultimate aim is to be a significant partner in the global efforts to achieve net-zero GHG emissions and be a recognised leader in implementing solutions in Africa.



## CORPORATE RESPONSIBILITY

**Ethical Economic Growth:** Access Holdings Plc has a strategic objective of nurturing high-growth businesses that are market leaders in their industries. Apart from delivering profit to its shareholders, the Company, through its subsidiaries, aims to deliver sustainable economic growth, support customers of its businesses to succeed and adopt sustainable practices, and thereby foster inclusive prosperity.

At Access Holdings Plc, we appreciate and take very seriously our role in advancing the transition to a more sustainable economy. It is for this reason that we are accelerating sustainable finance and developing portfolios of responsible business solutions that align with society's needs.

**Community Impact:** Access Holdings Plc is founded on community values, and at the core of our sustainability strategy is engaging with our communities. We aim to build a strong community of staff, businesses, and customers working to make positive impacts in their community. Our community orientation is derived from our strong commitment to diversity, equity and inclusion (DEI). This orientation is driven by our core values of excellence, curiosity, and empathy. We are a world-class financial institution that puts in exceptional efforts to achieve exceptional results for our communities. Driven by innovation, we continue to pioneer new and better ways to better our communities. We believe in our communities and we are continuously investing in them because we subscribe to the philosophy of leaving no one behind.

**Corporate Governance:** To achieve its environmental, economic, and social goals, Access Holdings Plc has prioritised good corporate governance. We are actively adopting governance principles, including ethics and integrity, competence, transparency, risk management, and compliance to laws and regulations. In other words, we are a value-based institution built on a strong ethical code.

A key reason corporate governance is a critical aspect of our sustainability strategy and ESG is that it provides and guides our framework for evaluating and measuring our sustainability performance. It also helps us to build trust and confidence among our stakeholders, especially our investors.

## MATERIALITY ASSESSMENT

Our materiality assessment brings to the fore the issues that are very important for the long-term success of our business and the satisfaction of our stakeholders. These vital topics are distilled from the Company's four sustain-

ability impact areas, namely climate action, ethical economic growth, community impact, and corporate governance.

The topics include emissions reduction, financing green growth, jobs, customer satisfaction, long-term economic value-add, taxation, engagement with communities, support for local businesses, volunteering, compliance, stakeholder satisfaction, partnerships, and awards and recognitions.

## ENVIRONMENTAL SUSTAINABILITY

We are deeply committed to environmental sustainability. Extreme weather events are now occurring with ever more frequency and a lot more severity. This has significant risk implication for virtually all types of businesses, ours inclusive.



We aim to support national and local efforts for fostering environmental responsibility and crowding in climate action to mitigate climate change and restore ecosystem balance. We are pursuing these objectives through our emission reduction strategies across our subsidiaries. While the core products and services of our subsidiaries which comprise the Access Bank Group, a payment and switching services company, a digital lending company, a pension fund company, and an insurance brokerage company are environmentally friendly, we are making efforts to reduce the carbon footprint in our operations.

For instance, we are ramping up investment in renewable energy sources, particularly solar power, to reduce our use of diesel-fuelled generators. We are also adopting energy-efficiency appliances and systems in our offices.

At the same time, we are mobilising resources to finance green projects. A report by the International Energy Agency (IEA) says Africa needs over \$190 billion each year from 2026 to 2030 to achieve its energy and climate goals. Governments and financial institutions have a role to play to mobilise the required funding.

Access Holdings Plc is well positioned to be a key player

in the continent's transitioning to a low-carbon economy. We are already providing funding to some of our clients who are making efforts to decarbonise their operations. To make sure we are optimising the opportunities, we have put in place strong environmental and social (E&S) risk management frameworks for screening, reviewing, and identifying potential E&S risks in the projects that we finance.

## SOCIAL SUSTAINABILITY

Access Holdings Plc aims to play a leading role in community development in the localities where we serve and in all the economies where we operate. Through our successful businesses in commercial banking, payment and pension, we have inspiring visibilities in our communities. We are operating through a network of more than 600 bank branches and service outlets, spanning three continents, 18 countries, and over 58 million customers.



As of 31 December 2022, Access Holdings Plc's banking subsidiary, Access Bank PLC, employed more than 28,000 people in its operations in Nigeria. Access Bank alone serves its various markets through four business segments: Retail, Business, Commercial, and Corporate and has enjoyed what is arguably Africa's most successful banking growth trajectory in the last 12 years. Access Bank is one of Africa's largest retail banks by retail customer base and the largest bank by total assets.

The expansive retail and business banking presence ensures we are able to connect with the aspirations of micro, small and medium scale enterprises (MSMEs) and the hardworking individuals running the businesses.

Access Holdings Plc is a financial partner to governments through the taxes we pay, directly and through our subsidiary businesses. In 2022, we paid N14.778 billion based on our pre-tax profit at the Group level.

At Access Holdings Plc, we are intentional about serving our communities and the causes that matter most to them. We pay close attention to the issues that affect the youth, women, and most vulnerable groups. We promote social equity, diversity, and inclusion. We ensure fair and safe labour practices, while adhering to human rights in all our community engagements.

The following are highlights of some initiatives Access Holdings Plc invested in during the reporting period:

## COMMUNITY INITIATIVES

With our vast footprint, we positively impacted over 1,288 communities and 6,232,809 lives through various corporate social responsibility initiatives in 2022. The Company partnered with over 257 non-governmental and civil society organisations to extend the impact of its efforts. Additionally, its employees contributed over 381,733 hours to various community initiatives.

**16 Days of Activism:** This is an annual international campaign aimed at raising awareness, galvanising efforts and resources, and sharing knowledge and information on preventing and eliminating violence against women and girls. In partnership with HACEY Health Initiative, Access Holdings Plc with the support of Access Bank, implemented awareness creation activities in Lagos, Oyo, Ondo, Ebonyi, Rivers, Borno, Delta, Kaduna, and Edo states, as well as the Federal Capital Territory, Abuja, in Nigeria.

The project's overall objective was to spotlight violence against women and girls and galvanise resources towards prevention efforts. The programme was also designed to build the capacity of men and boys to advocate against gender-based violence (GBV) and uptake more active roles in GBV prevention, mitigation, and response within and beyond their local communities in Nigeria.

### The Access ART X Prize:

This prize awards emerging artists from Africa and its diaspora with opportunities to develop their practices. The aim is to equip and set them up for the highest levels of success on the global stage. Formerly open only to emerging Nigerian artists, the Access ART X Prize now includes artists from other African countries.

Applications for the 2022/2023 edition of the prize opened in October 2022. Eligible artists included those who had been practising for three years or more prior.

## CORPORATE RESPONSIBILITY

One winner from Nigeria will undergo a residency at Gasworks London. Another winner from a different African country or its diaspora will be selected to undergo a residency at Yinka Shonibare's G.A.S. Foundation in Lagos. Both artists will be granted exhibitions at the ART X Lagos fair in 2023 and supported with grants of \$10,000 each for their exhibition.

Previous winners of the prize are Chigozie Obi (2021), Etinosa Yvonne (2019), Bolatito Aderemi-Ibitola (2018), Habeeb Andu (2017), and Patrick Akpojotor (2016).

### The Africa International Film Festival (AFRIFF):

This international film showcase held in Lagos from November 5-12, 2022. Themed, "Indigenous for Global," the festival was organised to influence global perspectives of African films and storytelling.

Founded in 2010 by Chioma Ude, an entrepreneur, the festival celebrates the best African films and stories. It is tagged as the biggest annual event for African filmmakers.

Previously sponsored by Access Bank, AFRIFF is now sponsored by Access Holdings Plc. Over the last decade, AFRIFF has contributed to the huge success of African films and filmmakers. It has helped to train new talents and forge an emotional value for the continent's entertainment ecosystem.

## GOVERNANCE

Working in multiple jurisdictions enables us to better meet the needs of our customers and clients. However, this also exposes the Company to multiple local market rules apart from global regulations. This informs the strong emphasis on risk management and compliance by the Board of Access Holdings Plc and those of its subsidiary businesses.

Access Holdings Plc is a responsible establishment. Its capacity to meet regulatory requirements is underpinned by the quality of its Board, which ensures that the Management is constituted with the right competencies and skills.

An important governance ethos of the Company is ethics and integrity. This reflects on the standards by which we hold ourselves and conduct our businesses as an organisation. It also reflects on our stakeholder engagement, which we conduct professionally and with the aim of continuous improvement.

To strengthen our practice, Access Holdings Plc is harnessing global and local partnerships to develop and execute strategic interventions to address sustainability challenges. We benchmark international best practices as promoted by local and international principles and standards, such as the Nigerian Sustainable Banking Principles (NSBP), Sustainable Development Goals (SDGs), Paris

Agreement, and Global Biodiversity Framework.

In addition, ESG is at the heart of our business practices. Demonstrating this, Access Bank is the first commercial bank in Africa to be sustainability certified under the Sustainability Standards and Certification Initiative (SSCI) of the European Organisation for Sustainable Development (EOSD).

**Diversity, Equity, and Inclusion (DEI):** At Access Holdings Plc, our employees are our most valuable assets. We believe in empowering and connecting with them to enable them succeed and live well-rounded lives. For this reason, we are strongly committed to diversity, equity, and inclusion. This commitment is reflected in the composition of our Board, Management, and staff. We believe DEI is crucial for increased employee satisfaction and more innovation. Accordingly, all our employees are allowed to ideate and express themselves freely without fear or discrimination.

By embedding DEI in our systems, processes, and procedures, we adequately internalise the values and are leveraging it to boost our performance. We also incorporate these values in our engagement with our external stakeholders.

Access Holdings Plc infuses DEI through our accessibility principle. This is implemented through the individuals with disabilities working within our organisation, support for those in our communities outside our institution, and products and services we create to deliver broad and inclusive opportunities. We also develop partnerships and provide disability advocacy in the workplace and the world using Workplace, Marketplace, and Communities frameworks.

Access Holdings Plc is currently serving as Chair of the Nigerian Business Disability Network (NBDN). We are raising awareness and fostering strategic collaborations between organisations and individuals that will drive disability inclusion in the Nigerian private sector. In line with these objectives, the Company, alongside other members of the NBDN, inaugurated the Nigeria Diversity and Inclusion Conference. The maiden edition of the conference was held on May 19, 2022, in Lagos, Nigeria, in commemoration of Global Accessibility Awareness Day.

The event brought together approximately 600 participants, including private sector leaders. The hybrid event provided a platform for businesses to understand the barriers to disability inclusion in Nigeria from the perspective of people with disabilities and learn from organisations that have commenced their supportive transition journey.

Also in August 2022, Access Holdings Plc hosted a breakfast roundtable aimed at establishing mutually rewarding partnerships between Sightsavers International and Nigerian private sector leaders. The aim was primarily to scale

up disability-inclusive workplace cultures in Africa in line with the SDGs. The roundtable also facilitated discourses, strategies, and effective approaches to inclusive development as well as the protection of the human rights of persons with disabilities.

During the period of reporting, the Company also partnered with Sightsavers International to conduct a disability audit to provide synthesised information on the disability-inclusion gaps in the organisation and suggest recommendations for the company management.

Access Holdings Plc also instituted a DEI Working Group to steer initiatives that drive disability, equity, and inclusion practices across the workplace, marketplace, and communities it serves. The working group is primed to shape disability culture, organise capacity-building programmes, and set inclusion targets for the Company.

We also hosted the 2022 Disability Inclusion and Leadership (DIAL) awards to celebrate achievement and progress made on disability inclusion.

With a focus on improving our performance regarding disability inclusion, we have provided ramps for over 40 percent of our banking facilities nationwide, in Nigeria. Our Automated Teller Machines (ATMs) are braille-enabled to improve accessibility for persons who are visually impaired.

**Diverse Products and Services:** Another major front through which we are promoting DEI is by ensuring our products and services are inclusive in design and accessible to a diverse customer base. We are offering an array of opportunities to our wide range of customers – retail, MSMEs, and corporates.

At the core of our sustainability agenda at Access Holdings Plc is the creation of responsible business solutions that align with society's needs. This is a strategic priority for us. We are committed to playing our part in creating a more inclusive and sustainable world by supporting our client's transition to more responsible businesses.

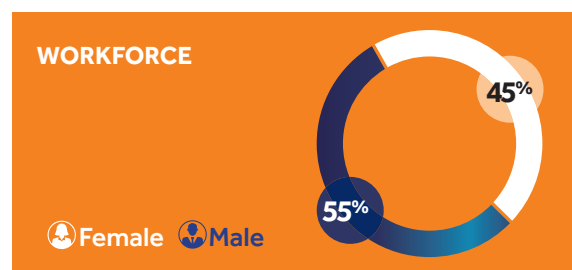
We have a wide range of products and services across our banking, lending, payment, insurance, and pension subsidiaries to support our clients, offering them innovative and responsible solutions to address varied challenges and ambitions.

We are doing our best to support our subsidiaries by injecting capital investment into their operations to make them more robust and achieve more success. In the first quarter of 2023, we aim to invest USD300 million capital investment into Access Bank to supplement the bank's capital needs and facilitate its African expansion strategy.

## GENDER

**Gender in the Workplace:** Our commitment to gender diversity is a fundamental aspect of our organisational culture. We recognise that gender balance and inclusivity in the workplace are key to achieving better decision-making and driving innovation. We actively strive to create an inclusive work environment that values and leverages the diverse experiences, perspectives, and backgrounds of our employees.

We provide equal opportunities for both men and women in every aspect of our business operations, including recruitment, training, and career progression. We believe that by embracing diversity and promoting gender equality, we can foster an environment that enables all our employees to achieve their full potential, contributing to the growth and success of our organisation.



## GENDER IN THE COMMUNITY:

International Day for the Elimination of Sexual Violence in Conflict: Access Holdings Plc partnered with HACEY Health Initiative to commemorate the 2022 International Day for the Elimination of Sexual Violence in Conflict. The programme involved raising awareness on the health and socio-economic impact of conflict-related sexual violence on survivors and affected communities in Borno, Yobe, and Adamawa states, Nigeria.

## CORPORATE RESPONSIBILITY

600 internally displaced (IDP) men, women and girls in programme communities were provided with first aid kits, insecticide-treated mosquito nets, hygiene kits and food items. Over 100,000 IDPs were educated on their health and socio-economic impact of conflict-related sexual violence in the Northeast. Also, 30 community-based actors and health workers in programme locations were trained on clinical management of rape and referral procedures.



### The Adolescent Girl Empowerment Programme:

Access Holdings Plc partnered with HACEY Health Initiative to coordinate the programme with the aim to improve safer reproductive health behaviours and the economic power of girls in Nigeria. The Programme also aims to increase the meaningful participation, leadership, and decision-making power of girls through capacity building on self-advocacy and foster the personal and professional development of young girls. The programme was targeted at in- and out-of-school girls across Lagos, Oyo, Kaduna, Abuja, Delta, Ebonyi, Ekiti, Edo, Anambra, and Akwa Ibom states, Nigeria.

150 girls were empowered with information and resources to actively and effectively advocate for their rights through the conference; 2,000 girls were provided with sexual reproductive health and mental health information and services as well as career and personal development resources and opportunities; and 364 girls were proffered suitable solutions to issues affecting girls.

### Food Aid Pack Donation to Vulnerable Women:

Access Holdings Plc collaborated with HACEY Health Initiative to coordinate the programme with the aim to increase the nutritional well-being and health behaviour of vulnerable widows and orphans through the engagement of some stakeholders in the stated part of the country. The goals of the programme included:

- o To enlighten widows, orphans, and their caregivers on the importance of good nutrition and healthy living.
- o To address the problem of malnutrition amongst orphans and widows.
- o To increase awareness of food insecurity faced by vulnerable population.

660 women were provided with information on the effect of malnutrition and the role of proper nutrition in the prevention of certain diseases. 900 widows and orphans were also provided with food pack support.

### EMPLOYEE VOLUNTEERING INITIATIVES

In 2022, the Corporate Communications Group of Access Holdings Plc implemented a health programme aimed at improving and extending the reach of preventive health services and information and reducing the incidence of HIV/AIDS in under-served communities across Nigeria (Lagos, Delta, Anambra, and Abuja).

Through this initiative, 1,312 young people (National Youth Service Corps members) received training as peer educators for the purpose of promoting HIV prevention and care and treatment messaging in project communities. Over 5,829 individuals discovered their HIV health status in line with the 90-90-90 target. Beneficiaries also received condoms and Information, Education, and Communication materials. 34 reactive patient were referred to care where they will start receiving antiretroviral therapy (ART). Over 100 community leaders pledged their support to join the campaign for ending HIV/AIDS, and 500,000 people were reached with information on HIV/AIDS prevention and response measures.

Employees of the Group contributed over 11,042 hours to this project.

**Retail Banking Division - Fibroid Initiative:** The Retail Banking Division of our banking subsidiary, Access Bank, embarked on a project that aimed at fostering awareness on a critical reproductive health issue that affects most women. The Division's Fibroid Initiative focused on creating awareness on causes, prevention, and curative measures against the disease.

During the year, the awareness and education campaign reached 13,566 women living with fibroids across the nation in the pilot phase. 44 women were screened and given access to proper diagnosis, assessment, and treatment

recommendations. Also, 3 women had non-invasive fibroid treatment. The High Intensity Focused Ultrasound technology allows zero to little body scars and a fast recovery time within 24 hours.

34,936 hours were contributed by employees of the Division to the project.

**Transaction Banking Group – Adopt a Home:** This initiative seeks to alleviate the poor living conditions of disabled kids and pupils of the Yaba/University of Lagos (UNILAG) community. The Group adopted Modupe Cole Memorial Child Care and Treatment Home, one of several special facilities on the Lagos Mainland for persons living with disabilities for the initiative. The programme involved the reconstruction and facelift of a collapsing female hostel and fixing of leaking roof, retiling and painting of toilets and bathrooms, provision of wardrobes for the students/pupils, expansion of the facility's store to accommodate more items for storage, donation of materials for practical works in the vocational centre, and donation of consumables.

The project impacted 59 people living in the Home.

The Group's employees contributed 450 hours to the project.

**Internal Audit Group – Adopt a School:** The Internal Audit Group of Access Holdings Plc's banking subsidiary embarked on a project to carry out the renovation of a block of two classrooms at Wright Memorial Primary School,

Palmgroove, Shomolu, Lagos. The aim of the project was to provide an improved learning environment for over 200 pupils who were previously studying in dilapidated classrooms. The project involved extensive renovation work, including roofing and ceiling repairs, to deliver a comfortable and conducive atmosphere for the students to learn.

The Group invested 900 hours of their time into the project, highlighting their dedication and commitment to enhancing the education of the pupils. This selfless act will undoubtedly have a positive impact on the students' academic performance and future prospects, as they now have access to a safe and comfortable learning space.

## AWARDS AND RECOGNITIONS

In recognition of its defining roles across the African continent, Access Holdings Plc was recognised by reputable domestic and global organisations in 2022. Some of these awards and recognitions include:

- o "Outstanding Business Sustainability Achievement" by the Karlsruhe Sustainable Finance Awards.
- o "Disability Inclusion Commitment" by Sightsavers and UK AID Award.
- o "Most Outstanding Company in Environmental Sustainability" by Environmental Sustainability Conference, Expo & Awards (ECOSEA).



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the charge

for a greener and  
healthier environment

Championing initiatives for a strong,  
safe and healthy community.

[accessbankplc.com/sustainability](https://accessbankplc.com/sustainability)



Africa | Asia | Europe | Middle East



more than banking



# STATEMENT OF CORPORATE RESPONSIBILITY

## Statement of Corporate Responsibility for the Consolidated and Separate Financial Statements for the year ended 31 December 2022

In line with the provision of S.405 of Companies and Allied Matters Act, 2020 we have reviewed the financial statements of the Group for the year ended 31 December, 2022 and based on our knowledge confirm as follows;

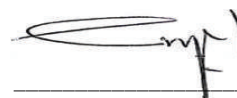
- i. The audited financial statements do not contain any untrue statement of material fact or omit to state a material fact, which would make the statements misleading under the circumstances they were made.
  - ii. The financial statements and other financial information, included in the report fairly present in all material respects, the financial condition and result of operations of the Group as of, and for the year presented in the report.
  - iii. We are responsible for maintaining internal controls.
  - iv. We have designed such internal controls to ensure that material information relating to the Company and its consolidated subsidiaries is made known to such officers by others within those entities, particularly during the year in which the annual reports are being prepared.
  - v. We have evaluated the effectiveness of the Company's internal controls as of date within 90 days prior to the report.
  - vi. We have presented in the report, our conclusions about the effectiveness of our internal controls based on our evaluation as of that date.
  - vii. There were no significant deficiencies in the design or operation of internal controls which could adversely affect the Group record, process, summarise and report financial data. Furthermore, there were no identified material weaknesses in the Group Internal Control system.
  - viii. We have identified in the report whether or not there were significant changes in internal controls or other factors that could significantly affect internal controls subsequent to the date of their valuation, including any corrective actions with regard to significant deficiencies and material weaknesses.
- There were no fraud events involving Senior Management or other employees who have a significant role in the Company's Internal Control.

30 January, 2023



**Morounke Olufemi**

Group Chief Financial Officer  
FRC/2015/MULTI/00000011887



**Herbert Wigwe**

Group Chief Executive  
FRC/2013/ICAN/00000001998





\*\*\*CREDIT CARD VOUCHER\*\*\*

ACCESS BANK PLC  
TEL +1 00 000 000

\*\*\*\*\*@\*\*\*\*\*

DATE: 01/01/2018  
 TIME: 14:20  
 CARD TYPE: AB  
 ACCT: XXXX XXXX XXXX 0000  
 AUTH CODE: 12345  
 EXP DATE: XX/XX  
 CHECK: 0000  
 TALE: 011  
 SERVER: NAME

SUBTOTAL: \$726

Gratuity: \_\_\_\_\_  
 Total: \_\_\_\_\_

Signature: \_\_\_\_\_

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## OUR PEOPLE AND CULTURE

As we grow and bound, we continue to focus on the future by building bridges for our people to connect with the future at this time of fast changing business dynamics, economy, and globalisation.



We believe that without being future driven, our greatest assets (people) will not be able to serve our customers (our esteemed stakeholders) and achieve their personal aspirations. Our 27,000 employees have done a great job again, as with their contributions, the Bank metamorphosed into a holdings company in the year 2022, the Access Holdings Plc. This is a significant fit for the Company, as through the birth of the Access Holdings Plc expanded its business offerings, beyond banking. The Bank also expanded its subsidiaries network with our entry into the South African market.

In all these achievements, we can not overemphasize the important role of our esteemed employees which are our greatest asset. The tremendous effort of our employees is critical in sustaining our present achievements, preparing us for the future and achieving our vision.

## NEXT GENERATION OF TALENT

### Advance Africa

Looking to improve employability of young Africans while fostering a consistent pipeline of Tech talent to meet current and future requirements of the continent, we announced upskilled 10,000 young Africans through the first two cohorts of our Advance Africa project.

Launched in 2021, in partnership with Udacity, Advance Africa is a 2-year mission set up to freely train 20,000 Africans who are interested in honing their skills in digital paths and achieving mastery. The programme is designed for youths to learn and carry out innovative projects that offer solutions to real-world problems that will enable them to level up their skills, earn badges and nanodegrees and be ready for the future of work.

We have identified that there is a scarcity of skilled digital capabilities in Africa. This, coupled with the increased local and international competition for available human resources, means that this skill gap has been widened even further. Hence, with Advance Africa, we aim to develop the next generation of doers who will challenge the status quo with their tenacity, curiosity, and ever-evolving imagination. Through immersion in various IT and Digital courses and first-hand learning from specialists, participants have been able to acquire practical knowledge, abilities, and experiences that will help them build a progressive career in banking.

Advance Africa has thus far impacted individuals in Nigeria, Ghana, Kenya, South Africa, Botswana, Zambia, Rwanda, Guinea, Zambia, Gambia, Sierra Leone, Mozambique, Cameroon, and Congo (DRC), thereby creating a pool of trained resources locally and in every country where Access Bank operates in. It is our goal that at the end of the project, we will retain 400 of the top performers and this will help reduce unemployment across the continent.

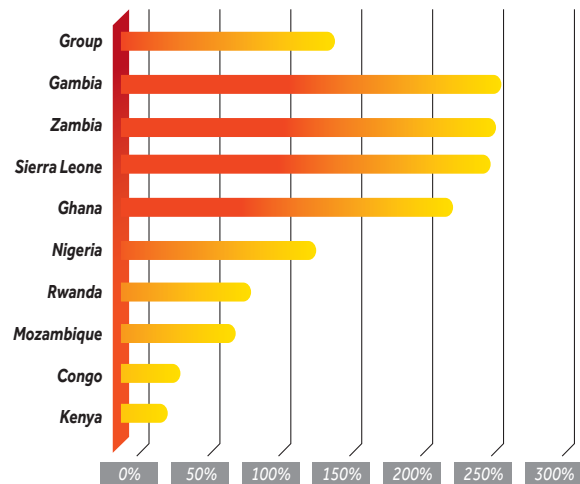
The first two cohorts of the Advance Africa project received over 18,000 and 13,000 applications respectively, with 5,000 participants selected across each. Following the training exercises, a combined 549 individuals have been able to earn a foundation Nanodegree and a further 200 going on to earn an Advanced Nanodegree.

Speaking on the benefits of the training to her development, Cecilia Bassey, one of the beneficiaries of the Advance Africa project, said, "The programme was a great opportunity for me to explore and discover my skills. While the training strengthened my analytical talents and time management skills, I also developed grit and resilience during the programme. After the second phase ended, I was selected for the next phase which was the Internship program with Access Bank. I am indeed privileged to be an intern in the Fintech unit of the bank which has widened my knowledge of the tech world. The Advance Africa programme has exposed me to opportunities to kickstart a career in Product Design and I am eager to keep up-skilling and contributing to solving problems.

## Employee Development & Empowerment

In recognition of the huge importance of our employees and building towards the future, we continue to invest in developmental interventions such as the Art of Coaching workshop programme organised by the School of Leadership, an Emotional Intelligence Masterclass, Guest Lecture Series facilitated by leading African Corporate Leaders. Investment in training activities exceeded 500,000 training hours, which is 135 percent of the plan hours.

### Training Hours Across the Group

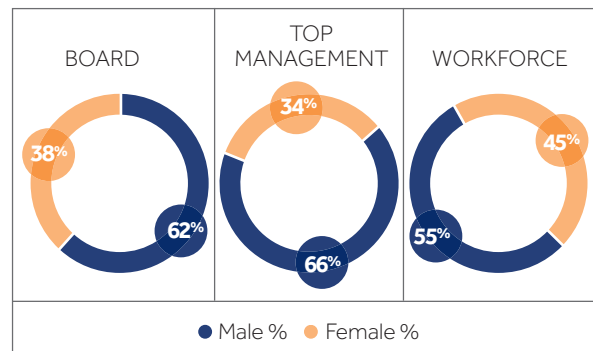


### School of Banking Excellence (SBE)

During the period, 559 young Africans graduated from our 6 months boot-camp that equips fresh graduates with the foundational skills to excel as Finance Professionals.

### Gender Diversity

We remain a gender diverse organisation.





# SECURITIES DEALING POLICY

## 1.0 INTRODUCTION

This Policy shall be read in conjunction with the Central Bank of Nigeria's Code of Corporate Governance for Banks and Discount Houses in Nigeria ('CBN Code'); the Securities and Exchange Commission's Rules (SEC Rules); the Investments and Securities Act 2007 (ISA) and the Nigerian Exchange Limited's Rules ('NGX Rules').

## 2.0 PURPOSE

This Policy aims to provide a framework for compliance with the CBN Code, the SEC Rule and the ISA provisions and NGX Rules on dealing with Access Holdings Plc's ('the Company') products, including its securities by Directors, Senior Management and Employees of the Company and its subsidiaries or a related company and all insiders (hereafter called "Affected Persons"). It is intended to ensure that the Affected Persons do not abuse, or place themselves under the suspicion of abusing privileged information or taking or benefiting from material non-public information at their disposal or which come to their possession during their duties, especially at periods leading up to the

announcement of the Company's financial results.

The Policy contains appropriate compliance standards and procedures that guarantees seamless implementation. It provides for an internal review mechanism with a view to measuring compliance and effectiveness. It is the responsibility of Affected Persons to ensure that none of their dealings constitute insider trading. If an Affected Person is in doubt about any provision of this Policy, the person should consult the Company Secretary prior to undertaking any transaction on the Company's products, including its securities or encouraging or procuring someone else to so deal.

## 3.0 DEFINITIONS

3.1 The following terms have the following meanings unless the context otherwise requires:

**"Affected Persons"** mean employees, senior management, members of Shareholders Audit Committee and Directors of the Company and its subsidiaries or a Related Party;

## CORPORATE RESPONSIBILITY

**"Audit Committee"** means both the Statutory Audit Committee and the Board Audit Committee of the Company;

**"Company"** means Access Holdings Plc.

**"Company Secretary"** means the Company Secretary of Access Holdings Plc or any person duly authorised to discharge the functions of the Company Secretary for the time being in force;

**"Dealing"** means:

- (a) any sale or purchase of, or agreement to sell or purchase any products of the Company, including its securities;
- (b) the grant to, or acceptance by such a person, of any option relating to such products, including securities or of any other right or obligation, present or future, conditional or unconditional, to acquire or dispose of any such products;
- (c) the acquisition, disposal, exercise or discharge of, or any dealing with, any such option, right or obligation in respect of such products, including its securities;
- (d) dealings between directors and/or employees of the Company;
- (e) Over the Counter dealings;
- (f) Off-Market Dealing; and,
- (g) transfers for no consideration.

**"Director"** means any person who occupies the position of a Director in Access Holdings Plc, or in any of its subsidiaries;

**"Employee"** means any person engaged under a contract of employment with the Company or any of its subsidiaries, and any other persons engaged by a third party service provider or outsourcing agency to provide support services to Access Holdings Plc or any of its subsidiaries;

**"Holding"** means any legal or beneficial interest, direct or indirect in the Company's securities;

**"Insider"** shall include members of the Audit Committee, Directors or employees of the Company and any of its subsidiaries, a related company and its employees, a company or firm engaged in a professional or business capacity with the Company or any of its subsidiaries and their employees, including any shareholder who holds 5 percent or

more of any class of the Company's securities or a similar holding in any of its subsidiaries;

**'Products' includes securities of the Company**

"Related Party" shall mean a spouse or partner or any other dependents or relative who lives with the Affected Persons or for whom the Affected Person provides material financial support. This also includes those parties over whose trading activity the Affected Persons has a direct or indirect beneficial interest, control or investment influence.

**"Securities"** means any securities of the Company admitted to trading on a Stock Exchange;

**"Securities Dealing"** means trading in the Company's shares or any change whatsoever to the holding of securities of which the holder is an Affected Person at a period when an Affected Person is in possession or deemed to be in possession (actual or constructive) of material non-public information;

**"Unpublished price-sensitive information"** means information which:

- (a) relates to products of the Company, including its securities
- (b) is specific or precise;
- (c) has not been made public; and
- (d) if it were made public would have a significant effect on the price or value of any security.

## 4.0 PROHIBITION OF SECURITIES DEALINGS

4.1 Affected Person, Insiders and Related Parties shall not deal in any products of the Company, including its securities in a manner and at the period that suggests they are in possession of privileged information whether actual or constructive. For clarity of purpose, any such persons shall be deemed to be in constructive possession of material non-public information where:

- (a) Such information is in the possession of a class or a group of persons to which such person belongs; or
- (b) by virtue of such person's duties, job description, sphere of service or business relationship with the Company or any of its subsidiaries, he would be expected to possess such unpublished price-sensitive information.

- 4.2 The Policy is designed to comply with applicable statutory and regulatory obligations, ensuring that businesses are conducted in line with industry standards and relevant regulatory requirements as well as protect proprietary or confidential information that may be in possession of such persons from being abused or misused.
- 4.3 In order to avoid a potential risk of speculative trading as well as to encourage Affected Persons to trade for investment purposes, persons who are presumed to possess some privileged information must hold their personal and privies' account positions for a minimum of 15 (fifteen) calendar days from the date of such presumption before any trade instructions can be executed.
- 4.4 Any person who is precluded by this Policy from dealing in the Company's products, including its securities must not encourage any other person or Related Party to do so and must refrain from disclosing such material non-public information or opinions which might likely lead to another person trading on that information.
- 4.5 It is recognised that Affected Persons perform different roles and functions within the Company with attendant different exposures to material non-public information. It is an obligation therefore for all Affected Persons to discharge their duty of care and contractual responsibility by ensuring that the information obtained by virtue of their respective positions is not communicated to a Related Party which may induce such party to trade on the Company's products, including its securities.

## 5.0 NON-DEALING PERIODS

- 5.1. No insider of the Issuer and their connected persons shall deal in the products of the Company, including its securities when the trading window is closed. Any period during which trading is restricted shall be termed as a non-dealing period
- 5.2. The non-dealing period shall commence prior to the release of any price sensitive information, and the period shall cover the time of:
- Declaration of Financial results (quarterly, half-yearly and full year);
  - Declaration of dividends (interim and final);
  - Issue of products, including securities by way of public offer or rights or bonus, etc.;
  - Any major expansion plans or winning of bid or execution of new projects e.g. amalgamation, mergers, takeovers and buy-back;

- Disposal of the whole or a substantial part of the undertaking;
  - Any changes in policies, plans or operations of the Company that are likely to materially affect the prices of the products, including securities of the Company;
  - Disruption of operations due to natural calamities;
  - Litigation/dispute with a material impact.
- 5.3. Save as otherwise communicated in writing by the Company Secretary, the following periods shall be deemed to be non-dealing periods:
- The end of the financial period in review (quarterly, half-yearly, and full year); or
  - fifteen (15) calendar days prior to a Board meeting or the date of circulation of the agenda and Board Papers, which ever occurs earlier, except for the declaration of financial results and dividends, in which case the period in 5.3a above would apply.
- The non-dealing period shall be suspended 24 hours after the price sensitive information is submitted to NGX via its Issuers Portal. The trading period shall thereafter be opened.
- Any other period may be designated by the Group Chief Executive as a Non-Dealing Period.
  - The Company shall notify NGX in advance of the commencement of the non-dealing period.

## 6.0 EXCEPTIONS TO NON-DEALING PERIODS

- 6.1 As a general rule, the Company shall not suspend a non-dealing period after it is announced. However with the prior approval of the NGX, trading may be permitted during a closed period only:
- To execute transactions pursuant to statutory or regulatory obligations or court orders;
  - To exercise stock options under a pre-existing employee stock option scheme; and
  - To execute large volumes trades or block divestments between insiders only.

## 7.0 ROLES AND RESPONSIBILITIES

- 7.1 **Board of Directors:** The Board of Directors of Access Holdings Plc shall have ultimate responsibility for this Policy. The Board shall initiate and maintain measures and controls to ensure adherence to this Policy.
- 7.2 **Compliance Manager:** The Compliance Manager shall monitor adherence and observance of this policy. He shall create sufficient awareness about the existence and terms of this policy. He shall be responsible for ensuring that the Policy is circulated regularly in the Company's internal communications. He shall also investigate issues of non-compliance and suspicious trading and report same to the Board Audit Committee.
- 7.3 **Human Resources Group:** The Human Resources Group shall deal with breaches of this policy by facilitating disciplinary action and applying sanctions appropriately to defaulting persons. The Human Resources Group shall keep records of breaches of this policy as part of each employee's record. Such disciplinary actions shall be without prejudice to the applicable statutory sanction for breach of the provisions of the ISA on the issue.
- 7.4 **Company Secretary:** The Company Secretary will render advice on this Policy, its applicability and consequence of breach.
- 7.4.1 The Company Secretary shall ensure that External Advisers undertake not to abuse, or place themselves under the suspicion of abusing privileged information or benefiting from material non-public information at their disposal or which comes to their possession during performance of their duties.
- 7.4.2 While notifying employees of the commencement of the non-dealing period, the Company Secretary shall include a link to the Policy on the Company's website.

## 8.0 EXCLUSION

Investment in Unit Trusts and Collective Investment Schemes are excluded from the ambit of this Policy.

## 9.0 REVIEW OF THE POLICY

The Board Governance, Nomination and Remuneration Committee shall review this policy annually or such other period as the circumstances may warrant to ensure that it remains current and consistent with best practices and applicable laws.

Any changes to the policy shall be recommended to the Board for approval.

## 10.0 POLICY GOVERNANCE

**Recommended By:** Board Governance, Nomination and Remuneration Committee

**Approved By:** The Board

**Responsibility for Document Management:** Group Company Secretariat



A summary of our  
Corporate Governance  
Practices and the  
Directors Report to the  
Shareholders

4

GOVERNANCE



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# THE \_\_\_\_\_ BOARD



*Right to left:*  
Bolaji Agbede // Abubakar Jimoh // Roosevelt Ogbonna // Ojini Olaghere // Herbert Wigwe //  
Bababode Osunkoya // Fatimah Bintah Bello-Ismail // Olusegun Ogbonnewo //  
Seyi Kumapayi // Lanre Bamisebi // Sunday Ekwochi

# THE BOARD

## BABABODE OSUNKOYA, FCA

GROUP CHAIRMAN  
Appointed February 2022



## FATIMAH BINTAH BELLO-ISMAIL

INDEPENDENT NON-EXECUTIVE DIRECTOR  
Appointed February 2022

### COMMITTEE MEMBERSHIP

- Board Digital and Information Technology Committee
- Board Audit Committee
- Board Finance and Investment Committee
- Board Human Resources and Sustainability Committee
- Board Governance, Nomination and Remuneration Committee



## ABUBAKAR JIMOH, CFA

INDEPENDENT NON-EXECUTIVE DIRECTOR  
Appointed February 2022

### COMMITTEE MEMBERSHIP

Board Human Resources and Sustainability Committee  
Board Governance, Nomination and Remuneration Committee  
Board Finance and Investment Committee  
Board Risk Management Committee  
Board Audit Committee

## OJINI OLAGHERE, FCA

NON-EXECUTIVE DIRECTOR  
Appointed February 2022

### COMMITTEE MEMBERSHIP

- Board Human Resources and Sustainability Committee
- Board Governance, Nomination and Remuneration Committee
- Board Risk Management Committee
- Board Audit Committee
- Board Digital and Information Technology Committee



## OLUSEGUN OGBONNEWO

NON-EXECUTIVE DIRECTOR  
Appointed February 2022

### COMMITTEE MEMBERSHIP

- Board Risk Management Committee
- Board Finance and Investment Committee
- Board Human Resources and Sustainability Committee
- Board Digital and Information Technology Committee

## ROOSEVELT OGBONNA, CFA, FCA

NON-EXECUTIVE DIRECTOR  
Appointed February, 2022

### COMMITTEE MEMBERSHIP

- Board Digital and Information Technology Committee
- Board Risk Management Committee
- Board Finance and Investment Committee
- Board Human Resources and Sustainability Committee



## SEYI KUMAPAYI, FCA

NON-EXECUTIVE DIRECTOR  
Appointed February 2022

### COMMITTEE MEMBERSHIP

- Board Finance and Investment Committee
- Board Risk Management Committee

## HERBERT WIGWE, FCA

GROUP CHIEF EXECUTIVE  
Effective May, 2022

### COMMITTEE MEMBERSHIP

- Board Risk Management Committee
- Board Digital and Information Technology Committee
- Board Finance and Investment Committee
- Board Human Resources and Sustainability Committee





## BOLAJI **AGBEDE**

EXECUTIVE DIRECTOR, BUSINESS SUPPORT  
Appointed February 2022

### COMMITTEE MEMBERSHIP

- Board Human Resources and Sustainability Committee

## LANRE **BAMISEBI**

EXECUTIVE DIRECTOR, IT AND DIGITALISATION  
Appointed August 2022

### COMMITTEE MEMBERSHIP

- Board Digital and Information Technology Committee



## SUNDAY **EKWOCHI, HCIB**

COMPANY SECRETARY

# DIRECTORS, OFFICERS AND PROFESSIONAL ADVISORS

## Corporate Information

This is the list of Directors who served in the entity during the year and up to the date of this report

### Directors

*Mr. Bababode Olukayode Osunkoya, FCA	Chairman/Independent Non-Executive Director
**Dr. Herbert Onyewumbu Wigwe, FCA	Group Chief Executive
*Mr. Abubakar Aribidesi Jimoh, CFA	Independent Non-Executive Director
*Mrs. Fatimah Bintah Bello-Ismail	Independent Non-Executive Director
*Mrs. Ojinika Nkechinyelu Olaghere, FCA	Non-Executive Director
*Mr. Olusegun Babalola Ogbonnewo	Non-Executive Director
*Mr. Roosevelt Michael Ogbonna, FCA,CFA	Non-Executive Director
*Mr. Oluseyi Kolawole Kumapayi, FCA	Non-Executive Director
*Ms. Bolaji Olaitan Agbede	Executive Director
***Mr. Lanre Babatunde Bamisebi	Executive Director

\*Appointed February 22, 2022

\*\* Effective May, 2022

\*\*\*Appointed August 11, 2022

#### Company Secretary

Mr. Sunday Ekwochi

#### Corporate Head Office

Access Tower  
Plot 14/15, Prince Alaba Oniru Street,  
Oniru Estate, Victoria Island, Lagos

Telephone: +234 (01) 4619264 - 9,  
+234 (01) 2773300-99

Company Registration Number: RC1755118

#### Independent Auditors

PricewaterhouseCoopers  
Landmark Towers, 5b Water Corporation way,  
Oniru, Victoria Island, Lagos  
Telephone: (01) 271 1700  
Website: [www.pwc.com/ng](http://www.pwc.com/ng)  
FRC Number: FRC/2013/ICAN/00000000639

#### Registrars

Coronation Registrars Limited  
9, Amodu Ojikutu Street, Off Saka Tinubu  
Victoria Island, Lagos  
Telephone: +234 01 2272570

#### Investor Relations

Access Holdings Plc has a dedicated investors' portal on its corporate website which can be accessed via this link <https://www.theaccesscorporation.com/investor-relations.aspx>

#### For further information please contact:

Access Holdings Plc.  
+234 (1) 236 4365  
Investor Relations Team  
[investor.relations@theaccesscorporation.com](mailto:investor.relations@theaccesscorporation.com)



# MANAGEMENT TEAM

01



01 **HERBERT WIGWE, FCA**  
Group Chief Executive

02



02 **BOLAJI AGBEDE**  
Executive Director, Business Support

01

02

03

04

05

06

03



03 **LANRE BAMISEBI**  
Executive Director, IT and Digitalisation

04



04 **SUNDAY EKWOCHI, HCIB**  
Group Company Secretary

05



05 **MOROUNKE OLUFEMI**  
Group Chief Financial Officer

06



06 **AMAECCHI OKOBI**  
Group Head, Corporate Communication

# CHAIRMEN AND MDs OF OUR DIRECT SUBSIDIARIES



01

01 Ajouritsedere **AWOSIKA**  
Chairman, Access Bank Plc



02

02 Roosevelt **OGBONNA**,  
Managing Director / CEO  
Access Bank Plc



03

03 Herbert **WIGWE**  
Chairman, Access Pensions Ltd



04

04 Dave **UDUANU**  
Chief Executive Officer,  
Access Pensions Ltd



05

05 Babajide **OGUNDARE**  
Chairman,  
Hydrogen Payment Services Company Limited



06

06 Kemi **OKUSANYA**  
Acting, Chief Executive Officer,  
Hydrogen Payment Services Company Limited

## CHAIRMEN AND MDs OF ACCESS BANK'S SUBSIDIARIES

### BOTSWANA



**Ms Lorato  
Moseithanyane**  
Chairman

**Ms Musonda  
Chishimba Musakanya**  
Acting Managing Director



### CAMEROON



**Mrs Patience Melone**  
Chairman

**Mr. Ellis ASU**  
Managing Director



### CONGO



**Mr. Ralph Opara**  
Acting, Chairman

**Mr. Arinze Osuachala**  
Managing Director



### GAMBIA



**Mr. Papa  
Yusupha Njie**  
Chairman

**Mr. Stephen Abban**  
Managing Director



### GHANA



**Ms. Ama Sarpong  
Bawuah**  
Chairman

**Mr. Olumide Olatunji**  
Managing Director



## CHAIRMEN AND MDs OF ACCESS BANK'S SUBSIDIARIES

### GUINEA



**Mr. Aboubacar Kagbe Toure**  
Chairman

**Bolaji Durojaiye**  
Managing Director



### KENYA



**Mrs. Barbara Barungi**  
Chairman

**Mr. Samuel Minta**  
Managing Director

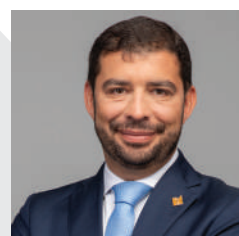


### MOZAMBIQUE



**Mr. Foto Rogerio Samo Gudo**  
Chairman

**Mr. Marco Abalroado**  
Managing Director



### RWANDA



**Mrs. Alice Ntamitondero**  
Chairman

**Mr. Faustin Rukundo Byishimo**  
Managing Director



### SIERRA LEONE



**Ms. Alice Maria Onomake**  
Chairman

**Mr. Ganiyu Sanni**  
Managing Director



## CHAIRMEN AND MDs OF ACCESS BANK'S SUBSIDIARIES

### SOUTH AFRICA



**Mr. Patrick Mathidi**  
Chairman

**Ms. Sugendhree Reddy**  
Managing Director



### UNITED KINGDOM



**Mr. Herbert Wigwe**  
Chairman

**Mr. Jamie Simmonds**  
Managing Director



### ZAMBIA



**Ms. Anne Sampa**  
Chairman

**Mr. Lishala Situmbeko**  
Managing Director



# STATUTORY AUDIT COMMITTEE



01



02



03



04



05

01 Henry O. **ARAGHO, FCA**  
Chairman

02 Idare **GOGO-OGAN**  
Member

03 \* Olutoyin E. **ELEORAMO**  
Member

04 Ojini **OLAGHERE**  
Member

05 Abubakar **JIMOH**  
Member

\* Died on December 27, 2022

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# DIRECTORS' REPORT

For the year ended 31 December, 2022

The Directors have pleasure in presenting their report on the affairs of Access Holdings Plc ("the Company") and its subsidiaries (together referred to as "the Group" and separately referred to as "Group entities"), the Company and the Group's Audited Financial Statements with Auditor's Report for the year ended 31 December 2022

## Legal form and principal activities

Access Holdings Plc ('Access Holdings') was incorporated as a public limited liability company on 10 February 2021. Access Holdings is a Nigerian Exchange listed parent non-operating financial holding company of Access Bank ('the Bank') and the related group companies that emerged from the court-sanctioned Scheme of Arrangement between the Bank and holders of its fully paid ordinary shares of 50 Kobo each.

Access Holdings' business segments include banking, consumer lending, payment services, insurance brokerage and pension funds administration. The banking business, payment services and Pension Fund Administration are currently in operation while the vehicles for the other business segments are at various stages of licensing, acquisition and operational readiness as at the end of the reporting year.

The financial results of all operating subsidiaries have been consolidated in these financial statements.

## Operating results

<i>In thousands of Naira</i>	<b>Group 12 months December 2022</b>	<b>Group 12 months December 2021</b>	<b>Company 12 months December 2022</b>	<b>Company 12 months December 2021</b>
Gross earnings	1,387,911	971,885	36,679	-
Profit before income tax	167,680	176,580	31,684	-
Income tax	(14,778)	(16,485)	(152)	-



Profit from continuing operations	152,902	160,095	31,532	-
Discontinued operations	(700)	120		
Profit for the year	152,202	160,215	31,532	-
Other comprehensive (loss)/income	81,034	(34,702)	-	-
Total comprehensive income/(loss) for the year	233,237	125,514	31,532	-
Non-controlling interest	662	14,662	-	-
Profit attributable to equity holders of the Access Holdings	232,575	110,852	31,532	-

<i>In thousands of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Earnings per share - Basic (k)	449	458	89	-
Earnings per share - Diluted (k)	433	445	89	-

<i>In thousands of Naira</i>	<b>Group December 2022</b>	<b>*Restated Group December 2021</b>	<b>Company December 2022</b>	<b>*Restated Company December 2021</b>
Total equity	1,231,391	1,050,029	250,660	-
<b>Total impaired loans and advances</b>	176,940	181,660	-	-
<b>Total impaired loans and advances to gross risk assets (%)</b>	3.15%	4.00%	-	-

### Interim dividend

The Board of Directors paid an Interim Dividend of 20 Kobo (Twenty Kobo) per ordinary share of 50 Kobo each on the 35,545,225,622 issued ordinary shares of 50k each payable to shareholders on the register of shareholding at the closure date. Withholding Tax was deducted at the time of payment.

### Proposed dividend

The Board of Directors proposed Final Dividend of ₦1.30k (One Naira Thirty Kobo) per ordinary share of 50 Kobo each on the 35,545,225,622 issued ordinary shares of 50k each payable to shareholders on the register of shareholding at the closure date. Withholding Tax will be deducted at the time of payment.

### Directors and their interests

The Directors who served during the year, together with their direct and indirect interests in the issued share capital of the Company as recorded in the Register of Directors' Shareholding and as notified by the Directors for the purposes of Sections 301 and 302 of the Companies and Allied Matters Act and listing requirements of the Nigerian Exchange Ltd is noted below:

### Number of Ordinary Shares of 50k each held as at 31 December 2022

	December 2022		December 2021	
	Direct	Indirect	Direct	Indirect
*H. O. Wigwe	201,231,713	1,554,369,017	-	-
R. M. Ogbonna	44,883,087	-	-	-
B. O. Agbede	20,275,086	-	-	-
S. Ogbonnewo	7,519,297	-	-	-
O. Kumapayi	28,931,432	-	-	-
O. B. Osunkoya	1,565,002	-	-	-
N. O. Olaghere	16,398,695	-	-	-
A. A. Jimoh	-	-	-	-
F. B. Bello-Ismail	-	-	-	-
O. B Bamisebi	759	-	-	-

\* The indirect holdings relate to the holdings of the under listed companies

		December 2022	December 2021
H.O. Wigwe	United Alliance Company of Nig. Ltd	537,734,219	-
	Trust and Capital Limited	584,056,979	-
	Coronation Trustees Tengen Mauritius	432,577,819	-

### Directors' Interest in Contracts

In accordance with the provisions of Section 303 (1) and (3) of the Companies and Allied Matters Act, 2020, the following Directors have disclosed their interest in the under listed vendors to the company.

Related director	Interest in entity	Name of company
H. O. Wigwe	Shareholder	Coronation Insurance Plc and its Subsidiaries
R. M. Ogbonna	Director	Central Securities Clearing System (CSCS)
R. M. Ogbonna	Director	Access Bank Plc
S. Ogbonnewo	Director	Coronation Insurance Plc
S. Ogbonnewo	Director	Coronation Registrars Limited
O. Kumapayi	Director	Access Bank Plc
O. N. Olaghere	Director	The Nigerian Exchange Group Plc
A. A. Jimoh	Director	Coronation Insurance Plc
F. B. Bello-Ismail	Director	The Nigerian Exchange Group Plc

### Analysis of shareholding:

The shareholding pattern of Access Holdings as at 31 December 2022 was as stated below:

Range	December 2022		Number of shares held	% of Shareholders
	Number of Shareholders	% of Shareholders		
<b>Domestic Shareholders</b>				
1 - 1,000	483,119	52.70%	92,174,596	0.29%
1,001 - 5,000	269,502	29.40%	599,627,480	1.86%
5,001 - 10,000	68,040	7.42%	468,737,514	1.45%
10,001 - 50,000	73,588	8.03%	1,488,588,485	4.61%
50,001 - 100,000	11,109	1.21%	804,358,334	2.49%

100,001 - 500,000	8,873	0.97%	1,818,228,439	5.63%
500,001 - 1,000,000	1,168	0.13%	850,909,576	2.64%
1,000,001 - 5,000,000	1,020	0.11%	2,027,289,132	6.28%
5,000,001 - 10,000,000	153	0.02%	1,085,199,356	3.36%
10,000,001 - 50,000,000	166	0.02%	3,756,463,951	11.64%
50,000,001 - 100,000,000	31	0.00%	2,165,459,905	6.71%
100,000,001 - 500,000,000	33	0.00%	6,650,320,054	20.60%
500,000,001 - 1,000,000,000	6	0.00%	3,803,676,950	11.78%
1,000,000,001 - 10,000,000,000	5	0.00%	6,674,483,505	20.67%
	<b>916,813</b>	<b>100%</b>	<b>32,285,517,277</b>	<b>100%</b>

	December 2022		Number of shares held	% of Shareholders
	Number of Shareholders	% of Shareholders		
<b>Foreign Shareholders</b>				
1 - 1,000	380	25.89%	125,087	0.00%
1,001 - 5,000	371	25.27%	983,227	0.03%
5,001 - 10,000	175	11.92%	1,298,303	0.04%
10,001 - 50,000	385	26.23%	8,822,957	0.27%
50,001 - 100,000	74	5.04%	5,371,962	0.16%
100,001 - 500,000	51	3.47%	9,920,420	0.30%
500,001 - 1,000,000	10	0.68%	6,347,160	0.19%
1,000,001 - 5,000,000	7	0.48%	12,787,706	0.39%
5,000,001 - 10,000,000	1	0.07%	7,850,798	0.24%
10,000,001 - 50,000,000	6	0.41%	115,345,415	3.54%
50,000,001 - 100,000,000	2	0.14%	150,361,195	4.61%
100,000,001 - 500,000,000	4	0.27%	1,195,107,844	36.66%
500,000,001 - 1,000,000,000	1	0.07%	564,553,083	17.32%
1,000,000,001 - 10,000,000,000	1	0.07%	1,180,833,188	36.23%
	<b>1,468</b>	<b>100%</b>	<b>3,259,708,345</b>	<b>100%</b>
Total	<b>918,281</b>	<b>100%</b>	<b>35,545,225,622</b>	<b>100%</b>

### Shareholding Analysis as at 31 December 2022

Type of Shareholding	Holdings	Holding %
Retail investors	9,294,277,626	26.15%
Domestic institutional investors	22,907,686,903	64.45%
Foreign institutional investors	2,723,783,744	7.66%
Foreign retail Investors	535,924,601	1.51%
Government related entities	83,552,748	0.24%
	<b>35,545,225,622</b>	<b>100%</b>

## Substantial Interest in Shares

According to the register of members at 31 December 2022, the following shareholders held more than 5 percent of the issued share capital of Access Holdings as follows:

	December 2022		December 2021	
	Number of shares held	% of shareholding	Number of shares held	% of shareholding
Stanbic Nominees Nigeria Limited*	3,912,841,010	11.01%	-	-

\*Stanbic Nominees held the shares as custodian for various investors. Stanbic Nominees does not exercise any right over the underlying shares. All the rights resides with the various investors on behalf of whom Stanbic Nominees carries out the custodian services.

## Donations and charitable gifts

The Company identifies with the aspirations of the community and the environment in which it operates. The Group made contributions to charitable and non-charitable organisations amounting to N1,612,717,672 during the year, as listed below:

S/N	Purpose	Group N	Company N
1	Sponsorship of Workshop on Banking, Finance and Fintech Industries in Nigeria	50,000,000	50,000,000
2	Sponsorship of the World Forum	4,393,988	4,393,988
3	Support for Staywoke Annual Conference of the World Forum	5,000,000	5,000,000
4	Sponsorship of the New Lagos Polo Club Clubhouse	295,126,404	-
5	Sponsorship of the 2022 Art X Lagos Exhibition	283,969,933	-
6	Sponsorship of the 2022 AFRIFF (Africa International Film Festival)	200,000,000	-
7	Sponsorship of the Pitstop Cycling Foundation for 2022	100,000,000	-
8	Contribution towards the Duke of Edinburgh's International Award	54,646,000	-
9	Contribution towards the Anambra State Security Trust Fund	50,000,000	-
10	Supporting CKA and their Track and Pitch Installation Project	40,000,000	-
11	Sponsorship of the 5th edition of the National MSME Awards 2022	40,000,000	-
12	Sponsorship of Students at the CKA (City of Knowledge Academy)	38,880,000	-
13	Sponsorship of Neku Atawodi-Edun to play at the British Polo Season	37,409,400	-
14	Donation to MCI for Infrastructural Development	30,000,000	-
15	Sponsorship of the Royal African Society's 120 Year Anniversary Celebration	26,367,500	-
16	Support of the 9th Lagos Economic Summit 2022	25,000,000	-
17	Sponsorship of the Nigerian Bar Association's Annual General Conference	25,000,000	-
18	Contribution towards the Mamman Marshal Foundation	25,000,000	-
19	Sponsorship of UNWTO (World Tourism Organisation) Conference	20,000,000	-
20	Support for the Ovie Brume Foundation	30,000,000	-
21	Sponsorship of the N.C.F. for the Women's T20 Invitational Tournament	20,000,000	-
22	Sponsorship of the NTIC 17th Annual Mathematics Competition	20,000,000	-
23	Sponsorship of the West African Capital Market Conference	12,504,600	-
24	Donation to Kogi State Government for Flood Relief Materials	10,000,000	-
25	Sponsorship of the Edo State Alaghadaro Economic Summit	10,000,000	-
26	Support to Leke Abejide Foundation	10,000,000	-
27	Support to Hacey Health for AIDS Programmatic Interventions in 5 States	9,500,000	-

28	Sponsorship of the Africaribbean Trade And Investment Forum(Actif)	6,433,650	-
29	Donation of 5 Air Conditioners to Immigration Office Ikoyi	5,215,000	-
30	Donation to Hacey Health for the Youth-Equip Project	5,000,000	-
31	Donation to ParallelPoint Development Initiative (PPDI) to support the Waste-Art Wealth(Waw) For Youth Project	5,000,000	-
32	Sponsorship of the State of Enterprise (SOE) Report Launch Event	5,000,000	-
33	Sponsorship of the Lagos State Government on the 9th Economic Summit	5,000,000	-
34	Support For CBN National Risk Management Conference	5,000,000	-
35	Sponsorship of the Production of "An Encore" Stage Play	5,000,000	-
36	Support for International day for the Elimination of Sexual Violence in Conflict	5,000,000	-
37	Sponsorship of 2022 Steam Fun Fest	5,000,000	-
38	Sponsorship for 2022 Annual Lecture International Leadership Symposium	5,000,000	-
39	Sponsorship of 2022 for Nigerian Table Tennis Federation	5,000,000	-
40	Payment for Goinvest Program Gombe State	5,000,000	-
41	Sponsorship of Benue Television Corporation	5,000,000	-
42	Sponsorship partnership of 2022 Annual Marketing Confernce AGM	5,000,000	-
43	Sponsorship of the 16th Annual Conference of the Nigerian Bar Association	5,000,000	-
44	Donation to ParallelPoint Development Initiative (PPDI) to Support the AGRIK PLUS Project	4,900,000	-
45	Donation to Hacey Health for 2022 Human Right Day	4,900,000	-
46	Donation to Hacey Health Initiative for Health Coverage Day Programme	4,900,000	-
47	Support to Glow Initiative for Economic Empowerment for Obete Solar Electricity project	4,900,000	-
48	Support for 2022 Carrington Youth Fellowship Initiative Programme (CYFI)	4,800,000	-
49	Donation to Hacey Health For 2022 "16 days Of Activism" Programme	4,800,000	-
50	Donation to Glow Initiative for Climate Champions Literacy Programme	4,800,000	-
51	Support to Temitayo Awosika Help Foundation (TAHF) for Healthcare and Empowerment Programme	4,650,000	-
52	Support for Adolescent Girl Empowerment Programme	4,500,000	-
53	Support to Nerdzfactory for Youth Transition Programme	4,500,000	-
54	Sponsorship In favour of Alliance Francaise Lagos	4,356,185	-
55	Sponsorship of the 34th Annual General Meeting Of West African Post-graduate College Of Pharmacist Nigeria Chapter	4,000,000	-
56	Sponsorship of the Environmental Sustainability Conference Expo and Awards	4,000,000	-
57	Support of the Enterprise, Growth and Opportunities (EGO) Foundation Workskills Project	4,000,000	-
58	Support towards Glow Initiative for Solar for School Community Project (SSCP) in Obosi Anambra State	4,000,000	-
59	Support towards Glow Initiative for Solar for School Community Project (SSCP) in St Monich Academy	4,000,000	-
60	Support to Glow Initiative for Climate Leadership Fellowship Programme (CLFP)	4,000,000	-
61	Support to Glow Initiative for Solar Skill Empowerment Programme for 50 Young People in Delta State	4,000,000	-

62	Sponsorship of the International Art of Living Foundation of Nigeria Event "Vibrant Africa – The Rising Rhythm	4,000,000	-
63	Sponsorship payment for the National Summit on Igbo Apprenticeship	4,000,000	-
64	Yearly sponsorship for Lebanese Ladies Society	4,000,000	-
65	Sponsorship of Ogiame the Play	4,000,000	-
66	Support for the Lagos and Ogun State Female Sweepers Financial Literacy Skill Acquisition	4,000,000	-
67	Support for Water Hygiene Project For Alibahuru Community	3,800,000	-
68	Support for Climate Leadership Fellowship Programme Cohort 3	3,500,000	-
69	Support TAHF in providing Succor to Vulnerable Families and Individuals living with Sickle Cell Anaemia	3,000,000	-
70	Sponsorship of Nigerian British Chamber of Commerce	2,500,000	-
71	Support the TD Africa Women programme	2,500,000	-
72	Sponsorship for CSO Professionalism and Effectiveness Therapy (C-PET) Workshop 2022	2,359,000	-
		<b>1,612,717,672</b>	<b>59,393,988</b>

### Property and equipment

Information relating to changes in property and equipment is given in Note 28 to the financial statements. In the Directors' opinion, the fair value of the Group's property and equipment is not less than the carrying value in the financial statements.

## HUMAN RESOURCES

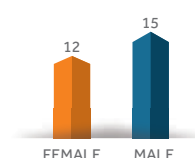
### (i) Report on diversity in employment

Access Holdings operates a non-discriminatory policy in the consideration of applications for employment. Access Holdings' policy is that the most qualified and experienced persons are recruited for appropriate job levels, irrespective of an applicant's state of origin, ethnicity, religion, gender or physical condition.

We believe diversity and inclusiveness are powerful drivers of competitive advantage in developing and understanding of our customers' needs and creatively addressing them.

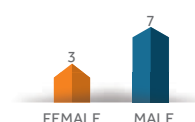
#### a. Composition of employees by gender

Total number of female employees	12
Total number of male employees	15



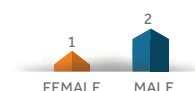
#### b. Board Composition By Gender

Total number of female on the Board	3
Total number of male on the Board	7



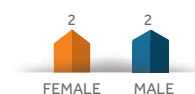
#### c. Top Management (Executive Director To GCE) Composition By Gender

Total number of female in Executive Management position	1
Total number of male in Executive Management position	2



#### d. Top Management (AGM To GM) Composition By Gender

Total number of female in Top Management position	2
Total number of male in Top Management position	2



### Employment of disabled persons

In the event of any employee becoming disabled in the course of employment, the Company will endeavour to arrange appropriate training to ensure the continuous employment of such a person without subjecting the employee to any disadvantage in career development.

### Health, safety and welfare of employees

The Company maintains business premises designed with a view to guaranteeing the safety and healthy living conditions of its employees and customers alike. Employees are adequately insured against occupational and other hazards. In addition, the Company retains top-class hospitals where medical facilities are provided for its employees and their immediate families at its expense.

### Fire prevention and fire-fighting equipment are installed in strategic locations within the Company's premises.

The Company operates Group Personal Accident and the Workmen's Compensation Insurance covers for the benefit of its employees. It also operates a contributory pension plan in line with the Pension Reform Act 2014 as amended and other benefit schemes for its employees.

### Employee involvement and training

The Company encourages participation of employees in arriving at decisions in respect of matters affecting their wellbeing. Towards this end, the Company provides opportunities where employees deliberate on issues affecting the Company and its employees' interests, with a view to making inputs to decisions thereon. The Company places a high premium on the development of its man-

power. Consequently, the Company sponsors its employees for various training courses, both locally and overseas.

### Statement of commitment to maintain positive work environment

The Company shall strive to maintain a positive work environment that is consistent with best practice to ensure that business is conducted in a positive and professional manner and to ensure that equal opportunity is given to all qualified members of the Group's operating environment.

### Audit committee

Pursuant to Section 404(3) of the Companies and Allied Matters Act of Nigeria, the Company's Audit Committee for the 2022 FY comprised Directors and shareholders as follows:

Mr. Henry Omatsola Aragho	Shareholder/Chairman
*Mr. Olutoyin Eleoramo	Shareholder/Member
Mr. Idaere Gogo-Ogan	Shareholder/Member
Mr. Abubakar Jimoh	Director/Member
Mrs. Ojinika Olaghere	Director/Member

\* Died on December 27, 2022.

The functions of the Audit Committee are as provided in Section 404(7) of the Companies and Allied Matters Act of Nigeria.

PricewaterhouseCoopers served as the Company's Auditors for the 2022 financial year. Following the Board's recommendation, KPMG will be proposed as the Company's External Auditors for shareholders' approval at the Company's Annual General Meeting.

### BY ORDER OF THE BOARD

**Sunday Ekwochi**

Company Secretary

FRC/2013/NBA/0000000528

# FREE FLOAT

Description	December 31, 2022		December 31, 2021	
	Units	Percentage (In relation to Issued Share Capital)	Units	Percentage (In relation to Issued Share Capital)
Issued Share Capital	35,545,225,622	100.00%		
Details of Substantial Shareholdings (5% and above)				
Name(s) of Shareholders				
Stanbic Nominees Limited	3,912,841,010	11.01%		
<b>Total Substantial Shareholdings</b>	<b>3,912,841,010</b>	<b>11.01%</b>		
Details of Directors Shareholdings (direct and indirect), excluding directors' holding substantial interests				
[Name(s) of Directors]				
H. O. Wigwe	1,755,600,729	4.94%		
R. M. Ogbonna	44,883,087	0.13%		
O. Kumapayi	28,931,432	0.08%		
B. O. Agbede	20,275,086	0.06%	-	-
S. Ogbonnewo	7,519,297	0.02%	-	-
B.O. Osunkoya	1,565,002	0.00%	-	-
O.N. Olaghere	16,398,695	0.05%	-	-
A.A. Jimoh	-	0.00%	-	-
F.B. Bello-Ismail	-	0.00%	-	-
L. Bamisebi	759	0.00%	-	-
			-	-
<b>Total Directors' Shareholdings</b>	<b>1,875,174,087</b>	<b>5.28%</b>		
Details of Other Influential Shareholdings, if any (E.g Government, Promoters)				
[Name(s) of Entities/Government]				
Restricted Share Performance Plan (RSPP)	1,121,778,957	3.16%	-	-
Ministry of Finance Incorporated	38,560,666	0.11%	-	-
Bauchi Local Government Council	2,204,991	0.01%	-	-
Abia State Government Council	-	0.00%	-	-
Toro Local Government Council	1,976,888	0.01%	-	-



Dambam Local Government Council	1,064,478	0.00%	-	-
Ningi Local Govt. Council	1,672,751	0.00%	-	-
Misau Local Govt. Council	1,952,683	0.01%	-	-
Kirfi Local Govt. Council	1,140,512	0.00%	-	-
Katsina State Govt Ministry of Finance Incorporated	20,000,000	0.06%	-	-
Ekiti State Govt College of Medicine	1,397,128	0.00%	-	-
<b>Total of Other Influential Shareholdings</b>	<b>1,191,749,054</b>	<b>3.35%</b>	<b>-</b>	<b>-</b>
"Free Float in Unit and Percentage [Issued Share Capital (%) - (Total Substantial Shareholdings (%) + Total Directors' Shareholdings (%) + Total of Other Influential Shareholdings (%))]"	28,565,461,471	80.36%	-	-
Share Price	8.50		-	-
<b>"Free Float in Value [Free Float Unit x Share Price]"</b>	<b>242,806,422,503.50</b>			<b>-</b>

**Declaration:**

- (A) Access Holdings Plc with a free float percentage of 80.3 percent as at 31 December 2022, is compliant with the Exchange's free float requirements for companies listed on the Premium Board.
- (B) Access Holdings Plc with a free float value of ₦28,565,461,471 as at 31 December 2022, is compliant with the Exchange's free float requirements for companies listed on the Premium Board.



# CORPORATE GOVERNANCE

## CORPORATE GOVERNANCE REPORT FOR FULL YEAR ENDED DECEMBER 31, 2022



The Board of Access Holdings Plc ('the Company') is pleased to present the Corporate Governance Report for the 2022 Financial Year.

The Company was established in March 2022 as a non-operating financial holdings company of Access Bank Group following the full regulatory, judicial and shareholders' approval of the Scheme of Arrangement between Access Bank Plc and holders of its fully paid ordinary shares. The considerations for the transition to a holdings company structure are enhanced regulatory compliance, diversification into permissible financial services, enhanced risk management, preservation of shareholder value, and effective capital allocation amongst others.

In line with the provisions of the Scheme of Arrangement, the Bank's shareholders were migrated to the Company and allotted 35,545,225,622 ordinary shares of 50 Kobo each in the Company in proportion to their shareholding in the Bank. Pursuant to the terms of the Scheme, the Company became the sole beneficial shareholder of the Bank.

The Company is committed to the Group's founding governance principles of integrity, diversity, accountability, responsibility, transparency, independence, fairness, and discipline. The governance framework is designed to align management's actions with the interest of shareholders and achieve appropriate balance with other stakeholders' interests.

The Company's corporate governance structure also ensures compliance with global best practices, the Company's governance charters, relevant codes of corporate governance, as well as the post listing requirements of Nigerian Exchange Limited where the Company is listed.

The Company is focused on creating a globally connected community and ecosystem; inspired by Africa, for the world. In pursuance of its vision, the Company has subsidiaries across commercial banking, payment services, and pension fund administration. Our subsidiaries' governance is driven by the boards of the subsidiaries and aligned to the Group's governance principles and statutory and regulatory requirements of their respective sectors.

The Board recognises that sustainable competitiveness and excellence require the implementation of effective corporate governance frameworks and best practices. The Board is focused on enhancing shareholders' value whilst protecting stakeholders' interests.

The Board is led by the Chairman and determines the overall strategy of the Company and its Subsidiaries and follows up on its implementation, supervises the performance of the subsidiaries to ensure effective management required for the sustainability of the brand. It also approves capital and operating plans for the attainment of the Company's strategic objectives on the recommendation of Management. The relationship between the Board and Management is characterised by interactive dialogue in establishing broad policy framework and setting strategic direction for the Group, for sustainable value creation and enhancement.

The Board discharges its oversight responsibility through six standing committees, viz: Board Governance, Nomination and Remuneration Committee, Board Finance and Investment Committee, Board Human Resources and Sustainability Committee, Board Audit Committee, Board Risk Management Committee and Board Digital and Information Technology Committee. In addition, the Company has a Statutory Audit Committee that functions in line with the provisions of the Companies and Allied Matters Act, 2020.

As of December 31, 2022, the Board was made up of 10 members comprising 7 Non-Executive Directors, three of whom are Independent, and 3 Executive Directors. Three of the Board members are female.

The Company recognises that Board diversity is vital to enhancing the performance of the Board, maintaining a competitive advantage, improving the sustainable development of the brand and accelerating the attainment of its strategic objectives. Hence, board diversity is a key criteria in designing the Board's composition and includes various considerations viz: skill, expertise, gender, age,

cultural and educational background, ethnicity, religion, professional experience, general knowledge and other regulatory requirements. Members of the Board are seasoned professionals who have excelled in various sectors such as banking, professional services, accounting, information technology. The Directors have good appreciation of the Group's businesses which enables them to make informed decisions.

The composition of the Board as of December 31, 2022 is as set out below.

S/N	NAME	DESIGNATION
1	Mr. Bababode Olukayode Osunkoya	Independent Non-Executive Director/ Chairman
2	Mr. Abubakar Aribidesi Jimoh	Independent Non-Executive Director
3	Mrs. Fatimah Bintah Bello-Ismail	Independent Non-Executive Director
4	Mrs. Ojinika Nkechinyelu Olaghere	Non-Executive Director
5	Mr. Segun Babalola Ogbonnewo	Non-Executive Director
6	Mr. Roosevelt Michael Ogbonna	Non-Executive Director
7	Mr. Oluseyi Kolawole Kumapayi	Non-Executive Director
8	Dr. Herbert Onyewumbu Wigwe	Group Chief Executive
9	Ms. Bolaji Olaitan Agbede	Executive Director, Business Support
10	Mr. Olanrewaju Babatunde Bamisebi	Executive Director, Information Technology and Digitalization

## PROFILE OF BOARD MEMBERS



**Mr. Bababode Olukayode Osunkoya, FCA**

Chairman/Independent Non-Executive Director

Mr. Osunkoya is a seasoned professional with over thirty years' experience spanning banking, accounting, asset leasing and consulting. He is the Managing Partner at Abax-OOSA Professionals (Chartered Accountants). Prior to this, he worked as the Principal Partner of Bababode Osunkoya & Co from 1994-2007.

He joined Premier Hotel Limited, Ibadan in 1984 for his National Youth Service Corp programme after which he joined Z.O. Ososanya & Co. (Chartered Accountants) in 1985 rising to Assistant Audit Manager in 1988. He subsequently moved to Abacus Merchant Bank Limited where he worked between 1989 and 1993 and rose to the level of a manager. He was a General Manager in Konsuma Credit Limited between 1993 and 1995 where he oversaw the daily administrative and operational activities of the asset leasing and credit finance company.

Mr. Osunkoya sits on the boards of several organisations including Haggai Mortgage Bank Limited; Richardson Oil and Gas Limited; Sedoso Agro Allied Company Limited and Guiding Light Assembly. He is also an Executive Committee member of the Association of Reporting Accountants and Auditors in the Capital Market.

He holds a Bachelor's Degree in Accounting from the University of Lagos, and is a certified forensic accountant. He is also a Fellow of the Institute of Chartered Accountants of Nigeria (ICAN) and the Chartered Institute of Taxation of Nigeria (CITN). He has attended several leadership and professional development programmes in leading institutions in areas of accounting, audit, taxation, finance, and corporate governance.

He is 60 years old as at the date of this meeting and is resident in Nigeria.



### **Mrs. Fatimah Bintah Bello-Ismaïl**

Independent  
Non-Executive  
Director

Mrs. Bello-Ismaïl is a lawyer with more than thirty-six years' experience in the legal and financial services fields. She commenced her legal career at the Department of Public Prosecution in the Federal Ministry of Justice, Lagos before working as a counsel in the firm of Kehinde Sofola & Co.

She also worked at the Nigerian Social Insurance Trust Fund (NSITF) and Continental Merchant Bank (formerly Chase Merchant Bank) before becoming the Managing Partner at Universal Chambers a full-service commercial law firm.

Mrs. Bello-Ismaïl is a law graduate of Ahmadu Bello University Zaria, Nigeria in 1984 and was called to the Nigerian Bar in 1985.

She sits on the board of several organisations including the Nigerian Exchange Group and VTT LNG. She is a member of the Nigerian Bar Association, International Bar Association and Co-Founder and Trustee of Home of Hospitality Development Initiative (HOHDI).

She is the Chairman of the Board Governance, Nomination and Remuneration Committee and Vice-Chairman of the Board Audit Committee.

Mrs. Bello-Ismaïl is 61 years old as at the date of this meeting and resides in Nigeria.



### **Mr. Abubakar Aribidesi Jimoh, CFA**

Independent Non-  
Executive Director

Mr. Jimoh is a versatile professional with over thirty years' experience in the financial services sector covering client relationship management, treasury, market risk, credit risk management, operational risk management, project, and portfolio management. He is currently the Managing Director of Trustbanc Holdings Limited. Prior to this role, Mr. Jimoh led the transformation of Associated Discount House (ADH) from a failing Discount House to a Merchant Bank (Coronation Merchant Bank Ltd).

Before joining ADH, he was a General Manager and Divisional Head at UBA Group with responsibility for balance sheet management, market risk and investors relations. He was also the Chief Risk Officer for various business segments including UBA Africa and UBA Capital.

Mr. Jimoh worked with the Royal Bank of Canada Financial Group between 1999 and 2005 in various capacities. He worked as Chief of Internal Control Officer and Divisional Chief in charge of Private Sector Portfolio Management with the African Development Bank between 2005 and 2008. Mr. Jimoh served as an Independent Non-Executive Director on the Board of Shelter Afrique between 2012 and 2013.

He currently sits on the boards of several organisations including Coronation Insurance Plc and Impact Credit Guarantee Limited.

Mr. Jimoh has a robust professional cum academic pedigree with a Bachelor of Science and a Master of Science in Finance from University of Lagos. He is a Chartered Financial Analyst and an Associate of the Institute of Chartered Accounts of Nigeria and Chartered Institute of Bankers of Nigeria. Mr. Jimoh is a Chartered Internal Auditor and Certified General Accountant of Ontario and Canada. He has attended several Executive Management Development Programmes in leading institutions including London Business School, Canadian Securities Institute and Lagos Business School.

He is the Chairman of the Board Audit Committee and Board Finance and Investment Committee.

He is 56 years old as at the date of this meeting and resides in Nigeria.



**Mrs. Ojinika Nkechinyelu Olaghere, FCA**

Non-Executive Director

Mrs. Olaghere is a seasoned professional with over thirty-three years' experience in banking, administration, and consulting. She is the Managing Director of Rickela Consulting Limited, a management consultancy firm involved in training, capacity building, coaching and advisory services to the financial services sectors.

She joined Access Bank Plc in 2007 as a General Manager in the Enterprise Resource Support Group where she spearheaded the seamless rationalisation of the Bank's assets following the acquisition of Intercontinental Bank. She resigned from Access Bank Plc in June 2018 as Executive Director, Operations and Information Technology. As Executive Director, Mrs. Olaghere ensured the seamless upgrade of the Bank's major IT infrastructure as well as the Operations Transformation Programme which resulted in the Bank being ranked amongst the top 5 in KP-MG's 2018 Banking Industry Customer Service Satisfaction Survey.

Prior to joining Access Bank, she spent sixteen years with Ecobank Nigeria, where she worked in the Operations and Consumer Banking Groups. As a multi-skilled and valuable resource, she was involved

in the implementation of several critical projects. She has played key roles in the shaping and development of strategies that have led to the success of multiple businesses across different industries. She sits on the boards of several organisations such as First Ally Asset Management Limited; First Ally Properties Limited; Coscharis Technologies Limited; Nigerian Exchange Group Plc; Coronation Life Assurance Limited; and Pelijini Ltd.

Mrs. Olaghere holds a Bachelor's of Arts in French Language from the University of Nigeria, Nsukka and is a Fellow of the Institute of Chartered Accountants of Nigeria (ICAN). She has attended several Executive Management Development programmes in leading institutions including INSEAD, London Business School, Lagos Business School and Massachusetts Institute of Technology.

She is the Chairman of the Board Human Resources and Sustainability Committee and Board Digital and Information Technology Committee.

She is 60 years old as at the date of this meeting and is resident in Nigeria.



**Mr. Olusegun Ogbonnewo**

Non-Executive Director

Mr. Ogbonnewo has over thirty years' experience spanning banking, human capital development, operations and technology, payment systems and fintech. He is currently the Operating Director, Tengen Family Office. Prior to this, he occupied several roles in Access Bank Plc between 2006 and 2017 including Group Head, Channels Services; Head, Transaction Services Division; Group Head, Domestic Payments; Group Head, Central Processing Centre Group; and Group Head, Settlements and Payments.

He served in various capacities in Guaranty Trust Bank between 1993 and 2006 including Head, International Settlements, and Divisional Head, Banking Operations and Information Technology. He served as Branch Manager and Programme Officer in Peoples Bank Nigeria Limited between 1990 and 1992.

He sits on the board of several organisa-

tions including Coronation Insurance Plc, Coronation Registrars Limited, Coronation Insurance Ghana Limited, Trium Limited, Jewels and Pearls Private Schools, Coronation Fund Managers, Fiducia Data Services Limited, Woven Finance and Fiducia Clearing Services Limited.

He holds a Bachelor of Arts in Education and a Master's in Public Administration from University of Ilorin. He also holds a Masters in Business Administration from IESE, University of Navarra Barcelona Spain/Lagos Business School. In addition, he is an Honorary Senior Member of the Chartered Institute of Bankers of Nigeria.

He has attended several renowned leadership and professional development programmes including the High-Performance Leadership Programme organised by Institute of Management and Development ('IMD'); Corporate Restructuring Programme organised by Harvard Busi-

ness School; Achieving Outstanding Performance by INSEAD and several global payments and systems processing courses organized by VISA, MasterCard, Verve and Entrust amongst others.

He is the Chairman of the Board Risk Man-

agement Committee and Vice-Chairman of the Board Finance and Investment Committee and Board Digital and Information Technology Committee.

He is 62 years old as at the date of this meeting and resides in Nigeria.



**Mr. Roosevelt  
Michael Ogbonna  
FCA, CFA**

Non-Executive  
Director

Mr. Ogbonna was appointed Executive Director, Commercial Banking Division, of Access Bank Plc in October 2013, Deputy Managing Director in 2017 and Managing Director in May 2022.

He is a through-bred and consummate finance professional with over two (2) decades of banking experience who joined Access Bank in 2002 from Guaranty Trust Bank.

Mr. Ogbonna has a rich professional cum academic background. He is a Fellow of the Institute of Chartered Accountants of Nigeria (FCA), and an Honorary Member of the Chartered Institute of Bankers (HCIB). He has attended the Harvard Kennedy School of Government's Senior Executive Fellow Programme and is a Chartered Financial Analyst charter holder. He holds a Master's degree in Business Administration from IMD Business

School, Switzerland; a Master's degree (LL.M) in International Corporate & Commercial Law from King's College, London; an Executive Master's degree in Business Administration from Cheung Kong Graduate School of Business; and a Bachelor's degree in Banking and Finance from University of Nigeria, Nsukka. In 2015, he was selected as one of the Institute of International Finance (IIF) Future Global Leaders.

He has a robust corporate board experience and currently serves as a Non-Executive Director of the Bank's subsidiaries in UK and South Africa. He also represents the Bank on the Boards of its investee companies - African Finance Corporation and CSCS Plc.

He is 49 years old as at the date of this meeting and resides in Nigeria.



**Mr. Oluseyi  
Kolawole  
Kumapayi, FCA**

Non-Executive  
Director

Mr. Kumapayi is a highly accomplished and result-driven professional with over twenty (20) years of progressive banking experience spanning Finance, Strategy, Risk Management, and Treasury. He joined Access Bank in 2002 as the Head of Financial Control and Credit Risk Management. Prior to joining Access Bank, he held controller and analyst positions in First City Monument Bank Limited and Guaranty Trust Bank Plc, respectively.

He was the Group Chief Financial Officer of Access Bank Plc between 2008 and 2020, after which he was appointed as Executive Director, African Subsidiaries in Access Bank Plc.

Mr. Kumapayi holds a master's degree in Mechanical Engineering from the University of Lagos, and a Bachelor of Science

degree in Agricultural Engineering from the University of Ibadan, Nigeria. He has also attended several Executive Management Development programmes in leading institutions including INSEAD, IMD and London Business School.

He currently serves as a Non-Executive Director of the Bank's subsidiaries in Botswana, Ghana and Kenya.

He is a Fellow of the Institute of Chartered Accountants of Nigeria (ICAN) and a member of the Global Association of Risk Professionals (GARP), the Chartered Institute of Taxation of Nigeria (CITN) and the Chartered Institute of Bankers of Nigeria (CIBN).

He is 51 years old as at the date of this meeting and lives in Nigeria.



**Mr. Herbert Onyewumbu Wigwe, FCA**

Group Chief Executive

Mr. Wigwe is a transformational leader, seasoned banker, and financial expert with over three (3) decades of professional experience. He joined Access Bank in March 2002 as Deputy Managing Director to co-lead its transformation to a world class financial services provider and became its Group Managing Director/Chief Executive Officer in 2014. He resigned as the Bank's Group Managing Director/Chief Executive Officer in May 2022 and currently serves as a Non-Executive Director.

He commenced his career at Coopers & Lybrand, Lagos as a management consultant later qualifying as a Chartered Accountant. After a stint at defunct Capital Bank, he joined Guaranty Trust Bank where he spent over a decade working in the Corporate and Institutional Banking Division, rising to become the Executive Director in charge of Institutional Banking.

As one of Nigeria's foremost corporate bankers, he has helped develop some of Africa's biggest companies in the construction, telecommunications, energy and oil and gas sectors through a unique model, which involves understanding and

providing financial support and expertise.

Mr. Wigwe is the Chairman of Access Bank (UK) Limited and Access Pension Limited. He is also a board member of Nigerian Mortgage Refinance Company Plc, NG Clearing Limited, FMDQ OTC Securities Exchange, amongst others.

He holds a Bachelor of Science degree in Accountancy from the University of Nigeria, Nsukka; a Master's degree in Banking and Finance from the University College of North Wales (now Bangor); a Master of Science degree in Financial Economics from the University of London and is an alumnus of the Harvard Business School Executive Management Programme.

Mr. Wigwe is a Fellow of the Institute of Chartered Accountants of Nigeria, and Institute of Credit Administration, and an Honorary member of the Chartered Institute of Bankers of Nigeria.

He is 56 years old as at the date of this meeting and is a Nigerian resident.



**Ms. Bolaji Olaitan Agbede**

Executive Director

Ms. Agbede is a versatile professional with over twenty-seven years' experience in human resources management, customer relationship management and banking operations. She has a proven record of successful people integration during mergers and acquisitions, culture transformation and execution of corporate strategies.

She commenced her professional career in Guaranty Trust Bank and served in various capacities within the Commercial Banking and Operations functions. She diligently distinguished herself and swiftly rose from the grade of Executive Trainee in 1992 to Manager in 2001. Ms. Agbede subsequently served as the Chief Executive Officer of JKG Limited in 2003 a business consulting outfit.

Ms. Agbede joined Access Bank in 2003 as an Assistant General Manager and was responsible for managing the Bank's port-

folio of chemical trading companies. She was the Head, Group Human Resources of the Bank between 2010 and 2022.

Ms. Agbede holds a Bachelor's degree in Mathematics and Statistics from the University of Lagos (1990) and subsequently obtained a Master of Business Administration degree from Cranfield University in 2002. She is a member of the Chartered Institute of Management UK and Chartered Institute of Personnel Management of Nigeria.

She has attended several renowned leadership and professional development programmes including the High-Performance Leadership Programme organised by the IMD and the Strategic Talent Management Programme organised by the London Business School.

She is 53 years old as at the date of this meeting and resides in Nigeria.





**Mr. Olanrewaju  
Babatunde  
Bamisebi**

Executive Director

Mr. Bamisebi is a seasoned professional with over two decades experience spanning information technology, consultancy, project management, talent management and development, application development as well as strategy and automation. He has a robust Pan-African experience having managed IT across 22 African countries in consulting, telecoms, oil and gas, banking and fintech sectors.

Prior to his appointment as Executive Director of the Company, he was Managing Director of Finserve Africa (Fintech arm of Equity Bank). He was also the Group Director for IT & Operations for Equity Group Holding Limited (EGHL), Kenya. Before joining EGHL in April 2019, he was the Group Chief Information Officer at the defunct Diamond Bank Plc.

Mr. Bamisebi holds a Higher National Diploma in Computer Science from The Polytechnic Ibadan and two bachelor's degrees -one in Accounting from Olabisi Onabanjo University and the other in Computing and Information Technology from the University of Derby, UK. He also obtained a master's degree in Business Administration from Durham Business School, UK and is currently undertaking a doctorate degree in Global Strategy

He is 50 years old as at the date of this meeting.



**Mr. Sunday  
Ekwochi, HCIB**

Company Secretary

Mr. Ekwochi was appointed as the Company Secretary in May 2022

He graduated as a top student in Law from the University of Jos with a second-class upper degree in 1996 and from the Nigerian Law School in February 1998 with a second-class upper degree. He has over 19 years' banking experience from the then African Express Bank, Fidelity Bank and Access Bank Plc.

Mr. Ekwochi qualified as a Chartered Sec-

retary with the Institute of Chartered Secretaries and Administrators, London in 2003. He has attended Management Development Programmes at London Business School, Euromoney, Wharton Business School and IMD. He is an Honorary Senior Member of the Chartered Institute of Bankers of Nigeria.

Mr. Ekwochi served as the Vice-Chair of the Association of Banks Legal Advisers and Company Secretaries and Chairman of its Capacity Development Committee.

## PERFORMANCE MONITORING AND EVALUATION

The Board in the discharge of its oversight function, engages management in the planning, definition and execution of the Company's strategy. Management's report on the execution of defined strategic objectives is a regular feature of the Board's agenda, thus providing the Board with the opportunity to evaluate and constructively challenge management in the execution of strategy.

The Board holds annual board retreats where the strategy for the financial year is rigorously debated and agreed between Management and Board. Management provides the Board with quarterly update on implementation of the strategy, affording the Board the opportunity to evaluate Management's performance and access significant risk issues as well as mitigating controls implemented. Management's report on the Group's actual financial performance is presented relative to the planned budget to enable the

Board assess performance. Peer comparison is also a regular feature of Management reporting to the Board to benchmark performance against competition.

The Company's performance on Corporate Governance is monitored and reported through extensive reviews of its compliance with the relevant Codes of Corporate Governance and with appropriate reports rendered to the regulators.

Board assessment, when done effectively provides the Board the opportunity to identify and remove obstacles to better performance and to strengthen what works well. The Board has established a system of independent annual evaluation of its performance, that of its committees and individual Directors. The evaluation is done by an independent consultant approved by the Board. Ernst and Young was engaged to conduct the maiden board performance evaluation for the Financial Year Ended December 31, 2022. The Consultants also conducted an evaluation

of the Company's corporate governance practices by reviewing the Company's corporate governance framework as well as all relevant policies and procedures.

The Board believes that the use of an independent consultant promotes the objectivity and transparency of the evaluation process. Our Board and corporate governance assessment goes beyond box ticking and involves a rigorous process of on-line self-evaluation and 360° feedback with a heavy focus on qualitative considerations. It includes the assessment of the Company's corporate governance frameworks and policies, evaluation of the Board and the Committees as well as the effectiveness of the Independent Directors.

In compliance with the CBN Code of Corporate Governance, the 2022 Annual Board Performance Evaluation Report was presented during the Board Meeting held on January 30, 2023 and would subsequently be presented at the Company's first Annual General Meeting. The summary of the report is contained herein on pages 124 to 125.

The Board confirms that the Company has complied with the applicable Codes of Corporate Governance following the corporate governance evaluation and Board performance evaluation conducted for the 2022 Financial Year

## **BOARD COMPOSITION- GUIDING PRINCIPLES**

The Fit and Proper Person Policy is designed to ensure that the Company and its subsidiaries are managed and overseen by competent, capable and trustworthy individuals. The Board Governance, Nomination and Remuneration Committee is responsible for Executive Directors' succession planning and recommends new appointments to the Board. The Committee takes cognisance of the existing range of skills, experience, background and diversity on the Board in the context of the Company's strategic direction before articulating the specifications for the candidate sought. The Committee also considers the need for appropriate demographic and gender balance in recommending candidates for Board appointments. Candidates who meet the criteria set by the Committee are subjected to enhanced due diligence enquiries. We are comfortable that the Board is sufficiently diversified to optimise its performance and deliver sustainable value to stakeholders.

The Board's composition subscribes to global best practice on the need for Non-Executive Directors to exceed Executive Directors. In 2022, the Board had more Non-Executive Directors than Executive Directors, with three of the Non-Executive Directors being independent as against two required by the CBN Code of Corporate Governance for Banks in Nigeria. Non-Executive Directors are appointed to the Board to bring independent, specialist knowledge and impartiality to strategy development and execution monitoring. The Board is committed to im-

proving gender diversity in its composition in line with its diversity policy. The Board had 30 percent female membership as of December 31, 2022.

## **RETIREMENT AND RE-ELECTION OF DIRECTORS**

In accordance with the Company's Articles of Association, all Directors must retire from office at the first Annual General Meeting (AGM). Consequently, the entire Board would retire, and all Directors would offer themselves for election at this meeting.

At subsequent AGMs, any Director (except Executive Directors) who has been appointed since the last AGM or was not appointed or reappointed at one of the two preceding AGMs would retire from office and offer himself/herself for reappointment.

The biographical details of the Board are contained on pages 92 to 97 of this report.

## **BOARD EFFECTIVENESS**

Today's boards are required to be more engaged, more knowledgeable, and more effective than in the past as they contend with a host of new pressures, challenges, and risks. As stakeholders' expectations from the Board continue to grow, the Board must set its strategic priorities often across diverse business segments and markets and monitor the firm's risk profile. The Board must demonstrate that good corporate governance is not a box-ticking exercise by setting the right ethical tone from the top. The effectiveness of the Board is achieved through composition, induction, training and a rigorous evaluation process. The effectiveness of the Board derives from the diverse range of skills and competences of the Executive and Non-Executive Directors who have exceptional degrees in banking, finance and broader professional and entrepreneurial experiences.

## **TRAINING AND INDUCTION**

We recognise that being a Director is becoming increasingly more challenging, thus the Company has a Directors' Orientation and Continuous Education Policy which provides that Directors should be exposed to domestic and international trainings to improve their decision-making capacity, thereby contributing to the overall effectiveness of the Board.

New Directors are exposed to a personalised induction programme which includes one-on-one meetings with Executive Directors and Senior Executives responsible for the Company's key business areas. Such sessions focus on the challenges, opportunities and risks facing the busi-

ness areas. The induction programme covers an overview of the Business as well as Board processes and policies.

A new Director is provided with an induction pack containing charters of the various Board Committees, significant reports, important statutes and policies, minutes of previous Board meetings and a calendar of Board activities. Based on the recommendation of the Governance, Nomi-

nation and Remuneration Committee, the Board approves the annual training plan and budget for Directors while the Company Secretary ensures the implementation of the plan with regular reports to the Board.

During the period under review, the Directors attended the training programmes detailed below:

S/N	NAME OF DIRECTOR	TRAINING	FACILITATOR	DATE
1	Bababode Osunkoya Abubakar Jimoh Fatimah Bello-Ismail Olusegun Ogbonnewo Oluseyi Kumapayi Roosevelt Ogbonna Herbert Wigwe Bolaji Agbede Lanre Bamisebi Ojini Olaghere	Board Risk Master Class	KPMG	November 2, 2022
2	Abubakar Jimoh	Strategic Management in Banking	Euromoney Learning	November 14 - 18, 2022
3	Fatimah Bello-Ismail	High-Performance Leadership	Chicago Booth School of Business	November 14 - 18, 2022
4	Bababode Osunkoya	CBN-FITC Continuous Education Programme for Directors of Banks and Financial Institutions	CBN-FITC	November 23 - 24, 2022
5	Bolaji Agbede			
6	Bababode Osunkoya Olusegun Ogbonnewo Seyi Kumapayi Bolaji Agbede	Workshop on Internal Control over Financial Reporting for Public Companies	Nigeria Capital Market Institute	December 5, 2022

## SHAREHOLDERS AND REGULATORY ENGAGEMENT

The Board recognises the importance of free flow of complete, adequate, and timely information to shareholders to enable them to make informed decisions and is committed to maintaining high standards of corporate disclosure. The implementation of our Investor Communication and Disclosure Policy helps the Board to understand shareholders' views about the Company. The Company's website [www.theaccesscorporation.com](http://www.theaccesscorporation.com) is regularly updated with both financial and non-financial information.

Shareholders meetings are convened and held in an open manner in line with the Company's Articles of Association and existing statutory and regulatory regimes, for the purpose of deliberating on issues affecting the Company's strategic direction. The Annual General Meeting is a medium for promoting interaction between the Board, management, and shareholders. Attendance at the Annual General Meeting is open to shareholders or their proxies, while proceedings at such meetings would be monitored by members of the press, representatives of the Nigerian Exchange Limited, the Central Bank of Nigeria and the Securities and Exchange Commission.

The Company has a dedicated Investors Relations Unit that facilitates communication with shareholders and analysts on a regular basis and addresses their queries and concerns. Investors and stakeholders are frequently provided with information about the Company through various channels, including Quarterly Investors Conference Calls, the General Meeting, the Company's website, the Annual Report and Accounts, and Non-Deal Road Shows.

The Board ensures that communication with the investing public about the Company and its subsidiaries is timely, factual, broadly disseminated, and accurate in accordance with all applicable legal and regulatory requirements. The Company's reports and communication to shareholders and other stakeholders are in plain, readable, and understandable format. The Board ensures that shareholders' statutory and general rights are always protected, particularly their right to vote at general meetings. The Board also ensures that all shareholders are treated equally regardless of the size of their shareholding and social conditions. Our shareholders are encouraged to share in the responsibility of sustaining the Company's corporate values by exercising their rights as protected by law.

## ACCESS TO INFORMATION AND RESOURCES

Management recognises the importance of ensuring the flow of complete, adequate and timely information to the Directors on an ongoing basis to enable them to make informed decisions in discharge of their responsibilities. There is ongoing engagement between Executive Management and the Board, and the Heads of Business who

attend Board meetings to make presentations. The Company's External Auditors attend the meetings of the Board Audit Committee and the Statutory Audit Committee to make presentation on the audit of the Company's Financial Statements. Directors have unrestricted access to Management and company information in addition to the necessary resources to carry out their responsibilities including access to external professional advice at the Company's expense in line with policy.

## BOARD RESPONSIBILITIES

The primary function of the Board is to provide effective leadership and direction to enhance the long-term value of the Company to its shareholders and other stakeholders. It has the overall responsibility for reviewing the strategic plans and performance objective, financial plans and annual budget, key operational initiatives, major funding and investment proposals, financial performance review and corporate governance practices.

## TERM OF OFFICE

The Company's Non-Executive Directors are appointed for an initial term of four years, and they can be re-elected for a maximum of two subsequent terms of four years each, subject to satisfactory performance and shareholders' approval. The Independent Non-Executive Directors are subject to a maximum tenure of eight years as stipulated by the Central Bank of Nigeria's Guidelines for the Appointment of Independent Directors. Our Executive Directors are appointed for an initial term of four years and their tenure can be renewed for further terms subject to a satisfactory annual performance evaluation and the maximum tenure limit of 10 years as provided by the Central Bank of Nigeria Circular No BSD/DIR/PUB/LABB/016/006 dated February 27, 2023. Executive Directors are prohibited from holding other directorships outside the Group or investee companies.

## SEPARATION OF ROLES

In line with best practice, the Group Chairman and Group Chief Executive's roles are assumed by different individuals; this ensures the balance of power and authority. The Board can reach impartial decisions as its Non-Executive Directors are a blend of Independent and Non-Independent Directors with no shadow or Alternate Directors, thus ensuring that their independence is brought to bear on decisions of the Board.

## THE ROLE OF THE BOARD

The principal responsibility of the Board is to promote the long-term success of the Company by creating and delivering sustainable shareholder value. The Board leads and provides direction for the Management by setting policy directions and strategy, and by overseeing their implementation. The Board seeks to ensure that Management delivers on both its long-term growth and short-term objectives, striking the right balance between both goals. In setting and monitoring the execution of our strategy, consideration is given to the impact that those decisions will have on the Company's obligations to various stakeholders, such as shareholders, employees, suppliers and the community in which the Company operates.

The Board is responsible for ensuring that robust systems of internal controls are maintained, and that Management maintains an effective risk management and oversight process across the Company so that growth is delivered in a controlled and sustainable way. In addition, the Board is responsible for determining and promoting the collective vision of the Company's purpose, values, culture, and behaviours.

In carrying out its oversight functions, matters reserved for the Board include but are not limited to:

- Defining the Company's business strategy and objectives.
- Formulating risk policies.
- Approval of quarterly, half yearly and full year financial statements.
- Approval of significant changes in accounting policies and practices.
- Appointment or removal of Directors and the Company Secretary.
- Approval of major acquisitions, divestments of operating companies, disposal of capital assets or capital expenditure.
- Approval of charter and membership of Board Committees.
- Setting of annual Board objectives and goals.
- Approval of allotment of shares.
- Approval of the framework for determining the policy and specific remuneration of Executive Directors.
- Monitoring delivery of the strategy and performance against plan.
- Reviewing and monitoring the performance of the Group Chief Executive and the Executive team.
- Ensuring the maintenance of ethical standard and compliance with relevant laws.
- Performance appraisal and compensation of Board members and Senior Executives.
- Ensuring effective communication with shareholders.
- Ensuring the integrity of financial reports by promoting disclosure and transparency.
- Succession planning for key positions.

## THE ROLE OF THE CHAIRMAN

The principal role of the Chairman is to provide leadership and direction to the Board. The Chairman is accountable to the Board and shareholders and liaises directly with the Board and the Management of the Company, through the Group Chief Executive. The positions of the Chairman and the Group Chief Executive are held by separate individuals.

More specifically, the duties and responsibilities of the Chairman are as follows:

- Primarily responsible for the effective operation of the Board and ensures that the Board works towards achieving the Company's strategic objectives.
- Setting the agenda for Board meetings in conjunction with the Group Chief Executive and the Company Secretary.
- Approval of the Annual Board Activities Calendar.
- Playing a leading role in ensuring that the Board and its Committees have the relevant skills, competencies for their job roles.
- Ensuring that Board meetings are properly conducted and that the Board is effective and functions in a cohesive manner.
- Ensuring that the Directors receive accurate and clear information about the affairs of the Company in a timely manner to enable them to take sound decisions.
- Acting as the main link between the Board and the Group Chief Executive as well as advising the Group Chief Executive on the effective discharge of his duties.
- Ensuring that all Directors focus on their key responsibilities and play constructive roles in the affairs of the Company
- Ensuring that induction programmes are conducted for new Directors and continuing education programmes are in place for all Directors.
- Ensuring effective communication with the Compa-

ny's institutional shareholders and strategic stakeholders.

- Taking a leading role in the assessment, improvement and development of the Board.
- Presiding over General Meetings of shareholders.

### **THE ROLE OF GROUP CHIEF EXECUTIVE ('GCE')**

The GCE has the overall responsibility for leading the development and execution of the Company's long-term strategy, with a view to creating sustainable shareholder value. He manages the day-to-day operations of the Company and ensures that operations are consistent with the policies approved by the Board.

Specifically, the duties and responsibilities of the GCE include the following:

- Acts as head of the Management team and is answerable to the Board.
- Responsible for ensuring that a culture of integrity and legal compliance is imbibed by personnel at all levels of the Company.
- Responsible for the Company's consistent achievement of its financial objectives and goals.
- Ensures that the Company's philosophy, vision, mission and values are disseminated and practised throughout the Company.
- Ensures that the allocation of capital reflects the Company's risk management philosophy.
- Ensures that the Company's risks are controlled and managed effectively, optimally and in line with the Company's strategies and objectives.
- Supervision of the Executive Directors and all subsidiaries and affiliate companies.
- Serves as the Company's Chief Spokesman and ensures that it is properly presented to the general public.
- Ensures that the Directors are provided with enough information to support their decision making.

### **THE ROLE OF THE COMPANY SECRETARY**

Directors have separate and independent access to the Company Secretary. The Company Secretary is responsible for, among other things, ensuring that Board procedures are observed and that the Company's Memorandum and Articles of Association, plus relevant rules and regulations, are complied with. He also assists the Chairman and

the Board in implementing and strengthening corporate governance practices and processes, with a view to enhancing long-term shareholder value. The Company Secretary assists the Chairman in ensuring good information flow within the Board and its Committees and between Management and Non-Executive Directors.

The Company Secretary also facilitates the orientation of new Directors and coordinates their professional development. As primary compliance officer for the Company's compliance with the listing rules of the Nigerian Exchange Limited, the Company Secretary is responsible for designing and implementing a framework for the Company's compliance with the listing rules, including advising Management on prompt disclosure of material information. The Company Secretary attends and prepares the minutes for all Board meetings. As secretary for all Board Committees, the Company Secretary assists in ensuring coordination and liaison between the Board, the Board Committees and Management. The Company Secretary also assists in the development of the agenda for the various Board and Board Committee meetings. The appointment and the removal of the Company Secretary are the exclusive preserve of the Board.

### **DELEGATION OF AUTHORITY**

The ultimate responsibility for the Company's operations rests with the Board. The Board retains effective control through a well-developed Committee structure that provides in-depth focus on the Board's responsibilities. Each Board Committee has a written term of reference and presents regular reports to the Board on its activities. The Board delegates authority to the Group Chief Executive to manage the affairs of the Company within the parameters established by the Board from time to time.

### **BOARD MEETINGS**

The Board meets quarterly, and emergency meetings are convened as may be required. The Annual Calendar of Board and Committee meetings is approved in advance during the last quarter of the preceding year. Material decisions may be taken between meetings through written resolutions in accordance with the Company's Articles of Association.

All Directors are provided with notices, agenda, and meeting papers in advance of each meeting to enable Directors adequately prepare for the meeting. Where a Director is unable to attend a meeting, he/she is still provided with the relevant papers for the meeting. Such a Director also reserves the right to discuss with the Chairman any matter he/she may wish to raise at the meeting. Directors are also provided with regular updates on developments in the regulatory and business environment.

The Board in demonstration of its commitment to environmental sustainability operates a secure electronic portal-Diligent Board book- for the circulation of board documentation to members.

The Board met 8 times during the period under review.

The Board devoted considerable time and efforts on the following issues in 2022:

- Ratification of its pre-commencement approvals
- Adoption of its revised Memorandum and Articles of Association
- Appointment of Statutory Auditors
- Establishment of Bank Accounts and appointment of authorised signatories
- Appointment of registrars
- Approval of investment in Pension Fund Administration sector

- Approval of Interim Financial Statements
- Approval of revised Board Calendar
- Approval of 2023-2027 Strategy
- Approval of the Company's 2023 budget
- Approval of the subsidiaries risk appetite levels
- Approval of the Company's 2023 Result Release Calendar
- Approval of Notice and Statutory Report for Statutory Meeting.

## BOARD MEETINGS ATTENDANCE IN 2022

The membership of the Board and attendance at meetings in the 2022 FY are set out below.

Type of Meeting	Group Board Retreat	Statutory Meeting	Board Meetings								
			Date	25-26/2/22	29/11/22	9/2/22	10/3/22	20/4/22	27/4/22	28/7/22	28/10/22
Bababode Osunkoya	P	P	P	P	P	P	P	P	P	P	P
Ojini Olaghere	P	P	P	P	P	P	P	P	P	P	P
Olusegun Ogbonnewo	P	P	P	P	P	P	P	P	P	P	P
Abubakar Jimoh	P	P	P	P	P	P	P	P	P	P	P
Fatimah Bello-Ismail	P	P	P	P	P	A	P	P	P	P	P
Roosevelt Ogbonna	P	P	P	P	P	P	P	P	P	P	P
Oluseyi Kumapayi	P	P	A	P	P	P	P	P	P	P	P
Herbert Wigwe	P	P	P	P	P	P	P	P	P	P	P
Bolaji Agbede	P	P	P	P	P	P	P	P	P	P	P
Lanre Bamisebi	NM	P	NM	NM	NM	NM	NM	NM	P	P	P

## BOARD COMMITTEES

The Board exercises oversight responsibility through its standing committees, each of which has a charter that clearly defines its purpose, composition, structure, frequency of meetings, duties, tenure and reporting lines to the Board. In line with best practice, the Chairman of the Board is not a member of any Committee.

The Board had six standing committees as of December 31, 2022 namely: the Risk Management Committee, the Audit Committee, the Governance, Nomination and Remuneration Committee, the Human Resources and Sustainability Committee, the Digital and Information Technology Committee, and the Finance and Investment Committee.

While the various Board committees have the authority to examine issues within their remit and report their decisions and/or recommendations to the Board, the ultimate responsibility for all matters lies with the Board.

## REPORTS OF BOARD COMMITTEES

This section highlights the activities of the Board Committees in 2022.

### 1. Board Human Resources and Sustainability Committee

The membership of the Committee and attendance at the meetings in 2022 are as set out below:

Name	Designation	13/7/2022	24/10/2022
Ojini Olaghere	Chairman	P	P
Abubakar Jimoh	Vice-Chairman	P	P
Fatimah Bello-Ismail	Member	P	P
Olusegun Ogbonnewo	Member	P	P
Roosevelt Ogbonna	Member	P	P
Herbert Wigwe	Member	P	P
Bolaji Agbede	Member	P	P

The Committee advises the Board on its oversight responsibilities in relation to the Company's human resource policies, plans, processes, and procedures as well as sustainability best practices.

During the review period, the Committee considered the Company's Human Resources and sustainability reports.

The Committee met 2 times during the reporting period.

Mrs Ojini Olaghere is the Chairman.

### 2. Board Governance, Nomination and Remuneration Committee

The membership of the Committee and attendance at the meetings in 2022 are as set out below.

Name	Designation	10/3/2022	10/4/2022	13/7/22	24/10/22
Fatimah Bello-Ismail	Chairman	P	P	P	P
Abubakar Jimoh	Vice Chairman	P	P	P	P
Ojini Olaghere	Member	P	P	P	P
Olusegun Ogbonnewo	Member	P	P	LC	LC

The Committee advises the Board on its oversight responsibilities pertaining to governance, appointment, re-election, and removal of Directors. The Committee also advises the Board on issues relating to Directors' induction, training as well as Board performance evaluation. The Committee is responsible for recommending appropriate remuneration for Directors and other staff to the Board for approval.

The key decisions of the Committee in the reporting period included recommendation of its Charter to the Board for approval, as well as Board appointments, including subsidiary Board appointments.

The Committee met 4 times during the reporting period.

Mrs. Fatimah Bello Ismail is the Chairman of the Committee.



### 3. Board Finance and Investment Committee

The membership of the Committee and attendance at the meetings in 2022 are as set out below.

Name	Designation	21/7/2022	26/10/2022	1/11/22
Abubakar Jimoh	Chairman	P	P	P
Olusegun Ogbonnewo	Vice-Chairman	P	P	P
Fatimah Bello-Ismael	Member	P	P	P
Roosevelt Ogbonna	Member	P	P	P
Seyi Kumapayi	Member	P	P	P
Herbert Wigwe	Member	P	P	P

The Committee assists in monitoring the Group's strategy formulation and implementation process. It also oversees the Group's investment planning, execution, monitoring process and periodically reviews the financial performance of the Group.

A key issue considered by the Committee during the period was the review of the Company's expansion strategies.

The Committee met 3 times during the reporting period.

Mr. Abubakar Jimoh is the Chairman of the Committee.

### 4. Board Risk Management Committee

The membership of the Committee and attendance at the meetings in 2022 are as set out below.

Name	Designation	13/7/2022	26/10/2022
Olusegun Ogbonnewo	Chairman	P	P
Abubakar Jimoh	Vice-Chairman	P	P
Ojini Olaghere	Member	P	P
Roosevelt Ogbonna	Member	P	P
Seyi Kumapayi	Member	P	P
Herbert Wigwe	Member	P	P

The Committee is responsible for oversight of the Group's risk management framework and advising the Board on the risk appetite as well as the risk culture and risk management strategy of the Group.

During the period under review, the Committee considered the quarterly macroeconomic updates and the Chief Risk Officer's report.

The Committee met 2 times during the reporting period.

Mr. Olusegun Ogbonnewo is the Chairman of the Committee.

### 5. Board Audit Committee

The membership of the Committee and attendance at the meetings in 2022 are as set out below.

Name	Designation	14/7/2022	26/7/2022	25/10/2022
Abubakar Jimoh	Chairman	P	P	P
Fatimah Bello-Ismael	Vice-Chairman	P	P	P
Ojini Olaghere	Member	P	P	P

The Committee supports the Board in performing its oversight responsibility relating to the integrity of the Group's Financial Statements and the financial reporting process, as well as the independence and performance of the Group's Internal and External Auditors. It oversees the Group's system of internal control and the mechanism for receiving complaints re-

garding the Group's accounting and operating procedures.

During the review period, the Committee considered the Group's financial performance and recommended the Internal Audit Group Charter and 2022 Audit plan to the Board for approval.

The Committee met 3 times during the reporting period.

Mr. Abubakar Jimoh is the Chairman of the Committee.

## 6. Board Digital & Information Technology Committee

The membership of the Committee and attendance at the meetings in 2022 are as set out below.

Name	Designation	21/7/2022	26/10/2022
Ojini Olaghere	Chairman	P	P
Olusegun Ogbonnewo	Vice-Chairman	P	P
Fatimah Bello-Ismail	Member	P	P
Roosevelt Ogbonna	Member	P	P
Herbert Wigwe	Member	P	P
Olanrewaju Bamisebi	Member	NM	P

The Committee was established to oversee the end-to-end digital delivery of the Group's products and services. The Committee receives regular reports on the Group's digital ecosystem and customer experience and oversees the Group's IT strategy. The Committee monitors investments in the Group's IT infrastructure and support systems to ensure the safe and effective delivery of products and services.

The key issues considered by the Committee during the period included the reports on Information Technology, Information and Cyber Security, customer feedback as well as an audit report on the Company's information technology and digital systems.

The Committee met 2 times during the reporting period.

Mrs. Olaghere is the Chairman of the Committee.

### Key

P	Present
A	Absent
NM	Non-member
LC	Left the Committee due to reconstitution

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## Disclosure of Interest

### DISCLOSURE OF INTEREST IN CONTRACTS

This is contained on page 82 of this report.

### MANAGEMENT COMMITTEE

The Management Committee (MANCO) is made up of the Group Chief Executive as Chairman, Executive Directors, and all Group Heads. The Committee is primarily responsible for the implementation of strategies approved by the Board and ensuring the efficient deployment of the Company's resources

### GROUP COMMITTEE OF CEOs OF SUBSIDIARIES

The Group Committee of CEOs of Subsidiaries of the Company supports the GCEO to guide and control the overall direction and success of the businesses of the Company's entities. The responsibilities are highlighted below:

- i. Ensuring the effective implementation and alignment with the Company's strategy by its subsidiaries.
- ii. Ensuring overall alignment of the business performance of the subsidiaries with the Company's over-

arching strategy and plans.

- iii. Reviewing strategic and business performance of the subsidiaries against the approved plan and budgets and agree recommendations for corrective actions.
- iv. Promoting the identification of synergies and ensuring the implementation of initiatives designed to deliver the synergies.
- v. Discussing and monitoring major reputation and brand management risk issues as they impact the Company and/or any of the subsidiaries.

### STATUTORY AUDIT COMMITTEE

In compliance with Section 404 of the Companies and Allied Matters Act 2020, the Company has a Statutory Audit Committee. The Committee is constituted to ensure its independence, which is fundamental to upholding stakeholders' confidence in the reliability of the Committee's report and the Group's Financial Statements. There is no Executive Director sitting on the Committee. The Chairman of the Committee is an ordinary shareholder, while the shareholders' representatives are independent and answerable to the shareholders.

The duties of the Committee are as enshrined in Section 404 (3) and (4) of CAMA 2020. The Committee is responsible for ensuring that the Company's financials comply with applicable financial reporting standards.

The profiles of the shareholders' representatives in the Committee during the 2022 FY are as follows:

#### **Henry Omatsola Aragho, FCA**

*Chairman, Statutory Audit Committee*

Mr. Aragho obtained his Higher National Diploma (Accounting) from Federal Polytechnic Auchi in 1981 and a master's degree in Business Administration from Ogun State University (1999). He qualified as a Chartered Accountant with the Institute of Chartered Accountants of Nigeria (ICAN) in 1985. He was admitted as an Associate Member of Institute of Chartered Accountants of Nigeria in March 1986 and subsequently qualified as a fellow of the Institute. He joined the Nigerian Ports Authority in 1982 and retired as General Manager Audit in 2005. He is presently the Managing Consultant of Henrose Consulting Limited and Managing Director Henrose Global Resources Limited.

He was appointed the Chairman of the Committee in 2022.

#### **Emmanuel Olutoyin Eleoramo**

*Member, Statutory Audit Committee*

Mr. Eleoramo holds a First-Class degree in Insurance and a master's degree in Business Administration (MBA), both from the University of Lagos. He is an Associate of the Chartered Insurance Institute of London and a Fellow of the Chartered Insurance Institute of Nigeria. He has over 36 years of varied experience in general insurance marketing, underwriting and employee benefits consultancy. He is a key player in the Nigerian insurance industry and a past President of the Chartered Insurance Institute of Nigeria. He was the Managing Director/Chief Executive Officer of Nigerian French Insurance Company Ltd and later Whispering Hope Insurance Company Ltd (now Sterling Assurance Nigeria Ltd) before his appointment as the Managing Director/Chief Executive Officer of Nigerian Life and Pensions Consultants Limited (now Nigerian Life and Provident Company Limited) from where he retired in 2018. He died on December 27, 2022.

#### **Idaere Gogo-Ogan**

*Member, Statutory Audit Committee*

Mr. Gogo-Ogan is a 1987 graduate of Economics from the University of Port Harcourt and holds a master's degree in International Finance from Middlesex University, London.

He joined the Corporate Banking Department of Guaranty Trust Bank Plc in 1996. He left Guaranty Trust Bank to found D' Group, incorporating Becca Petroleum Limited and Valuestream and Cordero Engineering Ltd.

He is a Non-Executive Director of Coronation Merchant Bank Limited and Chairman of United Securities Limited.

## COMPOSITION

The composition of the Company's Statutory Audit Committee follows the Companies and Allied Matters Act 2020 and comprises 3 shareholders and 2 Non-Executives, one of whom is an Independent Non-Executive Director while the other is independent of the management of the Company.

Record of Attendance at Statutory Audit Committee Meetings in 2022

	26-07 -2022	8-11 -2022
<b>Henry Omatsola Aragho</b> Chairman Shareholder representative	P	P
<b>Idaere Gogo Ogan</b> Member Shareholder representative	P	P
<b>*Emmanuel O. Eleoramo</b> Member Shareholder representative	P	P
<b>Abubakar Aribidesi Jimoh</b> Member Board representative	P	P
<b>Ojinika Nkechinyelu Olaghere</b> Member Board representative	P	P

\*Mr. Eleoramo passed on December 27, 2022.

## TENURE OF THE STATUTORY AUDIT COMMITTEE

The tenure of each Committee member lasts from the date of election at an Annual General Meeting till the next. The membership may however, be renewed through re-election at the next Annual General Meeting.

## ROLE AND FOCUS OF THE STATUTORY AUDIT COMMITTEE

The duties of the Statutory Audit Committee are as enshrined in Section 404 (3) and (4) of CAMA. The statutory provisions are supplemented by the provision for the Codes of Corporate Governance issued by the CBN and SEC and are highlighted as follows:

- Ascertaining whether the accounting and reporting policies of the Company are in accordance with legal requirements and agreed ethical practices.
- Reviewing the scope and planning of audit requirements.
- Reviewing the findings on management matters in conjunction with the external auditor and management's responses thereon.
- Keeping under review the effectiveness of the Company's system of accounting and internal control.
- Making recommendations to the Board on the appointment, removal and remuneration of the external auditors of the Company, ensuring the independence and objectivity of the external auditors and that there is no conflict of interest which could impair their independent judgement.
- Authorising the internal auditor to carry out investigations into any activity of the Company which may be of interest or concern to the Committee.
- Assisting in the oversight of the integrity of the Company financial statements and establish and develop the internal audit function.

## 2022 AUDIT FEES

The audit fees paid by the Company to PricewaterhouseCoopers, external auditors for the 2022 statutory audit was ₦12.75 million. The statutory auditors did not render any non-audit services to the Company during the 2022 financial year.

## Going Concern

The Directors confirm that after making appropriate enquiries, they have reasonable expectation that the Company has adequate resources to continue in operational existence for the foreseeable future. Accordingly, they continue to adopt the going concern basis in preparing the financial statements.

## EXTERNAL AUDITORS

Messrs PricewaterhouseCoopers ('PwC') acted as our statutory auditors for the 2022 FY. The Board confirms

that the Company has complied with the regulatory requirement as enshrined in the CBN and SEC Codes of Company Governance on the rotation of audit firm and audit partners.

PwC ceased to be the Company's external auditors from the 2022 FYE following expiry of its ten-year term limit as statutory auditors of Access Bank Plc, the flagship subsidiary of the Company. After this, the Board has recommended the appointment of KPMG as incoming statutory auditors of the Company and will be presented to shareholders at the First Annual General Meeting.

## SUCCESSION PLANNING

The Board has a robust policy which is aligned to the Company's performance management process. The policy identifies key positions in respect of which there will be formal succession planning. The policy provides that potential candidates for positions shall be identified at the beginning of each financial year.

## CODE OF ETHICS

The Company's Codes of Conduct specifies expected behaviours for its employees and Directors. The Codes are designed to empower employees and Directors and enable effective decision making at all levels of the business according to defined ethical principles.

## DEALING IN COMPANY SECURITIES

The Company implements a Securities Trading Policy that prohibits Directors, members of the Audit Committee, employees and all other insiders from abusing, or placing themselves under the suspicion of abusing price sensitive information in relation to the Company's securities. In line with the policy, affected persons are prohibited from trading on the Company's securities during a closed period which is usually announced by the Company Secretary.

The Company makes disclosures pursuant to Rules of the Nigerian Exchange and the Securities and Exchange Commission Rules and Regulations which provide that Insiders shall disclose any transaction on the shares of the Company within forty-eight hours of such deal.

## REMUNERATION POLICY

The Company has established a Remuneration Policy that seeks to attract and retain the best talent in countries that it operates. To achieve this, the Company seeks to position itself among the best performing and best employee rewarding companies in its industry in every market that

it operates. This principle will act as a general guide for the determination of compensation in each country. The objective of the policy is to ensure that salary structures, including short-and long-term incentives, motivate sustained high performance and are linked to corporate performance. It is also designed to ensure that stakeholders can make reasonable assessment of the Group's reward practices. The Company ensures that all tax policies are complied with in its countries of operation.

Total compensation provided to employees will typically include guaranteed and variable portions. The specific proportion of each will be defined at the country level. Guaranteed pay will include base pay and other guaranteed portions while variable pay may be both performance-based and discretionary.

The Company has put in place a performance bonus scheme which seeks to attract and retain high-performing employees. Awards to individuals are based on the job level, business unit performance and individual performance. Other determinants of the size of individual award amounts include pay levels for each skill set which may be influenced by the relative dearth of skills in an area.

The Group complies with the Pension Reform Act on the provision of retirement benefit to employees at all levels. The Group also operates an Employee Performance Share Plan for the award of units of the Company's shares to its employees, subject to terms and conditions determined by the Board of Directors.

Our Non-Executive Directors' remuneration is guided by the provisions of the CBN's Code and the Companies and Allied Matters Act which limit their remuneration to sitting allowances, directors fees and reimbursable travels and incidental expenses. The Company does not have any contractual arrangement with the Non-Executive Director for loss of office and they do not receive short incentive nor participate in any long-term incentive plan.

The Board is mindful of the views of various stakeholders on executive remuneration and ensures that executive remuneration is set at a level that would motivate, incentivise and retain the best talents while being mindful of the macro-economic outlook. Executive remuneration is performance driven and restricted to base salaries, allowances and performance bonuses. Our Executive Directors do not receive board sitting allowance or annual fees.

Details of the remuneration paid to Executive and Non-Executive Directors can be found in Note 43e of this report.

## WHISTLE-BLOWING PROCEDURE

The Company expects all its employees and Directors to observe the highest level of probity in their dealings with the Company and its stakeholders. Our Whistle-Blowing structure covers internal and external whistle-blowers and

extends to the conduct of the stakeholders including employees, vendors, and customers. It provides the framework for reporting suspected breaches of the Company's internal policies and laws and regulations.

The Company has engaged Deloitte Nigeria to provide consulting assistance in the implementation of the whistle blowing policy.

The policy provides that suspected wrongdoing by an employee, vendor, supplier or consultant may be reported through the Company's or Deloitte's Ethics lines or emails, details of which are provided below.

### Internal Platform

Email: [whistleblower@theaccesscorporation.com](mailto:whistleblower@theaccesscorporation.com)

External:  
Toll-Free Hotline  
0800TIP-OFFS (0800 847 6337)

Email:  
[tip-offs@deloitte.com.ng](mailto:tip-offs@deloitte.com.ng)

Web Portal Link:  
<https://tip-offs.deloittemanagedsolutions.com.ng/>

Mobile App:  
Deloitte Tip-Offs Anonymous App

Available on Google Play Store for Android and App Store for Apple

In addition to the foregoing, stakeholders may also report unethical practices to the Central Bank of Nigeria via [anti-corruptionunit@cbn.gov.ng](mailto:anti-corruptionunit@cbn.gov.ng).

## CUSTOMER COMPLAINTS AND RESOLUTION

The Company in line with the rules of the Securities and Exchange Commissions has implemented an Investors Enquiries and Complaints Management Policy.

## HIGHLIGHTS OF THE COMPANY'S CLAWBACK POLICY

The objective of the Clawback policy is to recover excess and undeserved rewards such as bonuses, incentives, profit sharing and other performance-based compensation from current and former Executives and applicable Senior Management employees.

The policy would be triggered if the Company's financial performance on which the reward was based is discovered to be materially false, misstated, erroneous or in instances of misdemeanour, fraud, material violation of the Company's policy or regulatory infractions.

The Executives, Chief Financial Officer and applicable senior management employee must have served the Company during the 'look back period' and incentives paid to them must have been tied to a financial parameter. The policy applies to any incentive-based compensation paid during any of the three fiscal completed years immediately preceding the date the Company is required to restate its financial results (look back period), meaning the earlier of:

- i. The date that the Audit Committee concludes that the Company's previously issued financial statement contains a material error or
- ii. The date on which a court, regulator or other similarly authorized body causes the Company to restate its financial information to correct a material error.

## HIGHLIGHTS OF SUSTAINABILITY POLICIES

The Company's sustainability vision and strategy are underpinned by international principles, frameworks and standards that support the design of best-in-class local policies that enable effective mainstreaming of sustainability in the Company for strategic growth and long-term success. The Company's policies and frameworks facilitate the achievement of its vision. The strict adherence to these policies is one of the ways to ensure the Company remains a responsible corporate citizen.

A detailed report on the Company's sustainability activities is contained in pages 48 to 54 of this Annual report.

## STATEMENT OF COMPLIANCE

We hereby confirm that to the best of our knowledge, the Company has complied with the following Codes of Corporate Governance and Listing Standards

1. The Code of Corporate Governance for Public Companies in Nigeria as issued by the Securities and Exchange Commission
2. The Code of Corporate Governance for Bank and Discount Houses in Nigeria and the Guidelines for Whistle Blowing in the Nigerian Banking Industry
3. The Financial Reporting Council's Nigerian Code of Corporate Governance
4. The Nigerian Exchange Limited Rules for Listing on the Premium Board
5. The Post-Listing Rules of the Nigerian Exchange Limited

Save that in the event of any conflict regarding the provisions of the respective Codes and Rules the Company will defer to the provisions of the CBN Code as its primary regulator.



**Bababode Osunkoya**  
Chairman



**Sunday Ekwochi**  
Company Secretary



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more than banking



# STATEMENT OF DIRECTORS' RESPONSIBILITIES

## Statement of Directors' Responsibilities in relation to the Consolidated and separate Financial Statements for the year ended 31 December 2022.

The Companies and Allied Matters Act and the Bank and Other Financial Institutions Act, require the directors to prepare financial statements for each financial year that gives a true and fair view of the state of financial affairs of the Group at the end of the year and of its profit or loss. The responsibilities include ensuring that the Group;

- i. Keeps proper accounting records that disclose, with reasonable accuracy, the financial position of the Group and comply with the requirements of the Companies and Allied Matters Act and the Banks and Other Financial Institutions Act;
- ii. Establishes adequate internal controls to safeguard its assets and to prevent and detect fraud and other irregularities; and
- iii. Prepares financial statements using suitable ac-

counting policies supported by reasonable and prudent judgments and estimates that are consistently applied.

The directors accept responsibility for the annual financial statements, which have been prepared using appropriate accounting policies supported by reasonable and prudent judgements and estimates, in conformity with:

- International Financial Reporting Standards.
- Prudential Guidelines for Licensed Banks in Nigeria.
- Relevant circulars issued by the Central Bank of Nigeria.
- The requirements of the Banks and Other Financial Institutions Act.
- The requirements of the Companies and Allied Matters Act.

- The Financial Reporting Council of Nigeria Act.

The directors are of the opinion that the consolidated financial statements give a true and fair view of the state of the financial affairs of the Group and of the financial performance and cash-flows for the year. The directors further accept responsibility for the maintenance of accounting records that may be relied upon in the preparation of financial statements, as well as adequate systems of internal financial control.

Nothing has come to the directors to indicate that the Group will not remain a going concern for at least twelve months from the date of this statement.

**SIGNED ON BEHALF OF THE BOARD OF DIRECTORS BY:**

**Herbert Wigwe**

Group Chief Executive  
FRC/2013/ICAN/00000001998

**Seyi Kumapayi**

Non Executive Director  
FRC/2013/ICAN/00000000911



# REPORT OF THE STATUTORY AUDIT COMMITTEE

To the members of Access Holdings Plc:

In accordance with the provisions of Section 404(7) of the Companies and Allied Matters Act of Nigeria, the members of the Audit Committee of Access Holdings Plc hereby report on the financial statements for the year ended 31 December 2022 as follows:

We have exercised our statutory functions under section 404(7) of the Companies and Allied Matters Act of Nigeria and acknowledge the co-operation of management and staff in the conduct of these responsibilities.

We are of the opinion that the accounting and reporting policies of the Group are in agreement with legal requirements and agreed ethical practices and that the scope and planning of both the external and internal audits for the year ended 31 December 2022 were satisfactory and reinforced the Group's internal control systems.

We are satisfied that the Company has complied with the provisions of Central Bank of Nigeria Circular BSD/1/2004

dated 18 February 2004 on "Disclosure of insider related credits in the financial statements of banks". We hereby confirm that an aggregate amount of N469million was outstanding as at 31 December 2022 and was performing as at 31 December 2022 (see note 45).

We have deliberated on the findings of the external auditors who have confirmed that necessary cooperation was received from management in the course of their audit and we are satisfied with management's responses thereon and with the effectiveness of the Company's system of accounting and internal control.



**Mr. Henry Omatsola Aragho**  
Chairman, Audit Committee  
FRC/2017/ICAN/00000016270  
30 January 2023

Members of the Audit Committee are:

1	Mr. Henry Omatsola Aragho	Shareholder/Chairman
2	*Mr. Olutoyin Eleoramo	Shareholder/Member
3	Mr. Idaere Gogo-Ogan	Shareholder/Member
4	Mr. Abubakar Jimoh	Director/Member
5	Mrs. Ojinika Olaghere	Director/Member

\* Died on December 27, 2022

**In attendance:**

Sunday Ekwochi – Company Secretary



## CUSTOMERS' COMPLAINTS AND FEEDBACK

The Company prides itself on providing exceptional services to customers at all times. At the same time, given the number and complexity of financial transactions that take place every day, the Company recognises that there will inevitably be occasions when mistakes and misunderstandings occur.

In these situations, the Company encourages customers to bring their concerns to its attention for prompt resolution. In addition, deliberate efforts are made to solicit customers' feedback on its products and services.

### Complaints Channels

In order to facilitate seamless complaint and feedback process, the Bank has provided various channels for customers. These include:

- 24 hour contact centre with feedback through emails, telephone, SMS, Livechat, Social Media etc.
- Feedback portal on the Bank's website
- Customer service desks in over 300 branches and toll-free telephone lines to the office of the Bank's

Managing Director in the banking halls of key branches.

- Correspondence from customers
- The Voice of Customer Solution
- The Ombudsman desk.

### Complaints Handling

The Bank handles customer complaints with sensitivity and in due regard for the needs and understanding of each complainant. Efforts are made to resolve customer's complaints at first level. Where this cannot be done, they are immediately referred to the appropriate persons for resolution. All complaints are logged and tracked for resolution and feedback is provided to the customer.

### Resolve or Refer command Centre

The 'Resolve or Refer' command centre serves to encourage timely service delivery and First Time Resolution (FTR) of customer issues. The 'Resolve or Refer Command Centre' which is being run by a senior management staff has the mandate to ensure that most customer issues are resolved same day. The command centre provides support to all departments and branches of the Bank on issue resolution.

### Complaints Tracking and Reporting

The Bank diligently tracks complaint information for continuous improvement of its processes and services. An independent review of the root cause of complaints made is carried out and lessons learnt are fed back to the relevant business units to avoid future repetition. Customer complaint metrics are analysed and reports presented to Executive Management and the Operational Risk Management committee. Reports on customer complaints are also sent to the Central bank as required.

#### ACCESS BANK PLC CUSTOMER'S COMPLAINTS FOR THE FULL YEAR ENDED DECEMBER 31, 2022

NAIRA							
S/N	DESCRIPTION	NUMBER		AMOUNT CLAIMED (NAIRA)		AMOUNT REFUNDED (NAIRA)	
		2022	2021	2022	2021	FY 2022	2021
1	Pending complaints B/F	306,116	220,904	249,742,931,153	60,391,165,527	-	-
2	Received Complaints	2,824,735	2,205,214	78,790,781,564	193,042,193,644	-	-
3	Resolved complaints	3,124,977	2,120,002	32,518,843,900	3,690,428,018	15,465,642,867	2,739,021,674
4	Unresolved Complaints escalated to CBN for intervention	-	-	-	-	-	-
5	Unresolved complaints pending with the bank C/F	5,874	306,116	14,868,818	249,742,931,153	-	-

USD							
S/N	DESCRIPTION	NUMBER		AMOUNT CLAIMED (NAIRA)		AMOUNT REFUNDED (NAIRA)	
		2022	2021	2022	2021	FY 2022	2021
1	Pending complaints B/F	785	388	251,058,322	126,863,490	-	-
2	Received Complaints	15,296	13,023	326,023,326	124,270,026	-	-
3	Resolved complaints	15,837	12,626	575,647,733	75,194	355,153	45,914
4	Unresolved Complaints escalated to CBN for intervention	-	-	-	-	-	-
5	Unresolved complaints pending with the bank C/F	244	785	1,433,914	251,058,321	-	-

GBP							
S/N	DESCRIPTION	NUMBER		AMOUNT CLAIMED (NAIRA)		AMOUNT REFUNDED (NAIRA)	
		2022	2021	2022	2021	FY 2022	2021
1	Pending complaints B/F	34	28	1,193,776	563,756	-	-
2	Received Complaints	337	342	5,885,295	630,018	-	-
3	Resolved complaints	371	336	7,079,069	-	-	-
4	Unresolved Complaints escalated to CBN for intervention	-	-	-	-	-	-

5	Unresolved complaints pending with the bank C/F	-	34	-	1,193,774	-	-
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EUR							
S/N	DESCRIPTION	NUMBER		AMOUNT CLAIMED (NAIRA)		AMOUNT REFUNDED (NAIRA)	
		2022	2021	2022	2021	FY 2022	2021
1	Pending complaints B/F	19	16	2,445,101	779,847	-	-
2	Received Complaints	300	447	1,013,621	1,665,254	-	-
3	Resolved complaints	319	444	3,458,722	-	-	-
4	Unresolved Complaints escalated to CBN for intervention	-	-	-	-	-	-
5	Unresolved complaints pending with the bank C/F	-	19	-	2,445,101	-	-

### Solicited Customer Feedback

Deliberate efforts are made to solicit feedback from customers and staff on the services and products of the Bank through the following:

- Questionnaires
- Customer interviews
- Customers forum
- Quest for Excellence Sessions (for staff)
- Voice of Customer Surveys

The various feedback efforts are coordinated by the Service and Innovation Group of the Bank.

The feedback obtained from customers are reviewed and the lessons learnt are used for staff training and service improvement across the Bank.



# REPORT ON FRAUD AND FORGERIES

This report represents the fraud and forgery incidents that occurred during the year. It is a summation of attempted and successful fraud incidents. The actual loss that was incurred by the Banking Group for the year is N1.44Bn (December 2021: N502 million). The rest of the loss amount represents the losses incurred from third parties

## December 2022

S/N	Category	Successful				Unsuccessful			
		Frequency	Amount involved ₦'000	Actual Loss ₦'000	% Loss	Frequency	Amount involved ₦'000	Actual loss ₦'000	% Loss
1	Electronic Fraud/USSD	11,403	10,545,959	1,154,256	80%	1,471	3,406,880	-	-
2	Cash Theft/ Suppression/Pilferage/Dry posting	25	192,759	168,552	12%	-	-	-	-
3	Fraudulent Transfer/ Withdrawals/Reactivation of account	7	86,157	60,057	4%	-	-	-	-
4	Fraudulent cash Lodgement	-	-	-	0%	1	625	-	-
5	Armed Robbery	3	37,344	37,344	3%	-	-	-	-
6	Cyber Attack	-	-	-	0%	-	-	-	-
7	Clearing	-	-	-	0%	-	-	-	-
8	Presentation of Forged Instrument	-	-	-	0%	-	-	-	-
9	Fraudulent manipulation of "Form M"	-	-	-	0%	-	-	-	-
10	Fraudulent diversion of funds	2	50,264	20,303	1%	-	-	-	-
11	Electronic Fraud/Cyber-security	-	-	-	0%	1,152	-	-	-
12	Electronic Fraud/wallet/ Suspicious wallet	-	-	-	0%	3,016	-	-	-
	<b>TOTAL</b>	<b>11,440</b>	<b>10,912,483</b>	<b>1,440,512</b>	<b>1</b>	<b>5,640</b>	<b>3,407,505</b>	<b>-</b>	<b>-</b>

December 2021

S/N	Category	Successful				Unsuccessful			
		Frequency	Amount involved N'000	Actual Loss N'000	% Loss	Frequency	Amount involved N'000	Actual loss N'000	% Loss
1	Electronic Fraud/USSD	17,911	1,327,492	1,281,149	64%	6,026	14,678,342	-	-
2	Cash Theft/ Suppression/Pilferage/Dry posting	33	55,213	39,693	2%	-	-	-	-
3	Fraudulent Transfer/ Withdrawals/Reactivation of account	16	663,335	319,990	16%	3	6,137	-	-
4	Fraudulent cash Lodgement	1	228,255	228,255	11%	-	-	-	-
5	Armed Robbery	6	-	112,281	6%	-	-	-	-
6	Cyber Attack	-	-	-	0%	-	-	-	-
7	Clearing	-	-	-	0%	-	-	-	-
8	Presentation of Forged Instrument	-	-	-	0%	-	-	-	-
9	Fraudulent manipulation of "Form M"	-	-	-	0%	1	6,647,395	-	-
10	Fraudulent diversion of funds	1	31,330	7,403	0%	-	-	-	-
11	Electronic Fraud/Cyber-security	-	-	-	0%	40,336	1,067,274	-	-
12	Electronic Fraud/wallet/ Suspicious wallet	-	-	-	0%	2,709	-	-	-
	<b>TOTAL</b>	<b>17,968</b>	<b>2,305,625</b>	<b>1,988,772</b>	<b>100%</b>	<b>49,075</b>	<b>22,399,148</b>	<b>-</b>	<b>-</b>

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## **REPORT OF THE EXTERNAL CONSULTANTS ON THE BOARD PERFORMANCE EVALUATION OF ACCESS HOLDINGS PLC**

We have performed the evaluation of the Board of Access Holdings Plc for the year ended 31st December 2022 in accordance with the guidelines of Section 2.8.3 of the Central Bank of Nigeria (CBN) Revised Code of Corporate Governance (CCG) 2014.

The Central Bank of Nigeria (CBN) Revised Code of Corporate Governance (CCG) 2014 mandates an annual appraisal of the Board and individual Directors of Financial Institutions with a specific focus on the Board structure and composition, responsibilities, processes, relationships, individual Director's competencies and respective roles in the performance of the Board.

Subsection 2.8.1. of the Code requires each Board to conduct an annual Board and Directors evaluation covering all areas of the Board's structure, composition, responsibilities, processes, relationships and performance, while section 2.8.3 requires that such evaluation should be conducted by an independent consultant.

Our approach included the review of Access Holdings Plc's Corporate Governance framework and all relevant policies and procedures. We obtained written representation through online questionnaires administered to the Board members and conducted one-on-one interviews with the Directors and key personnel of the company.

The evaluation is limited in nature, and as such may not necessarily disclose all significant matters about the company or reveal irregularities, if any, in the underlying information.

On the basis of our work, the Board of Access Holdings Plc has complied with the Central Bank of Nigeria (CBN) Revised Code of Corporate Governance 2014 during the year ended 31st December 2022.

The outcome of the review and our recommendations have been articulated and included in our detailed report to the Board. This report should be read in conjunction with the Corporate Governance section of Access Holdings Plc's 2022 Annual Report.

For: Ernst & Young

**Ben Afudego**  
Partner, Risk Consulting Services  
FRC/2019/ICAN/00000019725

## REPORT OF THE EXTERNAL CONSULTANTS ON THE BOARD PERFORMANCE EVALUATION OF ACCESS HOLDINGS PLC

We have performed the evaluation of the Board of Access Holdings Plc for the year ended 31st December 2022 in accordance with the provisions of Section 15.1 of the Securities and Exchange Commission (SEC) Code of Corporate Governance for Public Companies in Nigeria.

The Securities and Exchange Commission (SEC) Code of Corporate Governance for Public Companies 2014 mandates the Board of public companies to undergo an annual appraisal of its own performance, that of its Committees, the Chairman and individual directors. Subsection 15.2 of the Code requires the appraisal system to include the criteria and key performance indicators and targets for the Board, its Committees, the Chairman and each individual Board member, while Subsection 15.6 states that the services of external consultants may be engaged to facilitate the appraisal process.

Our approach included the review of Access Holdings Plc's Corporate Governance framework and all relevant policies and procedures. We obtained written representation through online questionnaires administered to the Board members and conducted one-on-one interviews with the Directors and key personnel of the Company.

The evaluation is limited in nature, and as such may not necessarily disclose all significant matters about the company or reveal irregularities, if any, in the underlying information.

Based on our work, the Board of Access Holdings Plc has complied with the requirements of the Securities and Exchange Commission (SEC) Code of Corporate Governance for Public Companies 2014 during the year ended 31st December 2022.

The outcome of the review and our recommendations have been articulated and included in our detailed report to the Board. This report should be read in conjunction with the Corporate Governance section of Access Holdings Plc's 2022 Annual Report.

For: Ernst & Young



**Ben Afudego**

Partner, Risk Consulting Services  
FRC/2019/ICAN/00000019725

## REPORT OF THE EXTERNAL CONSULTANTS ON THE CORPORATE GOVERNANCE REVIEW OF ACCESS HOLDINGS PLC

We have performed the corporate governance review of Access Holdings Plc for the year ended 31st December 2022 in accordance with the guidelines of Section 15.1 of the Nigerian Code of Corporate Governance (NCCG) 2018.

The Nigerian Code of Corporate Governance (NCCG) 2018 mandates registered Companies to undergo an annual evaluation of their corporate governance practices to ensure their governance standards, practices, and processes are adequate and effective. Subsection 15.1 of the Code requires that the evaluation should be facilitated by an independent external consultant at least once in three (3) years, while subsection 15.2 states that the summary of the report of this evaluation should be included in the Company's annual report and on the investors' portal of the Company.

Our approach included the review of Access Holdings Plc's Corporate Governance framework, and all relevant policies and procedures. We obtained written representation through online questionnaires administered to the Board members and conducted one-on-one interviews with the Directors and key personnel of the company.

The review is limited in nature, and as such may not necessarily disclose all significant matters about the company or reveal irregularities, if any, in the underlying information.

On the basis of our work, the Board of Access Holdings Plc has complied with the requirements of the Nigerian Code of Corporate Governance (NCCG) 2018 during the year ended 31st December 2022.

The outcome of the review and our recommendations have been articulated and included in our detailed report to the Board. This report should be read in conjunction with the Corporate Governance section of Access Holdings Plc's 2022 Annual Report.

For: Ernst & Young



**Ben Afudego**

Partner, Risk Consulting Services  
FRC/2019/ICAN/00000019725



An Overview of Our  
Risk Management  
Activities

# 5

## RISK MANAGEMENT



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## Introduction

With our promise of striving to create a globally connected community and ecosystem inspired by Africa for the world, our Enterprise-wide Risk Management (ERM) Policy is hinged on the establishment of risk oversight, monitoring, and reporting that fosters enterprise-wide risk integration. This ensures that the company strives for sustainable financial success while strengthening its relationship with diverse stakeholders.

As we come into the second year of the Russia-Ukraine war, there are still many uncertainties in the global economy. The pace of recovery worldwide is slowing. New Covid-19 variants could challenge us again. Inflation, driven by high energy prices and persistent supply chain disruption, remains a matter of acute concern. The risks to global growth are real. Geopolitical tensions are rising. We are navigating a challenging environment.

In the months ahead, most of the world's central banks might continue to tighten monetary policy. The sooner they control inflation, the lower the output and employment losses we will have to endure to return to a non-inflationary path to growth.

Rising interest rates and wider spreads in debt markets, both in the US and Europe, may result in greater volatility in financial markets and challenges to accessing credit, which would dent growth prospects. Still, the central scenario continues to be that both regions will be able to avoid a sudden stop in their recovery. Fiscal stimuli are still very significant in both markets, and these need to be a bridge to renewed private sector growth.

Regarding Nigeria, the economy is growing, maybe at a slower rate than expected, but with much higher contribution coming from the non-oil sector. During 2022, the monetary authorities carried out several rounds of monetary policy rate hikes to dial back inflationary pressures caused by the increase in food and energy prices. The country's crude oil production witnessed a major dip in the third quarter of the year with production dropping below one million barrels per day (mbpd), impairing the country's foreign revenue generation capacity.

The drain on the foreign currency receipts exerted further pressure on the nation's debt servicing position. However, crude oil production picked up, ending the year on an upswing, reaching 1.25 mbpd, buoyed by the government's focused steps at addressing oil production challenges. The local currency recorded marginal depreciation as pent-up demand outweighed the available supply of foreign currency. In all, the year ended on an optimistic note, especially on the back of excitement about the prospects for crude oil production going into 2023.

Turning to our key markets in Sub-Saharan Africa, recovery has been sharply interrupted as growth in 2022 slowed



by about 1 percentage point to 3.8 percent, as a worldwide slowdown and a dramatic pickup in global inflation spilled into a region already wearied by an ongoing series of shocks. Rising food and energy prices negatively impacted the region's most vulnerable, and macroeconomic imbalances approached levels not seen in decades. Capital flows remained precarious as outflows from Sub-Saharan Africa rivalled those associated with the onset of the Covid-19 crisis or the 2015 commodity price shock, adding to pressure on exchange rates.

The region's indebtedness is at elevated levels. The substitution of low-cost, long-term multilateral debt with higher-cost private funds has resulted in rising debt-service costs and higher rollover risks.

The last couple of years have shown how the world (and especially businesses) can overcome challenges. The Banking Group has also shown its own resilience and robustness. We have not only weathered the challenges thrown at us, but we have emerged a stronger Group achieving remarkable results in 2022.

While several macro pressures continue to have an impact around the world, the Company's mission has never been more important or more relevant. We have remained focused on serving our customers and playing a vital role in supporting the economic recovery. In doing this we have also been mindful of our responsibilities, to our people and communities, and of continuing to deliver high returns to our shareholders.

In light of the above global, regional and domestic macro realities, the Banking Group has continued to implement various initiatives and actions to ensure robust risk outcomes. The initiatives are highlighted below:

- Extension of the scenario planning exercise to all the Bank's subsidiaries to dimension the impact of global and domestic macro shocks on the economies and obligors in those locations. Specific management action steps were curated from outcomes identified from the exercise.
- Implementation of the integrated enterprise-wide risk dashboards for Nigeria.

- Risk culture embedding evaluation across the Banking Group to assess where we are as a Bank when compared to our stated ideal risk culture.

## OUTLOOK FOR 2023

Looking ahead, the operating environment is expected to improve as Covid-19 has evolved into a more liveable endemic. However, the geopolitical conflict in Eastern Europe is expected to continue to exert a dampening impact on global economic growth and cause inflation to remain elevated. The disruptions in the global supply chain, trade settlements and capital flows could place a further drag on global output growth.

For Nigeria, we expect that it will maintain the pace of recovery. Economic growth in 2023 could be above 3.5 percent if the government implements the reforms it is committed to. We are not downplaying the challenges. Given Nigeria's structural budgetary imbalances and high levels of public debt, it needs to move quickly to secure the long-term sustainability of public finances.

For us in Access Holdings Plc, we will proactively take steps to manage the emerging and evolving risks arising from these challenges having an impact on the orderly transition to a post-pandemic economic environment.

Our confidence for 2023 is anchored on the strong foundation that the Group has laid over the years:

- Diversified business franchise across geographical markets, customer segments and products.
- Heavy investments in digital and technology capabilities to capture opportunities and stay abreast of increased competition and disruption.
- Robust balance sheet, strong capital, stable funding and liquidity positions, prudent risk management and deep talent pool.
- Advances made in our sustainability and Environmental, Social and Governance (ESG) agenda to deliver meaningful impact for customers, employees and communities.

## ENTERPRISE-WIDE RISK MANAGEMENT

With our promise of striving to create a globally connected community and ecosystem inspired by Africa for the world, Our Enterprise-wide Risk Management (ERM) Policy is hinged on the establishment of risk oversight, monitoring, and reporting that foster enterprise-wide risk integration. This ensures that the Company strives for sustainable financial success while strengthening its relationship with diverse stakeholders.

We apply a bespoke risk management framework in identifying, assessing, monitoring, controlling and reporting the inherent and residual risks associated with the pursuit of

these ambitions and ensuring they are achieved optimally.

Risk strategies and policies are set by the Board of Directors of the Company. These policies, which define acceptable levels of risk for day-to-day operations as well as the willingness of the Company to assume risk, weighed against the expected rewards, are detailed in the ERM Policy. ERM is a structured approach to identifying opportunities, assessing the risk inherent in these opportunities, and actively managing these risks in a cost-effective manner. Specific policies are also in place for managing risks in the different core risk areas including credit risk, compli-

ance risk, market risk, operational risk, liquidity risk, strategic risk, reputational risk, information and cybersecurity risk, payment system risk, and investment risk, amongst others.

The Company's overall risk tolerance is established in the context of our earning power, capital, and diversified business model. On the other hand, the organisational structure and business strategy are aligned with our risk management philosophy.

The Company regularly reviews risk exposure limits and risk control and self-assessment to position itself against adverse scenarios. This is an invaluable tool which it uses to predict and successfully manage both local and global shocks with impacts from the macroeconomy. Market volatilities and economic uncertainties are typically contained because the Company regularly subjects its exposures to a range of stress tests across a wide variety of products, currencies, portfolios and customer segments.

The Risk Management Division headed by the Chief Risk Officer is part of the second line of defence and supports the Company's risk policy through a shared service with the subsidiaries by constantly monitoring risk, to identify and quantify significant risk exposures, and act upon such exposures as necessary.

Our Risk Management practices are also cascaded across the subsidiaries in the Company. Each subsidiary has its unique risks and an overall governance framework to manage these risks

Access Holdings Plc approaches risk, capital, and value management in a comprehensive and integrated manner and we believe that our initiatives and practices have positioned us at the leading edge of risk management.

## **RISK MANAGEMENT PHILOSOPHY, CULTURE, APPETITE, AND OBJECTIVES**

Access Holdings Plc's Risk Management philosophy and culture remain fundamental to the delivery of our strategic objectives and are at the core of the Company's operating structure. We seek to limit adverse variations in earnings and capital by managing risk exposures within our moderate risk appetite. Our risk management approach includes minimising undue concentrations of exposure, limiting potential losses from stress events, and the prudent management of liquidity.

The Company's risk-conscious management process across all the subsidiaries will continue to achieve desired results as evidenced by improved risk ratios and independent risk ratings. Also, in line with its core value of excellence, the Risk Management groups are continuously evolving and improving, given the context that all market developments, including those of extreme nature, need to be anticipated and planned for.

Executive Management has remained closely involved

with important risk management initiatives, which have focused particularly on preserving appropriate levels of asset quality, liquidity and capital, whilst optimising the risk portfolios.

Risk management is fundamental to the Company's decision-making and management process. It is embedded in the role of all employees via the organisational culture, thus enhancing the quality of strategic, capital allocation, and day-to-day business decisions.

Access Holdings Plc considers risk management philosophy and culture as the set of shared beliefs, values, attitudes and practices that characterise how it considers risk in everything it does, from strategy development and implementation to its day-to-day activities. In this regard, the Company's risk management philosophy is that a moderate and guarded risk attitude ensures sustainable growth in shareholder value and reputation.

The Company believes that ERM provides superior capabilities to identify and assess the full spectrum of risks and enables staff at all levels to better understand and manage risks. This ensures that:

- Risk acceptance is done in a responsible manner.
- The Executives and the Board of the Bank have adequate risk management support.
- Uncertain outcomes are better anticipated.
- Accountability is strengthened.
- Stewardship is enhanced.

The Company identifies the following attributes as guiding principles for its risk culture:

- a) Management and staff:
  - Consider all forms of risks in decision-making
  - Work with the subsidiaries to create and evaluate their risk profiles to consider what is best for each business and what is optimal for the Company.
  - Adopt a portfolio view of risk in addition to understanding individual risk elements
  - Retain ownership and accountability for risk and risk management at the business unit or other points of influence
  - Accept that ERM is mandatory and not optional.
  - Document and report all significant risks and enterprise-wide risk management deficiencies
  - Adopt a holistic and integrated approach to risk management and bring all risk reporting together under a simple point of truth.
  - Empower risk officers to perform their duties professionally and independently without undue interference.

- Ensure a clearly defined risk management governance structure.
  - Strive to maintain a conservative balance between risk and profit considerations.
  - Continue to demonstrate appropriate standards of behaviour in the development of strategy and pursuit of objectives.
- b) Risk officers partner with other stakeholders within and outside the Company in each entity and are guided in the exercise of their powers by a deep sense of responsibility, professionalism, and respect for other parties.
- c) The Company ensures that the entities partner with their customers to improve their attitude to risk management and encourage them to build corporate governance culture into their business management.
- d) Risk management is governed by well-defined policies, which are communicated across the Company.
- e) Equal attention is paid to both quantifiable and non-quantifiable risks.
- f) The Company avoids products and businesses it does not understand.

## GROUP RISK OVERSIGHT APPROACH

Managing risk is a fundamental part of all businesses. Access Holdings Plc manages risk as part of a long-term strategy of resilience. Risk management is embedded in all levels of the company and is part of the daily business activities and strategic planning to have a sustainable competitive advantage.

To achieve its risk management objectives, the Company relies on a risk management framework that comprises risk policies and procedures formulated for the assessment, measurement, monitoring and reporting of risks including limits set to manage the exposure to quantifiable risks. The Company recognises that effective risk management is based on a sound risk culture, which is characterised, amongst others, by a high level of awareness concerning risk and risk management in the organisation.

Our risk governance framework, of which the risk appetite framework is a significant element, ensures the appropriate oversight of and accountability for the effective management of risk. Our oversight starts with the strategy setting and business planning process. These plans help us articulate our risk appetite, which then results in the setting of risk appetite limits for each business unit and subsidiary to work within.

We actively promote a strong risk culture where employees are encouraged to take accountability for identifying and escalating risks.

Expectations on risk culture are regularly communicated by senior management, reinforced through policies and training, and considered in the performance assessment and compensation processes.

The Risk function coordinates the process of monitoring and reporting risks across the Company and subsidiaries.

Internal Audit has the responsibility of auditing the functions of risk management and control structures to ensure that all units charged with risk management (both first and second lines of defence) perform their roles effectively on a continuous basis. They also test the adequacy of internal control and make appropriate recommendations where necessary.

## RISK APPETITE

Taking all relevant risks and their subsidiaries into consideration, the Company's risk appetite, which is owned by the Board of Directors, expresses the aggregate level of risk that we are willing to assume in the context of achieving our strategic objectives.

Risk appetite is derived using both quantitative and qualitative criteria. Risk appetite in relation to the major risks to which the Company is exposed is regulated by limits and thresholds. These metrics aid the Company in reaching its financial targets and guiding the Bank's profitability profile.

In accordance with the Company's risk appetite, we are strongly committed to maintaining a moderate risk profile, which has been defined and cascaded measurably. The risk profile is managed based on an integrated risk management framework. In this framework, all types of risks are identified to provide one integrated view of the risk profile for all the business entities.

## Risk Management Objectives

The broad risk management objectives of the Company are:

- To achieve leading financial stability indicated by metrics such as asset quality, capital, and liquidity ratios.
- To enhance credit ratings, as well as depositor, analyst, investor, and regulator perception.
- To protect against unforeseen losses and ensure the stability of earnings across the subsidiaries.
- To minimise adverse reputation risk issues as well as regulatory compliance issues.
- To identify and manage existing and new risks in a planned and coordinated manner with minimal disruption and cost.
- To maximise earnings potential and opportunities.
- To maximise share price and stakeholder protection.

- To develop a risk culture that encourages all staff to identify risks and associated opportunities and to respond to them with cost-effective actions.

### Scope of risks

Within its risk management framework, the Company identifies the following key risk categories, among others:

- Credit Risk
- Operational Risk
- Market and Liquidity Risk
- Capital Risk Management
- Legal and Compliance Risk
- Information and Cyber Security Risk
- Environmental and Social Risk
- Reputational Risk
- Strategic Risk
- Investment Risk
- Pension Risk
- Payment System Risk
- Fraud Risk
- Compliance Risk

Although the risk management framework covers enterprise-wide risk and management, specific risk frameworks exist for the individual risk categories.

## THE BOARD AND MANAGEMENT COMMITTEES

The Board has ultimate responsibility for the Company's risk organisation and for ensuring satisfactory internal control. It carries out its oversight function through its standing committees. Each has a charter that clearly defines its purpose, composition, structure, frequency of meetings, duties, tenure, and reporting lines to the Board.

In line with best practice, the Chairman of the Board does not sit on any of the Committees.

The 6 Committees are:

1. Board Risk Management Committee
2. Board Audit Committee
3. Board Human Resources and Sustainability Committee
4. Board Governance, Nomination and Remuneration Committee
5. Board Finance and Investment Committee
6. Board Digital and Information Technology Committee

The Management Committees which exist in the Company and its subsidiaries include:

- Group Committee of CEOs of Subsidiaries.
- The Management Committee of the Company (MANCO).
- Group Risk Management Committee (GRMC).
- Executive Committee (EXCO) at the various subsidiaries.
- Risk committees at the various Subsidiaries.
- Management Credit Committee (MCC) and Group Asset & Liability Committee (Group ALCO) at the Banking group.
- Digital Steering Committee (DSC), Information Security Council (ISC), and Operational Risk Management Committee (ORMC) at the Banking group among others.

Without prejudice to the roles of these Committees, the full Board retains ultimate responsibility for risk management.

The Company uses consistent risk terminology as best as possible to enable alignment in risk aggregation and measurement across its subsidiaries. The Banking Group forms a major part of its risk and provides shared services to the subsidiaries.

## CREDIT RISK MANAGEMENT

In the Company and its subsidiaries, everyone is involved in Risk Management with ultimate responsibility residing with the Board. We operate the three (3) lines of defence model which enhances the understanding of risk management and control by clarifying roles and responsibilities. The risk management process of the subsidiaries is well fortified to mitigate and/or eliminate any risk events occurring within their businesses.

The Management of the lending subsidiaries and the Banking Group took a proactive approach to protect the loan book from the impact of Covid-19 by analysing the

potential impact of the pandemic on different sectors and sub-sectors of the economy. This enabled us to understand our customers' challenges and outlook. We took steps to ensure loan repayment of our borrowers and preserve the risk assets quality of the bank, working within regulatory guidance.

The Risk Management function of each vertical is encouraged to take advantage of advancement and innovation in the technology space to automate the management of risk. Credit and analytics tools are used to enhance the credit decision-making and monitoring process in vari-

ous businesses. The Risk Dashboard has been enhanced to present measurable risk metrics for ease of decision-making. This dashboard exists at the individual business and corporation levels to ensure adequate and timely tracking of risks.

### Principal Credit Policy

The following is the principal credit policy across the relevant businesses of the Company:

- **Credit Risk Management Policy:** The core objective is to enable the maximisation of returns on a risk-adjusted basis from banking book credit risk exposures that are under the ambit of the Credit Risk Management Policy. This is done by putting in place robust credit risk management systems consisting of risk identification, risk measurement, setting of exposure and risk limits, risk monitoring and control, as well as reporting of credit risk in the banking book.

### Credit Process

The credit process in the lending subsidiaries starts with portfolio planning and target market identification. Within identified target markets, credits are initiated by relationship managers. The proposed credits are subjected to review and approval by relevant credit approval authorities. Further to appropriate approvals, loans are disbursed to beneficiaries.

Ongoing monitoring and management of loans is undertaken by relationship management teams and the Credit Risk Management Group.

A loan request is initiated by the relationship officer and reviewed by the Relationship Manager/Sector Head/Group Head of the respective business teams or through a digital platform after fulfilling all the required Know-Your-Customer (KYC) documentation. Further detailed review is carried out by Credit Risk Management. The concurrence of Credit Risk Management must be obtained for any credit extension. If the loan application passes the detailed analysis, it is submitted to the appropriate approval authority based on the size and risk rating of the facility.

The standard credit evaluation process is based both on

quantitative figures from the Financial Statements and on an array of qualitative factors such as the PESTLE analysis, SWOT analysis, Porter's five forces, etc. Information on the borrower is collected as well as pertinent macroeconomic data, such as an outlook for the relevant sector. These factors are assessed by the analyst and all individuals involved in the credit approval process, relying not only on quantitative factors but also on extensive knowledge of the company in question, its Management, Industry, the Country of operation, and the impact of globalisation.

### Training / Certification

In line with the CBN's competency framework, members of the Company have consistently upgraded their competency level by passing necessary certification examinations like Certified Risk Manager (Risk Management Association of Nigeria), ACIB (CIBN), ICAN, ACCA, CFA, and other relevant professional certifications.

The Company has also partnered with renowned international firms like Dun and Bradstreet, KPMG, and Moody's Analytics for training in Credit Risk Analysis and Financial Risk Management for the first and second lines of defence. These are in addition to regular trainings conducted internally to enhance staff capacity in handling transactions in the dynamic business environment and ever-evolving financial services industry.

## CREDIT RISK CONTROL AND MITIGATION

### Authority limits on credit in the banking group

The highest credit approval authority is the Board of Directors, supported by the Board Credit Committee and the Management Credit Committee in the Banking group. Individuals are also assigned credit approval authorities in line with the Banking group's criteria for such delegation set out in its Credit Risk and Portfolio Management Plan.

The credit approval limits of the principal officers of the banking group are shown in the table below:

In addition, approval and exposure limits based on internal obligor Risk Ratings have been approved by the Board for the relevant approving authorities and credit committees as shown in the second table below:

Approving Authority	Approved Limit (New Credits) Standard Grade (NGN)	Approved Limit (New Credits) Investment Grade) NGN	Renewal of Existing Credits (NGN)
Executive Director	200 million	250 million	300million
Executive Director African Subsidiary	200 million	250 million	300million
Deputy Managing Director	600 million	700 million	800million
Managing Director/CEO	800 million	900 million	1billion

Access Bank Risk Rating	Exposure Limit (ORR-based LLL) (NGN)	Management Credit Committee Approval Limit (NGN)	Board Credit Committee Approval Limit (NGN)	Board of Directors Limit
1	60 billion	40 billion	60 billion	Legal lending limit
2+	50 billion	20 billion	40 billion	
2	40 billion	10 billion	20 billion	
2-	25 billion	5 billion	15 billion	
3+	5 billion	4 billion	10 billion	
3	3 billion	3 billion	10 billion	
3-	1 billion	2 billion	5 billion	
4		Above 0.1 billion		

## OPERATIONAL RISK MANAGEMENT

Operational risk is the risk of loss resulting from inadequate or failed internal processes, people, or systems, or from external events. Our definition of operational risk excludes regulatory risks, strategic risks and potential losses related solely to judgments about taking credit, market, interest rate, liquidity or insurance risks.

It also includes the reputation and franchise risk associated with business practices or market conduct in which all the subsidiaries in the Company are involved. Operational risk is inherent in the business activities across the subsidiaries and as with other risk types, is managed through an overall framework designed to balance strong corporate oversight with well-defined independent risk management.

This framework across the Company and its subsidiaries reflects:

- Recognition of risk ownership by the businesses.
- Oversight by independent risk management.
- Independent review by Internal Audit.

The Company and all its subsidiaries have a Business Continuity Plan (BCP) that defines how it manages incidents in case of a disaster or other disruptive incidents, and how to recover its activities within set deadlines. The purpose of the plan is to:

- Predefine the resources and specify actions required to minimise losses that might otherwise result from a business interruption irrespective of the cause
- Ensure a business-as-usual level of performance while in contingency mode.
- Ensure the timely and orderly restoration of business activities across all its subsidiaries.

The BCP activities carried out have also been documented in the necessary policies.

We seek to minimise exposure to operational risk, subject to cost trade-offs. Operational risk exposures are managed through a consistent set of management processes that drive risk identification, assessment, control, and monitoring. Our operational risk strategy seeks to minimise the impact that operational risk can have on stakeholder value. The Group's strategy is to:

- Reduce the likelihood of occurrence of expected events and related costs by managing the risk factors and implementing loss prevention or reduction techniques to reduce variation in earnings across the subsidiaries.
- Minimise the impact of unexpected and catastrophic events and related costs through risk financing strategies that would support the Bank's long-term growth, cash flow management, and balance sheet protection.
- Eliminate inefficiencies, improve productivity, optimise capital requirements, and improve overall performance through the Company through well designed and implemented internal controls.

To create and promote a culture that emphasizes effective operational risk management and adherence to operating controls, there are three distinct levels of operational risk governance structure across the Company and its subsidiaries:

Level 1 refers to the oversight function carried out by the Board of Directors, the Board Risk Management Committee, and the Executive Management. Responsibilities at this level include ensuring effective management of operational risk and adherence to the approved operational risk policies.

Level 2 refers to the Management function carried out by the risk management functions in each subsidiaries across the Company. It has direct responsibility for formulating and implementing the Bank's operational risk man-

agement framework including methodologies, policies, and procedures approved by the Board.

Level 3 refers to the operational risk ownership carried out by all the business units and support functions across the Company and its subsidiaries. These units/functions are fully responsible and accountable for the Management of operational risk in their units. They work in liaison with Risk Management to define and review controls to mitigate identified risks. The Internal Audit function across the Company and its subsidiaries provides an independent assessment and evaluation of the Bank's operational risk management framework. This periodic confirmation to

test controls, and compliance with approved policies and procedures, provides assurance as to the effectiveness of the operational risk management framework adopted across the Company and the subsidiaries. Some of the tools being used to assess, measure and monitor operational risks in the Banking Group include a loss database of operational risk events; an effective risk and control self-assessment process that helps to analyse business activities and identify operational risks that could affect the achievement of business objectives; and key risk indicators which are used to monitor operational risks on an ongoing basis.

## MARKET RISK MANAGEMENT

The earnings and capital of the individual subsidiaries in the Company are exposed to risk due to adverse changes in market prices. Consequently, a leading market risk management framework is in place to manage exposure to adverse changes in interest rates, foreign exchange, and equity prices.

The objective is to ensure that exposure to these risks, through the trading and banking book positions, is kept within the Company's defined risk appetite and tolerance.

### Market Risk Policy, Management, And Control

Over the years, the Nigerian financial market has witnessed a dramatic expansion in the array of financial services and products. This tremendous growth in scale and scope has also generated new risks with global consequences, especially market risk, necessitating an assessment of exposures to the volatility of the underlying risk drivers. This has prompted the upgrade of the Market Risk Policy; Asset and Liability Management Policy; Liquidity Policy; and Stress Testing Policy, in the Banking Group to ensure the risks faced across business activities and on an aggregate basis are within the stipulated risk appetite of the Group. These policies have been benchmarked with industry-leading practices and CBN regulations.

The Banking Group runs an integrated and straight-through processing treasury system for enabling efficient monitoring and management of interest rate and foreign exchange risks.

Liquidity, Exchange Rate, and Interest Rate risks are managed through various approaches, viz. Liquidity Gap Analysis, Dynamic Cash Flow Analysis, Liquidity Ratios, Earnings at Risk (EaR), and Sensitivity Analysis. The primary aim of these processes is risk forecasting and impact mitigation through management action and portfolio rebalancing.

The Banking Group regularly conducts stress testing to monitor its vulnerability to unfavorable shocks. It monitors

and controls its risk, using various internal and regulatory risk limits for the trading book and banking book which are set according to several criteria including economic scenarios, business strategy, management experience, peer analysis, and the Bank's risk appetite. The applicable stress tests are conducted across the Banking Group.

### Banking Book

Market Risk Management actively manages the Banking Book of the banking entity to optimise its income potential. This risk arises from the mismatch between the future yield on assets and their funding cost, due to interest rate changes. The Banking subsidiaries use a variety of tools to monitor and manage this risk:

- Re-pricing gap analysis.
- Liquidity gap analysis.
- Earnings-at-Risk (EAR) using various interest rate forecasts.
- Sensitivity Analysis.

### Interest Rate Risk

Interest rate risk is the exposure of the Bank's earnings to adverse movements in interest rates, yield curves and credit spreads. The Bank's subsidiaries are exposed to interest rate risk through the interest-earning assets and interest-bearing liabilities in its trading and banking books.

#### I. Re-Pricing and Liquidity Gap Analysis

The Banking Group's objective for the management of interest rate risk in the Banking Book is to manage interest rate mismatch and lower interest rate risk over an interest rate cycle. This is achieved by hedging material exposures

with the external market.

The Banking Group's operations are subject to the risk of interest rate fluctuations to the extent that interest-earning assets and interest-bearing liabilities mature or re-price at different times or in differing amounts. In the case of floating-rated assets and liabilities, it is exposed to basis risk, which is the difference in re-pricing characteristics of the various floating rate indices, such as the savings rate and 90-day Nigeria Three Month Interbank Rate (NIBOR) and different types of interest.

Non-traded interest rate risk arises in the Banking Book of the Banking Group from the provision of retail and wholesale (non-traded) banking products and services, as well as from certain structural exposures within its balance sheet, mainly due to re-pricing timing differences between assets, liabilities, and equities. These risks impact both the earnings and the economic value of the Group. Overall, non-trading interest rate risk positions are managed by Treasury, which uses investment securities, advances to Banks and deposits from banks to manage the overall position arising from the Banking Group's non-trading activities.

## ii. Earnings-At-Risk Approach

Earnings at risk is the potential change in net income due to adverse movements in interest rates over a defined period. It guides the subsidiaries in the Company to understand the impact that a change in interest rates can make to their position and projected cash flow.

The Company's subsidiaries have limits set for this risk measure. They are designed to monitor and control the risk to our projected earnings using various rate scenarios and assumptions. The limit is expressed as a change in projected earnings over a specified time horizon and rate scenario. Scenarios adopted include parallel and non-parallel shifts in yield.

## iii. Sensitivity Analysis

The Banking Group employs the use of scenario and sensitivity analyses in evaluating its exposures per time. Scenario analysis is the process of predicting the possible balance sheet impact to changes that may occur to existing variables whilst sensitivity analysis is the study of how the outcome of a decision changes due to variations in input.

## Trading Portfolio

The measurement and control techniques used to measure and control traded market risk (interest rate and foreign exchange risk) include daily valuation of positions, limit monitoring, gap analysis, sensitivity analysis, stress testing, etc. as summarised in the diagram below.



## Risk Limits

Risk limits are used to restrict the size of investments that traders can take for proprietary and non-proprietary purposes. Limiting the size of investments is one of the primary ways to control risk and capital consumption. The following limits currently exist:

**Fixed income and FX Open Position Limits (NOPL):** The Banking group in keeping with the prudence concept, sets its policy limit for Open Positions at a level lower than the maximum NOPL approved by the regulatory authority. In setting the internal NOPL, the following considerations are imperative:

- The Regulatory NOPL.
- The Bank's tolerance and appetite for FX risk.
- The size and depth of the FX market in Nigeria.
- The degree of volatility of traded currencies.
- The Bank's desired positioning in the relevant FX market with requirements for international business support.

**Management Action Trigger (MAT):** This establishes decision points to confirm the Board of Director's tolerance for accepting trading risk losses on a cumulative basis. MAT, therefore, considers actual cumulative profit/loss, as well as potential losses, and the loss tolerance is defined as a percentage of Gross Earnings.

**Stop Loss Limit:** This limit sets a maximum tolerable unrealised profit/loss to date which will trigger the closing or reduction of a position to avoid any further loss based on existing exposures.

**Dealer Limits:** This limit sets a maximum transaction limit for a dealer. It is based on the experience and knowledge of the dealer.

## Duration Limit

The subsidiaries utilise duration to measure the sensitivity of the price of assets in their portfolios to changes in in-



terest rates. They have duration limits for the varying asset classes in their investment/trading portfolios.

### Mark To Market (Mtm)

The marking-to-market technique establishes the potential profit and loss by revaluing money market exposures to prevailing market prices. When no market prices are available for a specific contract period, mark-to-market is used to derive the relevant market prices. The policy requires a revaluation of all exposures categorised under the securities trading portfolio daily. As a general guide, marking to market is performed independently of the trading unit, that is, prices/rates are obtained from external sources.

### Stress Testing

A consistent stress testing methodology is applied to trading and non-trading books. The stress testing methodology assumes that the scope for management action would be limited during a stress event, reflecting the decrease in market liquidity that often occurs.

Stress testing is an integral part of the market risk management framework and considers both historical market events and forward-looking scenarios. Stress testing provides an indication of the potential size of losses that could arise in extreme but plausible conditions. It helps to identify risk concentrations across business lines and assists senior management in capital planning decisions.

## LIQUIDITY RISK MANAGEMENT

Liquidity risk is the potential that the Bank may be unable to meet expected or unexpected current or future cash flows and collateral needs without affecting its daily operations or its financial condition. The Banking Group preserves a high degree of liquidity so that it can always meet the requirements of its customers, including during periods of financial stress.

The Banking Group has developed a liquidity management framework based on a statistical model underpinned by conservative assumptions about cash inflows and the liquidity of liabilities. In addition, liquidity stress tests assuming extreme withdrawal scenarios are performed. These

stress tests specify additional liquidity requirements to be met by holdings of liquid assets.

The liquidity has consistently been materially above the minimum liquidity ratio and the requirements of its stress tests. The Group Asset Liability Committee (ALCO), in conjunction with the Board and its committees, monitors the liquidity position in the Banking Group and reviews the impact of strategic decisions on liquidity. Liquidity positions are measured by calculating the Bank's net liquidity gap and comparing selected ratios with targets as specified in the Liquidity Risk Management Manual.

## CAPITAL RISK MANAGEMENT

Capital risk is the risk of possible erosion of the Company's subsidiaries' capital base due to poor capital management.

- To generate sufficient capital to support asset growth.

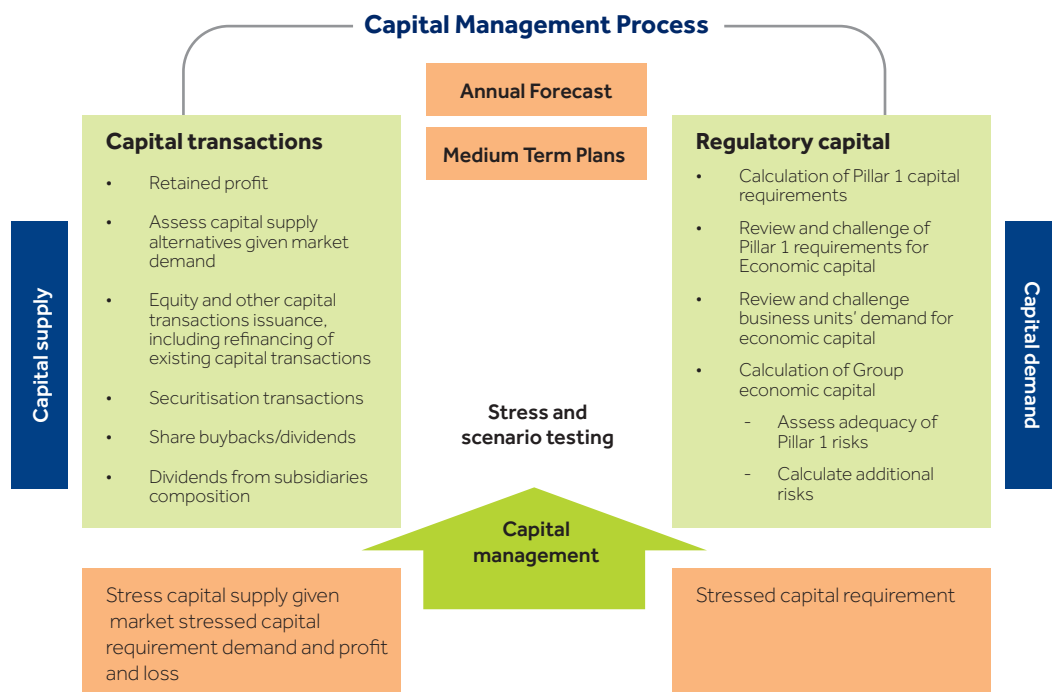
### Capital management objectives:

The capital management objectives include:

- To meet the capital ratios required by its regulators and the Board.
- To maintain an adequate level of available capital resources as cover for the economic capital (EC) requirements.

### Capital Management Strategy:

The capital management strategy is focused on maximising shareholder value by optimising the level and mix of capital resources. Decisions on the allocation of capital resources are based on several factors including return on EC and on regulatory capital (RC) and are part of the Internal Capital Adequacy Assessment Process (ICAAP).



### Importance Of Capital Management

Capital management is critical to survival. Hence, capital is managed as a Board level priority. The Board is responsible for assessing and approving the Group's capital management policy, capital target levels and capital strategy. A capital management framework provides effective capital planning, capital issuance, alignment to the Basel accord, EC utilisation and economic profit (EP) performance

measurement criteria. The diagram above illustrates the process to ensure end-to-end integration of strategy, risk management, and financial processes into the capital management process. The purpose is to ensure that capital consumption in the business divisions is planned for and reflected in their performance measurement, which in turn translates into management performance assessment, product pricing requirements, and achievement of the overall strategy within the Group's risk appetite.

## COMPLIANCE RISK MANAGEMENT

The Compliance function organises and sets priorities for the management of compliance risk in a way that is consistent with low risk management strategy and structures.

The integrated Compliance function, working closely with Internal Audit and Risk Management to achieve risk convergence, provided the backbone for integrated assurance and higher visibility of risk management and control consciousness across the Group.

The Compliance function has continued to redefine and fine-tune its approach and continued to improve on its advisory role with an intense focus on regulatory intelligence gathering, compliance monitoring, compliance testing, and closer cooperation with business units within the Banking Group. The Compliance function in the Banking Group acts as a contact point for compliance inquiries from the subsidiaries through a shared service. The Business Unit Compliance Officers in the business units and Quality Assurance desks across the business units have further strengthened and deepened the cooperation with the first line of defence.

We enhanced the monitoring to online real time to catch

up with the current digital banking environment. We receive alerts of transactions on a risk-based approach by focusing on the high-risk areas thereby spotting non-conformities on time.

### Measurement, Monitoring And Management Of Compliance Risk

In the subsidiaries and across the Company, compliance is monitored by the following:

- A reference to identified metrics, incident assessments (whether affecting it or the wider industry), regulatory feedback, Compliance Testing, and the judgment of our external assessors as it relates to AML/CFT and other compliance vulnerabilities.
- Monitored against our compliance risk assessments and metrics, the results of the continuous monitoring and reporting activities of the compliance function, and the results of internal and external audits and regulatory inspections.

- Managed by establishing and communicating appropriate policies and procedures, training employees on them and monitoring activity to assure their observance.

The Company continues to recognise its accountability to all its stakeholders under the legal and regulatory requirements applicable to its business. The Conduct and Compliance function, and all staff, are committed to high standards of integrity and fair dealing in the conduct of business. The Compliance risk management philosophy is deepened by the effective convergence of risk management through the 'Three Lines of Defence' model.

### Information And Cybersecurity Risk Management

The global cybersecurity threat landscape has continued to evolve with increasing dynamism since the onset of the Covid-19 pandemic and its impact on social interactions has led to increased digital collaboration between malicious threat actors and the commercialisation of cybercrime. Our approach to this malaise is hinged on a proactive cyber strategy that combines a solid defensive foundation, deep threat intelligence and resilience capabilities.

Hence, as part of these strategic initiatives, the subsidiaries in the Company have established a comprehensive cybersecurity framework and implemented a defence-in-depth approach to protect our information assets (most especially our crown jewels), our human capital and our business across the corporation. The Security function has been expanded to cover Cybersecurity Governance, 3rd Party Risk and Application Programming Interface (API) Management, Forensic Analysis, and Incident Response. The Banking Group also provides the required support through a shared service.

A key digital change in the mode of operations is reflected in our steady drive to improve incident detection and response capabilities to deliver more resiliency and prevent breaches across the Group.

As the Banking Group continues to grow its retail base, close attention is paid to cybersecurity, given the digital threat landscape and constant operational security challenges of our environments. We are also constantly improving on our visibility into potential anomalous digital interactions across the Company through our world class 24/7 Security Operations Center (SOC).

We have also implemented global best-practice security frameworks to ensure compliance with both regulatory requirements and international standards. This is followed up with a yearly compliance reassessment of our status as part of our cyber governance across the Group. Our human capital is a cardinal part of our strategy, and their capability is constantly being honed through user awareness training. Through this, our technical controls are well complemented by an alert workforce, whose ability to recognise the tricks of hackers with their malicious appendages is highly developed, therefore, disrupting the cyber attack chain and improving our collective resistance to social engineering attacks.

The constant improvement and breakthroughs in technology, as well as the never-ending desire to improve services, have made Digital Banking, Fintech Integration and Cloud Adoption, key strategic objectives. Therefore, as we work towards realising these objectives, the implementation of proper risk mitigation measures will reduce the business risks inherent in these opportunities and deliver more optimal outcomes. We are committed to maintaining a "moderate overall cyber risk appetite" while driving compliance and resilience.

## ENVIRONMENTAL AND SOCIAL RISK MANAGEMENT

The main objective of our environmental and social ("E&S") risk management strategy is to reduce the negative impacts of climate change and harness the opportunities inherent in portfolio transition towards a near-zero economy on our business. We recognise that our customers' activities and operations can have an impact on the environment and communities around them. We have developed, implemented and refined our approach to working with our customers to understand and manage these issues. Our robust governance framework, policies, and procedures have ensured that we remain resilient in our E&S risk management commitments, particularly as the Banking group has acquired new markets in the African continent and across the globe. We believe that the key to managing environmental risk is creating partnerships with our customers across the subsidiaries in the Company and aligning activities on our transition path to more sustain-

able environmental practices. More importantly, our Environmental, Social and Governance (ESG) systems have evolved from environmental and social risks into environmental and social opportunities. This continuous evolution has ensured that we continually strive towards attaining a more refined ESG risk management structure. This entails building on our E&S pedigree including embedding and automation of our E&S lending risk review processes, pioneer corporate certified green bond amongst others.

### Responding to Climate Change

We consider climate change to be one of the greatest challenges facing the world today. We are dedicated to achieving the commitments of the Paris Agreement on carbon emissions reductions, whilst ensuring that we stay

focused on managing the potential environmental issues. With the increasing awareness around financed emissions and the impact of climate change potential within our portfolio, we have taken strategic steps towards understanding these potential exposures, and their implications and incorporating requisite mitigating measures to manage these risks. We have therefore taken forward-looking measures by becoming a core participating member of internationally recognised climate risk initiatives. These initiatives include:

UNEP FI's Taskforce on Climate-related Financial Disclosures (TCFD) adopted by leading global financial institutions and aimed at identifying and managing the impact of climate risks in the portfolio of Financial Institutions. The Banking Group became a member of the working group in 2019 and has been working on aligning the emissions from both our operations and financing activities to the Paris Goal of below two degrees of global warming.

The Partnership for Carbon Accounting Financials (PCAF) is a global partnership aimed at harmonising the approach to accessing and disclosing greenhouse gas (GHG) emissions associated with loans and investments. The Banking Group became a member of the steering group in June 2020. We have built capacity around data collection and incorporated the PCAF methodology to measure our financed emissions.

We have also further developed our climate risk strategy by expanding our portfolio of green assets. We have designed a system to identify, measure, track and report on the progress made in developing a diversified green loan portfolio. We recognise the critical role green product development plays in achieving this objective, and we are at an advanced stage in developing a bouquet of green products to catalyse more green loans into our loan portfolio. We have set targets for reducing the carbon emissions from our operations and have taken strong steps toward achieving this goal.

## REPUTATIONAL RISK MANAGEMENT

Reputational risk arises when the reputation of one of the Company's subsidiaries is marred by one or more reputational events from negative publicity about the organisation's business practices, conduct or financial condition. Reputational Risk Management is mandated to provide protection from potential threats to its reputation. The risk management function continuously uses proactive means to minimise the effects of reputational events, thereby averting the likelihood of major reputational crises with a view to ultimately ensure the survival of the organisation. The Group has put in place a framework to properly articulate, analyse and manage reputational risk factors.

The management of reputational risk is taken seriously because of its far-reaching implications, which are buttressed by the fact that most of the subsidiaries operate under:

- A highly regulated industry with high visibility and vulnerability to regulatory actions that may adversely impact its reputation. (e.g. corporate governance crises).
- Keen competition and largely homogeneous products and services have led customers not to perceive significant differences between financial service providers.
- Given the nature of the products and services provided, the reputation risk exposure also includes third parties and clients.
- Increasing use of social media platforms for the dissemination of news, where it is difficult to manage and control negative news even if they are false.

The Company's subsidiaries operate in a global environment, hence risks emerge from a host of different sourc-

es and locations that are difficult to keep up with and to know how best to respond if they occur. The effects of the occurrence of a reputational risk event include but are not limited to the following:

- Loss of current or future customers.
- Loss of public confidence.
- Loss of employees leading to an increase in hiring costs, or staff downtime.
- Reduction in current or future business partners.
- Increased costs of capitalisation via credit or equity markets.
- Regulatory sanctions.
- Increased costs due to government regulations, fines, or other penalties.
- Loss of licenses.

The reputational risk policy provides for the preservation of reputation. Reputational risk will arise from the failure to effectively mitigate any or a combination of country, credit, liquidity, market, regulatory and operational risks. It may also arise from the failure to comply with social, environmental governance and ethical standards. All employees are responsible for the day-to-day identification and management of reputational risk.

### Compilation Of Trigger Events

To assist in the identification of key reputational risk events, triggers that would set off the risk drivers are compiled through regular workshops with participants across the corporation. The following table illustrates some trig-

ger events for relevant risk drivers.

Risk Drivers	Trigger Events
Corporate Governance and Leadership	<ul style="list-style-type: none"> <li>• Corporate frauds and scandals</li> <li>• Association with dishonest and disreputable characters as directors, management</li> <li>• Association with politically exposed persons</li> <li>• Incidence of shareholders conflict and Board</li> <li>• Instability.</li> </ul>
Regulatory Compliance	<ul style="list-style-type: none"> <li>• Non - Compliance with laws and regulation</li> <li>• Non-submission of Regulatory returns</li> </ul>
Delivering Customer Promise	<ul style="list-style-type: none"> <li>• Security Failure</li> <li>• Shortfall in quality of service/fair treatment</li> <li>• Bad behavior by employees</li> </ul>
Workplace Talent and Culture	<ul style="list-style-type: none"> <li>• Unfair employment practices</li> <li>• Not addressing employee grievances</li> <li>• Uncompetitive remuneration</li> </ul>
Corporate Social Responsibility	<ul style="list-style-type: none"> <li>• Lack of community development initiatives</li> </ul>
Corporate Culture	<ul style="list-style-type: none"> <li>• Lack of appropriate culture to support the achievement of business objectives.</li> <li>• Ineffective risk management practices.</li> <li>• Unethical behaviors on the part of staff and management.</li> <li>• Lack of appropriate structure for employees to voice their concerns</li> </ul>

Risk Management and Control Environment	<ul style="list-style-type: none"> <li>• Inadequate Risk Management and Control environment</li> <li>• Continuous violations of existing policies and procedures</li> </ul>
Financial Soundness and Business Viability	<ul style="list-style-type: none"> <li>• Consistent poor financial performance</li> <li>• Substantial losses from unsuccessful Investment</li> </ul>
Crisis Management	<ul style="list-style-type: none"> <li>• Inadequate response to a crisis or even a minor incident</li> </ul>

### Approach To Managing Reputation Risk Events

The approach to managing reputational events, including any relevant strategy and policies, is approved by the Board or its delegated Committee and subject to periodic review and regularly updated by senior management to ensure that it remains appropriate over time. In addition, the approach is well documented and communicated to all relevant personnel.

### Post-Reputation Event Reviews

After a reputational event, the post-event review is conducted by the Internal Audit and Risk Management Divisions to identify any lessons learnt, or problems and weaknesses revealed, from the event. Such reviews are useful for providing feedback and recommendations for enhancing the reputation across the Company's reputation risk management process and are conducted on any major event affecting any of the subsidiaries. The Board and senior management are informed of the results of any such review conducted to take appropriate actions to enhance their capacity to manage reputational risk.

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## STRATEGIC RISK MANAGEMENT

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Strategic Risk Management is defined as the process of identifying, assessing and managing risks and uncertainties affected by internal and external events or scenarios that could inhibit the ability to achieve strategic objectives with the goal of creating and protecting shareholder and stakeholder value. It is a primary component and necessary foundation of our Enterprise Risk Management.

Strategic risk, therefore, is the current or prospective risk to earnings and capital arising from adverse business decisions, improper implementation of decisions, or lack of responsiveness to changes in the business environment.

Strategic Risk Management can also be defined as the management of the risk associated with future business plans and strategies, including plans for entering new business lines, expanding existing services through mergers and acquisitions, and enhancing infrastructure.

The following principles govern strategic risk management across the Company:

The Board and Senior Management are responsible for Strategic Risk Management and overseeing the effective functioning of the strategic risk management framework.

The functional units (that is, the units which carry out business or operational functions) assist the Board and Senior Management in formulating and implementing strategies,

providing input to the strategic planning and management processes; as well as implementing the strategic risk management framework.

The risk management function supports the Board and senior management in managing strategic risks and other related processes.

The measures and controls put in place include the following:

- Strategic plans are approved and monitored by the Board.
- Regular environmental scans, business strategy sessions, and workshops are set up to discuss business decisions and exposure to strategic risk triggers.
- Close monitoring to ensure that strategic plans are properly aligned with the business model.
- Regular performance review by Executive Management and business plans that are approved by the Board.

There is also a well-defined succession plan, proper monitoring, and well-defined structures to align its activities to international best practices.

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## ECONOMIC INTELLIGENCE

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The Economic Intelligence (EI) team provides economic, business and financial analyses that support the Company and its subsidiaries through a shared service arrangement in achieving their strategic objectives. Its value propositions include assisting the Company's subsidiaries in realising respective targeted moderate risk appetite, price competitiveness, improvement to business intelligence and brand enhancement.

Some of the Unit's roles and responsibilities include:

- Monitoring and interpreting current economic developments/trends globally and wherever the Compa-

ny's subsidiaries have a presence and preparing economic outlook to aid decision-making.

- Proactively providing industry analysis, identifying investment trends and opportunities monitoring, interpreting, and conducting policy-relevant research.
- Developing contact and collaborative economic/business and financial information with research institutes/ bodies within the country and outside.

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More information:

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premiumcard@accessbankplc.com






Consolidated review  
of our Financial  
Performance for the  
Year Ended December  
2022.

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## FINANCIALS





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## INDEPENDENT AUDITOR'S REPORT

TO THE MEMBERS OF ACCESS HOLDINGS PLC

### *Report on the audit of the consolidated and separate financial statements*

#### *Our opinion*

In our opinion, the consolidated and separate financial statements give a true and fair view of the consolidated and separate financial position of Access Holdings Plc (“the company”) and its subsidiaries (together “the group”) as at 31 December 2022, and of their consolidated and separate financial performance and their consolidated and separate cash flows for the year then ended in accordance with International Financial Reporting Standards and the requirements of the Companies and Allied Matters Act and the Financial Reporting Council of Nigeria Act.

#### **What we have audited**

Access Holdings Plc’s consolidated and separate financial statements comprise:

- the consolidated and separate statements of comprehensive income for the year ended 31 December 2022;
- the consolidated and separate statements of financial position as at 31 December 2022;
- the consolidated and separate statements of changes in equity for the year then ended;
- the consolidated and separate statements of cash flows for the year then ended; and
- the notes to the consolidated and separate financial statements, which include a summary of significant accounting policies.

#### *Basis for opinion*

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditor’s responsibilities for the audit of the consolidated and separate financial statements* section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Independence**

We are independent of the Company in accordance with the International Code of Ethics for Professional Accountants (including International Independence Standards), i.e. the IESBA Code issued by the International Ethics Standards Board for Accountants. We have fulfilled our other ethical responsibilities in accordance with the IESBA Code.

*PricewaterhouseCoopers Chartered Accountants, Landmark Towers, 5B Water Corporation Road, Victoria Island, Lagos, Nigeria*



### Key audit matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated and separate financial statements of the current period. These matters were addressed in the context of our audit of the consolidated and separate financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Key Audit Matter	How our audit addressed the key audit matter
<p><i>Accounting for business combination (refer to notes 3.3b and 44(h))</i></p> <p>During the year, the Group acquired 80.23% of the share capital of First Guarantee Pensions Ltd (FGPL). The fair value of the consideration paid was N18.7 billion resulting in a provisional goodwill of N16.5 billion. In addition, the Group also acquired 37.36% equity interest in Actis Golf, the parent company of Sigma Pensions Ltd. The fair value of the consideration paid by the Group was N17.4 billion which resulted in a provisional goodwill of N18.4 billion.</p> <p>On 1 December 2022, First Guarantee Pensions Ltd and Sigma Pensions Ltd merged with the surviving entity being Sigma Pensions Ltd, later renamed to Access Pensions Ltd.</p> <p>The transaction falls within the scope of IFRS 3 Business Combinations which requires significant judgement in determining the acquisition date and fair value of the identifiable net assets acquired which are inherently judgemental.</p> <p>The directors have not concluded the Purchase Price Allocation (PPA) for the acquisition and have elected to record the acquisition related entries as provisional as at 31 December 2022 as permitted under IFRS 3. The directors intend to conclude and present the result in the interim 30 June 2023 financial statements.</p> <p>This is considered a key audit matter in the consolidated financial statements.</p>	<p>We performed the following procedures in response to the key audit matter identified:</p> <ul style="list-style-type: none"> <li>• reviewed the scheme of merger between First Guarantee Pensions Ltd and Sigma Pensions Ltd;</li> <li>• evaluated the reasonableness of the directors' determination of the acquisition date by confirming the date the transactions were executed in the signed agreement;</li> <li>• checked the reasonableness of the directors' determination of the fair value of purchase consideration;</li> <li>• assessed the reasonableness of First Guarantee Pensions Ltd and Sigma Pensions Ltd closing balances as at the date of acquisition by comparing with the financial statements as at the same date; and</li> <li>• reviewed the disclosures relating to the business combinations in the consolidated financial statements for reasonableness.</li> </ul>
<p><i>Impairment of goodwill – N47.67 billion (refer to notes 3.13(a), 3.14, 4.0(ii) and 29(b))</i></p> <p>The carrying value of goodwill as at 31 December 2022 in the consolidated financial statements is N47.67 billion and is attributable to the group's acquisitions in Nigeria (N39.48 billion), Kenya (N6.55 billion), Rwanda (N 0.68 billion) and Botswana (N0.97 billion).</p>	<p>Our procedures in relation to the impairment assessment of goodwill involved the following:</p> <ul style="list-style-type: none"> <li>• assessed the reasonableness of the valuation methodology adopted by the directors;</li> <li>• challenged the reasonableness of key assumptions around growth rate and discount rate based on our knowledge of the business and industry;</li> </ul>



<p>We identified the impairment assessment of goodwill arising from the acquisitions as a key audit matter due to the materiality, significant judgement and assumptions about the future performance of the cash generating unit (CGU) to which the goodwill has been allocated.</p> <p>The directors have made a number of key assumptions and assertions to support their assessment of the carrying value of goodwill. These include the growth rates and the discount rate applied to forecast performance based on the directors' views of future business prospects.</p> <p>This is considered a key audit matter in the consolidated financial statements.</p>	<ul style="list-style-type: none"> <li>reconciled input data used in the cash flow forecasts to supporting evidence, such as prior and current year consolidated financial statements;</li> <li>independently determined the recoverable amount of goodwill and compared to the carrying amount in the consolidated financial statements; and</li> <li>performed a sensitivity analysis to evaluate the potential impact of reasonably possible downside changes in these key assumptions.</li> </ul> <p>We checked the disclosures in the consolidated financial statements to the requirements of the accounting standards.</p>
<p><i>Impairment on loans and advances to customers – N98.94 billion (refer to notes 3.9, 4.0(i) and 23)</i></p> <p>We focused on this area because the directors exercise significant judgement, using subjective assumptions when determining both the timing and the amounts to recognise as impairment.</p> <p>IFRS 9 'Financial Instruments' requires significant judgement in measuring expected credit loss (ECL). Areas where significant judgement is exercised include:</p> <ul style="list-style-type: none"> <li>the definition of default adopted by the group;</li> <li>determination of the criteria for assessing significant increase in credit risk (SICR);</li> <li>the estimation of the credit conversion factor used for off balance sheet exposures;</li> <li>methodologies adopted by the group in modelling the probability of default (PD) used in the ECL model;</li> <li>estimation of Loss Given Default (LGD) by considering collateral values and assumptions inherent in the model; and</li> <li>incorporating forward looking information (crude oil price, inflation rate and interest rate) and the determination of multiple economic scenarios used in the ECL model.</li> </ul> <p>This is considered a key audit matter in the consolidated financial statements.</p>	<p>We adopted a substantive approach in assessing the allowance for impairment made by the directors. We performed the following procedures:</p> <ul style="list-style-type: none"> <li>checked that the Group applied a default definition that is consistent with IFRS 9 qualitative default criteria and days past due backstop indicator;</li> <li>evaluated the reasonableness of the Group's determination of significant increase in credit risk against our knowledge of the industry;</li> <li>applied a risk-based target testing approach in selecting a sample of credit facilities for detailed reviews of related customer files and account statements in order to evaluate management's conclusions on SICR.</li> </ul> <p>With the assistance of our credit experts, we:</p> <ul style="list-style-type: none"> <li>checked the appropriateness of the credit conversion factor used in determining the exposure at default for off balance sheet exposures by performing an independent computation for a selected sample of the exposures;</li> <li>checked the reasonableness of the methodology used in modelling PD by performing a recomputation of the 12-month and lifetime PDs;</li> </ul>



	<ul style="list-style-type: none"> <li>evaluated the reasonableness of the Loss Given Default (LGD) against the methodology applied in estimating recoveries on unsecured exposures. We also assessed the appropriateness of LGD assumptions and the accuracy of the final LGD; and</li> <li>checked the reasonableness of forward-looking information and multiple economic scenarios considered by comparing against available industry information.</li> </ul> <p>We evaluated the IFRS 9 disclosures for reasonableness.</p>
<p><i>Impairment on debt instruments issued by the Government of Ghana (GoG) (refer to notes 3.9 and 4.0)</i></p> <p>The Government of Ghana announced a Debt Exchange Programme during the period which aimed to replace existing eligible debt instruments with new instruments. The Debt Exchange Programme resulted in the negotiation or modification of the contractual cash flows of the existing bonds.</p> <p>The fair value of these debt instruments held by the Group as at 31 December 2022 was N348.15 billion and the associated expected credit loss (ECL) impairment charge was N103.10 billion.</p> <p>The assessment of ECL allowance on the debt instruments is considered a key audit matter because the measurement of the impairment allowance is subjective and involves the exercise of significant judgements.</p> <p>Areas where significant judgement is exercised include:</p> <ul style="list-style-type: none"> <li>assumptions inherent in the estimation of PD, LGD and EAD;</li> <li>adoption of out-of-model adjustments in the estimation of the ECL allowance for the GoG Eurobonds.</li> </ul> <p>This is considered a key audit matter in the consolidated financial statements.</p>	<p>We reviewed the Debt Exchange Programme Memorandum issued by the Government of Ghana to understand the terms of the exchange and the cash flows on the new bonds.</p> <p>We reviewed the appropriateness of the historical default experience, discount rates, estimated timing and amount of forecasted cashflows inherent in the estimation of the PD, LGD and EAD for compliance with the provisions of IFRS 9.</p> <p>We assessed the reasonableness of out-of-model adjustments by evaluating the reasonableness of the applied discount rates and modelled cash flows.</p> <p>We evaluated the IFRS 9 disclosures for reasonableness.</p>



### *Other information*

The directors are responsible for the other information. The other information comprises the Corporate Information, Directors' report, Customer complaints and feedback, Reports to the CBN on Frauds and Forgeries, Corporate Governance Report, Statement of Directors' Responsibilities, Report of the Statutory Audit Committee, Statement of Corporate Responsibility, Enterprise-wide Risk Management, Value Added Statement and Five-year financial summary but does not include the consolidated and separate financial statements and our auditor's report thereon, which we obtained prior to the date of this auditor's report, and the other sections of the Access Holdings Plc 2022 Annual Report, which are expected to be made available to us after that date.

Our opinion on the consolidated and separate financial statements does not cover the other information and we do not and will not express an audit opinion or any form of assurance conclusion thereon.

In connection with our audit of the consolidated and separate financial statements, our responsibility is to read the other information identified above and, in doing so, consider whether the other information is materially inconsistent with the consolidated and separate financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

If, based on the work we have performed on the other information that we obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

When we read the other sections of the Access Holdings Plc 2022 Annual Report, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance.

### *Responsibilities of the directors and those charged with governance for the consolidated and separate financial statements*

The directors are responsible for the preparation of the consolidated and separate financial statements that give a true and fair view in accordance with International Financial Reporting Standards and the requirements of the Companies and Allied Matters Act, the Financial Reporting Council of Nigeria Act, and for such internal control as the directors determine is necessary to enable the preparation of consolidated and separate financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated and separate financial statements, the directors are responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Group or to cease operations, or have no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Group's financial reporting process.

### *Auditor's responsibilities for the audit of the consolidated and separate financial statements*

Our objectives are to obtain reasonable assurance about whether the consolidated and separate financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated and separate financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated and separate financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks,



and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated and separate financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated and separate financial statements, including the disclosures, and whether the consolidated and separate financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated and separate financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated and separate financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

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### *Report on other legal and regulatory requirements*

The Companies and Allied Matters Act requires that in carrying out our audit we consider and report to you on the following matters. We confirm that:

- i) we have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit;
- ii) the company has kept proper books of account, so far as appears from our examination of those books and returns adequate for our audit have been received from branches not visited by us;
- iii) the company's statement of financial position and statement of comprehensive income are in agreement with the books of account and returns.

**For: PricewaterhouseCoopers**  
Chartered Accountants  
Lagos, Nigeria

Engagement Partner: Chidi Ojechi  
FRC/2017/ICAN/00000015955



19 April 2023



# FINANCIAL STATEMENTS AND ACCOUNTS



## CONSOLIDATED AND SEPARATE STATEMENT OF COMPREHENSIVE INCOME

FOR THE YEAR ENDED 31ST DECEMBER, 2022

<i>In millions of Naira</i>	Notes	Group December 2022	*Restated Group December 2021	Company December 2022	Company December 2021
Interest income calculated using effective interest rate	8	769,960	519,417	201	-
Interest income on financial assets at FVTPL	8	57,506	82,235	-	-
Interest expense	8	(467,834)	(300,243)	-	-
Net interest income		359,632	301,409	201	-
Net impairment charge on financial assets	9	(197,790)	(83,214)	-	-
Net interest income after impairment charges		161,842	218,195	201	-
Fee and commission income	10 (a)	197,586	158,917	-	-
Fee and commission expense	10 (b)	(51,851)	(40,589)	-	-
Net fee and commission income		145,735	118,328	-	-
Net gains on financial instruments at fair value	11 a,b	281,304	44,780	-	-
Net foreign exchange gain/(loss)	12 a	34,500	101,101	(2)	-
Net gain/(loss) on fair value hedge (Hedging ineffectiveness)	12 b	19,742	(872)	-	-
Other operating income	13	26,800	63,411	36,480	-
Loss on disposal of subsidiaries	46	(397)	-	-	-
Bargain purchase from Acquisition	44	-	2,484	-	-
Personnel expenses	14	(116,621)	(96,615)	(1,071)	-
Depreciation	28	(30,584)	(29,139)	(98)	-
Amortization and impairment	29	(13,839)	(12,974)	-	-
Other operating expenses	15	(341,315)	(232,212)	(3,826)	-
Share of profit of investment in Associate	27 (a)	513	93	-	-
<b>Profit before Income tax</b>		<b>167,680</b>	<b>176,580</b>	<b>31,684</b>	<b>-</b>
Income tax	16	(14,778)	(16,485)	(152)	-
<b>Profit for the year for continuing Operations</b>		<b>152,902</b>	<b>160,095</b>	<b>31,532</b>	<b>-</b>
<i>Discontinued operations</i>					
Loss from Discontinued operations		(700)	120	-	-
<b>Profit for the year</b>		<b>152,202</b>	<b>160,215</b>	<b>31,532</b>	<b>-</b>
Other comprehensive income (OCI) net of income tax:					
<b>Items that will not be subsequently reclassified to income statement:</b>					
Gross actuarial (loss)/gain on retirement benefit obligations		(1,658)	1,499	-	-
<b>Items that may be subsequently reclassified to the income statement:</b>					
Unrealised foreign currency translation difference		(9,877)	22,418	-	-
Changes in fair value of FVOCI debt financial instruments		70,748	(58,187)	-	-
Changes in allowance on FVOCI financial instruments		21,283	56	-	-
Income tax relating to these items		539	(487)	-	-
Other comprehensive income/(loss) net of related tax effects		81,035	(34,701)	-	-
<b>Total comprehensive income for the year</b>		<b>233,237</b>	<b>125,514</b>	<b>31,532</b>	<b>-</b>
Profit attributable to:					
Equity holders of the parent entity		153,090	158,327	31,532	-
Non-controlling interest	38	(888)	1,888	-	-
<b>Profit for the year</b>		<b>152,202</b>	<b>160,215</b>	<b>31,532</b>	<b>-</b>
Total comprehensive income attributable to:					
Equity holders of the parent entity		232,575	110,852	31,532	-
Non-controlling interest	38	662	14,662	-	-
<b>Total comprehensive income for the year</b>		<b>233,237</b>	<b>125,514</b>	<b>31,532</b>	<b>-</b>

<i>In millions of Naira</i>	Notes	Group December 2022	*Restated Group December 2021	Company December 2022	Company December 2021
<b>Total profit attributable to equity holders of the parent entity:</b>					
Continuing operations		153,790	158,207	31,532	-
Discontinued operations		(700)	120	-	-
		<b>153,090</b>	<b>158,327</b>	<b>31,532</b>	<b>-</b>
<b>Total comprehensive income attributable to equity holders of the parent entity :</b>					
Continuing operations		233,275	110,732	31,532	-
Discontinued operations		(700)	120	-	-
		<b>232,575</b>	<b>110,852</b>	<b>31,532</b>	<b>-</b>
<b>Earnings per share attributable to ordinary shareholders</b>					
Basic (kobo)	17	444	458	89	-
Diluted (kobo)	17	429	445	89	-
<b>Earnings per share from continuing operations attributable to equity holders of the parent entity</b>					
Basic (kobo)	17(a)	446	458	-	-
Diluted (kobo)	17(b)	431	445	-	-
<b>Earnings per share from discontinued operations attributable to equity holders of the parent entity</b>					
Basic (kobo)	17(a)	(2)	-	-	-
Diluted (kobo)	17(b)	(2)	-	-	-

The notes are an integral part of these consolidated financial statements.

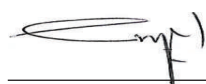
\* See Note 46 (a)- Restatement of prior year financial information

## CONSOLIDATED AND SEPARATE STATEMENT OF FINANCIAL POSITION

FOR THE YEAR ENDED 31ST DECEMBER, 2022

<i>In millions of Naira</i>	Notes	Group December 2022	Group December 2021	Company December 2022	Company December 2021
<b>Assets</b>					
Cash and balances with banks	18	1,969,783	1,487,665	2,488	-
Investment under management	19	39,502	34,942	35,760	-
Non pledged trading assets	20	102,690	892,508	-	-
Derivative financial assets	21	402,497	171,332	-	-
Loans and advances to banks	22	455,709	284,548	-	-
Loans and advances to customers	23	5,100,807	4,161,363	-	-
Pledged assets	24	1,265,279	344,537	-	-
Investment securities	25	2,761,072	2,270,338	-	-
Investment properties	31a	217	217	-	-
Restricted deposit and other assets	26	2,424,597	1,707,290	11,720	-
Statutory Reserve Investment		3,515	-	-	-
Pension Protection Fund Investment		651	-	-	-
Investment in associates	27a	7,510	2,641	-	-
Investment in subsidiaries	27b	-	-	290,316	-
Property and equipment	28	298,351	247,734	845	-
Intangible assets	29	109,087	70,332	-	-
Deferred tax assets	30	15,095	13,781	72	-
		14,956,362	11,689,228	341,201	-
Asset classified as held for sale	31b	42,039	42,737	-	-
<b>Total assets</b>		<b>14,998,401</b>	<b>11,731,965</b>	<b>341,201</b>	<b>-</b>
<b>Liabilities</b>					
Deposits from financial institutions	32	2,005,316	1,696,521	-	-
Deposits from customers	33	9,251,238	6,954,828	-	-
Derivative financial liabilities	21	32,737	13,953	-	-
Current tax liabilities	16	5,594	4,643	224	-
Other liabilities	34	769,694	560,707	90,317	-
Deferred tax liabilities	30	1,872	11,652	-	-
Debt securities issued	35	307,253	264,495	-	-
Interest-bearing borrowings	36	1,390,029	1,171,260	-	-
Retirement benefit obligation	37	3,277	3,877	-	-
<b>Total liabilities</b>		<b>13,767,010</b>	<b>10,681,936</b>	<b>90,541</b>	<b>-</b>
<b>Equity</b>					
Share capital and share premium	38	251,811	251,811	251,811	-
Additional Tier 1 Capital	38	206,355	206,355	-	-
Retained earnings/ (Accumulated deficit)		408,702	397,272	(1,151)	-
Other components of equity	38	341,716	171,112	-	-
<b>Total equity attributable to owners of the parent entity</b>		<b>1,208,584</b>	<b>1,026,551</b>	<b>250,660</b>	<b>-</b>
Non controlling interest	38	22,807	23,478	-	-
<b>Total equity</b>		<b>1,231,391</b>	<b>1,050,029</b>	<b>250,660</b>	<b>-</b>
<b>Total liabilities and equity</b>		<b>14,998,401</b>	<b>11,731,965</b>	<b>341,201</b>	<b>-</b>

Signed on behalf of the Board of Directors on 30 January, 2023 by:



**GROUP MANAGING DIRECTOR**  
Herbert Wigwe  
FRC/2013/ICAN/00000001998



**GROUP CHIEF FINANCIAL OFFICER**  
Morounke Olufemi  
FRC/2015/MULTI/00000011887



**NON-EXECUTIVE DIRECTOR**  
Oluseyi Kumapayi  
FRC/2013/ICAN/00000000911

\* See Note 46 (b) - Restatement of prior year financial information

## CONSOLIDATED AND SEPARATE STATEMENT OF CHANGES IN EQUITY

FOR THE YEAR ENDED 31ST DECEMBER, 2022

	Attributable to equity holders of the parent												
	Share capital	Share premium	Additional Tier 1 Capital	Regulatory risk reserve	Other regulatory reserves	Share scheme reserve	Treasury Shares	Capital reserve	Fair value reserve	Foreign currency translation reserve	Retained earnings	Total Controlling interest	Total Equity
<b>Group</b>	17,773	234,039	206,355	6,714	136,728	3,217	(7,513)	3,489	(9,713)	38,191	397,273	1,026,552	1,050,029
<b>Balance at 1 January, 2022</b>													
Total comprehensive income for the year:													
Profit for the year	-	-	-	-	-	-	-	-	-	-	153,090	153,090	152,202
Other comprehensive income/(loss), net of tax	-	-	-	-	-	-	-	-	(8,069)	-	-	(8,069)	(9,877)
Unrealised foreign currency translation difference	-	-	-	-	-	-	-	-	-	-	(1,119)	(1,119)	(1,119)
Actuarial gain on retirement benefit obligations	-	-	-	-	-	-	-	-	-	-	-	-	-
Changes in fair value of FVOCI debt financial instruments	-	-	-	-	-	-	-	67,390	-	-	-	67,390	70,748
Changes in allowance on FVOCI debt financial instruments	-	-	-	-	-	-	-	21,283	-	-	-	21,283	21,283
<b>Total other comprehensive (loss)/income</b>	-	-	-	-	-	-	-	<b>88,673</b>	<b>(8,069)</b>	-	<b>(1,119)</b>	<b>79,485</b>	<b>81,032</b>
<b>Total comprehensive (loss)/income</b>	-	-	-	-	-	-	-	<b>88,673</b>	<b>(8,069)</b>	-	<b>151,971</b>	<b>232,575</b>	<b>233,236</b>
<b>Transactions with equity holders, recorded directly in equity:</b>													
Finance Cost of additional Tier 1 Capital	-	-	-	-	-	-	-	-	-	-	(14,441)	(14,441)	(14,441)
Transfers between reserves	-	-	-	71,842	21,576	-	-	-	-	-	(93,418)	-	-
Transfers between equity owners on acquisitions	-	-	-	-	-	-	-	-	-	-	-	-	-
Scheme shares (See Note 14)	-	-	-	-	-	1,871	(3,715)	-	-	-	-	(1,844)	(1,844)
Vested shares	-	-	-	-	-	(1,575)	-	-	-	-	-	(1,575)	(1,575)
Equity cost on share transfer	-	-	-	-	-	-	-	-	-	-	(692)	(692)	(692)
Dividend paid to equity holders	-	-	-	-	-	-	-	-	-	(31,991)	(31,991)	(31,991)	(33,322)
<b>Total contributions by and distributions to equity holders</b>	-	-	-	<b>71,842</b>	<b>21,576</b>	<b>296</b>	<b>(3,715)</b>	-	-	-	<b>(140,542)</b>	<b>(50,543)</b>	<b>(51,874)</b>
<b>Balance at 31 December 2022</b>	<b>17,773</b>	<b>234,039</b>	<b>206,355</b>	<b>78,556</b>	<b>158,304</b>	<b>3,513</b>	<b>(11,228)</b>	<b>3,489</b>	<b>78,960</b>	<b>30,122</b>	<b>408,702</b>	<b>1,208,584</b>	<b>1,231,391</b>

## Consolidated statement of changes in equity (Continued)

In millions of Naira	Attributable to equity holders of the parent												
	Share capital	Share premium	Additional Tier 1 Capital	Regulatory risk reserve	Other regulatory reserves	Share scheme reserve	Treasury Shares	Capital reserve	Fair value reserve	Foreign currency translation reserve	Retained earnings	Total Controlling interest	Total Equity
<b>Group</b>													
<b>Balance at 1 January 2021</b>	17,773	234,039	-	46,426	115,575	877	(5,112)	3,489	60,107	18,132	252,397	7,339	<b>751,042</b>
Total comprehensive income for the year:													
Profit for the year	-	-	-	-	-	-	-	-	-	-	158,328	1,888	160,215
Other comprehensive income/(loss), net of tax													
Unrealised foreign currency translation difference	-	-	-	-	-	-	-	-	-	21,771	-	647	22,418
Actuarial gain/(loss) on retirement benefit obligations	-	-	-	-	-	-	-	-	-	-	1,012	-	1,012
Changes in fair value of FVOCI debt financial instruments	-	-	-	-	-	-	-	-	(70,315)	-	-	12,128	(58,187)
Changes in allowance on FVOCI debt financial instruments	-	-	-	-	-	-	-	-	56	-	-	-	56
<b>Total other comprehensive income/(loss)</b>	-	-	-	-	-	-	-	-	<b>(70,259)</b>	<b>21,771</b>	<b>1,012</b>	<b>12,774</b>	<b>(34,702)</b>
<b>Total comprehensive income</b>	-	-	-	-	-	-	-	-	<b>(70,259)</b>	<b>21,771</b>	<b>159,339</b>	<b>14,662</b>	<b>125,513</b>
Transactions with equity holders, recorded directly in equity:													
Additional Tier 1 (AT1) Capital issued	-	-	206,355	-	-	-	-	-	-	-	-	-	206,355
Issuing Cost of additional Tier 1 Capital	-	-	-	-	-	-	-	-	-	-	(2,607)	-	(2,607)
Transfers between reserves	-	-	-	(39,712)	21,153	-	-	-	-	-	18,559	-	-
Additional shares	-	-	-	-	-	1,027	-	-	-	-	-	-	1,027
Scheme shares (See Note 14)	-	-	-	-	-	1,722	(2,401)	-	-	-	(680)	-	(680)
Vested shares	-	-	-	-	-	(409)	-	-	-	-	(409)	-	(409)
Decrease in non-controlling interest	-	-	-	-	-	-	-	-	439	(1,713)	(202)	1,476	-
<b>Dividend paid to equity holders</b>	-	-	-	-	-	-	-	-	-	-	<b>(30,213)</b>	-	<b>(30,213)</b>
<b>Total contributions by and distributions to equity holders</b>	-	-	206,355	(39,712)	21,153	2,340	(2,401)	-	439	(1,713)	(14,463)	1,476	173,474
<b>Balance at 31 December 2021</b>	<b>17,773</b>	<b>234,039</b>	<b>206,355</b>	<b>6,714</b>	<b>136,728</b>	<b>3,217</b>	<b>(7,513)</b>	<b>3,489</b>	<b>(9,713)</b>	<b>38,190</b>	<b>397,272</b>	<b>23,477</b>	<b>1,050,029</b>

## Statement of changes in equity (Continued)

*In millions of Naira*

Company	Share capital	Share premium	Retained earnings	Total Equity
<b>Balance at 1 January, 2022</b>	-	-	-	-
Total comprehensive income for the year:				
Profit for the year	-	-	31,532	31,532
<b>Other comprehensive income, net of tax</b>				
Changes in fair value of FVOCI debt financial instruments	-	-	-	-
Changes in allowance on FVOCI debt financial instruments	-	-	-	-
<b>Total other comprehensive (loss)</b>	-	-	-	-
<b>Total comprehensive (loss)</b>	-	-	<b>31,532</b>	<b>31,532</b>
<b>Transactions with equity holders, recorded directly in equity:</b>				
Additional Tier 1 (AT1) Capital issued	-	-	-	-
Issuing Cost of additional Tier 1 Capital	-	-	-	-
Transfers for the year	-	-	-	-
Share transfer to Holding Company by virtue of change in structure	17,773	234,039	-	251,811
Dividend paid to equity holders	-	-	(31,991)	(31,991)
Additional shares	-	-	-	-
Equity cost on share transfer	-	-	(692)	(692)
<b>Total contributions by and distributions to equity holders</b>	<b>17,773</b>	<b>234,039</b>	<b>(32,682)</b>	<b>219,128</b>
<b>Balance at 31 December 2022</b>	<b>17,773</b>	<b>234,039</b>	<b>(1,151)</b>	<b>250,660</b>

*In millions of Naira*

Company	Share capital	Share premium	Retained earnings	Total Equity
<b>Balance at 1 January, 2021</b>	-	-	-	-
<b>Total comprehensive income for the year:</b>				
Profit for the year	-	-	-	-
<b>Other comprehensive income, net of tax</b>				
Changes in fair value of FVOCI debt financial instruments	-	-	-	-
Changes in allowance on FVOCI debt financial instruments	-	-	-	-
<b>Total other comprehensive income</b>	-	-	-	-
Total comprehensive income	-	-	-	-
<b>Transactions with equity holders, recorded directly in equity:</b>				
Dividend paid to equity holders	-	-	-	-
Vested shares	-	-	-	-
<b>Total contributions by and distributions to equity holders</b>	-	-	-	-
<b>Balance at 31 December 2021</b>	-	-	-	-

## CONSOLIDATED STATEMENT OF CASH FLOWS

<i>In millions of Naira</i>		<b>Group</b>	<b>Group</b>	<b>Company</b>	<b>Company</b>
	<b>Note</b>	<b>December 2022</b>	<b>December 2021</b>	<b>December 2022</b>	<b>December 2021</b>
<b>Cash flows from operating activities</b>					
Profit before income tax including discontinued operations		166,980	176,701	31,684	-
<b>Adjustments for:</b>					
Depreciation	28	30,583	29,139	98	-
Amortisation	29	13,838	12,974	-	-
Gain on disposal of property and equipment	13	(1,123)	(107)	-	-
Loss on lease modification		329	410	-	-
Fair value gain on financial assets at FVPL		(3,628)	(12,791)	-	-
Gain on disposal of investment securities		(111,380)	(168,413)	-	-
Impairment on financial assets	9	197,790	83,213	-	-
Additional gratuity provision		5,769	434	-	-
Restricted share performance plan expense		1,871	1,722	-	-
Write-off of property and equipment	28	204	59	-	-
Write-off of intangible assets	29	1,040	(146)	-	-
Share of profit from associate		(513)	(93)	-	-
Non-cash recoveries		-	(32,764)	-	-
Write-off of non-current asset held for sale		-	(87)	-	-
Bargain purchase from acquisition		-	(2,484)	-	-
Net interest income	8	(359,631)	(301,219)	-	-
Net foreign exchange (loss)/gain on revaluation	12	(34,500)	(101,101)	2	-
Loss on derecognition of ROU assets		5,661	356	-	-
Fair value of derivative financial instruments excluding hedged portion		(166,296)	136,424	-	-
Dividend income	13	(3,672)	(3,043)	(34,479)	-
Net loss on fair value hedge (Hedging ineffectiveness)		(19,742)	872	-	-
Loss from discontinued operations		700	(120)	-	-
Change arising from goodwill reassessment		(83)	-	-	-
(Loss)/Gain on disposal of investment property		-	-	-	-
Loss on disposal of subsidiaries		397	-	-	-
		(275,406)	(180,062)	(2,695)	-
<b>Changes in operating assets</b>					
Changes in non-pledged trading assets		714,467	188,277	-	-
Changes in pledged assets		(630,837)	(39,536)	-	-
Changes in other restricted deposits with central banks		(372,138)	(153,538)	-	-
Changes in loans and advances to banks and customers		(1,131,541)	(478,148)	-	-
Changes in restricted deposits and other assets		(443,057)	(24,359)	(11,719)	-
<b>Changes in operating liabilities</b>					
Changes in deposits from banks		238,422	409,786	-	-
Changes in deposits from customers		2,279,298	944,676	-	-
Changes in other liabilities		461,695	141,511	51,811	-
		840,904	808,608	37,397	-



## FINANCIALS

Interest paid on deposits to banks and customers		(357,958)	(222,811)	-	-
Interest received on loans and advances to bank and customers		421,225	318,594	-	-
Interest received on non-pledged trading assets		60,006	80,343	-	-
		964,176	984,734	37,397	-
Payment out of retirement benefit obligation	37(i)	(8,029)			
Income tax paid	16	(20,512)	(22,838)	-	-
<b>Net cash generated from operating activities</b>		<b>935,635</b>	<b>961,896</b>	<b>37,397</b>	<b>-</b>
<b>Cash flows from investing activities</b>					<b>-</b>
Net acquisition of investment securities		(1,981,645)	(2,219,566)	-	-
Interest received on investment securities		279,436	125,319	-	-
Transfer from/additional investment in fund manager		(2,945)	(79)	(5,948)	-
Dividend received	13	3,672	3,043	34,479	-
Acquisition of property and equipment	28	(77,421)	(40,837)	(943)	-
Proceeds from the sale of property and equipment		16,747	5,001	-	-
Capital expenditure on investment property		-	-	-	-
Acquisition of intangible assets		(18,307)	(8,031)	-	-
Proceeds from disposal of asset held for sale		8,384	995	-	-
Proceeds from matured investment securities		1,189,922	1,263,372	-	-
Proceeds from disposal of sub-subsiidiary		2,000	-	-	-
Additional investment in associate		(4,356)	(2,032)	-	-
Net cash acquired on business combination		-	59,062	-	-
Net cash paid to acquire new subsidiary		(38,764)	-	-	-
Pension Protection Fund Investment		(1,995)	-	-	-
<b>Net cash (used in)/generated from investing activities</b>		<b>(625,273)</b>	<b>(813,754)</b>	<b>27,588</b>	<b>-</b>
<b>Cash flows from financing activities</b>					
Interest paid on interest bearing borrowings and debt securities issued		(68,961)	(55,857)	-	-
Proceeds from interest bearing borrowings	36	682,981	429,362	-	-
Proceeds from Additional Tier 1 capital issued	38	-	206,355	-	-
Payments on Issuing cost of Additional Tier 1 capital		(14,441)	(2,607)	-	-
Repayment of interest bearing borrowings	36	(509,479)	(114,479)	-	-
Repayment of debt securities issued	35	-	(123,972)	-	-
Lease payments		(32,106)	-	-	-
Proceeds from debt securities issued	35	21,887	208,961	-	-
Lease payments		-	(6,532)	-	-
Purchase of own shares		(4,700)	(2,016)	-	-
Equity cost of share transfer		(692)	-	(692)	-
Debt securities issued	35	-	-	-	-
Dividends paid to owners		(33,322)	(30,213)	(31,991)	-
<b>Net cash generated from/(used in) financing activities</b>		<b>41,167</b>	<b>509,003</b>	<b>(32,682)</b>	<b>-</b>
<b>Net increase in cash and cash equivalents</b>		<b>351,529</b>	<b>657,145</b>	<b>32,302</b>	<b>-</b>
Cash and cash equivalents at beginning of year	40	1,528,924	837,847	-	-
Net increase in cash and cash equivalents		351,529	657,145	32,302	-
Effect of exchange rate fluctuations on cash held		52,975	33,933	(2)	-
<b>Cash and cash equivalents at end of year</b>	<b>40</b>	<b>1,933,427</b>	<b>1,528,924</b>	<b>32,300</b>	<b>-</b>

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

### 1.0 General information

Access Holdings Plc ("the Company") is domiciled in Nigeria. The Company's registered office is Plot 14/15, Prince Alaba Oniru Road, Oniru Estate, Victoria Island, Lagos. The consolidated and separate financial statements of the Company for the year ended 31 December 2022 comprises the Holding Company and its subsidiaries (together referred to as "the Group" and separately referred to as "Group entities"). The Company's business segments include banking, consumer lending, payment services, insurance brokerage and pension funds administration. The Company is listed on Nigerian Exchange Limited.

These financial statements were approved and authorised for issue by the Board of Directors on 30 January 2023. The directors have the power to amend and reissue the financial statements.

As of the time of this report, the Banking Group, payment services company and pension funds administration are in operation as a subsidiary of the Company.

### 2.0 Statement of Compliance with International Financial Reporting Standards

The consolidated and separate financial statements of the Group and Company, have been prepared in accordance with International Financial Reporting Standards (IFRS) issued by the International Accounting Standards Board (IASB). Additional information required by national regulations are included where appropriate.

### 3.0 Basis of preparation

This financial statement has been prepared in accordance with the guidelines set by International Financial Reporting Standards (IFRSs) and interpretations issued by the IFRS Interpretations Committee (IFRIC) applicable to companies reporting under IFRS. This consolidated and separate financial statement comprises the consolidated and separate statement of comprehensive income, the consolidated and separate statement of financial position, the consolidated and separate statements of changes in equity, the consolidated and separate cash flow statement and the notes.

The financial statements have been prepared in accordance with the going concern principle under the historical cost convention, modified to include fair valuation of particular financial instruments: non current assets held for sale and investment properties to the extent required or

permitted under IFRS as set out in the relevant accounting policies.

### 3.1 Summary of significant accounting policies

The principal accounting policies applied in the preparation of these consolidated and separated financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

#### (a) Functional and presentation currency

Items included in the financial statements of each of the Group's entities are measured using the currency of the primary economic environment in which the entity operates ('the functional currency'). The consolidated financial statements are presented in Naira, which is Access Holdings Plc's functional and presentation currency; except where indicated, financial information presented in Naira has been rounded to the nearest millions.

#### (b) Basis of measurement

These consolidated and separate financial statements have been prepared on the historical cost basis except for the following:

- derivative financial instruments are measured at fair value.
- non-derivative financial instruments at fair value through profit or loss are measured at fair value.
- financial instruments at fair value through OCI are measured at fair value.
- the liability for defined benefit obligations is recognised as the present value of the defined benefit obligation and related current service cost
- non-current assets held for sale measured at lower of carrying amount and fair value less costs to sell.
- share based payment at fair value or an approximation of fair value allowed by the relevant standard.
- Investment properties are measured at fair value.

### (c) Use of estimates and judgments

The preparation of the consolidated and separate financial statements in conformity with IFRS requires management to make judgments, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the year in which the estimate is revised, if the revision affects only that year, or in the year of the revision and future years, if the revision affects both current and future years.

Information about significant areas of estimation uncertainties and critical judgments in applying accounting policies that have the most significant effect on the amounts recognised in the consolidated and separate financial statements are described in note 4.

## 3.2 Changes in accounting policy and disclosures

### (a) New standards, amendments and interpretations adopted by the Group

The Group has applied the following amendments for the first time for their annual reporting year commencing 1 January 2022

**Property, Plant and Equipment: Proceeds before Intended Use – Amendments to IAS 16** "Property, Plant and Equipment" outlines the accounting treatment for most types of property, plant and equipment. Property, plant and equipment is initially measured at its cost, subsequently measured either using a cost or revaluation model, and depreciated so that its depreciable amount is allocated on a systematic basis over its useful life. The amendments to IAS 16 would prohibit an entity from deducting from the cost of an item of property, plant and equipment (PPE) any proceeds from selling items produced while bringing that asset to the location and condition necessary for it to be capable of operating in the manner intended by management. Instead, an entity recognises the proceeds from selling such items, and the cost of producing those items, in profit or loss.

This amendment did not have any impact on the amounts recognised in prior years and are not expected to significantly affect the current or future years.

**Onerous Contracts – Cost of Fulfilling a Contract – Amendments to IAS 37** "Provisions, Contingent Liabilities and Contingent Assets" outlines the accounting for provisions (liabilities of uncertain timing or amount), together with contingent assets (possible assets) and contingent liabilities (possible obligations and present obligations that are not probable or not reliably measurable). The amend-

ments "Onerous Contracts Cost of Fulfilling a Contract" specifies which costs an entity includes in determining the cost of fulfilling a contract for the purpose of assessing whether the contract is onerous.

This amendment did not have any impact on the amounts recognised in prior years and are not expected to significantly affect the current or future years

Reference to the Conceptual Framework – Amendments to IFRS 3.

IFRS 3 "specifies how an entity should account for the assets and liabilities it acquires when it obtains control of a business. IFRS 3 requires an entity to refer to the Conceptual Framework for Financial Reporting (Conceptual Framework) to determine what constitutes an asset or a liability.

Minor amendments were made to IFRS 3 Business Combinations to update the references to the Conceptual Framework for Financial Reporting. An exception was included to IFRS 3 requirement for an entity to refer to the Conceptual Framework to determine what constitutes an asset or a liability. The exception specifies that, for some types of liabilities and contingent liabilities, an entity applying IFRS 3 should instead refer to IAS 37 Provisions, Contingent Liabilities and Contingent Assets.

- For a provision or contingent liability that would be within the scope of IAS 37, the entity (acquirer) shall apply IAS 37 to determine whether at the acquisition date a present obligation exists as a result of past events.
- For a levy that would be within the scope of IFRIC 21, the entity (acquirer) shall apply IFRIC 21 to determine whether the obligating event that gives rise to a liability to pay the levy has occurred by the acquisition date.
- The entity (acquirer) shall not recognise a contingent asset at the acquisition date.

This amendment did not have any impact on the amounts recognised in prior years and are not expected to significantly affect the current or future years.

Annual improvements to IFRS Standards 2018 - 2020 (IFRS 9, IFRS 16, IFRS 1 and IAS 41) makes amendments to the following standards:

**IFRS 1, First-time Adoption of International Financial Reporting Standards:**

Subsidiary as a first-time adopter. The amendment permits a subsidiary that applies paragraph

D16(a) of IFRS 1 to measure cumulative translation differences using the amounts reported by its parent, based on the parent's date of transition to IFRS.

## IFRS 9, Financial Instruments

Fees in the '10 per cent' test for derecognition of financial liabilities. The amendment clarifies which fees an entity includes when it applies the '10 per cent' test in paragraph B3.3.6 of IFRS 9 in assessing whether to derecognise a financial liability. An entity includes only fees paid or received between the entity (the borrower) and the lender, including fees paid or received by either the entity or the lender on the other's behalf.

## IFRS 16, Leases

Lease incentives. The amendment to Illustrative Example 13 accompanying IFRS 16 removes from the example the illustration of the reimbursement of leasehold improvements by the lessor in order to resolve any potential confusion regarding the treatment of lease incentives that might arise because of how lease incentives are illustrated in that example.

## IAS 41, Agriculture

Taxation in fair value measurements. The amendment removes the requirement in paragraph 22 of IAS 41 for entities to exclude taxation cash flows when measuring the fair value of a biological asset using a present value technique. This will ensure consistency with the requirements in IFRS 13.

Certain new accounting standards, amendments to accounting standards and interpretations have been published that are not mandatory for 31 December 2022 reporting years and have not been earlier adopted by the group. These standards, amendments or interpretations are not expected to have a material impact on the entity in the current or future reporting years and on foreseeable future transactions Definition of Accounting Estimates – Amendments to IAS 8 (effective 1 January 2023).

Deferred Tax related to Assets and Liabilities arising from a Single Transaction – Amendments to IAS 12 (effective 1 January 2023).

Sale or contribution of assets between an investor and its associate or joint venture – Amendments to IFRS 10 and IAS 28.

### 3.3 Basis of consolidation

#### (a) Subsidiaries

Subsidiaries are all entities (including structured entities) over which the Group exercises control. Control is achieved when the Group is exposed to, or has

rights to, variable returns from its involvement with the entity and has the ability to affect those returns through its power to direct the activities of the entity:

- [i] power over the investee;
- [ii] exposure, or rights, to variable returns from its involvement with the investee; and
- [iii] the ability to use its power over the investee to affect the amount of the investor's returns

The Group reassess periodically whether it controls an investee if facts and circumstances indicate that there are changes to one or more of the three elements of control listed. The existence and effect of potential voting rights are considered when assessing whether the group controls another entity.

The Group assesses existence of control where it does not have more than 50 percent of the voting power i.e. when it holds less than a majority of the voting rights of an investee. The Group considers all relevant facts and circumstances in assessing whether or not its voting rights are sufficient to give it power, including:

- [i] a contractual arrangement between the Group and other vote holders
- [ii] rights arising from other contractual arrangements
- [iii] the Group's voting rights (including voting patterns at previous shareholders' meetings)
- [iv] potential voting rights

The subsidiaries are fully consolidated from the date on which control is transferred to the Group. They are de-consolidated from the date that control ceases.

Subsidiaries are measured at cost less impairment in the separate financial statement.

#### (b) Business combinations

The Group applies IFRS 3 Business Combinations (revised) in accounting for business combinations.

Business combinations are accounted for using the acquisition method as at the acquisition date, which is the date on which control is transferred to the Group. Control is the power to govern the financial and operating policies of an entity so as to obtain benefits from its activities. In assessing control, the Group takes into consideration potential voting rights.

The Group measures goodwill at the acquisition date as:

- the fair value of the consideration transferred; Plus

- the recognised amount of any non-controlling interests in the acquiree; plus if the business combination is achieved in stages, the fair value of the pre-existing equity interest in the acquiree; less
- the net recognised amount (generally fair value) of the identifiable assets acquired and liabilities assumed.

When this total is negative, a gain from a bargain purchase is recognised immediately in statement of comprehensive income.

The consideration transferred does not include amounts related to the settlement of pre-existing relationships. Such amounts are generally recognised in the income statement.

Transactions costs related to the acquisition, other than those associated with the issue of debt or equity securities, that the Group incurs in connection with a business combination are expensed as incurred.

Any contingent consideration payable is measured at fair value at the acquisition date. If the contingent consideration is classified as equity, then it is not re-measured and settlement is accounted for within equity. Otherwise, subsequent changes in the fair value of the contingent consideration are recognised in the income statement.

When share-based payment awards (replacement awards) are required to be exchanged for awards held by the acquiree's employees (acquiree's awards) and relate to past services, then all or a portion of the amount of the acquirer's replacement awards is included in measuring the consideration transferred in the business combination. This determination is based on the market-based value of the replacement awards compared with the market-based value of the acquiree's awards and the extent to which the replacement awards relate to past and/or future service.

The Group elects on a transaction-by-transaction basis whether to measure non-controlling interest at its fair value, or at its proportionate share of the recognised amount of the identifiable net assets, at the acquisition date.

### **(c) Loss of control**

Upon loss of control, the Group derecognises the assets and liabilities of the subsidiary, any non-controlling interests and the other components of equity related to the subsidiary. Any surplus or deficit arising on the loss of control is recognised in the income statement. If the Group retains any interest in the previous subsidiary, then such interest is measured at fair value at the date that control is lost. Subsequently it is accounted for as an equity-accounted investee or in accordance with the Group's accounting policy for financial instruments.

### **(d) Disposal of subsidiaries**

When the Group ceases to have control, any retained interest in the entity is remeasured to its fair value at the date when control is lost, with the change in carrying amount recognised in income statement. The fair value is the initial carrying amount for the purposes of subsequently accounting for the retained interest as an associate, joint venture or financial asset. In addition, any amounts previously recognised in other comprehensive income in respect of that entity are accounted for as if the Group had directly disposed of the related assets or liabilities. This may mean that amounts previously recognised in other comprehensive income are reclassified to the income statement. The gain/loss arising from disposal of subsidiaries is included in the profit/loss of discontinued operations in the statement of comprehensive income, if the disposal subsidiary meets the criteria specified in IFRS 5. Foreign currency translation differences become realised when the related subsidiary is disposed.

### **(e) Changes in ownership interests in subsidiaries without change of control**

Transactions with non-controlling interests that do not result in loss of control are accounted for as equity transactions – that is, as transactions with the owners in their capacity as owners. The difference between fair value of any consideration paid and the relevant share acquired of the carrying value of net assets of the subsidiary is recorded in equity. Gains or losses on disposals to non-controlling interests are also recorded in equity.

### **(f) Transactions eliminated on consolidation**

Inter-company transactions, balances, income and expenses on transactions between group companies are eliminated. Profits and losses resulting from intercompany transactions that are recognised in assets are also eliminated unless the transaction provides evidence of an impairment of the transferred asset. Accounting policies of subsidiaries have been changed where necessary to ensure consistency with the policies adopted by the group.

### **(g) Non controlling interest**

The Group recognises non-controlling interests in an acquired entity either at fair value or at the noncontrolling interest's proportionate share of the acquired entity's net identifiable assets. This decision is made on an acquisition-by-acquisition basis.

### 3.4 Segment reporting

An operating segment is a component of the Group that engages in business activities from which it can earn revenues and incur expenses, including revenues and expenses that relate to transactions with any of the Group's other components, whose operating results are reviewed regularly by the Executive Committee (being the chief operating decision maker) to make decisions about resources allocated to each segment and assess its performance, and for which discrete financial information is available.

### 3.5 Foreign currency translation

#### (a) Functional and presentation currency

Items included in the financial statements of each of the group's entities are measured using the currency of the primary economic environment in which the entity operates ('the functional currency'). The consolidated financial statements are presented in Naira', which is the Company's presentation currency.

The Group in the normal course of business sets up Structured Entries (SEs) for the sole purpose of raising finance in foreign jurisdictions. The SEs raises finance in the currency of their jurisdictions and passes the proceeds to the Group entity that set them up. All costs and interest on the borrowing are borne by the sponsoring Group entity. These SEs are deemed to be extensions of the sponsoring entity, and hence, their functional currency is the same as that of the sponsoring entity.

#### (b) Transactions and balances

Foreign currency transactions are translated into the functional currency using the exchange rates prevailing at the dates of the transactions or valuation where items are re-measured. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation at year-end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in the foreign exchange gain or loss in the income statement. Changes in the fair value of monetary securities denominated in foreign currency classified as Fair value through other comprehensive income are analysed between translation differences resulting from changes in the amortised cost of the security and other changes in the carrying amount of the security. Translation differences related to changes in amortised cost are recognised in the income statement, and other changes in carrying amount are recognised in other comprehensive income.

Translation differences on non-monetary financial assets and liabilities such as equities held at fair value through profit or loss are recognised in the income statement as

part of the fair value gain or loss. Translation differences on non-monetary financial assets, such as equities classified as fair value through other comprehensive income, are included in other comprehensive income.

#### (c) Group companies

The results and financial position of all the Group entities (none of which has the currency of a hyper-inflationary economy) that have a functional currency different from the presentation currency are translated into the presentation currency as follows:

- [i] assets and liabilities for each balance sheet presented are translated at the closing rate at the date of that balance sheet;
- [ii] income and expenses for each income statement are translated at average exchange rates (unless this average is not a reasonable approximation of the cumulative effect of the rates prevailing on the transaction dates, in which case income and expenses are translated at the rate on the dates of the transactions); and
- [iii] all resulting exchange differences are recognised in other comprehensive income.

Goodwill and fair value adjustments arising on the acquisition of a foreign entity are treated as assets and liabilities of the foreign entity and translated at the closing rate. Exchange differences arising are recognised in other comprehensive income.

### 3.6 Operating income

It is the Group's policy to recognise revenue from a contract when it has been approved by both parties, rights have been clearly identified, payment terms have been defined, the contract has commercial substance, and collectability has been ascertained as probable. Revenue is recognised when control of goods or services have been transferred. Control of an asset refers to the ability to direct the use of and obtain substantially all of the remaining benefits (potential cash inflows or savings in cash outflows) associated with the asset.

#### Principal versus Agency considerations

The Group is the principal in an arrangement where it obtains control of the goods or services of another party in advance of transferring control of those goods or services to a customer. The Group is the principal in its card arrangements.

The Group is an agent where its performance obligation is

to arrange for another party to provide the goods and services. The Group is the agent in its arrangement with mobile network providers, card vendors and insurance companies.

Where the Group is acting as an agent, it recognises as revenue only the commission retained by the Group (in other words, revenue is recognised net of the amounts paid to the principal). Where the Group is the principal, it will recognise as revenue the gross amount paid and allocated to the performance obligation. It will also recognise an expense for the direct costs of satisfying the performance obligation.

#### (a) Interest income and expense

Interest income and expense for all interest-bearing financial instruments are recognised within "interest income" and "interest expense" in the consolidated and separate income statement using the effective interest method.

The Group calculates interest income by applying the Effective interest rate (EIR) to the gross carrying amount of financial assets other than credit-impaired assets. When a financial asset becomes credit-impaired and is, therefore, regarded as 'Stage 3', the Group calculates interest income by applying the effective interest rate to the net amortised cost of the financial asset. If the financial asset is no longer credit-impaired, the Group reverts to calculating interest income on a gross basis.

The effective interest method is a method of calculating the amortised cost of a financial asset or a financial liability and of allocating the interest income or interest expense over the relevant year. The effective interest rate is the rate that exactly discounts the estimated future cash payments and receipts through the expected life of the financial asset or liability (or, where appropriate, a shorter year) to the net carrying amount of the financial asset or liability. When calculating the effective interest rate, the Group estimates future cash flows considering all contractual terms of the financial instruments but not future credit losses.

The calculation of the effective interest rate includes contractual fees paid or received, transaction costs, and discounts or premiums that are an integral part of the effective interest rate. Transaction costs are incremental costs that are directly attributable to the acquisition, issue or disposal of a financial asset or liability.

Interest income and expense presented in the statement of comprehensive income include:

- interest on financial assets and financial liabilities measured at amortised cost calculated on an effective interest rate basis.
- interest on fair value through other comprehensive income investment securities calculated on an effective

interest basis.

Interest income on fair value through profit or loss instruments is recognised using the contractual interest rate on investment securities.

#### (b) Fees and commission income and expense

Fees and commission income and expenses that are integral to the effective interest rate on a financial asset or liability are included in the measurement of the effective interest rate.

Fee and commission presented in the income statement includes:

- Credit related fees: This includes advisory, penal and commitment fees. These are fees charged for administration and advisory services to the customer up to the customer's acceptance of the offer letter. The advisory and commitment fees are earned at the point in time where the customer accepts the offer letter which is when the Group recognises its income. These fees are not integral to the loan, therefore, they are not considered in determining the effective interest rate. The penal fee on default also forms part of the items warehoused in this line. When a loan commitment is not expected to result in the draw-down of a loan, loan commitment fees are recognised on a straight-line basis over the commitment year.
- Account maintenance fees: These are fees charged to current accounts. N1 on every N1,000 in respect of all customer induced debit transactions is charged on these accounts. These fees are earned by the Group at the time of each transaction and the Group recognises its income accordingly.
- Card maintenance fees: The Group charges these fees to customers for maintaining their cards. The fees are earned and recognised by the Group over the validity year of the card. The Group charges the customers for this service on a monthly basis.
- Other fees and commission income, includes commission on bills and letters of credit, account handling charge, commissions on other financial services, commission on foreign currency denominated transactions, channel and other e-business income, and retail account charges. These fees and commissions are recognised as the related services are performed.

Fees and commissions expenses are fees charged for the provision of services to customers transacting on alternate channels platform of the Group and on the various debit and credit cards issued for the purpose of these payments. They are charged to the Group on services rendered on internet banking, mobile banking and online purchasing platforms. The corresponding income lines for

these expenses include the income on cards (both foreign and local cards), online purchases and bill payments included in fees and commissions.

**(c) Net loss/gains on financial instruments at fair value**

Net loss/gains on financial instruments comprise of the following:

- Net gains/losses on financial instruments classified as fair value through profit or loss: This includes the gains and losses arising both on sale of trading instruments and from changes in fair value of derivatives instruments.
- Net gains on financial instruments held as Fair value through other comprehensive income: This relates to gains arising from the disposal of financial instruments held as Fair value through other comprehensive income as well as fair value changes reclassified from other comprehensive income upon disposal of debt instruments carried at fair value through other comprehensive income.

**(d) Net Foreign exchange gain and losses**

Net foreign exchange gain and losses include realised and unrealised foreign exchange gains or losses on revaluation of the foreign currency denominated transactions.

**(e) Other operating income**

Other operating income includes items such as dividends, gains on disposal of properties, rental income, income from asset management, brokerage and agency as well as income from other investments.

Dividend on Fair value through other comprehensive income equity securities: This is recognised when the right to receive payment is established. Dividends are reflected as a component of other operating income in the income statement.

**3.7 Income tax**

The tax expense for the year comprises current and deferred tax. Tax is recognised in the income statement, except to the extent that it relates to items recognised in other comprehensive income or directly in equity. In this case, the tax is also recognised in other comprehensive income or directly in equity, respectively.

**(a) Current tax**

The current income tax charge is calculated on the basis of the tax laws enacted or substantively enacted at the balance sheet date in the countries where the Company and its subsidiaries operate and generate taxable income. Management periodically evaluates positions taken in tax returns with respect to situations in which applicable tax regulation is subject to interpretation. It establishes provisions where appropriate on the basis of amounts expected to be paid to the tax authorities. It is recognised in the current tax liabilities captioned in the statement of financial positions.

The current income tax charge is calculated on the basis of the tax laws enacted or substantively enacted at the end of the reporting year in the countries where the company and its subsidiaries and associates operate and generate taxable income. Management periodically evaluates positions taken in tax returns with respect to situations in which applicable tax regulation is subject to interpretation and considers whether it is probable that a taxation authority will accept an uncertain tax treatment. The group measures its tax balances either based on the most likely amount or the expected value, depending on which method provides a better prediction of the resolution of the uncertainty.

**(b) Minimum Tax**

Based on the provisions of The Finance Act, minimum tax will be applicable at 0.25 percent of gross turnover less franked investment income. This is shown in note 16.

**(c) Deferred tax**

Deferred income tax is recognised, using the liability method, on temporary differences arising between the tax bases of assets and liabilities and their carrying amounts in the consolidated statement of financial position. However, deferred tax liabilities are not recognised if they arise from the initial recognition of goodwill; deferred income tax is not accounted for if it arises from initial recognition of an asset or liability in a transaction other than a business combination that at the time of the transaction affects neither accounting nor taxable profit or loss. Deferred income tax is determined using tax rates (and laws) that have been enacted or substantively enacted by the balance sheet date and are expected to apply when the related deferred income tax asset is realised or the deferred income tax liability is settled.

Deferred income tax assets are recognised only to the extent that it is probable that future taxable profit will be available against which the temporary differences can be utilised. Deferred income tax is provided on temporary differences arising on investments in subsidiaries and as-



sociates, except for deferred income tax liability where the timing of the reversal of the temporary difference is controlled by the Group and it is probable that the temporary difference will not reverse in the foreseeable future.

Deferred income tax assets and liabilities are offset when there is a legally enforceable right to offset current tax assets against current tax liabilities and when the deferred income taxes assets and liabilities relate to income taxes levied by the same taxation authority on either the same taxable entity or different taxable entities where there is an intention to settle the balances on a net basis.

Deferred tax is recognised in profit or loss, except to the extent that it relates to items recognised in other comprehensive income or directly in equity. In this case, the tax is also recognised in other comprehensive income or directly in equity, respectively.

### 3.8 Financial assets and liabilities

#### Investments and other financial assets

##### Recognition and derecognition

Financial assets and liabilities are initially recognised on the settlement date, i.e., the date that the Group becomes a party to the contractual provisions of the instrument.

Regular way purchases and sales of financial assets are recognised on trade-date, the date on which the group commits to purchase or sell the asset.

#### (a) Financial assets

##### i Classification

The Group classifies its financial assets in the following measurement categories:

- those to be measured subsequently at fair value (either through OCI or through profit or loss), and
- those to be measured subsequently at amortised cost.

The classification for debt financial assets depends on the entity's business model for managing the financial assets and the contractual terms of the cash flows. For assets measured at fair value, gains and losses will either be recorded in profit or loss or OCI. For investments in equity instruments that are not held for trading, this will depend on whether the group has made an irrevocable election at the time of initial recognition to account for the equity investment at fair value through other comprehensive income (FVOCI). The Group reclassifies debt investments when and only when its business model for managing those assets changes. Financial assets are

derecognised when the rights to receive cash flows from the financial assets have expired or have been transferred and the Group has transferred substantially all the risks and rewards of ownership.

##### Measurement

At initial recognition, the Group measures a financial asset at its fair value plus, in the case of a financial asset not at fair value through profit or loss (FVPL), transaction costs that are directly attributable to the acquisition of the financial asset. Transaction costs of financial assets carried at FVPL are expensed in profit or loss. Where the fair value is different from the transaction price, the resulting gain or loss is recognised in trading gains or losses on financial instruments only when the fair value is evidenced by a quoted price in an active market for an identical asset (i.e. level 1 input) or based on a valuation technique that uses only data from observable markets.

##### ii Debt instruments

Subsequent measurement of debt instruments depends on the Group's business model for managing the asset and the contractual cash flow characteristics of the asset. There are three measurement categories into which the Group classifies its debt instruments:

- **Amortised cost:** Assets that are held for collection of contractual cash flows where those cash flows represent solely payments of principal and interest are measured at amortised cost. Interest income from these financial assets is included in interest income using the effective interest rate method. Any gain or loss arising on derecognition is recognised directly in profit or loss and presented in Net (loss)/gain on financial instruments at fair value together with foreign exchange gains and losses. Impairment losses are presented as separate line item in the statement of profit or loss.
- **FVOCI:** Assets that are held for collection of contractual cash flows and for selling the financial assets, where the assets' cash flows represent solely payments of principal and interest, are measured at FVOCI. Movements in the carrying amount are taken through OCI, except for the recognition of impairment gains or losses, interest income and foreign exchange gains and losses which are recognised in profit or loss. When the financial asset is derecognised, the cumulative gain or loss previously recognised in OCI is reclassified from equity to profit or loss and recognised in other operating income. Interest income from these financial assets is included in interest income using the effective interest rate method. Foreign exchange gains and losses are presented in net gains/(loss) on financial instruments at fair value

and impairment expenses are presented as separate line item in net impairment charge on financial assets

- FVPL: Assets that do not meet the criteria for amortised cost or FVOCI are measured at FVPL. A gain or loss on a debt investment that is subsequently measured at FVPL is recognised in profit or loss and presented net within net gains/(loss) on financial instruments at fair value in the year in which it arises.

If in a subsequent year, the fair value of an impaired fair value through other comprehensive income debt security increases and the increase can be related objectively to an event occurring after the impairment loss was recognised, then the impairment loss is reversed through the income statement; otherwise, any increase in fair value is recognised through OCI.

The Group only measures cash and balances with banks, Loans and advances to banks and customers and other financial investments at amortised cost if both of the following conditions are met:

- The financial asset is held within a business model with the objective to hold financial assets in order to collect contractual cash flows.
- The contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest (SPPI) on the principal amount outstanding.

The details of these conditions are outlined below.

### iii Equity instruments

The Group initially measures all equity investments at fair value through profit or loss. Where the group's management has elected to present fair value gains and losses on equity investments in OCI, there is no subsequent reclassification of fair value gains and losses to profit or loss following the derecognition of the investment. Dividends from such investments continue to be recognised in profit or loss as other income when the Group's right to receive payments is established. Changes in the fair value of financial assets at FVPL are recognised in net gains/(loss) on financial instrument at fair value in the statement of profit or loss as applicable.

### iv Business model assessment

The Group determines its business model at the level that best reflects how it manages groups of financial assets to achieve its business objective. The Group's business model is not assessed on an instrument-by-instrument basis, but at a higher level of aggregated portfolios and is based on observable factors such as:

- How the performance of the business model and the financial assets held within that business model are evaluated and reported to the entity's key management personnel.
- The risks that affect the performance of the business model (and the financial assets held within that business model) and, in particular, the way those risks are managed.
- How managers of the business are compensated (for example, whether the compensation is based on the fair value of the assets managed or on the contractual cash flows collected).
- The expected frequency, value and timing of sales are also important aspects of the Group's assessment.

The business model assessment is based on reasonably expected scenarios without taking 'worst case' or 'stress case' scenarios into account. If cash flows after initial recognition are realised in a way that is different from the Group's original expectations, the Group does not change the classification of the remaining financial assets held in that business model, but incorporates such information when assessing newly originated or newly purchased financial assets going forward.

### v The SPPI test

As a second step of its classification process, the Group assesses the contractual terms of financial instruments to identify whether they meet the SPPI test.

'Principal' for the purpose of this test is defined as the fair value of the financial asset at initial recognition and may change over the life of the financial asset (for example, if there are repayments of principal or amortisation of the premium/discount).

The most significant elements of interest within a lending arrangement are typically the consideration for the time value of money and credit risk. To make the SPPI assessment, the Group applies judgement and considers relevant factors such as the currency in which the financial asset is denominated, and the year for which the interest rate is set. In contrast, contractual terms that introduce a more than de minimis exposure to risks or volatility in the contractual cash flows that are unrelated to a basic lending arrangement do not give rise to contractual cash flows that are solely payments of principal and interest on the amount outstanding. In such cases, the financial asset is required to be measured at FVPL.

### (b) Financial Liabilities

Financial liabilities that are not classified at fair value through profit or loss are measured at amortised cost using the effective interest method. Amortised cost is calculated by taking into account any discount or premium on issue funds, and costs that are an integral part of the EIR. A compound financial instrument which contains both a liability and an equity component is separated at the issue date. Interest expense is included in 'Interest expense' in the Statement of Comprehensive Income.

Financial liabilities that are classified at fair value through profit or loss include derivatives, financial liabilities held for trading and other financial liabilities designated as such at initial recognition. Gains and losses attributable to changes in Group's credit risk are recognised in other comprehensive income and the fair value of the liability are recognised in profit or loss. If recognition of own credit risk in other comprehensive income would create or enlarge an accounting mismatch in profit or loss, all fair value gains/losses are recognised in profit or loss.

The table below reconciles classification of financial instruments to the respective IFRS 9 category.

Financial assets	Financial assets at fair value through profit or loss
	Financial assets at amortised cost
	Fair value through other comprehensive income
Financial liabilities	Financial liabilities at fair value through profit or loss
	Financial liabilities at amortised cost

### (c) Classification of financial assets

#### [i] Fair value through profit or loss

This category comprises financial assets classified as hold to sell upon initial recognition.

A financial asset is classified as fair value through profit or loss if it is acquired or incurred principally for the purpose of selling or repurchasing it in the near term or if it is part of a portfolio of identified financial instruments that are managed together and for which there is evidence of a recent actual pattern of short-term profit-taking. Derivatives are also categorised measured at fair value through profit or loss unless they are designated and effective as hedging instruments. Financial assets held for trading consist of debt instruments, including money-market instruments, as well as financial assets with embedded derivatives. They are recognised in the consolidated statement of financial position as 'non-pledged trading assets'.

Financial assets included in this category are recognised initially at fair value; transaction costs are taken directly to the consolidated income statement. Gains and losses

arising from changes in fair value are included directly in the consolidated income statement and are reported as "Net (loss)/gain on financial instruments at fair value". Interest income and expense and dividend income on financial assets held for trading are included in 'Interest income', 'Interest expense' or 'Other operating income', respectively. The instruments are derecognised when the rights to receive cash flows have expired or the Group has transferred substantially all the risks and rewards of ownership and the transfer qualifies for derecognising.

The Group is mandated to classify certain financial assets upon initial recognition as at fair value through profit or loss (fair value option) when the following conditions are met:

- The asset does not meet the solely principal and interest on the principal amount outstanding (SPPI) test
- The financial asset is held within a business model whose objective is achieved by selling financial assets.

The Group may designate certain financial assets upon initial recognition as at fair value through profit or loss (fair value option). This designation cannot subsequently be changed. The fair value option is only applied when the designation eliminates or significantly reduces an accounting mismatch which would otherwise arise.

#### [ii] Amortised cost

Amortised cost financial assets are assets that are held for collection of contractual cashflows, where those cashflows represent solely payments of principal and interest.

These are initially recognised at fair value including direct and incremental transaction costs and measured subsequently at amortised cost, using the effective interest method. Any sale or reclassification of a significant amount of amortised cost investments not close to their maturity would result in a reassessment of the Group's business model for managing the assets. However, sales and reclassifications in any of the following circumstances would not trigger a reclassification:

- Sales or reclassification that are so close to maturity that changes on the market rate of interest would not have a significant effect on the financial asset's fair value.
- Sales or reclassification after the Group has collected substantially all the asset's original principal.
- Sales or reclassification attributable to non-recurring isolated events beyond the Group's control that could not have been reasonably anticipated.

Interest on amortised cost investments is included in the consolidated income statement and reported as 'Interest income'. In the case of an impairment, the impairment

loss is been reported as a deduction from the carrying value of the investment and recognised in the consolidated income statement as 'net impairment loss on financial assets'. Amortised cost investments include treasury bills and bonds.

#### **[iv] Fair value through other comprehensive income**

Financial assets at fair value through other comprehensive income are assets that are held for the collection of contractual cashflows and selling of the financial assets where the asset's cashflow represents solely payments of principal and interest.

Unquoted equity securities that have been elected as fair value through other comprehensive and other fair value through other comprehensive income investments are carried at fair value.

Interest income is recognised in the income statement using the effective interest method. Dividend income is recognised in the income statement when the Group becomes entitled to the dividend. Foreign exchange gains or losses on such investments are recognised in the income statement.

Other fair value changes are recognised directly in other comprehensive income until the debt investment is sold or impaired whereupon the cumulative gains and losses previously recognised in other comprehensive income are recognised to the income statement as a reclassification adjustment.

Fair value through other comprehensive income instruments include investment securities and equity investments that are so elected.

#### **(d) Classification of financial liabilities**

The Group classifies its financial liabilities, other than financial guarantees and loan commitments, as measured at amortised cost or fair value through profit or loss.

##### **[i] Financial liabilities at amortised cost**

Financial liabilities that are not classified as at fair value through profit or loss are measured at amortised cost using the effective interest method. Interest expense is included in 'Interest expense' in the Statement of comprehensive income.

Deposits and debt securities issued are the Group's sources of debt funding. When the Group sells a financial asset and simultaneously enters into a "repo" or "stock lending" agreement to repurchase the asset (or a similar asset) at a

fixed price on a future date, the arrangement is accounted for as a deposit, and the underlying asset continues to be recognised in the Group's financial statements as pledged assets.

The Group classifies debt instruments as financial liabilities in accordance with the contractual terms of the instrument.

Deposits and debt securities issued are initially measured at fair value minus incremental direct transaction costs, and subsequently measured at their amortised cost using the effective interest method, except where the Group designates liabilities at fair value through profit or loss.

On this statement of financial position, other financial liabilities carried at amortised cost include deposit from banks, deposit from customers, interest bearing borrowings, debt securities issued and other liabilities.

##### **[ii] Financial liabilities at fair value**

The Group may enter into a variety of derivative financial instruments to manage its exposure to interest rate and foreign exchange rate risk, including foreign exchange forward contracts, interest rate swaps and foreign currency options. Further details of derivative financial instruments are disclosed in Note 21 to the financial statements. Derivatives are initially recognised at fair value at the date a derivative contract is entered into and are subsequently remeasured to their fair value at each balance sheet date. A derivative with a positive fair value is recognised as a financial asset whereas a derivative with a negative fair value is recognised as a financial liability. The resulting gain or loss is recognised in profit or loss immediately unless the derivative is designated and effective as a hedging instrument, in which event the timing of the recognition in profit or loss depends on the nature of the hedge relationship. Derivatives are presented as financial assets or financial liabilities. Derivative assets and liabilities are only offset if the transactions are with the same counterparty, a legal right of offset exists and the parties intend to settle on a net basis.

#### **(e) Measurement of financial asset and liabilities**

##### **[i] Amortised cost measurement**

The amortised cost of a financial asset or liability is the amount at which the financial asset or liability is measured at initial recognition, minus principal repayments, plus or minus the cumulative amortisation using the effective interest method of any difference between the initial amount recognised and the maturity amount, minus any reduction for impairment.

**[ii] Fair value measurement**

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

When available, the Group measures the fair value of an instrument using quoted prices in an active market for that instrument. A market is regarded as active if quoted prices are readily available and represent actual and regularly occurring market transactions on an arm's length basis.

If a market for a financial instrument is not active, the Group establishes fair value using valuation techniques. Valuation techniques include using recent arm's length transactions between knowledgeable, willing parties (if available), reference to the current fair value of other instruments that are substantially the same, and discounted cash flow analysis. The chosen valuation technique makes maximum use of market inputs, relies as little as possible on estimates specific to the Group, incorporates all factors that market participants would consider in setting a price, and is consistent with accepted economic methodologies for pricing financial instruments. Inputs to valuation techniques reasonably represent market expectations and measures of the risk-return factors inherent in the financial instrument. The Group calibrates valuation techniques and tests them for validity using prices from observable current market transactions in the same instrument or based on other available observable market data.

The best evidence of the fair value of a financial instrument at initial recognition is the transaction price – i.e. the fair value of the consideration given or received. However, in some cases, the fair value of a financial instrument on initial recognition may be different to its transaction price. If such fair value is evidenced by comparison with other observable current market transactions in the same instrument (without modification or repackaging) or based on a valuation technique whose variables include only data from observable markets, then the difference is recognised in the income statement on initial recognition of the instrument.

In other cases the difference is not recognised in the income statement immediately but is recognised over the life of the instrument on an appropriate basis or when the instrument is redeemed, transferred or sold, or the fair value becomes observable.

Assets and long positions are measured at a bid price; liabilities and short positions are measured at an asking price. Where the Group has positions with offsetting risks, mid-market prices are used to measure the offsetting risk positions and a bid or asking price adjustment is applied only to the net open position as appropriate. Fair values reflect the credit risk of the instrument and include adjustments to take account of the credit risk of the Group entity and the counterparty where appropriate. Fair value estimates obtained from models are adjusted for any

other factors, such as liquidity risk or model uncertainties, to the extent that the Group believes a third-party market participant would take them into account in pricing a transaction.

Reclassification of financial assets and liabilities

**(f) "Reclassification of financial assets"**

The Group does not reclassify its financial assets subsequent to their initial recognition, apart from the exceptional circumstances in which the Group changes its business model for managing a financial asset; the Group acquires, disposes of, or terminates a business line. Financial liabilities are never reclassified.

The following are not changes in business model;

- a. change in intention related to particular financial assets (even in circumstances of significant changes in market conditions).
- b. the temporary disappearance of a particular market for financial assets.
- c. a transfer of financial assets between parts of the entity with different business models.

Reclassifications are made at fair value as of the reclassification date. Fair value becomes the new cost or amortised cost as applicable, and no reversals of fair value gains or losses recorded before reclassification date are subsequently made. Effective interest rates for financial assets reclassified to amortised cost categories are determined at the reclassification date. Further increases in estimates of cash flows adjust effective interest rates prospectively.

**Reclassification date**

The first day of the first reporting year following the change in business model that results in an entity reclassifying financial assets.

A change in the objective of the Group's business model must be effected before the reclassification date. For example, if Group decides on 15 February to shut down its Corporate & investment Banking business and hence must reclassify all affected financial assets on 1 April (i.e. the first day of the Group's next reporting year), the Group must not accept new Corporate & investment Banking business or otherwise engage in activities consistent with its former business model after 15 February.

All reclassifications are applied prospectively from the reclassification date.

When the Group reclassifies a financial asset between the amortised cost measurement category and the fair value through other comprehensive income measurement cat-

egory, the recognition of interest income is not changed and it continues to use the same effective interest rate. However, when the Group reclassifies a financial asset out of the fair value through profit or loss measurement category, the effective interest rate is determined on the basis of the fair value of the asset at the reclassification date.

#### **(g) Derecognition of financial assets and liabilities**

Derecognition due to substantial modification of terms and conditions.

The Group derecognises a financial asset or liability, such as a loan to a customer, when the terms and conditions have been renegotiated to the extent that it, substantially, becomes a new loan, with the difference recognised as a derecognition gain or loss in the statement of comprehensive income, to the extent that an impairment loss has not already been recorded. The terms and conditions have been renegotiated substantially if the discounted cash flows under the new terms are at least 10 per cent different from the discounted remaining cash flows of the original terms. The newly recognised loans are classified as Stage 1 for ECL measurement purposes, unless the new loan is deemed to be Purchased or Originated Credit Impaired (POCI).

When assessing whether or not to derecognise a loan to a customer, amongst others, the Group considers the following factors:

- Change in currency of the loan
- Introduction of an equity feature
- Change in counterparty
- If the modification is such that the instrument would no longer meet the SPPI criterion

If the modification does not result in cash flows that are substantially different, the modification does not result in derecognition. Based on the change in cash flows discounted at the original EIR, the Group records a modification gain or loss, to the extent that an impairment loss has not already been recorded. This is recognised in the statement of comprehensive income.

#### **(i) Derecognition other than for substantial modification - Financial assets**

A financial asset (or, where applicable, a part of a financial asset or part of a group of similar financial assets) is derecognised when the rights to receive cash flows from the financial asset, have expired. The Group also derecognises the financial asset if it has both transferred the financial asset and the transfer qualifies for derecognition.

The Group has transferred the financial asset if, and only if, either:

- The Group has transferred its contractual rights to

receive cash flows from the financial asset or

- It retains the rights to the cash flows, but has assumed an obligation to pay the received cash flows in full without material delay to a third party under a 'pass-through' arrangement.

Pass-through arrangements are transactions whereby the Group retains the contractual rights to receive the cash flows of a financial asset (the 'original asset'), but assumes a contractual obligation to pay those cash flows to one or more entities (the 'eventual recipients'), when all of the following three conditions are met:

- The Group has no obligation to pay amounts to the eventual recipients unless it has collected equivalent amounts from the original asset, excluding short-term advances with the right to full recovery of the amount lent plus accrued interest at market rates.
- The Group cannot sell or pledge the original asset other than as security to the eventual recipients.
- The Group has to remit any cash flows it collects on behalf of the eventual recipients without material delay. In addition, the Group is not entitled to reinvest such cash flows, except for investments in cash or cash equivalents including interest earned, during the year between the collection date and the date of required remittance to the eventual recipients.

A transfer only qualifies for derecognition if either:

- The Group has transferred substantially all the risks and rewards of the asset or
- The Group has neither transferred nor retained substantially all the risks and rewards of the asset, but has transferred control of the asset. The Group considers control to be transferred if and only if, the transferee has the practical ability to sell the asset in its entirety to an unrelated third party and is able to exercise that ability unilaterally and without imposing additional restrictions on the transfer. When the Group has neither transferred nor retained substantially all the risks and rewards and has retained control of the asset, the asset continues to be recognised only to the extent of the Group's continuing involvement, in which case, the Group also recognises an associated liability. The transferred asset and the associated liability are measured on a basis that reflects the rights and obligations that the Group has retained. Continuing involvement that takes the form of a guarantee over the transferred asset is measured at the lower of the original carrying amount of the asset and the maximum amount of consideration the Group could be required to pay. If continuing involvement takes the form of a written

or purchased option (or both) on the transferred asset, the continuing involvement is measured at the value the Group would be required to pay upon repurchase. In the case of a written put option on an asset that is measured at fair value, the extent of the entity's continuing involvement is limited to the lower of the fair value of the transferred asset and the option exercise price.

**(ii) Derecognition other than for substantial modification - Financial Liabilities**

A financial liability is derecognised when the obligation under the liability is discharged, cancelled or expires. Where an existing financial liability is replaced by another from the same lender on substantially different terms such as the beneficiary, tenor, principal amount or the interest rate, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as a derecognition of the original liability and the recognition of a new liability. The difference between the carrying value of the original financial liability and the consideration paid is recognised in profit or loss.

**(h) Offsetting**

Financial assets and liabilities are set off and the net amount presented in the statement of financial position when, and only when, the Group has a legal enforceable right to set off the amounts and intends either to settle on a net basis or to realise the asset and settle the liability simultaneously.

Income and expenses are presented on a net basis only when permitted under IFRS, or for gains and losses arising from a group of similar transactions such as in the Group's trading activity.

**Sale and repurchase agreements**

Securities sold subject to repurchase agreements ('repos') remain on the statement of financial position; the counterparty liability is included in amounts due to other banks, deposits from banks, other deposits or deposits due to customers, as appropriate. Securities purchased under agreements to resell (reverse repos') are recorded as money market placements. The difference between sale and repurchase price is treated as interest and accrued over the life of the agreements using the effective interest method.

Securities lent to counterparties are also retained in the financial statements. Securities borrowed are not recognised in the financial statements, unless these are sold to third parties, in which case the purchase and sale are re-

corded with the gain or loss included in Net (loss)/gain on financial instruments at fair value.

**(i) Measurement of specific financial assets**

**(i) Cash and balances with banks**

Cash and balances with banks include notes and coins at hand, balances held with central banks and highly liquid financial assets with original maturities of less than three months, which are subject to insignificant risk of changes in their fair value, and are used by the Group in the management of its short-term commitments.

In the consolidated statement of cash flows, cash and cash equivalents includes cash in hand, unrestricted balances with foreign and central banks, money market placements and other short-term highly liquid investments with original maturities of three months or less.

**(ii) Repossessed collateral**

Repossessed collateral are equities, investment properties or other investments repossessed from a customer and used to settle the outstanding obligation. Such investments are classified in accordance with the intention of the Group in the asset class which they belong and are also separately disclosed in the financial statement. When collaterals are repossessed in satisfaction of a loan, the receivable is written down against the allowance for losses. Repossessed collaterals are included in the financial statement based on how the Group intends to realise benefit from such collateral such as "Non current assets held for sale" and carried at the lower of cost or estimated fair value less costs to sell, if the Group intends to sell or cost less accumulated depreciation, if for use in the normal course of business.

**(iii) Derivative financial instruments**

Derivatives are initially recognised at fair value on the date on which a derivative contract is entered into and are subsequently remeasured at their fair value. Fair values are obtained from quoted market prices in active markets (for example, for exchange-traded options), including recent market transactions, and valuation techniques (for example for swaps and currency transactions), including discounted cash flow models and options pricing models, as appropriate. All derivatives are carried as assets when fair value is positive and as liabilities when fair value is negative. The Group mitigates the credit risk of derivatives by holding collateral in the form of cash.

#### (iv) Pledged assets

Financial assets transferred to external parties that do not qualify for are reclassified in the statement of financial position from financial assets carried at fair value through profit or loss or investment securities to assets pledged as collateral, if the transferee has received the right to sell or re-pledge them in the event of default from agreed terms. Initial recognition of assets pledged as collateral is at fair value, whilst subsequent measurement is based on the classification of the financial asset. Assets pledged as collateral are either classified as fair value through profit or loss, fair value through other comprehensive income or Amortised cost. Where the assets pledged as collateral are classified as fair value through profit or loss, subsequent measurement is at fair value through profit and loss, whilst assets.

#### (v) Investment under management

Investment under management are funds entrusted to Asset management firms who act as agents to the Company for safe keeping and management for investment purpose with returns on the underlying investments accruable to the Company, who is the principal.

The investment decision made by the Asset management is within an agreed portfolio of high quality Nigerian fixed income and money market instruments which are usually short tenured.

The investments are carried at amortised cost.

### 3.9 Impairment of financial assets

#### Overview of the ECL principles

The Group assesses on a forward-looking basis the expected credit losses ('ECL') associated with its debt instrument assets carried at amortised cost and FVOCI and with the exposure arising from loan commitments and financial guarantee contracts. The Group recognises a loss allowance for such losses at each reporting date. The measurement of ECL reflects:

- An unbiased and probability-weighted amount that is determined by evaluating a range of possible outcomes;
- The time value of money; and
- Reasonable and supportable information that is available without undue cost or effort at the reporting date about past events, current conditions and forecasts of future economic conditions.

#### Staging Assessment

The Group has established a policy to perform an assessment, at the end of each reporting year, of whether a financial instrument's credit risk has increased significantly since initial recognition, by considering the change in the risk of default occurring over the remaining life of the financial instrument.

Based on the above process, the Group categorises its financial instruments into Stage 1, Stage 2, and Stage 3, as described below. All Purchased or Originated Credit Impaired (POCI) financial instruments are categorised under stage 3.

- **Stage 1:** When a financial instrument is first recognised, the Group recognises an allowance based on 12m Expected Credit Loss. Stage 1 also includes financial instruments where the credit risk has improved (after review over a year of 90 days) and the financial instruments has been reclassified from Stage 2.
- **Stage 2:** When a financial instrument has shown a significant increase in credit risk since origination, the Group records an allowance for the Lifetime ECLs. Stage 2 financial instruments also include instances, where the credit risk has improved (after review over a year of 90 days) and the financial instrument has been reclassified from Stage 3.
- **Stage 3:** Financial instruments considered credit-impaired. The Group records an allowance for the Lifetime ECLs.

POCI: Purchased or originated credit impaired (POCI) assets are financial assets that are credit impaired on initial recognition. POCI assets are recorded at fair value at original recognition and interest income is subsequently recognised based on a credit-adjusted EIR. ECLs are only recognised or released to the extent that there is a subsequent change in the expected credit losses.

#### Change in credit quality since initial recognition

Stage 1	Stage 2	Stage 3
(Initial Recognition)	(Initial Recognition)	(Credit-impaired assets)
12-months expected credit losses	Lifetime expected credit losses	Lifetime expected credit losses

#### Measuring the Expected Credit Loss

The Expected Credit Loss (ECL) is measured on either a 12-month (12M) or Lifetime basis depending on whether a significant increase in credit risk has occurred since



initial recognition or whether an asset is considered to be credit-impaired. Expected credit losses are the discounted product of the Probability of Default (PD), Exposure at Default (EAD), and Loss Given Default (LGD), defined as follows:

- The PD represents the likelihood of a borrower defaulting on its financial obligation (as per Definition of default and credit-impaired above), either over the next 12 months (12M PD), or over the remaining lifetime (Lifetime PD) of the obligation.
- EAD is based on the amounts the Group expects to be owed at the time of default, over the next 12 months (12M EAD) or over the remaining lifetime (Lifetime EAD). For example, for a revolving commitment, the Group includes the current drawn balance plus any further amount that is expected to be drawn up to the current contractual limit by the time of default, should it occur.
- Loss Given Default represents the Group's expectation of the extent of loss on a defaulted exposure. LGD varies by type of counterparty, type and seniority of claim and availability of collateral or other credit support. LGD is expressed as a percentage loss per unit of exposure at the time of default (EAD). LGD is calculated on a 12-month or lifetime basis, where 12-month LGD is the percentage of loss expected to be made if the default occurs in the next 12 months and Lifetime LGD is the percentage of loss expected to be made if the default occurs over the remaining expected lifetime of the loan.

The Lifetime PD is developed by applying a maturity profile to the current 12M PD. The maturity profile looks at how defaults develop on a portfolio from the point of initial recognition throughout the lifetime of the loans. The maturity profile is based on historical observed data and is assumed to be the same across all assets within a portfolio and credit grade band. This is supported by historical analysis.

The 12-month and lifetime EADs are determined based on the expected payment profile, which varies by product type.

- For amortising products and bullet repayment loans, this is based on the contractual repayments owed by the borrower over a 12month or lifetime basis. This will also be adjusted for any expected overpayments made by a borrower. Early repayment/refinance assumptions are also incorporated into the calculation.
- For revolving products, the exposure at default is predicted by taking current drawn balance and adding a credit conversion factor which allows for the expected drawdown of the remaining limit by the time of default. These assumptions vary by product type and current limit utilisation band, based on analysis of the Group's recent default data.

When estimating the ECLs, the Group considers three scenarios (optimistic, best-estimate and downturn) and each of these is associated with different PDs and LGDs. When relevant, the assessment of multiple scenarios also incorporates how defaulted loans are expected to be recovered, including the probability that the loans will cure (i.e. be paid in full or no longer credit-impaired) and the value of collateral or the amount that might be received for selling the asset.

The 12-month and lifetime LGDs are determined based on the factors which impact the recoveries made post default. These vary by product type.

1. For secured products, this is primarily based on collateral type and projected collateral values, historical discounts to market/book values due to forced sales, time to repossession and recovery costs observed.
2. For unsecured products, LGDs are typically set at product level due to the limitation in recoveries achieved across different borrower. These LGDs are influenced by collection strategies, including contracted debt sales and price.

The mechanics of the ECL method are summarised below:

- Stage 1: The 12 month ECL is calculated as the portion of Lifetime ECLs that represent the ECLs that result from default events on a financial instrument that are possible within the 12 months after the reporting date. The Group calculates the 12 month ECL allowance based on the expectation of a default occurring in the 12 months following the reporting date. These expected 12-month default probabilities are applied to a forecast 12 month EAD and multiplied by the expected 12 month LGD and discounted by an approximation to the original EIR. This calculation is made for each of the three scenarios, as explained above.
- Stage 2: When a loan has shown a significant increase in credit risk since origination, the Group records an allowance for the Lifetime ECLs. The mechanics are similar to those explained above, including the use of multiple scenarios, but PDs and LGDs are estimated over the lifetime of the instrument. The expected cash shortfalls are discounted by an approximation to the original EIR.
- Stage 3: For loans considered credit-impaired, the Group recognises the lifetime expected credit losses for these loans. The method is similar to that for Stage 2 assets, with the PD set at 100 percent.
- POCI: Purchase or Originated Credit Impaired (POCI) assets are financial assets that are credit impaired on initial recognition. The Group only recognises the cumulative changes in lifetime ECLs since initial recog-

dition, based on a probability-weighting of the three scenarios, discounted by the credit adjusted EIR.

- Loan commitments and letters of credit: When estimating Lifetime ECLs for undrawn loan commitments, the Group estimates the expected portion of the loan commitment that will be drawn down over its expected life. The ECL is then based on the present value of the expected shortfalls in cash flows if the loan is drawn down, based on a probability-weighting of the three scenarios. The expected cash shortfalls are discounted at an approximation to the expected EIR on the loan. For credit cards and revolving facilities that include both a loan and an undrawn commitment, ECLs are calculated and presented together with the loan. For loan commitments and letters of credit, the ECL is recognised within net impairment charge on financial assets.
- Financial guarantee contracts: The Group's liability under each guarantee is measured at the higher of the amount initially recognised less cumulative amortisation recognised in the income statement, and the ECL provision. For this purpose, the Group estimates ECLs based on the present value of the expected payments to reimburse the holder for a credit loss that it incurs. The shortfalls are discounted by the risk-adjusted interest rate relevant to the exposure. The calculation is made using a probability-weighting of the three scenarios. The ECLs related to financial guarantee contracts are recognised within net impairment charge on financial assets.
- Sovereign Debt investments at amortised cost and FVOCI are considered to have low credit risk, and the loss allowance recognised during the year was therefore limited to 12 months' expected losses. Management considers 'low credit risk' for such instruments to be an investment grade credit rating with at least one major rating agency. Other instruments are considered to be low credit risk where they have a low risk of default and the issuer has a strong capacity to meet its contractual cash flow obligations in the near term.

#### **Significant increase in credit risk (SICR)**

The Group considers a financial instrument to have experienced a significant increase in credit risk when one or more of the following quantitative, qualitative or backstop criteria have been met:

#### **Quantitative criteria:**

The remaining Lifetime PD at the reporting date has increased, compared to the residual Lifetime PD expected at the reporting date when the exposure was first rec-

ognised.

Deterioration in the credit rating of an obligor either based on the Group's internal rating system or an international credit rating. However, the downgrade considers movement from a grade band to another e.g. Investment grade to Standard.

The Group also considers accounts that meet the criteria to be put on the watchlist bucket in line with CBN prudential guidelines since they have significantly increased in credit risk.

#### **Qualitative criteria:**

For Retail loans, if the borrower meets one or more of the following criteria:

- In short-term forbearance
- Direct debit cancellation
- Extension to the terms granted
- Previous arrears within the last [12] months

For Corporate portfolio, if the borrower is on the watchlist and/or the instrument meets one or more of the following criteria:

- Significant increase in credit spread.
- Significant adverse changes in business, financial and/or economic conditions in which the borrower operates.
- Actual or expected forbearance or restructuring.
- Actual or expected significant adverse change in operating results of the borrower.
- Significant change in collateral value (secured facilities only) which is expected to increase risk of default.
- Early signs of cash flow/liquidity problems such as delay in servicing of trade creditors/loans.

The assessment of SICR incorporates forward-looking information and is performed on a quarterly basis at a portfolio level for all Retail financial instruments held by the Group. In relation to Wholesale and Treasury financial instruments, where a Watchlist is used to monitor credit risk, this assessment is performed at the counterparty level and on a yearic basis. The criteria used to identify SICR are monitored and reviewed periodically for appropriateness by the independent Credit Risk team.

For modified financial assets the Group assesses whether there has been a significant increase in credit risk of the financial instrument by comparing the risk of default occurring at the reporting date (based on the modified contractual terms) and the risk of default occurring at initial

recognition (based on the original unmodified contractual terms)

In determining the ECL for other assets, the Group applies the simplified model in estimating the ECLs, adopting a provision matrix, where the receivables are grouped based on the nature of the transactions, aging of the balances and different historical loss patterns to determine the lifetime ECLs. Receivables relate to amount due for the provision of services to the Bank's customers. The provision matrix estimates ECLs on the basis of historical default rates adjusted for current and forward looking macroeconomic factors without undue cost and effort

### Backstop

A backstop indicator is applied and the financial instrument is considered to have experienced a significant increase in credit risk if the borrower is more than 30 days past due and 90 days past due on its contractual payments for both stage 2 and stage 3 respectively.

### Definition of default and credit-impaired assets

The Group defines a financial instrument as in default, which is fully aligned with the definition of credit-impaired, when it meets one or more of the following criteria:

### Quantitative criteria

The borrower is more than 90 days past due on its contractual payments.

### Qualitative criteria

The borrower meets unlikeliness to pay criteria, which indicates the borrower is in significant financial difficulty. These are instances where:

- The borrower is in long-term forbearance
- The borrower is deceased
- The borrower is insolvent
- The borrower is in breach of financial covenant(s)
- An active market for that financial asset has disappeared because of financial difficulties
- Concessions have been made by the lender relating to the borrower's financial difficulty
- It is becoming probable that the borrower will enter bankruptcy
- Financial assets are purchased or originated at a deep discount that reflects the incurred credit losses.

The criteria above have been applied to all financial instruments held by the Group and are consistent with the definition of default used for internal credit risk management purposes. The default definition has been applied consistently to model the Probability of Default (PD), Exposure at Default (EAD) and Loss given Default (LGD) throughout the Group's expected loss calculations.

Incorporation of forward looking information and macroeconomic factors

In its ECL models, the Group relies on a broad range of forward looking information as economic inputs. The macroeconomic variables considered for the adjustment of the probabilities of default are listed below:

- Crude oil prices,
- Exchange rates (USD/NGN), and
- GDP growth rate

The inputs and models used for calculating ECLs may not always capture all characteristics of the market at the date of the financial statements. To reflect this, qualitative adjustments or overlays are occasionally made as temporary adjustments when such differences are significantly material.

The ECLs include forward-looking information which translates into an allowance for changes in macro-economic conditions and forecasts when estimating lifetime ECLs. It is important to understand the effect of forecasted changes in the macro-economic environment on ECLs, so that an appropriate level of provisions can be raised.

A regression model was built to explain and predict the impact of macro-economic indicators on default rates. Such regression models are usually built on a history of default rates and macro-economic variables covering at least one economic cycle, but preferable more.

Historical data on macro-economic indicators from a host of reliable sources, including the International Monetary Fund was gathered. As a proxy for default rates, the Group provided their non-performing loans as a percentage of gross loans ("NPL%") metric. The time series data extended from the first quarter of 2012 to the second quarter of 2020. Quarterly data was used to increase granularity.

The macro-economic model regressed historical NPL% (the target variable) on a list of candidate macro-economic indicators. The Bank's Economic Intelligence currently monitors and forecasts certain macro-economic indicators. These indicators are GDP growth rate, crude oil prices and the foreign exchange rate. The most predictive variables that were selected in the regression model (the most predictive indicators) were determined. The logic of the relationships between the indicators and the target variable was considered and assessed to ensure indicators

are not highly correlated with one another.

The model produced best-estimate, optimistic and downturn forecasts of the selected macro-economic indicators, based on trends in the indicators and macro-economic commentary. This was done through stressing the indicator GDP, which in turn stressed the other indicators based on their assumed historical correlation with GDP. The regression formula obtained was applied to the forecasted macro-economic indicators in order to predict the target variable.

The best-estimate, optimistic and downturn scalars of predicted target variables were determined. In order to remove the impact of any historical trends included in the data, the scalar denominator was adjusted based on the estimation year used to derive the PDs. The scalars calculated were applied to the lifetime PDs. This process results in forward-looking best-estimate, optimistic and downturn lifetime PD curves, which are used in the ECL calculations.

#### **Collateral valuation**

To mitigate its credit risks on financial assets, the Group seeks to use collateral, where possible. The collateral comes in various forms, such as cash, securities, letters of credit/guarantees, real estate, receivables, inventories, other non-financial assets and credit enhancements such as netting agreements. Collateral, unless repossessed, is not recorded on the Group's statement of financial position. However, the fair value of collateral affects the calculation of ECLs. It is generally assessed, at a minimum, at inception and re-assessed on a yearly basis. To the extent possible, the Group uses active market data for valuing financial assets held as collateral. Other financial assets which do not have readily determinable market values are valued using models. Non-financial collateral, such as real estate, is valued based on data provided by third parties such as external valuers.

#### **Collateral repossessed**

The Group's policy is to determine whether a repossessed asset can be best used for its internal operations or should be sold. Assets determined to be useful for the internal operations are transferred to their relevant asset category at the lower of their repossessed value or the carrying value of the original secured asset. Assets for which selling is determined to be a better option are transferred to assets held for sale at their fair value (if financial assets) and fair value less cost to sell for non-financial assets at the re-possession date in, line with the Group's policy.

#### **Write-offs**

Financial assets are written off either partially or in their entirety only when the Group has exhausted all practical recovery efforts and has concluded there is no reasonable expectation of recovery. Either the counterparty can no longer pay the obligation or proceeds from the collateral will not be sufficient to pay back the exposure. As directed by CBN guideline on write-off, board approval is required before any write-off can occur. For insider-related loans, CBN approval is required. If the amount to be written off is greater than the accumulated loss allowance, the difference is first treated as an addition to the allowance that is then applied against the gross carrying amount to derecognise the asset. The recovery department continues with recovery efforts and any subsequent recoveries are credited to bad debt recovered under other operating income.

#### **Expected credit loss on loans and receivables**

The Group considers all loans and advances, financial assets at FVOCI and amortised cost investments at specific level for expected credit loss assessment.

In assessing expected credit loss, the Group uses statistical modeling of historical trends of the probability of default, timing of recoveries and the amount of loss incurred, adjusted for management's judgment as to whether current and forecasted economic and credit conditions are such that the actual losses are likely to be greater or less than suggested by historical modeling. Default rates, loss rates and the expected timing of future recoveries are regularly benchmarked against actual outcomes to ensure that they remain appropriate. The ECL on restricted deposits and other assets is calculated using the simplified model approach.

Impairment losses on assets carried at amortised cost are measured as the difference between the carrying amount of the financial assets and the present value of estimated cash flows discounted at the assets' original effective interest rate. Losses are recognised in the income statement and reflected in an allowance account against loans and advances. Interest on the impaired asset continues to be recognised through the unwinding of the discount. When a subsequent event causes the amount of impairment loss to decrease, the impairment loss is reversed through profit or loss.

Expected credit loss on fair value through other comprehensive income securities.

Impairment losses on fair value through other comprehensive income investment securities are recognised in profit or loss. The impairment provision is not used to reduce the carrying amount of the investment but recognised in other comprehensive income.

For debt securities, the group uses the criteria referred above to assess impairment.

The Group writes off previously impaired loans and advances (and investment securities) when they are determined not to be recoverable. The Group writes off loans or investment debt securities that are impaired (either partially or in full and any related allowance for impairment losses) when the Group credit team determines that there is no realistic prospect of recovery.

### 3.10 Investment properties

An investment property is an investment in land or buildings held primarily for generating income or capital appreciation and not occupied substantially for use in the operations of the Group. An occupation of more than 15 percent of the property is considered substantial. Investment properties are measured initially at cost including transaction cost and subsequently carried in the statement of financial position at their fair value and revalued yearly on a systematic basis. Investment properties are not subject to yearic charge for depreciation. Gains or losses arising from changes in the fair value of investment properties are included in the consolidated income statement in the year which it arises as: "Fair value gain/loss on investment property".

Any gain or loss on disposal of an investment property (calculated as the difference between the net proceeds from disposal and the carrying amount of the item) is recognised in the income statement inside other operating income or other operating expenses dependent on whether a loss or gain is recognised after the measurement.

When the use of a property changes such that it is reclassified as property and equipment, its fair value at the date of reclassification becomes its cost for subsequent accounting applicable to property and equipment.

### 3.11 Property and equipment

#### (a) Recognition and measurement

Items of property and equipment are measured at cost less accumulated depreciation and accumulated impairment losses. Cost includes expenditures that are directly attributable to the acquisition of the asset.

When significant parts of an item of property or equipment have different useful lives, they are accounted for as separate items (major components) of property and equipment.

The gain or loss on disposal of an item of property and equipment is determined by comparing the proceeds from disposal with the carrying amount of property and

equipment, and are recognised net within other operating income in the Income statement.

#### (b) Subsequent costs

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that the future economic benefits associated with the item will flow to the Group and its cost can be measured reliably. The costs of the day-to-day repairs and maintenance of property and equipment are recognised in Income statement as incurred.

#### (c) Depreciation

Depreciation is recognised in the income statement on a straight-line basis to write down the cost of items of property and equipment, to their residual values over the estimated useful lives.

Depreciation begins when an asset is available for use and ceases at the earlier of the date that the asset is derecognised or classified as held for sale in accordance with IFRS 5. A non-current asset or disposal group is not depreciated while it is classified as held for sale.

The estimated useful lives for the current and comparative years of significant items of property and equipment are as follows:

Freehold Land	Not depreciated
Leasehold improvements and building	Over the shorter of the useful life of the item or lease term
Buildings	60 years
Computer hardware	4.5 years
Furniture and fittings	6 years
Motor vehicles	5 years

The asset's residual values and useful lives are reviewed, and adjusted if appropriate, at each date of the statement of financial position. Assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount. The recoverable amount is the higher of the asset's fair value less costs to sell and value in use.

Capital work in progress is not depreciated. Upon completion it is transferred to the relevant asset category. Depreciation methods, useful lives and residual values are reassessed at each reporting date and adjusted if appropriate

#### **(d) Derecognition**

An item of property and equipment is derecognised on disposal or when no future economic benefits are expected from its use or disposal. Any gain or loss arising on derecognition of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is included within other operating income in the income statement in the year the asset is derecognised.

### **3.12 Leases**

#### **Group as the Lease:**

The Group leases several assets including buildings and land. Lease terms are negotiated on an individual basis and contain different terms and conditions, including extension options as described in the "extension and termination options header" below. The lease year ranges from 1 year to 40 years. The lease agreements do not impose any covenants, however, leased assets may not be used as security for borrowing purposes.

Contracts may contain both lease and non-lease components. The Group has elected not to separate lease and non-lease components and instead accounts for these as a single lease component.

Leases are recognised as a right-of-use asset and a corresponding liability at the date at which the leased asset is available for use by the Group. Assets and liabilities arising from a lease are initially measured on a present value basis.

#### **Lease liabilities**

At commencement date of a lease, the Group recognises lease liabilities measured at the present value of lease payments to be made over the lease term. Lease liabilities include the net present value of the following lease payments:

- fixed payments (including in-substance fixed payments), less any lease incentives receivable.
- variable lease payment that are based on an index or a rate.
- amounts expected to be payable by the Group under residual value guarantees.
- the exercise price of a purchase option if the lessee is reasonably certain to exercise that option, and
- payments of penalties for terminating the lease, if the lease term reflects the Group exercising that option.

Lease payments to be made under reasonably certain extension options are also included in the measurement of the liability. The variable lease payments that do not de-

pend on an index or a rate are recognised as expense in the year in which the event or condition that triggers the payment occurs.

The lease payments are discounted using the interest rate implicit in the lease. If that rate cannot be readily determined, the Group's incremental borrowing rate is used, being the rate that the Group would have to pay to borrow the funds necessary to obtain an asset of similar value to the right of use asset in a similar economic environment with similar terms, security and conditions. The weighted average incremental borrowing rate applied to the lease liabilities as at 31 December 2022 was 15.31 percent.

Lease payments are allocated between principal and finance cost. The finance cost is charged to profit or loss over the lease year so as to produce a constant periodic rate of interest on the remaining balance of the liability for each year. After the commencement date, the amount of lease liabilities is increased to reflect the accretion of interest and reduced for the lease payments made. In addition, the carrying amount of lease liabilities is remeasured if there is a modification, a change in the lease term, a change in the in-substance fixed lease payments or a change in the assessment to purchase the underlying asset.

#### **Right of use assets**

Right-of-use assets are measured at cost comprising the following:

- the amount of the initial measurement of lease liability
- any lease payments made at or before the commencement date less any lease incentives received
- any initial direct costs, and
- restoration costs.

Right-of-use assets are generally depreciated over the shorter of the asset's useful life and the lease term on a straight-line basis. If the Group is reasonably certain to exercise a purchase option, the right-of-use asset is depreciated over the underlying asset's useful life.

#### **Short-term leases and leases of low value**

The Group applies the short-term lease recognition exemption to its short-term leases (i.e., those leases that have a lease term of 12 months or less from the commencement date and do not contain a purchase option). It also applies the lease of low-value assets recognition exemption to leases that are considered of low value (i.e. low value assets). Low-value assets are assets with lease amount of less than \$5,000 or its equivalent in Naira when

new. Lease payments on short-term leases and leases of low-value assets are recognised as expense in profit or loss on a straight-line basis over the lease term.

#### Extension and termination options

Extension and termination options are included in a number of property leases. These are used to maximise operational flexibility in terms of managing the assets used in the Group's operations. The majority of extension and termination options held are exercisable only by the Group.

#### Amendments to IFRS 16: Covid-19-related rent concessions

The amendment is effective for annual reporting years beginning on or after 1 June 2020. Earlier application is permitted. The amendment is also available for interim reports. The changes in Covid-19-Related Rent Concessions (Amendment to IFRS 16) amend IFRS 16 to

- 1) provide lessees with an exemption from assessing whether a Covid-19-related rent concession is a lease modification;
- 2) require lessees that apply the exemption to account for COVID-19-related rent concessions as if they were not lease modifications;
- 3) require lessees that apply the exemption to disclose that fact; and require lessees to apply the exemption retrospectively in accordance with IAS 8, but not require them to restate prior year figures.

The main change from the proposal in the exposure draft is that the IASB had proposed that the practical expedient should only be available for lease payments originally due in 2020. However, after having considered the feedback to the exposure draft, the IASB decided to extend this year to June 2021 to also capture rent concessions granted now and lasting for 12 months.

However, the Group did not receive rent concessions in the 2022 financial year.

#### A group company is the lessor;

When assets are held subject to a finance lease, the present value of the lease payments is recognised as a receivable. The difference between the gross receivable and the present value of the receivable is recognised as unearned finance income. Lease income is recognised over the term of the lease using the net investment method (before tax), which reflects a constant periodic rate of return.

### 3.13 Intangible assets

#### (a) Goodwill

Goodwill that arises upon the acquisition of subsidiaries is included in intangible assets. Subsequent to initial recognition, goodwill is measured at cost less accumulated impairment losses. Goodwill is tested annually for impairment.

Goodwill is allocated to cash-generating units or groups of cash-generating units for the purpose of impairment testing. The allocation is made to those cash-generating units or groups of cash-generating units that are expected to benefit from the business combination in which the goodwill arose identified in accordance with IFRS 8.

Goodwill has an indefinite useful life and is tested annually as well as whenever a trigger event has been observed for impairment by comparing the present value of the expected future cash flows from a cash generating unit with the carrying value of its net assets, including attributable goodwill and carried at cost less accumulated impairment losses. Impairment losses on goodwill are not reversed. Gains and losses on the disposal of an entity include the carrying amount of goodwill relating to the entity sold.

#### (b) Software

Software acquired by the Group is stated at cost less accumulated amortisation and accumulated impairment losses. Expenditure on internally developed software is recognised as an asset when the Group is able to demonstrate its intention and ability to complete the development and use the software in a manner that will generate future economic benefits, and can reliably measure the costs to complete the development. The capitalised costs of internally developed software include all costs directly attributable to developing the software, and are amortised over its useful life. Internally developed software is stated at capitalised cost less accumulated amortisation and impairment.

Subsequent expenditure on software assets is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates. All other expenditure is expensed as incurred.

Amortisation is recognised in the income statement on a straight-line basis over the estimated useful life of the software, from the date that it is available for use since this most closely reflects the expected pattern of consumption of future economic benefits embodied in the asset. Software has a finite useful life, the estimated useful life of software is four and half years (4.5). Amortisation methods, useful lives and residual values are reviewed at each financial year-end and adjusted if appropriate.

**(c) Brand, Customer Relationships and Core Deposits**

These are intangible assets related to acquisitions. At acquisition date, they are initially recorded at their fair value and subsequently at cost less accumulated amortization. Amortization expense is recorded in amortization of intangible assets in the Consolidated Statement of Profit or Loss. Intangible assets are amortised over the period during which the Group derives economic benefits from the assets, on a straight-line basis, over a period of 10 years.

The useful lives of the assets are reviewed annually for any changes in circumstances. The assets are tested annually for impairment or at such time where there is an impairment trigger, or changes in circumstances indicate that their carrying value may not be recoverable.

**3.14 Impairment of non-financial assets**

The carrying amounts of the Group's non-financial assets other than goodwill and deferred tax assets, are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists then the asset's recoverable amount is estimated. For goodwill and intangible assets that have indefinite useful lives or that are not yet available for use, the recoverable amount is estimated each year at the same time.

The recoverable amount of goodwill is estimated at each reporting date. An impairment loss is recognised if the carrying amount of an asset or its cash-generating unit exceeds its recoverable amount. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

For the purpose of impairment testing, assets that cannot be tested individually are grouped together into the smallest group of assets that generates cash inflows from continuing use that are largely independent of cash inflows of other assets or groups of assets (the "cash-generating unit" or CGU). Subject to an operating segment ceiling test, for the purposes of goodwill impairment testing, CGUs to which goodwill has been allocated are aggregated so that the level at which impairment is tested reflects the lowest level at which goodwill is monitored for internal reporting purposes. Goodwill acquired in a business combination is allocated to the groups of CGUs that are expected to benefit from the synergies of the combination.

An impairment loss in respect of goodwill is not reversed. In respect of other assets, impairment losses recognised in prior years are assessed at each reporting date for any indications that the loss has decreased or no longer exists. An impairment loss is reversed if there has been a change in the estimates used to determine the recover-

able amount. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

**3.15 Discontinued operations**

The Group presents discontinued operations in a separate line in the consolidated income statement if an entity or a component of an entity has been disposed of or is classified as held for sale and:

- (a) Represents a separate major line of business or geographical area of operations;
- (b) Is part of a single coordinated plan to dispose of a separate major line of business or geographical area of operations; or
- (c) Is a subsidiary acquired exclusively with a view to resale (for example, certain private equity investments).

Net profit from discontinued operations includes the net total of operating profit and loss before tax from operations, including net gain or loss on sale before tax or measurement to fair value less costs to sell and discontinued operations tax expense. A component of an entity comprises operations and cash flows that can be clearly distinguished, operationally and for financial reporting purposes, from the rest of the Group's operations and cash flows. If an entity or a component of an entity is classified as a discontinued operation, the Group restates prior years in the consolidated income statement.

Non-current assets, or disposal groups comprising assets and liabilities, that are expected to be recovered primarily through sale or distribution rather than through continuing use, are classified as held for sale or distribution. Immediately before classification as held for sale or distribution, the assets, or components of a disposal group, are re-measured in accordance with the Group's accounting policies. Thereafter, generally the assets, or disposal group, are measured at the lower of their carrying amount and fair value less costs to sell. Any impairment loss on a disposal group is allocated first to goodwill, and then to the remaining assets and liabilities on pro rata basis, except that no loss is allocated to inventories, financial assets, deferred tax assets, employee benefit assets, investment property or biological assets, which continue to be measured in accordance with the Group's accounting policies.

Impairment losses on initial classification as held for sale or distribution and subsequent gains and losses on re-measurement are recognised in the income statement. Gains



are not recognised in excess of any cumulative impairment loss.

Once classified as held for sale or distribution, intangible assets and property, plant and equipment are no longer amortised or depreciated, and any equity-accounted investee is no longer equity accounted.

### 3.16 Non-current assets (or disposal groups) held for sale

Non-current assets (or disposal groups) are classified as assets held for sale when their carrying amount is to be recovered principally through a sale transaction and a sale is considered highly probable. They are stated at the lower of carrying amount and fair value less costs to sell. Investment property classified as non-current asset held for sale are measured at fair value, gain or loss arising from a change in the fair value of investment property is recognised in income statement for the year in which it arise.

### 3.17 Provisions

A provision is recognised if, as a result of a past event, the Group has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to the liability. The increase in the provision due to passage of time is recognised as interest expenses.

#### (a) Restructuring

A provision for restructuring is recognised when the Group has approved a detailed and formal restructuring plan, and the restructuring either has commenced or has been announced publicly. Future operating costs are not provided for.

### 3.18 Financial guarantees

Financial guarantees which includes Letters of credit are contracts that require the Group to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payment when due in accordance with the terms of a debt instrument. Financial guarantee liabilities are initially recognised at their fair value, and the initial fair value is amortised over the life of the financial guarantee. The guarantee liability is subsequently carried at the higher of this amortised amount and the present value of any expected payment (when

a payment under the guarantee has become probable). Letters of credits which have been guaranteed by the Group but funded by the customer are included in other liabilities while those guaranteed and funded by the Group are included in deposit from financial institutions.

### 3.19 Employee benefits

#### (a) Defined contribution plans

A defined contribution plan is a post employment benefit plan under which an entity pays fixed contributions into a separate entity and will have no legal or constructive obligation to pay further amounts. Obligations for contributions to defined contribution pension plans are recognised as an expense in the income statement when they are due in respect of service rendered before the end of the reporting year.

Prepaid contributions are recognised as an asset to the extent that a cash refund or a reduction in future payments is available. Contributions to a defined contribution plan that are due more than 12 months after the end of the reporting year in which the employees render the service are discounted to their present value at the reporting date.

Access Holdings Plc operates a funded, defined contribution pension scheme for employees. Employees and the Company contribute 8 percent and 10 percent respectively of the qualifying staff salary in line with the provisions of the Pension Reforms Act 2014.

#### (b) Termination benefits

Termination benefits are payable when employment is terminated by the group before the normal retirement date, or whenever an employee accepts voluntary redundancy in exchange for these benefits. The group recognises termination benefits at the earlier of the following dates: (a) when the group can no longer withdraw the offer of those benefits; and (b) when the entity recognises costs for a restructuring that is within the scope of IAS 37 and involves the payment of termination benefits. In the case of an offer made to encourage voluntary redundancy, the termination benefits are measured based on the number of employees expected to accept the offer. Benefits falling due more than 12 months after the end of the reporting year are discounted to their present value.

#### (c) Post employment defined benefit plan

The Group has a non-contributory, un-funded lump sum defined benefit plan for top executive management of the Group from General Manager and above based on the number of years spent in these positions.

Depending on their grade, executive staff of the Group upon retirement are entitled to certain benefits based on their length of stay on that grade. The Group's net obligation in respect of the long term incentive scheme is calculated by estimating the amount of future benefits that eligible employees have earned in return for service in the current and prior years. That benefit is discounted to determine its present value. The rate used to discount the post employment benefit obligation is determined by reference to the yield on Nigerian Government Bonds, that have maturity dates approximating the terms of the Group's obligations.

The calculation is performed annually by a qualified actuary using the projected unit credit method. When the benefits of a plan are improved, the portion of the increased benefit relating to past service by employees is immediately recognised in the income statement. The Group recognises all actuarial gains or losses and all expenses arising from defined benefit plan immediately in the balance sheet, with a charge or credit to other comprehensive income (OCI) in the years in which they occur. They are not recycled subsequently in the income statement.

**(d) Short-term employee benefits**

Short-term employee benefit obligations are measured on an undiscounted basis and are expensed as the related service is provided.

A liability is recognised for the amount expected to be paid under short-term cash bonus or profit-sharing plans if the Group has a present legal or constructive obligation to pay this amount as a result of past service provided by the employee and the obligation can be estimated reliably.

**(e) Share-based payment remuneration scheme**

The Group applies IFRS 2 Share Based Payments in accounting for employee remuneration in the form of shares. Employee incentives include awards in the form of shares. The cost of the employee services received in respect of the shares or share granted is recognised in the income statement over the year that employees provide services, generally the year between the date the award is granted or notified and the vesting date of the shares. The overall cost of the award is calculated using the number of shares and options expected to vest and the fair value of the shares or options at the date of grant. The number of shares expected to vest takes into account the likelihood that non-market vesting and service conditions included in the terms of the awards will be met. Failure to meet the non-vesting condition is treated as a forfeiture, resulting in an acceleration of recognition of the cost of the employee services. The fair value of shares is the market price ruling on the grant date, in some cases adjusted to reflect restric-

tions on transferability. The cost recognised as a result of shares granted in the year has been expensed within Personnel expenses, with a corresponding increase in the Share scheme reserve.

**3.20 Share capital and reserves**

**(a) Share issue costs**

Incremental costs directly attributable to the issue of an equity instrument are deducted from the initial measurement of the equity instruments.

**(b) Additional Tier 1 Capital**

This relates to the Group's issued U.S.\$500,000,000 Perpetual Fixed Rate Resetable Non-Callable prior to 5.25 years Additional Tier 1 Subordinated Notes. See note 38(c) for more details.

**(c) Dividend on the Company's ordinary shares**

Dividends on ordinary shares are recognised in equity in the year when approved by the Company's shareholders. Dividends for the year that are declared after the end of the reporting year are disclosed in the subsequent events note.

**(d) Treasury shares**

Where the Company or any member of the Group purchases the Company's share capital, the consideration paid is deducted from the shareholders' equity as treasury shares until they are cancelled or disposed. Where such shares are subsequently sold or reissued, any consideration received is included in shareholders' equity.

**(e) Earnings per share**

The Group presents basic and diluted earnings per share (EPS) for its ordinary shares. Basic EPS is calculated by dividing the profit and loss attributable to ordinary shareholders of the Company by the weighted average number of ordinary shares outstanding during the year. Diluted EPS is determined by adjusting the profit or loss attributable to ordinary shareholders and the weighted average number of ordinary shares outstanding for the effects of all dilutive potential ordinary shares.

**(f) Regulatory risk reserve**

In compliance with the Prudential Guidelines for Licensed Companies, the Group assesses qualifying financial assets using the guidance under the Prudential Guidelines. The guidelines apply objective and subjective criteria towards providing losses in risk assets. Assets are classified as performing or non-performing. Non performing assets are further classed as substandard, doubtful or lost with attendant provisions. There are no restrictions to the distribution of these reserves.

Classification	Percentage	Basis
Substandard	10%	Interest and/or principal overdue by 90 days but less than 180 days
Doubtful	50%	Interest and/or principal overdue by 180 days but less than 365 days
Lost	100%	Interest and/or principal overdue by more than 365 days

A more accelerated provision may be done using the subjective criteria. A 2 percent provision is taken on all risk assets that are not specifically provisioned.

The results of the application of Prudential Guidelines and the expected credit loss determined for these assets under IFRS 9 are compared. The IFRS 9 determined impairment charge is always included in the income statement.

Where the Prudential Guidelines provision is greater, the difference is appropriated from retained earnings and included in a non - distributable 'Statutory credit reserve'. Where the IFRS 9 expected credit loss is greater, no appropriation is made and the amount of IFRS 9 expected credit loss is recognised in the income statement.

Following an examination, the regulator may also require more amounts to be set aside on risk and other assets. Such additional amounts are recognised as an appropriation from retained earnings to regulatory risk reserve.

**(g) Capital reserve**

This balance represents the surplus nominal value of the reconstructed shares of the Company which was transferred from the share capital account to the capital reserve account after the share capital reconstruction in October 2006. The Shareholders approved the reconstruction of 13,956,321,723 ordinary shares of 50 kobo each of the Company in issue to 6,978,160,860 ordinary shares of 50 kobo each by the creation of 1 ordinary shares previously held.

**(h) Fair value reserve**

The fair value reserve comprises the net cumulative change in the fair value of investments measured through other comprehensive income until the investment is derecognised or impaired.

**(i) Foreign currency translation reserve**

This balance appears only in the Group accounts and represents the foreign currency exchange difference arising from translating the results and financial position of all the group entities (none of which has the currency of a hyper-inflationary economy) that have a functional currency different from the presentation currency.

**(j) Retained earnings**

Retained earnings are the carried forward recognised income net of expenses plus current year profit attributable to shareholders.

**3.21 Levies**

The Group recognises liability to pay levies progressively if the obligating event occurs over a year. However, if the obligation is triggered on reaching a minimum threshold, the liability is recognised when that minimum threshold is reached. The Group recognises an asset if it has paid a levy before the obligating event but does not yet have a present obligation to pay that levy. The obligating event that gives rise to a liability to pay a levy is the event identified by the legislation that triggers the obligation to pay the levy.

**3.22 Derivatives and hedging activities**

Access Holdings Plc applies hedge accounting to manage its foreign exchange risk.

Derivatives are initially recognised at fair value on the date a derivative contract is entered into, and they are subsequently remeasured to their fair value at the end of each reporting year. The accounting for subsequent changes in fair value depends on whether the derivative is designated as a hedging instrument and, if so, the nature of the item being hedged. The Group designates certain derivatives as hedges of the fair value of recognised liabilities (fair value hedges).

At inception of the hedge relationship, the Group documents the economic relationship between hedging instruments and hedged items, including whether changes in the fair value of the hedging instruments are expected to offset changes in the fair value of hedged items. The Group documents its risk management objective

and strategy for undertaking its hedge transactions. The Group uses the actual ratio between the hedged item and hedging instruments to determine its hedge ratio.

The fair values of derivative financial instruments designated in hedge relationships are disclosed in notes to the financial statements. The full fair value of a hedging derivative is classified as a non-current asset or liability when the remaining maturity is more than 12 months; it is classified as a current asset or liability when the remaining maturity is less than 12 months. Trading derivatives are classified as a current asset or liability.

Changes in the fair value of derivatives that are designated and qualify as fair value hedges are recorded in profit or loss, together with any changes in the fair value of the hedged asset or liability that are attributable to the hedged risk. The Group uses forward contracts to hedge the fair value changes attributable to foreign exchange risk on the hedged item. The Group generally designates only the change in fair value of the forward contract related to the spot component as the hedging instrument. The change in the forward element of the forward contract is not part of the hedging relationship and is recognised separately in the statement of profit or loss within Net gain on financial instruments at fair value through profit or loss. Gains or losses relating to the effective portion of the change in the spot component of the forward contracts are recognised in the profit or loss within Net Foreign Exchange Gain/(Loss) together with the changes in the fair value of the hedged liabilities attributable to foreign exchange risk while the gains or losses relating to the ineffective portion are recognised within Net loss on fair value hedge (Hedging ineffectiveness) in the profit or loss.

### **Hedge effectiveness**

The Group determines hedge effectiveness at the inception of the hedge relationship, and through periodic prospective effectiveness assessments, to ensure that an economic relationship exists between the hedged item and hedging instrument. The hedge effectiveness is determined every reporting year.

### **Derivatives that do not qualify for hedge accounting**

Certain derivative instruments do not qualify for hedge accounting. Changes in the fair value of any derivative instrument that do not qualify for hedge accounting are recognised immediately in profit or loss and are included in Net gain on financial instruments at fair value through profit or loss.

### **3.23 Associates**

Associates are all entities over which the group has significant influence but not control, generally accompanying a shareholding of between 20 percent and 50 percent of the voting rights. Investments in associates are accounted for using the equity method of accounting. Under the equity method of accounting, the investments are initially recognised at cost and adjusted thereafter to recognise the group's share of the post-acquisition profits or losses of the investee in profit or loss, and the group's share of movements in other comprehensive income of the investee in other comprehensive income. The group's investment in associates includes goodwill identified on acquisition. In the separate financial statements, investments in associates are carried at cost less impairment.

If the ownership interest in an associate is reduced but significant influence is retained, only a proportionate share of the amounts previously recognised in other comprehensive income is reclassified to the income statement where appropriate.

The Group's share of post-acquisition profit or loss is recognised in the income statement and its share of post-acquisition movements in other comprehensive income is recognised in other comprehensive income with a corresponding adjustment to the carrying amount of the investment. When the group's share of losses in an associate equals or exceeds its interest in the associate, including any other unsecured receivables, the group does not recognise further losses unless it has incurred legal or constructive obligations or made payments on behalf of the associate. Associates are carried at cost.

The Group determines at each reporting date whether there is any objective evidence that the investment in the associate is impaired. If this is the case, the group calculates the amount of impairment as the difference between the recoverable amount of the associate and its carrying value and recognises the amount adjacent to 'share of profit/(loss)' of associates in the income statement.

Profits and losses resulting from transactions between the Group and its associate are recognised in the Group's financial statements only to the extent of unrelated investor's interests in the associates. Unrealised losses are eliminated unless the transaction provides evidence of an impairment of the asset transferred. Accounting policies of associates have been changed where necessary to ensure consistency with the policies adopted by the group.

The cost of an associate acquired in stages is measured as the sum of the fair value of the interest previously held plus the cost of any additional consideration transferred as of the date when the investment became an associate. Changes in fair value of previously held interest are recognised in profit or loss.

## 4.0 USE OF ESTIMATES AND JUDGEMENTS

### Critical judgements

These disclosures supplement the commentary on financial risk management (see note 5). Estimates where management has applied judgements are:

- i) Allowance for credit losses
- ii) Assessment of impairment on goodwill on acquired subsidiaries
- iii) Defined benefit plan
- iv) Valuation of unquoted equities
- v) Valuation of derivatives
- vi) Depreciation of property and equipment
- vii) Amortisation of intangible assets
- viii) Impairment of property and equipment
- ix) Impairment of intangible assets
- x) Litigations claims provisions
- xi) Equity settled share-based payment
- xii) Determination of intangible assets arising on business combination.

Management has assessed the first four estimates as having the key sources of estimation certainty, and are explained in further detail below. The other estimates have been assessed in their individual accounting policies.

### Economic loss impact of Ghana sovereign debt on the Group's position

The Group took an impairment of ₦103.10Bn in recognition of the economic loss impact of Ghana sovereign debt crisis (Domestic debt and Eurobonds). Whilst the economic loss on Ghana Domestic debt has been determined via a Domestic Debt Exchange Programme (DDE) with definite terms, unlike the DDE, the Ghanaian government has not yet presented restructuring terms for the Eurobonds. Though, restructuring parameters are subject to a lot of uncertainty, the possibility of further material impairment charge for this event is considered remote. The fair value for Ghana sovereign debts in the books of the Group amounts to ₦348.15Bn.

### Extension and termination options - Determining the lease term

In determining the lease term, management considers all facts and circumstances that create an economic incentive to exercise an extension option, or not exercise a termination option. Extension options (or years after termination options) are only included in the lease term if the lease is reasonably certain to be extended (or not terminated).

For leases of properties, the following factors are normally the most relevant:

- If there are significant penalties to terminate (or not extend), the Company is typically reasonably certain to extend (or not terminate).
- If any leasehold improvements are expected to have a significant remaining value, the Company is typically reasonably certain to extend (or not terminate).
- Otherwise, the Company considers other factors including historical lease durations and the costs and business disruption required to replace the leased asset.

The lease term is reassessed if an option is actually exercised (or not exercised) or the Company becomes obliged to exercise (or not exercise) it. The assessment of reasonable certainty is only revised if a significant event or a significant change in circumstances occurs, which affects this assessment, and that is within the control of the lessee. During the current financial year, the financial effect of revising lease terms to reflect the effect of exercising extension and termination options was a decrease in recognised lease liabilities and right-of-use assets of ₦309.19 million.

### Key sources of estimation uncertainty

#### (i) Allowances for credit losses

Loans and advances to banks and customers are accounted for at amortised cost and are evaluated for impairment on a basis described in accounting policy (see note 3.9).

The measurement of impairment losses both under IFRS 9 across all categories of financial assets requires judgement, in particular, the estimation of the amount and timing of future cash flows and collateral values when determining impairment losses and the assessment of a significant increase in credit risk. These estimates are driven by a number of factors, changes in which can result in different levels of allowances. The Group's ECL calculations are outputs of complex models with a number of underlying assumptions regarding the choice of variable inputs and their interdependencies. Elements of the ECL models that are considered accounting judgements and estimates include:

- The Group's internal credit grading model, which assigns PDs to the individual grades.
- The Group's criteria for assessing if there has been a significant increase in credit risk and so allowances for financial assets should be measured on a LTECL basis and the qualitative assessment.
- The segmentation of financial assets when their ECL is assessed on a collective basis.

- Development of ECL models, including the various formulas and the choice of inputs.
- Determination of associations between macroeconomic scenarios and, economic inputs, such as unemployment levels, exchange rates, crude oil prices, GDP and collateral values, and the effect on PDs, EADs and LGDs.
- Selection of forward-looking macroeconomic scenarios and their probability weightings, to derive the economic inputs into the ECL models. It has been the Group's policy to regularly review its models in the context of actual loss experience and adjust when necessary.

The standard requires recognition of an impairment allowance on financial instruments, based on 12 months or lifetime expected credit losses. The ECL calculations are based on the components discussed in the previous sections.

IFRS 9 requires the calculation of probability-weighted ECL impairments. Three ECL figures were therefore calculated for each scenario (optimistic, best-estimate and downturn ECLs) and probability-weighted to arrive at a single ECL impairment for each account. The likelihood of the best-estimate, downturn and optimistic scenarios were assumed to be 34.67 percent, 30.00 percent and 35.33 percent respectively.

The EIR, as provided by the Group, is used to discount all ECLs to the reporting date. The method followed for accounts classified as Stage 1, Stage 2 or Stage 3 are set out below; For accounts with no EIR information, the contractual rate is used as a proxy.

### Stage 1

Account-level ECL figures are calculated projecting monthly expected losses for the next 12-months of each account. The forward, macro-adjusted monthly PDs are applied to the applicable LGD estimate and EAD or the collateral adjusted EAD (if secured) at the start of each month.

### Stage 2

Account-level ECL figures are calculated projecting monthly expected losses for the remaining lifetime of each account. The forward, macro-adjusted monthly PDs are applied to the applicable LGD estimate and the EAD or collateral adjusted EAD (if secured) at the start of each month.

### Stage 3

For the purposes of this model, account-level ECL figures are calculated by applying the applicable LGD estimate to the balance as at the reporting date.

The final ECL impairment is calculated as the probability-weighted average of the ECLs produced for the three macro-economic scenarios.

The Group reviews its loan portfolios to assess impairment at least on a half yearly basis. In determining whether an impairment loss should be recorded in the income statement, the Group makes judgements as to whether there is any observable data indicating a significant increase in credit risk followed by measurable decrease in the estimated future cash flows from a portfolio of loans before the decrease can be identified with that portfolio. This evidence may include observable data indicating that there has been an adverse change in the payment status of borrowers in a bank, or national or local economic conditions that correlate with defaults on assets in the Group.

The Group makes use of estimates based on historical loss experience for assets with credit risk characteristics and objective evidence of impairment similar to those in the portfolio when scheduling future cash flows. The methodology and assumptions used for estimating both the amount and timing of future cash flows are reviewed regularly to reduce any differences between loss estimates and actual loss experience.

The specific component of the total allowances for impairment applies to financial assets evaluated individually for impairment and is based upon management's best estimate of the present value of the cash flows that are expected to be received. In estimating these cash flows, management makes judgements about a debtor's financial situation and the net realisable value of any underlying collateral. Each impaired asset is assessed on its merits, and the workout strategy and estimate of cash flows considered recoverable are independently reviewed by the Credit Risk Management Department (CRMD).

A collective component of the total allowance is established for:

- Groups of homogeneous loans that are not considered individually significant; and
- Groups of assets that are individually significant but were not found to be individually impaired.

Collective allowance for groups of homogeneous loans is established using statistical modelling of historical trends of the probability of default, timing of recoveries and the amount of loss incurred, adjusted for management's judgement as to whether current economic and credit conditions are such that the actual losses are likely to be greater or less than suggested by historical modelling. Default rates, loss rates and the expected timing of future

recoveries are regularly benchmarked against actual outcomes to ensure that they remain appropriate.

Collective allowance for group of assets that are individually significant but that were not found to be individually impaired cover credit losses inherent in portfolios of loans and advances and held to maturity investment securities with similar credit characteristics when there is objective evidence to suggest that they contain impaired loans and advances and were held to maturity investment securities, but the individual impaired items cannot yet be identified.

In assessing the need for collective loan loss allowances, management considers factors such as credit quality, portfolio size, concentrations, and economic factors. In order to estimate the required allowance, assumptions are made to define the way inherent losses are modelled and to determine the required input parameters, based on historical experience and current economic conditions. The accuracy of the allowances depends on estimates of future cash flows for specific counterparty allowances and the model assumptions and parameters used in determining collective allowances are estimated.

**(ia) Sensitivity of Exposure at default - Probability of Default (PD) & Loss Given Default (LGD)**

**Loans and Advances To Customers**

In establishing sensitivity to ECL estimates for corporate loans, four variables (GDP growth rate, Crude Oil Price, inflation and US exchange rate were considered). Of this variables, the Group's corporate loans reflects greater responsiveness to GDP growth rate and crude oil price.

**On balance Sheet Exposure**

**GDP growth rate :** Given the significant impact on companies performance and collateral valuations.

**Oil price :** Given it impacts on purchasing power, demand as well as overall health of the economy.

The table below outlines the total ECL for wholesale portfolios as at 31 December 2022, if each of the key assumptions used change by plus or minus 10 percent. The responsiveness of the ECL estimates to variation in macroeconomic variables have been presented below while putting in perspective, interdependencies between the various economic inputs. An increase in Oil Price by 10 percent resulting in GDP increase and decrease in both inflation rate and exchange rate will lead to an improvement in asset quality by 0.13 percent and a reduction in impairment by 2.81 percent. While a drop in Oil Price by 10 percent leads to a drop in GDP and an increase in inflation and Exchange rate, this will result in a deterioration in asset quality by 0.29 percent and an increase in impairment by

2.76 percent.

	-10%	+10%
<b>P &amp; L Impact of change in Macroeconomic variables</b>	-6,802	6,680

	-10%	+10%
<b>Asset Quality Impact of change in Macroeconomic variables</b>	0.29%	-0.13%

**Off balance Sheet Exposure**

**GDP growth rate:** Given the significant impact on companies performance and collateral valuations.

**Oil price:** Given it impacts on purchasing power, demand as well as overall health of the economy.

The table below outlines the total ECL for wholesale off balance sheet exposures as at 31 December 2022, if the assumptions used to measure ECL remain as expected (amount as presented in the statement of financial position), as well as if each of the key assumptions used change by plus or minus 10 percent. The responsiveness of the ECL estimates to variation in macroeconomic variables have been presented below while putting in perspective, interdependencies between the various economic inputs.

	-10%	+10%
<b>P &amp; L Impact of change in Macroeconomic variables</b>	-397	400

**Statement of prudential adjustments**

Provisions under prudential guidelines are determined using the time based provisioning regime prescribed by the Revised Central Bank of Nigeria (CBN) Prudential Guidelines. This is at variance with the expected credit loss model required by IFRS 9. As a result of the differences in the methodology/provision regime, there will be variances in the impairments allowances required under the two methodologies.

Paragraph 12.4 of the revised Prudential Guidelines for Deposit Money Banks in Nigeria stipulates that Banks would be required to make provisions for loans as prescribed in the relevant IFRS Standards when IFRS is adopted. However, Banks would be required to comply with the following:

- Provisions for loans recognised in the profit or loss account should be determined based on the requirements of IFRS. However, the IFRS provision should be compared with provisions determined

under prudential guidelines and the expected impact/changes in general reserves should be treated as follows:

- Prudential Provisions is greater than IFRS provisions; the excess provision resulting should be transferred from the retained earnings account to a regulatory risk reserve.
- Prudential Provisions is less than IFRS provisions; IFRS determined provisions is charged to the statement of comprehensive income. The cumulative balance in the regulatory risk reserve is thereafter reversed to the retained earnings account

b. The non-distributable reserve should be classified under Tier 1 as part of the core capital.

Access Bank Nigeria has complied with the requirements of the prudential guidelines as follows:

### Statement of prudential adjustments

In millions of Naira		December 2022	December 2021
Company	Note		
<b>Loans &amp; advances:</b>			
Expected credit loss (ECL) on loans to customers and banks			
- Loans to banks	22	-	-
- Loans to individuals	23(b)	-	-
- Loans to corporate	23(b)	-	-
Total impairment allowances on loans per IFRS		-	-
<b>Total regulatory impairment based on prudential guidelines</b>		<b>-</b>	<b>-</b>
Balance, beginning of the year		-	-
Additional transfers to/(from) regulatory risk reserve		-	-
<b>Balance, end of the year</b>		<b>-</b>	<b>-</b>

The Central Bank of Nigeria (CBN) via its circular BSD/DIR/GEN/LAB/08/052 issued on 11 November 2015, directed banks in Nigeria to increase the general provision on performing loans from 1 percent to 2 percent for prudential review of credit portfolios in order to ensure adequate buffer against unexpected loan losses.

#### (ii) Assessment of impairment of goodwill on acquired subsidiaries

Goodwill on acquired subsidiaries were tested for impairment by comparing the value-in-use for the cash generating unit to the carrying amount of the goodwill based on cash flow projections. Projected cash flows for Kenya were discounted to present value using a discount rate of 23.53 percent and a cash flow terminal growth rate of 5.28 percent while Projected cash flows for Rwanda was discounted using a discount rate of 22.63 percent and terminal growth rate of 6.21 percent. The Group determined the appropriate discount rate at the end of the year using the Capital Asset Pricing Model. See note 29b for further details.

#### (iii) Defined benefit plan

The present value of the long term incentive plan depends on a number of factors that are determined in an actuarial basis using a number of assumptions. Any changes in these assumptions will impact the carrying amount of obligations. The assumptions used in determining the net cost (income) for pensions include the discount rate. The Group determines the appropriate discount rate at the end of the year. In determining the appropriate discount rate, reference is made to the yield on Nigerian Government Bonds that have maturity dates approximating the terms of the related pension liability. Other key assumptions for pension obligations are based in part on current market conditions. See note 37 for the sensitivity analysis.



**(iv) Valuation technique unquoted equity:**

The investment valuation policy (IVP) of the Group provides the framework for accounting for the Group's investment in unquoted equity securities while also providing a broad valuation guideline to be adopted in valuing them. Furthermore, the IVP details how the group decides its valuation policies and procedures and analysis of changes in fair value measurements from year to year.

In accordance with the IFRS 13 fair value measurement, which outlines three approaches for valuing unquoted equity instruments; market approach, the income approach and the cost approach. The Group estimated the fair value of its investment in each of the unquoted equity securities at the end of the financial year using the market approach.

The adjusted fair value comparison approach of EV/EBITDA, P/E ratios and P/Bv ratios was adopted in valuing each of these equity investments taken into cognisance the suitability of the model to each equity investment and the availability of financial information while minimizing the use of unobservable data.

**Description of valuation methodology and inputs:**

The fair value of the other unquoted equity securities were derived using the Adjusted fair value comparison technique. Adjusted fair value comparison approach of EV/EBITDA, P/E ratios and P/B ratios are used as input data.

The steps involved in estimating the fair value of the Group's investment in each of the investees (i.e. unquoted equity securities) are as follows:

- Step 1: Identify quoted companies with similar line of business, structure and size
- Step 2: Obtain the EV/EBITDA or the P/B or P/E ratios of these quoted companies identified from Bloomberg, Reuters or Nigeria Stock Exchange
- Step 3: Derive the average or median of EV/EBITDA or the P/B or P/E ratios of these identified quoted companies
- Step 4: Apply the lower of average (mean) or median of the identified quoted companies ratios on the Book Value or Earnings of the investment company to get the value of the investment company
- Step 5: Discount the derived value of the investment company by applying an Illiquidity discount and size adjustment/haircut to obtain the Adjusted Equity Value
- Step 6: Multiply the adjusted equity value by the present exchange rate for foreign currency investment

Step 7: Compare the Adjusted Equity value with the carrying value of the investment company to arrive at a net gain or loss.

**a. Enterprise Value (EV):**

Enterprise value measures the value of the ongoing operations of a company. It is calculated as the market capitalisation plus debt, minority interest and preferred shares, minus total cash and cash equivalents of the company.

**b. Earnings Before Interest, Tax Depreciation and Amortization (EBITDA):**

EBITDA is earnings before interest, taxes, depreciation and amortization. EBITDA is one of the indicators of a company's financial performance and is used as a proxy for the earning potential of a business.

$EBITDA = \text{Operating Profit} + \text{Depreciation Expense} + \text{Amortization Expense}$ .

**c. Price to Book (P/B Ratio):**

The price-to-book ratio (P/B Ratio) is used to compare a stock's market value to its book value. It is calculated by dividing the current closing price of the stock by the latest company book value per share or by dividing the company's market capitalisation by the company's total book value from its balance sheet.

**b. Price to Earning (P/E Ratio):**

The price-earnings ratio (P/E Ratio) values a company using the current share price relative to its per-share earnings.

The sources of the observable inputs used for comparable technique were gotten from Reuters, Bloomberg and the Nigeria Stock Exchange.

**Valuation Assumptions:**

- i. Illiquidity discount of 25 percent is used to discount the value of the investments that are not tradable
- ii. EPS Hair cut "emerging market" discount of 40 percent to take care of inflation and exchange rate impact being that the comparable companies are in foreign countries.

**Basis of valuation:**

The assets are being valued on a fair open market value approach. This implies that the value is based on the conservative estimates of the reasonable price that can be obtained if and when the subject asset is offered for sale under the present market conditions.

**Method of Valuation**

The comparative method of valuation is used in the valuation of the asset. This method involves the analysis of recent transaction in such asset within the same asset type and the size of the subject asset after due allowance have been made for peculiar attributes of the various asset concerned.

The key elements of the control framework for the valuation of financial instruments include model validation and independent price verification. These functions are carried out by an appropriately skilled Finance team, independent of the business area responsible for the products. The result of the valuation are reviewed quarterly by senior management.

**4.1 Valuation of financial instruments**

The table below analyses financial and non-financial instruments measured at fair value at the end of the financial year, by the level in the fair value hierarchy into which the fair value measurement is categorised:

#### 4.1.1 Recurring fair value measurements

*In millions of Naira*

##### Group

**December 2022**

	<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Total</b>
<b>Assets</b>				
Non pledged trading assets				
Treasury bills	88,116	-	-	88,116
Government Bonds	12,280	-	-	12,280
Eurobonds	-	2,294	-	2,294
Derivative financial instrument	-	402,497	-	402,497
Pledged assets				
-Financial instruments at FVOCI				
Treasury bills	451,476	-	-	451,476
Government Bonds	-	-	-	-
-Financial instruments at FVPL				
Treasury bills	72,565	-	-	72,565
Government Bonds	2,567	-	-	2,567
Investment securities				
-Financial assets at FVOCI				
Treasury bills	1,046,120	-	-	1,046,120
Government Bonds	168,293	-	-	168,293
Commercial paper	-	3,869	-	3,869
State government bonds	-	65,652	-	65,652
Corporate bonds	-	20,599	-	20,599
Eurobonds	-	41,695	-	41,695
Promissory notes	-	217,305	-	217,305
-Financial assets at FVPL				
Treasury bills	-	-	-	-
Bonds	-	-	-	-
Equity	-	4,964	162,943	167,907
Investment properties	-	-	217	217
Assets held for sale	-	-	42,039	42,039
	<b>1,841,419</b>	<b>758,876</b>	<b>205,199</b>	<b>2,805,496</b>
<b>Liabilities</b>				
Derivative financial instrument	-	32,737	-	32,737
	-	32,737	-	32,737

*In millions of Naira*

<b>Group</b>				
<b>December 2021</b>	<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Total</b>
<b>Assets</b>				
Non pledged trading assets				
Treasury bills	802,305	-	-	802,305
Government Bonds	76,677	-	-	76,677
Eurobonds	-	13,526	-	13,526
Derivative financial instrument	-	171,332	-	171,332
Pledged assets				
-Financial instruments at FVPL				
Treasury bills	64,764	-	-	64,764
Government Bonds	419	-	-	419
Investment securities				
-Financial assets at FVOCI				
Treasury bills	434,106	-	-	434,106
Government Bonds	229,097	-	-	229,097
State government bonds	-	42,958	-	42,958
Corporate bonds	-	16,248	-	16,248
Eurobonds	-	26,039	-	26,039
Promissory notes	-	27,608	-	27,608
-Financial assets at FVPL				
Equity	-	13,397	152,105	165,503
Investment properties	-	-	217	217
Assets held for sale	-	-	42,737	42,737
	<u>1,607,369</u>	<u>311,107</u>	<u>195,059</u>	<u>2,113,533</u>
<b>Liabilities</b>				
Derivative financial instrument	-	13,953	-	13,953
	<u>-</u>	<u>13,953</u>	<u>-</u>	<u>13,953</u>

#### 4.1.2 Financial instruments not measured at fair value

*In millions of Naira*

##### Group

December 2022	Level 1	Level 2	Level 3	Total
<b>Assets</b>				
Cash and balances with banks	-	-	1,969,783	1,969,783
Investment under management				
Government bonds	3,634	-	-	3,634
Placements	-	-	19,826	19,826
Commercial paper	-	3,796	-	3,796
Treasury bills	2,784	-	-	2,784
Mutual funds	-	3,405	-	3,405
Eurobonds	-	-	-	-
Corporate Bonds	-	2,315	-	2,315
Loans and advances to banks	-	-	455,709	455,709
Loans and advances to customers	-	-	5,100,807	5,100,807
Pledged assets				
-Financial instruments at amortised cost				
Treasury bills	296	-	-	296
Bonds	-	-	-	-
Promissory notes	33	-	-	33
Investment securities				
-Financial assets at amortised cost				
Treasury bills	193	-	-	193
Government Bonds	438	-	-	438
State government bonds	-	5	-	5
Corporate bonds	-	8	-	8
Eurobonds	420	-	-	420
Promissory notes	38	-	-	38
Other assets	-	-	2,392,817	2,392,817
	<b>7,845</b>	<b>9,529</b>	<b>9,938,942</b>	<b>9,956,315</b>
<b>Liabilities</b>				
Deposits from financial institutions	-	-	2,005,317	2,005,317
Deposits from customers	-	-	9,251,238	9,251,238
Other liabilities	-	-	758,464	758,464
Debt securities issued	307,255	-	-	307,255
Interest-bearing borrowings	-	-	1,390,029	1,390,029
	307,255	-	13,405,048	13,712,302

\* There are no transfers between levels during the year

**Group****December 2021***In millions of Naira*

	<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Total</b>
<b>Assets</b>				
Cash and balances with banks	-	-	1,487,665	1,487,665
Investment under management				
Government bonds	2,861	-	-	2,861
Placements	-	-	13,045	13,045
Commercial paper	-	5,153	-	5,153
Nigerian Treasury bills	2,575	-	-	2,575
Mutual funds	-	5,403	-	5,403
Eurobonds	-	3,885	-	3,885
Corporate Bonds	-	2,021	-	2,021
Loans and advances to banks	-	-	284,548	284,548
Loans and advances to customers	-	-	4,161,364	4,161,364
Pledged assets				
-Financial instruments at amortised cost				
Treasury bills	187,819	-	-	187,819
Bonds	29,670	-	-	29,670
Promissory notes	40,777	-	-	40,777
Investment securities				
-Financial assets at amortised cost				
Treasury bills	627,358	-	-	627,358
Government Bonds	342,767	-	-	342,766
State government bonds	-	6,343	-	6,343
Corporate bonds	-	5,446	-	5,446
Eurobonds	173,461	-	-	173,461
Total return notes	-	-	-	-
Promissory notes	14,843	-	-	14,843
Other assets	-	-	1,678,741	1,678,741
	<b>1,422,130</b>	<b>28,250</b>	<b>7,625,362</b>	<b>9,075,744</b>
	<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Total</b>
<b>Liabilities</b>				
Deposits from financial institutions	-	-	1,696,521	1,696,521
Deposits from customers	-	-	6,954,827	6,954,827
Other liabilities	-	-	556,144	556,144
Debt securities issued	264,495	-	-	264,495
Interest-bearing borrowings	-	-	1,171,260	1,171,260
	<b>264,495</b>	<b>-</b>	<b>10,378,752</b>	<b>10,643,247</b>

\* There are no transfers between levels during the year

**Company****December 2022***In millions of Naira*

	Level 1	Level 2	Level 3	Total
<b>Assets</b>				
Cash and balances with banks	-	-	2,488	2,488
Investment under management				
Government bonds	3,634	-	-	3,634
Placements	-	-	19,826	19,826
Commercial paper	-	3,796	-	3,796
Nigerian Treasury bills	2,784	-	-	2,784
Mutual funds	-	3,405	-	3,405
Eurobonds	-	-	-	-
Corporate Bonds	-	2,315	-	2,315
Loans and advances to banks	-	-	-	-
Loans and advances to customers	-	-	-	-
Pledged assets				
-Financial instruments at amortised cost				
Treasury bills	-	-	-	-
Bonds	-	-	-	-
Promissory notes	-	-	-	-
Investment securities	-	-	-	-
Financial assets at amortised cost	-	-	-	-
Treasury bills	-	-	-	-
Government Bonds	-	-	-	-
State government bonds	-	-	-	-
Corporate bonds	-	-	-	-
Eurobonds	-	-	-	-
Promissory notes	-	-	-	-
Other Assets	-	-	11,719	11,719
	<b>6,418</b>	<b>9,516</b>	<b>34,033</b>	<b>49,967</b>
<b>Liabilities</b>				
Deposits from financial institutions	-	-	-	-
Deposits from customers	-	-	-	-
Other liabilities	-	-	90,318	90,318
Debt securities issued	2	-	-	2
Interest-bearing borrowings	-	-	-	-
	<b>2</b>	<b>-</b>	<b>90,318</b>	<b>90,320</b>

## FINANCIAL INSTRUMENT MEASURED AT FAIR VALUE

### (a) Financial instruments in level 1

The fair value of financial instruments traded in active markets is based on quoted market prices at the balance sheet date. A market is regarded as active if quoted prices are readily and regularly available from an exchange, dealer, broker, industry group, pricing service, or regulatory agency, and those prices represent actual and regularly occurring market transactions on an arm's length basis. The quoted market price used for financial assets held by the group is the current bid price. These instruments are included in Level 1. Instruments included in Level 1 comprise primarily of government bonds, corporate bonds, treasury bills and equity investments classified as trading securities or fair value through other comprehensive income investments.

### (b) Financial instruments in level 2

The fair value of financial instruments that are not traded in an active market are determined by using valuation techniques. These valuation techniques maximise the use of observable market data where it is available and rely as little as possible on entity specific estimates. If all significant inputs required to fair value an instrument are observable, the instrument is included in level 2.

If one or more of the significant inputs is not based on observable market data, the instrument is included in Level 3. Specific valuation techniques used to value financial instruments include:

- (i) Quoted market prices or dealer quotes for similar instruments;
- (ii) The fair value of forward foreign exchange contracts is determined using forward exchange rates at the balance sheet date, with the resulting value discounted back to present value;
- (iii) Other techniques, such as discounted cash flow analysis, are used to determine fair value for the remaining financial instruments.

### (c) Financial instruments in level 3

The Group uses widely recognised valuation models for determining the fair value of its financial assets. Valuation techniques include net present value and discounted cash flow models, comparison with similar instruments for which market observable prices exist and other valuation models. Assumptions and inputs used in valuation techniques include risk-free and benchmark interest rates, credit spreads and other premia used in estimating dis-

count rates, bond and equity prices, foreign currency exchange rates, equity and equity index prices and expected price volatilities and correlations. The objective of valuation techniques is to arrive at a fair value measurement that reflects the price that would be received to sell the asset or paid to transfer the liability in an orderly transaction between market participants at the measurement date.

For more complex instruments, the Group uses proprietary valuation models, which are usually developed from recognised valuation models. Some or all of the significant inputs into these models may not be observable in the market, and are derived from market prices or rates or are estimated based on assumptions. Examples of instruments involving significant unobservable inputs include certain Investment securities for which there is no active market. Valuation models that employ significant unobservable inputs require a higher degree of management judgement and estimation in the determination of fair value. Management judgement and estimation are usually required for selection of the appropriate valuation model to be used, determination of expected future cash flows on the financial instrument being valued, determination of the probability of counterparty default and prepayments and selection of appropriate discount rates. Fair value estimates obtained from models are adjusted for any other factors, such as liquidity risk or model uncertainties, to the extent that the Group believes that a third party market participant would take them into account in pricing a transaction. Fair values reflect the credit risk of the instrument and include adjustments to take account of the credit risk of the Group entity and the counterparty where appropriate.

For level 2 assets, fair value was obtained using a recent market transaction during the year under review. Fair values of unquoted debt securities were derived by interpolating prices of quoted debt securities with similar maturity profile and characteristics.

### Transfers between fair value hierarchy

The group's policy is to recognise transfers into and out of fair value hierarchy levels as at the end of the reporting year.



#### 4.1.3 Valuation techniques used to derive Level 2 fair values

Level 2 fair values of investments have been generally derived using the market approach. Below is a table showing sensitivity analysis of material unquoted investments categorised as Level 2 fair values.

Description	Fair value at 31 December 2022	Valuation Technique	Observable Inputs	Fair value if inputs increased by 5%	Fair value if inputs decreased by 5%	Relationship of observable inputs to fair value
Derivative financial assets	399,058	Forward and swap: Fair value through market rate from a quoted market	Market rates from quoted market	362,185	366,502	The higher the market rate, the higher the fair value of the derivative financial instrument
Derivative financial liabilities	31,072	Futures: Fair value through reference market rate		-		
Investment in CSCS	4,673	The market value is obtained from the National Association Of Securities Dealers (NASD) as at the reporting year		4,906	4,439	The higher the share price, the higher the fair value
Nigerian Mortgage Refinance Company	291	The market value is obtained from the National Association Of Securities Dealers (NASD) as at the reporting year		306	277	The higher the share price, the higher the fair value

#### 4.1.4 Valuation techniques used to derive Level 3 fair values

Level 3 fair values of investments have been generally derived using the adjusted fair value comparison approach. Quoted price per earning or price per book value, "enterprise value to EBITDA ratios of comparable entities in a similar industry were obtained and adjusted for key factors to reflect estimated ratios of the investment being valued. Adjusting factors adopted include the illiquidity Discount which assumes a reduced earning on a private entity in comparison to a publicly quoted entity, and the Haircut adjustment which assumes a reduced earning for an entity located in Nigeria contributed by lower transaction levels in comparison to an entity in a developed or emerging market.

Description	Fair value at 31 December 2022	Valuation Technique	Observable Inputs	Fair value if inputs increased by 5%	Fair value if inputs decreased by 5%	Fair value if unobservable inputs increased by 5%	Fair value if unobservable inputs decreased by 5%	Relationship of unobservable inputs to fair value
Investment in Africa Finance Corporation	131,633	Adjusted fair value comparison approach	Median P/B multiples of comparable companies	138,215	125,052	131,235	132,031	The higher the illiquidity ratio, the control premium and the size adjustment/haircut, the higher the fair value.
Investment in Unified Payment System Limited	5,653	Adjusted fair value comparison approach	Median PE ratios of comparable companies	5,410	4,895	5,578	5,728	The higher the illiquidity ratio and the size adjustment/haircut, the lower the fair value.
Investment in NIBSS	12,635	Adjusted fair value comparison approach	Median P/B multiples of comparable companies	13,267	12,003	12,468	12,802	The higher the illiquidity ratio and the size adjustment/haircut, the lower the fair value.
Investment in Afrexim	176	Adjusted fair value comparison approach	Median P/B multiples of comparable companies	185	168	175	177	The higher the illiquidity ratio and the size adjustment/haircut, the lower the fair value.
Investment in FMDQ	7,068	Adjusted fair value comparison approach	Average P/B multiples of comparable companies	6,053	5,477	5,656	5,874	The higher the illiquidity ratio and the earnings per share haircut adjustment the higher the fair value.
Investment in CRC Bureau	383	Adjusted fair value comparison approach	Median P/B multiples of comparable companies	402	364	378	388	The higher the illiquidity ratio and the size adjustment/haircut, the lower the fair value.
Capital Alliance Equity Fund	4,735	Adjusted fair value comparison approach	Median P/B multiples of comparable companies	4,971	4,498	4,971	4,498	The higher the illiquidity ratio and the size adjustment/haircut, the lower the fair value.
NG Clearing	325	Adjusted fair value comparison approach	Median P/B multiples of comparable companies	341	309	323	327	The higher the illiquidity ratio and the size adjustment/haircut, the lower the fair value.
SANEF	50	Adjusted fair value comparison approach	Fair value of transactions at settlement date	53	48	53	48	The higher the illiquidity ratio and the size adjustment/haircut, the lower the fair value.

#### 4.1.5 Reconciliation of Level 3 Investments

The following tables presents the changes in Level 3 instruments for the year ended 31 December 2022

##### Financial assets at fair value through profit or loss (Equity)

	Group December 2022	Group December 2021	Company December 2022	Company December 2021
Opening balance	152,105	141,231	-	-
Acquired from business combination	-	247	-	-
Total unrealised gains in P/L	4,061	10,628	-	-
Sales	-	-	-	-
Balance, year end	<b>156,167</b>	<b>152,105</b>	-	-

##### Assets Held for Sale

	Group December 2022	Group December 2021	Company December 2022	Company December 2021
Opening balance	42,737	28,318	-	-
Acquired from business combination	-	-	-	-
Additions	7,878	15,703	-	-
Disposals	(8,384)	(995)	-	-
Write Off	-	(290)	-	-
Balance, year end	<b>42,231</b>	<b>42,737</b>	-	-

##### Investment under management

	Group December 2022	Group December 2021	Company December 2022	Company December 2021
Opening balance	13,045	6,386	-	-
Additions	6,781	6,659	19,826	-
Balance, year end	<b>19,826</b>	<b>13,045</b>	<b>19,826</b>	-

**(b) Fair value of financial assets and liabilities not carried at fair value**

The fair value for financial assets and liabilities that are not carried at fair value were determined respectively as follows:

**i. Cash**

The carrying amount of cash and balances with banks is a reasonable approximation of fair value.

**ii. Loans and advances to banks and customers**

Loans and advances are net of charges for impairment. The estimated fair value of loans and advances represents the discounted amount of estimated future cash flows expected to be received. Expected cash flows are discounted at current market rates to determine fair value.

**iii. Investment securities and pledged assets**

The fair values are based on market prices from financial market dealer price quotations. Where this information is not available, fair value is estimated using quoted market prices for securities with similar credit, maturity and yield characteristics.

The fair value comprises equity securities and debt instruments. The fair value for these assets are based on estimations using market prices and earning multiples of quoted securities with similar characteristics.

**iv. Other assets**

The bulk of these financial assets have short maturities and the amounts are a reasonable approximation of fair value.

**v. Deposits from banks and customers**

The estimated fair value of deposits with no stated maturity, which includes non-interest bearing deposits, is the amount repayable on demand. The estimated fair value of fixed interest-bearing deposits not quoted in an active market is based on discounted cash flows using interest rates for new debts with similar remaining maturity.

**vi. Other liabilities**

The carrying amount of financial liabilities in other liabilities is a reasonable approximation of fair value. They comprise of short term liabilities which are available on demand to creditors with no contractual rates attached to them.

**vii. Interest bearing borrowings**

The estimated fair value of fixed interest-bearing borrowings not quoted in an active market is based on the market rates for similar instruments for these debts over their remaining maturity.

**viii. Debt securities issued**

The estimated fair value of floating interest rate debt securities quoted in an active market is based on the quoted market rates as listed on the Irish Stock Exchange for these debts over their remaining maturity.

### 4.3 Financial assets and liabilities

#### (a) Fair value measurement

Accounting classification measurement basis and fair values

The table below sets out the classification of each class of financial assets and liabilities, and their fair values.

Group	Financial assets designated as FVPL	Financial assets mandatorily measured through FVPL	Financial assets measured at amortised cost	Financial assets measured at FVOCI	Financial liabilities mandatorily measured through FVPL	Financial liabilities measured at amortised cost	Fair value	Total carrying amount
<b>December 2022</b>								
Cash and balances with banks	-	-	1,969,783	-	-	-	1,969,783	1,969,783
Investment under management	-	-	39,502	-	-	-	39,502	39,502
Non pledged trading assets	-	-	-	-	-	-	-	-
Treasury bills	-	88,116	-	-	-	-	88,116	88,116
Bonds	-	12,280	-	-	-	-	12,280	12,280
Equity	-	2,294	-	-	-	-	2,294	2,294
Derivative financial instruments	-	402,497	-	-	-	-	402,497	402,497
Loans and advances to banks	-	-	455,709	-	-	-	455,709	455,709
Loans and advances to customers	-	-	5,100,807	-	-	-	5,100,807	5,100,807
Pledged assets	-	-	-	-	-	-	-	-
Treasury bills	-	72,565	296,061	451,476	-	-	820,102	820,102
Government bonds	-	2,567	411,582	-	-	-	414,150	414,150
Promissory Notes	-	-	32,639	-	-	-	32,639	32,639
Investment securities	-	-	-	-	-	-	-	-
- Financial assets at FVOCI	-	-	-	1,046,120	-	-	1,046,120	1,046,120
Treasury bills	-	-	-	168,293	-	-	168,293	168,293
Government Bonds	-	-	-	65,652	-	-	65,652	65,652
State government bonds	-	-	-	20,599	-	-	20,599	20,599
Corporate bonds	-	-	-	-	-	-	-	-

Eurobonds	-	-	-	-	41,695	-	-	41,695	41,695
Commercial paper	-	-	-	-	3,869	-	-	3,869	20,599
Promissory Notes	-	-	-	-	217,305	-	-	217,305	217,305
- Financial assets at FVPL	-	-	-	-	-	-	-	-	-
Equity	-	167,906	-	-	-	-	-	167,906	167,906
- Financial assets at amortised cost	-	-	-	-	-	-	-	-	-
Treasury bills	-	-	192,795	-	-	-	-	192,795	192,795
Government Bonds	-	-	437,679	-	-	-	-	437,679	437,679
State government bonds	-	-	4,734	-	-	-	-	4,734	4,734
Corporate bonds	-	-	7,579	-	-	-	-	7,579	7,579
Eurobonds	-	-	420,119	-	-	-	-	420,119	420,119
Promissory Notes	-	-	37,762	-	-	-	-	37,762	37,762
Other assets	-	-	2,395,033	-	-	-	-	2,395,033	2,395,033
	-	<b>748,226</b>	<b>11,801,784</b>	-	<b>2,015,011</b>	-	-	<b>14,565,022</b>	<b>14,581,753</b>
Deposits from financial institutions	-	-	-	-	-	-	2,005,316	2,005,316	2,005,316
Deposits from customers	-	-	-	-	-	-	9,251,238	9,251,238	9,251,238
Other liabilities	-	-	-	-	-	-	758,464	758,464	758,464
Derivative financial instruments	-	-	-	-	-	32,737	-	32,737	32,737
Debt securities issued	-	-	-	-	-	-	307,253	307,253	307,253
Interest bearing borrowings	-	-	-	-	-	-	1,385,424	1,385,424	1,390,029
	-	-	-	-	-	<b>32,737</b>	<b>13,707,695</b>	<b>13,740,431</b>	<b>13,745,036</b>

<b>Group</b>	<b>Financial assets designated as FVPL</b>	<b>Financial assets mandatorily measured through FVPL</b>	<b>Financial assets measured at amortised cost</b>	<b>Financial assets measured at FVOCI</b>	<b>Financial liabilities mandatorily measured through FVPL</b>	<b>Financial liabilities measured at amortised cost</b>	<b>Fair value</b>	<b>Total carrying amount</b>
<i>In millions of Naira</i>								
<b>December 2021</b>								
Cash and balances with banks	-	-	1,487,665	-	-	-	1,487,665	1,487,665
Investment under management	-	-	34,942	-	-	-	34,942	34,942
Non pledged trading assets								
Treasury bills	-	802,305	-	-	-	-	802,305	802,305
Bonds	-	76,677	-	-	-	-	76,677	76,677
Equity	-	13,526	-	-	-	-	13,526	13,526
Derivative financial instruments	-	171,332	-	-	-	-	171,332	171,332
Loans and advances to banks	-	-	275,313	-	-	-	275,313	284,548
Loans and advances to customers	-	-	4,026,299	-	-	-	4,026,299	4,161,364
Pledged assets								
Treasury bills	-	64,764	187,819	-	-	-	252,583	256,265
Government bonds	-	419	29,670	-	-	-	30,089	36,219
Investment securities	-	-	40,777	-	-	-	40,777	52,076
- Financial assets at FVOCI								
Treasury bills	-	-	-	434,106	-	-	434,106	434,106
Government Bonds	-	-	-	229,097	-	-	229,097	229,097
State government bonds	-	-	-	42,958	-	-	42,958	42,958
Corporate bonds	-	-	-	16,248	-	-	16,248	16,248
Eurobonds	-	-	-	26,039	-	-	26,039	26,039
Promissory Notes	-	-	-	27,608	-	-	27,608	27,608
- Financial assets at FVPL								
Equity	-	165,337	-	-	-	-	165,337	165,337
- Financial assets at amortised cost								
Treasury bills	-	-	627,358	-	-	-	627,358	642,490

Total Return Notes	-	-	-	-	-	-	-	-	-
Government bonds	-	-	342,767	-	-	-	342,767	-	443,682
State government bonds	-	-	6,343	-	-	-	6,343	-	7,334
Corporate bonds	-	-	5,446	-	-	-	5,446	-	7,592
Eurobonds	-	-	173,461	-	-	-	173,461	-	214,066
Promissory Notes	-	-	14,843	-	-	-	14,843	-	15,785
Other assets	-	-	1,678,804	-	-	-	1,678,804	-	1,678,804
	-	<b>1,294,360</b>	<b>8,931,508</b>	<b>776,056</b>	-	-	<b>11,001,923</b>	-	<b>11,328,066</b>
Deposits from financial institutions	-	-	-	-	-	1,691,304	1,691,304	-	1,696,521
Deposits from customers	-	-	-	-	-	6,933,439	6,933,439	-	6,954,827
Other liabilities	-	-	-	-	-	554,434	554,434	-	556,144
Derivative financial instruments	-	-	-	-	13,953	-	13,953	-	13,953
Debt securities issued	-	-	-	-	-	268,957	268,957	-	264,495
<b>Interest bearing borrowings</b>	-	-	-	-	-	<b>1,167,658</b>	<b>1,167,658</b>	-	<b>1,171,260</b>
	-	-	-	-	<b>13,953</b>	<b>10,615,791</b>	<b>10,629,744</b>	-	<b>10,657,200</b>

The Group reclassified Cash reserve requirement, classified as restricted deposits with Central banks and special reserve intervention funds, from Cash and cash equivalents to Other assets for financial reporting purposes.



<b>Company</b>	<b>Financial assets designated as FVPL</b>	<b>Financial assets mandatorily measured through FVPL</b>	<b>Financial assets measured at amortised cost</b>	<b>Financial assets measured at FVOCI</b>	<b>Financial liabilities mandatorily measured through FVPL</b>	<b>Financial liabilities measured at amortised cost</b>	<b>Fair value</b>	<b>Total carrying amount</b>
<i>In millions of Naira</i>								
<b>December 2022</b>								
Cash and balances with banks	-	-	2,488	-	-	-	2,488	2,488
Investment under management	-	-	35,760	-	-	-	35,760	35,760
Non pledged trading assets	-	-	-	-	-	-	-	-
Treasury bills	-	-	-	-	-	-	-	-
Bonds	-	-	-	-	-	-	-	-
Equity	-	-	-	-	-	-	-	-
Derivative financial instruments	-	-	-	-	-	-	-	-
Loans and advances to banks	-	-	-	-	-	-	-	-
Loans and advances to customers	-	-	-	-	-	-	-	-
Pledged assets	-	-	-	-	-	-	-	-
Treasury bills	-	-	-	-	-	-	-	-
Government bonds	-	-	-	-	-	-	-	-
Promissory Notes	-	-	-	-	-	-	-	-
Investment securities	-	-	-	-	-	-	-	-
- Financial assets at FVOCI	-	-	-	-	-	-	-	-
Treasury bills	-	-	-	-	-	-	-	-
Government bonds	-	-	-	-	-	-	-	-
State government bonds	-	-	-	-	-	-	-	-
Corporate bonds	-	-	-	-	-	-	-	-
Eurobonds	-	-	-	-	-	-	-	-
Promissory Notes	-	-	-	-	-	-	-	-
- Financial assets at FVPL	-	-	-	-	-	-	-	-
Equity	-	-	-	-	-	-	-	-
- Financial assets at amortised cost	-	-	-	-	-	-	-	-

Treasury bills	-	-	-	-	-	-	-	-	-
Government Bonds	-	-	-	-	-	-	-	-	-
State government bonds	-	-	-	-	-	-	-	-	-
Corporate bonds	-	-	-	-	-	-	-	-	-
Eurobonds	-	-	-	-	-	-	-	-	-
Promissory Notes	-	-	-	-	-	-	-	-	-
Other assets	-	11,720	-	-	-	-	11,720	-	11,720
	-	<b>49,968</b>	-	-	-	-	<b>49,968</b>	-	<b>49,968</b>
Deposits from financial institutions	-	-	-	-	-	-	-	-	-
Deposits from customers	-	-	-	-	-	-	-	-	-
Other liabilities	-	-	-	-	-	90,317	-	90,317	90,317
Derivative financial instruments	-	-	-	-	-	-	-	-	-
Debt securities issued	-	-	-	-	-	-	-	-	-
Interest bearing borrowings	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	<b>90,317</b>	<b>90,317</b>	<b>90,317</b>	<b>90,317</b>

## CREDIT RISK MANAGEMENT

In Access Bank, everyone is involved in Risk Management with the ultimate responsibility residing with the Board. We operate the three (3) lines of defence model which enhances the understanding of risk management and control by clarifying roles and responsibilities. The risk management process of the Bank is well fortified to mitigate, and/or eliminate any risk events on the Bank's business.

The Management of the Bank took a proactive approach to protect its loan book from the impact of Covid-19, by analysing the extent of the pandemic on different sectors and sub sectors of the economy. This enabled us to understand our customers' challenges and potential outlook. We took steps to lessen the burden of loan repayment on our borrowers and preserve the risk assets quality of the Bank, working within regulatory guidance.

The Risk Management Division has continued to take advantage of advancement and innovation in technology, to automate the management of risk. Credit and analytics tools are in use to enhance the credit decision making and monitoring process in the Bank. The Risk Dashboard has been enhanced to present the Bank's measurable risk metrics for ease of decision-making.

### Principal Credit Policies

The following are some of the principal credit policies of the Bank:

**Credit Risk Management Policy:** The core objective is to enable maximisation of returns on a risk adjusted basis from banking book credit risk exposures that are brought under the ambit of Credit Risk Management Policy. This is done by putting in place robust credit risk management systems consisting of risk identification, risk measurement, setting of exposure and risk limits, risk monitoring and control, as well as reporting of credit risk in the banking book.

**Credit Risk Rating Policy:** The objective of this policy is to ensure reliable and consistent Obligor Risk Ratings (ORRs) and to provide guidelines for risk rating for retail and non-retail exposures in the banking book covering credit and investment books of the Bank.

### Responsibilities of Business Units and Independent Credit Risk Management

In Access Bank, business units and independent credit risk management have a joint responsibility for the overall accuracy of risk ratings assigned to obligors and facilities. Business relationship managers are responsible for deriving the Obligor Risk Rating ('ORR') using approved methodologies, while independent credit risk management officers validate such ratings.

Notwithstanding whom derives the risk rating, Credit Risk

Management is responsible for reviewing and ensuring the correctness of the ORR assigned to borrowers and facilities. This review includes ensuring the ongoing consistency of the business' risk rating process with the Bank's risk rating policy; ongoing appropriate application of the risk rating process and tools; review of judgmental and qualitative inputs into the risk rating process; ensuring the timeliness and thoroughness of risk rating reviews; and ensuring that the documentation of the risk rating process is complete and current.

### Credit Process

The Bank's credit process starts with portfolio planning and target market identification. Within identified target markets, credits are initiated by relationship managers. The proposed credits are subjected to review and approvals by relevant credit approval authorities. Further to appropriate approvals, loans are disbursed to beneficiaries.

Ongoing management of loans is undertaken by both relationship management teams and our Credit Risk Management Group. The process is applied across the Bank and replicated in the subsidiaries.

A loan request is initiated by the relationship officer and reviewed by the relationship manager/Sector Head/Group Head of the respective business teams. Further detailed review is carried out by Credit Risk Management. The concurrence of Credit Risk Management must be obtained for any credit extension. If the loan application passes the detailed analysis, it is submitted to the appropriate approval authority based on the size and risk rating of the facility.

The standard credit evaluation process is based both on quantitative figures from the Financial Statements and on an array of qualitative factors such as the PESTLE analysis, SWOT analysis, Porter's Five Forces etc. Information on the borrower is collected, as well as pertinent macro-economic data, such as an outlook for the relevant sector. These factors are assessed by the analyst and all individuals involved in the credit approval process, relying not only on quantitative factors but also on extensive knowledge of the company in question, its management, industry, the country of operation and the impact of globalisation.

### Risk Rating Scale and External Rating Equivalence

Access Bank operates a 12-grade numeric risk rating scale. The risk rating scale runs from 1 to 8. Rating 1 represents the best obligors and facilities, while rating 8 represents the worst obligors and facilities. The risk rating scale incorporates sub-grades and full grades reflective of realistic credit migration patterns.

The risk rating scale and the external rating equivalent is detailed below:

Access Bank risk Rating	External Rating Equivalent	Grade
1	AAA	Investment Grade
2+	AA	
2	A	
2-	BBB	
3+	BB+	Standard Grade
3	BB	
3-	BB-	
4	B	Non-Investment Grade
5	B-	
6	CCC	
7	C	
8	D	

### Training / Certification

In line with the CBN's competency framework, members of the Group have consistently upgraded their competency level by passing necessary certification examinations like Certified Risk Manager (Risk Management Association of Nigeria), ACIB (CIBN), ICAN, ACCA, CFA, and other relevant professional certifications.

The Bank also partnered renowned international firms like Dun and Bradstreet, KPMG and Moody's Analytics for training in Credit Risk Analysis and Financial Risk Management for the first and second lines of defence. These are in addition to regular trainings conducted within the Bank to enhance staff capacity in handling transactions in the dynamic business environment and ever-evolving banking industry.

### Credit Officer Risk Rating

To reshape the understanding of risk, the Bank has a Credit Officer Risk Rating model which assigns rating to credit officers based on the quality and performance of risk asset portfolio managed by the individual officer. This puts the Bank in a more disciplined position in the credit appraisal, approval and monitoring processes.

### Credit Risk control and mitigation

#### Authority Limits on Credit

The highest credit approval authority is the Board of Directors, supported by the Board Credit Committee and followed by the Management Credit Committee. Individuals are also assigned credit approval authorities in line with the Bank's criteria for such delegation set out in its Credit Risk and Portfolio Management Plan. The principle of central management of risk and decision authority is maintained by the Bank, subject to local regulatory and market requirements in each country.

The credit approval limits of the principal officers of the Group are shown in the table below:

APPROVING AUTHORITY	APPROVED LIMIT (New Requests) (NgN)	APPROVED LIMIT (Renewals of Existing Credits) (NgN)
Executive Director	150 million	200 million
Group Deputy Managing Director	400 million	500 million
Group Managing Director/CEO	500 million	600 million

In addition, approval and exposure limits based on internal Obligor Risk Ratings have been approved by the Board for the relevant approving authorities and credit committees as shown in the table below:

Access Bank Risk Rating	Exposure Limit (ORR-based LLL) (NGN)	Management Credit Committee Approval Limit (NGN)	Board Credit Committee Approval Limit (NGN)	Board of Directors Limit
1	41 billion	20 billion	40 billion	Legal lending limit
2+	33 billion	15 billion	30 billion	
2	25 billion	5 billion	15 billion	
2-	16 billion	2 billion	10 billion	
3+	3 billion	1 billion	10 billion	
3	1.7 billion	0.8 billion	10 billion	
3-	0.8 billion	0.5 billion	2 billion	
4		Above 0.1 billion		

### Collateral Policies

It is the Group's policy that all credit exposures are adequately collateralised. Credit risk mitigation is an activity of reducing credit risk in an exposure or transferring it to counterparty, at facility level, by a safety net of tangible and realisable securities including approved third-party guarantees/ insurance.

However, the primary consideration for approving credits is hinged largely on the obligor's financial strength and debt-servicing capacity. The guidelines relating to risk mitigants as incorporated in the guidance note of Basel Committee on Banking Supervision ('BCBS') on "Principles for the Management of Credit Risk" are to be taken into consideration, while using a credit risk mitigant to control credit risk.

The Bank utilises transaction structure, collateral and guarantees to help mitigate risks (both identified and inherent) in individual credits, but transactions should be entered into primarily on the strength of the borrower's repayment capacity. Collateral cannot be a substitute for a comprehensive assessment of the borrower or the counterparty, nor can it compensate for insufficient information. It is recognised that any credit enforcement actions (e.g. foreclosure proceedings) can eliminate the profit margin on the transaction. In addition, we are mindful that the value of collateral may well be impaired by the same factors that have led to the diminished recoverability of the credit.

The range of collaterals acceptable to the Bank include:

- Mortgage on landed property (Legal mortgage/mortgage debenture)
- Debenture/Charge on assets (Fixed and/or floating)
- Cash/Money market investment (letter of lien and set-off over fixed deposits/money market investments)
- Treasury bills and other government securities
- Chattel/vessel mortgage

- Legal ownership of financed assets

### OPERATIONAL RISK MANAGEMENT

Operational risk is the risk of loss resulting from inadequate or failed internal processes, people, or systems, or from external events. Our definition of operational risk excludes regulatory risks, strategic risks and potential losses related solely to judgments about taking credit, market, interest rate, liquidity, or insurance risks.

It includes the reputation and franchise risk associated with business practices or market conduct in which the Bank is involved. Operational risk is inherent in Access Bank's global business activities, and as with other risk types, is managed through an overall framework designed to balance strong corporate oversight with well-defined independent risk management.

This framework reflects:

- Recognition of risk ownership by the businesses
- Oversight by independent risk management
- Independent review by Internal Audit

Access Bank has a Business Continuity Plan that defines how it manages incidents in case of a disaster or other disruptive incidents, and how to recover its activities within set deadlines. The purpose of the plan is to:

- Predefine the resources and specify actions required to minimise losses that might otherwise result from a business interruption irrespective of cause
- Ensure a business-as-usual level of performance while in contingency mode
- Ensure the timely and orderly restoration of business activities

In response to the Covid-19 pandemic, all policies relating to business continuity have been reviewed to align with the

various business continuity activities that were executed and implemented by the Bank. The Business Continuity Plan (BCP) activities carried out have also been documented in the necessary policies.

We seek to minimise exposure to operational risk, subject to cost trade-offs. Operational risk exposures are managed through a consistent set of management processes that drive risk identification, assessment, control and monitoring. Our operational risk strategy seeks to minimise the impact that operational risk can have on stakeholders' value. The Bank's strategy is to:

- Reduce the likelihood of occurrence of expected events and related cost by managing the risk factors and implementing loss prevention or reduction techniques to reduce variation to earnings
- Minimise the impact of unexpected and catastrophic events and related costs, through risk financing strategies that would support the Bank's long-term growth, cash flow management, and balance sheet protection
- Eliminate inefficiencies, improve productivity, optimise capital requirements, and improve overall performance through the institution of well designed and implemented internal controls

To create and promote a culture that emphasises effective operational management and adherence to operating controls, there are three distinct levels of operational risk governance structure in Access Bank Plc.

Level 1 refers to the oversight function carried out by the Board of Directors, Board Risk Management Committee, and the Executive Management. Responsibilities at this level include ensuring effective management of operational risk and adherence to the approved operational risk policies.

Level 2 refers to the management function carried out by the operational risk management group. It has direct responsibility for formulating and implementing the Bank's operational risk management framework including methodologies, policies and procedures approved by the Board.

Level 3 refers to the operational function carried out by all business units and support functions in the Bank. These units/functions are fully responsible and accountable for the management of operational risk in their units. They work in liaison with operational risk management to define and review controls to mitigate identified risks. Internal Audit provides independent assessment and evaluation of the Bank's operational risk management framework. This periodic confirmation of the existence and utilisation of controls in compliance with approved policies and procedures, provides assurance as to the effectiveness of the Bank's operational risk management framework. Some of the tools being used to assess, measure, and monitor operational risks in the Bank include: a loss database of operational risk events; an effective risk and control self-assessment process that helps to analyse business activities and identify operational risks that could affect

the achievement of business objectives; and key risk indicators which are used to monitor operational risks on an ongoing basis.

### **Allocating capital to Business units**

An allocation methodology is applied for allocating capital to business units. For each business unit, the allocation takes into consideration not only the size of the business unit, but also measures the business unit's control environment, namely; open audit findings, RCSA results, and loss experience. This translates to a risk-sensitive allocation with the opportunity afforded to business units to identify actions to positively impact on their respective allocated operational risk capital.

### **Insurance Mitigation**

Insurance policies are used to mitigate operational risks. These policies are current and remain applicable at the Bank and Group Level. Insurance coverage is purchased at Group or cluster level to discharge statutory and regulatory duties, or to meet counterparty commitments and stakeholder expectations. The primary insurance policies managed by the Group are:

- Comprehensive crime and electronic crime
- Directors' and officers' liability
- Professional indemnity

## **MARKET RISK MANAGEMENT**

The Bank's capital and earnings are exposed to risk due to adverse changes in market prices. Consequently, an efficient market risk management framework is in place to reduce exposure to adverse changes in interest rate, foreign exchange, and equity prices.

The objective is not to completely avoid these risks, but to ensure exposure to these risks through our trading and banking book positions are kept within the Bank's defined risk appetite and tolerance.

### **Market Risk Policy, Management and Control**

Over the years, the Nigerian financial market has witnessed a dramatic expansion in the array of financial services and products. This tremendous growth in scale and scope has also generated new risks with global consequences, especially market risk, necessitating an assessment of exposures to the volatility of the underlying risk drivers. This has prompted the upgrading of the Market Risk Policy; Asset and Liability Management Policy; Liquidity Policy; Stress Testing Policy, and so on, to ensure the risks faced across business activities and on an aggregate basis are within the stipulated risk appetite of the Bank. These policies have been benchmarked with industry

leading practices and CBN regulations.

The Bank runs an integrated and straight through processing treasury system for enabling efficient monitoring and management of interest rate, and foreign exchange risks in the Bank.

Liquidity, Exchange Rate, and Interest Rate risks are managed through various approaches, including Liquidity Gap Analysis, Dynamic Cash Flow Analysis, Liquidity Ratios, Earnings at Risk (EaR) and Sensitivity Analysis. The primary aim of these processes is risk forecasting and impact mitigation through management action and portfolio re-balancing.

The Bank regularly conducts stress testing to monitor its vulnerability to unfavorable shocks. It monitors and controls its risk, using various internal and regulatory risk limits for trading book and banking book, which are set according to several criteria including economic scenario, business strategy, management experience, peer analysis, and the Bank's risk appetite.

### **Banking Book**

Market Risk Management actively manages the banking book to optimise its income potential. This risk arises from the mismatch between the future yield on assets and their funding cost, due to interest rate changes. The Bank uses a variety of tools to track and manage this risk:

- Re-pricing gap analysis
- Liquidity gap analysis
- Earnings-at-Risk (EAR) using various interest rate forecasts
- Sensitivity Analysis

Interest rate risk is the exposure of the Bank's earnings to adverse movements in interest rates, yield curves and credit spreads. The Bank is exposed to interest rate risk through the interest earning assets and interest-bearing liabilities in its trading and banking books.

#### **i. Re-pricing and Liquidity Gap Analysis**

Access Bank's objective for management of interest rate risk in the banking book is to manage interest rate mismatch, and lower interest rate risk over an interest rate cycle. This is achieved by hedging material exposures with the external market.

The Bank's operations are subject to the risk of interest rate fluctuations to the extent that interest-earning assets, and interest-bearing liabilities mature or re-price at different times or in differing amounts. In the case of floating rated assets and liabilities, the Bank is exposed to basis risk, which is the difference in re-pricing characteristics of

the various floating rate indices, such as the savings rate and 90-day NIBOR and different types of interest.

Non-traded interest rate risk arises in the banking book from the provision of retail and wholesale (non-traded) banking products and services, as well as from certain structural exposures within the Group's balance sheet, mainly due to re-pricing timing differences between assets, liabilities, and equities. These risks impact both the earnings and the economic value of the Group. Overall, non-trading interest rate risk positions are managed by Treasury, which uses investment securities, advances to banks, and deposits from banks to manage the overall position arising from the Group's non-trading activities.

#### **ii. Earnings-at-Risk Approach**

Earnings-at-Risk is the potential change in net income due to adverse movements in interest rates over a defined period. It guides the Bank to understand the impact that a change in interest rates can make on our position and projected cash flow.

The Bank has limits drawn for this risk measure. They are designed to monitor and control the risk to our projected earnings using various rate scenarios and assumptions. The limit is expressed as a change in projected earnings over a specified time horizon and rate scenario. Scenarios adopted by the Bank include parallel and non-parallel shifts in yield.

#### **iii. Sensitivity Analysis**

The Bank employs the use of scenario and sensitivity analysis in evaluating its exposures per time. Scenario analysis is the process of predicting the possible balance sheet impact to changes that may occur to existing variables whilst sensitivity analysis is the study of how the outcome of a decision changes due to variations in input.

### **Trading Portfolio**

The measurement and control techniques used to measure, and control traded market risk (interest rate and foreign exchange risk) include daily valuation of positions, limit monitoring, gap analysis, sensitivity analysis, stress testing, etc. Below are the detailed description of methods:

#### **i. Limits**

The Bank uses risk limits to restrict the size of investments that traders can take for proprietary and non-proprietary purposes. Limiting the size of investments is one of the primary ways the Bank controls risk and capital consumption. The following limits currently exist:

- **Fixed Income and FX Open Position Limits (NOPL):** The Bank, in keeping with the prudence concept, sets its policy limit for Open Position at a level lower than the maximum NOPL approved by the regulatory authority. In setting the internal NOPL, the following considerations are imperative:

- The Regulatory NOPL
- The Bank's tolerance and appetite for FX risk
- The size and depth of the FX market in Nigeria
- The degree of volatility of traded currencies
- The Bank's desired positioning in the relevant FX market with requirements for international business support

- **Inter-bank Placement and Takings Limit:** In line with Access Bank's drive to be a top liquidity provider in the financial market, stringent controls have been set to ensure that any takings from inter-bank are preceded by proper authorisation, to reduce the risks that come with huge inter-bank borrowing.

- **Management Action Trigger (MAT):** This establishes decision points to confirm the Board of Directors' tolerance for accepting trading risk losses on a cumulative basis. MAT therefore, considers actual cumulative profit/loss, as well as potential losses, and the loss tolerance is defined as a percentage of Gross Earnings.

- **Stop Loss Limit:** This limit sets a maximum tolerable unrealised profit/loss to date which will trigger the closing or reduction of a position to avoid any further loss based on existing exposures.

- **Dealer Limits:** This limit sets a maximum transaction limit by a dealer. It is based on experience and knowledge of the dealer.

## ii. Mark-to-Market (MTM)

The Marking-to-Market technique establishes the potential profit and loss by revaluing money market exposures to prevailing market prices. When no market prices are available for a specific contract period, M.T.M is used to derive the relevant market prices. It is the Bank's policy to revalue all exposures categorised under the securities trading portfolio daily. As a general guide, marking to market is performed independently of the trading unit i.e. prices/rates are obtained from external sources.

## iii. Stress Testing

A consistent stress testing methodology is applied to trading and non-trading books. The stress testing methodology assumes that the scope for management action

would be limited during a stress event, reflecting the decrease in market liquidity that often occurs.

Stress testing is an integral part of the market risk management framework and considers both historical market events and forward-looking scenarios. Stress testing provides an indication of the potential size of losses that could arise in extreme conditions. It helps to identify risk concentrations across business lines and assist senior management in capital planning decisions.

## LIQUIDITY RISK MANAGEMENT

Liquidity risk is the potential that the Bank may be unable to meet expected or unexpected current or future cash flows and collateral needs without affecting its daily operations or its financial condition. The Bank is managed to preserve a high degree of liquidity so that it can meet the requirements of its customers always, including during periods of financial stress.

The Bank has developed a liquidity management framework based on a statistical model underpinned by conservative assumptions about cash inflows and the liquidity of liabilities. In addition, liquidity stress tests assuming extreme withdrawal scenarios are performed. These stress tests specify additional liquidity requirements to be met by holdings of liquid assets.

The Bank's liquidity has consistently been materially above the minimum liquidity ratio and the requirements of its stress tests. The Group ALCO, in conjunction with the Board and its committees, monitors our liquidity position and reviews the impact of strategic decisions on our liquidity. Liquidity positions are measured by calculating the Bank's net liquidity gap and by comparing selected ratios with targets as specified in the Liquidity Risk Management Manual.

## Contingency Funding Plan

Access Bank has a contingency funding plan which incorporates early warning indicators to monitor market conditions. The Bank monitors its liquidity position and funding strategies on an ongoing basis, but recognises that unexpected events, economic or market conditions, earnings problems or situations beyond its control could cause either a short or long-term liquidity crisis. It reviews its contingency funding plan annually.

The contingency funding plan covers: the available sources of contingent funding to supplement cash flow shortages; the lead times to obtain such funding; the roles and responsibilities of those involved in the contingency plans; and the communication and escalation requirements when early warning indicators signal deteriorating market conditions. Both short term and long-term funding crises are addressed in the contingency funding plan.



## CAPITAL RISK MANAGEMENT

Capital risk is the risk of possible erosion of the Bank's capital base due to poor capital management.

### Capital management objectives:

The Group's capital management objectives include:

- To meet the capital ratios required by its regulators and the Group's Board
- To maintain an adequate level of available capital re-

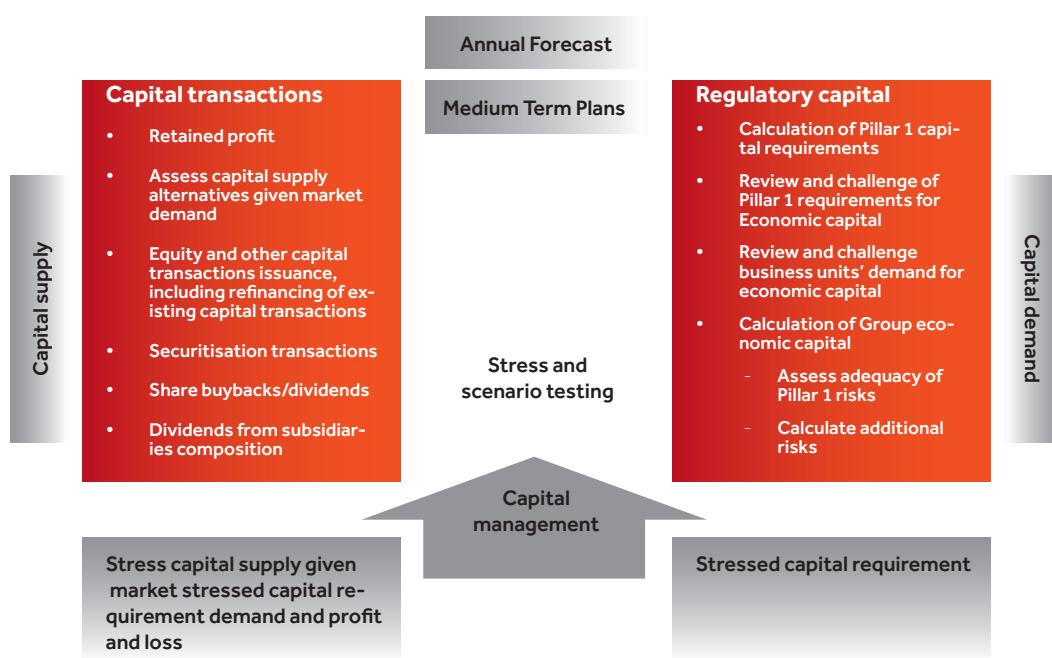
sources as cover for the economic capital (EC) requirements

- To generate enough capital to support asset growth

### Capital Management Strategy:

The Group's capital management strategy is focused on maximizing shareholder value by optimising the level and mix of capital resources. Decisions on the allocation of capital resources are based on several factors including return on economic capital (EC) and on regulatory capital (RC) and are part of the internal capital adequacy assessment process (ICAAP).

## Capital Management Process



### Importance of Capital Management

Capital management is critical to the Bank's survival. Hence, capital is managed as a Board level priority in the Group. The Board is responsible for assessing and approving the Group's capital management policy, capital target levels and capital strategy. A capital management framework provides effective capital planning, capital issuance, alignment to Basel accord, EC utilisation and economic profit (EP) performance measurement criteria. The diagram above illustrates the process the Group follows to ensure end-to-end integration of the Group's strategy, risk management and financial processes into the capital management process. The purpose is to ensure that capital consumption in the business divisions is planned for and reflected in their performance measurement, which in turn translates into management performance assessment, product pricing requirements and achievement of the overall strategy within the Group's risk appetite.

### Enterprise-wide Scenario and Stress Testing

Access Bank uses robust and appropriate scenario stress testing to assess the potential impact on the Group's capital adequacy and strategic plans. Our stress testing and scenario analysis programme are central to the monitoring of strategic and potential risks. It highlights the vulnerabilities of our business and capital plans to the adverse effect of extreme but plausible events. As a part of our core risk management practices, the Bank conducts enterprise-wide stress tests on a periodic basis to better understand earnings, capital and liquidity sensitivities to certain economic scenarios, including economic conditions that are more severe than anticipated. We leveraged the Bank's ICAAP in the selection of our scenarios and improved on them to ensure they are representative of the recent macroeconomic developments. The outcome of the testing and analysis is also used to assess the potential impact of the relevant scenarios on the demand for regulatory capital compared with its supply. These

enterprise-wide stress tests provide an understanding of the potential impacts on our risk profile, capital and liquidity. It generates and considers pertinent and plausible scenarios that have the potential to adversely affect our business. Stress testing and scenario analysis are used to assess the financial and management capability of Access Bank to continue operating effectively under extreme but plausible trading conditions. Such conditions may arise from economic, legal, political, environmental and social factors. Scenarios are carefully selected by a group drawn from senior business development, risk and finance executives. Impacts on each line of business from each scenario are then analysed and determined, primarily leveraging the models and processes utilised in everyday management routines. Impacts are assessed along with potential mitigating actions that may be taken in each scenario. Analyses from such stress scenarios are compiled and reviewed through our Group Asset and Liability Committee, and the Enterprise Risk Management Committee. These are then incorporated alongside other core business processes into decision making by management and the Board. These scenario and stress testing procedures were significantly enhanced during the recent pandemic and its macroeconomic fallouts, and the management actions that arose from them were pivotal in enabling the Bank to mitigate and optimise risk outcomes and capital.

To further strengthen our capital position and increase the Bank's resilience to shocks, Additional Tier 1 Capital (AT1) of Five Hundred Million Dollars (\$500,000,000) was raised in September 2021.

## COMPLIANCE RISK MANAGEMENT

The Bank's compliance function organises and sets priorities for the management of its compliance risk in a way that is consistent with risk management strategy and structures.

The integrated compliance function, working closely with Internal Audit and Risk Management to achieve risk convergence provided backbone for integrated assurance and higher visibility of risk management and control consciousness across the Group.

The compliance function has continued to redefine and fine-tune its approach and improve on its advisory role with intense focus on regulatory intelligence gathering, compliance monitoring, compliance testing and closer cooperation with business units within the Bank. The Group on the other hand, acts as a contact point for compliance inquiries from staff members. Compliance Officers and Quality Assurance desk across the business units has further strengthened and deepened the cooperation with the first line of defense.

We enhanced the monitoring to online real time to catch up with the current digital banking environment. We receive alerts of transactions on a risk-based approach by focusing on the high-risk areas thereby spotting non-conformities on time and have also enhanced our compliance management standard.

## Measurement, Monitoring and Management of Compliance risk

In Access Bank, compliance risk is continually:

- Measured by reference to identified metrics, incident assessments (whether affecting Access Bank or the wider industry), regulatory feedback, Compliance Testing and the judgment of our external assessors as it relates to AML/CFT and other compliance vulnerabilities
- Monitored against our compliance risk assessments and metrics, the results of the continuous monitoring and reporting activities of the compliance function and the results of internal and external audits and regulatory inspections
- Managed by establishing and communicating appropriate policies and procedures, training employees on them, and monitoring activity to assure their observance

The Bank continues to recognise its accountability to all its stakeholders under the legal and regulatory requirements applicable to its business. The Conduct and Compliance function, including all staff of Access Bank PLC and its subsidiaries are committed to high standards of integrity and fair dealing in the conduct of business. The Bank's compliance risk management philosophy is deepened by the effective convergence of risk management through the 'Three Lines of Defence' model.

Effective Compliance Risk Management in Access Bank and its subsidiaries will continuously be coordinated in the following manner:

- Where a business unit is subject to regulatory requirements, it will comply with those requirements. The business unit will further establish and maintain systems of internal control to monitor and report the extent of compliance with those requirements with the support of the Conduct and Compliance function.

In the absence of regulatory requirements for all or part of a business unit, certain minimum standards of conduct is established and maintained by that business unit to the extent required as determined by the management of that business unit and in line with global best compliance practice.

## INFORMATION AND CYBERSECURITY RISK MANAGEMENT

The global cybersecurity threat landscape has continued to evolve with increasing dynamism since the onset of the Covid-19 pandemic and its impact on social interactions has led to both increased digital collaboration between malicious threat actors and commercialisation of cybercrime. Our approach to this malaise is hinged on a proactive cyber strategy that combines a solid defensive foundation, deep threat intelligence and resilient capabilities.

Hence, as part of these strategic initiatives, the Bank established a comprehensive cybersecurity framework and implemented a defense-in-depth approach to protect our information assets (most especially our crown jewels), our human capital, and our business across Access Nation. The Security function has been expanded to cover Cybersecurity Governance, 3rd Party Risk & Application Programming Interface (API) Management, Forensic Analysis, and Incident Response.

A key digital change in the Bank's mode of operations reflecting a gradual approach to normalcy as part of the post Covid-19 pandemic recovery phased activities is the physical resumption of most of our employees at the office after a long spell of remote work and the positivity it reflects. We understand that everyone still has to remain on their guard and follow proper public hygiene protocols. On the digital front, this reflected in our steady drive to improve incident detection and response capabilities to deliver more resiliency and prevent breaches across the enterprise.

Our position as the leading retail bank in Nigeria, coupled with our ongoing expansion drive with over 45 million customers means we cannot afford to rest on our oars nor drop our guard given the digital threat landscape and constant operational security challenges of our environments. Therefore, a particular initiative that our proactive and defensive measures deliver is a reduction of our attack surface to the barest minimum to ensure there is no financial loss to the bank. We are also constantly improving on our visibility into potential anomalous digital interactions across the enterprise through our World Class 24/7 Security Operations Center (SOC).

We have also implemented global best-practice security frameworks to ensure compliance with both regulatory requirements and international standards. This is followed up with a yearly compliance reassessment of our status as part of our cyber governance across Access Nation. Our human capital is a cardinal part of our strategy and their capability is constantly being honed through our bank-wide user awareness training. Through this, our technical controls are well complemented by an alert workforce, whose ability to recognise the tricks of hackers with their malicious appendages are highly developed, therefore, disrupting the cyber kill-chain and improving our collective resistance to social engineering attacks.

The constant improvement and breakthroughs in technology, as well as the never-ending desire to improve services, have made Digital Banking, Fintech Integration & Cloud Adoption Strategy a pathway that the Bank must pursue. Therefore, as we work towards realising these objectives, the implementation of proper risk mitigation measures will reduce the business risks, inherent in these opportunities, to the Bank and deliver more optimal outcomes. We are committed to maintaining a "moderate overall cyber risk appetite" while driving compliance and resilience across Access Nation.

## ENVIRONMENTAL AND SOCIAL RISK MANAGEMENT

The main objective of our environmental and social ("E&S") risk management strategy is to reduce the negative impacts of climate change and harness the opportunities inherent in portfolio transition into near-zero economy on our business. We recognise that our customers' activities and operations can have an impact on the environment and communities around them. We have developed, implemented, and refined our approach to working with our customers to understand and manage these issues. Our robust governance framework, policies and procedures has ensured that we remain resilient in our E&S risk management commitments, particularly as the Bank has acquired new markets in the African continent and across the globe. We believe that the key to managing environmental risk is creating partnerships with our customers, assisting them on their transition path to more sustainable environmental practices. More importantly, our Environmental, Social and Governance (ESG) systems have evolved from environmental and social risks into environmental and social opportunities. This continuous evolution has ensured that we continually strive towards attaining a more refined ESG risk management structure.

### Responding to Climate Change

We consider climate change to be one of the greatest challenges facing the world today. We are dedicated to achieving the commitments of the Paris Agreement on carbon emissions reductions, whilst ensuring that we stay focused on managing the potential environmental issues for Access Bank. With increasing awareness around financed emissions and the impact of climate change potential within our portfolio, we have taken strategic steps towards understanding these potential exposures, their implications and incorporating requisite mitigating measures to forestall these risks. The Bank has therefore taken forward-looking measures by becoming a core participating member of internationally recognised climate risk initiative. These initiatives include:

- **UNEP FI's Taskforce on Climate related Financial Disclosures (TCFD)** adopted by leading globally financial institutions and aimed at identifying and managing the impact of climate risks in the portfolio of Financial Institutions. Access Bank became a member of the working group in 2019. We have been working on aligning the emissions from both our own operations and our financing activities to the Paris Goal of below two degrees of global warming.
- **Partnership for Carbon Accounting Financials (PCAF)** is a global partnership aimed at harmonizing the approach in accessing and disclosing greenhouse gas (GHG) emissions associated with loans and investments. Access Bank became a member of the steering group in June 2020. We have commenced building capacity around data collection and incor-

porating the PCAF methodology to measure our financed emissions.

We have also further developed our climate risk strategy by expanding our portfolio of green assets. We have designed a system to identify, measure, track and report on the progress made in developing a diversified green loan portfolio. We recognise the critical role green product development plays in achieving this objective, and we are at an advanced stage in developing a bouquet of green products to catalyse more green loans into our loan portfolio. We have set targets towards reducing the carbon emissions from our operations and have made a strong start towards achieving this goal.

## REPUTATIONAL RISK MANAGEMENT

Reputational risk arises when the Bank's reputation is damaged by one or more reputational events from negative publicity about the organisation's business practices, conduct or financial condition. The Bank's Reputational Risk Management is mandated to protect the Bank from potential threats to its reputation. The team continuously uses proactive means in minimising the effects of reputational events, thereby averting the likelihood of major reputational crises with the view of ultimately ensuring the survival of the organisation. The Bank has put in place a framework to properly articulate, analyse and manage reputational risk factors.

Access Bank takes the management of reputational risks seriously because of its far-reaching implications, which are buttressed by the fact that the Bank operates under:

- A highly regulated financial services industry with high visibility and vulnerability to regulatory actions that may adversely impact its reputation. (e.g. corporate governance crises).
- Keen competition and largely homogeneous products and services have led customers not to perceive significant differences between financial service providers.
- Given the financing nature of products and services they provide, banks are not only exposed to their own reputation, but also to the reputation of their clients.
- Increasing use of social media platforms for the dissemination of news, where it is difficult to manage and control negative news even if they are false.

With banks operating and competing in a global environment, risks emerging from a host of different sources and locations are difficult to keep up with and to know how best to respond if they occur. The effects of the occurrence of a reputational risk event include but are not limited to the following:

- Loss of current or future customers.
- Loss of public confidence.

- Loss of employees leading to an increase in hiring costs, or staff downtime.
- Reduction in current or future business partners.
- Increased costs of capitalisation via credit or equity markets.
- Regulatory sanctions.
- Increased costs due to government regulations, fines, or other penalties.
- Loss of banking license.

The Group policy provides for the protection of the Group's reputation and should at all times take priority over all other activities, including revenue generation. Reputational risk will arise from the failure to effectively mitigate any or a combination of country, credit, liquidity, market, regulatory and operational risk. It may also arise from the failure to comply with social, environmental governance and ethical standards. All employees are responsible for day-to-day identification and management of reputational risk.

### Compilation of Trigger Events

To assist in the identification of key reputational risk events, triggers that would set off the risk drivers are compiled through workshops with participants from relevant business units. The following table illustrates some trigger events for relevant risk drivers.

Risk Drivers	Trigger Events
Corporate Governance and Leadership	<ul style="list-style-type: none"> <li>• Corporate frauds and scandals</li> <li>• Association with dishonest and disreputable characters as directors/management</li> <li>• Association with politically exposed persons</li> <li>• Incidence of shareholders conflict and Board instability.</li> </ul>
Regulatory Compliance	<ul style="list-style-type: none"> <li>• Non - Compliance with laws and regulation</li> <li>• Non-submission of Regulatory returns</li> </ul>
Delivering Customer Promise	<ul style="list-style-type: none"> <li>• Security failure</li> <li>• Shortfall in quality of service/fair treatment</li> <li>• Bad behavior by employees</li> </ul>
Workplace talent and culture	<ul style="list-style-type: none"> <li>• Unfair employment practices</li> <li>• Not addressing employee grievances</li> <li>• Uncompetitive remuneration</li> </ul>
Corporate Social Responsibility	<ul style="list-style-type: none"> <li>• Lack of community development initiatives</li> </ul>

Corporate Culture	<ul style="list-style-type: none"> <li>• Lack of appropriate culture to support the achievement of business objective,</li> <li>• Ineffective risk management practices,</li> <li>• Unethical behaviors on the part of staff and management,</li> <li>• Lack of appropriate structure for employees to voice their concerns</li> </ul>
Risk Management and Control Environment	<ul style="list-style-type: none"> <li>• Inadequate Risk Management and Control environment</li> <li>• Continuous violations of existing policies and procedures</li> </ul>
Financial Soundness and Business Viability	<ul style="list-style-type: none"> <li>• Consistent poor financial performance</li> <li>• Substantial losses from unsuccessful Investment</li> </ul>
Crisis Management	<ul style="list-style-type: none"> <li>• Inadequate response to a crisis or even a minor incident</li> </ul>

### Approach to Managing Reputation Risk Events

The Bank's approach to managing reputation events, including any relevant strategy and policies, is approved by the Board or its delegated committee and subject to periodic review and update by senior management to ensure that it remains appropriate over time. In addition, the approach is well documented and communicated to all relevant personnel.

### Post Reputation Event Reviews

After a reputation event, the post-event review is conducted by Internal Audit and Risk Management Division to identify any lessons learnt, or problems and weaknesses revealed, from the event. Such reviews are useful for providing feedback and recommendations for enhancing the Bank's reputation risk management process and should at least be conducted on any major event affecting Access Bank. The Board and senior management are informed of the results of any such review conducted in order to take appropriate actions to improve their capacity to manage reputational risk.

### STRATEGIC RISK MANAGEMENT

In Access Bank, we define Strategic Risk Management as the process for identifying, assessing and managing risks and uncertainties affected by internal and external events or scenarios that could inhibit the Bank's ability to achieve its strategy and strategic objectives with the ultimate goal of creating and protecting shareholder and stakeholder value. It is a primary component and necessary foundation of our Enterprise Risk Management.

Strategic risk management, therefore, is the current or prospective risk to earnings and capital arising from adverse business decisions, improper implementation of decisions or lack of responsiveness to changes in the business environment. It can also be defined as the risk associated with future business plans and strategies, including plans for entering new business lines, expanding existing services through mergers and acquisitions, and enhancing infrastructure.

The following principles govern the Bank's strategic risk management:

The Board and Senior Management are responsible for Strategic Risk Management and oversee the effective functioning of the strategic risk management framework.

The functional units (i.e. the units which carry out business or operational functions) assist the Board and Senior management in formulating and implementing strategies, providing input to the strategic planning and management processes; as well as implementing the strategic risk management framework.

The strategic risk management function supports the Board and senior management in managing strategic risks and other related processes in the Bank.

The measures and controls it has put in place include the following:

- Strategic plans are approved and monitored by the Board.
- Regular environmental scan, business strategy session and workshops are set up to discuss business decisions and exposure to strategic risk triggers.
- Close monitoring to ensure that strategic plans are properly aligned with the business model.
- Regular performance review by Executive Management and business plans that are approved by the Board.

The Bank also maintains a well-defined succession plan, proper monitoring and well-defined structures to align its activities to international best practices.

### ECONOMIC INTELLIGENCE

Economic Intelligence (EI) team provides economic, business and financial analysis that support the Bank in achieving its strategic objectives. Its value propositions include assisting the Bank in realizing its targeted moderate risk appetite, price competitiveness, improvement to business intelligence and brand enhancement.

Some of the Unit's roles and responsibilities include:

- Monitoring and interpreting current economic developments/trends globally and wherever the Bank has presence.
- Preparing economic outlook to aid decision making.
- Proactively providing industry analysis, identifying investment trends and opportunities for the Bank; monitoring, interpreting, and conducting policy-relevant research.
- Developing contact and collaborative economic/business and financial information with research institutes/ bodies within the country and outside.

## 5.1 Credit risk management

### 5.1.1 Maximum exposure to credit risk before collateral held or other credit enhancements

Credit risk exposures relating to financial assets are as follows:

<i>In millions of Naira</i>	Group December 2022	Group December 2021	Company December 2022	Company December 2021
Cash and balances with banks				
- Current balances with banks	280,811	386,479	38,248	-
- Unrestricted balances with central banks	186,534	72,671	-	-
- Money market placements	152,682	102,503	-	-
- Other deposits with central banks	536,677	155,049	-	-
Investment under management	39,502	34,942	35,760	-
Non pledged trading assets				
Treasury bills	88,116	802,305	-	-
Bonds	14,574	90,203	-	-
Derivative financial instruments	402,497	171,332	-	-
Loans and advances to banks	455,709	284,548	-	-
Loans and advances to customers	5,100,807	4,161,364	-	-
Pledged assets				
-Financial instruments at FVOCI				
Treasury bills	451,476	-	-	-
-Financial instruments at amortised cost				
Treasury bills	296,061	191,501	-	-
Bonds	411,582	35,800	-	-
Promissory notes	32,639	52,076	-	-
-Financial instruments at FVPL				
Treasury bills	72,565	64,764	-	-
Bonds	2,567	419	-	-
Investment securities				
-Financial instruments at FVOCI				
Treasury bills	1,046,120	434,106	-	-
Bonds	296,240	314,341	-	-
Promissory notes	217,305	27,608	-	-
- Financial assets at amortised cost		-		
Treasury bills	192,795	642,490	-	-
Bonds	870,110	672,675	-	-
Promissory notes	37,762	15,785	-	-
Restricted deposit and other assets	2,395,033	1,678,804	11,719	-
<b>Total</b>	<b>13,580,165</b>	<b>10,391,766</b>	<b>85,727</b>	<b>-</b>
<b>Off balance sheet exposures</b>				
Transaction related bonds and guarantees	693,915	518,560	-	-
Clean line facilities for letters of credit and other commitments	842,563	618,809	-	-
<b>Total</b>	<b>1,536,477</b>	<b>1,137,369</b>	<b>-</b>	<b>-</b>

Balances included in other Assets above are those subject to credit risks. The table above shows a worst-case scenario of credit risk exposure to the Group as at 31 December 2022 and 31 December 2021, without taking account of any collateral held or other credit enhancements attached.

For on-balance-sheet assets, the exposures set out above are based on net amounts reported in the statements of financial position.

The Directors are confident in their ability to continue to control exposure to credit risk which can result from both its Loans and Advances portfolio and debt securities.

### 5.1.2 Gross loans and advances to customers per sector is as analysed follows:

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Agriculture	57,578	43,253	-	-
Construction	388,368	297,303	-	-
Education	2,082	5,320	-	-
Finance and insurance	146,689	108,801	-	-
General	387,965	494,310	-	-
General commerce	687,600	525,785	-	-
Government	498,493	341,955	-	-
Information And communication	249,350	194,956	-	-
Other manufacturing (Industries)	241,682	187,045	-	-
Basic metal Products	5,100	3,830	-	-
Cement	151,930	97,838	-	-
Conglomerate	106,685	102,418	-	-
Flourmills And bakeries	12,130	3,015	-	-
Food manufacturing	243,975	118,892	-	-
Steel rolling mills	108,790	123,168	-	-
Oil And Gas - downstream	274,678	160,846	-	-
Oil And Gas - services	644,592	661,823	-	-
Oil And Gas - upstream	277,713	201,740	-	-
Crude oil refining	47,428	11,427	-	-
Real estate activities	273,074	239,479	-	-
Transportation and storage	192,583	182,486	-	-
Power and energy	47,101	25,873	-	-
Professional, scientific and technical activities	8,322	5,954	-	-
Others	145,842	173,746	-	-
	<b>5,199,750</b>	<b>4,311,264</b>	<b>-</b>	<b>-</b>



**5.1.1.3(a) Group**

**December 2022**

**Credit quality by class**

<b>Loans to retail customers</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>	<b>Carrying</b>
<i>In millions of Naira</i>	<b>Gross amount</b>	<b>Gross amount</b>	<b>Gross amount</b>	<b>Gross amount</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>amount</b>
Internal rating grade	-	-	-	-	-	-	-	-	-	-	-	-	-
Investment	444,333	20,465	-	464,797	6,928	1,095	-	8,022	-	-	-	-	456,775
Standard grade	-	-	35,915	35,915	-	-	11,016	11,016	-	-	-	-	24,899
Non-Investment	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Loans to corporate customers</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>	<b>Carrying</b>
<i>In millions of Naira</i>	<b>Gross amount</b>	<b>Gross amount</b>	<b>Gross amount</b>	<b>Gross amount</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>amount</b>
Internal rating grade	1,249,929	-	-	1,249,929	1,932	-	-	1,932	-	-	-	1,932	1,247,997
Investment	2,898,346	409,856	-	3,308,202	18,951	16,646	-	35,598	-	-	-	35,598	3,272,605
Standard grade	-	-	140,907	140,907	-	-	42,374	42,374	-	-	-	42,374	98,533
Non-Investment	-	-	-	-	-	-	-	-	-	-	-	-	-

**Loans and advances to banks**

*In millions of Naira*

	Stage 1 Gross amount	Stage 2 Gross amount	Stage 3 Gross amount	Total Gross amount	Stage 1 ECL	Stage 2 ECL	Stage 3 ECL	Total ECL	Carrying amount
Internal rating grade									
Investment	452,329	-	-	452,329	345	-	-	345	451,983
Standard grade	3,640	-	-	3,640	6	-	-	6	3,634
Non-Investment	-	-	119	119	-	-	28	28	91

**Off balance sheet**

*In millions of Naira*

	Stage 1 Gross amount	Stage 2 Gross amount	Stage 3 Gross amount	Total Gross amount	Stage 1 ECL	Stage 2 ECL	Stage 3 ECL	Total ECL	Carrying amount
Internal rating grade									
Investment	904,234	8,466	-	912,700	1,431	513	-	1,944	910,755
Standard grade	607,459	4,188	10,117	621,764	1,805	-	2,519	4,323	617,441
Non-Investment	1,304	-	709	2,015	14	-	588	602	1,412

**Investment securities**

*In millions of Naira*

	Stage 1 Gross amount	Stage 2 Gross amount	Stage 3 Gross amount	Total Gross amount	Stage 1 ECL	Stage 2 ECL	Stage 3 ECL	Total ECL	Carrying amount
Internal rating grade									
Investment	1,005,861	-	-	1,005,861	233	-	-	233	1,005,629
Standard grade	-	-	-	-	-	-	-	-	1
Non-Investment	1,488,514	-	348,111	1,836,626	2,003	-	78,555	80,558	1,756,067

<b>Pledged Assets</b>									
<i>In millions of Naira</i>									
	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	Carrying
	Gross amount	Gross amount	Gross amount	Gross amount	ECL	ECL	ECL	ECL	amount
Internal rating grade Investment	1,266,891	-	-	1,266,891	1,612	-	-	1,612	1,265,279
<b>Cash and balances with banks; -Money market placements</b>									
<i>In millions of Naira</i>									
	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	Carrying
	Gross amount	Gross amount	Gross amount	Gross amount	ECL	ECL	ECL	ECL	amount
Internal rating grade Investment	128,011	-	-	128,011	158	-	-	158	127,854
Standard grade	-	-	-	-	-	-	-	-	-
Non-Investment	24,669	-	-	24,669	563	-	-	563	24,107
<b>Other assets</b>									
<i>In millions of Naira</i>									
	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	Carrying
	Gross amount	Gross amount	Gross amount	Gross amount	ECL	ECL	ECL	ECL	amount
Internal rating grade Investment	2,410,425	-	-	2,410,425	4,359	-	-	4,359	2,406,066
Standard grade	24,227	25,675	-	49,902	1,958	2,073	-	4,031	45,871
Non-Investment	-	-	-	-	-	-	-	-	-

### 5.1.1.3(b) Company

December 2022

#### Credit quality by class

Loans to retail customers	Stage 1 Gross amount	Stage 2 Gross amount	Stage 3 Gross amount	Total Gross amount	Stage 1 ECL	Stage 2 ECL	Stage 3 ECL	Total ECL	Carrying amount
<i>In millions of Naira</i>									
Internal rating grade									
Investment	-	-	-	-	-	-	-	-	-
Standard grade	138,481	562	-	139,043	5,260	21	-	5,281	133,762
Non-Investment	-	-	10,227	10,227	-	-	2,869	2,869	7,359
<b>Loans to corporate customers</b>									
<i>In millions of Naira</i>									
Internal rating grade									
Investment	1,249,929	-	-	1,249,929	1,931	-	-	1,931	1,247,997
Standard grade	2,286,214	389,151	-	2,675,365	16,692	15,852	-	32,547	2,642,819
Non-Investment	-	-	74,848	74,848	-	-	22,436	22,436	52,412
<b>Loans and advances to banks</b>									
<i>In millions of Naira</i>									
Internal rating grade									
Investment	319,192	-	-	319,192	308	-	-	308	318,885
Standard grade	3,640	-	-	3,640	6	-	-	6	3,634
Non-Investment	-	-	119	119	-	-	28	28	91

<b>Off balance sheet</b>									
<i>In millions of Naira</i>									
	Stage 1 Gross amount	Stage 2 Gross amount	Stage 3 Gross amount	Total Gross amount	Stage 1 ECL	Stage 2 ECL	Stage 3 ECL	Total ECL	Carrying amount
Internal rating grade									
Investment	748,805	8,466	-	757,271	890	333	-	1,223	756,048
Standard grade	452,030	4,188	10,117	466,336	6,659	45	2,554	9,258	457,078
Non-Investment	1,304	-	709	2,013	14	-	353	367	1,646
<b>Investment securities</b>									
<i>In millions of Naira</i>									
Internal rating grade									
Investment	372,316	-	-	372,316	-	-	-	-	372,316
Standard grade	-	-	-	-	-	-	-	-	1
Non-Investment	1,488,514	-	125,038	1,613,552	1,988	-	37,320	39,308	1,574,244
<b>Pledged Assets</b>									
<i>In millions of Naira</i>									
Internal rating grade									
Investment	1,264,323	-	-	1,264,323	1,612	-	-	1,612	1,262,711

**Cash and balances with banks;**

**-Money market placements**

*In millions of Naira*

	Stage 1 Gross amount	Stage 2 Gross amount	Stage 3 Gross amount	Total Gross amount	Stage 1 ECL	Stage 2 ECL	Stage 3 ECL	Total ECL	Carrying amount
Internal rating grade									
Investment	-	-	-	-	-	-	-	-	-
Standard grade	-	-	-	-	-	-	-	-	-
Non-Investment	24,669	-	-	24,669	563	-	-	563	24,106

**Other assets**

*In millions of Naira*

	Stage 1 Gross amount	Stage 2 Gross amount	Stage 3 Gross amount	Total Gross amount	Stage 1 ECL	Stage 2 ECL	Stage 3 ECL	Total ECL	Carrying amount
Internal rating grade									
Investment	2,281,567	-	-	2,281,567	2,461	-	-	2,461	2,279,106
Standard grade	22,932	24,303	-	47,234	2,249	2,381	-	4,630	42,604
Non-Investment	-	-	-	-	-	-	-	-	-

5.1.1.3(a) Group

December 2021

Credit quality by class

Loans to retail customers <i>In millions of Naira</i>	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	Carrying	
	Gross amount	Gross amount	Gross amount	Gross amount	ECL	ECL	ECL	ECL	ECL	ECL	ECL	ECL	ECL	ECL	ECL	ECL	ECL	ECL	ECL	ECL	ECL	amount
Internal rating grade																						
Investment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Standard grade	356,920	17,446	975	375,341	8,447	1,370	539	10,356	364,985													
Non-Investment	-	9,839	30,843	40,682	-	824	15,953	16,777	23,904													
<b>Loans to corporate customers</b> <i>In millions of Naira</i>																						
Internal rating grade																						
Investment	1,543,722	2,680	-	1,546,402	4,591	4	-	4,595	1,541,806													
Standard grade	1,808,467	390,641	323	2,199,431	24,165	25,338	116	49,620	2,149,812													
Non-Investment	-	7	149,401	149,408	-	7	68,546	68,552	80,856													
<b>Loans and advances to banks</b> <i>In millions of Naira</i>																						
Internal rating grade																						
Investment	284,357	-	-	284,357	484	-	-	484	283,873													
Standard grade	543	117	-	659	10	9	-	18	641													
Non-Investment	-	-	152	152	-	-	117	117	34													

<b>Off balance sheet</b>									
<i>In millions of Naira</i>									
	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>	<b>Carrying</b>
	<b>Gross amount</b>	<b>Gross amount</b>	<b>Gross amount</b>	<b>Gross amount</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>amount</b>
Internal rating grade									
Investment	547,346	-	-	547,346	454	-	-	454	546,892
Standard grade	570,991	-	-	570,991	1,465	-	-	1,465	569,527
Non-Investment	3	-	19,028	19,031	0	-	13	13	19,018
<b>Investment securities</b>									
<i>In millions of Naira</i>									
	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>	<b>Carrying</b>
	<b>Gross amount</b>	<b>Gross amount</b>	<b>Gross amount</b>	<b>Gross amount</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>amount</b>
Internal rating grade									
Investment	880,646	-	-	880,646	1,244	-	-	1,244	879,401
Standard grade	2,105,914	-	-	2,105,914	480	-	-	480	2,105,434
Non-Investment	6,909	14,438	-	21,347	124	735	-	860	20,488
<b>Pledged Assets</b>									
<i>In millions of Naira</i>									
	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>	<b>Carrying</b>
	<b>Gross amount</b>	<b>Gross amount</b>	<b>Gross amount</b>	<b>Gross amount</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>amount</b>
Internal rating grade									
Investment	344,560	-	-	344,560	23	-	-	23	344,537



<b>Cash and balances with banks;</b>									
<b>-Money market placements</b>									
<i>In millions of Naira</i>									
	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>	<b>Carrying</b>
	<b>Gross amount</b>	<b>Gross amount</b>	<b>Gross amount</b>	<b>Gross amount</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>amount</b>
Internal rating grade									
Investment	65,137	-	-	65,137	124	-	-	124	65,014
Standard grade	1,315	-	-	1,315	0	-	-	0	1,315
Non-Investment	36,049	-	-	36,049	60	-	-	60	35,989

<b>Other assets</b>									
<i>In millions of Naira</i>									
	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>	<b>Carrying</b>
	<b>Gross amount</b>	<b>Gross amount</b>	<b>Gross amount</b>	<b>Gross amount</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>amount</b>
Internal rating grade									
Investment	1,625,489	-	-	1,625,489	110	-	-	110	1,625,379
Standard grade	9,790	47,932	-	57,722	60	4,237	-	4,297	53,426
Non-Investment	-	-	-	-	-	-	-	-	-

### 5.1.3 Credit quality

#### (c) Credit quality by risk rating class

##### Group

In millions of Naira

#### December 2022

#### Loans and advances to retail customers

External Rating Equivalent	Grade	Risk Rating	Stage 1 Gross amount	Stage 2 Gross amount	Stage 3 Gross amount	Total Gross amount	Stage 1 ECL amount	Stage 2 ECL amount	Stage 3 ECL amount	Total ECL amount	Carrying amount
BB+	Standard	3+	467	-	-	467	17	-	-	17	450
BB	Standard	3	437,732	238	956	438,927	6,668	12	236	6,916	432,011
BB-	Standard	3-	6,134	20,227	203	26,565	243	1,083	64	1,390	25,175
B	Non-Investment	4	-	-	496	496	-	-	156	156	340
B-	Non-Investment	5	-	-	-	-	-	-	-	-	(1)
CCC	Non-Investment	6	-	-	18,765	18,765	-	-	5,815	5,815	12,952
C	Non-Investment	7	-	-	7,149	7,149	-	-	2,175	2,175	4,974
D	Non-Investment	8	-	-	8,345	8,345	-	-	2,570	2,570	5,776
<b>Carrying amount</b>			<b>444,334</b>	<b>20,465</b>	<b>35,915</b>	<b>500,713</b>	<b>6,928</b>	<b>1,095</b>	<b>11,016</b>	<b>19,043</b>	<b>481,678</b>

**Loans and advances to corporate customers**

External Rating Equivalent	Grade	Risk Rating	Stage 1 Gross amount	Stage 2 Gross amount	Stage 3 Gross amount	Total Gross amount	Stage 1 ECL	Stage 2 ECL	Stage 3 ECL	Total ECL	Carrying amount
AAA	Investment	1	206,038	-	-	206,038	42	-	-	42	205,995
AA	Investment	2+	579,429	-	-	579,429	815	-	-	815	578,614
A	Investment	2	297,399	-	-	297,399	603	-	-	603	296,796
BBB	Investment	2-	167,063	-	-	167,063	471	-	-	471	166,591
BB+	Standard	3+	414,749	15	-	414,764	1,351	13	-	1,363	413,399
BB	Standard	3	2,327,897	-	-	2,327,897	15,292	-	-	15,292	2,312,605
BB-	Standard	3-	155,700	409,840	-	565,539	2,309	16,634	-	18,941	546,598
B	Non-Investment	4	-	-	-	-	-	-	-	-	-
B-	Non-Investment	5	-	-	-	-	-	-	-	-	-
CCC	Non-Investment	6	-	-	102,912	102,912	-	-	31,973	31,973	70,939
C	Non-Investment	7	-	-	28,739	28,739	-	-	7,779	7,779	20,959
D	Non-Investment	8	-	-	-	-	-	-	-	-	-
			<b>4,148,273</b>	<b>409,855</b>	<b>131,652</b>	<b>4,689,782</b>	<b>20,882</b>	<b>16,646</b>	<b>39,753</b>	<b>77,281</b>	<b>4,612,500</b>

**Loans and advances to banks**

External Rating Equivalent	Grade	Risk Rating	Stage 1 Gross amount	Stage 2 Gross amount	Stage 3 Gross amount	Total Gross amount	Stage 1 ECL	Stage 2 ECL	Stage 3 ECL	Total ECL	Carrying amount
AAA	Investment	1	452,329	-	-	452,329	345	-	-	345	451,984
BB	Standard	3	3,640	-	-	3,640	6	-	-	6	3,634
D	Non-Investment	8	-	-	119	119	-	-	28	28	91
			<b>455,970</b>	<b>-</b>	<b>119</b>	<b>456,088</b>	<b>351</b>	<b>-</b>	<b>28</b>	<b>378</b>	<b>455,710</b>

## Investments Securities

External Rating Equivalent	Grade	Risk Rating	Stage 1		Stage 2		Stage 3		Total		Total ECL amount	Carrying amount
			Gross amount	ECL	Gross amount	ECL	Gross amount	ECL	Gross amount	ECL		
AAA	Investment	1	-	-	-	-	-	-	-	-	-	-
A	Investment	2	1,005,861	233	-	-	-	-	233	-	233	1,005,629
BB	Standard	3	-	-	-	-	-	-	-	-	-	-
B	Non-Investment	4	1,488,514	2,003	-	348,111	-	78,555	2,003	80,558	80,558	1,756,067
			<b>2,494,375</b>	<b>2,236</b>	<b>-</b>	<b>348,111</b>	<b>-</b>	<b>78,555</b>	<b>2,236</b>	<b>80,791</b>	<b>80,791</b>	<b>2,761,696</b>

## Derivative Financial Instruments

External Rating Equivalent	Grade	Risk Rating	Gross Nominal		Fair Value	
			December 2022	December 2022	December 2022	December 2022
AAA-A	Investment	1	1,674,145	326,235		
AA	Investment	2+	116,993	(4,479)		
A	Investment	2	96,991	(1,248)		
BBB	Investment	2-	11,813	(1,031)		
BB+	Standard	3+	267,312	50,392		
BB	Standard	3	1,076	(76)		
BB-	Standard	3-	518	(32)		
B	Non-Investment	4				
<b>Gross Amount</b>			<b>2,168,848</b>	<b>369,760</b>		

The external rating equivalent refers to the equivalent ratings for loans and advances by credit rating agencies. These instruments are neither past due nor impaired

## Other Assets

External Rating Equivalent	Grade	Risk Rating	Stage 1		Stage 2		Stage 3		Total		Carrying amount
			Gross amount	ECL	Gross amount	ECL	Gross amount	ECL	Gross amount	ECL	
AAA	Investment	1	2,334,924	3,963	-	-	-	-	2,334,924	3,963	2,330,960
AA	Investment	2+	2,165	10	-	-	-	-	2,165	10	2,155
A	Investment	2	12,552	195	-	-	-	-	12,552	195	12,356
BBB	Investment	2-	60,785	190	-	-	-	-	60,785	190	60,595
BB+	Standard	3+	24,227	1,958	-	-	-	-	24,227	1,958	22,269
BB	Standard	3	-	-	25,675	2,073	-	-	25,675	2,073	23,602
			<b>2,434,652</b>	<b>6,317</b>	<b>25,675</b>	<b>2,073</b>	<b>-</b>	<b>-</b>	<b>2,460,327</b>	<b>8,390</b>	<b>2,451,937</b>

## Company

December 2022

In millions of Naira

## Loans and advances to retail customers

External Rating Equivalent	Grade	Risk Rating	Stage 1		Stage 2		Stage 3		Total		Carrying amount
			Gross amount	ECL	Gross amount	ECL	Gross amount	ECL	Gross amount	ECL	
BB+	Standard	3+	467	17	-	-	-	-	467	17	450
BB	Standard	3	131,880	5,000	238	12	956	236	133,076	5,248	127,829
BB-	Standard	3-	6,134	243	324	9	203	64	6,662	315	6,346
B	Non-Investment	4	-	-	-	-	-	-	-	-	2
B-	Non-Investment	5	-	-	-	-	-	-	-	-	-
CCC	Non-Investment	6	-	-	-	-	5,921	1,649	5,921	1,649	4,270
C	Non-Investment	7	-	-	-	-	-	-	-	-	-
D	Non-Investment	8	-	-	-	-	3,146	921	3,146	921	2,226
			<b>138,482</b>	<b>5,260</b>	<b>563</b>	<b>20</b>	<b>10,227</b>	<b>2,869</b>	<b>149,271</b>	<b>8,155</b>	<b>141,116</b>



B-	Non-Investment	-	-	-	-	-	-	-	-	-	-	-	-
CCC	Non-Investment	-	-	119	-	-	-	28	-	28	-	-	91
C	Non-Investment	-	-	-	-	-	-	-	-	-	-	-	-
D	Non-Investment	-	-	-	-	-	-	-	-	-	-	-	-
				8									
		<b>322,832</b>	<b>-</b>	<b>119</b>	<b>322,951</b>	<b>314</b>	<b>-</b>	<b>28</b>	<b>-</b>	<b>341</b>	<b>-</b>	<b>-</b>	<b>322,610</b>

#### Investment securities

External Rating	Equivalent	Grade	Risk Rating	Stage 1		Stage 2		Stage 3		Total		Total		Carrying amount
				Gross amount	ECL	Gross amount	ECL	Gross amount	ECL	Gross amount	ECL	Gross amount	ECL	
A	Investment		2	372,316	-	-	-	-	-	-	-	-	-	372,316
BB	Standard		3	-	-	-	-	-	-	-	-	-	-	1
B	Non-Investment		4	1,488,514	-	125,038	-	1,613,552	1,988	37,320	-	39,308	1,574,244	
				<b>1,860,832</b>	<b>-</b>	<b>125,038</b>	<b>-</b>	<b>1,985,869</b>	<b>1,988</b>	<b>37,320</b>	<b>-</b>	<b>39,308</b>	<b>1,946,561</b>	

### Derivative Financial Instruments

External Rating Equivalent	Grade	Risk Rating	Gross Nominal		Fair Value	
			December 2022	December 2022	December 2022	December 2022
AAA-A	Investment	1	1,605,574	324,669		
AA	Investment	2+	112,201	(4,458)		
A	Investment	2	93,018	(1,242)		
BBB	Investment	2-	11,329	(1,026)		
BB+	Standard	3+	256,363	50,150		
BB	Standard	3	1,032	(76)		
BB-	Standard	3-	497	(32)		
<b>Gross amount</b>			<b>2,080,014</b>	<b>367,986</b>		

The external rating equivalent refers to the equivalent ratings for loans and advances by credit rating agencies. These instruments are neither past due nor impaired

### Other Assets

External Rating Equivalent	Grade	Risk Rating	Stage 1			Stage 2			Stage 3			Total	Carrying amount
			Gross amount	ECL	Gross amount	ECL	Gross amount	ECL	Gross amount	ECL			
AAA	Investment	1	2,210,102	2,007	-	-	-	-	-	-	2,007	2,208,095	
AA	Investment	2+	2,049	11	-	-	-	-	-	-	11	2,038	
A	Investment	2	11,881	225	-	-	-	-	-	-	225	11,656	
BBB	Investment	2-	57,535	218	-	-	-	-	-	-	218	57,317	
BB+	Standard	3+	22,932	2,249	-	-	-	-	-	-	2,249	20,683	
BB	Standard	3	-	-	24,303	-	-	24,303	-	-	2,381	21,921	
			<b>2,304,499</b>	<b>4,711</b>	<b>24,303</b>	<b>2,381</b>	<b>2,381</b>	<b>2,328,802</b>	<b>4,711</b>	<b>7,092</b>	<b>7,092</b>	<b>2,321,710</b>	



### 5.1.3 Credit quality

#### (c) Credit quality by risk rating class

##### Group

In millions of Naira

#### December 2021

##### Loans and advances to retail customers

External Rating Equivalent	Grade	Risk Rating	Stage 1		Stage 2		Stage 3		Stage 1		Stage 2		Stage 3		Total		Carrying amount
			Gross amount	Gross amount	Gross amount	Gross amount	Gross amount	Gross amount	ECL	ECL	ECL	ECL	ECL	ECL	Total ECL		
BB+	Standard	3+	488	-	-	488	-	-	29	-	-	-	-	-	29	459	
BB	Standard	3	356,239	17,445	975	374,659	1,370	539	8,405	1,370	539	10,314	364,345				
BB-	Standard	3-	193	1	-	194	0	-	13	0	-	13	181				
B	Non-Investment	4	-	2,386	-	2,386	268	-	-	268	-	268	2,119				
B-	Non-Investment	5	-	7,453	16	7,469	556	-	-	556	-	556	6,913				
CCC	Non-Investment	6	-	-	4,865	4,865	-	2,650	-	-	2,650	2,650	2,215				
C	Non-Investment	7	-	-	22,409	22,409	-	11,263	-	-	11,263	11,263	11,145				
D	Non-Investment	8	-	-	3,552	3,552	-	2,040	-	-	2,040	2,040	1,513				
<b>Carrying amount</b>			<b>356,920</b>	<b>27,285</b>	<b>31,817</b>	<b>416,023</b>	<b>2,194</b>	<b>16,492</b>	<b>8,447</b>	<b>2,194</b>	<b>16,492</b>	<b>27,133</b>	<b>388,850</b>				

## Loans and advances to corporate customers

External Rating Equivalent	Grade	Risk Rating	Stage 1 Gross amount	Stage 2 Gross amount	Stage 3 Gross amount	Total Gross amount	Stage 1 ECL	Stage 2 ECL	Stage 3 ECL	Total ECL	Carrying amount
AAA	Investment	1	240,473	-	-	240,473	256	-	-	256	240,218
AA	Investment	2+	350,334	-	-	350,334	236	-	-	236	350,098
A	Investment	2	323,030	2,680	-	325,711	1,920	4	-	1,924	323,787
BBB	Investment	2-	629,884	-	-	629,884	2,179	-	-	2,179	627,705
BB+	Standard	3+	371,249	8,183	-	379,432	2,963	98	-	3,061	376,371
BB	Standard	3	1,361,554	359,095	300	1,720,949	17,094	23,047	110	40,251	1,680,698
BB-	Standard	3-	75,664	23,363	23	99,050	4,107	2,194	6	6,307	92,742
B	Non-Investment	4	-	7	-	7	-	7	-	7	0
B-	Non-Investment	5	-	-	-	-	-	-	-	-	-
CCC	Non-Investment	6	-	-	113,268	113,268	-	-	52,813	52,813	60,454
C	Non-Investment	7	-	-	22,419	22,419	-	-	8,280	8,280	14,139
D	Non-Investment	8	-	-	13,715	13,715	-	-	7,452	7,452	6,263
			<b>3,352,188</b>	<b>393,327</b>	<b>149,725</b>	<b>3,895,244</b>	<b>28,756</b>	<b>25,350</b>	<b>68,662</b>	<b>122,767</b>	<b>3,772,474</b>

## Loans and advances to banks

External Rating Equivalent	Grade	Risk Rating	Stage 1 Gross amount	Stage 2 Gross amount	Stage 3 Gross amount	Total Gross amount	Stage 1 ECL	Stage 2 ECL	Stage 3 ECL	Total ECL	Carrying amount
AAA	Investment	1	284,357	-	-	284,357	484	-	-	484	283,873
BB	Standard	3	543	117	-	659	10	9	-	18	641
D	Non-Investment	8	-	-	152	152	-	-	117	117	34
			<b>284,900</b>	<b>117</b>	<b>152</b>	<b>285,168</b>	<b>493</b>	<b>9</b>	<b>117</b>	<b>620</b>	<b>284,548</b>

### Investment securities

External Rating Equivalent	Grade	Risk Rating	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	Carrying amount
			Gross amount	Gross amount	Gross amount	Gross amount	ECL	ECL	ECL	ECL	
AAA	Investment	1	710,747	-	-	710,747	1,243	-	-	1,243	709,504
A	Investment	2	169,899	-	-	169,899	1	-	-	1	169,898
BB	Standard	3	2,105,914	-	-	2,105,914	480	-	-	480	2,105,434
B	Non-Investment	4	6,909	14,438	-	21,347	124	735	-	860	20,488
CCC	Non-Investment	6	-	-	-	-	-	-	-	-	-
			<b>2,993,469</b>	<b>14,438</b>	<b>-</b>	<b>3,007,907</b>	<b>1,849</b>	<b>735</b>	<b>-</b>	<b>2,584</b>	<b>3,005,323</b>

### Derivative Financial Instruments

External Rating Equivalent	Grade	Risk Rating	Gross Nominal	Fair Value
			December 2021	December 2021
AAA	Investment	1	1,430,053	152,916
AA	Investment	2+	45,426	(205)
A	Investment	2	35,144	993
BBB	Investment	2-	110,379	(1,244)
BB+	Standard	3+	19,794	719
BB	Standard	3	94,942	2,713
BB-	Standard	3-	62,516	1,487
			<b>1,798,255</b>	<b>157,378</b>

The external rating equivalent refers to the equivalent ratings for loans and advances by credit rating agencies. These instruments are neither past due nor impaired.

## Other Assets

External Rating	Equivalent	Grade	Risk Rating	Stage 1		Stage 2		Stage 3		Total		Carrying amount
				Gross amount	ECL	Gross amount	ECL	Gross amount	ECL	Gross amount	ECL	
AAA		Investment	1	1,463,263	61	-	-	-	-	1,463,263	61	1,463,202
AA		Investment	2+	19,311	9	-	-	-	-	19,311	9	19,302
A		Investment	2	85,563	6	-	-	-	-	85,563	6	85,557
BBB		Investment	2-	57,352	35	-	-	-	-	57,352	35	57,317
BB+		Standard	3+	9,790	60	-	-	-	-	9,790	60	9,731
BB		Standard	3	-	-	47,932	-	-	-	47,932	-	43,695
				<b>1,635,280</b>	<b>170</b>	<b>47,932</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>1,683,212</b>	<b>170</b>	<b>1,678,804</b>
										<b>4,237</b>	<b>4,407</b>	

### 5.1.3 The table below summarises the risk rating for other financial assets:

(d)

Group	Total	Risk Rating 1-3	Risk Rating 4-5	Risk Rating 6	Risk Rating 7	Risk Rating 8
<i>In millions of Naira</i>						
<b>December 2022</b>						
Cash and balances with banks						
Current balances with banks	280,811	280,811	-	-	-	-
Unrestricted balances with central banks	186,534	186,534	-	-	-	-
Money market placements	151,959	127,854	24,106			
Other deposits with central banks	536,677	536,677				
Investment under management	39,502	39,502	-	-	-	-
Non-pledged trading assets						
Treasury bills	88,116	88,116	-	-	-	-
Bonds	14,574	14,574	-	-	-	-
Derivative financial instruments	402,497	402,497	-	-	-	-
Pledged assets						
-Financial instruments at FVOCI						
Treasury bills	451,476	-	451,476	-	-	-
Bonds	-	-	-	-	-	-
-Financial instruments at amortised cost						
Treasury bills	295,404	-	295,404	-	-	-
Bonds	410,700	-	410,700	-	-	-
Promissory Notes	32,567	-	32,567	-	-	-
-Financial instruments at FVPL						
Treasury bills	72,565	-	72,565	-	-	-
Bonds	2,567	-	2,567	-	-	-
Investment securities						
-Financial instruments at FVOCI						
Treasury bills	1,046,120	-	1,046,120	-	-	-
Bonds	300,109	-	258,414	41,695	-	-
Promissory Notes	217,305	204,695	12,611	-	-	-
- Financial assets at amortised cost						
Treasury bills	192,795	-	192,795	-	-	-
Bonds	870,111	-	449,991	420,119	-	-
Credit Link Notes	9,752	9,752	-	-	-	-
Promissory Notes	37,762	-	37,762	-	-	-
- Financial assets at FVPL						
Equity	167,906	167,906	-	-	-	-
Restricted deposit and other assets	2,392,817	2,392,817	-	-	-	-
	<b>8,200,626</b>	<b>4,451,736</b>	<b>3,287,079</b>	<b>461,814</b>	<b>-</b>	<b>-</b>

<b>Group</b>	<b>Total</b>	<b>Risk Rating 1-3</b>	<b>Risk Rating 4-5</b>	<b>Risk Rating 6</b>	<b>Risk Rating 7</b>	<b>Risk Rating 8</b>
<i>In millions of Naira</i>						
<b>December 2021</b>						
Cash and balances with banks						
Current balances with banks	386,479	386,479	-	-	-	-
Unrestricted balances with central banks	72,671	72,671	-	-	-	-
Money market placements	102,318	66,329	35,988	-	-	-
Other deposits with central banks	155,049	155,049	-	-	-	-
Investment under management	34,942	34,942	-	-	-	-
Non-pledged trading assets						
Treasury bills	802,305	802,305	-	-	-	-
Bonds	90,203	90,203	-	-	-	-
Derivative financial instruments	171,332	171,332	-	-	-	-
Pledged assets						
-Financial instruments at FVOCI						
Treasury bills	-	-	-	-	-	-
Bonds	-	-	-	-	-	-
-Financial instruments at amortised cost						
Treasury bills	191,501	191,501	-	-	-	-
Bonds	35,800	35,800	-	-	-	-
Promissory Notes	52,076	52,076	-	-	-	-
-Financial instruments at FVPL						
Treasury bills	64,764	64,764	-	-	-	-
Bonds	419	419	-	-	-	-
Investment securities						
-Financial assets at FVOCI						
Treasury bills	434,106	434,106	-	-	-	-
Bonds	314,341	313,284	1,057	-	-	-
Promissory Notes	27,608	27,608	-	-	-	-
- Financial assets at amortised cost						
Treasury bills	642,490	642,490	-	-	-	-
Bonds	672,676	660,071	12,604	-	-	-
Total return notes	-	-	-	-	-	-
Promissory Notes	15,785	15,785	-	-	-	-
- Financial assets at FVPL						
Equity	165,337	165,337	-	-	-	-
Restricted deposit and other assets	1,678,741	1,678,741	-	-	-	-
	<b>6,110,941</b>	<b>6,061,301</b>	<b>49,649</b>	<b>-</b>	<b>-</b>	<b>-</b>

**The table below summarises the risk rating for other financial assets**

<b>Company</b>	<b>Total</b>	<b>Risk Rating 1-3</b>	<b>Risk Rating 4-5</b>	<b>Risk Rating 6</b>	<b>Risk Rating 7</b>	<b>Risk Rating 8</b>
<i>In millions of Naira</i>						
<b>December 2022</b>						
Cash and balances with banks						
Current balances with banks	38,248	38,248	-	-	-	-
Unrestricted balances with central banks	-	-	-	-	-	-
Money market placements	-	-	-	-	-	-
Other deposits with central banks	-	-	-	-	-	-
Investment under management	35,760	35,760	-	-	-	-
Non-pledged trading assets						
Treasury bills	-	-	-	-	-	-
Bonds	-	-	-	-	-	-
Derivative financial instruments	-	-	-	-	-	-
Pledged assets						
-Financial instruments at FVOCI						
Treasury bills	-	-	-	-	-	-
Bonds	-	-	-	-	-	-
-Financial instruments at amortised cost						
Treasury bills	-	-	-	-	-	-
Bonds	-	-	-	-	-	-
Promissory Notes	-	-	-	-	-	-
-Financial instruments at FVPL						
Treasury bills	-	-	-	-	-	-
Bonds	-	-	-	-	-	-
Investment securities						
-Financial assets at FVOCI						
Treasury bills	-	-	-	-	-	-
Bonds	-	-	-	-	-	-
Promissory Notes	-	-	-	-	-	-
- Financial assets at amortised cost						
Treasury bills	-	-	-	-	-	-
Bonds	-	-	-	-	-	-
Total return notes	-	-	-	-	-	-
Promissory Notes	-	-	-	-	-	-
- Financial assets at FVPL						
Equity	-	-	-	-	-	-
Restricted deposit and other assets	11,719	11,719	-	-	-	-
	<b>85,728</b>	<b>85,727</b>	<b>1</b>	<b>-</b>	<b>-</b>	<b>-</b>

The rating here represent internal grade ratings

**5.1.1.3 Credit quality**  
**(e) Credit quality by staging**

**Group**

*In millions of Naira*

**December 2022**

**Loans and advances to retail customers**

	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>	<b>Carrying</b>
	<b>Gross amount</b>	<b>Gross amount</b>	<b>Gross amount</b>	<b>Gross amount</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>ECL</b>	<b>amount</b>
Auto Loan	1,184	51	94	1,329	20	2	24	46	20	2	24	46	1,282
Credit Card	18,759	8	142	18,909	1,026	4	62	1,091	1,026	4	62	1,091	17,818
Finance Lease	984	56	72	1,111	10	3	26	39	10	3	26	39	1,073
Mortgage Loan	68,565	4,122	5,567	78,254	348	142	1,146	1,635	348	142	1,146	1,635	76,620
Overdraft	21,172	252	6,410	27,834	920	40	2,010	2,970	920	40	2,010	2,970	24,864
Personal Loan	256,964	11,780	16,645	285,388	3,644	761	6,172	10,576	3,644	761	6,172	10,576	274,812
Term Loan	71,753	3,897	6,522	82,172	916	116	1,347	2,379	916	116	1,347	2,379	79,792
Time Loan	4,953	301	463	5,717	45	27	230	302	45	27	230	302	5,414
	<b>444,334</b>	<b>20,464</b>	<b>35,915</b>	<b>500,713</b>	<b>6,929</b>	<b>1,087</b>	<b>11,024</b>	<b>19,043</b>	<b>6,929</b>	<b>1,087</b>	<b>11,024</b>	<b>19,043</b>	<b>481,671</b>



**Loans and advances to corporate customers**

	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	Stage 3	Total	Carrying amount
	Gross amount	Gross amount	Gross amount	Gross amount	ECL	ECL	ECL	ECL	ECL	ECL	amount
Auto Loan	4,849	421	286	5,556	49	17	188	255	188	255	5,301
Credit Card	1,274	7	25	1,306	7	1	34	42	34	42	1,262
Finance Lease	7,942	249	328	8,519	60	9	136	205	136	205	8,317
Mortgage Loan	27,770	958	2,985	31,713	99	35	870	1,003	870	1,003	30,711
Overdraft	251,107	12,433	22,643	286,183	2,095	304	9,476	11,875	9,476	11,875	274,306
Personal Loan	-	-	-	-	-	-	-	-	-	-	-
Term Loan	3,179,153	361,865	76,963	3,617,981	16,402	15,770	25,113	57,285	25,113	57,285	3,560,697
Time Loan	676,178	33,924	37,676	747,778	2,170	510	6,558	9,237	6,558	9,237	738,540
	<b>4,148,275</b>	<b>409,855</b>	<b>140,906</b>	<b>4,699,037</b>	<b>20,891</b>	<b>16,646</b>	<b>42,375</b>	<b>79,903</b>	<b>42,375</b>	<b>79,903</b>	<b>4,619,134</b>

**Loans and advances to banks**

	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	Stage 3	Total	Carrying amount
	Gross amount	Gross amount	Gross amount	Gross amount	ECL	ECL	ECL	ECL	ECL	ECL	amount
Auto Loan	-	-	-	-	-	-	-	-	-	-	-
Credit Card	-	-	-	-	-	-	-	-	-	-	-
Finance Lease	-	-	-	-	-	-	-	-	-	-	-
Mortgage Loan	-	-	-	-	-	-	-	-	-	-	-
Overdraft	3,639	-	119	3,758	6	-	28	34	28	34	3,724
Personal Loan	-	-	-	-	-	-	-	-	-	-	-
Term Loan	452,330	-	-	452,330	345	-	-	345	-	345	451,985
Time Loan	-	-	-	-	-	-	-	-	-	-	-
	<b>455,969</b>	<b>-</b>	<b>119</b>	<b>456,088</b>	<b>351</b>	<b>-</b>	<b>28</b>	<b>379</b>	<b>28</b>	<b>379</b>	<b>455,710</b>

There is no stage 3 exposure that has nil impairment for the year for the Group (Dec 2021: N3.02Bn). The impairment is nil for these category of loans because of the adequate coverage offered by the collateral.

### 5.1.1.3 Credit quality

#### (e) Credit quality by staging

##### Group

In millions of Naira

December 2021

##### Loans and advances to retail customers

	Stage 1		Stage 2		Stage 3		Total		Stage 1		Stage 2		Stage 3		Total		Carrying amount
	Gross amount	ECL	Gross amount	ECL	Gross amount	ECL	Gross amount	ECL	Gross amount	ECL	Gross amount	ECL	Gross amount	ECL	Gross amount	ECL	
Auto Loan	2,550		81		105		2,736		55		5		41		101		2,635
Credit Card	13,923		1,186		136		15,246		1,203		113		80		1,396		13,849
Finance Lease	-		-		18		18		-		-		-		-		18
Mortgage Loan	56,548		3,889		5,493		65,929		499		303		2,826		3,628		62,301
Overdraft	16,918		6,221		7,358		30,497		1,420		541		4,182		6,143		24,355
Personal Loan	243,543		11,886		16,272		271,702		4,369		990		7,942		13,300		258,401
Term Loan	22,012		3,705		2,364		28,082		822		219		1,372		2,413		25,669
Time Loan	1,427		316		71		1,814		80		24		48		152		1,662
	<b>356,920</b>		<b>27,285</b>		<b>31,817</b>		<b>416,023</b>		<b>8,447</b>		<b>2,194</b>		<b>16,492</b>		<b>27,133</b>		<b>388,890</b>

**Loans and advances to corporate customers**

	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	Carrying amount
	Gross amount	Gross amount	Gross amount	Gross amount	ECL	ECL	ECL	ECL	ECL	ECL	ECL	ECL	amount
Auto Loan	2,717	69	53	2,839	30	0	13	44					2,795
Credit Card	681	-	10	691	8	-	4	12					679
Finance Lease	871	50	69	991	13	0	16	29					961
Mortgage Loan	10,131	352	1,518	12,002	84	29	735	848					11,154
Overdraft	200,574	23,715	37,155	261,444	2,957	1,471	15,310	19,737					241,706
Personal Loan	-	-	-	-	-	-	-	-					-
Term Loan	2,611,836	357,627	81,302	3,050,765	22,412	23,236	38,168	83,816					2,966,948
Time Loan	525,378	11,516	29,616	566,510	3,252	613	14,415	18,280					548,230
	<b>3,352,189</b>	<b>393,328</b>	<b>149,724</b>	<b>3,895,241</b>	<b>28,756</b>	<b>25,350</b>	<b>68,662</b>	<b>122,767</b>					<b>3,772,474</b>

**Loans and advances to banks**

	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	Carrying amount
	Gross amount	Gross amount	Gross amount	Gross amount	ECL	ECL	ECL	ECL	ECL	ECL	ECL	ECL	amount
Auto Loan	-	-	-	-	-	-	-	-					-
Credit Card	-	-	-	-	-	-	-	-					-
Finance Lease	-	-	-	-	-	-	-	-					-
Mortgage Loan	-	-	-	-	-	-	-	-					-
Overdraft	543	117	152	811	10	9	117	136					675
Personal Loan	-	-	-	-	-	-	-	-					-
Term Loan	284,357	-	-	284,357	484	-	-	484					283,873
Time Loan	-	-	-	-	-	-	-	-					-
	<b>284,900</b>	<b>117</b>	<b>152</b>	<b>285,168</b>	<b>493</b>	<b>9</b>	<b>117</b>	<b>620</b>					<b>284,548</b>

### 5.1.3 (g) Disclosure of Collateral held against loans and advances to customers by fair value hierarchy

#### Group

December 2022

In millions of Naira

<b>Loans to retail customers</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>
Gross amount	444,334	20,464	35,915
ECL	(6,929)	(1,087)	(11,024)
Collateral held at fair value	-	-	-
Property	88,593	36,500	43,932
Cash	25,112	3,378	1,265
Pledged goods/receivables	16,136	5,424	647
Others <sup>1</sup>	22,142	10,077	6,224
<b>Total</b>	<b>151,982</b>	<b>55,378</b>	<b>52,068</b>
<b>Loans to corporate Customers</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>
Gross amount	4,148,275	409,855	140,906
ECL	(20,891)	(16,646)	(42,375)
Collateral held at fair value	-	-	-
Property	1,321,873	218,651	64,410
Cash	655,496	32,995	15,242
Pledged goods/receivables	55,877	7,151	390
Others <sup>1</sup>	9,466,635	141,344	49,620
<b>Total</b>	<b>11,499,881</b>	<b>400,140</b>	<b>129,663</b>
<b>Total collateral held at fair value</b>	<b>11,651,862</b>	<b>455,519</b>	<b>181,731</b>

#### Company

December 2022

In millions of Naira

<b>Loans to retail customers</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>
Gross amount	-	-	-
ECL	-	-	-
Collateral held at fair value	-	-	-
Property	-	-	-
Cash	-	-	-
Pledged goods/receivables	-	-	-
Others <sup>1</sup>	-	-	-
<b>Total</b>	<b>-</b>	<b>-</b>	<b>-</b>

<b>Loans to corporate customers</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>
Gross amount	-	-	-
ECL	-	-	-
Collateral held at fair value			
Property	-	-	-
Cash	-	-	-
Pledged goods/receivables	-	-	-
Others <sup>1</sup>	-	-	-
Total	-	-	-
Total	-	-	-

<sup>1</sup>Collateral types included in others are All Asset debentures, Domiciliation, Counter Indemnity, Authority to collect, Irrevocable standing payment order, Guarantees

### **Collateral held and other credit enhancements, and their financial effect**

The general creditworthiness of a customer tends to be the most relevant indicator of credit quality of a loan extended to it. However, collateral provides additional consideration in the credit process and the Group generally requests that corporate borrowers provide collateral. The Group may take collateral in the form of a first charge over real estate, floating charges over all corporate assets and other liens and guarantees. The Bank will sell or repossess a pledged collateral only in the event of a default and after exploring other means of repayment. In addition to the Group's focus on creditworthiness, the Group aligns with its Credit Policy Guide to periodically review the valuations of collaterals held against all loans to customers. This is done in line with the approved Framework for valuing various categories of collateral accepted by the Bank.

The fair values of collaterals are based upon last annual valuation undertaken by independent valuers on behalf of the bank. The valuation technique adopted for properties are based on fair values of similar properties in the neighborhood. The fair values of non-property collaterals (such as equities, bond, treasury bills, etc.) are determined with reference to market quoted prices or market values of similar instruments.

There are no collaterals held against other financial assets. The Group obtained a property during the year by taking possession of collateral held as security against a loan. The Group's policy is to pursue timely realisation of the collateral in an orderly manner. The Group does not generally use the non-cash collateral for its own operations. Hence, the repossessed collateral has been included in assets classified as held for sale (Note 31).

### 5.1.3 Disclosure of Collateral held against loans and advances to customers by fair value hierarchy

(g)

Group

December 2021

*In millions of Naira*

<b>Loans to retail customers</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>
Gross amount	356,920	27,285	31,817
ECL	(8,447)	(2,194)	(16,492)
Collateral held at fair value			
Property	14,675	18,282	9,501
Equities	-	-	-
Cash	1,509	144	33
Pledged goods/receivables	198	10	5
Others	40,855	9,836	12,129
<b>Total</b>	<b>57,236</b>	<b>28,272</b>	<b>21,667</b>

<b>Loans to corporate Customers</b>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>
Gross amount	3,352,189	393,328	149,724
ECL	(28,756)	(25,350)	(68,662)
Collateral held at fair value			
Property	8,894,082	181,485	49,233
Equities	-	-	-
Cash	697,134	6,081	81
Pledged goods/receivables	38,690	8,808	1,120
Others	6,464,311	681,541	131,977
<b>Total</b>	<b>16,094,218</b>	<b>877,915</b>	<b>182,411</b>
<b>Total collateral held at fair value</b>	<b>16,151,454</b>	<b>906,187</b>	<b>204,078</b>

### 5.1.5 (a) Credit concentration

The Group's risk profile is assessed through a 'bottom-up' analytical approach covering all of the Group's major businesses and products. The risk appetite is approved by the Board and forms the basis for establishing the risk parameters within which the businesses must operate, including policies, concentration limits and business mix.

The Group monitors concentrations of credit risk by sector and by geographic location. An analysis of concentrations of net credit risk at the reporting date is shown below:

#### Group By Sector

#### December 2022

*In millions of Naira*

	Corporate	Commercial	Bank	Retail	Government	Others	Total
Cash and balances with banks	-	-	1,969,783	-	-	-	1,969,783
Investment under management	-	-	39,502	-	-	-	39,502
Non pledged trading assets							
Treasury bills	-	-	-	-	88,116	-	88,116
Bonds	-	-	2,294	-	12,280	-	14,574
Equity	-	-	-	-	-	-	-
Derivative financial instruments	51,734	8,127	2,271	1,239	306,389	-	369,760
Loans and advances to banks	-	-	455,709	-	-	-	455,709
Loans and advances to customers							
Auto Loan	327	4,974	-	1,283	-	-	6,584
Credit Card	91	1,173	-	17,818	-	-	19,082
Finance Lease	-	8,314	-	1,073	-	-	9,386
Mortgage Loan	-	30,710	-	76,619	-	-	107,329
Overdraft	105,562	168,731	-	24,864	14	-	299,171
Personal Loan	-	-	-	274,812	-	-	274,812
Term Loan	1,696,281	1,418,052	-	79,793	446,364	-	3,640,489
Time Loan	470,798	267,743	-	5,414	-	-	743,955
Pledged assets							

Treasury bills	-	-	-	818,490	-	818,490
Bonds	-	-	-	414,150	-	414,150
Promissory Notes	-	-	-	32,639	-	32,639
Investment securities						
-Financial assets at FVOCI						
Treasury bills	-	-	-	1,046,120	-	1,046,120
Bonds	20,599	-	-	275,641	-	296,240
Promissory Notes	-	-	-	221,174	-	221,174
-Financial assets at amortised cost						
Treasury bills	-	-	-	112,005	-	112,005
Credit Link Notes	9,752	-	-	-	-	9,752
Bonds	442,412	-	427,698	-	-	870,110
Promissory Notes	-	-	-	37,762	-	37,762
<b>Restricted deposit and other assets</b>	<b>23,673</b>	<b>6,255</b>	<b>2,260,233</b>	<b>75,285</b>	<b>35,932</b>	<b>2,424,597</b>
<b>Total</b>	<b>2,821,229</b>	<b>1,914,079</b>	<b>4,729,793</b>	<b>3,886,428</b>	<b>35,932</b>	<b>14,321,291</b>
Credit risk exposures relating to other credit commitments at gross amount are as follows:						
Transaction related bonds and guarantees	7,589	1,767	295,620	388,940	-	693,915
Clean line facilities for letters of credit and other commitments	1,820	228,261	4,090	608,392	-	842,563
<b>Total</b>	<b>9,409</b>	<b>230,028</b>	<b>299,710</b>	<b>997,332</b>	<b>-</b>	<b>1,536,477</b>



<b>Group</b>	<b>Corporate</b>	<b>Commercial</b>	<b>Bank</b>	<b>Retail</b>	<b>Government</b>	<b>Others</b>	<b>Total</b>
<i>By Sector</i>							
<b>December 2021</b>							
<i>In millions of Naira</i>							
Cash and balances with banks	-	-	1,487,665	-	-	-	1,487,665
Investment under management	5,905	-	23,601	-	5,435	-	34,942
Non pledged trading assets	-	-	-	-	-	-	-
Treasury bills	-	-	-	-	802,305	-	802,305
Bonds	-	-	76,677	-	13,526	-	90,203
Equity	-	-	-	-	-	-	-
Derivative financial instruments	575	5,602	1,666	1,892	147,643	-	157,379
Loans and advances to banks	-	-	284,548	-	-	-	284,548
Loans and advances to customers							
Auto Loan	217	1,694	-	3,519	-	-	5,430
Credit Card	16	559	-	13,961	-	-	14,536
Finance Lease	42	630	-	307	-	-	979
Mortgage Loan	2,315	8,726	-	62,414	-	-	73,455
Overdraft	47,559	176,039	-	42,465	-	-	266,064
Personal Loan	-	-	-	258,392	-	-	258,392
Term Loan	1,093,133	1,545,979	-	32,693	320,812	-	2,992,617
Time Loan	273,629	262,590	-	3,739	9,935	-	549,892
Pledged assets							
Treasury bills	-	-	-	-	256,241	-	256,241
Bonds	-	-	-	-	36,219	-	36,219
Promissory Notes	-	-	-	-	52,076	-	52,076
Investment securities							
- Financial assets at FVOCI	-	-	-	-	-	-	-
Treasury bills	-	-	-	-	-	-	-

Bonds	-	-	-	434,106	-	434,106
Promissory Notes	16,248	-	-	298,093	-	314,341
-Financial assets at amortised cost						
Treasury bills	-	-	-	642,490	-	642,490
Total Return Notes	-	-	-	-	-	-
Bonds	221,659	-	451,017	-	-	672,676
Promissory Notes	-	-	-	15,785	-	15,785
Restricted deposit and other assets	90,917	726	96,460	1,478,586	7,031	1,678,803
<b>Total</b>	<b>1,752,216</b>	<b>2,002,546</b>	<b>1,970,616</b>	<b>4,513,253</b>	<b>7,031</b>	<b>11,121,144</b>

Credit risk exposures relating to other credit commitments at gross amount are as follows:

Transaction related bonds and guarantees	156,046	311,689	16,197	34,628	-	518,560
Clean line facilities for letters of credit and other commitments	347,409	205,982	10,534	54,884	-	618,809
<b>Total</b>	<b>503,456</b>	<b>517,671</b>	<b>26,731</b>	<b>89,512</b>	<b>-</b>	<b>1,137,369</b>

**5.1.5(a)i)** Concentration by location for loans and advances is measured based on the location of the Group entity holding the asset, which has a high correlation with the location of the borrower. Concentration by location for investment securities is measured based on the location of the issuer of the security.

**By geography**

**Group**

<b>December 2022</b>	<b>Nigeria</b>	<b>Rest of Africa</b>	<b>Europe</b>	<b>Others</b>	<b>Total</b>
<i>In millions of Naira</i>					
Cash and balances with banks	1,110,645	434,211	421,902	3,025	1,969,783
Investment under management	39,502	-	-	-	39,502
Non pledged trading assets					
Treasury bills	88,116	-	-	-	88,116
Bonds	2,294	-	12,280	-	14,574
Equity	-	-	-	-	-
Derivative financial instruments	367,986	1,377	397	-	369,760
Loans and advances to banks	3,738	-	451,971	-	455,709
Loans and advances to customers					
Auto Loan	5,374	1,210	-	-	6,584
Credit Card	18,794	288	-	-	19,082
Finance Lease	6,285	3,101	-	-	9,386
Mortgage Loan	5,406	57,179	44,744	-	107,329
Overdraft	268,771	30,385	15	-	299,171
Personal Loan	77,243	197,569	-	-	274,812
Term Loan	3,299,247	174,583	166,658	-	3,640,489
Time Loan	403,231	38,032	302,692	-	743,955
Pledged assets					
Treasury bills	818,490	-	-	-	818,490
Bonds	414,150	-	-	-	414,150
Promissory Notes	32,639	-	-	-	32,639

Investment securities									
-Financial assets at FVOCI									
Treasury bills	703,695	342,425	-	-	-	-	-	-	1,046,120
Bonds	158,208	117,519	20,513	-	-	-	-	-	296,240
Promissory Notes	221,174	-	-	-	-	-	-	-	221,174
-Financial assets at amortised cost									
Treasury bills	-	-	-	112,005	-	-	-	-	112,005
Credit Link Notes	9,752	-	-	-	-	-	-	-	9,752
Bonds	442,412	7,579	420,119	-	-	-	-	-	870,110
Promissory Notes	37,762	-	-	-	-	-	-	-	37,762
Restricted deposit and other assets	238,621	142,137	2,043,840	-	-	-	-	-	2,424,597
<b>Total</b>	<b>8,773,536</b>	<b>1,547,602</b>	<b>3,997,134</b>	<b>3,025</b>	<b>3,025</b>	<b>14,321,291</b>			
Credit risk exposures relating to other credit commitments at gross amount are as follows:									
Transaction related bonds and guarantees	618,742	67,855	7,318	-	-	-	-	-	693,915
Clean line facilities for letters of credit and other commitments	606,878	7,424	228,261	-	-	-	-	-	842,563
	<b>1,225,620</b>	<b>75,279</b>	<b>235,579</b>	<b>-</b>	<b>-</b>	<b>1,536,476</b>			

<b>Group</b>	<b>Nigeria</b>	<b>Rest of Africa</b>	<b>Europe</b>	<b>Others</b>	<b>Total</b>
<b>December 2021</b>					
<i>In millions of Naira</i>					
Cash and balances with banks	686,016	176,512	624,308	829	1,487,666
Investment under management	12,609	5,403	16,930	-	34,942
Non pledged trading assets					
Treasury bills	802,305	-	-	-	802,305
Bonds	76,677	-	13,526	-	90,204
Equity	-	-	-	-	-
Derivative financial instruments	148,535	7,649	1,195	-	157,378
Loans and advances to banks	675	42,479	241,394	-	284,548
Loans and advances to customers					
Auto Loan	4,637	793	-	-	5,430
Credit Card	14,536	-	-	-	14,536
Finance Lease	979	-	-	-	979
Mortgage Loan	2,446	26,636	44,372	-	73,455
Overdraft	243,614	22,449	1	-	266,063
Personal Loan	62,205	196,187	-	-	258,392
Term Loan	2,584,633	259,889	148,095	-	2,992,618
Time Loan	343,023	24,472	182,397	-	549,892
Pledged assets					
Treasury bills	256,241	-	-	-	256,241
Bonds	36,219	-	-	-	36,219
Promissory Notes	52,076	-	-	-	52,076
Investment securities					
-Financial assets at FVOCI					
Treasury bills	172,719	261,387	-	-	434,106
Bonds	98,216	203,914	12,211	-	314,341

Promissory Notes	27,608	-	-	-	27,608
-Financial assets at amortised cost					
Treasury bills	535,678	106,812	-	-	642,490
Total Return Notes	-	-	-	-	-
Bonds	665,829	6,846	-	-	672,675
Promissory Notes	15,785	-	-	-	15,785
Restricted deposit and other assets	1,439,752	231,897	7,156	-	1,678,803
<b>Total</b>	<b>8,283,014</b>	<b>1,573,325</b>	<b>1,291,584</b>	<b>829</b>	<b>11,148,753</b>

Credit risk exposures relating to other credit commitments at gross amount are as follows:

Transaction related bonds and guarantees	448,678	55,491	14,390	-	518,560
Clean line facilities for letters of credit and other commitments	437,456	19,181	162,172	-	618,809
<b>Total</b>	<b>886,134</b>	<b>74,672</b>	<b>176,562</b>	<b>-</b>	<b>1,137,369</b>

**Credit risk management**

**5.1.5 (b) By Sector**

**Company**

<b>December 2022</b>	<b>Corporate</b>	<b>Commercial</b>	<b>Bank</b>	<b>Retail</b>	<b>Government</b>	<b>Others</b>	<b>Total</b>
<i>In millions of Naira</i>							
Cash and balances with banks	-	-	2,488	-	-	-	2,488
Investment under management	-	-	35,760	-	-	-	35,760
Non pledged trading assets	-	-	-	-	-	-	-
Treasury bills	-	-	-	-	-	-	-
Bonds	-	-	-	-	-	-	-
Equity	-	-	-	-	-	-	-
Derivative financial instruments	-	-	-	-	-	-	-
Loans and advances to banks	-	-	-	-	-	-	-
Loans and advances to customers	-	-	-	-	-	-	-
Auto Loan	-	-	-	-	-	-	-
Credit Card	-	-	-	-	-	-	-
Finance Lease	-	-	-	-	-	-	-
Mortgage Loan	-	-	-	-	-	-	-
Overdraft	-	-	-	-	-	-	-
Personal Loan	-	-	-	-	-	-	-
Term Loan	-	-	-	-	-	-	-
Time Loan	-	-	-	-	-	-	-
Pledged assets	-	-	-	-	-	-	-
Treasury bills	-	-	-	-	-	-	-
Bonds	-	-	-	-	-	-	-
Promissory Notes	-	-	-	-	-	-	-
Investment securities	-	-	-	-	-	-	-





### 5.1.1.5 (b) By geography

#### Company

#### December 2022

In millions of Naira

	Nigeria	Rest of Africa	Europe	Others	Total
Cash and balances with banks	2,488	-	-	-	2,488
Investment under management	35,760	-	-	-	35,760
Non pledged trading assets	-	-	-	-	-
Treasury bills	-	-	-	-	-
Bonds	-	-	-	-	-
Equity	-	-	-	-	-
Derivative financial instruments	-	-	-	-	-
Loans and advances to banks	-	-	-	-	-
Loans and advances to customers	-	-	-	-	-
Auto Loan	-	-	-	-	-
Credit Card	-	-	-	-	-
Finance Lease	-	-	-	-	-
Mortgage Loan	-	-	-	-	-
Overdraft	-	-	-	-	-
Personal Loan	-	-	-	-	-
Term Loan	-	-	-	-	-
Time Loan	-	-	-	-	-
Pledged assets	-	-	-	-	-
Treasury bills	-	-	-	-	-
Bonds	-	-	-	-	-
Promissory Notes	-	-	-	-	-
Investment securities	-	-	-	-	-
-Financial assets at FVOCI	-	-	-	-	-

Treasury bills	-	-	-	-	-
Bonds	-	-	-	-	-
Promissory Notes	-	-	-	-	-
-Financial assets at amortised cost	-	-	-	-	-
Treasury bills	-	-	-	-	-
Credit Link Notes	-	-	-	-	-
Bonds	-	-	-	-	-
Promissory Notes	-	-	-	-	-
Restricted deposit and other assets	11,720	-	-	-	11,720
<b>Total</b>	<b>49,968</b>	-	-	-	<b>49,968</b>
Credit risk exposures relating to other credit commitments at gross amount are as follows:					
Transaction related bonds and guarantees	-	-	-	-	-
Clean line facilities for letters of credit and other commitments	-	-	-	-	-
<b>Total</b>	-	-	-	-	-

## 5.2 Market risk management

### 5.2.1 Interest rate gap position

Repricing gap measures the difference between the Company's interest sensitive assets and liabilities within certain maturity ranges. Differences between these assets and liabilities pose as potential losses from unexpected changes in interest rate. Negative Gaps represent situations when assets are less than liabilities and the Bank is exposed to an increase in interest rates. Where assets are more than liabilities this can be described as positive gap and the Bank is exposed to decline in interest rates.

The results above shows a negative gap of ₦4.25billion and a positive gap of ₦32.13Mn for Company in the 'less than 3 months' time bucket, however this is as a result of the contractual nature of Non Maturity deposits. A significant portion of this gap is as a result of the contractual nature of Non Maturing Deposits.

#### A summary of the Group's interest rate gap position on financial instruments is as follows:

Group <i>In millions of Naira</i>	Re-ricing year						Total
	December 2022	Less than 3 months	4 - 6 months	7 - 12 months	1 - 5 years	More than 5 years	
<i>Non-derivative assets</i>							
Cash and balances with banks	152,682	-	-	-	-	-	1,969,783
Investment under management	2,784	-	-	-	29,342	7,376	39,502
Non pledged trading assets							
Treasury bills	23,520		44,814	19,156	-	-	87,491
Bonds	-	2,631	27,646	3,260	-	9,966	15,857
Loans and advances to banks	215			369,893	57,955	-	455,709
Loans and advances to customers							
Auto Loan	2		473	533	5,577	-	6,584
Credit Card	18,785		-	50	248	-	19,082
Finance Lease	199		183	173	8,831	-	9,386
Mortgage Loan	612		550	367	98,021	7,778	107,329
Overdraft	155,823		25,694	116,777	877	-	299,171
Personal Loan	68,147		24,625	24,844	153,846	-	274,812
Term Loan	135,280		173,755	299,168	1,284,729	1,747,557	3,640,489

Time Loan	55,927	108,946	566,280	12,657	146	-	743,955
Pledged assets							
Treasury bills	287,002	208,193	324,907	-	-	-	820,102
Bonds	-	24,347	639	88,256	300,907	-	414,150
Promissory notes	4,148	-	629	26,471	-	-	31,248
Investment securities	-	-	-	-	-	-	-
-Financial assets at FVOCI							
Treasury bills	390,744	282,291	373,084	-	-	-	1,046,120
Bonds	12,731	41,126	523	22,341	229,521	-	306,242
Promissory notes	-	-	12,655	204,650	-	-	217,305
-Financial assets at amortised cost							
Treasury bills	68,532	35,593	89,296	-	-	-	193,422
Bonds	-	50,687	191	187,247	631,985	-	870,110
Promissory notes	5,013	-	760	31,990	-	-	37,762
Restricted deposit and other assets	-	-	-	-	-	2,395,033	2,395,033
	<b>1,382,144</b>	<b>1,051,554</b>	<b>2,212,936</b>	<b>2,213,037</b>	<b>2,938,586</b>	<b>4,212,134</b>	<b>14,010,396</b>
Non-derivative liabilities							
Deposits from financial institutions	576,948	511,466	371,098	572,532	11,391	-	2,043,436
Deposits from customers	4,749,033	187,455	309,667	13,019	2	3,992,061	9,251,238
Other liabilities	-	-	-	-	-	758,464	758,464
Debt securities issued	-	-	-	307,253	-	-	307,253
Interest bearing borrowings	311,143	-	-	423,316	655,732	-	1,390,191
	<b>5,637,125</b>	<b>698,920</b>	<b>680,765</b>	<b>1,316,120</b>	<b>667,126</b>	<b>4,750,525</b>	<b>13,750,581</b>
<b>Total interest re-pricing gap</b>	(4,254,981)	352,633	1,532,171	898,102	2,271,460	(538,391)	260,998

Group	Re-pricing year						Total
	Less than 3 months	4 - 6 months	7 - 12 months	1 - 5 years	More than 5 years	Non-Interest bearing	
<i>In millions of Naira</i>							
<b>December 2021</b>							
Non-derivative assets							
Cash and balances with banks	102,503	-	-	-	-	1,385,162	1,487,665
Investment under management	28,197	-	-	-	6,745	-	34,942
Non pledged trading assets							
Treasury bills	50,802	3,493	748,010	-	-	-	802,305
Bonds	-	4,842	-	54,268	31,093	-	90,203
Loans and advances to banks	108	47,091	237,349	-	-	-	284,548
Loans and advances to customers							
Auto Loan	-	-	55	5,252	123	-	5,430
Credit Card	10,228	10	35	4,245	18	-	14,536
Finance Lease	-	-	28	951	-	-	978
Mortgage Loan	-	-	19	405	73,030	-	73,455
Overdraft	146,979	25,082	83,526	10,476	-	-	266,064
Personal Loan	54,443	6	98,147	101,949	3,847	-	258,392
Term Loan	43,334	38,637	65,445	1,001,744	1,843,457	-	2,992,617
Time Loan	48,510	38,723	434,225	24,811	3,624	-	549,892
Pledged assets							
Treasury bills	16,767	224,074	15,424	-	-	-	256,265
Bonds	-	-	3,366	32,853	-	-	36,219
Promissory notes	-	-	-	43,848	-	-	43,848
Investment securities							
-Financial assets at FVOCI							
Treasury bills	86,118	39,431	308,558	-	-	-	434,106
Bonds	1,691	-	-	50,184	262,466	-	314,341
Promissory notes	494	16,914	-	10,200	-	-	27,608

-Financial assets at amortised cost	100,143	141,021	401,326	-	-	-	642,490
Treasury bills							
Bonds	18,016	-	-	129,828	524,831	-	672,675
Promissory notes	-	-	-	15,785	-	-	15,785
Total return notes	-	-	-	-	-	-	-
Restricted deposit and other assets	-	-	-	-	-	1,678,741	1,678,741
	<b>708,332</b>	<b>579,324</b>	<b>2,395,513</b>	<b>1,486,797</b>	<b>2,749,235</b>	<b>3,063,903</b>	<b>10,983,104</b>
Non-derivative liabilities							
Deposits from financial institutions	1,112,441	439,486	144,594	-	-	-	1,696,521
Deposits from customers	3,658,633	362,183	338,586	15,209	95,559	2,484,657	6,954,827
Other liabilities	-	-	-	-	-	556,144	556,144
Debt securities issued	-	-	-	264,495	-	-	264,495
Interest bearing borrowings	230,398	300,242	23,461	515,585	101,573	-	1,171,260
	<b>5,001,472</b>	<b>1,101,911</b>	<b>506,642</b>	<b>795,289</b>	<b>197,132</b>	<b>3,040,801</b>	<b>10,643,247</b>
<b>Total interest re-pricing gap</b>	(4,293,140)	(522,587)	1,888,871	691,508	2,552,103	23,102	339,857

**5.2.1 A summary of the Company's interest rate gap position on security portfolios is as follows:**

Company <i>In millions of Naira</i>	Re-pricing year						Total
	December 2022	Less than 3 months	4 - 6 months	7 - 12 months	1 - 5 year	More than 5 years	
<i>Non-derivative assets</i>							
Cash and balances with banks	-	-	-	-	-	-	2,488
Investment under management	32,127	-	-	-	-	3,634	-
Non - pledged trading assets							
Treasury bills	-	-	-	-	-	-	-
Bonds	-	-	-	-	-	-	-
Loans and advances to banks	-	-	-	-	-	-	-
Loans and advances to customers	-	-	-	-	-	-	-
Auto Loan	-	-	-	-	-	-	-
Credit Card	-	-	-	-	-	-	-
Finance Lease	-	-	-	-	-	-	-
Mortgage Loan	-	-	-	-	-	-	-
Overdraft	-	-	-	-	-	-	-
Personal Loan	-	-	-	-	-	-	-
Term Loan	-	-	-	-	-	-	-
Time Loan	-	-	-	-	-	-	-
Pledged assets							
Treasury bills	-	-	-	-	-	-	-
Bonds	-	-	-	-	-	-	-
Promissory note	-	-	-	-	-	-	-
Investment securities							
							35,760
							2,488

-Financial assets at FVOCI	-	-	-	-	-	-	-	-	-	11,719	11,719
Treasury bills	-	-	-	-	-	-	-	-	-	-	-
Bonds	-	-	-	-	-	-	-	-	-	-	-
Promissory note	-	-	-	-	-	-	-	-	-	-	-
-Financial assets at amortised cost	-	-	-	-	-	-	-	-	-	-	-
Treasury bills	-	-	-	-	-	-	-	-	-	-	-
Bonds	-	-	-	-	-	-	-	-	-	-	-
Promissory note	-	-	-	-	-	-	-	-	-	-	-
Restricted deposit and other assets	-	-	-	-	-	-	-	-	11,719	11,719	11,719
	<b>32,127</b>	-	-	-	-	-	-	<b>3,634</b>	<b>14,207</b>	<b>49,967</b>	<b>49,967</b>
Non-derivative liabilities	-	-	-	-	-	-	-	-	-	-	-
Deposits from financial institutions	-	-	-	-	-	-	-	-	-	-	-
Deposits from customers	-	-	-	-	-	-	-	-	-	-	-
Other liabilities	-	-	-	-	-	-	-	-	90,316	90,316	90,316
Debt securities	-	-	-	-	-	-	-	-	-	-	-
Interest bearing borrowings	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	<b>90,316</b>	<b>90,316</b>	<b>90,316</b>
<b>Total interest re-pricing gap</b>	32,127	-	-	-	-	-	3,634	(76,108)	(40,348)	(40,348)	(40,348)



## Market risk management

The Group trades on bonds, treasury bills and foreign currency. Market risk in trading portfolios is monitored and controlled using tools such as position limits, value at risk and present value of an assumed basis points change in yields or exchange rates coupled with concentration limits. The major measurement technique used to measure and control market risk is outlined below.

The table below sets out information on the exposure to fixed and variable interest instruments.

### Exposure to fixed and variable interest rate risk

#### Group

In millions of Naira

<b>December 2022</b>	<b>Fixed</b>	<b>Floating</b>	<b>Non-interest bearing</b>	<b>Total</b>
<b>ASSETS</b>	<b>N'000</b>	<b>N'000</b>	<b>N'000</b>	<b>N'000</b>
Cash and balances with banks	152,681	-	1,817,823	1,970,504
Non pledged trading assets	102,690	-	-	102,690
Derivative financial instruments	-	-	402,497	402,497
Loans and advances to banks	455,709	-	-	455,709
Loans and advances to customers	28,778	5,072,028	-	5,100,807
Pledged assets		-	-	-
Treasury bills	820,102	-	-	820,102
Bonds	414,150	-	-	414,150
Promissory notes	32,639	-	-	32,639
Investment securities:				
-Financial assets at FVOCI	-	-	-	-
Treasury bills	1,046,120	-	-	1,046,120
Bonds	300,109	-	-	300,109
Promissory notes	217,305	-	-	217,305
-Financial assets at amortised cost				
Treasury bills	192,795	-	-	192,795
Bonds	799,072	-	-	799,072
Promissory notes	37,762	-	-	37,762
<b>TOTAL</b>	<b>4,599,913</b>	<b>5,072,028</b>	<b>2,220,320</b>	<b>11,892,263</b>
<b>LIABILITIES</b>				
Deposits from financial institutions	2,005,316	-	-	2,005,316
Deposits from customers	3,462,402	5,788,837	-	9,251,239
Derivative financial instruments	-	-	32,737	32,737
Debt securities issued	307,253	-	-	307,253
Interest-bearing borrowings	716,184	673,845	-	1,390,029
<b>TOTAL</b>	<b>6,491,155</b>	<b>6,462,682</b>	<b>32,737</b>	<b>12,986,573</b>

<b>December 2021</b>	<b>Fixed</b>	<b>Floating</b>	<b>Non-interest bearing</b>	<b>Total</b>
<b>ASSETS</b>	<b>N'000</b>	<b>N'000</b>	<b>N'000</b>	<b>N'000</b>
Cash and balances with banks	102,503	-	1,385,348	1,487,851
Non pledged trading assets	892,508	-	-	892,508
Derivative financial instruments	-	-	171,332	171,332
Loans and advances to banks	284,548	-	-	284,548
Loans and advances to customers	30,196	4,131,167	-	4,161,364
Pledged assets				
Treasury bills	256,265	-	-	256,265
Bonds	36,219	-	-	36,219
Promissory notes	52,076	-	-	52,076
Investment securities:				
-Financial assets at FVOCI				
Treasury bills	434,106	-	-	434,106
Bonds	314,341	-	-	314,341
Promissory notes	27,608	-	-	27,608
-Financial assets at amortised cost				
Treasury bills	642,490	-	-	642,490
Bonds	670,670	-	-	670,670
Promissory notes	15,785	-	-	15,785
<b>TOTAL</b>	<b>3,759,316</b>	<b>4,131,167</b>	<b>1,556,679</b>	<b>9,447,163</b>
<b>LIABILITIES</b>				
Deposits from financial institutions	1,696,521	-	-	1,696,521
Deposits from customers	2,895,246	4,059,581	-	6,954,827
Derivative financial instruments	-	-	13,953	13,953
Debt securities issued	264,495	-	-	264,495
Interest-bearing borrowings	1,002,389	168,870	-	1,171,260
<b>TOTAL</b>	<b>5,858,652</b>	<b>4,228,451</b>	<b>13,953</b>	<b>10,101,055</b>

<b>Company</b>				
<b>December 2022</b>	<b>Fixed</b>	<b>Floating</b>	<b>Non-interest bearing</b>	<b>Total</b>
<b>ASSETS</b>	<b>N'000</b>	<b>N'000</b>	<b>N'000</b>	<b>N'000</b>
Cash and balances with banks	-	-	2,488	2,488
Non pledged trading assets	-	-	-	-
Derivative financial instruments	-	-	-	-
Loans and advances to banks	-	-	-	-
Loans and advances to customers	-	-	-	-
Pledged assets				
Treasury bills	-	-	-	-
Bonds	-	-	-	-
Promissory notes	-	-	-	-
Investment securities:				
-Financial assets at FVOCI	-	-	-	-
Treasury bills	-	-	-	-
Bonds	-	-	-	-
Promissory notes	-	-	-	-
-Financial assets at amortised cost				
Treasury bills	-	-	-	-
Bonds	-	-	-	-
Promissory notes	-	-	-	-
<b>TOTAL</b>	<b>-</b>	<b>-</b>	<b>2,488</b>	<b>2,488</b>
<b>LIABILITIES</b>				
Deposits from financial institutions	-	-	-	-
Deposits from customers	-	-	-	-
Derivative financial instruments	-	-	-	-
Debt securities issued	-	-	-	-
Interest-bearing borrowings	-	-	-	-
<b>TOTAL</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

<b>December 2021</b>	<b>Fixed</b>	<b>Floating</b>	<b>Non-interest bearing</b>	<b>Total</b>
<b>ASSETS</b>	<b>N'000</b>	<b>N'000</b>	<b>N'000</b>	<b>N'000</b>
Cash and balances with banks	-	-	-	-
Non pledged trading assets	-	-	-	-
Derivative financial instruments	-	-	-	-
Loans and advances to banks	-	-	-	-
Loans and advances to customers	-	-	-	-
Pledged assets				
Treasury bills	-	-	-	-
Bonds	-	-	-	-
Promissory notes	-	-	-	-
Investment securities:				
-Financial assets at FVOCI				

Treasury bills	-	-	-	-
Bonds	-	-	-	-
Promissory notes	-	-	-	-
-Financial assets at amortised cost				
Treasury bills	-	-	-	-
Bonds	-	-	-	-
<b>TOTAL</b>				
	-	-	-	-
<b>LIABILITIES</b>				
Deposits from financial institutions	-	-	-	-
Deposits from customers	-	-	-	-
Derivative financial instruments	-	-	-	-
Debt securities issued	-	-	-	-
Interest-bearing borrowings	-	-	-	-
<b>TOTAL</b>	-	-	-	-

Derivative financial instruments include elements of interest rate differential between the applicable underlying currencies. Further details on the fair value of derivatives have been discussed in Note 21 of the financial statement.

### Interest rate risk

Cash flow interest rate risk is the risk that the future cash flows of a financial instrument will fluctuate because of changes in market interest rates. Fair value interest rate risk is the risk that the value of a financial instrument will fluctuate because of changes in market interest rates. The Group takes on exposure to the effects of fluctuations in the prevailing levels of market interest rates on both its fair value and cash flow risks. Interest margins may increase as a result of such changes but may reduce losses in the event that unexpected movements arise. The Board sets limits on the level of mismatch of interest rate repricing (note 5.2.1) that may be undertaken, which is monitored daily by Group Treasury.

### Cash flow and fair value interest rate risk

The group's interest rate risk arises from risk assets, long-term borrowings, deposits from banks and customers. Borrowings issued at variable rates expose the group to cash flow interest rate risk.

The management of interest rate risk against interest rate gap limits is supplemented with monitoring the sensitivity of the Group's financial assets and liabilities to various scenarios.

Interest rate movement have both cash flow and fair value effect depending on whether interest rate is fixed or floating. The impact resulting from adverse or favourable movement flows from either retained earnings or OCI and ultimately ends in equity in the following manner:

- (i) Retained earnings arising from increase or decrease in net interest income and the fair value changes reported in profit or loss.
- (ii) Fair value reserves arising from increases or decreases in fair value through other comprehensive income financial instrument report directly in other comprehensive income.

## Group

### Interest sensitivity analysis December 2022

#### Impact on net interest income of +/-100 basis points changes in rates over one year (N'000)

Time Band	Cash flow interest rate risk	
	100 basis points decline in rates	100 basis points increase in rates
Less than 3 months	(33,659)	33,659
6 months	1,770	(1,770)
12 months	2,734	(2,734)
	<b>(29,155)</b>	<b>29,155</b>

### Interest sensitivity analysis December 2021

#### Impact on net interest income of +/-100 basis points changes in rates over a one year (N'000)

#### Impact on net

Time Band	100 basis points decline in rates	100 basis points increase in rates
Less than 3 months	31,924	(31,924)
6 months	2,940	(2,940)
12 months	(4,774)	4,774
	<b>30,090</b>	<b>(30,090)</b>

## Company

### Interest sensitivity analysis December 2022

#### Impact on net interest income of +/-100 basis points changes in rates over a one year (N'000)

Time Band	100 basis points decline in rates	100 basis points increase in rates
Less than 3 months	272	(272)
6 months	-	-
12 months	-	-
	<b>272</b>	<b>(272)</b>

### Interest sensitivity analysis December 2021

#### Impact on net interest income of +/-100 basis points changes in rates over a one year (N'000)

Time Band	100 basis points decline in rates	100 basis points increase in rates
Less than 3 months	-	-
6 months	-	-
12 months	-	-
	<b>-</b>	<b>-</b>

The table above sets out the impact on net interest income of a 100 basis points parallel fall or rise in all yields. A parallel increase in yields by 100 basis points would lead to an increase in net interest income while a parallel fall in yields by 100 basis points would lead to a decline in net interest income. The interest rate sensitivities are based on simplified scenarios and assumptions, including that all positions will be retained and rolled over upon maturity. The figures represent the effect of movements in net interest income based on the 100 basis point shift in interest rate and subject to the current interest rate exposures. However, the effect has not taken into account the possible risk management measures undertaken by the Bank to mitigate interest rate risk. In practice, the Assets and Liability Committee, ALCO seeks proactively to change the interest rate risk profile to minimise losses and optimise net revenues. The projections also assume that interest rates on various maturities will move within similar ranges, and therefore do not reflect any potential effect on net interest income in the event that some interest rates may change and others remain unchanged.

#### Price sensitivity analysis on bonds, promissory notes and treasury bills

The table below shows the impact of likely movement in yields on the value of bonds and treasury bills. This relates to the positions held for fair value through profit or loss and fair value through other comprehensive income. Since an increase in yields would lead to decline in market values of bonds and treasury bills, the analysis was carried out to show the likely impact of 50 and 100 basis points increase in market yields. The impact of fair value through profit or loss investments is on the income statement while the impact of fair value through other comprehensive income instruments is on the statement of other comprehensive income.

<b>Group</b>				
<b>December 2022</b>	<b>Carrying Value</b>	<b>Impact of 50 basis points in- crease in yields</b>	<b>Impact of 100 basis points in- crease in yields</b>	
Impact on Statement of Comprehensive income				
Fair value through profit or loss: Bonds	12,280	229	411	
Fair value through profit or loss: T-bills	88,116	(171)	(342)	
Fair value through profit or loss: Eurobond	2,294	(17)	(43)	
Fair value through profit or loss: Bonds - Pledged	2,567	45	82	
Fair value through profit or loss: T-bills - Pledged	72,565	(137)	(273)	
Fair value through profit or loss: Promissory notes - Pledged	-	-	-	
	177,822	(52)	(167)	
Impact on Other Comprehensive Income				
-Financial assets at FVOCI-Bonds	296,240	(5,881)	(11,028)	
-Financial assets at FVOCI-Tbills	1,046,120	(2,618)	(5,237)	
-Financial assets at FVOCI-Promissory notes	217,305	(2,667)	(5,334)	
Financial assets at FVOCI - Bonds - Pledged	-	-	-	
Financial assets at FVOCI - T-Bills - Pledged	451,476	(3,038)	(5,697)	
Financial assets at FVOCI - Promissory notes - Pledged	-	-	-	
	2,011,141	(14,204)	(27,296)	
<b>TOTAL</b>	<b>2,188,963</b>	<b>(14,255)</b>	<b>(27,528)</b>	

<b>December 2021</b>	<b>Carrying Value</b>	<b>Impact of 50 basis points increase in yields</b>	<b>Impact of 100 basis points increase in yields</b>
Impact on Statement of Comprehensive Income			
Investment under management T-Bills	76,677	(635)	(1,247)
Fair value through profit or loss: Bonds	802,305	(136)	(273)
Fair value through profit or loss: T-bills	13,526	-	-
Fair value through profit or loss: Bonds - Pledged	419	(3)	(7)
Fair value through profit or loss: T-bills - Pledged	64,764	(92)	(184)
	957,691	(865)	(1,711)
Impact on Other Comprehensive Income			
-Financial assets at FVOCI-Bonds	314,341	(4,217)	(8,287)
-Financial assets at FVOCI-Tbills	434,106	(227)	(453)
-Financial assets at FVOCI-Promissory notes	27,608	(23)	(46)
Financial assets at FVOCI - Bonds - Pledged	-	-	-
Financial assets at FVOCI - T-Bills - Pledged	-	-	-
	776,056	(4,467)	(8,786)
<b>TOTAL</b>	<b>1,733,746</b>	<b>(5,332)</b>	<b>(10,497)</b>

<b>Company December 2022</b>	<b>Carrying Value</b>	<b>Impact of 50 basis points increase in yields</b>	<b>Impact of 100 basis points increase in yields</b>
Impact on Statement of Comprehensive Income			
Fair value through profit or loss: Bonds	-	-	-
Fair value through profit or loss: T-bills	-	-	-
Fair value through profit or loss: Eurobond	-	-	-
Fair value through profit or loss: Bonds - Pledged	-	-	-
Fair value through profit or loss: T-bills - Pledged	-	-	-
Fair value through profit or loss: Promissory notes - Pledged	-	-	-
	-	-	-
Impact on Other Comprehensive Income			
-Financial assets at FVOCI-Bonds	-	-	-
-Financial assets at FVOCI-Tbills	-	-	-
-Financial assets at FVOCI-Promissory notes	-	-	-
Financial assets at FVOCI - Bonds - Pledged	-	-	-
Financial assets at FVOCI - T-Bills - Pledged	-	-	-
Financial assets at FVOCI - Promissory notes - Pledged	-	-	-
<b>TOTAL</b>	<b>-</b>	<b>-</b>	<b>-</b>

<b>December 2021</b>	<b>Carrying Value</b>	<b>Impact of 50 basis points increase in yields</b>	<b>Impact of 100 basis points increase in yields</b>
Impact on Statement of Comprehensive Income			
Fair value through profit or loss: Bonds	-	-	-
Fair value through profit or loss: T-bills	-	-	-
Fair value through profit or loss: Equity	-	-	-
Fair value through profit or loss: Bonds - Pledged	-	-	-
Fair value through profit or loss: T-bills - Pledged	-	-	-
Impact on Other Comprehensive Income			
-Financial assets at FVOCI-Bonds	-	-	-
-Financial assets at FVOCI-Tbills	-	-	-
Financial assets at FVOCI - Bonds - Pledged	-	-	-
Financial assets at FVOCI - T-Bills - Pledged	-	-	-
<b>TOTAL</b>	<b>-</b>	<b>-</b>	<b>-</b>

#### Foreign currency sensitivity analysis

The Group's principal foreign currency exposure is to US Dollars, as it constitutes a significant portion of the Group's foreign currency exposure as at 31 December 2022. The table below illustrates the hypothetical sensitivity of the Group and Bank's reported profit to a 5% increase in the US Dollar/Naira exchange rates at the year end, assuming all other variables remain unchanged. The sensitivity rate of 5% increase represents the directors' assessment of a reasonable possible change based on historic volatility.

The analysis assumes that exchange rate fluctuations on currency derivatives that form part of an effective fair value hedge affects the income statement and the fair value of the hedging derivatives. For foreign exchange derivatives which are not designated hedges, movements in exchange rates impact the income statement.

#### Group

<b>In millions of Naira</b>	<b>Impact on statement of comprehensive income December 2022</b>
Naira weakens by 10%	15,744

<b>In millions of Naira</b>	<b>Impact on statement of comprehensive income December 2021</b>
Naira weakens by 5%	10,519

#### Bank

<b>In millions of Naira</b>	<b>Impact on statement of comprehensive income December 2022</b>
Naira weakens by 10%	-



**Impact on statement of comprehensive income****In millions of Naira****December 2021**

Naira weakens by 5%

-

The NGN/USD exchange rate applied in the conversion of balances as at year end is ₦461.10/USD1 (2021: ₦424.11/USD1). The strengthening or weakening of Naira may not produce symmetrical results depending on the proportion and nature of balance sheet and the impact of derivatives.

	December 2022	December 2021
<b>Market Risk for Hedging instruments</b>		
<i>Total exposure to foreign exchange risk</i>	<b>N'm</b>	<b>N'm</b>
Derivative assets (fair value hedge)	288,188	149,917
Interest bearing loans and borrowings	(633,346)	(546,928)
Deposits from other financial institutions	(642,951)	(799,015)

The Bank uses foreign currency forwards to hedge its exposure to foreign currency risk on the US dollar denominated interest bearing loans and deposits for financial institutions. Under the Bank's policy, the critical terms of the forward should align closely with the hedged items.

The Bank only designates the spot component of foreign currency forwards in hedge relationships. The spot component is determined with reference to relevant spot market exchange rates. The differential between the contracted forward rate and the spot market exchange rate is defined as the forward points. The forward points are discounted and are recognised in the profit or loss.

### 5.2.3 The table below summarises the Group's financial instruments at carrying amount, categorised by currency:

#### Financial instruments by currency

Group	Total	Naira	USD	GBP	Euro	Others
<i>In millions of Naira</i>						
<b>December 2022</b>						
Cash and balances with banks	1,969,783	590,230	5,14,946	217,782	51,290	595,537
Investment under management	39,502	35,760	3,742	-	-	-
Non-pledged trading assets						
Treasury bills	87,490	73,011	-	-	-	14,479
Bonds	14,574	2,319	12,255	-	-	-
Equity	-	-	-	-	-	-
Derivative financial instruments	402,497	399,058	416	16	70	2,938
Loans and advances to banks	455,709	3,734	451,976	-	-	-
Loans and advances to customers						
Auto Loan	6,584	5,374	-	-	-	1,210
Credit Card	19,082	12,007	6,773	-	-	302
Finance Lease	9,386	6,285	-	-	-	3,101
Mortgage Loan	107,329	5,406	6,490	47,763	-	47,670
Overdraft	299,171	265,439	16,421	17	0	17,295
Personal Loan	274,812	77,078	13,332	72	-	184,330
Term Loan	3,640,489	2,521,502	920,202	3,320	16,689	178,776
Time Loan	743,955	231,440	398,884	1,154	723	111,753
Pledged assets						
-Financial assets at FVOCI						
Treasury bills	451,476	451,476	-	-	-	-
Bonds	-	-	-	-	-	-
Promissory notes	-	-	-	-	-	-

-Financial assets at amortised cost									
Treasury bills	296,061	296,061	-	-	-	-	-	-	-
Bonds	411,582	411,582	-	-	-	-	-	-	-
Promissory notes	32,639	32,639	-	-	-	-	-	-	-
-Financial assets at FVPL									
Treasury bills	72,565	72,565	-	-	-	-	-	-	-
Bonds	2,567	2,567	-	-	-	-	-	-	-
Investment securities									
-Financial assets at FVOCI									
Treasury bills	1,046,120	703,695	-	-	-	-	-	-	342,425
Bonds	296,240	137,026	29,245	-	-	-	-	-	129,969
Promissory notes	3,869	3,869	-	-	-	-	-	-	-
-Financial assets at FVPL									
Equity	167,906	35,812	131,048	1,046	-	-	-	-	-
-Financial assets at amortised cost									
Treasury bills	193,421	102,399	-	-	-	-	-	-	91,022
Total return notes	9,752	-	-	-	-	-	-	-	9,752
Bonds	870,110	183,961	411,046	-	-	-	-	-	275,104
Promissory notes	37,762	37,762	-	-	-	-	-	-	-
Restricted deposit and other assets	2,424,597	2,018,167	287,495	2,610	539	115,787			
	<b>14,387,030</b>	<b>8,718,224</b>	<b>3,204,270</b>	<b>273,777</b>	<b>69,312</b>	<b>2,121,449</b>			
Deposits from financial institutions	2,005,316	319,756	1,520,169	23,892	29,371	112,129			
Deposits from customers	9,251,238	5,999,097	2,074,687	260,958	45,631	870,865			
Derivative financial instruments	32,737	31,072	667	291	4	703			
Other liabilities	769,694	508,819	184,325	4,964	5,680	65,907			
Debt securities issued	307,253	47,338	255,959	-	-	3,955			
Interest bearing borrowings	1,385,425	653,523	644,551	13,611	-	73,739			
	<b>13,751,663</b>	<b>7,559,605</b>	<b>4,680,358</b>	<b>303,716</b>	<b>80,685</b>	<b>1,127,298</b>			

Off balance sheet exposures:								
Transaction related bonds and guarantees	693,915	435,219	174,356	147	75,065	9,127		
Guaranteed facilities	842,563	60	785,622	1,274	31,198	24,408		
Clean line facilities for letters of credit and other commitments	-	-	-	-	-	-		
Future, swap and forward contracts								
	<b>1,536,480</b>	<b>435,279</b>	<b>959,978</b>	<b>1,422</b>	<b>106,263</b>	<b>33,537</b>		

\*Included in Others are balances the group has in other currencies which includes South Africa Rand, Japanese Yen, Ghanaian Cedis, Dirham, Australian dollars, Canadian dollars, Swiss franc, Chinese Yuan etc.

### Financial instruments by currency

Group	Total	Naira	USD	GBP	Euro	Others
<i>In millions of Naira</i>						
<b>December 2021</b>						
Cash and balances with banks	1,487,665	288,567	861,878	241,082	65,380	30,758
Investment under management	34,942	31,057	3,885	-	-	-
Non-pledged trading assets						
Treasury bills	802,305	786,717	-	-	-	15,588
Bonds	90,203	3,563	13,526	-	-	73,114
Equity	-	-	-	-	-	-
Derivative financial instruments	171,332	161,439	4,125	84	-	5,684
Loans and advances to banks	284,548	675	283,873	-	-	-
Loans and advances to customers						
Auto Loan	5,430	4,637	-	-	-	793
Credit Card	14,536	11,340	3,196	-	-	-
Finance Lease	979	979	-	-	-	-
Mortgage Loan	73,455	2,446	-	50,269	-	20,739
Overdraft	266,063	219,471	22,700	1,444	68	22,380
Personal Loan	258,392	62,081	124	-	-	196,187

Term Loan	2,992,617	2,224,276	598,576	731	8,102	160,931
Time Loan	549,892	242,558	298,991	-	2,286	6,056
Pledged assets						
-Financial assets at FVOCI						
Treasury bills	-	-	-	-	-	-
Bonds	-	-	-	-	-	-
Promissory notes	-	-	-	-	-	-
-Financial assets at amortised cost						
Treasury bills	191,501	191,501	-	-	-	-
Bonds	35,800	35,800	-	-	-	-
Promissory notes	52,076	52,076	-	-	-	-
-Financial assets at FVPL						
Treasury bills	64,764	64,764	-	-	-	-
Bonds	419	419	-	-	-	-
Investment securities						
-Financial assets at FVOCI						
Treasury bills	434,106	172,719	-	-	-	261,387
Bonds	314,341	84,388	21,930	-	-	208,023
Promissory notes	28,347	28,347	-	-	-	-
-Financial assets at FVPL						
Equity	166,410	35,761	129,604	1,045	-	-
-Financial assets at amortised cost						
Treasury bills	1,377,150	1,270,337	85,607	-	-	21,205
Total return notes	-	-	-	-	-	-
Bonds	672,675	332,186	215,277	-	-	125,212
Promissory notes	15,785	15,785	-	-	-	-
Restricted deposit and other assets	1,678,373	1,304,731	280,111	2,001	1	91,529
	<b>12,064,105</b>	<b>7,628,623</b>	<b>2,823,401</b>	<b>296,656</b>	<b>75,837</b>	<b>1,239,588</b>

Deposits from financial institutions	2,005,316	319,756	1,520,169	23,892	29,371	112,129
Deposits from customers	9,251,238	5,999,097	2,074,687	260,958	45,631	870,865
Derivative financial instruments	32,737	31,072	667	291	4	703
Other liabilities	747,292	486,417	184,325	4,964	5,680	65,907
Debt securities issued	307,253	47,338	255,959	-	-	3,955
Interest bearing borrowings	1,385,424	653,523	644,551	13,611	-	73,739
	<b>13,729,260</b>	<b>7,537,203</b>	<b>4,680,358</b>	<b>303,716</b>	<b>80,686</b>	<b>1,127,298</b>
Off balance sheet exposures						
Transaction related bonds and guarantees	518,560	316,571	130,201	16	61,418	10,354
Clean line facilities for letters of credit and other commitments	618,809	40	600,741	7,265	7,890	2,873
	<b>1,137,369</b>	<b>316,611</b>	<b>730,942</b>	<b>7,280</b>	<b>69,309</b>	<b>13,226</b>

**5.2.3 The table below summarises the Company's financial instruments at carrying amount, categorised by currency**

**Financial instruments by currency**

<b>Company</b>	<b>Total</b>	<b>Naira</b>	<b>USD</b>	<b>GBP</b>	<b>Euro</b>	<b>Others</b>
<i>In millions of Naira</i>						
<b>December 2022</b>						
Cash and balances with banks	2,488	2,488	-	-	-	-
Investment under management	35,760	35,760	-	-	-	-
Non-pledged trading assets	-	-	-	-	-	-
Treasury bills	-	-	-	-	-	-
Bonds	-	-	-	-	-	-
Equity	-	-	-	-	-	-
Derivative financial instruments	-	-	-	-	-	-
Loans and advances to banks	-	-	-	-	-	-
Loans and advances to customers	-	-	-	-	-	-
Auto Loan	-	-	-	-	-	-
Credit Card	-	-	-	-	-	-
Finance Lease	-	-	-	-	-	-
Mortgage Loan	-	-	-	-	-	-
Overdraft	-	-	-	-	-	-
Personal Loan	-	-	-	-	-	-
Term Loan	-	-	-	-	-	-
Time Loan	-	-	-	-	-	-
Pledged assets	-	-	-	-	-	-
-Financial assets at FVOCI	-	-	-	-	-	-
Treasury bills	-	-	-	-	-	-
Bonds	-	-	-	-	-	-
Promissory notes	-	-	-	-	-	-

-Financial assets at amortised cost				
Treasury bills	-	-	-	-
Bonds	-	-	-	-
Promissory notes	-	-	-	-
-Financial assets at FVPL				
Treasury bills	-	-	-	-
Bonds	-	-	-	-
Investment securities	-	-	-	-
-Financial assets at FVOCI				
Treasury bills	-	-	-	-
Bonds	-	-	-	-
Promissory notes	-	-	-	-
-Financial assets at FVPL				
Equity	-	-	-	-
-Financial assets at amortised cost				
Treasury bills	-	-	-	-
Total return notes	-	-	-	-
Bonds	-	-	-	-
Promissory notes	-	-	-	-
Restricted deposit and other assets	11,720	11,720	-	-
	<b>49,968</b>	<b>49,968</b>	<b>-</b>	<b>-</b>
Deposits from financial institutions	-	-	-	-
Deposits from customers	-	-	-	-



Derivative financial instruments	-	-	-	-	-
Other liabilities	90,877	90,877	-	-	-
Debt securities issued	-	-	-	-	-
Interest bearing borrowings	-	-	-	-	-
	<b>90,877</b>	<b>90,877</b>	-	-	-
Off balance sheet exposures:					
Transaction related bonds and guarantees	-	-	-	-	-
Clean line facilities for letters of credit and other commitments	-	-	-	-	-

### 5.3 Liquidity risk management

The following table shows the undiscounted cash flows on the Group's financial assets and liabilities and on the basis of their earliest possible contractual maturity. The Gross nominal inflow (outflow) disclosed in the table is the contractual, undiscounted cash flow on the financial liability or commitment.

The amounts in the table below have been compiled as follows:

Type of financial instrument	Basis on which amounts are compiled
Non-derivative financial liabilities and financial assets	Undiscounted cash flows, which include estimated interest payments.
Issued financial guarantee contracts, and unrecognised loan commitments	Earliest possible contractual maturity. For issued financial guarantee contracts, the maximum amount of the guarantee is allocated to the earliest year in which the guarantee could be called.
Derivative financial liabilities and financial assets held for risk management purposes	Contractual undiscounted cash flows. The amounts shown are the gross nominal inflows and outflows for derivatives that have simultaneous gross settlement (e.g. forward exchange contracts and currency swaps) and the net amounts for derivatives that are net settled.
Trading derivative liabilities and assets forming part of the Group's proprietary trading operations that are expected to be closed out before contractual maturity	Fair values at the date of the statement of financial position. This is because contractual maturities are not reflective of the liquidity risk exposure arising from these positions. These fair values are disclosed in the 'less than three month' column.
Trading derivative liabilities and assets that are entered into by the Group with its customers	Contractual undiscounted cash flows. This is because these instruments are not usually closed out before contractual maturity and so the Group believes that contractual maturities are essential for understanding the timing of cash flows associated with these derivative positions.

The Group's expected cash flows on some financial assets and financial liabilities vary significantly from the contractual cash flows. For example, demand deposits from customers are expected to remain stable or increase and unrecognised loan commitments are not all expected to be drawn down immediately. As part of the management of liquidity risk arising from financial liabilities, the Group holds liquid assets comprising Cash and balances with banks and debt securities issued by federal government, which can be readily sold to meet liquidity requirements.

In addition, the Group maintains agreed lines of credit with other banks and holds unencumbered assets eligible for use as collateral.

### 5.3.1 Residual contractual maturities of financial assets and liabilities

Group	Carrying amount	Gross nominal inflow/(outflow)	Less than 3 months	6 months	12 months	5 years	More than 5 years
<b>December 2022</b>							
<i>In millions of Naira</i>							
Cash and balances with banks	1,969,783	2,003,229	1,931,289	49,209	22,732	-	-
Investment under management	39,502	39,502	19,826	-	12,300	3,634	3,742
Non-pledged trading assets							
Treasury bills	88,116	90,734	31,979	29,955	28,800	-	-
Bonds	14,574	29,104	-	849	1,054	10,393	16,808
Derivative financial instruments	402,497	402,498	151,999	20,280	180,229	49,988	-
Loans and advances to banks	455,709	456,088	215	27,681	370,133	58,058	-
Loans and advances to customers							
Auto Loan	6,584	6,884	3	451	618	5,813	-
Credit Card	19,082	20,215	19,839	-	-	376	-
Finance Lease	9,386	9,630	208	202	179	9,042	-
Mortgage Loan	107,329	109,967	611	550	367	100,028	8,412
Overdraft	299,171	314,017	161,516	27,268	124,348	885	-
Personal Loan	274,813	285,388	70,352	25,656	25,895	159,930	3,555
Term Loan	3,640,489	3,700,153	135,779	174,621	300,743	1,311,976	1,777,034
Time Loan	743,955	753,495	56,511	112,367	571,777	12,687	154
Pledged assets							
-Financial instruments at FVOCI							
Treasury bills	451,476	461,987	461,987	-	-	-	-
Bonds	-	-	-	-	-	-	-
-Financial instruments at amortised cost							
Treasury bills	296,061	299,020	115,935	75,735	107,350	-	-
Bonds	411,582	684,031	-	-	60,936	192,551	430,544
Promissory note	32,639	32,846	-	-	-	32,846	-
-Financial instruments at FVPL							

Treasury bills	72,565	73,202	7,345	60,613	5,245	-	-
Bonds	2,567	3,080	-	-	-	3,080	-
Investment securities							
-Financial assets at FVOCI							
Treasury bills	1,046,120	1,765,614	28,642	1,407,720	329,252	-	-
Bonds	296,240	496,394	-	74,214	2,656	219,096	200,428
Promissory note	217,305	14,468	-	14,468	-	-	-
-Financial assets at amortised cost							
Treasury bills	192,795	117,623	93,365	24,257	-	-	-
Bonds	870,110	1,237,197	31,301	-	370,975	219,550	615,372
Promissory note	37,761	39,847	-	-	9,490	30,357	-
Restricted deposit and other assets	2,392,817	2,395,033	227,733	-	26,189	-	2,141,111
	<b>14,400,782</b>	<b>15,841,246</b>	<b>3,546,434</b>	<b>2,126,096</b>	<b>2,551,269</b>	<b>2,420,289</b>	<b>5,197,160</b>
Deposits from financial institutions	2,005,316	2,342,033	258,155	879,264	1,204,614	-	-
Deposits from customers	9,251,238	10,262,497	5,897,758	2,469,886	1,885,874	8,978	-
Derivative financial instruments	32,737	15,331	(384)	(201)	15,916	-	-
Other liabilities	758,464	666,181	3,211	457,759	117,889	18,553	68,770
Debt securities issued	307,253	388,467	-	-	-	388,467	-
Interest bearing borrowings	1,390,029	1,588,057	5,985	740	379,995	335,731	865,606
	<b>13,745,036</b>	<b>15,262,565</b>	<b>6,164,725</b>	<b>3,807,448</b>	<b>3,604,288</b>	<b>751,729</b>	<b>934,375</b>
Gap (asset - liabilities)	655,747	578,681	(2,618,291)	(1,681,351)	(1,053,019)	1,668,560	4,262,784
Cumulative liquidity gap			(2,618,291)	(4,299,642)	(5,352,661)	(3,684,101)	578,684
Off-balance sheet							
Transaction related bonds and guarantees	693,915	693,915	340,646	84,972	89,676	175,661	2,959
Clean line facilities for letters of credit and other commitments	842,563	893,791	652,944	89,797	67,695	83,355	-
	<b>1,536,477</b>	<b>1,587,705</b>	<b>993,591</b>	<b>174,769</b>	<b>157,370</b>	<b>259,016</b>	<b>2,959</b>

<b>Group</b>	<b>Carrying amount</b>	<b>Gross nominal inflow/(outflow)</b>	<b>Less than 3 months</b>	<b>6 months</b>	<b>12 months</b>	<b>5 years</b>	<b>More than 5 years</b>
<b>December 2021</b>							
<i>In millions of Naira</i>							
Cash and balances with banks	1,487,665	1,487,747	1,487,747	-	-	-	-
Investment under management	34,942	34,942	5,535	-	22,662	2,861	3,885
Non-pledged trading assets							
Treasury bills	802,305	838,679	61,599	50,643	726,437	-	-
Bonds	90,203	104,099	-	-	-	83,108	20,991
Derivative financial instruments	171,332	171,332	64,702	8,633	76,718	21,279	-
Loans and advances to banks	284,548	285,168	116	47,123	237,930	-	-
Loans and advances to customers							
Auto Loan	5,430	5,575	2	-	56	5,393	125
Credit Card	14,536	15,937	11,215	11	51	4,641	19
Finance Lease	979	1,008	-	0	37	971	-
Mortgage Loan	73,455	77,931	-	-	20	799	77,112
Overdraft	266,064	291,941	155,655	29,754	94,317	12,215	-
Personal Loan	258,392	271,702	56,924	17	103,055	107,343	4,363
Term Loan	2,992,617	3,078,846	43,525	38,794	65,828	1,046,595	1,884,105
Time Loan	549,892	568,324	48,604	39,016	451,444	25,578	3,683
Pledged assets							
-Financial instruments at FVOCI							
Treasury bills	191,501	192,481	56,800	-	135,681	-	-
Bonds	35,800	59,228	3,259	-	-	1,409	54,560
Promissory note	52,076	56,842	-	-	-	56,842	-
-Financial instruments at amortised cost							
Treasury bills	64,764	65,259	65,259	-	-	-	-
Bonds	419	716	-	-	-	-	716

-Financial instruments at FVPL	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-			
Treasury bills	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Investment securities	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
-Financial assets at FVOCI	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Treasury bills	434,106	437,683	328,833	40,198	68,652	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Bonds	314,341	440,542	429	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	389,140	
Promissory note	27,608	28,228	500	27,438	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	291	
-Financial assets at amortised cost	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Treasury bills	642,490	645,400	109,290	98,487	437,622	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Total return notes	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Bonds	672,675	796,377	49,036	-	20,147	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	498,376
Promissory note	15,785	17,328	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	17,328
Restricted deposit and other assets	1,678,741	1,678,804	91,365	90,853	30,172	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1,466,414
	<b>11,162,665</b>	<b>11,652,117</b>	<b>2,640,393</b>	<b>470,967</b>	<b>2,470,828</b>	<b>1,666,442</b>	<b>1,666,442</b>	<b>4,403,488</b>														
Deposits from financial institutions	1,696,521	1,720,728	1,284,164	346,672	89,892	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Deposits from customers	6,954,827	6,973,221	6,071,201	529,593	362,234	10,193	10,193	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Derivative financial instruments	13,953	13,953	6,564	2,790	4,316	283	283	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other liabilities	556,144	556,144	364,442	122,320	69,383	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Debt securities issued	264,495	370,149	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Interest bearing borrowings	1,171,260	1,342,410	4,687	579	304,066	355,234	355,234	677,844														
	<b>10,657,200</b>	<b>10,976,605</b>	<b>7,731,057</b>	<b>1,001,955</b>	<b>829,890</b>	<b>735,859</b>	<b>735,859</b>	<b>677,844</b>														
Gap (asset - liabilities)	505,466	675,512	(5,090,664)	(530,987)	1,640,938	930,582	930,582	3,725,644														
Cumulative liquidity gap			(5,090,664)	(5,621,652)	(3,980,714)	(3,050,132)	(3,050,132)	675,512														
Off-balance sheet																						
Transaction related bonds and guarantees	518,560	518,560	46,096	95,677	61,595	165,961	165,961	149,231														
Clean line facilities for letters of credit and other commitments	618,809	618,809	186,520	333,736	63,839	34,714	34,714	-														
	<b>1,137,369</b>	<b>1,137,369</b>	<b>232,615</b>	<b>429,413</b>	<b>125,435</b>	<b>200,675</b>	<b>200,675</b>	<b>149,231</b>														

### 5.3.1 Residual contractual maturities of financial assets and liabilities

Company December 2022	Carrying amount	Gross nominal inflow/(outflow)	Less than 3 months	6 months	12 months	5 years	More than 5 years
<i>In millions of Naira</i>							
Cash and balances with banks	2,488	2,488	-	2,488	-	-	-
Investment under management	35,760	35,760	19,826	-	12,300	3,634	-
Non-pledged trading assets	-	-	-	-	-	-	-
Treasury bills	-	-	-	-	-	-	-
Bonds	-	-	-	-	-	-	-
Derivative financial instruments	-	-	-	-	-	-	-
Loans and advances to banks	-	-	-	-	-	-	-
Loans and advances to customers	-	-	-	-	-	-	-
Auto Loan	-	-	-	-	-	-	-
Credit Card	-	-	-	-	-	-	-
Finance Lease	-	-	-	-	-	-	-
Mortgage Loan	-	-	-	-	-	-	-
Overdraft	-	-	-	-	-	-	-
Personal Loan	-	-	-	-	-	-	-
Term Loan	-	-	-	-	-	-	-
Time Loan	-	-	-	-	-	-	-
Pledged assets	-	-	-	-	-	-	-
-Financial instruments at amortised cost	-	-	-	-	-	-	-
Treasury bills	-	-	-	-	-	-	-
Bonds	-	-	-	-	-	-	-
Promissory note	-	-	-	-	-	-	-
-Financial instruments at FVPL	-	-	-	-	-	-	-
Treasury bills	-	-	-	-	-	-	-
Bonds	-	-	-	-	-	-	-

Investment securities								
-Financial assets at FVOCI								
Treasury bills	-	-	-	-	-	-	-	-
Bonds	-	-	-	-	-	-	-	-
Promissory note	-	-	-	-	-	-	-	-
-Financial assets at amortised cost								
Treasury bills	-	-	-	-	-	-	-	-
Credit linked notes	-	-	-	-	-	-	-	-
Bonds	-	-	-	-	-	-	-	-
Promissory note	-	-	-	-	-	-	-	-
Restricted deposit and other assets	11,719	11,719	-	3,489	8,230	-	-	-
	<b>49,967</b>	<b>49,967</b>	<b>19,826</b>	<b>5,977</b>	<b>20,531</b>	<b>3,635</b>	<b>-</b>	<b>-</b>
Deposits from financial institutions	-	-	-	-	-	-	-	-
Deposits from customers	-	-	-	-	-	-	-	-
Derivative financial instruments	-	-	-	-	-	-	-	-
Other liabilities	90,316	90,316	107	-	71,656	-	-	18,553
Debt securities issued	-	-	-	-	-	-	-	-
Interest bearing borrowings	-	-	-	-	-	-	-	-
	<b>90,316</b>	<b>90,316</b>	<b>107</b>	<b>-</b>	<b>71,656</b>	<b>-</b>	<b>-</b>	<b>18,553</b>
Gap (asset - liabilities)	(40,348)	(40,348)	19,719	5,977	(51,125)	3,635	-	(18,553)
Cumulative liquidity gap			19,719	25,696	(25,429)	(21,795)	-	(40,347)
Off balance-sheet								
Transaction related bonds and guarantees	-	-	-	-	-	-	-	-
Clean line facilities for letters of credit and other commitments"	-	-	-	-	-	-	-	-
	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>



<b>Company</b>	<b>Carrying amount</b>	<b>Gross nominal inflow/(outflow)</b>	<b>Less than 3 months</b>	<b>6 months</b>	<b>12 months</b>	<b>5 years</b>	<b>More than 5 years</b>
<b>December 2021</b>							
<i>In millions of Naira</i>							
Cash and balances with banks	-	-	-	-	-	-	-
Investment under management	-	-	-	-	-	-	-
Non-pledged trading assets							
Treasury bills	-	-	-	-	-	-	-
Bonds	-	-	-	-	-	-	-
Derivative financial instruments	-	-	-	-	-	-	-
Loans and advances to banks	-	-	-	-	-	-	-
Loans and advances to customers							
Auto Loan	-	-	-	-	-	-	-
Credit Card	-	-	-	-	-	-	-
Finance Lease	-	-	-	-	-	-	-
Mortgage Loan	-	-	-	-	-	-	-
Overdraft	-	-	-	-	-	-	-
Personal Loan	-	-	-	-	-	-	-
Term Loan	-	-	-	-	-	-	-
Time Loan	-	-	-	-	-	-	-
Pledged assets							
-Financial instruments at FVOCI							
Treasury bills	-	-	-	-	-	-	-
Bonds	-	-	-	-	-	-	-
-Financial instruments at amortised cost							
Treasury bills	-	-	-	-	-	-	-
Bonds	-	-	-	-	-	-	-
-Financial instruments at FVPL							

Treasury bills	-	-	-	-	-	-	-	-	-
Bonds	-	-	-	-	-	-	-	-	-
Investment securities									
-Financial assets at FVOCI									
Treasury bills	-	-	-	-	-	-	-	-	-
Bonds	-	-	-	-	-	-	-	-	-
Promissory note	-	-	-	-	-	-	-	-	-
-Financial assets at amortised cost									
Treasury bills	-	-	-	-	-	-	-	-	-
Credit linked notes	-	-	-	-	-	-	-	-	-
Bonds	-	-	-	-	-	-	-	-	-
Promissory note	-	-	-	-	-	-	-	-	-
Restricted deposit and other assets	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-
Deposits from financial institutions	-	-	-	-	-	-	-	-	-
Deposits from customers	-	-	-	-	-	-	-	-	-
Derivative financial instruments	-	-	-	-	-	-	-	-	-
Other liabilities	-	-	-	-	-	-	-	-	-
Debt securities issued	-	-	-	-	-	-	-	-	-
Interest bearing borrowings	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-
Gap (asset - liabilities)	-	-	12	-	-	-	-	-	-
Cumulative liquidity gap	-	-	15	15	15	15	15	15	15
Off balance-sheet									
Transaction related bonds and guarantees	-	-	-	-	-	-	-	-	-
Clean line facilities for letters of credit and other commitments	-	-	3	-	-	-	-	-	-
	-	-	10	-	-	-	-	-	-

### 5.3.2

Group	December 2022		December 2021	
	Within 12 months	After 12 months	Within 12 months	After 12 months
	Total	Total	Total	Total
<i>In millions of Naira</i>				
Cash and balances with banks	1,969,783	-	1,487,665	-
Investments under management	2,784	36,718	28,197	6,745
Non pledged trading assets				
Treasury bills	87,490	-	802,305	-
Bonds	5,891	9,966	4,842	85,361
Derivative financial instruments	296,218	106,279	104,481	66,748
Loans and advances to banks	397,755	57,955	284,548	-
Loans and advances to customers				
Auto Loan	1,014	5,570	6,584	5,375
Credit Card	18,852	230	19,082	4,263
Finance Lease	596	8,790	9,386	951
Mortgage Loan	635	106,694	107,329	19
Overdraft	298,294	877	299,171	10,476
Personal Loan	118,219	156,592	274,813	105,796
Term Loan	608,219	3,032,269	3,640,489	2,845,200
Time Loan	731,361	12,594	743,955	28,435
Pledged assets				
Treasury bills	820,102	-	820,102	-
Bonds	24,986	389,163	414,150	32,853
Promissory note	-	26,471	26,471	43,848
Investment securities				
-Financial assets at FVOCI				
Treasury bills	1,046,120	-	1,046,120	-
Bonds	54,380	251,862	306,242	312,650
			434,106	-
			1,691	549,892
			256,265	256,265
			3,366	36,219
			-	43,848
			434,106	434,106
			306,242	314,341

Promissory note	12,656	204,650	217,306	17,409	10,200	27,608
-Financial assets at amortised cost						
Treasury bills	193,421	-	193,421	642,490	-	642,490
Bonds	50,877	819,233	870,110	18,016	654,660	672,675
Promissory note	5,773	31,990	37,762	-	15,785	15,785
Credit Link Notes	9,752	-	9,752	-	-	-
Restricted deposit and other assets	154,048	2,240,985	2,395,033	154,048	1,524,693	1,678,741
	<b>8,143,479</b>	<b>7,498,890</b>	<b>14,408,116</b>	<b>5,619,345</b>	<b>5,827,473</b>	<b>11,154,334</b>
Deposits from financial institutions	1,459,512	583,923	2,043,436	1,696,521	-	1,696,521
Deposits from customers	5,246,155	4,003,899	9,250,054	4,359,402	2,595,425	6,954,827
Derivative financial instruments	30,637	2,099	32,737	12,522	364	12,886
Debt securities issued	-	307,253	307,253	-	264,495	264,495
Other liabilities	758,464	-	758,464	556,144	-	556,144
Interest-bearing borrowings	311,143	1,079,048	1,390,191	554,102	617,158	1,171,260
	<b>7,805,912</b>	<b>5,976,222</b>	<b>13,782,134</b>	<b>7,178,690</b>	<b>3,477,442</b>	<b>10,656,133</b>

Company	December 2022			December 2021		
	Within 12 months	After 12 months	Total	Within 12 months	After 12 months	Total
<i>In millions of Naira</i>						
Cash and balances with banks	2,488	-	2,488	-	-	-
Investment under management	35,869	3,634	39,502	-	-	-
Non pledged trading assets	-	-	-	-	-	-
Treasury bills	-	-	-	-	-	-
Bonds	-	-	-	-	-	-
Derivative financial instruments	-	-	-	-	-	-
Loans and advances to banks	-	-	-	-	-	-
Loans and advances to customers	-	-	-	-	-	-
Auto Loan	-	-	-	-	-	-
Credit Card	-	-	-	-	-	-
Finance Lease	-	-	-	-	-	-
Mortgage Loan	-	-	-	-	-	-
Overdraft	-	-	-	-	-	-
Personal Loan	-	-	-	-	-	-
Term Loan	-	-	-	-	-	-
Time Loan	-	-	-	-	-	-
Pledged assets	-	-	-	-	-	-
Treasury bills	-	-	-	-	-	-
Bonds	-	-	-	-	-	-
- Financial instruments at FVOCI	-	-	-	-	-	-
Bonds	-	-	-	-	-	-
Promissory note	-	-	-	-	-	-
Investment securities	-	-	-	-	-	-
- Financial assets at FVOCI	-	-	-	-	-	-

Treasury bills	-	-	-	-	-
Bonds	-	-	-	-	-
Promissory note	-	-	-	-	-
-Financial assets at amortised cost					
Treasury bills	-	-	-	-	-
Bonds	-	-	-	-	-
Promissory note	-	-	-	-	-
Credit Link Notes	-	-	-	-	-
Restricted deposit and other assets	-	11,719	11,719	-	-
	<b>38,356</b>	<b>15,354</b>	<b>53,710</b>	-	-
Deposits from financial institutions	-	-	-	-	-
Deposits from customers	-	-	-	-	-
Derivative financial instruments	-	-	-	-	-
Debt securities issued	-	-	-	-	-
Other liabilities	71,763	18,553	90,316	-	-
Interest-bearing borrowings	-	-	-	-	-
	<b>71,763</b>	<b>18,553</b>	<b>90,316</b>	-	-

## 6a. Regulatory capital

The regulatory capital requirement for entities within the group are as follows:

Name of Entity	Primary Regulator	Regulatory Requirement
Access Holdings Plc	Central Bank of Nigeria	(see note (i)below)
Access Bank Plc	Central Bank of Nigeria	50billion Naira
The Hydrogen Payment Services Company Ltd	Central Bank of Nigeria	2 billion Naira
Access Pensions Ltd	National Pensions Commission	5 billion Naira

- (i) The Capital Requirement of Access Holdings Plc represents the sum of the minimum paid up capital of all its subsidiaries.

The Central Bank of Nigeria (CBN) on 29th August 2014 issued Guidelines for Licensing and Regulation of Financial Holding Companies in Nigeria ("Guidelines"). According to the Guidelines, a financial holding company shall have a minimum paid up capital which shall exceed the sum of the minimum paid up capital of all its subsidiaries, as may be prescribed from time to time by the sector regulators. A review of the capital level as at 31 December 2022 shows that Access Holdings Plc complies with paragraphs 7.1 and 7.3 of the regulation, which stipulates that a financial holding company should maintain a minimum paid up capital which exceeds the aggregate of the minimum paid up capital of all its subsidiaries;

Entity	Minimum Share Capital N'm	% Holding	Holdco Share N'm
Access Bank Plc	50,000	100.00	50,000
The Hydrogen Payment Services Company Ltd	2,000	99.99	2,000
Access Pensions Ltd	5,000	51.51	2,576
<b>Aggregated minimum paid up Capital of Subsidiaries</b>	<b>57,000</b>		<b>54,576</b>
Holdco Company (Share Capital and Reserves)			250,660
Surplus/(Deficit)			196,086

## b. Capital adequacy ratio computation under Basel II guidelines

This represents the capital adequacy ratio under Basel II guidelines

<i>In millions of Naira</i>	Group December 2022	Group December 2021	Company December 2022	Company December 2021
<b>Tier 1 capital without adjustment</b>				
Ordinary share capital	17,773	17,773	17,773	-
Additional Tier 1 Capital	206,355	206,355	-	-
Share premium	234,039	234,039	234,039	-
Retained earnings	408,702	397,273	(1,151)	-
Other reserves	341,716	171,113	-	-
Non-controlling interests	22,807	23,477	-	-
	<b>1,231,391</b>	<b>1,050,029</b>	<b>250,660</b>	<b>-</b>

<b>Add/(Less):</b>				
Fair value reserve for fair value through other comprehensive income instruments	(78,960)	9,713	-	-
Foreign currency translation reserves	(30,122)	(38,191)	-	-
Other reserves	(3,513)	(3,217)	-	-
<b>Total Tier 1</b>	<b>1,118,796</b>	<b>1,018,334</b>	<b>250,661</b>	<b>-</b>
<b>Add/(Less):</b>				
Deferred tax assets	(15,095)	(13,781)	(72)	-
Regulatory risk reserve	(78,556)	(6,714)	-	-
Intangible assets	(109,087)	(70,332)	-	-
Treasury shares	11,228	-	-	-
<b>Adjusted Tier 1</b>	<b>927,288</b>	<b>927,507</b>	<b>250,589</b>	<b>-</b>
50% Investments in subsidiaries	-	-	-	-
<b>Eligible Tier 1</b>	<b>927,288</b>	<b>927,507</b>	<b>250,589</b>	<b>-</b>
<b>Tier 2 capital</b>				
Debt securities issued	252,834	240,117	-	-
Fair value reserve for fair value through other comprehensive income instruments	78,960	(9,713)	-	-
Foreign currency translation reserves	30,122	38,191	-	-
Other reserves	3,513	3,217	-	-
<b>Total Tier 2</b>	<b>365,428</b>	<b>271,811</b>	<b>-</b>	<b>-</b>
<b>Adjusted Tier 2 capital (33% of Tier 1)</b>	<b>309,065</b>	<b>271,811</b>	<b>-</b>	<b>-</b>
50% Investments in subsidiaries	-	-	-	-
<b>Eligible Tier 2</b>	<b>309,065</b>	<b>271,811</b>	<b>-</b>	<b>-</b>
<b>Total regulatory capital</b>	<b>1,236,353</b>	<b>1,199,317</b>	<b>250,589</b>	<b>-</b>
<b>Risk-weighted assets</b>	<b>6,291,629</b>	<b>4,891,615</b>	<b>-</b>	<b>-</b>
<b>Capital ratios</b>				
Total regulatory capital expressed as a percentage of total risk-weighted assets	19.65%	24.52%		
Total tier 1 capital expressed as a percentage of risk-weighted assets	14.74%	18.96%		

#### Capital adequacy ratio computation under Basel III guidelines

According to the recent CBN circular on Basel III implementation guidelines for Banks in Nigeria, the recommendations contained therein will be implemented in a parallel run beginning November 2021 for a six-month period, which could be extended by another three months if supervisory expectations are achieved. According to the CBN, the Basel III Guidelines will run concurrently with the existing Basel II Guidelines during the parallel run, and the Basel III Guidelines will become completely effective after the parallel run is over.



## 7. Operating segments

The Group has five reportable segments, as described below, which are the Group's strategic business units. The strategic business units offer different products and services, and are managed separately based on the Group's management and internal reporting structure. For each of the strategic business units, the Executive Management Committee reviews internal management reports on at least a quarterly basis. The Group presents segment information to its Executive Committee, which is the Group's Chief Operating Decision Maker, based on International Financial Reporting Standards.

Based on the market segment and extent of customer turnover, the group reformed the arrangement of segments from previous years into four operational segments as described below;

- **Corporate and Investment Banking** - The division provides bespoke comprehensive banking products and a full range of services to multinationals, large domestic corporates and other institutional clients. The division focuses on customers in key industry sector with minimum annual turnover of ₦20Billion. It also provides innovative finance solutions to meet the short, medium and long-term financing needs for the Bank's clients as well as relationship banking services to the Bank's financial institutions customers.
- **Commercial banking** -The commercial banking division has presence in all major cities in the country. It provides commercial banking products and services to the non-institutional clients, medium and small corporate segments of the Nigerian market whose annual turnover is above ₦1bn. The division also provides financial services to public sector, commercial institutions and oriental corporates.
- **Retail banking** – The retail banking division is the retail arm of the bank which provides financial products and services to individuals (personal and inclusive segments) and private banking segment. The name of this division was recently changed from 'personal banking' to Retail banking' during the year.The private banking segment focuses on offering bespoke services to High Net worth Individuals (HNI) and Ultra High Net worth Individuals (UHNI) by handling their wealth portfolio needs both locally and abroad.
- **Access Pensions Limited:** Is a Pension Fund Administrator whose services includes the management and administration of pension funds such as Retirement Savings Accounts Fund I-VI and Transitional Contributions Fund (TCF); administration of retirement savings account; administration of voluntary savings schemes and the administration of approved existing schemes.
- **Hydrogen Payment Services Company Limited ("Hydrogen")** is a FinTech company which has started breaking grounds in the industry with the seamless and reliable solutions it offers to businesses in Nigeria. Hydrogen's vision is to build Africa's most powerful business services network. Hydrogen offers a wide range of products and services, including InstantPay, Payment gateway, POS, Card, and Switch, which have been well-received by customers and the industry as a whole. Our clientele base cuts across from mid-size to large private and public sectors of the economy, targeting organisations/businesses that perform and receive payments on a day-to-day basis.

All of the Segments reported at the end of the year had its,

- Reported revenue, from both external customers and intersegment sales or transfers, 10 per cent or more of the combined revenue, internal and external, of all operating segments, or
  - the absolute measure of its reported profit or loss 10 per cent or more of the greater, in absolute amount, of
- (i) the combined reported profit of all operating segments that did not report a loss and
- (ii) the combined reported loss of all operating segments that reported a loss, or
- its assets are 10% or more of the combined assets of all operating segments.

Unallocated Segments represents all other transactions than are outside the normal course of business and can not be directly related to a specific segment financial information.

Thus, in essence, unallocated segments reconcile segment balances to group balances. Material items comprising total assets and total liabilities of the unallocated segments have been outlined below;

Sales between segments are carried out at arm's length. The revenue from external parties reported to the executive committee is measured in a manner consistent with that in the income statement.

<b>Material total assets and liabilities</b>	<b>Group</b>	<b>Group</b>
<i>In millions of Naira</i>	<b>December 2022</b>	<b>December 2021</b>
Other Assets	2,424,597	1,707,290
Deferred tax asset	15,095	13,781
Non Current Assets Held for Sale	42,039	42,737
Goodwill	47,672	12,664
	<b>2,529,403</b>	<b>1,776,473</b>
Other liabilities	769,694	560,709
Deferred tax liability	1,872	11,652
Retirement Benefit Obligation	3,277	3,877
<b>Total liabilities</b>	<b>774,844</b>	<b>576,238</b>

<b>Material revenue and expenses</b>	<b>Group</b>	<b>Group</b>
	<b>December 2022</b>	<b>December 2021</b>
<b>Interest expense on debt securities issued</b>		
Interest expense on debts	(22,816)	(21,734)
	<b>(22,816)</b>	<b>(21,734)</b>

**7a Operating segments (continued)**

Group <i>In millions of Naira</i>	Corporate & Investment Banking		Retail Banking		Payment Company	PFA Company	Holding Company	Unallocated Segments	Total continuing operations	Total
	Banking	Commercial Banking	South	North						
Revenue:										
Derived from external customers	613,724	333,048	309,273	126,728	0	2,935	2,202	-	1,387,911	1,387,911
Total Revenue	613,724	333,048	309,273	126,728	0	2,935	2,202	-	1,387,911	1,387,911
Interest Income	347,360	253,678	161,894	63,653	-	681	201	-	827,466	827,466
Interest expense	(254,749)	(103,930)	(79,504)	(29,546)	(106)	-	-	-	(467,834)	(467,834)
Impairment Losses	(108,896)	(65,785)	(19,486)	(3,623)	-	-	-	-	(197,790)	(197,790)
Profit/(Loss) on ordinary activities before taxation	81,459	45,127	28,023	15,792	(1,009)	1,081	(2,793)	-	167,681	167,681
Income tax expense	(8,184)	(3,186)	(1,347)	(1,812)	-	(97)	(152)	-	(14,778)	(14,778)
Profit after tax	73,275	41,941	26,676	13,981	(1,009)	984	(2,944)	-	152,902	152,902
<b>Assets and liabilities:</b>										
Loans and Advances to banks and customers	2,186,701	2,926,208	359,405	84,203	-	-	-	-	5,556,517	5,556,517
Goodwill	-	-	-	-	-	-	34,925	12,747	47,672	47,672
Tangible segment assets	4,548,261	3,263,790	3,439,028	1,163,731	1,926	16,129	37,413	-	12,470,277	12,470,277
Unallocated segment assets	-	-	-	-	-	-	-	2,528,123	2,528,123	2,528,123
Total assets	4,548,261	3,263,790	3,439,028	1,163,731	1,926	16,129	37,413	2,528,123	14,998,399	14,998,400
Deposits from customers	3,599,577	1,838,037	2,838,072	975,552	-	-	-	-	9,251,238	9,251,238

Segment liabilities	4,241,586	3,705,687	3,757,734	1,281,463	1,258	7,577	90,540	-	13,085,845	13,085,845
Unallocated segment liabilities	-	-	-	-	-	-	-	681,165	681,165	681,165
Total liabilities	4,241,586	3,705,687	3,757,734	1,281,463	1,258	7,577	90,540	681,165	13,767,010	13,767,010
Net assets	306,675	(441,896)	(318,706)	(117,732)	668	8,552	(53,128)	1,846,958	1,231,390	1,231,390

The line "Derived from external customers" comprises of interest income, fees and commission income, net gain on investment securities and net foreign exchange income. The basis of accounting of transactions among reportable operating segments is on accrual basis.

#### December 2021

**Operating segments (continued)**

	Corporate & Investment Banking		Commercial Banking		Business Banking		Personal Banking		Payment Company		Asset Management Company		Holding Company		Unallocated Segments		Total continuing operations		Total
	Banking	Investment	Banking	Commercial	Banking	Business	Banking	Personal	Banking	Payment	Company	Asset Management	Company	Holding	Company	Unallocated	Segments	Total	
<i>In millions of Naira</i>																			
Revenue:																			
Derived from external customers	384,323		281,314		56,105		250,143		-		-		-		-		-	971,885	971,885
Total Revenue	384,323		281,314		56,105		250,143		-		-		-		-		-	971,885	971,885
Interest Income	225,101		209,621		36,095		130,885		-		-		-		-		-	601,701	601,701
Interest expense	(151,151)		(86,663)		(16,982)		(45,446)		-		-		-		-		-	(300,243)	(300,243)
Impairment Losses	(29,589)		(38,930)		(6,534)		(8,159)		-		-		-		-		-	(83,213)	(83,213)
Profit/(Loss) on ordinary activities before taxation	71,530		60,507		10,862		33,681		-		-		-		-		-	176,580	176,580
Income tax expense	(7,517)		(6,060)		(312)		(2,595)		-		-		-		-		-	(16,485)	(16,485)
Profit after tax	64,012		54,446		10,550		31,086		-		-		-		-		-	160,095	160,095

**December 2021**

**Assets and liabilities:**

Loans and Advances to banks and customers	1,927,956		2,196,627		140,062		181,267		-		-		-		-		-	4,445,912	4,445,912
Goodwill	-		-		-		-		-		-		-		12,664		12,664	12,664	12,664

Tangible segment assets	4,034,215	3,206,354	482,376	2,232,548	-	-	-	-	9,955,492	9,955,492
Unallocated segment assets	-	-	-	-	-	-	1,776,473	1,776,473	1,776,473	1,776,473
Total assets	4,034,215	3,206,354	482,376	2,232,548	-	-	1,776,473	1,776,473	11,731,965	11,731,965
Deposits from customers	2,536,537	1,561,293	454,061	2,402,936	-	-	-	-	6,954,827	6,954,827
Segment liabilities	3,797,086	3,362,327	559,140	2,387,144	-	-	-	-	10,105,698	10,105,698
Unallocated segment liabilities	-	-	-	-	-	-	576,238	576,238	576,238	576,238
Total liabilities	3,797,086	3,362,327	559,140	2,387,144	-	-	576,238	576,238	10,681,936	10,681,936
Net assets	237,129	(155,974)	(76,764)	(154,597)	-	-	1,200,235	1,050,029	1,050,029	1,050,029

The line "Derived from external customers" comprises of interest income, fees and commission income, net gain on investment securities and net foreign exchange income. The basis of accounting of transactions among reportable operating segments is on accrual basis.

## 7b Geographical segments

The Group operates in three geographic regions, being:

- Nigeria
- Rest of Africa
- Europe

	Nigeria	Rest of Africa	Europe	Total Continuing Operations	Bargain purchase from acquisition	Profit from associate	Finance cost for deferred consideration	Intercompany elimination	Total
<i>In millions of Naira</i>									
<b>December 2022</b>									
Derived from external customers	1,130,150	206,645	69,952	1,406,747	-	513	-	(19,349)	1,387,398
Total revenue	1,130,150	206,645	69,952	1,406,747	-	513	-	(19,349)	1,387,911
Interest income	629,908	149,984	55,436	835,328	-	-	-	(7,862)	827,466
Impairment losses	(118,678)	(63,195)	(15,916)	(197,790)	-	-	-	-	(197,790)
Interest expense	(404,304)	(58,442)	(12,951)	(475,696)	-	-	-	7,862	(467,834)
Net fee and commission income	110,743	22,403	12,590	145,735	-	-	-	-	145,735
Operating income	725,847	148,204	57,001	931,051	-	-	-	-	920,077
Profit before income tax	160,293	(6,710)	25,071	178,653	-	513	-	(11,487)	167,680
<b>Assets and liabilities:</b>									
Loans and advances to customers and banks	4,406,961	498,562	1,102,972	6,008,495	-	-	-	(451,979)	5,556,516
<b>Total assets</b>	12,646,248	1,585,741	1,752,235	15,984,223	-	-	-	(985,819)	14,998,401
Deposit from customers	7,530,062	1,143,788	577,388	9,251,238	-	-	-	-	9,251,238
<b>Total liabilities</b>	11,557,154	1,372,472	1,524,957	14,454,583	-	-	-	(687,573)	13,767,010
Net assets	1,089,094	213,269	227,278	1,529,641	-	-	-	(298,254)	1,231,387

<b>December 2021</b>	<b>Nigeria</b>	<b>Rest of Africa</b>	<b>Europe</b>	<b>Total Continuing Operations</b>	<b>Bargain purchase from acquisition</b>	<b>Profit from associate</b>	<b>Finance cost for deferred consideration</b>	<b>Intercompany elimination</b>	<b>Total</b>
Derived from external customers	734,283	182,795	57,174	974,252	-	-	-	(4,944)	969,308
<b>Total revenue</b>	<b>734,283</b>	<b>182,795</b>	<b>57,174</b>	<b>974,252</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>(4,944)</b>	<b>971,885</b>
Interest income	443,268	121,765	41,677	606,710	-	-	-	(5,009)	601,701
Impairment losses	(53,801)	(14,713)	(14,699)	(83,213)	-	-	-	-	(83,213)
Interest expense	(251,030)	(46,913)	(7,250)	(305,193)	-	-	(58)	5,009	(300,243)
Net fee and commission income	89,201	18,366	11,029	118,596	-	-	-	-	118,596
Operating income	483,253	135,882	49,924	669,059	-	-	-	66	671,643
Profit before income tax	106,483	47,592	22,626	176,701	-	-	-	-	176,701
<b>December 2021</b>									
Assets and liabilities:									
Loans and advances to customers and banks	3,578,332	455,333	810,093	4,843,758	-	-	-	(397,846)	4,445,912
<b>Total assets</b>	<b>9,660,761</b>	<b>1,510,050</b>	<b>1,318,013</b>	<b>12,488,823</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>(756,859)</b>	<b>11,731,965</b>
Deposit from customers	5,517,069	1,040,884	396,875	6,954,827	-	-	-	-	6,954,827
<b>Total liabilities</b>	<b>8,789,310</b>	<b>1,278,932</b>	<b>1,154,504</b>	<b>11,222,746</b>	<b>-</b>	<b>-</b>	<b>58</b>	<b>(540,868)</b>	<b>10,681,936</b>
Net assets	871,450	231,119	163,509	1,266,078	-	-	-	(216,049)	1,050,029

No revenue from transaction with a single external customer or a group of connected economic entities or counterparty amounted to 10% or more of the Group's total revenue in the year ended 31 December 2022 and for the year ended 31 December 2021.



## 8. Interest income

<i>In millions of Naira</i>	*Restated			
	Group December 2022	Group December 2021	Company December 2022	Company December 2021
<b>Interest income</b>				
Cash and balances with banks	12,255	9,406	201	-
Loans and advances to banks	20,032	28,380	-	-
Loans and advances to customers	461,193	370,818	-	-
Modification gain/ (loss) on loans	162	(10,631)	-	-
Investment securities				
-Financial assets at FVOCI	178,326	78,601	-	-
-Financial assets at amortised cost	97,993	42,843	-	-
	769,960	519,417	201	-
-Financial assets at FVPL	57,506	82,234	-	-
	<b>827,466</b>	<b>601,650</b>	<b>201</b>	<b>-</b>
<b>Interest expense</b>				
Deposit from financial institutions	118,531	64,561	-	-
Deposit from customers	273,059	167,113	-	-
Debt securities issued	22,816	21,734	-	-
Lease liabilities	1,424	1,215	-	-
Interest bearing borrowings and other borrowed funds	52,006	45,620	-	-
	<b>467,834</b>	<b>300,243</b>	<b>-</b>	<b>-</b>
<b>Net interest income</b>	<b>359,631</b>	<b>301,408</b>	<b>201</b>	<b>-</b>

The Group experienced an increase in interest income on investment securities as a result of increase in the volume and improved yield on securities during the year.

The increase in interest income on loans is attributable to the increase in value of loans and advances to customers.

The Group's Interest expense experienced a growth due to increased growth in customer deposits during the year. The Net Modification gain was due to interest rate adjustments and negotiation in line with market changes.

## 9 Net impairment charge on financial assets

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
(Allowance) /Write Back for impairment on money market placement (note 18)	(600)	21	-	-
Write Back/(Allowance) for impairment on loans and advance to banks (note 22)	241	216	-	-
Allowance for impairment on loans and advance to customers (note 23)	(73,653)	(81,256)	-	-
Allowance for impairment on pledged assets (note 24)	(2,468)	(14)	-	-
Allowance for impairment on investment securities (note 25a)	(108,218)	(1,905)	-	-
Allowance on impairment on financial assets in other assets (note 26)	(8,143)	(879)	-	-
Allowance for impairment on Non current asset held for sale	-	(290)	-	-
(Allowance)/Write Back for impairment on off balance sheet items (note 34c)	(4,949)	893	-	-
Write-back for impairment on off balance sheet items (note 34c)	-	-	-	-
	<b>(197,790)</b>	<b>(83,213)</b>	<b>-</b>	<b>-</b>

The Group took an impairment of ₦103.10Bn in recognition of the economic loss impact of Ghana sovereign debt crisis (Domestic debt and Eurobonds). Whilst the economic loss on Ghana Domestic debt has been determined via a Domestic Debt Exchange Programme (DDE) with definite terms, unlike the DDE, the Ghanaian government has not yet presented restructuring terms for the Eurobonds. Though, restructuring parameters are subject to a lot of uncertainty, the possibility of further material impairment charge for this event is considered remote. The carrying amount for Ghana sovereign debts in the books of the Group amounts to ₦348.15Bn.

## 10 (a) Fee and commission income

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Credit related fees and commissions	89,850	43,050	-	-
Account maintenance charge and handling commission	25,563	22,207	-	-
Commission on bills and letters of credit	6,022	4,719	-	-
Commissions on collections	3,149	3,981	-	-
Commission on other financial services	9,129	13,699	-	-
Commission on foreign currency denominated transactions	3,204	4,104	-	-
Channels and other E-business income	59,653	66,280	-	-
Retail account charges	1,017	875	-	-
	<b>197,586</b>	<b>158,916</b>	<b>-</b>	<b>-</b>

Credit related fees and commissions are fees charged to customers other than fees included in determining the effective interest rates relating to loans and advances carried at amortised cost. These fees are accounted for in accordance with the Group's revenue accounting policy. The representation of all fees and commission recognised in the year and prior year at a point in time and over a year of time is as shown below.

	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Point in Time	19,113	145,813	-	-
Over Time	178,473	13,372	-	-
	<b>197,586</b>	<b>159,185</b>	<b>-</b>	<b>-</b>

Channels and other E-business income include income from electronic channels, card products and related services.

## 10 (b) Fee and commission expense

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>*Restated Group December 2021</b>	<b>Company December 2022</b>	<b>*Restated Company December 2021</b>
Bank and electronic transfer charges	8,271	7,232	-	-
E-banking expense	43,580	33,356	-	-
	<b>51,851</b>	<b>40,589</b>	<b>-</b>	<b>-</b>

Fees and commissions expenses are fees charged for the provision of services to customers transacting on alternate channels platform of the Group and on the various debit and credit cards issued for the purpose of these payments. They are charged to the Group on services rendered on internet banking, mobile banking and online purchasing platforms. The corresponding income lines for these expenses include the income on cards (both foreign and local cards), online purchases and bill payments included in fees and commissions. Fees and commissions expense includes the cost incurred to the group for providing alternate platforms for the purposes of internet banking, mobile banking and online purchases. It also includes expenses incurred by the Group on the various debit and credit cards issued.

## 11 Net gains on financial instruments at fair value

### a. Net gains on financial instruments at fair value through profit or loss

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Trading gains on Fixed income securities	(74,374)	166,097	-	-
Fair value (loss)/gains on Fixed income securities	1,523	(11,044)	-	-
Fair value (loss)/gains on non-hedging derivatives	166,296	(136,424)	-	-
Fair value gain on Derivative instruments			-	-
Fair value gains on equity investments	2,105	23,835	-	-
<b>Total Net gain on financial instruments at fair value through profit or loss</b>	<b>95,550</b>	<b>42,464</b>	<b>-</b>	<b>-</b>

### b (i) Net (loss)/gains on disposal of financial instruments held as fair value through other comprehensive income

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
<b>Debt instruments at FVOCI</b>				
Fixed income securities	185,754	2,317	-	-
Fixed income securities	-		-	
	<b>185,754</b>	<b>2,317</b>	<b>-</b>	<b>-</b>
<b>Total</b>	<b>281,304</b>	<b>44,780</b>	<b>-</b>	<b>-</b>

Net gains/(loss) on financial instruments includes the gains and losses arising both on the purchase and sale of trading instruments and from changes in fair value.

Fair value gain on equity investments is from investments in which the Group has interests. Based on IFRS 9, the Group measures changes in fair value of equity investments through profit or loss.

Gain on derivative instruments are from transactions to which the Group is a party in the normal course of business and are held at fair value. Derivative financial instruments consist of forward, swap and future contracts.

## 12 (a) Net foreign exchange gain/(loss)

<i>In millions of Naira</i>	Group December 2022	Group December 2021	Company December 2022	Company December 2021
Realised gain	66,330	97,505	-	-
Foreign exchange Gain/(loss) on items not hedged	(31,830)	3,596	(2)	-
<b>Total Net Foreign Exchange Loss</b>	<b>34,500</b>	<b>101,101</b>	<b>(2)</b>	<b>-</b>

## 12 (b) Net loss on fair value hedge (Hedging ineffectiveness)

Net gain/(loss) on fair value hedge (Hedging ineffectiveness)	19,742	(872)	-	-
	<b>19,742</b>	<b>(872)</b>	<b>-</b>	<b>-</b>

Dec-22 Fair value hedges	Average strike price ₦	Nominal amount of hedging instrument ₦millions	Carrying amount of hedging instrument (Assets) ₦millions	Changes in fair value used for calculating hedge ineffectiveness ₦millions
Hedging instrument	435.66	1,152,750	288,188	88,404

\*The liabilities are interest bearing loans and deposits from financial institutions denominated in USD.

The hedging instrument is recognised within derivative financial assets on the statement of financial position.

	Carrying amount of hedged item		Accumulated amount of fair value hedge adjustments on the hedged item included in the carrying amount of the hedged item		Line item in the statement of financial position where the hedging instrument is located
	Assets	Liabilities	Assets	Liabilities	
	₦millions	₦millions	₦millions	₦millions	
<b>Dec-22</b>					
<b>Fair value hedges</b>					
Foreign exchange risk on foreign currency loan - Interest bearing loan	-	633,346	-	14,809	Interest bearing borrowings
Foreign exchange risk on foreign currency loan - Deposit from financial institution	-	642,951	-	53,853	Deposit from financial institution

Dec-22	Hedge ratio	Change in the value of the hedging instrument recognised in other comprehensive income	Hedge ineffectiveness recognised in profit or loss	Line item in profit or loss (that includes hedge ineffectiveness)	Amount reclassified from the cash flow hedge reserve to profit or loss
Fair value hedge		N'millions	N'millions		
Hedging reserve - Fair value changes in hedging instrument (forward element)	90%	88,404	19,742		

The following table shows the year in which the hedging contract ends:

Dec-22	3 months	6 months	12 months	5 years	More than 5 years
<b>Fair value hedging</b>					
Hedging assets	380,408	195,968	576,375	-	-

For hedges of foreign currency liabilities, the Group enters into hedge relationships where the critical terms of the hedging instrument are closely aligned with the terms of the hedged item. The Group therefore performs a qualitative assessment of effectiveness. Sources of ineffectiveness include timing differences between the settlement dates of the hedged item and hedging instruments, quantity or notional amount differences between the hedged item and hedging instrument and credit risk of the Group and its counterparty to the forward contract.

## 13 Other operating income

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Dividends on equity securities	3,672	3,043	34,479	-
Gain on disposal of property and equipment	1,124	107	-	-
Rental income	17	21	-	-
Bad debt recovered	10,194	48,542	-	-
Cash management charges	604	915	-	-
Income from agency and brokerage	2,794	938	-	-
Income from asset management	3,428	1,441	2,002	-
Income from other investments	4,735	2,019	-	-
Gain on modification on Leases	232	309	-	-
Income from other financial services	-	6,078	-	-
Income from sale of investment property	-	-	-	-
	<b>26,800</b>	<b>63,411</b>	<b>36,480</b>	<b>-</b>

Included in income from agency and brokerage is an amount of ₦286.12Mn (December 2021: ₦108.39Mn) representing the referral commission earned from bancassurance products. Included in Other Income from other investments is an amount of ₦948.80mn representing gain recognised by Access Bank upon acquisition of properties of its disposed subsidiary, Access Pension Fund Custodian.

The Company's dividend on equity securities of ₦34.47Bn represents dividend received from its banking subsidiary (Access Bank Nigeria)

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Point in time	26,783	63,392	36,480	-
Over time	17	21	-	-
	<b>26,800</b>	<b>63,411</b>	<b>36,480</b>	<b>-</b>

## 14. Personnel expenses

<i>In millions of Naira</i>	Group	Group	Company	Company
	December 2022	December 2021	December 2022	December 2021
Wages and salaries	105,646	91,105	1,071	-
Other Benefits	-	-	-	-
Increase in defined benefit obligation (see note 37 (a) (i))	5,769	832	-	-
Contributions to defined contribution plans	3,334	2,954	-	-
Restricted share performance plan	1,871	1,722	-	-
	<b>116,621</b>	<b>96,614</b>	<b>1,071</b>	<b>-</b>

- (a) Under the Restricted Share Performance Plan (RSPP), shares of Access Bank Plc are awarded to employees based on their performance at no cost to them. Under the terms of the plan, the shares vest over a 3 year year from the date of award. The scheme applies to only employees of the Bank that meet the stipulated performance criteria irrespective of where they work within the Group. Some members of the Group also have a similar scheme, over the vesting year of 7 years. The RSPP is an equity-settled scheme, where the Bank recognises an expense and a corresponding increase in equity. Initial estimates of the number of equity settled instruments that are expected to vest are adjusted to current estimates and ultimately to the actual number of equity settled instruments that vest unless differences are due to market conditions.

By the resolution of the Board and Shareholders, the Bank sets aside an amount not exceeding twenty (20) per cent of the aggregate emoluments of the Bank's employees in each financial year to purchase shares of the Bank from the floor of the Nigerian Exchange Limited for the purpose of the plan. The Bank has also established a Structured Entity (SE) to hold shares of the Bank purchased. Upon vesting, the SE transfers the shares to the employee whose interest has vested. The SE is consolidated in the Group's financial statements.

- (i) The shares allocated to staff has a contractual vesting year of three to seven years commencing from the year of purchase/allocation to the staff. The Group has no legal or constructive obligation to repurchase or settle on a cash basis.
- (ii) The number and weighted-average exercise prices of shares has been detailed in table below;

Group Description of shares	December 2022		December 2021	
	Number of Shares	Weighted Share Price per Share - Naira	Number of Shares	Weighted Share Price per Share - Naira
(i) Outstanding at the beginning of the year;	977,507	7.47	706,766	7.30
(ii) Granted during the year;	406,123	9.28	364,082	8.45
(iii) Forfeited during the year;	(448,639)	7.79	(288,055)	7.14
(iv) Exercised during the year;	(110,407)	7.07	(19,682)	6.85
(v) Allocated at the end of the year;	824,584	8.53	763,111	7.29
(vi) Shares under the scheme at the end of the year	1,257,217	8.43	977,507	7.10



	Naira ('000)	Price per Share - Naira	Naira ('000)	Price per Share - Naira
Share based expense recognised during the year	1,871	8.53	1,722	7.29

	Grant Date	Vesting year	Expiry date	Shares
Outstanding allocated shares for the 2018 - 2025 vesting year	1 July 2018	2018-2025	1 Jul 2025	1,945
Outstanding allocated shares for the 2019 - 2026 vesting year	1 Jan 2019	2019-2026	1 Jan 2026	6,839
Outstanding allocated shares for the 2019 - 2026 vesting year	1 July 2019	2019-2026	1 Jul 2026	114,421
Outstanding allocated shares for the 2020 - 2027 vesting year	1 Jul 2020	2020-2027	1 Jul 2027	44,573
Outstanding allocated shares for the 2021 - 2028 vesting year	1 Jan 2021	2021 - 2028	1 Jan 2028	168,243
Outstanding allocated shares for the 2021 - 2028 vesting year	1 Jul 2021	2021 - 2028	1 Jun 2028	108,169
Outstanding allocated shares for the 2022 - 2029 vesting year	1 Jan 2022	2022 - 2029	1 Jan 2029	266,158
				710,349

i. The weighted average remaining contractual life of the outstanding allocated shares is :

	Group December 2022 years	Group December 2021 years	Company December 2022 years	Company December 2021 years
Weighted average contractual life of remaining shares	4.43	4.19	1.38	1.49

Under the restricted share performance plan, ₦2.96 billion worth of shares were granted to employees of the Access Bank Nigeria at a weighted average fair value of ₦8.45 per share on grant date. The fair value of shares is the grant date fair value of each ordinary shares of the Bank listed on the floor of the Nigerian Stock Exchange.

ii. The average number of persons other than directors, in employment at the Group level during the year comprise:

	Group December 2022 Number	Group December 2021 Number	Company December 2022 Number	Company December 2021 Number
Managerial	545	474	9	-
Other staff	6,279	6,401	18	-
	6,824	6,875	27	-

iii. Employees, other than directors, earning more than ₦900,000 per annum, whose duties were wholly or mainly discharged in Nigeria, received remuneration (excluding pension contributions and certain benefits) in the following ranges:

	<b>Group December 2022 Number</b>	<b>Group December 2021 Number</b>	<b>Company December 2022 Number</b>	<b>Company December 2021 Number</b>
Below ₦900,000	-	-	-	-
₦900,001 - ₦1,990,000	297	142	-	-
₦1,990,001 - ₦2,990,000	65	99	-	-
₦2,990,001 - ₦3,910,000	868	562	-	-
₦3,910,001 - ₦4,740,000	626	697	-	-
₦4,740,001 - ₦5,740,000	187	7	4	-
₦5,740,001 - ₦6,760,000	487	1,930	-	-
₦6,760,001 - ₦7,489,000	5	6	-	-
₦7,489,001 - ₦8,760,000	1,465	904	5	-
₦8,760,001 - ₦9,190,000	-	478	-	-
₦9,190,001 - ₦11,360,000	732	761	-	-
₦11,360,001 - ₦14,950,000	1,127	479	4	-
₦14,950,001 - ₦17,950,000	282	303	-	-
₦17,950,001 - ₦21,940,000	155	33	-	-
₦21,940,001 - ₦26,250,000	135	217	5	-
₦26,250,001 - ₦30,260,000	221	139	1	-
₦30,261,001 - ₦45,329,000	115	109	4	-
Above ₦45,329,000	57	9	4	-
	<b>6,824</b>	<b>6,875</b>	<b>27</b>	<b>-</b>

In line with the provision of S.238 of CAMA 2020, the Remuneration of the managers of the company for the year ended Dec 2022 amounted to ₦1.09Bn.

## 15 Other operating expenses

	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
<i>In millions of Naira</i>				
Premises and equipment costs	28,542	18,282	22	-
Professional fees	17,541	9,095	2,099	-
Insurance	2,495	1,671	2	-
Business travel expenses	11,697	8,315	27	-
Asset Management Corporation of Nigeria (AMCON) surcharge	52,734	41,509	-	-
Bank charges	12,718	8,553	-	-
Deposit insurance premium	22,530	20,444	-	-
Auditor's remuneration	1,563	1,689	13	-
Administrative expenses	31,650	20,033	1,067	-
Board expenses	2,681	1,520	387	-
Communication expenses	14,747	9,297	-	-
IT and e-business expenses	44,626	25,781	-	-
Outsourcing costs	28,185	21,008	-	-
Advertisements and marketing expenses	13,976	9,496	153	-
Recruitment and training	6,788	3,865	-	-
Events, charities and sponsorship	12,047	8,202	54	-
Periodicals and Subscriptions	1,784	1,062	-	-
Security expenses	11,443	8,090	-	-
Cash processing and management cost	7,606	4,732.55	-	-
Stationeries, postage and printing	7,274	4,262.09	-	-
Office provisions and entertainment	2,617	1,510	2	-
Rent expenses	6,072	3,796	-	-
	<b>341,315</b>	<b>232,213</b>	<b>3,826</b>	<b>-</b>

## 16 Income tax

	Group December 2022	Group December 2021	Company December 2022	Company December 2021
<i>In millions of Naira</i>				
<b>Current tax expense</b>				
Corporate income tax	16,390	23,112	-	-
Minimum tax	5,843	1,828	197	-
IT tax	1,627	1,065	-	-
Education tax	-	-	-	-
Capital gains tax	25	31	25	-
Police fund tax levy	10	5	2	-
National Agency for Science and Engineering Infra-structure levy	407	266	-	-
	24,302	26,308	224	-
<b>Deferred tax expense</b>				
Origination of temporary differences	(9,524)	(9,823)	(72)	-
<b>Income tax expense</b>	14,778	16,484	152	-
Items included in OCI	(539)	487	-	-
<b>Total income tax expense</b>	<b>14,239</b>	<b>16,971</b>	<b>152</b>	<b>-</b>

The computation of the Company's income tax expense and deferred tax was carried out in accordance with the Finance Act, CITA and other relevant tax laws. The changes made by the new act was incorporated in the Company tax computation and it is believed by the management of the Company that there is no uncertainty over its Income and Deferred tax treatment that relevant tax authorities may disagree with.

### The movement in the current income tax liability is as follows:

	Group December 2022	Group December 2021	Company December 2022	Company December 2021
<i>In millions of Naira</i>				
Balance at the beginning of the year	4,643	2,160	-	-
Acquired from business combination	772	(580)	-	-
Tax paid	(20,511)	(22,838)	-	-
Income tax charge	24,302	26,308	224	-
Withholding tax utilization	(1,800)	(468)	-	-
Surcharge paid	-	-	-	-
Translation adjustments	(1,812)	61	-	-
Income tax receivable	-	-	-	-
Balance at the end of the year	<b>5,594</b>	<b>4,643</b>	<b>224</b>	<b>-</b>

Income tax liability is to be settled within one year

Income tax for the Company has been assessed under the minimum tax regulation.

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Group December 2021</b>
Profit before income tax		167,680		176,701
Income tax using the domestic tax rate	30%	50,304	30%	53,010
Effect of tax rates in foreign jurisdictions	0%	-	0%	-
Information technology tax	1%	1,627	1%	1,065
Capital allowance utilised for the year	0%	-	0%	-
Non-deductible expenses	27%	45,524	45%	80,115
Tax exempt income	-57%	(95,827)	-75%	(133,125)
Education tax levy	0%	25	0%	-
Capital gain tax	0%	-	0%	31
Origination and reversal of temporary deferred tax differences	-6%	(9,524)	-6%	(9,823)
Company income Tax	10%	16,390	13%	23,112
Minimum tax effect	3%	5,843	1%	1,828
National Agency for Science and Engineering Infrastructure levy	0%	407	0%	266
Nigerian Police fund levy	0%	10	0%	5
<b>Effective tax rate</b>	<b>9%</b>	<b>14,778</b>	<b>9%</b>	<b>16,484</b>

<i>In millions of Naira</i>	<b>Company December 2022</b>	<b>Company December 2022</b>	<b>Company December 2021</b>	<b>Company December 2021</b>
Profit before income tax		31,684		
Income tax using the domestic tax rate	30%	9,505		
Information technology tax	0%	-		
Non-deductible expenses	4%	1,138		
Tax exempt income	-34%	(10,643)		
Education tax levy	0%	25		
Capital gain tax	0%	-		
National Agency for Science and Engineering Infrastructure levy	0%	-		
Nigerian Police fund levy	0%	2		
Origination and reversal of temporary deferred tax differences	0%	(72)		
Company income Tax	0%	-		
Minimum tax effect	1%	197		
<b>Effective tax rate</b>	<b>0.5%</b>	<b>152</b>	<b>0%</b>	<b>-</b>

Current income tax liabilities are due within 12 months from the period end date

**Classified as:**

Current	5,594	4,643	224	-
Non current	-	-	-	-

## 17 Earnings per share

### (a) Basic from continuing operations

Basic earnings per share is calculated by dividing the profit attributable to equity holders of the company by the weighted average number of ordinary shares in issue during the year excluding ordinary shares purchased by the company and held as treasury shares.

	Restated			
	Group December 2022	Group December 2021	Company December 2022	Company December 2021
<i>In millions of Naira</i>				
Profit for the year from continuing operations	153,090	158,328	31,532	-
Loss for the year from discontinued operations	(700)	120	-	-
Weighted average number of ordinary shares in issue	35,545	35,545	35,545	-
Weighted average number of treasury Shares	(1,257)	(978)	-	-
	34,288	34,568	35,545	-
<i>In kobo per share</i>				
Basic earnings per share from continuing operations	446	458	89	-
Basic earnings per share from discontinuing operations	(2)	0	-	-

### Diluted EPS

Diluted earnings per share is calculated by considering the impact of the treasury shares in weighted average number of ordinary shares outstanding.

	Group December 2022	Group December 2021	Company December 2022	Company December 2021
<i>In millions of Naira</i>				
<b>Total profit/(loss) attributable to owners:</b>				
Continuing operations	153,090	158,328	31,532	-
Discontinued operations	(700)	120	-	-
Profit for the year	152,390	158,448	31,532	-
Weighted average number of Total shares in issue	34,288	34,568	35,545	-
Weighted average number of treasury shares in issue	(1,257)	(978)	-	-
Weighted average number of ordinary shares in issue	35,545	35,545	35,545	-
<i>In kobo per share</i>				
Diluted earnings per share from continuing operations	431	445	89	-
Diluted earnings per share from discontinuing operations	(2)	-	-	-

## 18 Cash and balances with banks

	Group December 2022	Group December 2021	Company December 2022	Company December 2021
<i>In millions of Naira</i>				
Cash on hand and balances with banks (see note (i))	1,094,612	1,157,628	2,488	-
Unrestricted balances with central banks	186,534	72,671	-	-
Money market placements	152,682	102,503	-	-
Other deposits with central banks (see note (ii))	536,677	155,049	-	-
	<b>1,970,505</b>	<b>1,487,851</b>	<b>2,488</b>	<b>-</b>
ECL on Placements	(722)	(186)	-	-
	<b>1,969,783</b>	<b>1,487,665</b>	<b>2,488</b>	<b>-</b>

- (i) Included in cash on hand and balances with banks is an amount of ₦69.41Bn (31 Dec 2021: ₦75.64Bn) representing the Naira value of foreign currencies held on behalf of customers to cover letter of credit transactions. The corresponding liability is included in customer's deposit for foreign trade reported under other liabilities (see Note 34). This has been excluded for cash flow purposes.
- (ii) The balance of ₦536.68bn represents the nominal value of outstanding forward contracts entered on behalf of customers, with the Central Bank of Nigeria.

### Movement in ECL on Placements

	Group December 2022	Group December 2021	Company December 2022	Company December 2021
<i>In millions of Naira</i>				
Opening balance at beginning of the year	186	205	-	-
-(Write Back)/Charge for the year	600	(21)	-	-
Foreign translation reserve	(64)	1	-	-
Closing balance	<b>722</b>	<b>186</b>	<b>-</b>	<b>-</b>

## 19 Investment under management

<b>Amortised cost</b>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
<i>In millions of Naira</i>				
<b>Relating to unclaimed dividends:</b>				
Government bonds	3,634	2,861	3,634	-
Placements	19,826	13,045	19,826	-
Commercial paper	3,796	5,153	3,796	-
Corporate Bond	2,315	2,021	2,315	-
Nigerian treasury bills	2,784	2,575	2,784	-
Mutual funds	3,405	5,403	3,405	-
Eurobonds	3,742	3,885	-	-
	<b>39,502</b>	<b>34,942</b>	<b>35,760</b>	<b>-</b>

The Group entrusted the sum transferred to it by the Registrars in respect of unclaimed dividends with select Asset Managers who will ensure safekeeping and manage the funds for the benefit of the Group. The investments by the Asset Managers are as listed above (the corresponding liability which is due to the Registrar is reported as "unclaimed dividend" in other liabilities. An impairment test was carried out on the assets under management and the resulting impairments were considered immaterial.

## 20 Non pledged trading assets

	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
<i>In millions of Naira</i>				
Government bonds	12,280	76,677	-	-
Eurobonds	2,294	13,526	-	-
Treasury bills	88,116	802,305	-	-
	<b>102,690</b>	<b>892,508</b>	<b>-</b>	<b>-</b>



## 21 Derivative financial instruments

Group	December 2022		December 2021	
	Notional amount	Fair Value Assets/ (Liabilities)	Notional amount	Fair Value Assets/ (Liabilities)
<i>In millions of Naira</i>				
Foreign exchange derivatives				
<b>Total derivative assets</b>	<b>1,738,833</b>	<b>402,497</b>	<b>1,468,049</b>	<b>171,332</b>
Non-deliverable future contracts	-	1,730	-	1,478
Forward and swap contracts	1,738,833	400,767	1,468,049	169,854
<b>Total derivative liabilities</b>	<b>430,014</b>	<b>(32,737)</b>	<b>330,206</b>	<b>(13,953)</b>
Non-deliverable future contracts	-	(1,728)	-	(1,478)
Forward and swap contracts	430,014	(31,009)	330,206	(12,475)
<hr/>				
Company	December 2022		December 2021	
	Notional amount	Fair Value Assets/ (Liabilities)	Notional amount	Fair Value Assets/ (Liabilities)
Foreign exchange derivatives				
<b>Total derivative assets</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
Non-deliverable future contracts	-	-	-	-
Forward and swap contracts	-	-	-	-
<b>Total derivative liabilities</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
Non-deliverable future contracts	-	-	-	-
Forward and swap contracts	-	-	-	-
<hr/>				
Derivative Assets	December 2022		December 2021	
	Group	Company	Group	Company
Current (Hedging Instruments)	288,188	-	128,921	-
Non- Current (Hedging Instruments)	-	-	20,996	-
Current (Non-Hedging Instruments)	114,309	-	21,312	-
Non- Current (Non-Hedging Instruments)	-	-	-	-
<b>Derivative Liabilities</b>				
Current (Non-Hedging Instruments)	-	-	-	-
Non- Current (Hedging Instruments)	-	-	-	-
Current (Non-Hedging Instruments)	(32,737)	-	(13,850)	-
Non- Current (Non-Hedging Instruments)	-	-	-	-

Derivative financial instruments consist of forward, swap and future contracts. These are held for day to day cash management rather than for trading purposes and are held at fair value. The contracts have intended settlement dates of between 30 days and a year. Derivative contracts are valued with reference to data obtained from sources such as Bloomberg and FMDQ.

The movement in fair value is as a result of a depreciation of the reporting currency of the Group (Naira) within the year and volume of transactions.

## 22 Loans and advances to banks

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Loans and advances to banks	456,088	285,168	-	-
Less allowance for impairment losses	(378)	(620)	-	-
	<b>455,710</b>	<b>284,548</b>	<b>-</b>	<b>-</b>

### Group

#### Impairment allowance for loans and advances to banks

<i>In millions of Naira</i>	<b>December 2022</b>			
	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>
Internal rating grade:				
Investment	345	-	-	345
Standard grade	6	-	-	6
Non Investment	-	-	28	28
<b>Total</b>	<b>351</b>	<b>-</b>	<b>28</b>	<b>378</b>

An analysis of changes in the gross carrying amount and the corresponding ECL allowances is, as follows:

<i>In millions of Naira</i>	<b>December 2022</b>			
	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>
ECL allowance as at 1 January 2022	493	9	117	620
-Charge for the period:				
Total net P&L charge during the year	(143)	(9)	(90)	(241)
Amounts written off	-	-	-	-
Foreign exchange revaluation	-	-	-	-
<b>At 31 December 2022</b>	<b>351</b>	<b>-</b>	<b>28</b>	<b>378</b>

#### Impairment allowance for loans and advances to banks

<i>In millions of Naira</i>	<b>December 2021</b>			
	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>
Internal rating grade:				
Investment	484	-	-	484
Standard grade	10	9	-	18
Non Investment	-	-	117	117
<b>Total</b>	<b>493</b>	<b>9</b>	<b>117</b>	<b>620</b>

	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>
ECL allowance as at 1 January 2021	599	-	52	652
Transfers to Stage 2	-	33	(33)	-
Transfers to Stage 3	(256)	(25)	65	(216)
Total net P&L charge during the year	-	-	-	-
Amounts written off	-	-	-	-
Foreign exchange revaluation	150	1	33	184
<b>At 31 December 2021</b>	<b>493</b>	<b>9</b>	<b>117</b>	<b>620</b>

## 23 Loans and advances to customers

a Group	December 2022
<i>In millions of Naira</i>	
<b>Loans to individuals</b>	
Retail Exposures	500,713
Less allowance for expected credit loss	(19,039)
	<b>481,675</b>
<b>Loans to corporate entities and other organisations</b>	
Non-Retail Exposures	4,699,036
Less allowance for expected credit loss	(79,903)
	<b>4,619,133</b>
Loans and advances to customers (Individual and corporate entities and other organisations)	5,199,749
Less allowance for expected credit loss	(98,942)
	<b>5,100,807</b>

Management overlays are made to the impairment models to factor in additional facts that are not fully reflected in the impairment model at year end. These overlays are incorporated into the future model developments where applicable.

### ECL allowance on loans and advances to customers

#### Loans to Individuals

<i>In millions of Naira</i>	December 2022			
	Stage 1	Stage 2	Stage 3	Total
Internal rating grade				
Investment	-	-	-	-
Standard grade	6,928	1,095	-	8,023
Non-Investment	-	-	11,016	11,016
Sub-standard grade	-	-	-	-
Total	<b>6,928</b>	<b>1,095</b>	<b>11,016</b>	<b>19,039</b>

An analysis of changes in the gross carrying amount and the corresponding ECL allowances is, as follows:

	Stage 1	Stage 2	Stage 3	Total
ECL allowance as at 1 January 2022	8,447	2,194	16,492	27,133
- Charge for the period:				
Transfers to Stage 1	468	(468)	(0)	0
Transfers to Stage 2	(1,544)	1,349	195	-
Transfers to Stage 3	(1)	(52)	53	-
Total net P&L charge during the year	(442)	(1,929)	(1,761)	(4,132)
Amounts written off	-	-	(3,978)	(3,978)
Translation difference	-	-	16	16
<b>At 31 December 2022</b>	<b>6,928</b>	<b>1,095</b>	<b>11,016</b>	<b>19,039</b>

### Loans to corporate entities and other organisations

<i>In millions of Naira</i>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>
Internal rating grade				
Investment	1,931	-	-	1,931
Standard grade	18,951	16,646	-	35,598
Non-Investment	-	-	42,374	42,374
<b>Total</b>	<b>20,882</b>	<b>16,646</b>	<b>42,374</b>	<b>79,904</b>

	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>
ECL allowance as at 1 January 2022	28,756	25,350	68,662	122,767
- Charge for the period:				-
Transfers to Stage 1	10,176	(8,596)	(1,581)	-
Transfers to Stage 2	(7,113)	7,120	(7)	-
Transfers to Stage 3	(202)	(5,208)	5,410	-
Total net P&L charge during the year	(10,863)	(2,018)	90,666	77,785
Amounts written off	-	-	(121,014)	(121,014)
Translation difference	94	-	270	364
<b>At 31 December 2022</b>	<b>20,849</b>	<b>16,648</b>	<b>42,406</b>	<b>79,904</b>

<b>Group</b>	<b>December 2021</b>
<i>In millions of Naira</i>	
<b>Loans to individuals</b>	
Retail Exposures	416,023
Less Allowance for ECL/Impairment losses	(27,133)
	<b>388,890</b>
<b>Loans to corporate entities and other organisations</b>	
Non-Retail Exposures	3,895,241
Less Allowance for ECL/Impairment losses	(122,767)
	<b>3,772,474</b>
Loans and advances to customers (Individual and corporate entities and other organisations)	4,311,263
Less Allowance for ECL/Impairment losses	(149,900)
	<b>4,161,363</b>

#### **ECL allowance on loans and advances to customers**

##### **Loans to Individuals**

<i>In millions of Naira</i>	<b>December 2021</b>			
	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total</b>
Internal rating grade				
Investment	-	-	-	-
Standard grade				-
Non-Investment	8,447	1,370	539	10,356
Sub-standard grade	-	824	15,953	16,777
<b>Total</b>	<b>8,447</b>	<b>2,194</b>	<b>16,492</b>	<b>27,133</b>
	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total ECL</b>
ECL allowance as at 1 January 2021	630	761	2,621	4,012
Transfers to Stage 1	30	(7)	(23)	-
Transfers to Stage 2	50	252	(302)	-
Transfers to Stage 3	(5)	(31)	37	-
Total net P&L charge during the year	7,743	1,219	15,293	24,255
Amounts written off	-	-	(1,134)	(1,134)
Foreign exchange revaluation	-	-	-	-
<b>At 31 December 2021</b>	<b>8,447</b>	<b>2,194</b>	<b>16,492</b>	<b>27,133</b>

### Loans to corporate entities and other organisations

*In millions of Naira*

	December 2021			Total
	Stage 1	Stage 2	Stage 3	
Internal rating grade				
Investment	4,591	4	-	4,595
Standard grade	24,165	25,338	116	49,620
Non-Investment	-	7	68,546	68,552
<b>Total</b>	<b>28,756</b>	<b>25,350</b>	<b>68,662</b>	<b>122,767</b>

	Stage 1	Stage 2	Stage 3	Total ECL
ECL allowance as at 1 January 2021	31,990	58,231	54,830	145,050
Transfers to Stage 1	12,501	(11,540)	(961)	-
Transfers to Stage 2	(6,716)	6,092	623	-
Transfers to Stage 3	272	(3,547)	3,275	-
Total net P&L charge during the year	(9,979)	(25,261)	92,240	57,001
Amounts written off	-	-	(84,095)	(84,095)
Translation difference	687	1,375	2,749	4,811
<b>At 31 December 2021</b>	<b>28,756</b>	<b>25,350</b>	<b>68,662</b>	<b>122,767</b>

## 23 Loans and advances to customers

### b. Company

	December 2022
<i>In millions of Naira</i>	
<b>Loans to individuals</b>	
Retail Exposures	-
Auto Loan	-
Credit Card	-
Finance Lease (note 23c)	-
Mortgage Loan	-
Overdraft	-
Personal Loan	-
Term Loan	-
Time Loan	-
Less Allowance for Expected credit loss	-
<b>Loans to corporate entities and other organisations</b>	
Non-Retail Exposures	-
Auto Loan (note 23c)	-
Credit Card	-
Finance Lease (note 23c)	-
Mortgage Loan	-

Overdraft	-
Term Loan	-
Time Loan	-
Less Allowance for Expected credit loss	-
Loans and advances to customers (Individual and corporate entities and other organisations)	-
Less Allowance for Expected credit loss	-
	-

## ECL allowance on loans and advances to customers

### Loans to Individuals

<i>In millions of Naira</i>	December 2022			
	Stage 1	Stage 2	Stage 3	Total
Internal rating grade				
Investment	-	-	-	-
Standard grade	-	-	-	-
Non-Investment	-	-	-	-
Sub-standard grade	-	-	-	-
Total	-	-	-	-
	Stage 1	Stage 2	Stage 3	Total ECL
ECL allowance as at 1 January 2022	-	-	-	-
Non-Investment				
Acquired from Business Combination				-
- Charge for the period:				
New assets originated or purchased	-	-	-	-
Changes in PDs/LGDs/EADs	-	-	-	-
Transfers to Stage 1	-	-	-	-
Transfers to Stage 2	-	-	-	-
Transfers to Stage 3	-	-	-	-
Total net P&L charge during the year	-	-	-	-
Impact on year end ECL of exposures transferred between stages during the year	-	-	-	-
Changes to contractual cash flows due to Modifications not resulting in derecognition	-	-	-	-
Unwinding of discount	-	-	-	-
Amounts written off	-	-	-	-
Foreign exchange revaluation				



At 31 December 2022

- - - -

**23 Loans and advances to customers**

**b Company**

December 2021

*In millions of Naira*

**Loans to individuals**

Retail Exposures	-
Auto Loan	-
Credit Card	-
Finance Lease (note 23c)	-
Mortgage Loan	-
Overdraft	-
Personal Loan	-
Term Loan	-
Time Loan	-
Less Allowance for Expected credit loss	-

**Loans to corporate entities and other organisations**

Non-Retail Exposures	-
Auto Loan (note 23c)	-
Credit Card	-
Finance Lease (note 23c)	-
Mortgage Loan	-
Overdraft	-
Term Loan	-
Time Loan	-
Less Allowance for ECL/Impairment losses	-

Loans and advances to customers (Individual and corporate entities and other organisations)

Less Allowance for ECL/Impairment losses	-
	-

**Impairment allowance on loans and advances to customers**

**Loans to Individuals**

*In millions of Naira*

December 2021

	Stage 1	Stage 2	Stage 3	Total
Internal rating grade				
Investment	-	-	-	-
Standard grade	-	-	-	-
Non-Investment	-	-	-	-
Sub-standard grade	-	-	-	-
Total	-	-	-	-

	Stage 1	Stage 2	Stage 3	Total ECL
ECL allowance as at 1 January 2021	-	-	-	-
- Charge for the year	-	-	-	-
Changes in PDs/LGDs/EADs	-	-	-	-
Modification of contractual cash flows of financial assets	-	-	-	-
New financial assets originated or purchased	-	-	-	-
Transfers to Stage 1	-	-	-	-
Transfers to Stage 2	-	-	-	-
Transfers to Stage 3	-	-	-	-
Impact on year end ECL of exposures transferred between stages during the year	-	-	-	-
Changes to contractual cash flows due to Modifications not resulting in derecognition	-	-	-	-
Unwinding of discount	-	-	-	-
Total net P&L charge during the year	-	-	-	-
Amounts written off	-	-	-	-
Foreign exchange revaluation	-	-	-	-
<b>At 31 December 2021</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

#### Loans to corporate entities and other organisations

<i>In millions of Naira</i>	December 2021			
	Stage 1	Stage 2	Stage 3	Total
Internal rating grade	-	-	-	-
Investment	-	-	-	-
Standard grade	-	-	-	-
Non-Investment	-	-	-	-
Sub-standard grade	-	-	-	-
Total	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

	Stage 1	Stage 2	Stage 3	Total ECL
E-	-	-	-	-
Acquired from Business Combination	-	-	-	-
- Charge for the year	-	-	-	-
Changes in PDs/LGDs/EADs	-	-	-	-
Modification of contractual cash flows of financial assets	-	-	-	-
New financial assets originated or purchased	-	-	-	-
Transfers to Stage 1	-	-	-	-
Transfers to Stage 2	-	-	-	-
Transfers to Stage 3	-	-	-	-

Impact on year end ECL of exposures transferred between stages during the year	-	-	-	-
Changes to contractual cash flows due to Modifications not resulting in derecognition	-	-	-	-
Unwinding of discount	-	-	-	-
Total net P&L charge during the year	-	-	-	-
Amounts written off	-	-	-	-
Foreign exchange revaluation	-	-	-	-
At 31 December 2021	-	-	-	-

**Modified loans:**

	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Amortised Cost before modification	33,302	87,810	-	-
Modification gain/(loss)	162	(10,631)	-	-
Amortised Cost after modification	<b>33,464</b>	<b>77,179</b>	-	-

### 23(c) Advances under finance leases

Loans and advances to customers at amortised cost include the following finance lease receivables for leases of certain property, automobile/vehicle and equipment where the group is the lessor:

	<b>Group</b>	<b>Group</b>	<b>Company</b>	<b>Company</b>
	<b>December</b>	<b>December</b>	<b>December</b>	<b>December</b>
<i>In millions of Naira</i>	<b>2022</b>	<b>2021</b>	<b>2022</b>	<b>2021</b>
Gross investment in finance lease, receivable	9,630	6,842	-	-
Unearned finance income on finance leases	(1,813)	(433)	-	-
Net investment in finance leases	7,817	6,409	-	-
Gross investment in finance leases, receivable:				
Less than one year	588	479	-	-
Between one and five years	9,042	6,363	-	-
Later than five years	-	-	-	-
	9,629	6,842	-	-
Unearned finance income on finance leases	(1,813)	(433)	-	-
Present value of minimum lease payments	7,817	6,409	-	-
Present value of minimum lease payments may be analysed as:				
- Less than one year	316	427	-	-
- Between one and five years	7,501	5,982	-	-
- Later than five years	-	-	-	-

## 24 Pledged assets

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
-Financial instruments at FVOCI				
Treasury bills	451,476	-	-	-
	451,476	-	-	-
-Financial instruments at amortised cost				
Treasury bills	296,061	191,501	-	-
Government bonds	411,582	35,800	-	-
Promissory note	32,639	52,076	-	-
	740,282	279,377	-	-
ECL on financial assets at amortised cost	(1,612)	(23)	-	-
	738,670	279,354	-	-
-Financial instruments at FVPL				
Treasury bills	72,565	64,764	-	-
Government bonds	2,567	419	-	-
Promissory note	-	-	-	-
	75,133	65,183	-	-
ECL on financial assets at amortised cost	-	-	-	-
	75,133	65,183	-	-
	<b>1,265,279</b>	<b>344,537</b>	<b>-</b>	<b>-</b>

The Financial instruments at FVPL have been designated at fair value through profit or loss by the Group

### ECL allowance on pledged assets at fair value through other comprehensive income

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Opening balance	-	431	-	-
Additional allowance	880	-	-	-
Allowance written back	-	(431)	-	-
Balance, end of year	<b>880</b>	<b>-</b>	<b>-</b>	<b>-</b>

ECL on financial assets at fair value through OCI are presented in statement of changes in equity.

**ECL allowance on pledged assets at amortised cost**

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Opening balance	23	9	-	-
Additional allowance	1,589	14	-	-
Allowance written back	-	-	-	-
Balance, end of year	<b>1,612</b>	<b>23</b>	<b>-</b>	<b>-</b>
The related liability for assets pledged as collateral include:				
Central Bank of Nigeria (CBN)	541,476	434,530	-	-
Bank of Industry (BOI)	8,383	14,646	-	-
	<b>549,859</b>	<b>449,176</b>	<b>-</b>	<b>-</b>

The other counterparties included in this category of pledged assets include FIRS, Valucard, Interswitch, NIBSS and others.

- (i) The assets pledged as collateral include assets pledged to third parties under secured borrowing with the related liability disclosed above. The pledges have been made in the normal course of business. In the event of default, the pledgee has the right to realise the pledged assets. This disclosure in 24(i) is inclusive of only liabilities that actual cash has been received for.

## 25 Investment securities

<b>At fair value through profit or loss</b>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
<i>In millions of Naira</i>				
Equity securities at fair value through profit or loss (see note (i) below)	167,906	165,337	-	-
<b>At fair value through other comprehensive income</b>	<b>December 2022</b>	<b>December 2021</b>	<b>December 2022</b>	<b>December 2021</b>
<i>In millions of Naira</i>				
<b>Debt securities</b>				
Government bonds	168,293	229,097	-	-
Treasury bills	1,046,120	434,106	-	-
Eurobonds	41,695	26,039	-	-
Corporate bonds	20,599	16,248	-	-
State government bonds	65,652	42,958	-	-
Commercial Paper	3,869			
Promissory notes	217,305	27,608	-	-
	1,563,534	776,056	-	-
Changes in fair value of FVOCI instruments	61,904	(58,187)	-	-
Changes in allowance on FVOCI financial instru- ments	21,282	56	-	-
Net fair value changes in FVOCI instruments	<b>83,186</b>	<b>(58,131)</b>	<b>-</b>	<b>-</b>
<b>At amortised cost</b>				
<i>In millions of Naira</i>				
<b>Debt securities</b>				
Treasury bills	192,795	642,490	-	-
Credit Link Notes	9,752	-	-	-
Federal government bonds	437,679	443,682	-	-
State government bonds	4,734	7,334	-	-
FGN Promissory notes	37,762	15,785	-	-
Corporate bonds	7,579	7,592	-	-
Eurobonds	420,119	214,066	-	-
Gross amount	1,110,420	1,330,950	-	-
ECL on financial assets at amortised cost	(80,791)	(2,005)	-	-
Carrying amount	1,029,630	1,328,945	-	-
<b>Total</b>	<b>2,761,070</b>	<b>2,270,338</b>	<b>-</b>	<b>-</b>

### ECL allowance on investments at fair value through other comprehensive income

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Opening balance at 1 January	468	412	-	-
Additional allowance	23,541	49	-	-
Allowance written back	-	-	-	-
Foreign exchange adjustments	(2,259)	7	-	-
Balance, end of year	<b>21,751</b>	<b>468</b>	<b>-</b>	<b>-</b>

ECL on financial assets at fair value through OCI are presented in statement of changes in equity.

### ECL allowance on investments at amortised cost

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Opening balance at 1 January 2021	2,005	600	-	-
Acquired from business combination	-	4	-	-
-Charge for the year	84,676	1,856	-	-
Allowance written back	-	-	-	-
Revaluation difference	(5,891)	17	-	-
Write off	-	(472)	-	-
Balance, end of year	<b>80,791</b>	<b>2,005</b>	<b>-</b>	<b>-</b>
Total ECL charge on securities	108,218	1,905	-	-

#### (i) Equity securities at FVPL (carrying amount)

Central securities clearing system limited	4,673	6,844	-	-
Nigeria interbank settlement system plc.	12,635	13,451	-	-
Unified payment services limited	5,653	5,870	-	-
Africa finance corporation	131,633	127,221	-	-
African export-import bank	176	96	-	-
FMDQ Holdings	7,068	6,553	-	-
Nigerian mortgage refinance company plc.	291	291	-	-
Credit reference company	383	493	-	-
NG Clearing Limited	325	447	-	-
Capital Alliance Equity Fund	4,735	3,902	-	-
Shared agent network expansion facility	50	50	-	-
Others	285	284	-	-
	<b>167,907</b>	<b>165,503</b>	<b>-</b>	<b>-</b>



**25 (b) Debt instruments other than those designated at fair value through profit or loss**

The table below shows the analysis of the Group's debt instruments measured at FVOCI and amortised cost by credit risk, based on the Group's internal credit rating system and period end- stage classificaton.

**Group****December 2022****At fair value through other comprehensive income**

<i>In millions of Naira</i>	<b>Fair value</b>	<b>ECL</b>
<b>Debt securities</b>		
Government bonds	168,293	104
Treasury bills	1,046,120	1,690
Eurobonds	41,695	18,157
Corporate bonds	20,599	932
State government bonds	65,652	601
Promissory notes	217,305	171
Commercial Paper	3,869	96
<b>Total</b>	<b>1,563,534</b>	<b>21,751</b>

**At amortised cost**

<i>In millions of Naira</i>	<b>Amortised cost</b>	<b>ECL</b>	<b>Carrying Amount</b>
<b>Debt securities</b>			
Government bonds	437,679	368	437,311
Treasury bills	192,795	460	192,335
Credit Link Notes	9,752	-	9,752
Eurobonds	420,117	79,550	340,566
Corporate bonds	7,579	318	7,261
State government bonds	4,734	10	4,723
FGN Promissory notes	37,762	84	37,679
<b>Total</b>	<b>1,110,418</b>	<b>80,791</b>	<b>1,029,627</b>

**Company****At fair value through other comprehensive income**

<i>In millions of Naira</i>	<b>Fair value</b>	<b>ECL</b>
<b>Debt securities</b>		
Government bonds	-	-
Treasury bills	-	-
Eurobonds	-	-
Corporate bonds	-	-
State government bonds	-	-
Promissory notes	-	-
<b>Total</b>	<b>-</b>	<b>-</b>

## At amortised cost

<i>In millions of Naira</i>	<b>Amortised cost</b>	<b>ECL</b>	<b>Carrying Amount</b>
<b>Debt securities</b>			
Government bonds	-	-	-
Treasury bills	-	-	-
Eurobonds	-	-	-
Corporate bonds	-	-	-
State government bonds	-	-	-
Promissory notes	-	-	-
<b>Total</b>	<b>-</b>	<b>-</b>	<b>-</b>

## Group

### Debt instruments at fair value through other comprehensive income

December 2022

<i>In millions of Naira</i>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total ECL</b>
Internal rating grade				
Investment	633,289	-	-	633,289
Standard grade	-	-	-	-
Non-Investment	878,204	-	52,041	930,245
<b>Total</b>	<b>1,511,493</b>	<b>-</b>	<b>52,041</b>	<b>1,563,534</b>

	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total ECL</b>
ECL allowance as at 1 January 2022	468	-	-	468
- Charge for the year	3,568	-	19,973	23,541
Foreign exchange adjustments	398	-	(2,656)	(2,259)
<b>At 31 December 2022</b>	<b>4,434</b>	<b>-</b>	<b>17,317</b>	<b>21,751</b>

### Financial instruments at amortised cost

<i>In millions of Naira</i>	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total ECL</b>
Internal rating grade				-
Investment	204,040	-	-	204,040
Standard grade	-	-	-	-
Non-Investment	610,310	-	296,070	906,380
<b>Total</b>	<b>814,351</b>	<b>-</b>	<b>296,070</b>	<b>1,110,420</b>

	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total ECL</b>
ECL allowance as at 1 January 2022	1,270	735	-	2,005

Acquired from business combination	-	-	-	-
- Charge for the year	1,552	-	83,124	84,676
Transfers to Stage 1	735	(735)	-	-
Transfers to Stage 2	-	-	-	-
Transfers to Stage 3	-	-	-	-
Amounts written off	-	-	-	-
Foreign exchange adjustments	618	-	(6,509)	(5,891)
Write back	-	-	-	-
At 31 December 2022	<b>4,176</b>	<b>-</b>	<b>76,615</b>	<b>80,791</b>

## 26 Restricted deposits and other assets

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
<b>Financial assets</b>				
Accounts receivable (see note (a)below)	122,067	95,773	3,489	-
Receivable on E-business channels (see note (b)below)	111,678	90,853	-	-
Receivable from disposal of non-current asset	-	-	-	-
Deposit for investment in AGSMEIS (see note (c)below)	22,932	17,365	-	-
Subscription for investment (see note (d)below)	3,257	12,807	8,230	-
Restricted deposits with central banks (see note (e)below)	2,136,944	1,466,414	-	-
	<b>2,396,878</b>	<b>1,683,212</b>	<b>11,719</b>	<b>-</b>
<b>Non-financial assets</b>				
Prepayments	31,066	26,188	-	-
Inventory (see note (e)below)	4,879	2,361	-	-
	<b>35,947</b>	<b>28,549</b>	<b>-</b>	<b>-</b>
<b>Gross other assets</b>	<b>2,432,825</b>	<b>1,711,761</b>	<b>11,719</b>	<b>-</b>
<i>Allowance for impairment on other assets</i>				
Financial assets	(6,012)	(4,407)	-	-
Non-financial assets	(2,216)	(63)	-	-
	<b>(8,228)</b>	<b>(4,471)</b>	<b>-</b>	<b>-</b>
	<b>2,424,597</b>	<b>1,707,290</b>	<b>11,719</b>	<b>-</b>
<b>Classified as:</b>				
Current	263,679	210,767	3,489	-
Non current	2,160,918	1,496,523	8,230	-
	<b>2,424,597</b>	<b>1,707,290</b>	<b>11,719</b>	<b>-</b>

Movement in allowance for impairment on other assets:

<i>In millions of Naira</i>	<b>Group</b>	<b>Company</b>
Balance as at 1 January 2021	6,150	-
ECL allowance for the year:		
Acquired from business combination	26	-
- Additional provision	879	-
- Provision no longer required	-	-
Net impairment	905	-
Allowance written back	-	-
Allowance written off	(3,459)	-
-Reclassification	648	-
-Transalation difference	227	-
Balance as at 31 December 2021/1 January 2022	<b>4,471</b>	<b>-</b>

ECL allowance for the year:		
- Additional provision	8,143	-
- Writeback		
Net ECL allowance	8,143	-
Acquired from business combination	-	-
Allowance written back	-	-
- Write Off	(4,258)	-
-Reclassification	-	-
-Translation difference	(127)	-
<b>Balance as at 31 December 2022</b>	<b>8,228</b>	<b>-</b>

- (a) This represents the receivable from debtors to the Group that cuts across several services rendered in different capacities.
- (b) E-banking receivables represent settlements due from other banks use of our electronic channels by their customers. The Group's payables to other banks is contained in Note 34.
- (c) Deposit for investment in AGSMEIS represents the Access Bank Nigeria's deposit as equity investment in Agri-business/Small and Medium Enterprises Investment Scheme. As approved by the Bankers' Committee on 9th February 2017, all Deposit Money Banks are required to invest 5% of prior year's Profit After Tax as equity investment in the scheme.
- (d) Subscription for investment balance relates to deposits paid for the acquisition of equity investments for which shares have not been issued to the Group.
- (e) Restricted deposits with central banks comprise the cash reserve requirements of the Central Bank of Nigeria and other central banks of jurisdictions that the Group operates in as well as the special intervention fund with the Central Bank of Nigeria of N89.58Bn introduced in January 2016 as a reduction in the cash reserve ratio with a view of channeling the reduction to financing the real sector. These balances are not available for day to day operations of the Group.
- (f) Inventory consists of blank debit cards, cheque leaves, computer consumables and other stationery held by the Group. Increase in prepayments resulted from services that have been paid in advance for the period for which the amortization will be over the relevant year of service. These include rents and advertisements.
- (g) In determining the ECL for other assets, the Group applies the simplified model in estimating the ECLs, adopting a provision matrix, where the receivables are grouped based on the nature of the transactions, aging of the balances and different historical loss patterns to determine the lifetime ECLs. Receivables relate to amount due for the provision of services to the Bank's customers. The provision matrix estimates ECLs on the basis of historical default rates adjusted for current and forward looking macroeconomic factors without undue cost and effort.

## 27a Investments in associates

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Company December 2022</b>
Balance, beginning of year	2,641	-
Acquisition cost of additional interest during the period	4,356	-
Fair value of initial interest in associate	-	-
Share of Profit for the year	513	-
Balance, end of year	7,510	-

Set out below are the summarised financial information for associates which are accounted for using the equity method.

<b>E-tranzact</b>	<b>December 2022</b>	<b>December 2021</b>
<b>Assets</b>		
Cash and balances with banks	9,510	5,968
Inventories	2,967	1,279
Trade and other receivables	883	954
Other assets	2,834	1,251
Deposit for shares	457	457
Intangible assets	96	149
Investment property	137	137
Property, plant and equipment	993	779
<b>Total Assets</b>	<b>17,875</b>	<b>10,972</b>
Financed by:		
Current tax liabilities	751	333
Trade and other payables	7,251	7,802
Long Term Loan	298	368
Deferred Grant Income	107	98
Deferred Tax Liabilities	-	-
<b>Total Liabilities</b>	<b>8,408</b>	<b>8,601</b>
Net Assets	<b>9,468</b>	<b>2,371</b>

### Reconciliation to carrying amounts:

	<b>December 2022</b>
Opening Net Assets (1 January 2022)	2,371
	-
Additions through right issue	1,283
Irredeemable Convertible Debenture	4,404
Profit for the year	1,366
Other comprehensive income	43
<b>Closing net assets (31 December 2022)</b>	<b>9,468</b>

## Summary statement of comprehensive income

	<b>December 2022</b>
Revenue	22,378
Cost of sales	(16,711)
Selling and marketing costs	(208)
Administrative expenses	(3,472)
Other income	-
Finance cost	(24)
Investment income	48
Taxation	(643)
<b>Profit for the year</b>	<b>1,366</b>
<b>Reconciliation of net asset in associate</b>	
Interest in Associate's net asset - (Etz: 37.56%)	3,556
Notional goodwill on investment in associate	2,919
Impact of changes in net assets	(2,649)
Impact of changes in Percentage Holding	3,683
Other comprehensive income	-
Carrying amount of investment in associates	7,509
Carrying value	7,509

E-tranzact (ETRAN), a fully integrated fintech platform in Africa was founded in 2003 and is one of the leading independent players in Lagos, Nigeria with a diversified license and product capabilities. The company has enjoyed continuous and consistent growth in top line revenue and subscriber base and activity over the past 5 years and is positioned for continuous growth post Covid-19.

The Group holds an equity interest of 3,455,729,217 ordinary shares of 50k each in E-tranzact International Plc as at 31 December 2022, representing 37.56% equity participation in the company. No dividend income was received from ETRAN during the year. The group's effective ownership in ETRAN increased from 23.8% in 2021 to 37.56% in 2022 as the Group acquired more shares from the company. The proportion of the Bank's interest is the same as the proportion of voting rights. As at 31st December, the fair value of the Bank's investment was ₦12.1Bn

There are published price quotations for the associate on the Nigerian Exchange Limited. There are no significant restrictions on the ability of the associates to transfer funds to the group in the form of cash dividends, or repayments of loans or advances. The associate was accounted for using the equity method at the Group level

The Group exercises significant influence in E-tranzact International Limited by virtue of its more than 20% shareholding in the entity and the representation of one director on the board of the company and significant participation in the company's operating and financial policies.

The existing investment the Group had in Etranzact was initially recognised in the books under equity instruments measured at Fair value through profit or loss. At the point of increasing the stakes of the Group in Etranzact by means of the Right issue, the existing shares were reclassified to investment in associates at their fair value.

## 27(b) Subsidiaries (with continuing operations)

### (i) Group entities

Set out below are the group's subsidiaries as at 31 December 2022. Unless otherwise stated, the subsidiaries listed below have share capital consisting solely of ordinary shares, which are held directly by the group and the proportion of ownership interests held equals to the voting rights held by the group. The country of incorporation is also their principal place of business.

There are no significant restrictions on the Group's ability to access or use the assets and settle the liabilities of any member of the Group to the extent that regulation does not inhibit the group from having access, and in liquidation scenario, this restriction is limited to its level of investment in the entity.

There are no significant restrictions on the ability of subsidiaries to transfer funds to the Group in the form of cash dividends or repayment of loans and advances.

Investment in subsidiaries comprises:

	Ownership interest	
	Company December 2022	Company December 2021
Access Bank Plc	100%	-
Access Pensions Limited	51.51%	-
Hydrogen Payment Services Company Limited	99.99%	-

Access Bank Plc has investment in the following subsidiaries:

	Nature of business	Ownership interest		
		Country of incorporation	December 2022	December 2021
Access Bank Gambia Limited	Banking	Gambia	88.00%	88.00%
Access Bank Sierra Leone Limited	Banking	Sierra Leone	99.19%	99.19%
Access Bank Rwanda Limited	Banking	Rwanda	91.22%	91.22%
Access Bank Zambia	Banking	Zambia	80.98%	80.98%
The Access Bank UK	Banking	United Kingdom	100.00%	100.00%
Access Bank R.D. Congo	Banking	Congo	99.98%	99.98%
Access Bank Ghana	Banking	Ghana	93.40%	93.40%
Access Pension Fund Custodian	Custody	Nigeria	0.00%	100.00%
Access Bank Guinea S.A	Banking	Guinea	100.00%	100.00%
Access Bank Mozambique	Banking	Mozambique	99.98%	99.98%
Access Bank Kenya	Banking	Kenya	99.98%	99.98%
Access Bank South Africa	Banking	South Africa	97.89%	90.35%
Access Bank Botswana	Banking	Botswana	78.15%	78.15%
Access Bank Cameroon	Banking	Cameroon	100.00%	0.00%

### (ii) Structured entities

	Nature of business	Ownership interest		
		Country of incorporation	December 2022	December 2021
Restricted Share Performance Plan (RSPP)	Financial services	Nigeria	100%	100%



**27(c)(i) Investment in subsidiaries**

<i>In millions of Naira</i>	<b>Company December 2022</b>	<b>Company December 2021</b>
Access Bank Plc	251,811	-
Grow Microfinance Bank Ltd		-
Hydrogen Payment Services Company Limited	2,000	-
Access Brokers Ltd		-
Access Pensions Limited	36,505	
	<b>290,316</b>	<b>-</b>

Access Bank Plc investment value in its subsidiaries are stated below:

<i>In millions of Naira</i>	<b>Bank December 2022</b>	<b>Bank December 2021</b>
<b>Subsidiaries with continuing operations</b>		
The Access Bank, UK	88,287	60,045
Access Bank, Ghana	32,196	32,196
Access Bank Rwanda	5,221	5,221
Access Bank, Congo	13,205	13,205
Access Bank, Zambia	8,411	8,411
Access Bank, Gambia	7,062	7,062
Access Bank, Sierra Leone	3,398	3,398
Access Bank, Guinea	5,441	5,441
Access Bank, Mozambique	15,310	15,310
Access Bank, Kenya	11,615	11,615
Investment in RSPP scheme	10,077	6,433
Access Bank Pension Fund Custodian	-	2,000
Access Bank, South Africa	38,320	11,412
Access Bank Botswana	34,111	34,028
Access Bank, Cameroon	10,392	-
Balance, end of year	<b>283,045</b>	<b>215,775</b>

Based on the contractual arrangements between the Bank and the shareholders in each of the entities, the Bank has the power to appoint and remove the majority of the board of Directors of each entity.

The relevant activities of each of the listed subsidiaries are determined by the Board of Directors of each entity based on simple majority shares. Therefore, the directors of the Bank concluded that the Bank has control over each of the above listed entities and were consolidated in the Bank financial statements.

All investment in subsidiaries have been classified as non current with a closing balance of ₦290.32Bn.

## 27 (d) Condensed results of consolidated entities

### (i) The condensed financial data of the consolidated entities as at December 2022 are as follows:

Condensed profit and loss <i>In millions of naira</i>	Banking Subsidiaries										Non-Banking Subsidiaries							
	Access Bank Nigeria	The Access Bank UK	Access Bank Ghana	Access Bank Rwanda	Access Bank (R.D. Congo)	Access Bank Zambia	Access Bank Gambia	Access Bank Sierra Leone	Access Bank Guinea	Access Bank Mozambique	Access Bank Kenya	Access Bank South Africa	Access Bank Botswana	Access Bank Cameroon	Access Bank PFC	The Hydrogen Payment Service Ltd BV	Access Bank Investment in RSPP	Access Pension Limited
Operating income	675,906	56,831	60,606	6,319	13,867	12,405	2,015	4,142	1,019	14,912	5,179	5,326	15,588	994	(700)	-	-	2,830
Operating expenses	(394,517)	(15,848)	(18,939)	(3,388)	(8,462)	(5,581)	(1,120)	(2,369)	(1,995)	(12,318)	(3,856)	(11,306)	(15,306)	(1,684)	-	(1,009)	-	(1,749)
Net impairment loss on financial assets	(118,678)	(15,916)	(63,961)	(154)	-	(888)	(8)	(26)	-	(79)	(8)	(203)	2,132	(6)	-	-	-	-
Profit before tax	162,711	25,067	(22,294)	2,776	6,547	5,956	888	1,747	(977)	2,515	1,315	(6,182)	2,415	(695)	(700)	(1,009)	-	1,081
Income tax expense	3,951	(5,709)	(10,199)	(832)	526	(1,033)	(255)	(5)	-	(454)	-	-	(519)	-	-	-	-	(97)
Profit for the year	<b>166,662</b>	<b>19,358</b>	<b>(32,493)</b>	<b>1,944</b>	<b>7,072</b>	<b>4,903</b>	<b>633</b>	<b>1,742</b>	<b>(977)</b>	<b>2,061</b>	<b>1,315</b>	<b>(6,182)</b>	<b>1,896</b>	<b>(695)</b>	<b>(700)</b>	<b>(1,009)</b>	-	<b>984</b>

### The condensed financial data of the consolidated entities as at December 2022 are as follows:

(iii) Assets																		
Cash and cash equivalents	1,449,401	294,179	138,679	19,950	70,876	44,600	6,808	13,879	3,109	38,353	10,486	21,499	51,988	6,498	-	1,136	-	9,223
Non pledged trading assets	77,624	-	22,721	-	-	-	-	-	-	-	882	-	1,463	-	-	-	-	-
Pledged assets	1,265,279	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Derivative financial instruments	399,058	-	-	2,271	-	-	-	-	-	-	-	-	18	-	-	-	-	-
Loans and advances to customers	322,610	585,079	518,202	17,734	291,164	26,866	1,643	3,522	4,647	39,982	15,697	52,578	236,606	324	-	-	-	-
Investment securities	1,946,560	328,081	175,255	35,335	35,884	69,890	8,649	9,068	6,515	20,662	22,276	63,964	29,622	17,939	-	-	-	-
Investment properties	217	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other assets	2,346,050	10,266	15,466	6,329	4,081	6,094	8,112	802	657	15,175	2,382	3,834	3,301	339	78	-	2,880	
Investment in associates	6,904	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Investment in subsidiary	283,045	1,152	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	11,228
Property and equipment	245,070	2,272	17,334	1,412	5,237	3,314	1,230	1,263	1,236	7,368	1,495	2,031	5,034	704	-	638	-	3,722
Intangible assets	59,365	1,776	2,564	666	148	558	214	181	472	910	630	2,342	3,217	86	-	73	-	304
Current tax assets	-	-	-	-	-	-	-	328	-	-	78	-	-	-	-	-	-	-
Deferred tax assets	7,707	-	745	-	2,694	748	-	-	-	3,096	491	-	1,317	-	-	-	-	-
Non-current assets held for sale	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2,397	-	-	-
Assets classified as held for sale	42,038	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	12,535,277	1,741,006	442,562	83,698	148,085	152,071	26,656	29,045	16,636	125,546	54,417	146,249	332,567	25,890	2,397	1,926	11,228	16,129



## 27 (e) Condensed results of consolidated entities

(i) The condensed financial data of the consolidated entities as at December 2021 are as follows:

Condensed profit and loss <i>In millions of naira</i>	The Access Bank UK	Access Bank Ghana	Access Bank Rwanda	Access Bank (R.D. Congo)	Access Bank Zambia	Access Bank Gambia	Access Bank Sierra Leone	Access Bank Guinea	Access Bank Mo- zambique	Access Bank Kenya	Access Bank South Africa	Access Bank Botswana	Access Bank Investment in RSPF	Diamond Finance B.V.
Operating income	49,794	59,126	4,877	13,217	11,424	1,664	2,703	596	9,987	4,652	4,540	16,532	751	-
Operating expenses	(12,469)	(15,309)	(3,318)	(6,061)	(5,349)	(1,190)	(1,578)	(1,044)	(9,078)	(3,827)	(7,821)	(15,202)	(508)	-
Net impairment loss on financial assets	(14,699)	(9,576)	(198)	(1,438)	(2,218)	1	(81)	-	(413)	(5)	(19)	(767)	1	-
Profit before tax	22,626	34,241	1,361	5,719	3,858	476	1,044	(448)	496	820	(3,300)	563	243	-
Income tax expense	(4,974)	(12,040)	(659)	(1,675)	(1,194)	(140)	-	-	-	-	-	-	-	-
Profit for the year	17,652	22,201	702	4,044	2,663	335	1,044	(448)	496	820	(3,300)	563	243	-
<b>Assets</b>														
Cash and cash equivalents	226,904	66,508	23,620	90,236	46,034	14,711	4,685	8,203	36,809	13,649	24,598	59,018	3,531	-
Non pledged trading assets	-	86,344	-	-	-	-	-	-	-	910	-	1,448	-	-
Pledged assets	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Derivative financial instruments	-	1,782	4,111	-	-	-	-	-	-	-	383	111	-	-
Loans and advances to banks	360,135	-	-	-	-	-	-	-	-	-	-	-	-	-
Loans and advances to customers	449,958	71,236	13,025	21,555	22,599	1,784	2,537	763	31,983	12,006	42,938	234,906	-	-
Investment securities	257,647	250,208	24,172	1,944	57,043	6,700	13,512	4,182	18,796	18,395	46,440	18,861	208	-
Investment properties	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other assets	11,037	10,557	1,525	1,961	4,738	7,997	743	150	5,023	1,844	1,780	1,322	72	-
Investment in associates	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Investment in subsidiaries	1,080	-	-	-	-	-	-	-	-	-	-	-	-	-
Property and equipment	2,602	24,653	1,706	4,426	2,643	1,216	961	867	6,689	1,641	1,771	3,675	811	-
Intangible assets	1,136	88	709	194	604	287	371	389	1,334	817	2,232	2,706	75	-
Deferred tax assets	-	3,743	-	2,025	438	-	-	-	2,263	328	-	-	-	-
Non-current assets held for sale	-	-	-	-	-	-	-	-	-	-	-	-	-	190
Assets classified as held for sale	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	1,310,500	515,121	68,868	122,341	134,098	32,695	22,809	14,554	102,897	49,590	120,143	322,048	4,887	-
<b>Financed by:</b>														
Deposits from banks	738,867	39,509	-	-	13,136	7,849	1,864	5,135	-	5,316	-	1	-	-
Deposits from customers	396,875	310,920	52,206	91,159	90,457	19,997	13,446	2,654	76,676	34,385	99,726	249,259	-	-
Derivative Liability	505	-	-	-	-	-	-	-	-	-	-	-	-	-
Debt securities issued	-	-	-	-	-	-	-	-	-	-	5,078	-	-	-
Retirement benefit obligations	5	22	-	-	4	-	-	-	-	-	-	-	-	-
Current tax liabilities	-	-	479	-	1,227	-	-	-	-	712	-	(555)	-	-
Other liabilities	10,637	14,475	2,477	7,140	7,073	749	2,483	686	8,133	3,165	3,422	7,386	66	-
Interest-bearing loans and borrowings	-	54,290	4,186	5,408	6,496	-	-	-	1,904	-	1,993	24,547	-	-

Contingent settlement provisions

Deferred tax liabilities

Equity

102	2,478	179	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
163,509	93,427	9,340	18,635	15,705	4,065	4,996	6,047	15,741	6,012	9,924	42,440	4,788	7,513	-	-	-	-	-	-
1,310,499	515,121	68,868	122,341	134,098	32,696	22,808	14,554	102,898	49,590	120,143	322,048	4,887	7,513	-	-	-	-	-	-

## 28 (a) Property and equipment

Group	Leasehold improvement and buildings	Land	Computer hardware	Furniture & fittings	Motor vehicles	Capital work-in-progress	Total
<i>In millions of Naira</i>							
<b>Cost</b>							
Balance at 1 January 2022	137,621	32,985	45,393	86,838	30,367	21,461	354,665
Acquired from business combination	685	-	289	596	472	-	2,041
Acquisitions	10,756	919	13,336	15,905	7,767	28,738	77,422
Disposals	(8,046)	(384)	(2,144)	(1,781)	(3,904)	(4,396)	(20,655)
Reclassifications	62	-	127	729	-	(919)	-
Write-offs	(72)	-	-	-	-	(132)	(203)
Reversals/Reclassification from(to) others	-	-	-	-	-	-	-
Reclassifications	-	-	-	-	-	-	-
Transfers	993	-	777	5,122	-	(6,892)	-
Translation difference	4,248	592	(701)	(1,422)	(649)	(3,394)	(1,327)
<b>Balance at 31 December 2022</b>	<b>146,247</b>	<b>34,112</b>	<b>57,077</b>	<b>105,987</b>	<b>34,053</b>	<b>34,466</b>	<b>411,943</b>
<b>*RESTATED</b>							
Balance at 1 January 2021	119,160	32,973	40,059	76,481	27,203	13,970	309,845
Acquired from business combination	5,608	-	780	1,408	74	67	7,937
Acquisitions	7,703	152	3,850	7,706	3,871	17,556	40,837
Disposals	(2,612)	(143)	(605)	(1,339)	(2,321)	(632)	(7,652)
Reclassifications	-	-	-	-	-	-	-
Reversals/Reclassification from(to) others	-	-	-	-	-	-	-
Transfers	5,333	-	805	1,776	1,280	(9,194)	-
Translation difference	2,466	3	557	971	260	(288)	3,970
Balance at 31 December 2021	137,621	32,985	45,393	86,838	30,367	21,461	354,665
<b>Depreciation and impairment losses</b>							
Balance at 1 January 2022	21,062	-	33,919	62,537	19,448	-	136,965
Acquired from business combination	-	-	-	-	-	-	-
Charge for the year (a)	5,936	-	5,256	10,468	4,123	-	25,783
Impairment Charge	-	-	-	-	-	-	-
Disposal	(491)	-	(662)	(1,077)	(2,801)	-	(5,031)
Write-Offs	-	-	-	-	-	-	-

Transfers	-	-	-	-	-	-	-	-	-
Translation difference	3,965	-	(244)	(221)	(290)	-	-	-	3,208
<b>Balance at 31 December 2022</b>	<b>30,471</b>	<b>-</b>	<b>38,270</b>	<b>71,707</b>	<b>20,480</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>160,925</b>
Balance at 1 January 2021	16,311	-	28,791	51,977	15,824	-	-	-	112,903
Charge for the year	4,073	-	5,178	10,800	4,603	-	-	-	24,653
Impairment Charge	-	-	-	-	-	-	-	-	-
Disposal	(903)	-	(208)	(490)	(1,157)	-	-	-	(2,758)
Write-Offs	(13)	-	(48)	(153)	-	-	-	-	(214)
Transfers	-	-	-	-	-	-	-	-	-
Translation difference	1,594	-	207	402	178	-	-	-	2,381
Balance at 31 December 2021	21,062	-	33,919	62,537	19,448	-	-	-	136,966
Carrying amounts	<b>115,776</b>	<b>34,112</b>	<b>18,808</b>	<b>34,281</b>	<b>13,574</b>	<b>34,466</b>	<b>-</b>	<b>-</b>	<b>251,018</b>
Right of use assets (see 28(b) below)	<b>47,332</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>47,332</b>
<b>Balance at 31 December 2022</b>	<b>163,109</b>	<b>34,112</b>	<b>18,808</b>	<b>34,281</b>	<b>13,574</b>	<b>34,466</b>	<b>-</b>	<b>-</b>	<b>298,351</b>
Balance at 31 December 2021	146,593	32,985	11,474	24,301	10,919	21,461	-	-	247,734
<b>Depreciation charge on property plant and equipment and right of use assets</b>									
Total Depreciation charge (a+b)	<b>10,736</b>	<b>-</b>	<b>5,256</b>	<b>10,468</b>	<b>4,123</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>30,584</b>

(a) Estimates of useful life and residual value, and the method of depreciation, are reviewed at a minimum at each reporting year. Any changes are accounted for prospectively as a change in estimate.

(b) The leasehold improvements do not represent lessor's asset

The total balance for non current property and equipment for the year is ₦250.84Bn.

**Classified as:**

Current	-	-	-	-	-	-	-	-	-
Non current	<b>115,776</b>	<b>34,112</b>	<b>18,808</b>	<b>34,281</b>	<b>13,574</b>	<b>34,466</b>	<b>-</b>	<b>-</b>	<b>251,014</b>
	<b>115,776</b>	<b>34,112</b>	<b>18,808</b>	<b>34,281</b>	<b>13,574</b>	<b>34,466</b>	<b>-</b>	<b>-</b>	<b>251,017</b>

## 28 (b) Leases

### Group

This note provides information for leases where the Company is a lessee.

i	Right-of-use assets	Land N'000	Building N'm	Total N'm
	Opening balance as at 1 January 2022	-	42,405	42,405
	Acquired from business combination (Note 44)	-	900	900
	Additions during the year	-	27,240	27,240
	Disposals during the year	-	(6,546)	(6,546)
	*Derecognition due to lease modifications	-	(550)	(550)
	Translation difference	-	(84)	(84)
	<b>Closing balance as at 31 December 2022</b>	<b>-</b>	<b>63,365</b>	<b>63,365</b>
	Opening balance as at 1 January 2021	-	37,376	37,376
	Acquired from business combination (Note 44)	-	682	682
	Additions during the year	-	5,584	5,584
	Disposals during the year	-	(356)	(356)
	*Derecognition due to lease modifications	-	(410)	(410)
	Translation difference	-	(470)	(470)
	Closing balance as at 31 December 2021	-	42,405	42,405
	Depreciation			
	Opening balance as at 1 January 2022	-	11,902	11,902
	Charge for the year (b)	-	4,801	4,801
	Disposals during the year	-	-	-
	*Derecognition due to lease modifications	-	(221)	(221)
	Translation difference	-	(33)	(33)
	<b>Closing balance as at 31 December 2022</b>	<b>-</b>	<b>16,449</b>	<b>16,449</b>
	<b>Net book value as at 31 December 2022</b>			
	Opening balance as at 1 January 2021	-	46,916	46,916
	Charge for the year	7,839	7,839	7,839
	Disposals during the year	4,518	4,518	4,518
	*Derecognition due to lease modifications	-	-	-
	Translation difference	-	-	-
	Closing balance as at 31 December 2021	14	14	14
	Net book value as at 31 December 2021	12,371	12,371	12,371
	Net book value as at 31 December 2021	-	30,034	30,034

ii	Amounts recognised in the statement of profit or loss	N'm
	Depreciation charge of right-of-use assets	N'millions
	Interest expense (included in finance cost)	4,787
	Expense relating to short-term leases (included in other operating expenses)	-
	Expense relating to leases of low-value assets (included in other operating expenses)	-
	Total cash outflow for leases as at December 2022	-

\*This relates to lease contracts that were modified during the year, subsequently derecognised and new contracts were drawn up to represent the new leases.



## 28 (c) Property and equipment

Company <i>In millions of Naira</i> Cost	Leasehold improvement and buildings	Land	Computer hardware	Furniture & fittings	Motor vehicles	Capital work-in - progress	Total
Balance at 1 January 2022	-	-	-	-	-	-	-
Acquisitions	-	-	27	105	811	-	944
Disposals	-	-	-	-	-	-	-
Reclassification from(to) others	-	-	-	-	-	-	-
Transfers	-	-	-	-	-	-	-
Write-Offs	-	-	-	-	-	-	-
<b>Balance at 31 December 2022</b>	-	-	<b>27</b>	<b>105</b>	<b>811</b>	-	<b>944</b>
Balance at 1 January 2021	-	-	-	-	-	-	-
Acquisitions	-	-	-	-	-	-	-
Disposals	-	-	-	-	-	-	-
Reclassification	-	-	-	-	-	-	-
Transfers	-	-	-	-	-	-	-
Write-Offs	-	-	-	-	-	-	-
Balance at 31 December 2021	-	-	-	-	-	-	-
	Leasehold improvement and buildings	Land	Computer hardware	Furniture & fittings	Motor vehicles	Capital work-in - progress	Total
<b>Depreciation and impairment losses</b>							
Balance at 1 January 2022	-	-	-	-	-	-	-
Charge for the year (a)	-	-	5	14	79	-	98
Disposal	-	-	-	-	-	-	-
<b>Balance at 31 December 2022</b>	-	-	<b>5</b>	<b>14</b>	<b>79</b>	-	<b>98</b>
Balance at 1 January 2021	-	-	-	-	-	-	-
Charge for the year (a)	-	-	-	-	-	-	-
Impairment charge	-	-	-	-	-	-	-
Disposal	-	-	-	-	-	-	-
Balance at 31 December 2021	-	-	-	-	-	-	-
Carrying amounts	-	-	<b>22</b>	<b>91</b>	<b>732</b>	-	<b>845</b>

Right of use assets (see 28(d) below)

**Balance at 31 December 2022**

Balance at 31 December 2021

-	-	-	-	-	-	-
-	-	22	91	732	-	845
-	-	-	-	-	-	-

**Depreciation charge on property and equipment and right of use assets**

Total Depreciation/Impairment charge (a+b)

-	-	5	14	79	-	98
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(a) Estimates of useful life and residual value, and the method of depreciation, are reviewed at a minimum at each reporting year. Any changes are accounted for prospectively as a change in estimate.

The total balance for non current property, plant and equipment for the year is ₺1.1 Billion

**Classified as:**

Current

Non current

-	-	-	-	-	-	-
-	-	22	91	732	-	845
-	-	22	91	732	-	845

## 29 Intangible assets

Group	Goodwill	WIP	Purchased Software	Core deposit intangible	Customer relationship	Brand	Total Intangible
<i>In millions of Naira</i>							
<b>Cost</b>							
<b>December 2022</b>							
Balance at 1 January 2022	12,664	3,487	51,360	28,665	12,652	4,725	113,552
Arising from business combination (See note 44)	34,925	-	-	-	-	-	34,925
*Changes Arising from final assessment	83	-	-	-	-	-	83
Acquisitions	-	10,318	7,989	-	-	-	18,307
Transfer	-	-	-	-	-	-	-
Disposal	-	-	-	-	-	-	-
Reclassification	-	(4,001)	4,001	-	-	-	(0)
Write off	-	(35)	(1,933)	-	-	-	(1,967)
Translation difference	-	7	930	-	-	-	937
Balance at 31 December 2022	<b>47,672</b>	<b>9,777</b>	<b>62,347</b>	<b>28,665</b>	<b>12,652</b>	<b>4,725</b>	<b>165,836</b>
<b>December 2021</b>							
Balance at 1 January 2021	11,782	1,601	41,009	28,665	12,652	4,725	100,433
Arising from business combination (See note 44)	882	332	4,732	-	-	-	5,947
Acquisitions	-	2,807	5,224	-	-	-	8,031
Reclassification	-	(1,092)	1,092	-	-	-	-
Write off	-	(168)	(41)	-	-	-	(210)
Translation difference	-	7	(656)	-	-	-	(648)
Balance at 31 December 2021	12,664	3,487	51,360	28,665	12,652	4,725	113,552
<b>Amortization and impairment losses</b>							
Balance at 1 January 2022	-	-	30,559	7,883	3,479	1,299	43,219
Amortization for the year	-	-	9,235	2,866	1,265	472	13,839
Write off	-	-	(928)	-	-	-	(928)
Translation difference	-	-	619	-	-	-	619
Balance at 31 December 2022	-	-	39,485	10,749	4,744	1,772	56,749
Balance at 1 January 2021	-	-	23,186	5,016	2,214	827	31,243

Amortization for the year	-	-	-	-	-	-	-	-	-
Impairment charge	-	-	8,370	2,866	-	472	-	-	12,974
Write off	-	-	(355)	-	-	-	-	-	(355)
Translation difference	-	-	(643)	-	-	-	-	-	(643)
Balance at 31 December 2021	-	-	30,559	7,883	3,479	1,299	-	-	43,220
<b>Net Book Value</b>									
<b>Balance at 31 December 2022</b>	<b>47,672</b>	<b>9,777</b>	<b>22,862</b>	<b>17,915</b>	<b>7,906</b>	<b>2,953</b>			<b>109,087</b>
Balance at 31 December 2021	12,664	3,487	20,801	20,782	9,172	3,425			70,332

## Intangible assets

Company <i>In millions of Naira</i>	Goodwill	WIP	Purchased Software	Core deposit intangible	Customer relationship	Brand	Total
<b>Cost</b>							
<b>December 2022</b>							
Balance at 1 January 2022	-	-	-	-	-	-	-
Acquisitions	-	-	-	-	-	-	-
Reclassification	-	-	-	-	-	-	-
Write off	-	-	-	-	-	-	-
Balance at 31 December 2022	-	-	-	-	-	-	-
<b>December 2021</b>							
Balance at 1 January 2021	-	-	-	-	-	-	-
Acquisitions	-	-	-	-	-	-	-
Reclassification	-	-	-	-	-	-	-
Write off	-	-	-	-	-	-	-
Balance at 31 December 2021	-	-	-	-	-	-	-
<b>Amortization and impairment losses</b>							
Balance at 1 January 2022	-	-	-	-	-	-	-
Amortization for the year	-	-	-	-	-	-	-
Balance at 31 December 2022	-	-	-	-	-	-	-
Balance at 1 January 2021	-	-	-	-	-	-	-
Amortization for the year	-	-	-	-	-	-	-
Balance at 31 December 2021	-	-	-	-	-	-	-
Carrying amounts							
<b>Balance at 31 December 2022</b>	-	-	-	-	-	-	-
Balance at 31 December 2021	-	-	-	-	-	-	-

Amortization method used is straight line.

	Group		Company	
	December 2022	December 2021	December 2022	December 2021
<b>Classified as:</b>				
Current	109,087		70,332	-
Non current	109,087	70,332	-	-

## 29(b) Intangible assets

### (i) Goodwill is attributable to the acquisition of Diamond Bank Plc and the following subsidiaries:

<i>In millions of Naira</i>	Group December 2022	Group December 2021	Company December 2022	Company December 2021
Diamond Bank Plc (see (a) below)	4,555	4,555	-	-
Access Bank Rwanda (see (b) below)	681	681	-	-
Access Bank Kenya (see (c) below)	6,545	6,546	-	-
Access Bank Botswana (see (d) below)	965	882	-	-
Access Pensions Limited	34,925	-	-	-
	<b>47,671</b>	<b>12,664</b>	<b>-</b>	<b>-</b>

### (a) Diamond bank:

Goodwill is reviewed annually for impairment, or more frequently when there are indications that impairment may have occurred. Impairment assessment has been performed for the year and no losses on goodwill were recognised as at 31 December 2022 (31 December 2021: Nil)

Goodwill is monitored by the Group on an entity by entity basis. Goodwill impairment test was done by comparing the value-in-use for the CGU to the carrying amount of the goodwill based on cash flow projections. The approach is based on estimating the free cash flow to equity to determine the value in use. Cash flows were projected for the first 5 years based on operating results, expected future financial performance and past experience. Beyond 5 years, cash flows were assumed to grow at terminal growth rate of 3.19%. A discount rate of 22.32% was applied based on estimate of cost of capital. This was estimated using the Capital Asset Pricing Model. There were no write-downs of goodwill due to impairment during the year. All assumptions are subject to market and economic conditions. However, we do not see possible changes in these assumptions adversely causing the recoverable amounts of the CGU's declining below their carrying amounts.

The key assumption used in computing the value-in-use for goodwill in during the year are as follows:

Terminal growth rate (i)	3.19%
Discount rate (ii)	31.78%

- (i) Compound annual volume growth rate in the initial five-year year.
- (i) Weighted average growth rate used to extrapolate cash flows beyond the budget year.
- (ii) Pre-tax discount rate applied to the cash flow projections.

### Cash Flow Forecast

Cash flows were projected based on past experience and actual operating results. These cashflows are based on the expected revenue growth for the entity over this 5-year year.

### Discount Rate

Pre-tax discount rate of 31.78% was applied in determining the recoverable amounts for Diamond Bank Plc. This discount rate was estimated using the Bank's beta, the risk-free rate and the equity risk premium of Access Bank.

### Terminal growth rate

The terminal growth rate applied was based on the long term growth rate in GDP of Nigeria.

The key assumptions described above may change as economic and market conditions change. The Group estimates that reasonably possible changes in these assumptions are not expected to cause the recoverable amount of the entity (from which the goodwill arose) to decline below their carrying amount.

## Revenue Growth

Revenue growth were projected based on past growth, actual operating income and the company's 4 year strategic plan. The revenue growth of 9.6% represents the average revenue growth of 4 years. The revenue growth was used to project the cashflows for the business.

## Sensitivity analysis of key assumptions used

	10% increase	10% decrease
Impact of change in discount rate on value-in-use computation (increase/(decrease))	(23,262)	29,545
Impact of change in growth rate on value-in-use computation (increase/(decrease))	(1,115)	1,079
Impact of change in revenue growth on value-in-use computation	921	(901)

There were no write-downs of goodwill due to impairment during the year

### (b) Access Bank Rwanda:

The recoverable amount of Goodwill as at 31 December 2022 is greater than its carrying amount and is thus not impaired. The recoverable amount was determined using a value-in-use computation as ₦11.64bn.

Goodwill is reviewed annually for impairment, or more frequently when there are indications that impairment may have occurred. Impairment assessment has been performed for the year and no losses on goodwill were recognised as at 31 December 2022 (31 December 2021: Nil)

Goodwill is monitored by the Group on cash generating units (CGU) basis. For the purpose of impairment testing, the goodwill has been allocated to Access Bank Rwanda.

Goodwill impairment test was done by comparing the value-in-use for the CGU to the carrying amount of the goodwill based on cash flow projections. The approach is based on estimating the free cash flow to equity to determine the value in use. Cash flows were projected for the first 5 years based on operating results, expected future financial performance and past experience. Beyond 5 years, cash flows were assumed to grow at terminal growth rate of 6.6%. A discount rate of 22.44% was applied based on estimate of cost of capital. This was estimated using the Capital Asset Pricing Model. There were no write-downs of goodwill due to impairment during the year. All assumptions are subject to market and economic conditions. However, we do not see possible changes in these assumptions adversely causing the recoverable amounts of the CGU's declining below their carrying amounts.

The key assumption used in computing the value-in-use for goodwill in during the year are as follows:

	December 2022
Terminal growth rate (i)	6.60%
Revenue Growth	22.44%

- (i) Terminal growth rate used to extrapolate cash flows beyond the budget year.
- (ii) Pre-tax discount rate applied to the cash flow projections.

## Cash Flow Forecast

Cash flows were projected based on past experience and actual operating results. These cashflows are based on the expected revenue growth for the entity over this 5-year year.

## Discount Rate

Pre-tax discount rate of 22.44% was applied in determining the recoverable amounts for the goodwill of Access Bank Rwanda. This discount rate was estimated using beta, risk-free rate and the equity risk premium for Rwanda.



### Terminal growth rate

Terminal growth rate applied was based on the long term growth rate in GDP of Rwanda.

The key assumptions described above may change as economic and market conditions change. The Group estimates that reasonably possible changes in these assumptions are not expected to cause the recoverable amount of the subsidiaries (from which the goodwill arose) to decline below their carrying amount.

### Revenue Growth

Revenue growth were projected based on past growth, actual operating income and the company's 4 year strategic plan. The revenue growth of 9.6% represents the average revenue growth of 4 years. The revenue growth was used to project the cashflows for the business.

### Sensitivity analysis of key assumptions used

	10% increase	10% decrease
Impact of change in discount rate on value-in-use computation (increase/(decrease))	(1,601)	2,127
Impact of change in revenue growth on value-in-use computation	204	(188)

#### (c) Access bank Kenya:

The recoverable amount of Goodwill as at 31 December 2022 is greater than its carrying amount and is thus not impaired. The recoverable amount was determined using a value-in-use computation as ₦44.04bn.

Goodwill is reviewed annually for impairment, or more frequently when there are indications that impairment may have occurred. This is the first impairment assessment.

#### **Goodwill is monitored by the Group on cash generating units (CGU) basis. For the purpose of impairment testing, the goodwill has been allocated to Access Bank Kenya.**

Goodwill impairment test was done by comparing the value-in-use for the CGU to the carrying amount of the goodwill based on cash flow projections. Cash flows were projected for the first 5 years based on operating results, expected future financial performance and past experience. Beyond 5 years, cash flows were assumed to grow at terminal growth rate of 5.47%. A discount rate of 23.77% was applied based on estimate of cost of capital. This was estimated using the Capital Asset Pricing Model. There were no write-downs of goodwill due to impairment during the year. All assumptions are subject to market and economic conditions. However, we do not see possible changes in these assumptions adversely causing the recoverable amounts of the CGU's declining below their carrying amounts.

The key assumption used in computing the value-in-use for goodwill in during the year are as follows:

Terminal growth rate (i)	5.47%
Discount rate (ii)	23.22%

- (i) Compound annual volume growth rate in the initial five-year year.
- (i) Terminal growth rate used to extrapolate cash flows beyond the budget year.
- (ii) Pre-tax discount rate applied to the cash flow projections.

### Cash Flow Forecast

Cash flows were projected based on past experience and actual operating results. These cashflows are based on the expected revenue growth for the entity over this 5-year year.

### Discount Rate

Pre-tax discount rate of 23.77% was applied in determining the recoverable amounts for the goodwill of Access Bank Kenya. This discount rate was estimated using the Bank's beta, the risk-free rate and the equity risk premium of Access Bank.

### Terminal growth rate

The terminal growth rate applied was based on the long term growth rate in GDP of Kenya.

The key assumptions described above may change as economic and market conditions change. The Group estimates that reasonably possible changes in these assumptions are not expected to cause the recoverable amount of the entity (from which the goodwill arose) to decline below their carrying amount.

### Sensitivity analysis of key assumptions used

In thousands of Naira	10% increase	10% decrease
Impact of change in discount rate on value-in-use computation (increase/(decrease))	(2,881)	3,797
Impact of change in growth rate on value-in-use computation (increase/(decrease))	372	(350)

There were no write-downs of goodwill due to impairment during the year.

#### (d) Access bank Botswana:

The recoverable amount of Goodwill as at 31 December 2022 is greater than its carrying amount and is thus not impaired. The recoverable amount was determined using a value-in-use computation as ₦271.73bn.

Goodwill is reviewed annually for impairment, or more frequently when there are indications that impairment may have occurred. This is the first impairment assessment.

**Goodwill is monitored by the Group on cash generating units (CGU) basis. For the purpose of impairment testing, the goodwill has been allocated to Access Bank Botswana.**

Goodwill impairment test was done by comparing the value-in-use for the CGU to the carrying amount of the goodwill based on cash flow projections. Cash flows were projected for the first 5 years based on operating results, expected future financial performance and past experience. Beyond 5 years, cash flows were assumed to grow at terminal growth rate of 4.16%. A discount rate of 8.8% was applied based on estimate of cost of capital. This was estimated using the Capital Asset Pricing Model. There were no write-downs of goodwill due to impairment during the year. All assumptions are subject to market and economic conditions. However, we do not see possible changes in these assumptions adversely causing the recoverable amounts of the CGU's declining below their carrying amounts.

The key assumption used in computing the value-in-use for goodwill in during the year are as follows:

Terminal growth rate (i)	4.16%
Discount rate (ii)	8.80%

(i) Terminal growth rate used to extrapolate cash flows beyond the budget year.  
(ii) Pre-tax discount rate applied to the cash flow projections.

#### Cash Flow Forecast

Cash flows were projected based on past experience and actual operating results. These cashflows are based on the expected revenue growth for the entity over this 5-year year.

#### Discount Rate

Pre-tax discount rate of 8.8% was applied in determining the recoverable amounts for the goodwill of Access Bank Botswana. This discount rate was estimated using the Bank's beta, the risk-free rate and the equity risk premium for Botswana.

#### Terminal growth rate

The terminal growth rate applied was based on the long term growth rate in GDP of Botswana.

The key assumptions described above may change as economic and market conditions change. The Group estimates that reasonably possible changes in these assumptions are not expected to cause the recoverable amount of the entity (from which the goodwill arose) to decline below their carrying amount.

### Sensitivity analysis of key assumptions used

In thousands of Naira	10% increase	10% decrease
Impact of change in discount rate on value-in-use computation (increase/(decrease))	(47,785)	70,391
Impact of change in growth rate on value-in-use computation (increase/(decrease))	22,461	(18,762)

There were no write-downs of goodwill due to impairment during the year.

#### (e) Access Pensions Limited:

During the year, Access Holdings expanded its investment portfolio to include pension fund administration business through the acquisition of First Guarantee Pension Limited ("FGPL") on the 26th of August 2022 and Sigma Pensions Limited ("Sigma") on the 4th of November 2022. Goodwill represents the value derived from a combined synergies of operations. Goodwill is not deductible for tax purposes.

The goodwill of ₦34.925B arising from the acquisition of Sigma and First Guarantee Pension limited (now Access Pensions) is provisional.

### 30 Deferred tax assets and liabilities

#### (a) Group

The following items gave rise to temporary differences during the year. Deferred tax assets and liabilities are attributable to the following items below:

<i>In millions of Naira</i>	December 2022			December 2021		
	Assets	Liabilities	Net	Assets	Liabilities	Net
Property and equipment, and software	32,952	(2,468)	30,484	28,125	(3,810)	24,314
Allowances/(Reversal) for loan losses	36,678	(77)	36,602	24,635	-	24,635
Tax loss carry forward	66,021	-	66,021	2,559	(147)	2,412
Exchange gain/(loss) unrealised	-	(119,595)	(119,595)	-	(49,236)	(49,236)
Acquired Deferred tax asset	-	-	-	-	-	-
Actuarial gain on retirement benefit obligation	-	-	-	9	(4)	5
Fair value gain on equity investments	-	-	-	-	-	-
		(289)	(289)			
Deferred tax assets (net)	135,652	(122,430)	13,222	55,327	(53,198)	2,129

#### (b) Company

Deferred tax assets and liabilities are attributable to the following:

<i>In millions of Naira</i>	December 2022			December 2021		
	Assets	Liabilities	Net	Assets	Liabilities	Net
Property and equipment, and software	72	-	72	-	-	-
Allowances/(Reversal) for loan losses	-	-	-	-	-	-
Tax loss carry forward	-	-	-	-	-	-
Exchange gain unrealised	-	-	-	-	-	-
Acquired Deferred tax asset	-	-	-	-	-	-
Fair value gain on equity investments	-	-	-	-	-	-
Deferred tax on retirement benefit obligation	-	-	-	-	-	-
Deferred tax assets/(liabilities)	72	-	72	-	-	-

Deferred tax asset are recognised for tax losses carried forward to the extent that the realisation of the related tax benefit through future taxable profits is probable. After reviews of the medium-term profit forecasts, the Group considers that there will be sufficient profits in the future against which these losses will be offset.

The amount of unrecognised deferred tax asset as at December 31, 2022 is ₦72 million.

<i>In millions of Naira</i>	Group December 2022	Group December 2021	Company December 2022	Company December 2021
<b>Deferred income tax assets</b>				
– Deferred income tax asset to be recovered after more than 12 months	67,162	48,954	-	-
– Deferred income tax asset to be recovered within 12 months	68,489	6,373	72	-
	135,652	55,327	72	-
<b>Deferred income tax liabilities</b>				
– Deferred income tax liability to be recovered after more than 12 months	(2,834)	(3,957)	-	-
– Deferred income tax liability to be recovered within 12 months	(119,595)	(49,241)	-	-
	(122,430)	(53,198)	-	-

### 30 Deferred tax assets and liabilities

(c) Movement on the net deferred tax assets / (liabilities) account during the year:

	Group December 2022	Group December 2021	Company December 2022	Company December 2021
<i>In millions of Naira</i>				
Balance, beginning of year	2,129	(10,637)	-	-
Acquired from Business Combination	(77)	2,999	-	-
Tax charge	7,433	9,823	72	-
Translation adjustments	1,136	431	-	-
Items included in OCI	539	(487)	-	-
Disposal of subsidiary	(29)	-	-	-
Net deferred tax assets/(liabilities)	11,132	2,129	72	-
<i>Out of which</i>				
Deferred tax assets	135,652	55,327	72	-
Deferred tax liabilities	(122,430)	(53,199)	-	-

	Group December 2022		Group December 2021	
	Deferred Tax Assets	Deferred Tax liabilities	Deferred Tax Assets	Deferred Tax liabilities
<b>Entity</b>				
Access Bank Sierra Leone	-	12	-	20
Access Bank Rwanda	-	186	-	179
Access Bank United Kingdom	-	223	-	102
Access Bank Ghana	-	1,008	3,743	2,478
Access Pensions	-	-	-	34
Access Bank Congo	2,412	-	2,025	-
Access Bank Gambia	-	43	-	36
Access Bank Zambia	-	324	438	-
Access Bank Kenya	491	-	328	-
Access Bank Mozambique	3,096	-	2,263	444
Access Bank Botswana	1,317	-	1,030	-
Access Bank Guinea	-	-	-	32
Access Bank Nigeria	7,707	-	-	4,374
Access Holding Company	72	-	-	-
<b>Total Deferred Tax</b>	<b>15,095</b>	<b>1,796</b>	<b>9,827</b>	<b>7,698</b>

Temporary difference relating to the Group's Investment in subsidiaries as at Dec 31 2022 is ₦42.94billion. As the Group exercises control over the subsidiaries, it has the power to control the timing of the reversals of the temporary difference arising from its investments in them. The Group has determined that the subsidiaries' profits and reserves will not be distributed in the foreseeable future and that the subsidiaries will not be disposed of. Hence, the deferred tax arising from the temporary differences above will not be recognised.

Items included in Other Comprehensive Income

	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
<i>In millions of Naira</i>				
<b>Actuarial gain/loss on retirement benefit obligation</b>				
Gross gain/(loss) on retirement benefit obligation	1,658	(1,499)	-	-
Deferred tax @ 32.5%	(539)	487	-	-
Net balance loss after tax	1,119	(1,012)	-	-

**Deferred Tax asset**

	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
<i>In millions of Naira</i>				
<b>Classified as:</b>				
Current	68,489	6,373	72	-
Non current	67,162	48,954	-	-

**Deferred Tax liability**

	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
<i>In millions of Naira</i>				
<b>Classified as:</b>				
Current	(119,595)	(49,241)	-	-
Non current	(2,834)	(3,957)	-	-

### 31a Investment properties

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Balance at 1 January	217	217	-	-
Acquired from business combination	-	-	-	-
Additions for the year	-	-	-	-
Disposals during the year	-	-	-	-
Valuation gain/(loss)	-	-	-	-
<b>Balance, end of year</b>	<b>217</b>	<b>217</b>	<b>-</b>	<b>-</b>

Investment property of ₦217 million for the Group, represents the value of landed properties which are carried and measured at fair value. There was no rental income from such properties during the year and no restrictions on the realisability of the property.

#### Valuation technique used for fair valuation of investment properties

Investment properties are stated at fair value, which has been determined based on valuations performed by various Estate Surveyors and Valuers. The valuers are industry specialists in valuing these types of investment properties. The fair value is supported by market evidence and represents the amount that would be received to sell the properties in an orderly transaction between market participants at the measurement date in the principal market to which the Group has access at the date of valuation, in accordance with standard issued by the International Valuation Standards Committee. Valuations are performed on an annual basis and the fair value gains and losses are reported in valuation gain on investment properties under other operating income (see note 13). The profits or losses on disposal are also reported in the profit or loss as they occur.

The professional valuers engaged for the preparation of the valuation reports is Paul Osaji and Company (FRC/2013/0000000001098)

All investment properties have been classified as non current with a carrying amount of ₦217 million for Group and Nil for Company

### 31b Assets classified as held for sale

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Balance at 1 January	42,737	28,318	-	-
Additions	7,876	15,703	-	-
Disposals	(8,384)	(995)	-	-
Impairment	-	(290)	-	-
Transfers from assets held for sale	(190)	-	-	-
	<b>42,039</b>	<b>42,737</b>	<b>-</b>	<b>-</b>

The total balance for non current financial assets held for sale for the year is ₦42.04Bn for Group and Nil for Company

#### Classified as:

Current	42,039	42,737	-	-
Non current	-	-	-	-

The professional valuers engaged for the preparation of the valuation reports are: Ubosi Eleh and Company (FRC/2014/00000003997), Odudu and Company (FRC/2012/NIESV/00000000198), Paul Osaji and Company (FRC/2013/0000000001098), Banjo Adeleke and Company (FRC/2013/NIESV/00000003314); and Osas and Oseji (FRC/2012/000000000522). This largely comprises of Land and buildings. The items in non-current asset held for sale are repossessed collateral and this is seen in Note 5.1.3 (g)

### 32 Deposits from financial institutions

<i>In millions of Naira</i>	Group December 2022	Group December 2021	Company December 2022	Company December 2021
Money market deposits	960,476	623,104	-	-
Trade related obligations to foreign banks	1,044,841	1,073,417	-	-
	<b>2,005,316</b>	<b>1,696,521</b>	<b>-</b>	<b>-</b>
Current	2,002,106	1,695,772	-	-
Non-current	3,211	749	-	-

### 33 Deposits from customers

<i>In millions of Naira</i>	Group December 2022	Group December 2021	Company December 2022	Company December 2021
Term deposits	3,462,402	2,895,246	-	-
Demand deposits	3,891,111	2,567,799	-	-
Saving deposits	1,897,725	1,491,782	-	-
	<b>9,251,238</b>	<b>6,954,828</b>	<b>-</b>	<b>-</b>
Current	9,203,871	6,943,800	-	-
Non-current	47,367	11,027	-	-

### 34 Other liabilities

<i>In millions of Naira</i>	Group December 2022	Group December 2021	Company December 2022	Company December 2021
<b>Financial liabilities</b>				
Certified and bank cheques	5,242	3,414	-	-
E-banking payables (see (a) below)	74,892	68,731	-	-
Collections account balances (see (b) below)	452,177	292,295	107	-
Due to subsidiaries	340	-	-	-
Accruals	9,143	8,719	-	-
Contribution to Industrial Training Fund (ITF)	573	457	-	-
Creditors	32,840	29,242	71,656	-
Payable on AMCON	441	861	-	-
Customer deposits for foreign exchange (see (c) below)	88,623	83,902	-	-
Agency services		0		-
Unclaimed dividend (see (d) below)	18,553	17,278	18,553	-
Lease liabilities	12,075	15,306	-	-
Other financial liabilities	56,694	34,005	-	-
ECL on off-balance sheet (see (e) below)	6,871	1,932	-	-
	<b>758,464</b>	<b>556,143</b>	<b>90,316</b>	<b>-</b>
<b>Non-financial liabilities</b>				
Litigation claims provision	2,821	2,537	-	-
Other non-financial liabilities	8,411	2,028	-	-
<b>Total other liabilities</b>	<b>769,695</b>	<b>560,708</b>	<b>90,316</b>	<b>-</b>



<b>Classified as:</b>				
Current	759,788	549,234	90,316	-
Non current	9,908	11,475	-	-
	<b>769,695</b>	<b>560,709</b>	<b>90,316</b>	<b>-</b>

- (a) E-banking payables represent settlements due to other banks use of their electronic channels by the Group's customers. The Group's Receivables from other banks is contained in Note 26.
- (b) Collections are balances held in trust on behalf of customers for various transactions. These include escrows, collection for remittances, payments, etc.
- (c) Customer deposits for foreign exchange represents deposits that customers have made to fulfil foreign currency obligations. The Group's process requires that customers with foreign currency obligations deposit foreign currency to back the transactions. The corresponding balance is in Other deposits with central banks - Cash and balances with banks.
- (d) Unclaimed dividend is the balance of dividend declared by the Company but yet to be claimed by shareholders. The amount relates to the portion that has been transferred to the Company by the Registrar in accordance with Securities and Exchange Commission guidelines on Return of Unclaimed Dividends (See Note 19) for the corresponding assets with Asset Managers. The amount is payable on demand to shareholders.

**\*Restated:** The contribution to the Industrial training fund scheme is being shown as a separate line under other liabilities. This has been stripped out of the accrual line where it was previously warehoused. The amount here represents 1% of the personnel cost of the employer according to the ITF amendment ACT 2011 , Act No 19 section 6, subsection 1.

**(e) Movement in ECL on contingents**

	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Opening balance at 1 January 2022/31 December 2021	1,932	2,740	-	-
Charge for the year	4,949	(893)	-	-
Reclassification	-	-	-	-
Revaluation difference	(10)	85	-	-
Balance, end of year	<b>6,871</b>	<b>1,932</b>	<b>-</b>	<b>-</b>

**(f) Movement in litigation claims provision**

	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Opening balance	2,537	1,920	-	-
Additions	284	617	-	-
Closing balance	<b>2,821</b>	<b>2,537</b>	<b>-</b>	<b>-</b>

<b>ii</b>	<b>Lease liabilities</b>	<b>Group N'm</b>	<b>Company N'm</b>
	Opening balance as at 1 January 2022	15,306	-
	Acquired from business combination	425	-
	Additions	1,196	-
	Interest expense	1,424	-
	Lease payments	(4,899)	-
	Leases terminations in the year	-	-
	*Derecognition due to lease modifications	(562)	-
	Translation difference	(816)	-
	<b>Closing balance as at 31 December 2022</b>	<b>12,075</b>	<b>-</b>
	Current lease liabilities	2,168	-
	Non-current lease liabilities	9,908	-
		<b>12,075</b>	<b>-</b>

<b>ii</b>	<b>Lease liabilities</b>	<b>Group N'm</b>	<b>Company N'm</b>
	Opening balance as at 1 January 2021	13,588	-
	Acquired from business combination	830	-
	Additions	1,612	-
	Interest expense	1,215	-
	Lease payments	(2,560)	-
	Leases terminations in the year	-	-
	*Derecognition due to lease modifications	(719)	-
	Translation difference	1,341	-
	<b>Closing balance as at 31 December 2022</b>	<b>15,306</b>	<b>-</b>
	Current lease liabilities	3,832	-
	Non-current lease liabilities	11,475	-
		<b>15,306</b>	<b>-</b>

<b>iii)</b>	<b>Liquidity risk (maturity analysis of undiscounted lease liabilities)</b>	<b>Group N'm</b>	<b>Company N'm</b>
	Less than 6 months	886	-
	6-12 months	1,786	-
	Between 1 and 2 years	2,301	-
	Between 2 and 5 years	3,219	-
	Above 5 years	3,480	-
	<b>Closing balance as at 31 December 2022</b>	<b>11,671</b>	<b>-</b>
	Carrying amount	12,075	-

\*This relates to lease contracts that were modified during the year, subsequently derecognised and new contracts were drawn up to represent the new leases.

### 35 Debt securities issued

<i>In millions of Naira</i>	Group December 2022	Group December 2021	Company December 2022	Company December 2021
Debt securities at amortised cost:				
Eurobond debt security (see (i) below)	232,651	213,609	-	-
Green Bond (see (ii) below)	38,871	15,468	-	-
Local Bond (see (iii) below)	35,730	31,567	-	-
Debentures (see (iv) below)	0	3,851	-	-
	<b>307,253</b>	<b>264,495</b>	<b>-</b>	<b>-</b>

#### Movement in Debt securities issued:

<i>In millions of Naira</i>	Group December 2022	Company December 2022
Net debt as at 1 January 2022	264,495	-
Debt securities issued	21,887	-
Repayment of debt securities issued	-	-
Total changes from financing cash flows	286,382	-
The effect of changes in foreign exchange rates	18,852	-
<b>Other changes</b>		
Interest expense	22,816	-
Interest paid	(20,797)	-
Balance as at 31 December 2022	<b>307,253</b>	<b>-</b>

<i>In millions of Naira</i>	Group December 2021	Company December 2021
Net debt as at 1 January 2021	169,160	-
Arising from business combination	-	-
Debt securities issued	208,961	-
Repayment of debt securities issued	(123,972)	-
Total changes from financing cash flows	254,149	-
The effect of changes in foreign exchange rates	8,506	-
Other changes		
Interest expense	21,734	-
Interest paid	(19,894)	-
Balance as at 31 December 2021	<b>264,495</b>	<b>-</b>

- (i) This refers to US\$500,000,000 notes of 6.125% interest issued on 21 September 2021 with a maturity date of 21 September 2026. It represents an amortised cost of ₦213.6bn
- (ii) Access Bank PLC issued an unsecured green bond on March, 18, 2019 with a coupon rate of 15.5% payable semi-annually. The bond has a tenor of 5 years and is due on March, 2024. During the year, the Bank issued a puttable Senior unsecured USD\$50,000,000 Step-Up Green Notes on May 3, 2022 with a coupon rate of 5.50% and 7.25% at put option date (May 3, 2024) payable semi-annually. The bond has a tenor of 5 years and is due on May, 2027.
- (iii) Access Bank PLC issued a local bond on July, 4, 2019 with a coupon rate of 15.5% payable semi-annually. The bond has a tenor of 7 years and is due on July, 2026.
- The principal amount on the notes are payable at maturity, whilst interest is payable on a semi-annual basis at their respective interest rates.
- (iv) Access South Africa issued a Tier II subordinated convertible debenture of 183Mn South African Rand on June, 30, 2021 with a coupon rate of 2% above 6 months JIBAR payable semi-annually. The bond has a tenor of 5 years and is due on September, 2026. The Bonds have a call option date of 1st July, 2026 and the issuer's call is subject to supervisory's approval.

### 36 Interest bearing borrowings

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
African Development Bank (see note (a))	8,909	13,437	-	-
Netherlands Development Finance Company (see note (b))	158,564	140,460	-	-
Citi Bank (see note (c))	8,386	-	-	-
European Investment Bank (see note (d))	23,995	32,502	-	-
Deutsche Investitions- und Entwicklungsgesellschaft (DEG) (see note (e))	9,473	3,454	-	-
International Finance Corporation (see note (f))	40,620	58,767	-	-
French Development Agency (see note (g))	10,901	11,851	-	-
Mashreq Bank PSC Syndicated Trade Finance Facility (see note (h))	312,417	269,932	-	-
Invest International (see note (i))	9,284	-	-	-
US Development Finance Corporation (see note (j))	91,904	-	-	-
Overseas Private Investment Corporation (OPIC) (see note (k))	4,591	8,457	-	-
Botswana Development Corporation Limited (see note (l))	10,649	5,367	-	-
Norfund Private Equity Company (see note (m))	7,812	-	-	-
Microfinance Enhancement Facility SA, SI-CAV-SIF (MEF) (see note (n))	-	4,308	-	-
Botswana Building Society - long term loan (see note (o))	71	149	-	-
Société De Promotion Et De Participation Pour La Coopératio Économique S.A. ('Proparco') (see note (p))	4,637	4,266	-	-
Kgori Capital Proprietary Limited (see note (q))	793	800	-	-
Central Bank of Rwanda (see note (r))	2,182	4,186	-	-
Central Bank of Nigeria under the Commercial Agriculture Credit Scheme (see note (s))	4,275	6,002	-	-
Central Bank of Nigeria - Shared Agent Network Expansion Facility (SANEF) (see note (t))	1,737	2,027	-	-
Bank of Industry-Power & Airline Intervention Fund (see note (u))	1,150	1,892	-	-
Special Refinancing & Restructuring Intervention fund (SRRIF) (see note (v))	1,503	2,380	-	-
Central Bank of Nigeria - Salary Bailout facilities (see note (w))	59,963	61,358	-	-
Central Bank of Nigeria - Excess Crude Account (see note (x))	101,808	110,798	-	-
Real Sector And Support Facility (RSSF) (see note (y))	11,983	13,884	-	-
Development Bank of Nigeria (DBN) (see note (z))	93,521	73,892	-	-
Real Sector Support Facility (RSSF) Differentiated Cash Reserve Requirement Scheme (DCRR) (see note (aa))	333,108	211,804	-	-
Nigeria Mortgage Refinance Company (NMRC) (see note (ab))	5,366	5,564	-	-
Africa Export and Import Bank (AFREXIM) (see note (ac))	-	30,848	-	-
Ghana International Bank (see note (ad))	7,995	-	-	-
BOI Power and steel (PAIF) (see note (ae))	7,233	10,374	-	-
Creative Industry Financing Initiative Fund (CIFI) (see note (af))	1,213	1,625	-	-

Accelerated Agricultural Development Scheme (AADS) (see note (ag))	1,978	2,085	-	-
Non-Oil Export Stimulation Facility (NESF) (see note (ah))	9,130	4,022	-	-
Health Sector Intervention (HSI) Differentiated Cash Reserve Requirement Scheme (DCRR) (see note (ai))	19,054	16,739	-	-
Lagos State Employment Trust Fund (LESTF) W Initiative (see note (aj))	383	1,001	-	-
ECOWAS Bank for Investment and Development (EBID) (see note (ak))	1,050	2,329	-	-
Standard Chartered Bank GH. Ltd (see note (al))	-	12,575	-	-
Bunge SA (see note (am))	-	4,096	-	-
Cargill, Inc (see note (an))	-	3,621	-	-
JP Morgan Chase Bank N.A. (see note (ao))	-	8,265	-	-
FCC Securities (see note (ap))	-	12,398	-	-
Norsad Finance Limited (see note (aq))	-	1,993	-	-
Bank of Zambia - (TMTRF) (see note (ar))	3,499	6,057	-	-
ABC Holdings Ltd (see note (as))	-	1,904	-	-
Other loans and borrowings	18,893	3,789	-	-
	<b>1,390,029</b>	<b>1,171,260</b>	<b>-</b>	<b>-</b>

There have been no defaults in any of the borrowings covenants during the year

- (a) The amount of ₦8,909,310,639 (USD 19,321,862) represents the outstanding balance in the on-lending facility granted to the Bank by AFDB (Africa Development Bank) in three tranches. The first tranche of USD35 million has matured and was fully paid out in August 2016. The second tranche was disbursed in August 2014 (USD 90m) for a period of 10years, while the third tranche came in June 2016 for (USD 10m) for a period of 9 years. The principal amount is repayable semi-annually starting from February 2017 for both tranches. Interest is paid semi annually at 3% above 6 months LIBOR. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (b) The amount of ₦158,108,313,992 (USD 342,893,763) represents the outstanding balance in the on-lending facility granted to the Bank by the Netherlands Development Finance Company effective from March 2018 (USD 100m), Feb 2019 (USD 162.5m), August 2020 (USD 93.8m) and October 2022 (USD 45m) for a period of 5 years, 10 years, 10 years and 6 years respectively. The principal amount is repayable semi-annually from July 2019, quarterly from May 2019, January 2026, semi-annually from November 2023 respectively while interest is paid semi annually at 5.5% above 6 months LIBOR, quarterly at 7.83% above 3 months LIBOR for the first 5 years and 12% above 3 months LIBOR for the last 5 years, quarterly at 9.61% and semi annually at 4.5% above 6 months LIBOR. It also includes the facility granted to Ghana in December 2022 for a period of 7 years at 8.67% with interest (starting June 2023) and principal (starting June 2025) payable semi-annually.

Two facilities were also granted to Congo in Dec 2019 for a period of 5 and 3 years respectively with the principal amount repayable semi-annually from Jan 2022 and Jan 2021 respectively while interest is paid semi annually at 4.2% above LIBOR and 4% above LIBOR respectively. From this creditor, the bank has nil undrawn balance as at 31 December 2022.

- (c) The amount of ₦8,385,613,558 (USD 18,186,106) represents the outstanding balance in on-lending facility was granted to the Bank by CITI Bank in November 2022 (USD 20M) for a period of 3 years. The principal amount is repayable quarterly from January 2024, while the interest portion is payable quarterly at 3.30% above 3 months SOFR and 330bps. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (d) The amount of ₦23,995,042,218 (USD 52,038,695) represents the outstanding balance on three on-lending facilities granted to the Bank by the European Investment Bank (EIB) in September 2015 (USD 27.9m), March 2016 (USD 27.1m) and July 2020 (USD 68.7m) for a period of 8 years each for the first two and a period of 5 years for the last one. Interest is paid semi-annually at 2.6%, 2.6% respectively above 6 months LIBOR and 3.04% for the last one. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (e) The amount of ₦9,473,497,749 (USD 20,545,430) represents the outstanding balance on the on-lending facility of USD 15mn granted to the Bank by the Deutsche Investitions- und Entwicklungsgesellschaft (DEG) in December 2017 (USD 15m) for a period of 7 and a half years. The principal amount will be repayable semi-annually from

May 2019 while interest is paid semi annually at 7.69% above 6months LIBOR. It also includes the ZAR 250,000,000 facility granted to South Africa in December 2022 for a period of 7 years with the principal and interest amount repayable quarterly at 11.27%. From this creditor, the bank has nil undrawn balance as at 31 December 2022.

- (f) The amount of ₦40,619,639,589 (USD 88,092,907) represents the outstanding balance on the on-lending facility of USD 87.5mn granted to the Bank by International Finance Corporation for a period of 10 years. The principal amount will be repayable quarterly from September 2024, while interest is paid quarterly at 7.65% above 3 months LIBOR. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (g) The amount of ₦10,901,298,496 (USD 23,641,940) represents the outstanding balance on the on-lending facility of USD 30mn granted to the Bank by French Development Agency for a period of 8 years. The principal amount will be repayable semi annually from November 2020 while interest is paid quarterly at 3.57%. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (h) The amount of ₦312,416,640,488 (USD 677,546,390) represents the outstanding balance on the on-lending facility in three tranches granted to the Bank by the MashreqBank PSC. The first tranche of USD 634.5m has matured and was fully paid out in July 2022. The second and third tranche were disbursed in August 2022 (USD 462.5m and USD 160m), for a period of 1 year and 2 years respectively. There will be a bullet repayment of principal at maturity in August 2023 and August 2024, while interest is paid semi annually from February 2023 at 1.95% above 6 months SOFR. It also includes the facility granted to South Africa in June 2022 for a period of 1 year. Interest is paid quarterly at currently 5.9023% which includes (3m SOFR + 2.75% Margin + 0.26% CAS (Credit Adjustment Spread)) and Principal is to be paid in bullet at the end of term. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (i) The amount of ₦9,283,542,729 (USD 20,133,469) represents the outstanding balance on the on-lending facility of USD 20mn granted to the Bank by tInvest International in September 2022 for 6 years. The principal amount will be paid in 10 equal installments from November 2022, while interest is paid semi-annually at 4.5% above 6 months LIBOR. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (j) The amount of ₦91,904,012,323 (USD 199,314,709) represents the outstanding balance on the on-lending facility of USD 200mn granted to Access Bank by the US Development Finance

Corporation in November 2022 for 10 years. The principal amount will be repayable quarterly from January 2025 while interest is paid quarterly at 3.90% above 3 moths SOFR. From this creditor, the bank has nil undrawn balance as at 31 December 2022.

- (k) The amount of ₦4,591,494,991 (USD 9,957,699) represents the outstanding balance on the on-lending facility of USD 40mn granted to Access Bank Botswana by the Overseas Private Investment Corporation ("OPIC"). On 7 March 2017 BancABC Botswana (now Access Bank Botswana) finalised a USD 40 million Fintech and Financial Inclusion Debt Facility. The loan has a 7 year tenure with a 3 year moratorium on Capital. Interest is paid quarterly during the three years and the Capital is paid in 16 equal instalments after year 3. The rate is three month Libor plus a margin of 4.45%. From this creditor, the bank has nil undrawn balance as at 31 December 2022
- (l) The amount of ₦10,648,684,103 (USD 23,094,088) represents the outstanding balance on the on-lending facility of BWP 150mn granted to Access Bank Botswana by the Botswana Development Corporation Ltd (BDC) in 2018. The loan has a 10 year tenure (maturing 3 August 2028) at an interest rate of bank rate (currently 4.75%) and a margin of 4%. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (m) The amount of ₦7,811,782,273 (USD 16,941,623) represents the outstanding balance on the on-lending facility granted to Access Bank Ghana by Norfund in November 2022. The loan has a 5 year tenure (maturing November 2027) at an interest rate of 8.94%. Interest is to be paid semi-annually beginning in June 2023. Principal repayment is semi-annually for the next 4 years. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (n) The on-lending facility of USD 10mn was granted to Access Bank Botswana by the Microfinance Enhancement Facility SA, SICAV-SIF in January 2019 for 3 years. The principal amount was bullet which was paid at maturity in January 2022 while interest is paid semi annually at 4.25% above 6 months LIBOR. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (o) The amount of ₦71,216,360 (USD 154,449) represents the outstanding balance on the on-lending facility granted to Access Bank Botswana by the Botswana Building Society in January 2008 for 14 years. The principal amount is paid monthly and interest is also paid monthly at 4.5%. From this creditor, the bank has nil undrawn balance as at 31 December 2022.

- (p) The amount of ₦4,636,889,743 (USD 10,056,148) represents the outstanding balance on the on-lending facility of USD 10mn granted to Access Bank Botswana by the Société De Promotion Et De Participation Pour La Coopératio Économique S.A. ('Proparco') in 2020 for 10 years. The principal amount will be bullet at maturity in April 2030 while interest is paid semi annually at 6.65% above 6 months LIBOR. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (q) The amount of ₦4,636,889,743 (USD 10,056,148) represents the outstanding balance on the on-lending facility of USD 10mn granted to Access Bank Botswana by the Société De Promotion Et De Participation Pour La Coopératio Économique S.A. ('Proparco') in 2020 for 10 years. The principal amount will be bullet at maturity in April 2030 while interest is paid semi annually at 6.65% above 6 months LIBOR. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (r) The amount of ₦2,181,800,119 (USD 4,731,729) represents the outstanding balance on the on-lending facility granted to Access Bank Rwanda by the Central Bank of Rwanda in 2021 for a year. The principal amount will be bullet at maturity in 2023 while interest is paid at maturity at 8%. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (s) The amount of ₦4,274,929,108 represents the outstanding balance on the on-lending facility granted to the Bank by Central Bank of Nigeria in collaboration with the Federal Government of Nigeria (FGN) in respect of Commercial Agriculture Credit Scheme (CACs) established by both CBN and the FGN for promoting commercial agricultural enterprises in Nigeria. The facility is for a maximum year of 7 years at a zero percent interest rate to the Bank. The Bank did not provide security for this facility. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (t) The amount of ₦1,736,522,384 represents an outstanding balance on the on-lending facility granted to the Bank by Central Bank of Nigeria, to facilitate the rapid rollout of agent networks across Nigeria supporting the expansion of a shared Agent Network to deepen financial inclusion in Nigeria. The total facility has a tenor of 10 years at a 5% interest rate and the facility is meant for CBN Licensed Mobile Money Operators and Super Agents. The principal amount will be repayable quarterly after the 1 year interest moratorium and the 2 years principal moratorium. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (u) The amount of ₦1,150,414,662 represents the outstanding balance on intervention credit granted to the Bank by the Bank of Industry (BOI), a company incorporated in Nigeria, to be applied to eligible power and airline projects. The total facility has a maximum tenor of 13.5 years. A management fee of 1% deductible at source is paid by the Bank under the on-lending agreement and the Bank is under obligation to on-lend to customers at an all-in interest rate of 7% per annum. Though the facility is meant for on-lending to borrowers within the power and aviation sectors, the Bank remains the primary obligor to the BOI and therefore assumes the risk of default of customers. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (v) The amount of ₦1,502,753,425 represents the outstanding balance on intervention credit granted to the bank by the Bank of Industry (BOI) under the Special refinancing and Restructuring intervention fund, with a 10 year tenor which is due on the 24 April 2024. The bank has a 36 months moratorium on the facility after which principal repayment will be charged quarterly. Though the facility is meant for on-lending to borrowers in specified sectors, the Bank remains the primary obligor to the BOI and therefore assumes the risk of default of customers. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (w) The amount of ₦59,962,742,579 represents the outstanding balance on the state salary bailout facilities granted to the bank by the Central Bank of Nigeria for onward disbursements to state governments for payments of salary of workers of the states. The facility has a tenor of 20 years with a 2% interest payable to the CBN. The Bank is under obligation to on-lend to the states at an all-in interest rate of 9% per annum. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (x) The amount of ₦101,807,649,072 represents the outstanding balance on the excess crude account loans granted to the bank by the Central Bank of Nigeria for onward disbursements to state governments. The facility has a tenor of 20 years with a 2% interest payable to the CBN. The Bank is under obligation to on-lend to the states at an all-in interest rate of 9% per annum. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (y) The amount of ₦11,983,144,616 represents the outstanding balance on the on-lending facility granted to the Bank by Central Bank of Nigeria in respect of the Real Sector Support Facility (RSSF) established by CBN. The facility tenor is for a range of 7 to 10 years inclusive of 24 months moratorium at a 3% interest rate to the Bank. An additional facility of NGN2bn was disbursed under the scheme for a period of 7 years inclusive of 1 year moratorium at a 3% interest rate to the Bank. From this creditor, the bank has nil undrawn balance as at 31

December 2022.

(z) The amount of ₦73,384,897,883 represents the outstanding balance on four on-lending facilities granted to the Bank by the Development Bank of Nigeria in two series in respect of the Micro, Small and Medium Scale Enterprises (MSMEs) and Small Corporates. The facilities are for a maximum of 3 years at a 9.6% interest rate to the Bank. A third series of about 1.68bn was disbursed for a period of 10 years. The fourth facility of about 70bn was disbursed for a period of 10 years at an interest rate of 10%. It also includes the 20bn disbursed in August 2022, for a maximum of 3 years. Principal repayment will begin in February 2024 while interest is at a rate of 12%. From this creditor, the bank has nil undrawn balance as at 31 December 2022.

(aa) The amount of ₦333,107,859,971 represents the outstanding balance on the on-lending facility granted to the Company by Central Bank of Nigeria in respect of the Real Sector Support Facility (RSSF) Differentiated Cash Reserve Requirement scheme (DCCR) established by CBN supporting Reddington Multi-specialist Hospital, Dana Motors, Lafarge Africa PLC. The facility is for a maximum period of 7 years inclusive of 12 months moratorium for Reddington and Dana and a 24 months moratorium for Lafarge at a 0% interest rate to the Company. Additional amounts were disbursed between July 2019 and November 2019 in favor of 5 other beneficiaries amounting to 34.58bn for a period of 7 years with 2 years moratorium at 2% interest rate on a quarterly basis for the first 4 counterparties and 10 years with no moratorium at 1% interest rate on a quarterly basis for the last counterparty. There were additional facilities disbursed in 2020 in favor of 16 other beneficiaries amounting to about ₦59bn for a period of 4 to 10 years inclusive of 6 months to 2 years moratorium at 2% interest rate on a quarterly basis. Additionally, facility worth 149bn was disbursed in 2022 to for mangal, BUA, retail supermarket etc for a period of 7.5 to 10 years at 2% interest rate on a quarterly basis. From this creditor, the bank has nil undrawn balance as at 31 December 2022.

As a result of the Covid-19 outbreak, CBN has decided to do the do the following for all CBN intervention facilities;

1. Extend the moratorium by granting a further moratorium of one year on all principal repayments, effective March 1, 2020 for all CBN intervention facilities.
2. Reduce Interest rate on all applicable CBN intervention facilities from 9 to 5% per annum for 1 year effective March 1, 2020.

(ab) The amount of ₦5,365,758,071 represents the outstanding balance on the on-lending facility granted to the Company by Nigeria Mortgage Refinance Company. The facility is for a maximum

period of 15 years commencing from the date of execution of this agreement at a 14.5% interest rate to the Company. From this creditor, the bank has nil undrawn balance as at 31 December 2022.

(ac) The on-lending facility of USD 25mn granted to the Company by Africa Export and Import Bank (AFREXIM) in May 2018 for a period of 3 years has fully matured and has been settled. From this creditor, the bank has nil undrawn balance as at 31 December 2022.

(ad) The amount of ₦7,994,902,735 (USD 17,338,761) represents the outstanding balance on the on-lending facility granted to Access Bank Ghana by Ghana International Bank in October 2022. The principal amount will be bullet at maturity in 2023 while interest is paid at maturity at 7.59%. From this creditor, the bank has nil undrawn balance as at 31 December 2022.

(ae) The amount of ₦7,232,987,290 represents the outstanding balance on intervention credit granted to the Company by the Bank of Industry (BOI), a company incorporated in Nigeria. The total facility has a maximum tenor of 15 years. A management fee of 1% deductible at source is paid by the Company under the on-lending agreement and the Company is under obligation to on-lend to customers at an all-in interest rate of 7%. Though the facility is meant for on-lending to borrowers in specified sectors, the Company remains the primary obligor to the BOI and therefore assumes the risk of default of customers. From this creditor, the bank has nil undrawn balance as at 31 December 2022

(af) The amount of ₦1,212,841,044 represents the outstanding balance on the on-lending facility granted to the Company by the Central Bank of Nigeria under the Creative Industry Financing Initiative established by the CBN. The initiative is on a request by request basis. The tenor of the facilities granted ranges from 3 to 10 years inclusive of a maximum of 24 months moratorium. There are currently 14 beneficiaries under the initiative. The Company is under obligation to on-lend to customers at an all-in interest rate of 9% with 2% remitted to CBN. The Company remains the primary obligor to CBN and therefore assumes the risk of default of customers. From this creditor, the bank has nil undrawn balance as at 31 December 2022.

(ag) The amount of ₦1,978,026,741 represents the outstanding balance on the on-lending facility granted to the Company by Central Bank of Nigeria in respect of the Accelerated Agricultural Development Scheme (AADS) on behalf of Bayelsa State Government. The facility is for a period of 3 years inclusive of 24 months moratorium at a 4% interest rate repayable on a monthly basis. From this creditor, the bank has nil undrawn balance as at 31 December 2022.



- (ah) The amount of ₦9,129,848,865 represents the outstanding balance on the on-lending facility granted to the Company by Central Bank of Nigeria in respect of the Non-Oil Export Stimulation Facility (NESF) supporting Leaf Tobacco and Commodities Nigeria Limited in acquiring additional machinery for expansion of their facilities. The facility is for a period of 6 years inclusive of 12 months moratorium at a 1% interest rate repayable on a quarterly basis which will increase to 2% effective March 1, 2022. It also includes an additional N5bn disbursed in September 2022 for a period of 7 years at 2% interest repayable on a quarterly basis. Principal repayment will start in October 2024, payable on a quarterly basis. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (ai) The amount of ₦19,054,256,074 represents the outstanding balance on the on-lending facility granted to the Company by Central Bank of Nigeria through the Health Sector Intervention Facility (HSIF) window of the Real Sector Support Facility (RSSF) Differentiated Cash Reserve Requirement scheme (DCCR) supporting 8 beneficiaries (N7.6bn). The tenor of the facility ranges from 4 to 10 years inclusive of maximum moratorium of 12 months. The interest is set at 1% repayable on a quarterly basis which will increase to 2% effective March 2022. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (aj) The amount of ₦382,617,374 represents the outstanding balance on the on-lending facility granted to the Company by Lagos State Employment Trust Fund (LESTF) to support financial inclusion of women in Lagos state. The tenor of the facility is 2 years. The interest is set at 5% repayable on a monthly basis. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (ak) The amount of ₦1,050,297,283 (USD 2,277,808) represents the outstanding balance on the on-lending facility granted to the Group's Subsidiary in Ghana by ECOWAS Bank for Investment and Development (EBID) for two different facilities which attracts an interest rate of 4.75% for 90 days and 2.75% for 63 days respectively disbursed on 29 June 2022 and 6 June 2022 all with principal and interest payable at maturity. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (al) This on-lending facility was granted to the Group's Subsidiary in Ghana by Standard Chartered Bank GH. Ltd. Two tranches were disbursed on 29 June 2021 and 3 June 2021 at an interest rate of 2.97% for 9 months and 1 year respectively where principal and interest were payable at maturity. The Facility has fully matured with the balances paid off. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (am) The facility was granted to the Group's Subsidiary in Ghana by Bunge SA which attracts an interest rate of 5.24% for 175 days was disbursed on 1 June 2022. The principal and interest were payable at maturity. The Facility has fully matured with the balances paid off. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (an) The facility was granted to the Group's Subsidiary in Ghana by Cargill, Inc. which attracts an interest rate of 3.16% for 357 days was disbursed on 15 October 2021. The principal and interest are payable semi-annually. The Facility has fully matured with the balances paid off. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (ao) The facility was granted to the Group's Subsidiary in Ghana by JP Morgan Chase Bank N.A. which attracts an interest rate of 3.18% for 374 days was disbursed on 26 November 2021. The principal and interest are payable at maturity. The Facility has fully matured with the balances paid off. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (ap) The facility was granted to the Group's Subsidiary in South Africa by Norsad Finance Limited disbursed 30 January 2020 which attracts an interest rate of 5.5% plus 3 months JIBAR for 3 years with interest and principal paid quarterly. The Facility has fully matured with the balances paid off. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (aq) The facility was granted to the Group's Subsidiary in South Africa by Norsad Finance Limited disbursed 30 January 2020 which attracts an interest rate of 5.5% plus 3 months JIBAR for 3 years with interest and principal paid quarterly. The Facility has fully matured with the balances paid off. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (ar) The amount of ₦3,499,336,594 (USD 7,589,106) represents the outstanding balance on the on-lending facility granted to the Group's Subsidiary in Zambia by Bank of Zambia - (TMTRF) which attracts an interest rate ranging from 9.5% to 10.25% with tenors ranging from 30 days to 7 years with eight different facilities disbursed on 31 July 2020, 10 March 2021, 3 December 2021 and 15 December 2021. Interest is payable quarterly after 12 months moratorium and principal is paid at maturity. From this creditor, the bank has nil undrawn balance as at 31 December 2022.
- (as) This on-lending facility granted to the Group's Subsidiary in Mozambique by ABC Holdings Ltd for two facilities disbursed on 1 Dec 2017 and 31 Dec 2016 for a period of 5 and 10 years respectively which attracts an interest rate of 8.5% and 14.25% respectively with Semi-annual repayment of interest and Principal on maturity. The balances for this facility has been paid off. From this creditor, the bank has nil undrawn balance as at 30 June 2022.

## Reconciliation of interest bearing borrowings

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Company December 2022</b>
Balance as at 1 January 2022	1,171,260	-
Proceeds from interest bearing borrowings	682,981	-
Arising from business combination	-	-
Repayment of interest bearing borrowings	(509,479)	-
Total changes from financing cash flows	1,344,762	-
The effect of changes in foreign exchange rates	41,531	-
<b>Other changes</b>		
Interest expense	51,900	-
Interest paid	(48,164)	-
Balance as at 31 December 2022	<b>1,390,029</b>	<b>-</b>

<i>In millions of Naira</i>	<b>Group December 2021</b>	<b>Company December 2021</b>
Balance as at 1 January 2021	791,455	-
Proceeds from interest bearing borrowings	429,362	-
Arising from business combination (Note 44)	31,567	-
Repayment of interest bearing borrowings	(114,479)	-
Total changes from financing cash flows	1,137,906	-
The effect of changes in foreign exchange rates	23,697	-
<b>Other changes</b>		
Interest expense	45,620	-
Interest paid	(35,963)	-
Balance as at 31 December 2021	<b>1,171,260</b>	<b>-</b>

## 37 Retirement benefit obligation

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Recognised liability for defined benefit obligations (see note (a) below)	3,244	3,846	-	-
Liability for defined contribution obligations	33	31	-	-
	<b>3,277</b>	<b>3,877</b>	<b>-</b>	<b>-</b>

### (a) Defined benefit obligations

The amounts recognised in the statement of financial position are as follows:

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Post employment benefit plan (see note (i) below)	3,244	3,846	-	-
Recognised liability	<b>3,244</b>	<b>3,846</b>	<b>-</b>	<b>-</b>

### (i) Post employment benefit plan

The Group operates a non-contributory, unfunded lump sum defined benefit post employment benefit plan for top executive management of the Group from General Manager and above based on the number of years spent in these positions. The scheme is also aimed at rewarding executive directors and other senior executives for the contributions to achieving the Group's long-term growth objectives.

There is no funding arrangement with a trustee for the Post employment benefit plan as the Group pays for all obligations from its current year profit as such obligations fall due. Depending on their grade, executive staff of the Group upon retirement are entitled to certain benefits based on their length of stay on that grade.

The amount recognised in the statement of financial position is as follows:

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Defined benefit obligations at 1 January	3,846	4,584	-	-
Acquired from business combination	-	-	-	-
Charge for the year:				
-Interest costs	19	354	-	-
-Current service cost	317	406	-	-
-Past service cost	-	-	-	-
-Benefits paid	5,433	-	-	-
-Pension under the scheme	(8,029)	-	-	-
Net actuarial gain/(loss) for the year remeasured in OCI:	-	-	-	-
Remeasurements - Actuarial gains and losses arising from changes in correction of past data	940	-	-	-
Remeasurements - Actuarial gains and losses arising from changes in salary increases	346	(52)	-	-
Remeasurements - Actuarial gains and losses arising from changes in promotions	477	-	-	-
Remeasurements - Actuarial gains and losses arising from changes in financial assumption	(194)	(1,125)	-	-

Remeasurements - Actuarial gains and losses arising from changes in demographic experience	88	(321)	-	-
Balance, end of year	<b>3,244</b>	<b>3,846</b>	-	-
Expense recognised in income statement:				
Current service cost	317	406	-	-
Interest on obligation	19	354	-	-
Total expense recognised in profit and loss (see Note 14)	<b>337</b>	<b>761</b>	-	-

All retired benefit obligations have been classified as non current with a closing amount of ₦3.24 billion billion for Group

The weighted average duration of the defined benefit obligation is 4 years. The information on the maturity profile of the defined benefit plan includes the maturity analysis and the distribution of the timing of payment.

### Risk exposure

Through its defined benefit pension plan, the group is exposed to a number of risks, the most significant of which are detailed below:

- Changes in bond yields - A decrease in government bond yields will increase plan liabilities, although this will be partially offset by an increase in the value of the plans' bond holdings.
- Inflation risks - Some of the group's pension obligations are linked to salary inflation, and higher inflation will lead to higher liabilities.
- Life expectancy - The majority of the plans' obligations are to provide benefits for the life of the member, so increases in life expectancy will result in an increase in the plans' liabilities

The sensitivities below relates to Group and Company.

December 2022	Impact on defined benefit obligation		
	Decrease in assumption by 1%	Liability changes to	Total comprehensive income
<i>In millions of Naira</i>			
Effect of changes in the assumption to the discount rate	Decrease in assumption by 1%	Liability changes to	Total comprehensive income
Effect of changes in assumption to the salary growth	-	-	-
Effect of changes in assumption to the mortality rate	-	-	-

	Impact on defined benefit obligation		
	Increase in assumption by 1%	Liability changes to	Total comprehensive income
Effect of changes in the assumption to the discount rate	Increase in assumption by 1%	Liability changes to	Total comprehensive income
Effect of changes in assumption to the salary growth	-	-	-
Effect of changes in assumption to the mortality rate	-	-	-

December 2021	Impact on defined benefit obligation		
	Decrease in assumption by 1%	Liability changes to	Total comprehensive income
<i>In millions of Naira</i>			
Effect of changes in the assumption to the discount rate	Increase in liability by 5.6%	4,013	(167)
Effect of changes in assumption to the salary growth	Decrease in liability by 4.9%	3,689	157
Effect of changes in assumption to the mortality rate	Decrease in liability by 0.02%	3,842	3

<b>Impact on defined benefit obligation</b>			
	<b>Increase in assumption by 1%</b>	<b>Liability changes to</b>	<b>Total comprehensive income</b>
Effect of changes in the assumption to the discount rate	Decrease in liability by 5.2%	3,689	157
Effect of changes in assumption to the salary growth	Increase in the liability by 5.2%	4,012	(166)
Effect of changes in assumption to the mortality rate	Increase in the liability by 0.1%	3,850	(4)

The above sensitivity analysis are based on a change in an assumption while holding all other assumptions constant. In practice, this is unlikely to occur, and changes in some of the assumptions may be correlated. When calculating the sensitivity of the defined benefit obligation to significant actuarial assumptions the same method (present value of the defined benefit obligation calculated with the projected unit credit method at the end of the year) has been applied as when calculating the pension liability recognised within the statement of financial position. The methods and types of assumptions used in preparing the sensitivity analysis did not change compared to the previous year.

#### **Actuarial assumptions:**

Principal actuarial assumptions at the reporting date (expressed as weighted averages):  
The most recent valuation was performed by Alexander Forbes as at 31 December 2022.

	<b>December 2022</b>	<b>December 2021</b>
Discount rate	14.00%	12.80%
Future salary increases	5.00%	5.00%
Retirement age for both male and female	60 years	60 years
Retirement rate: 50 – 59 (average rate)	1.70%	1.70%
Withdrawal rate: 18 – 29	4.50%	4.50%
Withdrawal rate: 30 – 44	6.00%	6.00%
Withdrawal rate: 45 – 50	5.00%	5.00%
Withdrawal rate: 51 – 59 (average rate)	1.70%	1.70%

Assumptions regarding future mortality before retirement are based on A49/52 ultimate table published by the Institute of Actuaries of United Kingdom. The rate used to discount post employment benefit obligations has been determined by reference to the yield on Nigerian Government bonds of medium duration. This converts into an effective yield of 11.4% as at 31 December 2022. For members in active service as at the valuation date, the projected unit credit method of valuation as required under the IFRS has been adopted.

## 38 Capital and reserves

### A Share capital

<i>In millions of Naira</i>	<b>Company December 2022</b>	<b>Company December 2021</b>
<b>a. Issued and fully paid-up :</b>		
35,545,225,622 Ordinary shares of 50k each	17,773	-

#### Ordinary shareholding:

The holders of ordinary shares are entitled to receive dividends as declared from time to time and are entitled to vote at meetings of the Company. All ordinary shares rank pari-passu with the same rights and benefits at meetings of the Company.

#### Preference shareholding:

Preference shares do not carry the right to vote. Preference shareholders have priority over ordinary shareholders with regard to the residual assets of the Company and participate only to the extent of the face value of the shares plus any accrued dividends. No preference shares were in issue as at the end of the year

The movement on the issued and fully paid-up share capital account during the year was as follows:

<i>In millions of Naira</i>	<b>Company December 2022</b>
Balance, beginning of the year	-
Additions through Share transfer to Holding Company by virtue of change in structure	17,773
Balance, end of the year	17,773

<i>In millions of Naira</i>	<b>Company December 2021</b>
Balance, beginning of the year	-
Additions through scheme of merger	-
Balance, end of the year	-

#### (b) The movement on the number of shares in issue during the year was as follows:

<i>In millions of units</i>	<b>Company December 2022</b>	<b>Company December 2021</b>
Balance, beginning of the year	-	-
Additions through Share transfer to Holding Company by virtue of change in structure	35,545	
Balance, end of the year	35,545	-

### B Share premium

Share premium is the excess paid by shareholders over the nominal value for their shares.

<i>In millions of Naira</i>	<b>Company December 2022</b>
Balance, beginning of the year	-
Additions through Share transfer to Holding Company by virtue of change in structure	234,039
Balance, end of the year	234,039

<i>In millions of Naira</i>	<b>Company December 2021</b>
Balance, beginning of the year	-
Additions through scheme of merger	-
Balance, end of the year	-

### **C Additional Tier 1 Capital**

Access Bank Nigeria issued a U.S.\$500,000,000 Perpetual Fixed Rate Resetable Non callable prior to 5.25 years Additional Tier 1 (AT1) Subordinated Notes under its U.S.\$1,500,000,000 Global Medium Term Note Programme listed on the London Stock Exchange.

The principal terms of the issue are described below:

- 1) The AT1 security will rank in claim behind all present and future Senior Obligation; pari passu without any preference among themselves with all present and future parity obligations and in priority to all payments in respect of all present and future Junior Obligations.
- 2) The AT1 security is undated and are redeemable, at the option of the company in whole at (i) any time from 7 October 2026 up to and including the First Reset Date of January 7, 2027 and (ii) every Interest Payment Date thereafter (Issuer Call Date). In addition, the AT1 security is redeemable, at the option of the Company, in whole in the event of certain changes in the tax or regulatory treatment of the securities.
- 3) AT1 security will bear a fixed rate of interest of 9.125 percent until the initial call date or the initial reset date, as the case may be. After the initial call date or the initial reset date, as the case may be, in the event that they are not redeemed, the AT1 security will bear interest at a rate per annum equal to the aggregate of (i) the Reset Margin of 8.07 per cent. per annum and (ii) the then prevailing U.S. Treasury Rate.
- 4) Interest on the AT1 security will be due and payable only at the sole discretion of the company, and it has sole and absolute discretion at all times and for any reason to cancel (in whole or in part) any interest payment that would otherwise be payable on any interest payment date. Interest on the Notes will be payable semi-annually in arrears commencing on 7 July 2022.

<i>In millions of Naira</i>	<b>Initial call date</b>	<b>Group December 2022</b>	<b>Group December 2021</b>
U.S.\$500,000,000 Perpetual Fixed Rate Resetable NC 5.25 Additional Tier 1 Subordinated Notes	2026	206,355	206,355
Balance, end of the year		<b>206,355</b>	206,355

### **D Retained Earnings**

	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Retained earnings	408,702	397,273	(1,150)	-

### **E Other components of equity**

	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Other regulatory reserves (see i(a) below)	158,305	136,728	-	-
Share Scheme reserve	3,513	3,217	-	-
Treasury Shares	(11,228)	(7,513)	-	-
Capital Reserve	3,489	3,489	-	-

Fair value reserve	78,960	(9,713)	-	-
Foreign currency translation reserve	30,122	38,191	-	-
Regulatory risk reserve	78,556	6,714	-	-
	<b>341,715</b>	<b>171,113</b>	<b>-</b>	<b>-</b>

**(i) Other reserves**

**Other regulatory reserves**

**Statutory reserves**

Nigerian banking regulations require Access Bank Nigeria to make an annual appropriation to a statutory reserve. As stipulated by S.16(1) of the Banks and Other Financial Institution Act of Nigeria, an appropriation of 30% of profit after tax is made if the statutory reserve is less than paid-up share capital and 15% of profit after tax if the statutory reserve is greater than the paid up share capital.

**SMEEIS Reserves**

The Small and Medium Enterprises Equity Investment Scheme (SMEEIS) reserve is maintained to comply with the Central Bank of Nigeria (CBN)/ Banker's committee's requirement that all licensed deposit money banks in Nigeria set aside a portion of the profit after tax in a fund to be used to finance equity investment in qualifying small and medium scale enterprises. Under the terms of the guideline (amended by a CBN letter dated 11 July 2006), the contributions will be 10% of profit after tax and shall continue after the first 5 years but banks' contribution shall thereafter reduce to 5% of profit after tax.

However, this is no longer mandatory. Therefore, no additional appropriation has been done during the year.

The small and medium scale industries equity investment scheme reserves are non-distributable.

**i(a)**

<b>Group</b>	<b>Statutory reserves</b>		<b>SMEEIS Reserves</b>		<b>Total</b>	
	<b>December 2022</b>	<b>December 2021</b>	<b>December 2022</b>	<b>December 2021</b>	<b>December 2022</b>	<b>December 2021</b>
<i>In millions of Naira</i>						
Opening	103,216	82,063	827	827	104,043	82,890
Transfers during the year	21,576	21,153	-	-	21,576	21,153
Closing	124,793	103,216	827	827	125,619	104,043
<b>Company</b>						
<i>In millions of Naira</i>						
Opening	-	-	-	-	-	-
Transfers during the year	-	-	-	-	-	-
Closing	-	-	-	-	-	-

**(ii) Share scheme reserve**

This represents the total expenses incurred in providing the Company's shares to its qualifying staff members under the RSP scheme.

**(iii) Treasury shares**

This represents the shares held by the new RSP scheme which have not yet been allocated to staff based on the pre-determined vesting conditions.

**(iv) Capital reserve**

This balance represents the surplus nominal value of the reconstructed shares of the Company which was transferred from the share capital account to the capital reserve account after the share capital reconstruction in October 2006. The Shareholders approved the reconstruction of 13,956,321,723 ordinary shares of 50 kobo each of the company in issue to



6,978,160,860 ordinary shares of 50 kobo each by the creation of 1 ordinary shares previously held.

**(v) Fair value reserve**

The fair value reserve comprises the net cumulative change in the fair value of investments measured through other comprehensive income until the investment is derecognised or impaired.

**(vi) Foreign currency translation reserve**

This balance appears only in the Group accounts and represents the foreign currency exchange difference arising from translating the results and financial position of all the group entities (none of which has the currency of a hyper-inflationary economy) that have a functional currency different from the presentation currency.

**(vii) Regulatory risk reserve**

The regulatory risk reserves warehouses the difference between the allowance for impairment losses on balance on loans and advances based on Central Bank of Nigeria prudential guidelines and Central Bank of the foreign subsidiaries regulations, compared with the loss incurred model used in calculating the impairment under IFRS.

**(viii) Retained earnings**

Retained earnings are the carried forward recognised income net of expenses plus current year profit attributable to shareholders.

**F Non-controlling Interest**

This represents the Non-controlling interest's (NCI) portion of the net assets of the Group

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>
Access Bank, Gambia	546	592
Access Bank, Sierra Leone	31	49
Access Bank Zambia	4,846	4,253
Access Bank, Rwanda	1,289	919
Access Bank, Congo	9	5
Access Bank, Ghana	(1,838)	7,772
Access Bank, Mozambique	6	4
Access Bank, Kenya	2	1
Access Bank, South Africa	523	365
Access Bank, Botswana	8,773	9,517
Access Pensions Limited	8,619	
	<b>22,807</b>	<b>23,477</b>

This represents the NCI share of profit/(loss) for the year.

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>
Access Bank, Gambia	76	40
Access Bank, Sierra Leone	14	8
Access Bank Zambia	933	507
Access Bank, Rwanda	171	62
Access Bank, Congo	2	1
Access Bank, Ghana	(2,145)	1,465
Access Bank, Mozambique	0	0
Access Bank, Kenya	0	0
Access Bank, South Africa	(130)	(318)

Access Bank, Botswana	414	123
Access Pensions Limited	477	
	<b>(187)</b>	<b>1,888</b>

During the year, Access bank Ghana paid dividend to its shareholders. The amount paid to NCI is NxxxMn (Dec 2015 : N39.69Mn)

	<b>Group December 2022</b>	<b>Group December 2021</b>
<b>Proportional Interest of NCI in subsidiaries</b>	%	%
Access Bank, Gambia	12%	12%
Access Bank, Sierra Leone	1%	1%
Access Bank Zambia	19%	19%
Access Bank, Rwanda	9%	9%
Access Bank Congo	0%	0%
Access Bank, Ghana	7%	7%
Access Bank, Mozambique	0.02%	0.02%
Access Pensions	48%	
Access Bank, Kenya	0.02%	0.02%
Access Bank, South Africa	2.11%	9.65%
Access Bank, Botswana	21.85%	21.85%
Access Pensions Limited	48.49%	

## **G Dividends**

<i>In millions of Naira</i>	<b>Company December 2022</b>	<b>Company December 2021</b>
Interim dividend paid (June 2022: 20k)	7,109	-
Final dividend paid ( Dec 2021: 70k)	24,882	-
	<b>31,991</b>	<b>-</b>
Final dividend proposed (Dec 2022: 1.30k)	46,209	-
Number of shares	35,545	35,545

The Directors proposed an interim dividend of ₦1.30k for the year ended 31 December 2022.

## 39 Contingencies

### Claims and Litigation

The Group is a party to numerous legal actions arising out of its normal business operations. The Directors believe that, based on currently available information and advice of counsel, none of the outcomes that result from such proceedings will have a material adverse effect on the financial position of the Group, either individually or in the aggregate. ₦2.82Bn provision has been made as at 31 December 2022.

### Contingent liability and commitments

In common with other banks, Group conducts business involving acceptances, performance bonds and indemnities. The majority of these facilities are offset by corresponding obligations of third parties. Contingent liabilities and commitments comprise acceptances, endorsements, guarantees and letters of credit.

### Nature of Instruments

An acceptance is undertaken by a Group to pay a bill of exchange drawn on a customer. The Group expects most acceptances to be presented, but reimbursement by the customer is normally immediate. Endorsements are re-

sidual liabilities of the Group in respect of bills of exchange, which have been paid and subsequently rediscounted.

Guarantees and letters of credit are given as security to support the performance of a customer to third parties. As the Group will only be required to meet these obligations in the event of the customer's default, the cash requirements of these instruments are expected to be considerably below their nominal amounts.

Other contingent liabilities include transaction related custom and performance bonds and are generally short term commitments to third parties which are not directly dependent on the customer's credit worthiness. Commitments to lend are agreements to lend to a customer in the future, subject to certain conditions. Such commitments are either made for a fixed year, or have no specific maturity dates but are cancellable by the lender subject to notice requirements. Documentary credits commit the Group to make payments to third parties, on production of documents, which are usually reimbursed immediately by customers.

The table below summarises the fair value amount of contingent liabilities and commitments off-financial position risk:

Acceptances, bonds, guarantees and other obligations for the account of customers:

#### a. These comprise:

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
<b>Contingent liabilities:</b>				
Transaction related bonds and guarantees	693,915	518,560	-	-
<b>Commitments:</b>				
Clean line facilities for letters of credit, unconfirmed letters of credit and other commitments	842,563	618,809	-	-
	<b>1,536,476</b>	<b>1,137,369</b>	<b>-</b>	<b>-</b>

## 40 Reconciliation to the Cash and Cash Equivalents

### (a) Cash and cash equivalents include the following for the purposes of the statement of cash flows:

<i>In millions of Naira</i>	<b>Group December 2022</b>	<b>Group December 2021</b>	<b>Company December 2022</b>	<b>Company December 2021</b>
Cash on hand and balances with banks	1,025,202	1,078,727	2,488	-
Unrestricted balances with central banks	186,533	72,671	-	-
Money market placements	152,682	102,503	-	-
Investment under management	29,812	28,197	29,812	-
Treasury bills with original maturity of less than 90days	539,198	246,825	-	-
	<b>1,933,427</b>	<b>1,528,924</b>	<b>32,300</b>	<b>-</b>

Cash and cash equivalent for the purpose of the preparation of the statement of cash flows excludes cash collaterals held for letters of credit and the mandatory cash deposit held with the Central Bank of Nigeria.

### (b) Reconciliation of movements of liabilities to cash flows arising from financing activities

<i>In millions of Naira</i>	<b>Debt securities issued</b>		<b>Interest bearing borrowings</b>	
	<b>Group December 2022</b>	<b>Company December 2022</b>	<b>Group December 2022</b>	<b>Company December 2022</b>
Net debt	264,495	-	1,171,260	-
Acquired from business combinations	-	-	-	-
Proceeds from interest bearing borrowings	-	-	682,981	-
Repayment of interest bearing borrowings	-	-	(509,479)	-
Debt securities issued	21,887	-	-	-
Repayment of debt securities issued	-	-	-	-
Total changes from financing cash flows	286,382	-	1,344,762	-
The effect of changes in foreign exchange rates	18,852	-	41,693	-
<b>Other changes</b>				
Interest expense	22,816	-	51,900	-
Interest paid	(20,797)	-	(48,164)	-
Balance	<b>307,253</b>	<b>-</b>	<b>1,390,191</b>	<b>-</b>

<i>In millions of Naira</i>	<b>Debt securities issued</b>		<b>Interest bearing borrowings</b>	
	<b>Group December 2021</b>	<b>Company December 2021</b>	<b>Group December 2021</b>	<b>Company December 2021</b>
Net debt	169,160	-	791,455	-
Proceeds from interest bearing borrowings	-	-	429,362	-
Arising from business combination	-	-	31,567	-
Repayment of interest bearing borrowings	-	-	(114,479)	-
Debt securities issued	208,961	-	-	-
Repayment of debt securities issued	(123,972)	-	-	-
Total changes from financing cash flows	254,149	-	1,137,906	-

The effect of changes in foreign exchange rates	8,506	-	23,697	-
<b>Other changes</b>				
Interest expense	21,734	-	45,620	-
Interest paid	(19,894)	-	(35,963)	-
Balance	<b>264,494</b>	<b>-</b>	<b>1,171,259</b>	<b>-</b>

(C) Non-cash investing activities and financing activities:

The following activities as listed below are the items that have been identified as non cash investing and financing activities arising from the merger

Acquisition of Right of use assets-(see note 28 (b))

Partial settlement of a business combination through the issuance of shares (see note 44(a))

#### 41 Contraventions of the Companies and Other Financial Institutions Act of Nigeria and CBN circulars

S/N	Regulatory Body		Date
(I)	Central Bank of Nigeria	Sum of N2m in respect of breach of accounts administration agreement	11 Mar 2022
(II)	Central Bank of Nigeria	Sum of N2m in respect of wrong account opening with mismatched details	11 Jul 2022
(III)	Central Bank of Nigeria	Sum of N100million being penalty for contravening guidelines on FX	8 Dec 2022
(IV)	Central Bank of Nigeria	Sum of N500million being penalty for contravening guidelines on FX	8 Dec 2022

#### 42 Events after reporting date

Subsequent to the end of the financial year, the Board of Directors proposed an final dividend of ₦1.30k each payable to shareholders on register of shareholding at the closure date.

Following the close of the financial year, Access Bank Ghana exchanged ₦153Bn (GHS 3.48Bn) of its existing domestic bonds for a series of new bonds with maturity dates commencing from 2027 to 2038 under the Ghanaian government's Exchange Program. The Central Securities Depository of Ghana allotted the new bonds on the 21st of February 2023. The impact of the impairment on the existing bonds at 31 December 2022 was duly recognised in the consolidated financial statements for the Group.

## 43 Related party transactions

Parties are considered to be related if one party has the ability to control the other party or exercise influence over the other party in making financial and operational decisions, or one other party controls both. The definition includes subsidiaries, associates, joint ventures and the Group's pension schemes, as well as key management personnel.

### Transactions with key management personnel

The Group's key management personnel, and persons connected with them, are also considered to be related parties. The definition of key management includes the close members of family of key personnel and any entity over which key management exercise control. The key management personnel have been identified as the executive and non-executive directors of the Group. Close members of family are those family members who may be expected to influence, or be influenced by that individual in their dealings with Access Holdings PLC and its subsidiaries.

### Parent

The parent company, which is also the ultimate parent company, is Access Holdings PLC.

#### (a) Loans and advances to related parties

The bank granted various credit facilities to its subsidiary companies and key management personnel. Key Management Personnel is defined as members of the Board of Directors of the bank, including their close members of family and any entity over which they exercise control. Close member of family are those who may be expected to influence or be influenced by that individual in dealings with the bank.

The rates and terms agreed are comparable to other facilities being held in the bank's portfolio. Details of these are described below:

<b>Year ended 31 December 2022</b>	<b>Directors and other key management personnel (and close family members)</b>	<b>Subsidiaries</b>	<b>Associate</b>	<b>Total</b>
<i>In millions of Naira</i>				
Balance, beginning of year	1,180	-	-	<b>1,180</b>
Net movement during the year	(175)	-	-	<b>(175)</b>
Balance, end of year	1,354	-	-	<b>1,354</b>
Interest income earned	42	-	-	<b>42</b>
ECL due from related parties expense	-	-	-	<b>-</b>

The loans issued to directors and other key management personnel (and close family members) as at 31 December is N1.35Bn and they are repayable in various cycles ranging from monthly to annually over the tenor. The transactions were carried out at arms length and have an average tenor of 4 years. The loans are collateralised by a combination of lien on shares of quoted companies, fixed and floating debentures, corporate guarantee, negative pledge, domiciliation of proceeds of company's receivables, legal mortgages and cash.

The loan to subsidiaries relates to a foreign interbank placements of USD525m granted during the year. It is a non-collateralised placement advanced at an average interest rate of 3.9% and an average tenor of 9.4months. This loan has been eliminated on consolidation and does not form part of the reported Group loans and advances balance.

The loan granted to associate as at 31 December 2022 is N403m at an average interest rate of 8%% and an average tenor of 4.46years.

No impairment losses have been recorded against balances outstanding during the year with key management personnel, and no specific allowance has been made for impairment losses on balances with key management personnel and their immediate relatives at year end.

**(b) Deposits from related parties**

<b>31 December 2022</b>	<b>Directors (and close family members and related entities)</b>			<b>Subsidiaries</b>	<b>Associate</b>	<b>Total</b>
<i>In millions of Naira</i>						
Balance, beginning of year	2,480	-	3,098			<b>5,578</b>
Net movement during the year	2,116	2,488	304			<b>4,908</b>
Balance, end of year	4,596	-	3,402			<b>7,998</b>
Interest expenses on deposits	83	-	17			<b>100</b>

The deposits are majorly term deposit with an average interest rate and tenor of approximately 5% and 7 months for directors, 2% and 12months for Associate and 5% and 5 months for subsidiaries.

**(c) Borrowings from related parties**

	<b>Directors (and close family members and related entities)</b>			<b>Subsidiaries</b>	<b>Associate</b>	<b>Total</b>
<i>In millions of Naira</i>						
Borrowings at 1 January 2022			-	-		-
Net movement during the year			-	-		-
Borrowings at 31 December 2022			-	-		-
Interest expenses on borrowings			-	-		-

**(d) Other balances and transactions with related parties**

<i>In millions of Naira</i>	<b>Directors (and close family members and related entities)</b>			<b>Subsidiaries</b>	<b>Associate</b>	<b>Total</b>
Cash and cash equivalent	-	82,330	-			<b>82,330</b>
Investment securities		-	-			
Deposit for Investments	-	-	-			-
Receivables	-	1,147	-			<b>1,147</b>
Payables	-	69,656	-			<b>69,656</b>
Other Liabilities	-	3,353	-			<b>3,353</b>
Off balance sheet exposures	-	132,258	-			<b>132,258</b>

**(e) Key management personnel compensation for the year comprises:**

Directors' remuneration

<i>In millions of Naira</i>	<b>December 2022</b>	<b>December 2021</b>
Non-executive Directors		
Fees	63	55
Other emoluments:	291	
Allowances	740	551
	<b>803</b>	<b>606</b>
	<b>December 2022</b>	<b>December 2021</b>
Executive directors		
Short term employee's benefit	448	180
Defined contribution plan	76	24
Share based payment	210	47
Retirement benefits paid	8	-
	<b>742</b>	<b>251</b>

**(f) Directors remuneration:**

Remuneration paid to directors of the Company (excluding pension contributions and other benefits) was as follows:

<i>In millions of Naira</i>	<b>December 2022</b>	<b>December 2021</b>
Fees as Directors	63	58
Other emoluments	535	404
Wages and salaries	283	180
Allowances	205	125

The Directors remuneration shown above includes:

	<b>December 2022</b>	<b>December 2021</b>
Chairman	71	66
Highest paid director	86	120

The emoluments of all other directors fell within the following ranges:

	<b>December 2022</b>	<b>December 2021</b>
<del>₦</del> 13,000,001 - <del>₦</del> 20,000,000	-	-
<del>₦</del> 20,000,001 - <del>₦</del> 37,000,000	7	7
Above <del>₦</del> 37,000,000	13	10
	<b>20</b>	<b>17</b>



## 44 Business Combination

### (a) Business combinations and Goodwill with FGPL

During the year, the Group expanded its investment portfolio to include pension fund administration business through the acquisition of controlling interests in First Guarantee Pension Limited ("FGPL") on 26th of August 2022

Access Holdings acquired 68.54% of the issued share capital of FGPL for a cash consideration of ₦18.4 billion. Subsequently, through a rights issue in exchange for cash consideration of ₦17.79bn, the Holding's equity interest in FGPL was increased to 80.23%.

The goodwill arising on the acquisition of FGPL has been computed by comparing the proportionate share of the fair value of the net assets acquired and the fair value of cash consideration paid by Access Holdings.

Non-controlling interest has been measured at the proportionate share of the net assets.

The goodwill (provisional) arising on initial acquisition and recognised in the financial statements is presented below:

<i>In millions of Naira</i>	<b>FGPL December 2022</b>
Fair value of consideration paid	18,714
Add: Non-controlling interests	1,022
Less: Fair value of net assets of subsidiary acquired	(3,250)
Goodwill	<b>16,487</b>
<b>FGPL</b>	<b>Acquisition date net assets</b>
<b>Assets</b>	
Intangible Assets	
Property, Plant & Equipment	29
ROU assets	2,752
Statutory reserve deposit	73
Other assets	1,550
Cash and cash equivalents	454
	79
	<b>4,938</b>
<b>Liabilities</b>	
Lease liabilities	33
Other liabilities	1,483
Income tax liabilities	96
Deferred Tax Liabilities	76
	<b>1,688</b>
<b>Net assets</b>	<b>3,250</b>

### (b) Business combinations and Goodwill with SIGMA

During the year, the Group expanded its investment portfolio to include pension fund administration business through the acquisition of controlling interests in Sigma Pensions limited (Sigma) on 4th November 2022.

On 4th November 2022, FGPL acquired 37.36% equity interests (including preference shares) of Actis Golf Limited (parent of Sigma Pensions Limited - "Actis") for a cash consideration of ₦21.64billion.

The goodwill arising on the acquisition of Actis Golf Limited has been computed by comparing the proportionate share of the fair value of the net assets acquired (effective interest of Access Holdings in the sub-subsidiary - Actis), and the fair value of Access Holding's share of the cash consideration paid by FGPL.

Non-controlling interest has been measured at the proportionate share of the net assets for ordinary shares, while the non-controlling interest portion of the preference shares has been measured at fair value.

The goodwill (provisional) arising on initial acquisition and recognised in the financial statements is presented below:

<i>In millions of Naira</i>	<b>SIGMA December 2022</b>
Fair value of consideration paid	17,362
Add: Non-controlling interests	8,751
Less: Fair value of net assets of subsidiary acquired	(7,675)
Goodwill	<b>18,438</b>

The non-controlling interest for Sigma includes preference shares measured at fair value and the proportionate share of the net assets for common equity holders.

Access Holdings controls both entities through majority voting rights and the power and practical ability to direct their principal activities.

Subsequently, the two entities (FGPL, Sigma) were merged on 1 December 2022. Following the merger, First Guarantee Pension Limited was dissolved without being wound up, and Sigma Pensions emerged as the 'surviving entity', and re-named to 'Access Pensions Limited'.

<b>Sigma</b>	<b>Net assets at acquisition date</b>
<b>Assets</b>	
Cash and Cash equivalents	4,147
Loans and Receivables	949
Other Assets	882
Deferred Tax Assets	44
Statutory Reserve Investment	1,882
PPF Investment	651
Property Plant and Equipment	909
Intangible Assets	301
<b>Total Assets</b>	<b>9,766</b>
<b>Liabilities</b>	
Trade and other payables	1,253
Income tax liabilities	838
<b>Total Liabilities</b>	<b>2,091</b>
<b>Net assets</b>	<b>7,675</b>

## 45 Director-related exposures

The Company has some exposures that are related to its Directors. It however follows a strict process before granting such credits to its Directors. The requirements for creating and managing this category of risk assets include the following amongst others:

- a. Complete adherence to the requirements for granting insider-related exposure as stated in the Company's Credit Policy Guidelines, the Insider-related Policy as well as the Company's duly approved Standard Operating Procedure for managing insider-related exposures.
- b. Full compliance with the relevant CBN policies on insider-related lending.
- c. All affected Directors are precluded from taking part in the approval process of credit request wherein they have interest.
- d. The related Director is required to execute a document authorizing the Group to use their accruable dividends to defray any related-obligor's delinquent exposures.
- e. The Directors are required to execute documents for the transfer of their shares to the Group's nominated broker to ensure effective control as required by the CBN policy to enhance the bank's Corporate Governance structure.
- f. Section 89 of the Company's Article of Association also reiterated that "a related Director shall vacate office or cease to be a Director, if the Director directly or indirectly enjoys a facility from the Company that remains non-performing for a period of more than 12months.

The Group's principal exposure to all its directors as at 31 December 2022 is ₦468,106. However, the relevant obligors under this category also have credit balances and deposits maintained in their bank accounts which mitigate the risks to the Group.

Below is a schedule showing the details of the Holding's director-related lending:

S/N	Name of borrower	Relationship to reporting institution	Name of related Directors	Facility type	Out-standing Principal N'millions	Status	Nature of security
1	Herbert Wigwe	Managing Director/CEO	Herbert Wigwe	Mortgage	305	Performing	Mortgage
2	Herbert Wigwe	Managing Director	Herbert Wigwe	Credit Card	162	Performing	Cash Collateral
3	Bolaji O. Agbede	Executive Director	Bolaji O. Agbede	Credit Card	2	Performing	Salary Domiciliation
4	Ojinika Olaghere	Non-executive Director	Ojinika Olaghere	Credit Card	0.1	Performing	Salary Domiciliation
	<b>Balance, end of year</b>				<b>469</b>		

#### 46 (a) Restatement of prior year financial information

	Reported Group December 2021	Discontinued Operations December 2021	Restated Group December 2021
<b>(1) Changes to statement of comprehensive income</b>			
Interest income on financial assets not at FVTPL	519,467	(50)	519,417
Interest income on financial assets at FVTPL	82,234	-	82,234
Interest expense	(300,243)	-	(300,243)
Net interest income	301,459	(50)	301,409
Net impairment charge	(83,213)	(1)	(83,214)
Net interest income after impairment charges	218,246	(50)	218,195
Fee and commission income	159,186	(268)	158,917
Fee and commission expense	(40,589)	-	(40,589)
Net fee and commission income	118,597	(268)	118,329
Net (loss)/gains on financial instruments at fair value	44,780	-	44,780
Net foreign exchange gain/(loss)	101,101	-	101,101
Net loss on fair value hedge (Hedging ineffectiveness)	(872)	-	(872)
Other operating income	63,413	(2)	63,411
Profit on disposal of subsidiaries	2,484	-	2,484
Personnel expenses	(96,707)	93	(96,613)
Depreciation	(29,171)	32	(29,139)
Amortization	(12,974)	-	(12,974)
Other operating expenses	(232,287)	74	(232,213)
Share of profit of investment in Associate	93	-	93
<b>Profit before tax</b>	<b>176,703</b>	<b>(120)</b>	<b>176,582</b>
Income tax	(16,485)	-	(16,485)
<b>Profit for the year from continuing operations</b>	<b>160,218</b>	<b>(120)</b>	<b>160,097</b>
Profit from discontinued operations	-	120	120
<b>Profit for the year</b>	<b>160,218</b>	<b>-</b>	<b>160,218</b>

The Bank disposed of its holdings in Access Pension funds custodian limited by selling of its entire stakes in the entity. The CBN approved of this disposal on the 7th July, 2022. The above is a representation of the profit and loss from the subsidiary for the reporting year ended 31 December 2022.

The proposed disposal necessitated the reporting of the subsidiary as a discontinued operation and subsequent restatement of the prior year numbers as required by IFRS 5 - Non-current Assets Held for Sale and Discontinued Operations.

## 46(b) Discontinued Operations

Statement of comprehensive income of discontinued operations

<i>In millions of Naira</i>	<b>Access Holdings Plc PFC June 2022</b>	<b>Access Holdings Plc PFC June 2021</b>
Interest income calculated using effective interest rate	127	50
Interest expense	-	-
Net interest income	127	50
Net impairment charge on financial assets	5	1
Net interest income after impairment charges	133	50
Fee and commission income	288	268
Fee and commission expense	-	-
Net fee and commission income	288	268
Other operating income	(847)	2
Personnel expenses	(116)	(93)
Depreciation	(22)	(32)
Amortization and impairment	(17)	-
Other operating expenses	(119)	(74)
<b>(Loss) before tax</b>	<b>(700)</b>	<b>120</b>
Income tax	-	-
<b>Profit for the year</b>	<b>(700)</b>	<b>120</b>

The Bank also disposed of its holdings in Access Pension funds custodian limited by selling of its entire stakes in the entity. The CBN approved of this disposal on the 7th July, 2022. The aggregate book values of the net assets for the entity whose operations is proposed for discontinuance are as follows:

### Statement of financial position for Discontinued operations

As at 30 June 2022

<i>In millions of Naira</i>	<b>Access Holdings Plc PFC June 2022</b>
<b>Assets</b>	
Cash and balances with banks	3,803
Restricted deposit and other assets	102
Property and equipment	-
Intangible assets	-
	3,905
Asset classified as held for sale	190
<b>Total assets</b>	<b>4,095</b>
<b>Liabilities</b>	
Other liabilities	1,669
Deferred tax liabilities	29
Retirement benefit obligation	-
<b>Total liabilities</b>	<b>1,698</b>
<b>Net Asset of discontinued Group</b>	<b>2,397</b>

During the year, the Access pension business was sold and the net asset of the business disposed from the books. Please see below the computation showing the disposal of the net asset

*In millions of Naira*

Consideration paid:

Cash received

Net Asset of disposed subsidiaries

**(Loss)/Gain of disposed subsidiaries**

	2,000
	(2,397)
	<b>(397)</b>

## 47 Non-audit services

During the year, the Company's auditor, PricewaterHouseCoopers, were paid for the following services

	Service	Description	Sum N'000
1	IT Audit Secondment	Secondment of one IT audit staff to support the Internal Audit Team at Sigma Pensions Limited to support its quarterly audit activities.	3,500
2	NDIC - Agreed-Upon Procedures	PwC was requested to certify the total deposit liabilities standing in the books of the Company as at 31 December 2021 in line with the provision of Nigeria Deposit Insurance Corporation (NDIC) Act	3,000
3	Whistleblowing assessment - Regulatory Compliance	PwC was required to assist with risk management and whistleblowing assessment.	25,000
4	Business Strategy (including Growth)	PwC was required to assist with the strategy development for the bank's not-for-profit banking sector	10,000
5	Access Holdings Plc_2022_Independent Business Strategy Review	PwC was required to perform independent business strategy review on portfolio prioritization, Legal Services-Corp, Comm, Other non- MA and Operations Strategy.	35,000
6	Recovery and Resolution Plan	PwC was required to assist with the 2022 Recovery and Resolution Plan review	5,500

In the Company's opinion, the provision of this service to the group did not impair the independence and objectivity of the external auditor.

## OTHER NATIONAL DISCLOSURES

### VALUE ADDED STATEMENT

<i>In millions of Naira</i>	<b>Group</b>	<b>%</b>	<b>Group</b>	<b>%</b>
	<b>December 2022</b>		<b>December 2021</b>	
Gross earnings	1,387,911		971,885	
Interest expense				
Foreign	(78,970)		(53,965)	
Local	(312,477)		(178,923)	
	996,465		738,997	
Net impairment (loss) on financial assets	(192,840)		(82,923)	
Net impairment loss on non financial assets	(4,949)		(290)	
Bought-in-materials and services				
Foreign	(39,863)		(14,999)	
Local	(353,303)		(257,877)	
<b>Value added</b>	<b>405,508</b>		<b>382,908</b>	

### Distribution of Value Added

<b>To Employees:</b>				
Employees costs	116,621	29%	96,708	23%
<b>To government</b>				
Government as taxes	14,778	4%	16,485	5%
<b>To providers of finance</b>				
Interest on borrowings	74,821	18%	67,354	16%
Dividend to shareholders	33,322	8%	30,213	10%
<b>Retained in business:</b>				
For replacement of property and equipment and intangible assets	44,423	11%	42,146	10%
For replacement of equipment on lease	-	0%	-	0%
Retained profit (including Statutory and regulatory risk reserves)	121,543	30%	130,002	35%
	<b>405,508</b>	<b>100%</b>	<b>382,908</b>	<b>100%</b>

In millions of Naira

	Company December 2022	%	Company December 2021	%
Gross earnings	36,679		-	
Interest expense				
Foreign	-		-	
Local	-		-	
	36,679		-	
Net impairment (loss) on financial assets	-		-	
Net impairment loss on other financial assets	-		-	
Bought-in-materials and services				
Foreign	-		-	
Local	(3,826)		-	
<b>Value added</b>	<b>32,853</b>		<b>-</b>	

#### Distribution of Value Added

##### To Employees:

Employees costs	1,071	3%	-	0%
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##### To government

Government as taxes	152	0%	-	0%
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##### To providers of finance

Interest on borrowings	-	0%	-	0%
Dividend to shareholders	31,991	97%	-	0%

##### Retained in business:

For replacement of property and equipment	98	0%	-	0%
For replacement of equipment on lease	-	0%	-	0%
Retained profit (including Statutory and regulatory risk reserves)	(458)	-1%	-	0%

	<b>32,853</b>	<b>100%</b>	<b>-</b>	<b>0%</b>
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## OTHER NATIONAL DISCLOSURES

### OTHER FINANCIAL INFORMATION FIVE-YEAR FINANCIAL SUMMARY

Group	December 2022	December 2021	December 2020	December 2019	December 2018
<i>In millions of Naira</i>					
<b>Assets</b>					
Cash and balances with banks	1,969,783	1,487,665	723,873	723,064	740,926
Investment under management	39,502	34,942	30,451	28,292	23,839
Non pledged trading assets	102,690	892,508	207,952	129,819	38,817
Pledged assets	1,265,279	344,537	228,546	605,556	554,053
Derivative financial instruments	402,497	171,332	251,113	143,521	128,440
Loans and advances to banks	455,709	284,548	392,821	152,825	142,490
Loans and advances to customers	5,100,807	4,161,364	3,218,107	2,911,580	1,993,606
Current tax assets	-	-	-	-	-
Statutory Reserve Investment	3,515	-	-	-	-
PPF Investment	651	-	-	-	-
Investment securities	2,761,072	2,270,338	1,749,549	1,084,604	501,072
Investment properties	217	217	217	927	-
Other assets	2,424,597	1,707,290	1,548,891	1,055,510	704,327
Investment in associates	7,510	2,641	-	-	-
Investment in subsidiary	-	-	-	-	-
Property and equipment	298,351	247,734	226,479	211,214	103,669
Intangible assets	109,087	70,332	69,190	62,480	9,752
Deferred tax assets	15,095	13,781	4,240	8,808	923
Assets classified as held for sale	42,039	42,737	28,318	24,958	12,242
<b>Total assets</b>	<b>14,998,401</b>	<b>11,731,965</b>	<b>8,679,748</b>	<b>7,143,157</b>	<b>4,954,157</b>
<b>Liabilities</b>					
Deposits from financial institutions	2,005,316	1,696,521	958,397	1,186,356	994,573
Deposits from customers	9,251,238	6,954,827	5,587,418	4,255,837	2,564,908
Derivative financial instruments	32,737	13,953	20,881	6,886	5,206
Current tax liabilities	5,594	4,643	2,160	3,531	4,058
Other liabilities	769,694	560,709	379,417	324,334	246,439
Deferred tax liabilities	1,872	11,652	14,877	11,273	6,457
Debt securities issued	307,253	264,495	169,160	157,988	251,251
Interest-bearing borrowings	1,390,029	1,171,260	791,455	586,603	388,417
Retirement benefit obligations	3,277	3,877	4,941	3,609	2,336
Liabilities classified as held for sale and discontinued operations	-	-	-	-	-
<b>Total liabilities</b>	<b>13,767,010</b>	<b>10,681,936</b>	<b>7,928,706</b>	<b>6,536,417</b>	<b>4,463,645</b>
<b>Equity</b>					
Share capital and share premium	251,811	251,811	251,811	251,811	212,439
Additional Tier 1 Capital	206,355	206,355	-	-	-
Retained earnings	408,702	397,273	252,397	221,666	155,593
Other components of equity	341,716	171,113	239,494	124,734	114,610
Non controlling interest	22,807	23,477	7,339	8,529	7,870
<b>Total equity</b>	<b>1,231,391</b>	<b>1,050,029</b>	<b>751,041</b>	<b>606,740</b>	<b>490,512</b>
<b>Total liabilities and Equity</b>	<b>14,998,401</b>	<b>11,731,965</b>	<b>8,679,748</b>	<b>7,143,157</b>	<b>4,954,157</b>
<b>Gross earnings</b>	<b>1,387,911</b>	<b>971,885</b>	<b>764,717</b>	<b>666,754</b>	<b>528,745</b>
<b>Profit before income tax</b>	<b>167,680</b>	<b>176,581</b>	<b>125,922</b>	<b>111,926</b>	<b>103,188</b>

<b>Profit from continuing operations</b>	152,902	160,096	106,010	94,057	94,981
<b>Discontinued operations</b>	-	-	-	-	-
<b>Profit for the year</b>	152,902	160,096	106,010	94,057	94,981
<b>Non controlling interest</b>	(888)	1,888	1,327	1,008	963
<b>Profit attributable to equity holders</b>	153,790	158,208	104,683	93,049	94,018
<b>Dividend declared</b>	150k	100k	80k	65k	50k
<b>Earning per share - Basic</b>	445k	459k	300k	173k	330k
<b>- Adjusted</b>	428k	445k	294k	169k	325k
<b>Number of ordinary shares of 50k</b>	35,545,225,622	35,545,225,622	35,545,225,622	35,545,225,622	28,927,971,631

## OTHER NATIONAL DISCLOSURES

### OTHER FINANCIAL INFORMATION FIVE-YEAR FINANCIAL SUMMARY

Company	December 2022	December 2021	December 2020	December 2019	December 2018
<i>In millions of Naira</i>					
<b>Assets</b>					
Cash and balances with banks	2,488	-	-	-	-
Investment under management	35,760	-	-	-	-
Non pledged trading assets	-	-	-	-	-
Pledged assets	-	-	-	-	-
Derivative financial instruments	-	-	-	-	-
Loans and advances to banks	-	-	-	-	-
Loans and advances to customers	-	-	-	-	-
Investment securities	-	-	-	-	-
Other assets	11,720	-	-	-	-
Investment properties	-	-	-	-	-
Investment in associates	-	-	-	-	-
Investment in subsidiary	290,316	-	-	-	-
Property and equipment	845	-	-	-	-
Intangible assets	-	-	-	-	-
Deferred tax assets	72	-	-	-	-
Assets classified as held for sale	-	-	-	-	-
Total assets	341,202	-	-	-	-
<b>Liabilities</b>					
Deposits from banks	-	-	-	-	-
Deposits from customers	-	-	-	-	-
Derivative financial instruments	-	-	-	-	-
Debt securities issued	-	-	-	-	-
Current tax liabilities	224	-	-	-	-
Other liabilities	90,317	-	-	-	-
Retirement benefit obligations	-	-	-	-	-
Interest-bearing borrowings	-	-	-	-	-
Deferred tax liabilities	-	-	-	-	-
Total liabilities	90,540	-	-	-	-
<b>Equity</b>					
Share capital and share premium	251,811	-	-	-	-
Additional Tier 1 Capital	-	-	-	-	-
Retained earnings	(1,151)	-	-	-	-
Other components of equity	-	-	-	-	-
Total equity	250,660	-	-	-	-

Total liabilities and Equity	341,200	-	-	-	-
<b>Gross earnings</b>	36,679	-	-	-	-
<b>Profit before income tax</b>	31,684	-	-	-	-
<b>Profit for the year</b>	31,532	-	-	-	-
<b>Dividend declared</b>	150k	-	-	-	-
<b>Earning per share - Basic</b>	89k	-	-	-	-
<b>- Adjusted</b>	89k	-	-	-	-
<b>Number of ordinary shares of 50k</b>	35,545,225,622	-	-	-	-

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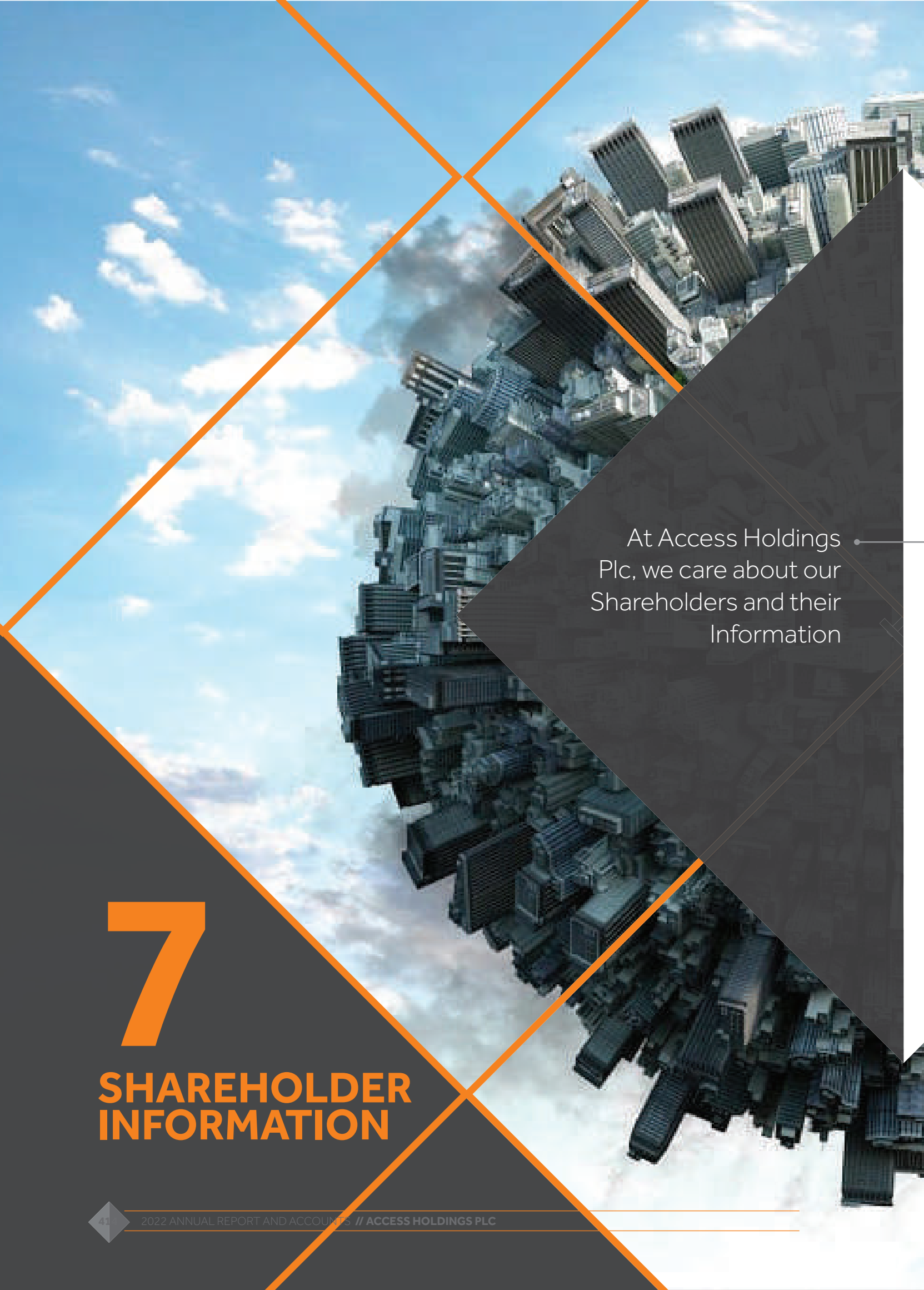
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# 7

## SHAREHOLDER INFORMATION



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# SHAREHOLDER ENGAGEMENT

The Board and Management of Access Holdings Plc ('the Company') are committed to ensuring transparency in their dealings with stakeholders. Accordingly, we provide shareholders with a continuous and timely flow of financial and non-financial information in order to ensure that their expectations are aligned with the Group's corporate objectives.

Access Holdings Plc continues to implement its investor relations programme to effectively communicate with shareholders. The Company, in keeping with best practice, employs various channels of communication to provide information to its shareholders:

CHANNEL	DESCRIPTION
<b>Annual Report and Accounts</b>	The Annual Report and Accounts is a comprehensive report of the Group's activities throughout the preceeding year. It is produced in paper and electronic formats and posted to Shareholders and other stakeholders at least 21 days before the Annual General Meeting as required by law.
<b>Website</b>	The Company's website, <a href="http://theaccesscorporation.com">theaccesscorporation.com</a> serves as a go-to resource and is continuously updated with relevant information for our shareholders.
<b>Result Announcement</b>	The Company ensures complete access to financial performance information through the publication of quarterly and annual results in the papers and online media.



**Conference calls**

Following the publication of the Group's conference call with shareholders, investors and analysts. The conference calls enable the investors community to gain a better understanding of the Group's performance and future plans.

**Annual General Meeting (AGM)**

The Annual General Meeting is an annual event during which the Group's Board and Senior Management meet with shareholders to discuss the Company's performance, strategy and other concerns of shareholders. Decisions are reached by majority vote as required by law.

**Shareholder Associations Meeting**

In addition to the Annual General Meeting, the Group considers it important to hear from representatives of various shareholder associations in order to address shareholders' concerns and receive advice from shareholders.

**Non-Deal Road Show**

The Group's management team ensures that it meets with international and local shareholders at least once a year.

**RIGHTS AND RESPONSIBILITIES OF SHAREHOLDERS**

Our shareholders are encouraged to share in the responsibility of sustaining the Group's corporate values by exercising their rights which include

- Voting at the shareholders' meeting
- Sharing in the property of the Company upon dissolution
- Electing and removing Directors
- Approving bylaws and changes thereto
- Appointing the auditor of the Group
- Examining corporate records, financial statements and Directors' reports and
- Approving major or fundamental changes (such as those affecting a company's structure or business activities).

**ENQUIRIES AND COMPLAINTS MANAGEMENT**

The Investors Enquiries and Complaints Management Policy ('the Policy') sets out the manner and circumstances in which the shareholders of the Group may contact the Company regarding their shareholding interest in the Company and how the Company will address the shareholders' concerns. It provides guidance to the individuals within the Company that are responsible for handling and resolving shareholders' complaints or enquiries. The Policy provides for efficient, fair and timely management and resolution of shareholders' enquiries and complaints.

The policy is made pursuant to the Securities and Exchange Commission's rules relating to the Complaints Management Framework of the Nigerian Capital Market and the implementing Circular Number NSE/LARD/CIR6/15/04/22 issued by the Nigerian Exchange Limited and is contained in Page 436 of this report.

**INVESTOR RELATIONS CONTACT DETAILS**

	<b>Retail Shareholders</b>	<b>Institutional Investors &amp; Financial Analysts</b>
<b>E-mail</b>	shareholderservices@theaccesscorporation.com info@coronationregistrars.com	investorrelations@theaccesscorporation.com
<b>Phone</b>	234-1-2364130 234-1-2714566-7	234-1-2364130
<b>Contact Address</b>	Coronation Registrars Ltd. Plot 09, Amodu Ojikutu Street, Victoria Island, Lagos. Shareholder Services Unit, Access Holdings Plc. Access Tower 14/15, Prince Alaba Oniru Street, Oniru Estate, Victoria Island, Lagos	Investor Relations Unit Access Holdings Plc Access Tower 14/15 Prince Alaba Oniru Street, Oniru Estate Victoria Island, Lagos.



# NOTICE OF ANNUAL GENERAL MEETING

NOTICE IS HEREBY GIVEN that the FIRST ANNUAL GENERAL MEETING ('the Meeting') OF ACCESS HOLDINGS PLC ('the Company') will hold at the Balmoral Convention Centre, Federal Palace Hotel, 6-8, Ahmadu Bello Way, Victoria Island, Lagos on 24th May 2023 at 10.00a.m. You will be asked to consider and, if thought fit, to pass the resolutions below:

## **A. ORDINARY BUSINESS/ORDINARY RESOLUTION**

1. To receive the Company's Audited Financial Statements for the year ended December 31, 2022 and the Reports of the Directors, Auditors and Audit Committee thereon.
2. To declare a final dividend.
3. To elect Directors.
4. To appoint KPMG as the Auditors to the Company in place of the retiring Auditors, PricewaterhouseCoopers.
5. To authorise the Directors to fix the remuneration of the Auditors.

6. To disclose the remuneration of the managers of the Company in line with the provisions of the Companies & Allied Matters Act, 2020.
7. To elect members of the Audit Committee.

## **B. SPECIAL BUSINESS/SPECIAL RESOLUTION**

8. That the Company's Memorandum and Articles of Association be and are hereby amended as set out at <https://www.theaccesscorporation.com/investor>.

### C. SPECIAL BUSINESS/ORDINARY RESOLUTIONS

9. That in compliance with the Rule of the Nigerian Exchange Limited governing transactions with Related Parties or Interested Persons, the Company, and its related entities ("The Group") be and are hereby granted a General Mandate in respect of all recurrent transactions entered with a related party or interested person provided such transactions are of a revenue or trading nature or are necessary for the Company's day-to-day operations. This Mandate shall commence on the date on which this resolution is passed and shall continue to operate until the date on which the next Annual General Meeting of the Company is held.
10. That the Directors' fees for the financial year ending December 31, 2023 and for succeeding years until reviewed by the Annual General Meeting be and is hereby fixed at NGN 33,125,000.00 (Thirty-Three Million, One Hundred and Twenty -Five Thousand Naira only).
11. That pursuant to (a) the establishment of the Employees Performance Share Plan by

a Special Resolution of the shareholders of Access Bank Plc (the "Bank") passed at the Bank's 22nd Annual General Meeting held on 28th Day of April 2011, and (b) the restructuring of the shareholding of the Bank through a Scheme of Arrangement (the "Scheme") which resulted in the shareholders of the Bank being migrated to Access Holdings Plc, the Directors be and are hereby authorised to migrate the Employees Performance Share Plan of the Bank to Access Holdings Plc such that the Employees Performance Share Plan shall for all intents and purposes be applicable to eligible employees of Access Holdings Plc, the Bank together with any or all of their direct subsidiaries as the Directors may determine on such terms and conditions or modifications thereto as the Directors may from time to time consider appropriate.

12. That the Directors be and are hereby authorized to perform all acts and to do all such other things as may be necessary for or incidental to giving effect to the above resolutions including but not limited to seeking any regulatory approval and complying with any regulatory directive.

#### PROXY



A member entitled to attend and vote at the Annual General Meeting is entitled to appoint a proxy to attend and vote in his stead. A Proxy need not also be a member. A proxy form is attached to the Notice, and it is valid for the purpose of the meeting. All instruments of proxy should be duly stamped at the Stamp Duties Office and deposited at the office of the Registrars, Coronation Registrars Limited, Plot 09, Amodu Ojikutu Street, off Saka Tinubu Street, Victoria Island, Lagos, or via e-mail at [eforms@coronationregistrars.com](mailto:eforms@coronationregistrars.com) not later than 48 hours prior to the time of the meeting.

In the case of Joint Shareholders, the signature of any one of them will suffice, but the names of all the Joint Shareholders must be stated. If the shareholder is a company, the proxy form must be under the Common Seal or under the hand of the same officer or attorney duly authorised by the company to act on its behalf.

The Company has decided to stamp at its cost all duly completed and signed proxy forms submitted to the Company Registrars within the stipulated time.

#### BY ORDER OF THE BOARD

**Sunday Ekwochi**  
Company Secretary  
FRC/2013/NBA/0000005528



### 1. Dividend

If the proposed Final Dividend of ₦1.30 Kobo (One Naira Thirty Kobo) per every 50 Kobo ordinary share is approved, dividend will be payable on May 24, 2023 to shareholders whose names appear in the Register of Members at the close of business on May 9, 2023 (bringing the Total Dividend paid for 2022 financial year to ₦1.50 kobo per share). Shareholders who have completed the e-dividend mandate forms will receive direct credit of the dividend into their bank accounts on the date of the Annual General Meeting.

### 2. Live Streaming Link

The Annual General Meeting will be streamed live at <https://www.theaccesscorporation.com/AGM2023>.

### 3. Closure of Register of Members

The Register of Members and Transfer Books of the Company will be closed on the 10th Day of May 2023 to enable the Registrar prepare for the payment of dividend.

### 4. Statutory Audit Committee

The Audit Committee consists of 3 shareholders and 2 directors. In accordance with S.404(6) of the Companies and Allied Matters Act, 2020, any member may nominate a shareholder for election as a member of the Audit Committee by giving notice in writing of such nomination to the Company Secretary at least 21 days before the Annual General Meeting.

Kindly note that by virtue of the provisions of the Code of Corporate Governance issued by the Securities and Exchange Commission (SEC) and the Companies and Allied Matters Act, 2020, all members of the Statutory Audit Committee should be financially literate and at least one member must be a member of a professional accounting body in Nigeria established by an Act of the National Assembly and be knowledgeable in internal control processes.

In view of the foregoing, nominations to the Statutory Audit Committee should be supported by the Curricula Vitae of the nominees.

### 5. E-Dividend

Shareholders are kindly requested to update their records and advise the Registrar, Coronation Registrars Limited, of their updated records and relevant bank account details for payment of dividend. Detachable forms in respect of mandate for e-dividend payment, unclaimed dividend/stale warrants and shareholder's data update are attached to the Annual Report for convenience. The forms can also be filled and submitted online on the Company's website at <https://theaccesscorporation.com> or the Self Service Form on the Coronation Registrars Limited's website at [https://coronationregistrars.cloud.process-maker.net/webentry/7/node\\_9?general\\_enquiries](https://coronationregistrars.cloud.process-maker.net/webentry/7/node_9?general_enquiries). The detached hardcopy of the Forms should be completed and returned to Coronation Registrars Lim-

ited, Plot 09, Amodu Ojikutu Street, off Saka Tinubu Street, Victoria Island, Lagos or to any branch of Access Bank Plc or the Company's Head Office, Plot 14/15 Prince Alaba Oniru Street, Oniru Estate, Victoria Island, Lagos..

## 6. E-Annual Report

The electronic version of the Annual report is available at company's website at <https://the-accesscorporation.com>. Shareholders who have provided their email details to the Registrar will receive the electronic version of the Annual Report via email. Additionally, shareholders who are interested in receiving the electronic version of the Annual Report may request via e-mail to [info@coronationregistrars.com](mailto:info@coronationregistrars.com) or [groupcompanysecretariat@the-accesscorporation.com](mailto:groupcompanysecretariat@the-accesscorporation.com).

## 7. Election of Directors

The following Directors are being proposed for election

1. Mr. Bababode Osunkoya is being proposed for election as an Independent Non-Executive Director.
2. Mrs. Fatimah Bello-Ismael is being proposed for election as an Independent Non-Executive Director.
3. Mr. Abubakar Jimoh is being proposed for election as an Independent Non-Executive Director.
4. Mrs. Ojinika Olaghere is being proposed for election as a Non-Executive Director.
5. Mr. Olusegun Ogbonnewo is being proposed for election as a Non-Executive Director.
6. Mr. Roosevelt Ogbonna is being proposed for election as a Non-Executive Director.
7. Mr. Oluseyi Kumapayi is being proposed for election as a Non-Executive Director.
8. Dr. Herbert Wigwe is being proposed for election as a Director, Group Chief Executive of the Company.
9. Ms. Bolaji Agbede is being proposed for election as an Executive Director.
10. Mr. Olanrewaju Bamisebi is being proposed for election as an Executive Director.

The appointments of the above-mentioned directors have been approved by the Central Bank of Nigeria.

The biographical details of the directors for election are contained in the annual report.

## 8. Website

A copy of this Notice and other information relating to the meeting can be found at <https://www.theaccesscorporation.com/investors>.

## 9. Voting

Voting shall be done by show of hands using the Coronation Virtual electronic voting platform. The Registrars would notify the shareholders of the voting process via email and adequate guidance would be provided at the meeting venue.

## 10. Voting By Interested Persons

In line with the provisions of Rule 20.8 (h) Rules Governing Related Party Transaction of Nigerian Exchange Limited, interested persons have undertaken to ensure that their proxies, representatives, or associates shall abstain from voting on resolution 9 above.

## 11. Questions from shareholders

Shareholders and other holders of the Company's securities reserve the right to ask questions not only at the meeting but also in writing prior to the meeting on any item contained in the Annual Report and Accounts. Please send questions, comments or observations to Company Secretariat Department, Access Holdings Plc, Plot 14/15, Prince Alaba Oniru Street, Oniru Estate, Victoria Island, Lagos or by e-mail to [groupcompanysecretariat@the-accesscorporation.com](mailto:groupcompanysecretariat@the-accesscorporation.com) not later than 15th day of May, 2023. Questions and answers will be presented at the Annual General Meeting.



# EXPLANATORY NOTES TO THE PROPOSED RESOLUTIONS

The Notes below provide explanations to the proposed resolutions.

Resolutions 1-7 and 9-12 are being proposed as ordinary resolutions. This implies that for each resolution to be passed, a simple majority of votes in favour of the resolution is required. Resolutions 8 is being proposed as a Special Resolution and its approval would require a  $\frac{3}{4}$  majority of votes in favour. Please note that if you abstain from voting you will not be counted in the calculation of the proportion of votes 'for' or 'against' a resolution.

## **RESOLUTION 1: ANNUAL REPORT AND ACCOUNTS**

The directors are required under Section 388 (1) of the Companies and Allied Matters Act 2020 to lay before the shareholders in General Meeting for each financial year copies of the financial statements of the Company made up to a date not exceeding nine months prior to the date of

the meeting. This provides the shareholders the opportunity to ask questions on the content of the Annual Report and Financial Statements.

## RESOLUTION 2: DECLARATION OF FINAL DIVIDEND

By Section 426 (1) of the Companies and Allied Matter Act 2020, the General Meeting has the power to approve or reduce the final dividend recommended by the directors but cannot increase the amount. If the ₦1.30K final dividend per ordinary share recommended by the Directors is approved, the final dividend net of withholding tax will be payable on May 24, 2023 to those shareholders registered on the Company's register of shareholders as at May 9, 2023.

## RESOLUTIONS 3: ELECTION OF DIRECTORS

The Company's Articles of Association require that at the first Annual General Meeting all the Directors must retire from office and stand for re-election.

In keeping with the requirement, all the ten directors will retire at this Annual General Meeting and will submit themselves for election.

It is hereby confirmed that following a formal evaluation, the Directors continue to demonstrate commitment to their roles as Directors. The biographical details of the ten Directors are contained on pages 92 to 97 of this report. The election of the Directors will enable the Board to maintain the needed balance of skill, knowledge, and experience.

The interest of Directors standing for election in the shares of the Company as of December 31, 2022 are as shown below:

S/N	Director	Direct Holding	Indirect Holding
1	Mr. Bababode Osunkoya	1,565,002	Nil
2	Mrs. Fatimah Bello-Ismail	Nil	Nil
3	Mr. Abubakar Jimoh	Nil	Nil
4	Mrs. Ojinika Olaghere	16,398,695	Nil
5	Mr. Olusegun Ogbonnewo	7,519,297	Nil
6	Mr. Roosevelt Ogbonna	44,883,087	Nil
7	Mr. Oluseyi Kumapayi	28,931,432	Nil
8	Dr. Herbert Wigwe	201,231,713	1,554,369,017
9	Ms. Bolaji Agbede	20,275,086	Nil
10	Mr. Olanrewaju Bamisebi	759	Nil

## RESOLUTION 4: APPOINTMENT OF KPMG AS STATUTORY AUDITORS

Section 401 of the Companies and Allied Matters Act 2020 mandates every Company to appoint an Auditor(s) at each Annual General Meeting, to hold the office from the conclusion of the meeting, until the conclusion of the next Annual General Meeting. Pursuant to this provision, members will be required to approve the appointment of KPMG as the Company's Statutory Auditors in place of the retiring Auditors, PricewaterhouseCoopers.

## RESOLUTION 5: APPROVAL OF AUDITORS' REMUNERATION

Section 408 (1) (b) of the Companies and Allied Matters Act 2020 provides that the remuneration of Auditors of a company shall, subject to Section 408 (1) (a), be fixed by the company in general meeting or in such manner as the company in general meeting may determine. Pursuant to this provision, the shareholders will be required to authorise the Directors to fix the remuneration of the Statutory Auditors for the financial year ending December 31, 2023.

## RESOLUTION 6: DISCLOSURE OF REMUNERATION OF MANAGERS

The Companies and Allied Matters Act 2020 in Section 257 provides that the compensation of managers of a company shall be disclosed to members of the Company at the Annual General Meeting. Accordingly, shareholders will be requested to note the disclosure on the remuneration of the Managers of the Company as contained in Page 322 of the Annual Report.

## RESOLUTION 7: ELECTION OF MEMBERS OF STATUTORY AUDIT COMMITTEE

In accordance with Section 404 (6) of the Companies and Allied Matters Act 2020, any member may nominate a Shareholder for election as a Member of the Statutory Audit Committee by giving notice in writing of such nomination to the Company Secretary at least 21 days before the Annual General Meeting. Members will be required to vote at the Annual General Meeting to elect members of Statutory Audit Committee.

## RESOLUTION 8: AMENDMENT OF MEMORANDUM AND ARTICLES OF ASSOCIATION

Seeks to amend the Company's Memorandum and Articles of Association to bring it in line with the ease-of-do-

ing business innovations introduced by the Business Facilitation (Miscellaneous Provisions) Act, 2023 ('the Act') assented to by the President on February 14, 2023.

**RESOLUTION 9:  
APPROVAL OF GENERAL MANDATE  
FOR RECURRING TRANSACTIONS WITH  
RELATED PARTIES/INTERESTED PERSONS  
TRANSACTIONS**

In accordance with the provisions of Nigerian Exchange Limited rules governing Related Parties or Interested Persons transactions, members will be required to approve a General Mandate to the Company and its Entities ('Group') for all recurrent transactions with related parties or interested persons that have a revenue or trading nature or are necessary for the Company's day-to-day transactions. This General Mandate would be effective from the date the resolution is passed until the date of the next Annual General Meeting.

**RESOLUTION 10:  
APPROVAL OF DIRECTORS' FEES**

The Company is required by law to seek approval of the annual fees payable to the Non-Executive Directors. Shareholders will therefore be required to approve annual fees of ₦33,125,000.00 (Thirty-Three Million, One Hundred and Twenty-Five Thousand Naira Only) for the Non-Executive Directors for the 2023 financial year and for succeeding

years until reviewed by the Annual General Meeting.

**RESOLUTIONS 11  
APPROVAL OF MIGRATION OF ACCESS BANK  
PLC'S EMPLOYEES PERFORMANCE SHARE  
PLAN TO ACCESS HOLDINGS PLC**

Following the restructuring of Access Bank Plc (the Bank) through a Scheme of Arrangement (the "Scheme") which resulted in the shareholders of the Bank being migrated to Access Holdings Plc, members are required to approve the migration of the Bank's Employees Performance Share Plan to the Company. The Employees Performance Share Plan would thereafter be applicable across the Company and its subsidiaries subject to the terms and conditions as may be determined by the Board of Directors

**RESOLUTION 12:  
AUTHORISATION OF THE APPOINTMENT OF  
PROFESSIONAL PARTIES AND ADVISERS**

Seeks to authorise the Directors of the Company to appoint professional parties and advisers and perform all such acts necessary to give effect to the above resolutions and comply with the referenced regulations.



## 12-YEAR DIVIDEND HISTORY

DATING BACK TO ACCESS BANK PLC

S/N	Dividend Payment	Year Ended	Date Received	Amount Declared	Div per share	Unclaimed as at December 31, 2022	Claimed as at December 31, 2022
1	Dividend 9	31/12/2010	28/04/2011	5,366,475,443.40	0.30	394,563,935.81	4,971,911,507.59
2	Dividend 10	30/06/2011	21/09/2011	3,577,650,295.60	0.20	310,832,672.32	3,266,817,623.28
3	Dividend 11	31/12/2011	27/04/2012	6,866,475,435.00	0.30	525,375,882.98	6,341,099,552.02
4	Dividend 12	30/06/2012	17/10/2012	5,148,656,754.30	0.25	455,450,145.78	4,693,206,608.52
5	Dividend 13	31/12/2012	25/04/2013	12,356,776,210.32	0.60	1,159,920,002.88	11,196,856,207.44
6	Dividend 14	30/06/2013	17/09/2013	5,148,656,754.30	0.25	467,548,754.35	4,681,107,999.95
7	Dividend 15	31/12/2013	30/04/2014	7,208,119,746.95	0.35	697,271,709.70	6,510,848,037.25
8	Dividend 16	30/06/2014	23/09/2014	5,148,656,754.30	0.25	552,100,250.10	4,596,556,504.20
9	Dividend 17	31/12/2014	06/05/2015	7,208,119,456.02	0.35	765,294,490.97	6,442,824,965.05
10	Dividend 18	30/06/2015	10/09/2015	6,508,795,773.20	0.25	846,577,942.50	5,662,217,830.70
11	Dividend 19	31/12/2015	26/04/2016	7,810,552,340.37	0.30	745,365,999.17	7,065,186,341.20
12	Dividend 20	30/06/2016	14/09/2016	6,508,795,763.64	0.25	611,400,767.23	5,897,394,996.41
13	Dividend 21	31/12/2016	29/03/2017	10,523,898,704.16	0.40	1,023,685,085.32	9,500,213,618.84
14	Dividend 22	30/06/2017	21/09/2017	6,579,385,418.35	0.25	637,211,595.64	5,942,173,822.71
15	Dividend 23	31/12/2017	25/04/2018	10,543,652,010.12	0.40	1,150,492,858.61	9,393,159,151.51
16	Dividend 24	30/06/2018	21/09/2018	6,590,513,640.52	0.25	699,627,483.31	5,890,886,157.21
17	Dividend 25	31/12/2018	25/04/2019	8,093,007,625.67	0.25	799,614,249.99	7,293,393,375.67
18	Dividend 26	30/06/2019	03/10/2019	8,090,057,979.07	0.25	785,270,524.87	7,304,787,454.21
19	Dividend 27	31/12/2019	30/05/2020	12,956,339,977.00	0.40	1,312,303,767.17	11,644,036,209.83
20	Dividend 28	30/06/2020	25/09/2020	8,106,049,074.40	0.25	832,414,961.62	7,273,634,112.78
21	Dividend 29	31/12/2020	29/04/2021	17,880,496,347.40	0.55	1,876,644,901.39	16,003,851,446.01
22	Dividend 30	30/06/2021	28/09/2021	9,742,856,013.12	0.30	1,261,565,734.55	8,481,290,278.57
23	Access Holdings Div. 1	31/12/2021	28/04/2022	22,701,511,655.13	0.70	3,115,888,721.89	19,585,622,933.24
24	Access Holdings Div. 2	30/06/2022	11/10/2022	6,488,492,821.44	0.20	947,871,247.74	5,540,621,573.70
	<b>TOTAL</b>			<b>207,153,991,993.78</b>		<b>21,974,293,685.87</b>	<b>185,179,698,307.92</b>

\*Information on the unclaimed dividend is available on the Company's website: <https://www.theaccesscorporation.com/investor>.



## CAPITAL FORMATION HISTORY

S/N	Date/ Timeline	Corporate Action	Number of Shares	Amount in Naira
1	February 10, 2021	Capital at incorporation	2,000,000	2,000,000
2	March 4, 2021	Sub-division of shares from 2 million ordinary shares of ₦1 each to 4 million ordinary shares of ₦0.50 kobo each	*4,000,000	2,000,000
3	August 17, 2021	Increase in share capital	54,100,000,000	27,050,000,000
4	March 10, 2022	Scheme of Arrangement between Access Bank Plc and Holders of its full paid ordinary shares of ₦0.50 kobo	**35,545,225,622	17,772,612,811

\* 4 million ordinary shares of ₦0.50 kobo held by the 2 initial share holders of the Company

\*\* On March 10, 2022, being the effective date of the Scheme of Arrangement between Access Bank Plc and holders of its fully paid up shares of ₦0.50k each, the 4 million ordinary shares held by the 2 initial shareholders were relinquished

Also, the 35,545,225,622 ordinary shares of ₦0.50 Kobo each of Access Bank Plc held by qualifying shareholders were exchanged for 35,545,225,622 ordinary shares of ₦0.50 Kobo in the Company as provided for in the Scheme of Arrangement.

## E-MANDATE ACTIVATION FORM

### INSTRUCTION

Please complete all sections of this form to make it eligible for processing and return to the address below. The completed form can also be submitted through any Access Bank Plc Branch nearest to you. This service costs **N150.00** per approved mandate per company.

The Registrar,  
Coronation Registrars Limited RC 126257  
9 Amodu Ojikutu Street, Off Saka Tinubu,  
Victoria Island, P.M.B 12753 Lagos, Nigeria.

Website: [www.coronationregistrars.com](http://www.coronationregistrars.com)  
E-mail: [info@coronationregistrars.com](mailto:info@coronationregistrars.com)

For enquiries, please call 012 272 570 or send e-mail to [customercare@coronationregistrars.com](mailto:customercare@coronationregistrars.com)

**ONLY CLEARING BANKS  
ARE ACCEPTABLE**

**AFFIX CURRENT  
PASSPORT  
PHOTOGRAPH**

(to be stamped by bankers)

Please write your name  
at the back of your  
passport photograph

Coronation Registrars Limited hereby disclaims liability or responsibility for errors/omissions/misstatements in any document transmitted electronically.

### SHAREHOLDER ACCOUNT INFORMATION

I\We hereby request that henceforth, all my\our Dividend Payment(s) due to me\us from my\our holdings in all the companies at the right hand column be credited directly to my\our bank detailed below:

Bank Verification No.

Bank Name

Bank Account No.

Account Opening Date

### SHAREHOLDER ACCOUNT INFORMATION

Surname/  
Company  
Name

First Name

Other Name(s)

Address

City  State  Country

Previous  
Address  
(if any)

CHN (if any)

Mobile Telephone 1  Mobile Telephone 2

E-mail

Signature(s)

Joint/  
Company  
Signatories

Company  
Seal  
(if applicable)

Kindly tick & quote your shareholder account no. in the box below:

<input checked="" type="checkbox"/>	NAME OF COMPANY	SHAREHOLDER No.
<input type="checkbox"/>	Access Holdings Plc	
<input type="checkbox"/>	Access Bank Bond	
<input type="checkbox"/>	Access Bank Green Bond	
<input type="checkbox"/>	Afrinvest WA Ltd - NIDF	
<input type="checkbox"/>	AIICO Insurance PLC	
<input type="checkbox"/>	AIICO Money Market Fund	
<input type="checkbox"/>	Airtel Africa PLC	
<input type="checkbox"/>	Air Liquide Nigeria PLC	
<input type="checkbox"/>	Caverton Offshore Support Group	
<input type="checkbox"/>	ChapelHill Denham - NIDF, NREIT	
<input type="checkbox"/>	Coronation Asset Management Limited	
<input type="checkbox"/>	Coronation Insurance Plc (formerly Wapic Insurance)	
<input type="checkbox"/>	First Ally Asset Management	
<input type="checkbox"/>	Dangote Cement Bond	
<input type="checkbox"/>	Dangote Cement PLC	
<input type="checkbox"/>	FirstTrust Mortgage Bank PLC	
<input type="checkbox"/>	FSDH Asset Management Limited	
<input type="checkbox"/>	Food Emporium International Limited	
<input type="checkbox"/>	Gombe State Government	
<input type="checkbox"/>	IHS Nigeria PLC	
<input type="checkbox"/>	Lagos State Government	
<input type="checkbox"/>	Lead Asset Management Limited	
<input type="checkbox"/>	McNichols Consolidated PLC	
<input type="checkbox"/>	Mixta Real Estate Bond	
<input type="checkbox"/>	MTN Nigeria Communication PLC	
<input type="checkbox"/>	NASD PLC	
<input type="checkbox"/>	NDEP PLC	
<input type="checkbox"/>	NIPCO PLC	
<input type="checkbox"/>	Red Star Express PLC	
<input type="checkbox"/>	SFS Capital Nigeria Limited	
<input type="checkbox"/>	STACO Insurance PLC	
<input type="checkbox"/>	Three Points Industries Limited	



## CONTACT INFORMATION UPDATE FORM

Dear Customer,  
Kindly complete this form. This is to enable us to validate your record and process your request to serve you better.

For enquiries, please call 012 272 570 Or send e-mail to [customercare@coronationregistrars.com](mailto:customercare@coronationregistrars.com)

Coronation Registrars Limited hereby disclaims liability or responsibility for errors/omissions/misstatements in any document transmitted electronically.

### SHAREHOLDER'S DETAILS

Name:

SURNAME / MIDDLENAME / FIRSTNAME

Phone No:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Email:

Address:

BVN

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I confirm that the information provided in this form is correct and can be used by Coronation to communicate with me.

Signature & Date:

Kindly return the duly completed form via email to [customercare@coronationregistrars.com](mailto:customercare@coronationregistrars.com)

**Coronation Registrars Limited**

9 Amodu Ojikutu, VI, Lagos, Nigeria | 012 272 570 | +234 816 288 1632 |  
[info@coronationregistrars.com](mailto:info@coronationregistrars.com) | [www.coronationregistrars.com](http://www.coronationregistrars.com)

## DATA PRIVACY STATEMENT

Coronation Registrars Limited of Plot 009, Amodu Ojikutu Street, off Saka Tinubu, Victoria Island Lagos State, Nigeria is the data controller under the Nigeria Data Protection Regulation.

Coronation Registrars Limited (“CRL”, or “Coronation”, “Us”, “Our”) will use the information you provide on this form and which we obtain from other sources (i.e. Central Securities Clearing System) in accordance with our Privacy Notice; <https://coronationregistrars.com/privacy/>

We will use information that we hold about you for the purposes of creating and maintaining shareholding registers, Process and keep you informed on the status of your shareholding, Communicating and administering our services and events (such as sending promotional materials, newsletters and other marketing communications), Providing customer support, managing our relationship with you, Verifying your identity and protecting against and preventing fraud and other unlawful activity, claims and other liabilities. For a full list of purposes and lawful basis, please see our Privacy Notice.

We may share the information about you and your dealings with us, to the extent permitted by law, for purposes of national security, and for the purpose of improving and providing our services to you. We may also disclose information about you with other member entities within the Coronation Group if we determine that such disclosure is reasonably necessary to enforce our terms and conditions or protect our operations or users. Additionally, in the event of a reorganization, merger, or sale we may transfer any, and all personal information we collect to the relevant third party. Some of these third parties may be located outside Nigeria, in which case we will take all reasonable steps to ensure that your personal information is treated securely and in accordance with our Privacy Notice and applicable data protection laws.

Kindly address all questions, comments and requests regarding data privacy to: Data Protection Officer: [dpo@coronationregistrars.com](mailto:dpo@coronationregistrars.com) or Tel: +234 (1)227 2570

## DECLARATION

I /We certify that all information provided in this form with all accompanying form is true and authentic.

## CONSENT

I/We hereby consent that my/our data may be processed by Coronation Registrars Limited and other authorized member entities within the Coronation Group for the purpose of maintaining shareholders registers and other purposes directly related to this.

SIGNATURE & DATE

## REQUEST FOR CHANGE OF ADDRESS

### INSTRUCTION

\*This field is COMPULSORY, failure to comply with this instruction means your form will not be processed.

The Registrar,  
Coronation Registrars Limited RC 126257  
9 Amodu Ojikutu Street, Off Saka Tinubu,  
Victoria Island, P.M.B 12753 Lagos, Nigeria.

Website: [www.coronationregistrars.com](http://www.coronationregistrars.com)  
E-mail: [info@coronationregistrars.com](mailto:info@coronationregistrars.com)

For enquiries, please call 012 272 570 or send e-mail to [customercare@coronationregistrars.com](mailto:customercare@coronationregistrars.com)

Coronation Registrars Limited hereby disclaims liability or responsibility for errors/omissions/misstatements in any document transmitted electronically.

**AFFIX CURRENT  
PASSPORT  
PHOTOGRAPH**  
(to be stamped by bankers)

Please write your name  
at the back of your  
passport photograph

Re-Shareholding in	<input type="text"/>		
	Kindly effect a change of my contact address in the above named company as stated below:		
From: Old Address	RESIDENCE / TOWN / CITY / STATE / COUNTRY		
	<input type="text"/>	P.O. Box	<input type="text"/>
	(Please indicate P.O. Box of PMB Number if applicable)		
To: New Address	RESIDENCE / TOWN / CITY / STATE / COUNTRY		
	<input type="text"/>	P.O. Box	<input type="text"/>
Request made by:	SURNAME / MIDDLE NAME / FIRST NAME		
<b>SHAREHOLDER'S SIGNATURE</b>			
Name	SURNAME / MIDDLE NAME / FIRST NAME		
	<input type="text"/>		
Date	<input type="text" value="D"/> <input type="text" value="D"/> <input type="text" value="M"/> <input type="text" value="M"/> <input type="text" value="2"/> <input type="text" value="0"/> <input type="text" value="Y"/> <input type="text" value="Y"/>	Signature*	<input type="text"/>
Kindly return the duly completed form to the Registrar, Coronation Registrars Limited at the address stated above.			







# PROXY FORM

FIRST ANNUAL GENERAL MEETING OF ACCESS HOLDINGS PLC ('the Meeting') to be held at the Balmoral Convention Centre, Federal Palace Hotel, 6 – 8, Ahmadu Bello Way, Victoria Island, Lagos on May 24, 2023 at 10.00 a.m.

"I/WE

OF \_\_\_\_\_

(Name of Shareholder in block letters)

Dated this .....day of ..... 2023

Being a member/(s) of the above named Company hereby appoint **Dr. Herbert Wigwe** or failing him, **Mr. Bababode Osunkoya** as my/our proxy to vote for me/us and on my/our behalf at the Meeting of the Company to be held May 24, 2023 and at any adjournment thereof. Unless otherwise instructed, the Proxy will vote or abstain from voting as he/she thinks fit.

Shareholder's Signature

A. ORDINARY BUSINESS/ ORDINARY RESOLUTIONS		FOR	AGAINST	ABSTAIN
1.	To receive the Company's Audited Financial Statements for the year ended December 31, 2022 and the Reports of the Directors, Auditors and Audit Committee thereon.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	To declare a final dividend.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	To elect Directors.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i.	Mr. Bababode Osunkoya is being proposed for election as an Independent Non-Executive Director.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ii.	Mrs. Fatimah Bello-Ismael is being proposed for election as an Independent Non-Executive Director.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
iii.	Mr. Abubakar Jimoh is being proposed for election as an Independent Non-Executive Director.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
iv.	Mrs. Ojinika Olaghere is being proposed for election as a Non-Executive Director.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
v.	Mr. Olusegun Ogbonnewo is being proposed for election as a Non-Executive Director.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
vi.	Mr. Roosevelt Ogbonna is being proposed for election as a Non-Executive Director.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
vii.	Mr. Oluseyi Kumapayi is being proposed for election as a Non-Executive Director.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
viii.	Dr. Herbert Wigwe is being proposed for election as a Director, and Group Chief Executive of the Company.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ix.	Ms. Bolaji Agbede is being proposed for election as an Executive Director.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
x.	Mr. Olanrewaju Bamisebi is being proposed for election as an Executive Director.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	To appoint KPMG as the Auditors to the Company in place of the retiring Auditors, PricewaterhouseCoopers.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	To authorise the Directors to fix the remuneration of the Auditors.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	To disclose the remuneration of the managers of the Company in line with the provisions of the Companies & Allied Matters Act, 2020.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.	To elect members of the Audit Committee.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B. SPECIAL BUSINESS/SPECIAL RESOLUTION		FOR	AGAINST	ABSTAIN
8.	That the Company's Memorandum and Articles of Association be and are hereby amended as set out at <a href="https://theaccesscorporation.com/investor">https://theaccesscorporation.com/investor</a>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C. SPECIAL BUSINESS/ORDINARY RESOLUTIONS		FOR	AGAINST	ABSTAIN
9.	That in compliance with the Rule of the Nigerian Exchange Limited governing transactions with Related Parties or Interested Persons, the Company, and its related entities ("The Group") be and are hereby granted a General Mandate in respect of all recurrent transactions entered with a related party or interested person provided such transactions are of a revenue or trading nature or are necessary for the Company's day-to-day operations. This Mandate shall commence on the date on which this resolution is passed and shall continue to operate until the date on which the next Annual General Meeting of the Company is held.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10.	That the Directors' fees for the financial year ending December 31, 2023 and for succeeding years until reviewed by the Annual General Meeting be and is hereby fixed at NGN 33,125,000.00 (Thirty-Three Million, One Hundred and Twenty-Five Thousand Naira only).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11.	That pursuant to (a) the establishment of the Employees Performance Share Plan by a Special Resolution of the shareholders of Access Bank Plc (the "Bank") passed at the Bank's 22nd Annual General Meeting held on 28th Day of April 2011, and (b) the restructuring of the shareholding of the Bank through a Scheme of Arrangement (the "Scheme") which resulted in the shareholders of the Bank being migrated to Access Holdings Plc, the Directors be and are hereby authorised to migrate the Employees Performance Share Plan of the Bank to Access Holdings Plc such that the Employees Performance Share Plan shall for all intents and purposes be applicable to eligible employees of Access Holdings Plc, the Bank together with any or all of their direct subsidiaries as the Directors may determine on such terms and conditions or modifications thereto as the Directors may from time to time consider appropriate.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12.	That the Directors be and are hereby authorized to perform all acts and to do all such other things as may be necessary for or incidental to giving effect to the above resolutions including but not limited to seeking any regulatory approval and complying with any regulatory directive.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Important Notes

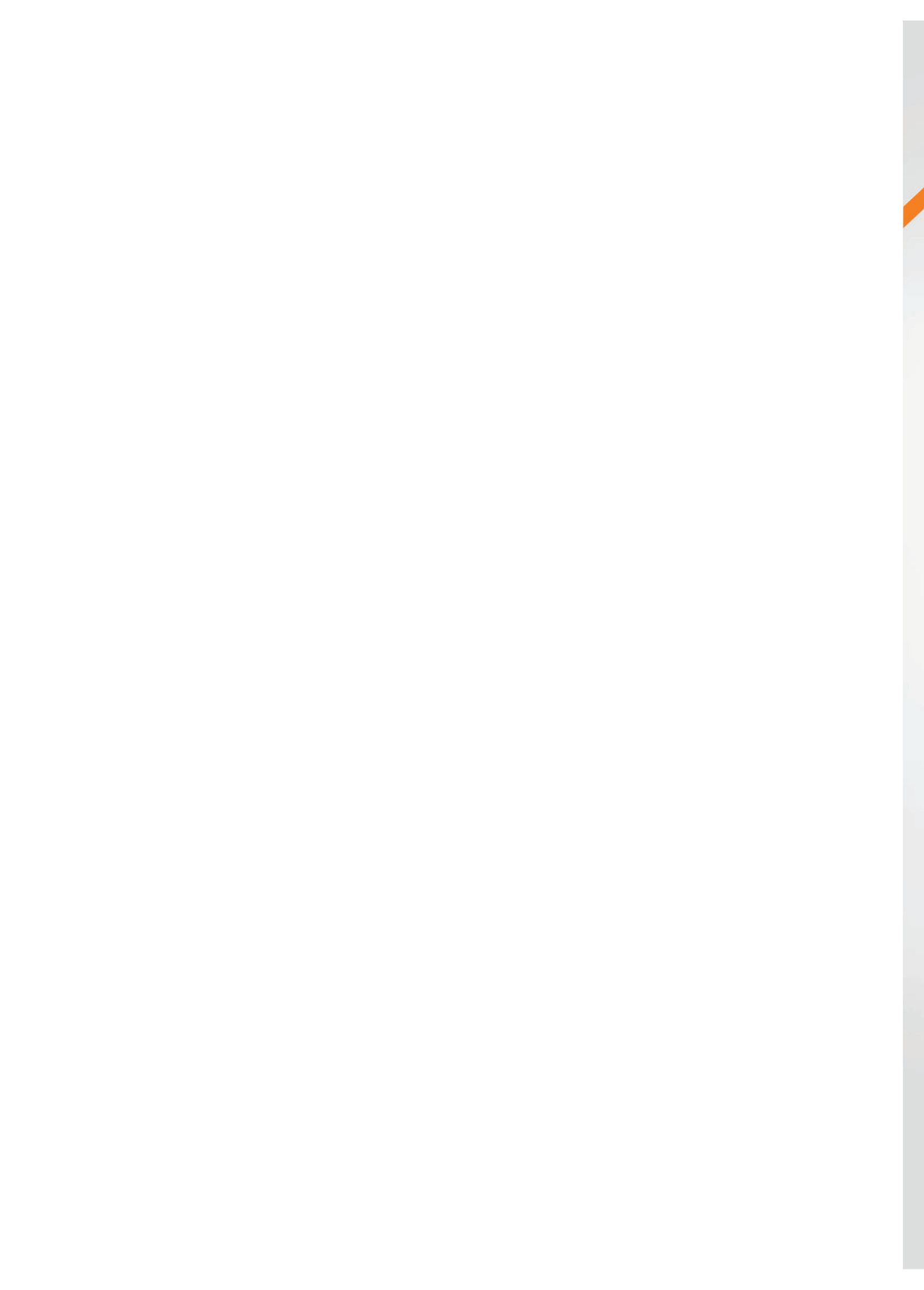
A member entitled to attend and vote at the Meeting is entitled to appoint a proxy to attend and vote in his stead. A Proxy need not also be a member. A proxy form is attached to the Notice, and it is valid for the purpose of the Meeting. All instruments of proxy should be duly stamped at the Stamp Duties Office and deposited at the office of the Registrars, Coronation Registrars Limited, Plot 09, Amodu Ojikutu Street, off Saka Tinubu Street, Victoria Island, Lagos, not later than 48 hours prior to the time of the Meeting.

In the case of Joint Shareholders, the signature of any one of them will suffice, but the names of all the Joint Shareholders must be stated.

If the shareholder is a corporation, the proxy form must be under the Common Seal or under the hand of the same officer or attorney duly authorised by the Company to act on its behalf.

Signature  
of the Person Attending

Please indicate with an 'X' in the appropriate box how you may wish your votes to be cast on the resolutions set above. Unless otherwise instructed, the proxy will vote or abstain from voting at his discretion.



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# INVESTORS' ENQUIRIES AND COMPLAINTS MANAGEMENT POLICY

## 1. SCOPE AND OBJECTIVE OF POLICY

This Investors Enquiries and Complaints Management Policy ('the Policy') sets out the manner and circumstances in which the shareholders of Access Holdings Plc ('the Company') may contact the Company regarding their shareholding interest in the Company and how the Company will assist to address the shareholders' concerns. It provides guidance to the individuals within the Company that are responsible for handling and resolving shareholders' complaints or enquiries. The policy provides for efficient, fair and timely management and resolution of shareholders' enquiries and complaints.

The policy is made pursuant to the Securities and Exchange Commission's Rules Relating to the Complaints Management Framework of the Nigerian Capital Market and the implementing Circular Number NSE/LARD/CIR6/15/04/22 issued by the Nigerian Exchange Limited.

The policy does not cover complaints and enquiries falling outside the purview of the Securities and Exchange Commission ('SEC'). The Company's Registrars, Coronation Registrars Limited has its own complaint handling proce-

dures and policies, which are not covered by this policy. The contact details of the Registrars are contained in Article 9 of this Policy.

## 2. STATEMENT OF COMMITMENT

Access Holdings Plc is committed to providing high standards of services for shareholders, including:

- Providing efficient and easy access to shareholders' information;
- Enabling shareholders to have shareholders' related matters acknowledged and addressed; and
- Providing the means for shareholders' enquiries and complaints to be appropriately handled.

### 3. DEFINITIONS

Unless otherwise described in the Policy, the following terms and definitions apply throughout this policy:

- 3.1 'Access Holdings Plc' means the company which has its ordinary shares listed on the Nigerian Exchange Limited ISIN Number NGACCESS0005 and further identified with Legal Entity Identifier Number 0292005048H3P6V81753.
- 3.2 'Shareholder' means the registered owner of ordinary shares in Access Holdings Plc.
- 3.3 'Competent Authority' means Nigerian Exchange Limited.

### 4. ENQUIRIES AND COMPLAINTS PROCEDURES

There are several ways shareholders can access relevant information about their shareholding and make related enquiries and complaints.

#### 4.1 Visiting the Company's Website

Shareholders may visit the Company's website at [www.theaccesscorporation.com](http://www.theaccesscorporation.com) for detailed information to assist them in managing their investments. Information available on the website include but is not limited to calendar of key dates, useful shareholder forms, frequently asked questions, and Annual General Meeting Notices.

#### 4.2 Contact our Registrar

Shareholders who wish to make an enquiry or complaint about their shareholding should first contact the Registrars, Coronation Registrar Limited (see the contact details in Article 9 of this policy). The Registrars manages and updates all the registered information relating to shareholdings, including shareholder name(s); payment of dividend; distribution of Annual Report and company's meeting notices; distribution of share certificates and e-allotment; change of shareholder's address, mandate and name; filing of caution on shares and e-dividend mandate.

#### 4.3 The Web Registry Platform

This is a web-based platform provided by the Company's Registrars to the Company's shareholders. The platform affords shareholders the opportunity to enjoy the following services:

- i. Ability to generate, print or export their State-

ment of Shareholding.

- ii. Access to view certificate details, including dividend and other transaction history.
- iii. Ability to initiate certificate dematerialisation request and follow up on the status of the request independent of the stockbroker prior to the broker submitting the physical documentation.
- iv. On-line change of address without having to write the registrar.

#### How to Access the Web Registry Service

- i. Download form from the Registrars' website – [www.coronation.ng/institutional/about-us/registrars/](http://www.coronation.ng/institutional/about-us/registrars/)
- ii. Complete form and return to the Registrars
- iii. Pay an Annual Subscription fee of ₦1,000
- iv. Receive log-on detail and password
- v. Access portal on the Registrar's website

The Web Registry provides a quick, convenient and secure way for conducting standard shareholders' enquiries and transactions.

#### 4.4 Shareholder Services Desk at Access Bank's Branches Nationwide

Shareholders can visit any of Access Bank's branches nationwide and submit their completed forms or complaint letters at the branch which are transmitted to the Shareholder Services Unit for resolution or referenced to the Registrar as the case may be.

### 5. ENQUIRIES AND COMPLAINTS TO THE COMPANY'S SHAREHOLDER SERVICES UNIT

Access Holdings Plc is committed to responding to shareholders' enquiries and complaints fairly and promptly, whether by email, telephone, or post. The following actions will be taken upon receipt of an enquiry or complaint:

- 5.1 Complaints received by e-mail shall be acknowledged by e-mail within 24 hours. Where complaints are received by post, the Company shall respond within five (5) working days of the receipt of the complaint. The Company will respond using the same or similar medium that was used for the

initial enquiry unless otherwise notified or agreed with the shareholder. The acknowledgement letter will typically contain the following information:

- a) Details of how the complainant will be updated on the complaint status.
- b) Name, designation and direct contact of the officer dealing with complaint.
- c) Complaint management and resolution procedure and requirements.
- d) Anticipated closure time.

5.2 The Company shall endeavor to resolve all complaints received by it within ten (10) working days (upon the shareholder meeting all conditions precedent) and notify the competent authority within two (2) days of the resolution.

5.3 Where the complaint is not resolved within the given time frame, the Complainant may refer the complaint to the Competent Authority within two (2) working days enclosing a summary of events leading to the referral and copies of relevant supporting documents.

## 6. RECORDING OF ENQUIRIES AND COMPLAINTS AND REPORTING

The Company shall maintain an Electronic Register for Complaints and Enquiries. The register shall contain the following information:

- i. The date that the enquiry or complaint was received;
- ii. Name of the shareholder;
- iii. Telephone number, e-mail address or other contact details;
- iv. Nature of enquiry or complaint;
- v. Details of enquiry
- vi. Whether there is any cost associated;
- vii. Action taken.
- viii. Copy of all correspondence sent to the shareholder
- ix. Remarks and Comments.

The Company Secretary shall compile and file electronic copies of the report to Nigerian Exchange Limited on a quarterly basis at any e-mail address as may be advised by Nigerian Exchange Limited.

## 7. LAISON WITH THE COMPANY'S REGISTRAR

In investigating a shareholder's enquiry, complaint or feedback, the Company may liaise with the Registrar. If necessary, the Company's engagement with the Registrar will include:

- i. Determining the facts.
- ii. Determining what action has been taken by the Registrar (if any); and
- iii. Coordinating a response with the assistance of the Registrar.

## 8. CONDITIONS FOR CLOSURE

The Company shall consider a complaint closed in any of the following situations:

- i. When the Company has fully complied with the shareholder's request.
- ii. Where the shareholder has accepted the Company's response.
- iii. Where the shareholder has not responded to the Company within 4 weeks of receiving the letter of closure
- iv. Where the Company's Secretary or the General Counsel has certified that the Company has met its contractual, statutory, or regulatory obligation.
- v. Where the shareholders revert with a fresh complaint after a letter of closure has been sent.

## 9. REGISTRAR'S CONTACT DETAILS

The Company's Registrar, Coronation Registrars may be contacted through the following means:

### **Office Address**

Plot 009, Amodu Ojikutu Street,  
Off Saka Tinubu, Victoria Island, Lagos,  
Nigeria  
Telephone: +234 (1) 271 4566, +234 (1) 271 4567  
E-mail: [customer-care@coronationregistrars.com](mailto:customer-care@coronationregistrars.com)

## 10. THE COMPANY'S SHAREHOLDERS SERVICES UNIT

Shareholders seeking more information about the Company may contact the Company's Shareholder Relations Units at:

**Shareholder Services Unit**

Plot 14/15, Prince Alaba Oniru Street  
Oniru Estate  
Victoria Island, Lagos  
Telephone: +234(1) 2804130  
Email: [shareholderservices@theaccesscorporationplc.com](mailto:shareholderservices@theaccesscorporationplc.com)

**11. PUBLICATIONS**

This policy is available on the Company's website at [www.theaccesscorporation.com](http://www.theaccesscorporation.com) and will also be published in the Company's Annual Report as required by the relevant SEC Rule.

**12. RESOURCES**

The Company shall provide sufficient resources so that shareholders enquiries and complaints may be dealt with adequately and in an efficient and timely manner.

**13. CHARGES AND FEES**

Wherever possible and subject to statutory requirement, Access Holdings Plc will not charge shareholders for making enquiries, giving feedback, providing a response or for any aspect while resolving a shareholder's matter. The Registrar may however reserve the right to charge the shareholders for value adding services.

**14. REVIEW**

The Company will regularly review this policy and the procedure concerning shareholders' enquiries and complaint. Any changes or subsequent versions of this policy shall be published in the Company's website at [www.theaccesscorporation.com](http://www.theaccesscorporation.com).

**15. POLICY REVIEW**

The Board Governance, Nomination and Remuneration Committee shall review this policy annually or such other period as the circumstances may warrant to ensure that it remains current and consistent with best practices and applicable laws. Any changes to the policy shall be recommended to the Board for approval.

**16. POLICY GOVERNANCE**

**Recommended By:** Board Governance, Nomination and Remuneration Committee

**Approved By:** The Board

**Responsibility for Document Management:** Group Company Secretariat





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More information:  
01-2802506  
premiumcard@accessbankplc.com





**Access Holdings Plc**

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***Corporate Head Office:***

Access Tower, 14/15, Prince Alaba Oniru Road,  
Victoria Island, Lagos, Nigeria  
[www.theaccesscorporation.com](http://www.theaccesscorporation.com)